

IN THE UNITED STATES DISTRICT COURT  
FOR THE EASTERN DISTRICT OF MICHIGAN  
Southern Division

BLEACHTECH L.L.C., on behalf of itself  
and all others similarly situated,

Case No. 2:14-cv-12719

Plaintiff,

vs.

UNITED PARCEL SERVICE CO.,

Hon. Denise Page Hood

Defendant.

CLASS ACTION

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**AMENDED COMPLAINT**

Plaintiff BleachTech L.L.C., on behalf of itself and all others similarly situated, files this

Amended Complaint against United Parcel Service Co. In support hereof, BleachTech alleges as follows:

### **INTRODUCTION**

1. This is a class action seeking relief on behalf of all persons who contracted with UPS to ship an item and purchased additional coverage for loss or damage from UPS over certain amounts as set forth in this Amended Complaint. UPS has for years been systematically overcharging customers for the first \$100 of “declared value” coverage, which UPS, in its published daily, standard and retail rates, promises to provide at no additional charge for each package. UPS thus accepts liability for loss or damage for all shipments up to \$100 as part of its service at no additional charge. Customers shipping packages with a value in excess of \$100 are able to purchase additional coverage for a fee.

2. For example, the July 9, 2013, UPS Rate and Service Guide (“Service Guide”; Exh. B, attached) states that “UPS’s liability for loss or damage to a shipment is limited to \$100 without a declaration of value” and “[t]he maximum declared value is \$50,000.00 per package. UPS’s liability for loss or damage can be increased up to \$50,000.00 (subject to terms and conditions) by making a declaration of value for an additional charge.”

3. The pricing table for “Value Added Services” for “Declared Value for Carriage” in the Service Guide then specifies the price for additional declared value coverage as follows for each package:

\$0.00-\$100.00	\$0.00
\$100.01–\$50,000.00 for each \$100.00 (or portion of \$100.00) of the total value declared	\$0.85
Minimum	\$2.55

Thus, UPS plainly states in its Service Guide that the first \$100 of coverage is at no additional charge, whether or not a shipper purchases additional declared value coverage.

4. Despite UPS's promise that the first \$100 of declared value coverage was at no additional charge, UPS systematically charged shippers an additional amount for the first \$100 coverage when they purchase excess declared value coverage over the amount that would otherwise equate with the minimum charge for the corresponding shipment.

5. For several years, shipping consultants—people who make a living by auditing large companies' shipping costs looking for savings and overcharges—have known about this problem.

6. According to shipping consultants, UPS's practice of charging for the first \$100 has been repeatedly brought to UPS's attention. When that occurs, UPS routinely acknowledges the overcharge and credits the account, but it does not fix the problem.

7. UPS continues to overcharge most companies and individuals as they lack the means or sophistication to hire professional shipping consultants.

8. UPS's overcharge for each affected package is small. UPS's overcharges are typically less than \$1.00 per shipment.

9. UPS's overcharges for the first \$100 of value for packages shipped with an excess declared value reflect a breach of contract with, and intentional effort to mislead, its customers. As part of this effort, UPS has implemented a practice of crediting with refunds those few

customers who complain about the overcharge, knowing that the number of customers who do not catch UPS's breach of contract will far outnumber those that do.

### **PARTIES**

10. This Amended Complaint seeks certification of a class that *excludes* persons who do not ship directly with UPS (i.e., did not have a UPS account at the time of shipment and did not ship at a UPS-owned facility), and therefore did not enter into a contract with UPS. It also excludes all shippers who did not contract with UPS for declared value coverage charged pursuant to the published pricing table in its Daily, Standard and Retail Service Guides.

11. Plaintiff BleachTech is a privately held Ohio company operating chlor-alkali plants to produce sodium hypochlorite (bleach) in Ohio and Virginia, with its principal place of business in Seville, Ohio. BleachTech's customers are reside in the midwestern United States, including Michigan.

12. From time to time, BleachTech uses UPS's package shipping services. For some of these packages, BleachTech purchases additional coverage with an excess declared value over \$300. For instance:

- a. On September 17, 2012, BleachTech paid for shipping of a package with a declared value of \$500;
- b. On January 22, 2013, BleachTech paid for shipping of a package with a declared value of \$495;
- c. On March 6, 2013, BleachTech paid for shipping of a package with a declared value of \$486;
- d. On July 22, 2013, BleachTech paid for shipping of a package with a declared value of \$1,634;

- e. On August 21, 2013, BleachTech paid for shipping of a package with a declared value of \$326;
- f. On September 19, 2013, BleachTech paid for shipping of a package with a declared value of \$503.50;
- g. On November 5, 2013, BleachTech paid for shipping of a package with a declared value of \$1483.90 with Tracking Number 1ZX259760399524718; and
- h. On November 26, 2013, BleachTech paid for shipping of a package with a declared value of \$400 with Tracking Number 1Z4902170367747850.

13. In each instance listed above, BleachTech paid an additional charge for the first \$100 of the declared value coverage.

14. Before filing this lawsuit, BleachTech, through its previous counsel, gave UPS notice of its claims that UPS had overcharged it for excess declared value coverage in at least one of the ways set forth in UPS's Tariff/Terms and Conditions of Service—United States (UPS Terms). A true and correct copy of the July 8, 2013, version of the Terms is attached as Exhibit A. Plaintiff does not concede that UPS's notice provisions are applicable or enforceable.

15. On information and belief, UPS has the capacity to identify by date and invoice detail, including charges for excess declared value coverage, shipments made by its customers using customer name, account number, and tracking numbers, through computer records and databases over which it has possession, custody, control.

16. Defendant UPS is a Delaware corporation and a wholly owned subsidiary of United Parcel Service, Inc. UPS has its global headquarters at 55 Glenlake Parkway NE, Atlanta,

Georgia 30328.

**JURISDICTION AND VENUE**

17. This Court has jurisdiction over this action pursuant to 28 U.S.C. §1332(d) because there are more than 100 class members and the aggregate amount in controversy exceeds \$5,000,000, exclusive of interest, fees, and costs and at least one Class member is a citizen of a state different from Defendant.

18. UPS transacts business in Michigan, is registered to do business in Michigan, has designated an agent for service of process in this District, advertises and markets its products in Michigan, disseminates the representations set forth herein throughout Michigan, and derives substantial income from the sale and performance of services in Michigan, including without limitation package delivery and excess declared value income for shipments originating in or delivered to locations in Michigan and in this District.

19. Pursuant to 28 U.S.C. §1391 venue is proper in this District because a substantial part of the events, omissions and acts giving rise to the claims herein occurred in this District, Defendant is located in this District, and Defendant is subject to personal jurisdiction in this District.

**FACTS COMMON TO THE CLASS**

20. UPS represents that it charges its shippers fees pursuant to the UPS Terms, which contains “the general terms and conditions of contract under which United Parcel Service (‘UPS’) is engaged in the transportation of shipments.” See Exhibit A at 1.

21. Under Section 50 of the UPS Terms, UPS’s liability for each domestic package is limited to a value of \$100. *Id.* In order to increase UPS’s limit of liability for

loss or damage above \$100, the shipper must declare a value in excess of \$100 for each package subject to maximum declared values and pay an additional charge. *Id.*

22. The cost for certain Value-Added Services for Domestic shipments, including additional coverage for loss or damage (i.e., analogous to insurance), are set forth in the UPS Rate and Service Guide (“Service Guide”) published by UPS and distributed through its agents and sales network. A true and correct copy of the July 8, 2013, version of which is attached as Exhibit B hereto.

23. The July 2013 Service Guide with Standard Rates lists UPS’s pricing structure for additional coverage as follows:

<b>Package</b>	
-\$0.00 - \$100.00	\$0.00
-\$100.01-\$50,000	
For each \$100.00 (or portion of \$100.00)	
of the total value declared	\$0.85
-Minimum	\$2.55

24. However, despite the explicit representation and/or contractual promise that the first \$100 of liability coverage would be provided at zero cost when a customer purchased additional coverage for a declared value in excess of \$300 for non-retail rate customers, UPS charged (in 2013) the customer \$0.85 for the first \$100 in coverage and an additional \$0.85 for each additional \$100 in coverage or portion thereof.

25. For example, when a non-retail customer in 2013 declared a value of \$350.00, instead of charging \$2.55 (the “minimum,” which is also  $3 \times \$0.85$  for each \$100 or portion thereof in excess of \$100), UPS charged \$3.40. As a further example, in 2013 for a declared value between \$400.01 and \$500, UPS charged \$4.25, and so on.

26. The effect of this uniform practice is that non-retail customers who

purchased declared value coverage from UPS in excess of \$300 under rates in effect as of July 8, 2013, were charged for the first \$100 in coverage that UPS had promised to provide at no additional charge. Thus, in each instance UPS charged the customer an additional \$0.85 per shipment in excess of the amounts set forth in the July 2013 Service Guide.

27. During the Class Period (defined below), UPS implemented a similar but distinct pricing structure for Retail Customers. For purposes of this Amended Complaint, “Retail Customer” means a retail customer as defined by UPS prior to January 1, 2014, for whom UPS applied a minimum charge for Declared Value Service for shipments with a declared value over \$200.00, as opposed to a minimum charge for its Declared Value Service for shipments with a declared value over \$300.00 for non-Retail Customers. For example, Retail Customers includes persons who shipped via a UPS-owned customer service center but did not have UPS account.

28. This is demonstrated in the UPS Rate and Service Guide effective January 3, 2011 (Exhibit C, attached). At page 47 of that Service Guide, the pricing table for “Declared Value for Carriage” indicates that for a Declared Value of \$0.00 to \$100.00, the charge would be \$0.00. It then indicates for a Declared Value of \$100.01 to \$50,00.00, “for each \$100 (or portion of \$100) of the total value declared,” the incremental charge would be \$0.90, “with a minimum charge of \$1.80.”

29. For each Retail Customer who shipped an item with a declared value in excess of \$200 in 2011, UPS charged \$0.90 in excess of its contractual promise. It continued to overcharge its Retail Customers in the amount of its published \$100 incremental declared value charge through 2013.

30. UPS is aware of this issue as several consultants who represent large-volume shippers have brought it to UPS's attention. Despite this knowledge, on information and belief UPS has not changed its practice of charging for the initial \$100 in coverage.

31. According to the 2012 Securities and Exchange Commission form 10-K filing filed by UPS's parent company:

Today, UPS is the world's largest package delivery company . . . . We deliver packages each business day for 1.1 million shipping customers to 7.7 million consignees in over 220 countries and territories. ***In 2012, we delivered an average of 16.3 million pieces per day worldwide***, or a total of 4.1 billion packages. Total revenue in 2012 was \$ 54.1 billion.

United Parcel Service, Inc., Form 10-K for period ended December 31, 2012, filed February 28, 2013 (emphasis added.)

32. According to a 2018 SEC Form 8-K filed by the United Parcel Service, Inc.:

On December 23<sup>rd</sup> [2013], UPS delivered more than 31 million packages, the most ever and 13% over the prior-year peak day.

Form 8-K filed January 17, 2014.

#### **UPS'S EFFORT TO ERECT AN EXONERATORY WALL OF ONE-SIDED CONTRACT PROVISIONS**

33. UPS has sought to insulate itself from lawsuits by building into its standard Terms a series of one-sided requirements that have no purpose other than to exculpate it from lawsuits.

34. The UPS Terms are a classic adhesion contract presented on a take it or leave it basis to Plaintiff and class members. UPS never gave its 43-page, single-spaced document to Plaintiff or class members at the time of sale. Rather, UPS buried it several

layers deep in its website.

35. Further, UPS knows its billing can be complicated and that customers are unlikely to catch its overcharges. For example, UPS does not itemize its additional declared value charges so that customers can see the math. Instead, UPS merely lists a total charge, and customers need to back-out the math to calculate whether UPS charged them the correct amount. This is impracticable and all but impossible to do while standing in line at a UPS shipping counter or before a UPS drop box. UPS is aware of its customers' reasonable limitations, and, on information and belief, deliberately obfuscates its overcharges.

36. Indeed, for certain large customers, a cottage industry has been spawned in the form of shipping consultants who make their living by scrutinizing larger shippers' invoices for mistakes. These shipping consultants often charge one third of the savings they obtain for their clients.

37. While the growth of shipping consultants gives testimony to the prevalence and scope of Plaintiff's and the putative class members' problem, it is not feasible or practical for the vast majority of UPS shippers to engage auditors considering the relatively low volume of their shipments and UPS's small per-shipment overcharges.

38. UPS strives to cap its exposure by limiting liability to billing claims brought to its attention within 180 days of shipment even though no state has fraud or contract statutes of limitations anywhere near so short.

39. UPS also employs pre-suit notification as a means of avoiding exposure to class action lawsuits. On information and belief, UPS routinely credits clients whose shipping auditors make pre-suit notice of their declared value overcharge, and UPS acknowledges the impropriety of these charges. Still, UPS has not changed its behavior

and continues to overcharge its customers.

40. UPS can thus engage in a rational refund-mitigation scheme that the economic literature describes as critical-loss theory. The essence of critical-loss theory as applied here is that, assuming UPS earns \$200 million in overcharges, and it refunds \$10 million to those who give notice, UPS knows that it will get away with a net profit from the scheme of \$190 million without risk of being held accountable on a class basis because UPS tries to make potential class representative plaintiffs whole before they can file a lawsuit.

41. Further, the amount of effort a customer must exert to make pre-suit notification is not rationally worth the effort for an 85-cent overcharge, and UPS knows it.

42. In this context, the 180-day limitations and notice provisions are procedurally and substantively unconscionable.

43. It is unfair and inconsistent for UPS to insist that Plaintiff strictly adhere to its one-sided exculpatory terms when UPS has breached the parties' agreement by charging Plaintiff for the first \$100 of declared value coverage. Under general contract law principles, Because of UPS's breach of contract it is estopped from enforcing its contract's one-sided limitations period.

### **CLASS-ACTION ALLEGATIONS**

44. Plaintiffs bring this class action pursuant to Federal Rule of Civil Procedure 23(a), (b)(2), (b)(3) and/or (c)(4) on behalf of the following nationwide class (the "Class"):

Except as excluded below, all persons or companies in the United States who, from January 1, 2011, through December 29, 2013 (the “Class Period”), shipped one or more U.S. origin packages with a declared value in excess of \$300 under contract with UPS and were charged pursuant to its published non-Retail rates, or shipped one or more packages with a declared value in excess of \$200 and were charged pursuant to its published Retail rates.

Specifically excluded from the Class is any declaration of value later voided. Also excluded is any entity in which Defendant has or had a controlling interest or which has a controlling interest in Defendant, all The UPS Stores, and all other authorized UPS shipping agents and partners, including authorized outlets, to the extent that their shipments were not pursuant to a contract with UPS during the Class Period to purchase declared value coverage at the rates set forth in the pricing tables published in the applicable UPS Service Guide. Also excluded are UPS’s legal representatives, assigns, and successors; and the Court and any member of its staff.

45. In the alternative Plaintiff seeks, pursuant to Rule 23(c)(4), certification of one or more issue classes such as those identified in the declaratory judgment count, including whether UPS has breached its contract with Plaintiff and the Class by overcharging for excess declared value coverage.

46. Numerosity. Class members are so numerous that joinder is impracticable. The Class is comprised of hundreds of thousands of members geographically disbursed throughout the United States. On information and belief, the Class is reasonably ascertainable from UPS’s computerized records.

47. Commonality and Predominance. Common legal and factual questions and answers will drive the litigation, including:

- (a) Whether UPS charged shippers for the first \$100 of declared value coverage when those customers stated a declared value in excess of the threshold necessary to trigger the minimum charge for Retail and non-Retail customers, respectively;

- (b) Whether UPS breached its contract with Plaintiff and class members;
- (c) Whether the Court should require UPS to refund its overcharges;
- (d) Whether UPS's limitations period and pre-suit notification periods are procedurally or substantively unconscionable and unenforceable; and
- (e) Whether UPS is estopped from enforcing any of its contractual dispute requirements or limitations because of its breach of contract.

48. Typicality. Plaintiff's claims are typical of the Class members' claims in that all claims arise out of UPS's standard form documents and uniform pricing.

49. Adequacy of Representation. Plaintiff will fairly and adequately protect the Class members' interests because Plaintiff has no interests antagonistic to, or in conflict with, them. Furthermore, Plaintiff has retained counsel experienced and competent in prosecuting complex class action litigation, including but not limited to consumer class actions.

50. Superiority. A class action is superior to other available means for fairly and efficiently adjudicating this dispute. The vast majority of Class members lack resources to undertake the burden and expense of individually prosecuting these claims, especially when compared with their individual recoveries. Individualized litigation increases delay and expense, multiplies the burden on the judicial system, and presents a potential for inconsistent or contradictory judgments. By contrast, a class action presents far fewer management difficulties and provides the benefits of a single adjudication, economy of scale, and comprehensive supervision by a single court.

51. UPS has acted or refused to act on grounds that apply generally to the Class so that declaratory and injunctive relief respecting the Class is appropriate.

**COUNT I**  
**Breach of  
Contract**

52. Plaintiff repeats the allegations contained in the foregoing paragraphs as if fully set forth here.

53. Plaintiff and UPS entered into one or more uniform contract(s) for shipping services. The contract terms include(s) the Terms and the applicable Service Guide, including the Declared Value pricing table(s).

54. For each shipment Plaintiff made, the contract required UPS to provide Plaintiff \$100 of coverage for loss or damage at no additional charge.

55. But when Plaintiff shipped items with a declared value in excess of \$300, UPS breached the parties' contract by charging Plaintiff for the initial \$100 of coverage that UPS was required to provide Plaintiff at no additional charge.

56. UPS damaged Plaintiff by overcharging it for the initial \$100 of coverage that UPS was required to provide Plaintiff at no additional charge when Plaintiff purchased declared value coverage in excess of \$300.

**COUNT II**  
**Declaratory Relief, 28 U.S.C. § 2201**

57. Plaintiffs repeats the allegations contained in the foregoing paragraphs as if fully set forth here.

58. An actual controversy exists between Plaintiff and UPS regarding the marketing and sale of excess declared value coverage.

59. According to 28 U.S.C. § 2201, this Court may "declare the rights and legal relations of any interested party seeking such declaration, whether or not further relief is or could be sought."

60. The following genuine dispute exists: When customers purchase additional coverage on shipped items with a declared value in excess of \$300 under standard rates, or in excess of \$200 under retail rates, UPS charges them for the first \$100 value of these shipments despite its promise to provide customers coverage for loss or damage for the first \$100 at no additional charge. Plaintiff claims that this charge is improper; Defendant denies this claim.

61. A second genuine dispute exists between Plaintiff and UPS concerning the enforceability of UPS's contractual exculpatory provisions, such as the pre-suit notice requirement and the purported 180-day limitations period.

62. UPS has acted or refused to act on grounds that apply generally to the Class so that declaratory and injunctive relief is appropriate for the Class.

63. Plaintiffs seek declaratory and injunctive relief, through a order ruling that:

- (a) UPS is uniformly charging customers for coverage that its uniform contract requires it provide for no additional charge;
- (b) UPS is not allowed to charge customers for their initial \$100 of coverage;
- (c) UPS cease and desist its policy and practices of charging customers for the initial \$100 of declared value coverage when they choose to purchase additional coverage; and/or, as to future shipments, change its pricing tables in the published Rate and Service Guides accurately to reflect its historical practice with respect to these charges;
- (d) UPS must notify its customers of its overcharges;
- (e) UPS must reimburse customers for all overcharges;
- (f) The UPS Terms imposing pre-suit notification and a purported contractual 180-day limitations period are procedurally and substantively unconscionable and are unenforceable; and
- (g) UPS is estopped from enforcing any purported contractual limitations

such as pre-suit notification or the contractual 180-day limitations period because UPS breached its contract by failing to provide customers' first \$100 of coverage at no additional charge.

**REQUEST FOR RELIEF**

WHEREFORE, Plaintiff, on behalf of itself and others similarly situated, seeks entry of judgment against UPS as follows:

- A. For an order certifying the Class under Rule 23 of the Federal Rules of Civil Procedure and naming Plaintiff as class representative and its attorneys as class counsel;
- B. Finding in favor of the Plaintiff and the Class, and against Defendant, on all counts;
- C. Awarding damages in an amount to be determined by the Court or jury;
- D. For prejudgment interest on all amounts awarded;
- E. For declaratory relief as described above;
- F. For an order enjoining Defendant from breaching its Declared Value Coverage contract with the Class, and/or ordering that Defendant change the contract prospectively to bring its practices in compliance with the pricing terms;
- G. For an order awarding Plaintiff and the Class reasonable attorneys' fees and expenses and costs of suit;
- H. For all further relief as the Court deems just and appropriate.

**DEMAND FOR JURY TRIAL**

Plaintiff demands a trial by jury on all claims so triable.

Dated: December 22, 2020

Respectfully submitted,

s/Andrew J. McGuinness

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# EXHIBIT A

**UPS® TARIFF/TERMS AND CONDITIONS OF SERVICE — UNITED STATES**

Effective July 8, 2013

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## UPS® TARIFF/TERMS AND CONDITIONS OF SERVICE — UNITED STATES

Effective July 8, 2013

### 1. Introduction

The following contains the general terms and conditions of contract under which United Parcel Service® (“UPS”) is engaged in the transportation of shipments itself and jointly through interchange with its affiliates via the services described below.

The UPS Tariff/Terms and Conditions of Service (“Terms”) are effective on the date set forth above and are subject to change without prior notice. The Terms are published periodically in printed form in the UPS Rate and Service Guide (“Service Guide”) and electronically on the UPS website (ups.com®). The most current and controlling version of the Terms is published at [www.ups.com/terms](http://www.ups.com/terms) and is available at all local UPS offices. In tendering a shipment for service, the shipper agrees that the version of the Terms and the applicable Service Guide in effect at the time of shipping will apply to the shipment and its transportation. The Terms apply to the following services:

- UPS Air Services
- UPS Hundredweight Service® Air Services
- UPS 3 Day Select®
- UPS Hundredweight Service® UPS 3 Day Select®
- UPS Ground
- UPS Ground with Freight Pricing
- UPS Hundredweight Service® Ground
- UPS Returns® Services
- “UPS Air Services” includes:
  - UPS Next Day Air® Early A.M.®
  - UPS Next Day Air®
  - UPS Next Day Air Saver®
  - UPS 2nd Day Air A.M.®
  - UPS 2nd Day Air®
- “UPS Hundredweight Air Services” includes:
  - UPS Hundredweight Service® UPS Next Day Air®

–UPS Hundredweight Service® UPS Next Day Air Saver®

–UPS Hundredweight Service® UPS 2nd Day Air A.M.®

–UPS Hundredweight Service® UPS 2nd Day Air®

The Terms apply to the following international services:

- UPS Worldwide Express Plus®
- UPS Worldwide Express NA1®
- UPS Worldwide Express®
- UPS Worldwide Express Freight™
- UPS Worldwide Saver®
- UPS Worldwide Expedited®
- UPS 3 Day Select® from Canada
- UPS Standard™ services

### 2. Terms Used

**–Alaska and Hawaii Rates** refer to the effective UPS Rates for shipments originating in Alaska and Hawaii published in the effective Service Guide for Alaska and Hawaii, or Retail Rates established by UPS for the service selected by the shipper that apply to the shipper and the package, and are in effect at the time of shipping, plus any additional charges or rates for nonstandard service, additional or nonstandard usage, and any other additional charges

referenced within the Terms or the Service Guide, or those applicable additional rates set out in any customized contracts.

–“**Business day**” means Monday through Friday except the following holidays: New Year’s Day, Memorial Day, Independence Day, Labor Day, Thanksgiving Day, Day after Thanksgiving Day, Christmas Day (December 25), and New Year’s Eve.

–“**Charges**” means all applicable transportation and other charges including, but not limited to, all applicable accessorial charges, brokerage service fees, surcharges, additional handling charges and late payment fees.

–“**C.O.D.**” means for all purposes Collect on Delivery.

–“**Daily Rates**”, “**Standard List Rates**”, and “**Retail Rates**” refer to the effective UPS Rates for shipments originating in the 48 contiguous United States established by UPS for the service selected by the shipper that apply to the shipper and the package, and are in effect at the time of shipping, plus any additional charges or rates for nonstandard service, or additional or nonstandard usage, and any other additional charges referenced within the Terms or the Service Guide, or those applicable additional rates set out in any customized contracts.

–“**Delivery**” shall be deemed to include, but not be limited to: delivery to the consignee or the consignee’s actual or apparent agent or representative, or pursuant to consignee’s instructions, delivery to the address or location specified in the UPS Shipping System, delivery to any person present at the address or location specified in the UPS Shipping System, delivery to a reasonable alternate address or location, delivery in accordance with trade custom or usage, delivery pursuant to UPS’s driver release procedures, delivery pursuant to UPS’s Shipper Release procedures, or delivery otherwise permitted under the Terms.

–“**Drop Shipment**” means any shipment tendered pursuant to a written agreement or prior arrangement between UPS and a specific shipper that permits the shipper to tender quantities of individual packages directly to UPS at a UPS pre-approved designated location.

–“**Letter Rates**” refers to the UPS Rates applicable to shipments using UPS Express® Envelope or UPS Letter packaging containing correspondence, urgent documents, or electronic media, with an actual weight of eight (8) ounces or less. (“UPS Express® Envelope” and “UPS Letter” may be referred to interchangeably.)

–“**Package**” means any container and its contents, and includes an Express Envelope, as well as any article that may be handled without packaging if the handling thereof can be accomplished in a reasonably safe and practicable manner.

–“**Perishable Commodity**” refers to a perishable commodity or a commodity requiring protection from heat or cold, including, but not limited to, live animals, foods, dry ice, flowers, biological materials.

–“**Receiver**” or “**Consignee**” refers to the party to whom the shipment is being sent.

–“**Residential**” refers to a location that is a home, including a business operating out of a home.

–“**Shipper**” refers to the party contracting with UPS for services.

–“**Shipment**” means one or more packages, or one or more pallets in UPS Worldwide Express Freight service, shipped under a single Source Document or UPS Automated Shipping System entry to one receiver.

–“**Third-Party Retailers**” means locations of The UPS Store®, UPS Authorized Shipping Outlet locations, and UPS Alliance Locations (located within Office Depot® and Staples® retail locations).

–“**UPS Automated Shipping System**” and “**Source Document**.” Source Document means a shipping document provided by UPS for the purpose of tendering a shipment to UPS for transportation. UPS Automated Shipping System means WorldShip®, UPS CampusShip®, UPS Internet Shipping, UPS Developer Kit, iShip®, or an approved UPS Ready® solution that meets UPS requirements at the time of shipment. The term “UPS Automated Shipping System” and “Source Document,” individually or collectively, are sometimes referred to by the term “UPS Shipping System.”

–“**UPS Customer Center**” means a UPS facility where shippers may tender packages to UPS for transportation, and a consignee or other recipient may receive a package Delivery.

–“**UPS Rates**” refers collectively to Daily Rates, Standard List Rates, Retail Rates, Alaska and Hawaii Rates, Letter Rates, Pak Rates, and UPS 10KG Box® and UPS 25KG Box® Rates.

–“**UPS Returns Services**” refers collectively to Authorized Return Services, Print Return Label, Electronic Return Label, and Print and Mail Return Label, 1 UPS Pickup Attempt, 3 UPS Pickup Attempts, UPS Returns® on the Web, UPS Returns® Flexible Access, and UPS Returns Exchange.

–“**UPS Smart Label®**” as defined here and described in the *UPS Guide to Labeling* includes but is not limited to MAXICODE, postal code bar code, current UPS Routing Code, appropriate UPS service level icon, and UPS 1Z tracking number bar code.

–“**UPS Worldwide Express Freight™ Center**” means a UPS facility where shippers may tender UPS Worldwide Express Freight pallets to UPS for transportation, and a consignee or other recipient may receive pallets.

### 3. Commodities Handled and Restrictions on Service

UPS holds itself out to transport general commodities, as usually defined, subject to the following restrictions.

#### 3.1 Items Not Accepted for Transportation

No service shall be rendered in the transportation of any of the prohibited articles listed in the applicable Service Guide or the Terms.

UPS does not accept for transportation, and shippers are prohibited from shipping:

–Articles of unusual value, which shall be deemed to include, but are not limited to:

- Any package with an actual value of more than \$50,000;
- Any pallet with an actual value of more than \$100,000;
- Coins, cash, currency, bonds, postage stamps, money orders, and negotiable instruments (such as drafts, bills of exchange, or promissory notes, but excluding checks);
- Unset precious stones, and industrial diamonds;
- Any article that contains more than 50 percent by weight of gold or platinum, or any combination thereof in raw form including, but not limited to, bullion, bars, or scraps of these metals.

–Hazardous waste, defined as a solid waste that meets any of the criteria of the hazardous waste as described in 40 C.F.R. § 261.3;

–Human remains, fetal remains, human body parts, or components thereof;

–Common fireworks;

–Packages with an actual weight of more than 150 pounds, or packages that when measured to determine the billable weight exceed 108 inches in length, or exceed a total of 165 inches in length and girth [(2 x width) + (2 x height)] combined, or in the case of import shipments, exceed 130 inches in length and girth [(2 x width) + (2 x height)] combined. If found in the UPS system, they are subject to one or more of the following additional charges: Over Maximum Weight, Over Maximum Length, or Over Maximum Size;

–UPS Worldwide Express Freight™ pallets that exceed maximum size or weight restrictions (which vary by origin and destination) as set forth at <http://www.ups.com/palletmaximums>. If found in the UPS system, they are subject to an Oversize Pallet Handling Surcharge.

–Shipments tendered to a Third-Party Retailer containing any hazardous materials requiring shipping papers, firearms, or ammunition;

–UPS Returns® Services shipments containing hazardous materials (except for Limited Quantity/Other Regulated Materials Shipments (“ORM-D”) Ground packages, as set forth below), or firearms, or requiring Delivery Confirmation Services; and

–Any other items prohibited by the Service Guide, or ups.com®.

Shippers are prohibited from shipping and UPS will not accept for transportation shipments containing articles that UPS is not authorized to accept or that UPS states in the Terms that it will not accept, including when such shipments are tendered for transportation at UPS Customer Centers, UPS Worldwide Express Freight Centers or any Third-Party Retailer.

UPS reserves the right, but is not required, to return to the shipper any shipment containing a prohibited article. Such return will be made solely at the shipper's risk and expense.

### **3.2 Maximum Values**

UPS does not accept for service packages with values as set forth below:

–Any package with an actual value of more than \$50,000;

–Packages with a value of more than \$5,000 shipped as a result of a request for service made through the internet;

–Domestic packages with a value of more than \$1000 returned via Print Return Label, Print and Mail Return Label, Electronic Return Label, or 1 UPS Pickup Attempt Return Services;

–International shipments with a value of more than \$1000 per package or pallet returned via UPS Print Return Label, UPS Print and Mail Return Label, Electronic Return Label, 1 UPS Pickup Attempt, or 3 UPS Pickup Attempt Return Services (including via UPS Returns on the Web) unless a UPS high-value shipment summary is obtained by the shipper or person tendering the shipment and signed by the driver upon tender of the shipment;

–International UPS Import Control® shipments with a value of more than \$1000 per package or pallet unless a UPS high-value shipment summary is obtained by the shipper or person tendering the shipment and signed by the driver upon tender of the shipment;

–Packages with a value of \$1000 or more shipped via a Third-Party Retailer if such packages were previously manifested in a UPS Shipping System prior to drop off at the Third-Party Retailer or billed using Bill My Account;

–Packages with a value of more than \$500 shipped via a UPS Drop Box;

–Prepaid Letters with a value of more than \$100;

- Packages with a value of more than \$999 when Shipper Release is selected;
- Packages with a C.O.D. amount in excess of \$500 shipped via a UPS Drop Box;
- International shipments containing jewelry (not including costume jewelry) having a value of more than \$500 per package or pallet;
- UPS Worldwide Express Freight™ Service shipments having a value of more than \$100,000 per pallet.

### **3.3 Prohibited by Law**

No service shall be rendered by UPS in the transportation of any shipment that is prohibited by applicable law or regulation of any federal, state, provincial, or local government in the origin or destination country. It is the responsibility of the shipper to ensure that a shipment tendered to UPS, and any UPS Shipping System entry that the shipper prepares for that shipment, does not violate any federal, state, provincial, or local laws or regulations applicable to the shipment.

### **3.4 Alcoholic Beverages**

Packages containing alcoholic beverages (wine, beer, or spirits) are accepted for transportation only as a contractual service and only from shippers who are licensed and authorized under applicable laws to ship alcoholic beverages. To receive service for packages containing alcoholic beverages, the shipper must enter into an approved UPS agreement for the transportation of wine, beer, or spirits, as applicable. For all packages containing alcoholic beverages, the shipper must use Delivery Confirmation Adult Signature Required service requesting an adult signature for each package containing alcoholic beverages, and must affix a special UPS alcoholic beverages label to each package. For all U.S. inbound import shipments containing alcoholic beverages, the receiver must be licensed and authorized to receive the alcoholic beverages. UPS does not accept packages containing beer or spirits for delivery to a consumer. It is the responsibility of the shipper to ensure that a package tendered to UPS does not violate any federal, state, or local laws or regulations applicable to the package.

UPS reserves the right to dispose of any alcoholic beverages tendered for shipment which shippers are prohibited from shipping, which UPS is not authorized to accept, which UPS states that it will not accept, or which UPS has a right to refuse. UPS reserves the right to discontinue service to any shipper for, among other reasons, tendering a package containing alcoholic beverages that does not comply with all applicable laws or the Terms.

### **3.5 Biological Materials**

UPS accepts packages containing “Biological Substance, Category B” as defined in 49 C.F.R. § 174.134, which are prepared in accordance with all aspects of 49 C.F.R. § 173.199.

Transportation of other biological materials is limited, must be prearranged, and will only be provided under the following conditions: the shipper has received prior written authorization from UPS for the specific package tendered; and the shipper requests service in accordance with the conditions set forth in the written authorization from UPS for the package tendered. Any package containing biological materials shall be considered a Perishable Commodity.

### **3.6 Firearms and Ammunition**

UPS accepts packages containing firearms (as defined by Title 18, Chapter 44, and Title 26, Chapter 53 of the United States Code) only (a) between licensed importers, licensed manufacturers, licensed dealers, and licensed collectors (as defined in Title 18, Chapter 44 of the United States Code), and government agencies; and (b) where not otherwise prohibited by federal, state, or local law from (i) an individual to a licensed importer, licensed manufacturer, licensed dealer or licensed collector; and (ii) from a licensed importer, licensed manufacturer,

licensed dealer, or licensed collector to an individual. The shipper shall comply with and shall ensure that each shipment containing firearms complies with all federal, state, and local laws applicable to the shipper, recipient, and package.

–The shipper must use Delivery Confirmation Adult Signature Required service for each package containing a firearm (including handguns). UPS, in its sole discretion, may require the shipper to select a UPS Next Day Air® Service for any package containing a firearm. Handguns (as defined by 18 U.S.C. § 921) will be accepted for transportation only via UPS Next Day Air Services.

–Firearms (including handguns) are not accepted for transportation via UPS Drop Boxes or UPS Internet Shipping, in response to a request for UPS On-Call Pickup® service, or when presented for shipment at any Third-Party Retailer. UPS Returns® Services are not available for packages containing firearms.

–Small arms ammunition, as defined in 49 C.F.R. § 173.59, will be transported only when packaged and labeled in compliance with 49 C.F.R. § 172 (Hazardous Materials). Ammunition may not be shipped in the same package as a firearm.

–Firearm parts, which do not constitute firearms as defined under federal law (including without limitation Title 18, Chapter 44, and Title 26, Chapter 53 of the United States Code), and which otherwise comply with federal, state, and local law, will be accepted for transportation.

–Firearms (including handguns) and firearm parts are not accepted for shipment internationally.

See [www.ups.com/content/us/en/resources/ship/packaging/guidelines/firearms.html](http://www.ups.com/content/us/en/resources/ship/packaging/guidelines/firearms.html) or contact UPS for more information.

### **3.7 Food Transport; Assumption of Legal Responsibility**

Shipments containing “food,” as defined in section 201(f) of the Federal Food, Drug, and Cosmetic Act, will be accepted for transportation only according to the following terms. Shipper assumes all responsibility with respect to establishing and maintaining all records required under 21 C.F.R. Part 1 Subpart J §§ 1.326-1.363. In so doing, shipper assumes the legal responsibility under 21 C.F.R. § 1.363 for establishing and maintaining records that would otherwise be required to be maintained by UPS. Shipper agrees its records will comply with 21 C.F.R. § 1.352 and shall identify the immediate recipient of the transported food; the origin and destination points of shipment; the date the shipment is received and the date released; the number of packages shipped; a description of the freight describing the type of food received and released; and the route of movement. Shipper agrees expressly to make all records required by 21 C.F.R. § 1.352 available to FDA as required by 21 C.F.R. § 1.361. Shipper commits, and recognizes that it has the responsibility, to ensure that all such records are maintained consistent with the record retention requirements provided in 21 C.F.R. § 1.360 and the record availability requirements provided in 21 C.F.R. § 1.363. Shipper agrees that within 45 days of the date of shipment, Shipper will obtain or request from UPS any information needed from UPS to satisfy Shipper’s responsibility to establish and maintain records. Shipper recognizes that the foregoing obligations with respect to establishing and maintaining records cannot be terminated. Shipper expressly agrees to immediately assume responsibility to establish and maintain records as provided in this paragraph, regardless of any FDA-designated compliance date for any provision of 21 C.F.R. Part 1 Subpart J.

### **3.8 Hazardous Materials Service**

Hazardous Materials, defined as those materials regulated under Title 49 of the Code of Federal Regulations (49 C.F.R.) (excluding Limited Quantity/Other Regulated Materials (ORM-D) Ground shipments, as referenced below), and Dangerous Goods, defined as those materials regulated by the International Civil Aviation Organization (ICAO) and published in the International Air Transport Association (IATA) Dangerous Goods Regulations (collectively referred to as “Hazardous Materials,” or “Dangerous Goods,” or “International Dangerous Goods”), are

accepted for transportation only as a contractual service and in accordance with the UPS Guide for Shipping Ground and Air Hazardous Materials, or the UPS Guide for Shipping International Dangerous Goods. To receive Hazardous Materials or Dangerous Goods service, the shipper must sign and agree to the provisions set forth in an approved UPS agreement relating specifically to the transportation of Hazardous Materials, Dangerous Goods, or International Dangerous Goods ("Hazardous Materials Agreement"). Contact UPS for specific information, including a list of "Common Items That May Be Classified as Hazardous Materials."

An additional charge will be assessed for each Hazardous Materials shipment. UPS may also assess an additional surcharge for packages or pallets containing certain types of Hazardous Material. Applicable surcharges are described at [ups.com](http://ups.com).

It is the shipper's responsibility to determine if a shipment contains a Hazardous Material and to properly classify, label, mark, and package it in accordance with applicable governmental regulations. When required, the shipper is responsible for ensuring that all of its employees involved in the preparation of Hazardous Materials for transport are properly trained, tested, and certified in accordance with 49 C.F.R. Part 172.700 through 172.704, or with IATA (Section 1.5) and for ensuring that a program exists for the retraining, testing, and certification as required by these rules.

All packaging used by the shipper for the transportation of Hazardous Materials, when required by regulation, must pass UN performance testing in accordance with 49 C.F.R. Part 178.602 through 178.609 or IATA (Section 6.0).

The shipper must use a software system, such as the most current version of WorldShip® that is acceptable to UPS for the preparation of documents for shipping Hazardous Materials, or an alternative method determined by UPS in its reasonable discretion to perform the same functions. UPS will provide shippers, upon request, a list of vendors who provide acceptable software systems.

UPS reserves the right to refuse to accept, to return, or to dispose of, in compliance with applicable laws and regulations, any Hazardous Material that it determines not to have been prepared in accordance with the UPS Guide for Shipping Ground and Air Hazardous Materials, the UPS Guide for Shipping International Dangerous Goods, and all applicable governmental laws and regulations. The shipper agrees to reimburse UPS for any costs or expenses incurred as a result of any improperly packed or prepared Hazardous Materials which shipper tenders to UPS. In addition, the shipper agrees to reimburse UPS for any costs or expenses incurred by UPS if Hazardous Materials tendered by the shipper are refused by the shipper upon return or cannot otherwise be delivered for any reason including, but not limited to, wrong delivery address or refusal of receiver to accept delivery.

UPS reserves the right, in its sole discretion and without prior notice to the shipper, to dispose of any international shipment containing Dangerous Goods refused by the receiver or which for any other reason cannot be delivered. Shipper shall be responsible for all disposal fees.

The shipper agrees to indemnify, defend, and hold harmless UPS, its parent corporation, and affiliated companies, their officers, directors, employees, agents, and their successors and assigns, from all claims, demands, expenses (including reasonable attorney's and consultants' fees), liabilities, causes of action, enforcement procedures, and suits of any kind or nature brought by a governmental agency or any other person or entity arising from or relating to the transportation of a Hazardous Materials shipment, from the shipper's breach of the Hazardous Materials Agreement or the Terms, or from the shipper's non-compliance with governmental laws or regulations applicable to the transportation of Hazardous Materials whether such action is brought by a governmental agency or other person or entity. Under no circumstances shall UPS be liable for special, incidental, or consequential damages arising from the transportation of a Hazardous Materials shipment.

Pursuant to 49 C.F.R. Part 173.30, in the event the shipper loads any UPS vehicle, the shipper agrees to segregate Hazardous Materials in accordance with 49 C.F.R. Part 177.848 and properly secure Hazardous Materials in accordance with 49 C.F.R. Part 177.834.

UPS does not accept Hazardous Materials in any amounts that require placarding under 49 C.F.R. Part 172, Subpart F. The shipper agrees not to tender Hazardous Materials to UPS in any amount for a single vehicle that would require placarding in accordance with 49 C.F.R. Part 172, Subpart F.

UPS reserves the right to discontinue or terminate service immediately with respect to the transportation of Hazardous Materials if the shipper fails to comply with any provisions of the Terms, or any applicable government regulations (including Limited Quantity/ORM-D shipments that are tendered without the proper shipping documentation). If a shipper tenders an undeclared Hazardous Materials shipment to UPS, UPS shall not be liable for the shipment in the event of loss, damage, delay, or misdelivery, nor shall UPS be liable for any special, incidental, or consequential damages.

If the shipper ships Hazardous Materials from more than one location, and the shipper fails to comply with any provisions of the Terms, the Hazardous Materials Agreement, or any governmental regulations, UPS may, in its sole discretion, terminate all of the shipper's shipment locations or limit such termination to those locations where the failure to comply occurred.

Shippers are prohibited from shipping and UPS will not accept for transportation shipments containing any Hazardous Materials requiring shipping papers (defined as those materials regulated under Title 49 of the Code of Federal Regulations) or Dangerous Goods requiring Shipper's Declaration for Dangerous Goods documents, when such shipments are presented for shipment at UPS Customer Centers, or Third-Party Retailers. Hazardous Materials requiring shipping papers cannot be picked up via UPS On-Call Pickup® service, or retrieved via any UPS Returns® Service, except as a contractual service.

Additional terms applicable to the shipment of Hazardous Materials are set forth in the UPS Guide for Shipping Ground and Air Hazardous Materials, and the UPS Guide for Shipping International Dangerous Goods, the terms of which are each incorporated here by this reference and available at <http://www.ups.com/content/us/en/resources/ship/hazardous>.

### **3.9 Dry Ice**

Packages containing dry ice (carbon dioxide, solid) as a refrigerant, but no other Hazardous Materials, are accepted for transportation within the United States via UPS Ground and UPS Air Services (provided such packages are prepared in accordance with all applicable governmental regulations) without a Hazardous Materials Agreement. Packages containing Hazardous Materials that use dry ice (carbon dioxide, solid) as a refrigerant are accepted for transportation within the United States via UPS Ground and Air Services only as a contractual service. Any package containing dry ice will be considered a Perishable Commodity. Packages containing dry ice may be tendered for shipment at locations of The UPS Store®, where such services are available. A contract is required for all international shipments of dry ice.

### **3.10 Limited Quantity/ORM-D Packages**

Limited Quantity/ORM-D packages are accepted for transportation without Hazardous Materials shipping papers within the 48 contiguous United States via UPS Ground or UPS Hundredweight Service® when properly classified, packaged, and marked. UPS Standard to Canada and UPS Ground (Intra-Alaska and Intra-Oahu) services are available for Limited Quantity/ORM-D shipments without a contract, provided the shipper has reviewed the required checklist and service restrictions with a UPS representative. Limited Quantity/ORM-D packages shipped via UPS Air Services and UPS 3 Day Select® within the United States and Puerto Rico are accepted for transportation on a contractual basis only.

### **3.11 Hazardous Waste, Mercury, and Mercury-Containing Waste**

Packages containing hazardous waste, defined as a solid waste that meets any of the criteria of hazardous waste as described in 40 C.F.R. § 261.3, are not accepted for transportation.

UPS's acceptance for transportation of any elemental mercury, mercury-containing material, or used mercury-containing device (including, but not limited to, medical devices, spent fluorescent lamps, thermostats, or thermometers) is limited, must be prearranged, and will only be provided pursuant to prior written authorization from UPS upon satisfaction of certain requirements including appropriate packaging and financial assurances.

### **3.12 Live Animals**

UPS provides service on a limited basis for some types of live animal shipments. (The term "animal" as used here refers to anything living, except plants.) Live animals may be shipped only pursuant to the restrictions and conditions set forth on [ups.com](http://ups.com) regarding Shipping Live Animals. A live animal shipment will be considered a Perishable Commodity. Access <http://www.ups.com/content/us/en/resources/ship/packaging/guidelines/animals.html> or contact UPS for information regarding shipping live animals.

### **3.13 Perishable Commodities**

UPS does not provide a protective service for the transportation of Perishable Commodities. Such commodities will be accepted for transportation solely at the shipper's risk for any damage arising from the perishable nature of the item. Shippers shall not file claims for, and UPS shall not be liable to shippers or any third parties for, any damage arising from the transportation of Perishable Commodities, regardless of whether the shipment is delivered pursuant to an applicable UPS Service Guarantee or is delayed in transit. UPS reserves the right to dispose of any shipment in the UPS system containing a Perishable Commodity that UPS deems in its sole discretion to be of no value, unsafe or unsanitary.

### **3.14 Pharmaceuticals**

The shipper shall comply with and shall ensure that each shipment containing pharmaceutical products complies with all applicable federal, state, provincial, and local laws and regulations governing the dispensing, shipment or tender of shipment of pharmaceutical products.

### **3.15 Portable Electronic Devices**

UPS transports shipments containing radio frequency identification devices (RFID), ultrawideband devices (UWB), and other portable electronic devices (PED) only when such devices are in an inactivated state or otherwise in compliance with applicable law including 14 C.F.R. § 91.21, 14 C.F.R. § 121.306, or 47 C.F.R. § 15.521(a).

### **3.16 Tobacco Products**

Shipments containing tobacco or tobacco products, as those terms are variously defined under applicable state law ("Tobacco Product Shipments"), are accepted for transportation only from shippers who are licensed and authorized to ship tobacco and tobacco products pursuant to applicable laws. Tobacco Product Shipments shipped to a consumer will only be accepted for transportation as a contractual service. However, because UPS prohibits shipments of cigarettes to consumers under any circumstances, UPS does not offer a contractual service for the delivery of cigarettes to consumers. To receive service for Tobacco Product Shipments shipped to a consumer, the shipper must sign and agree to the provisions set forth in an approved UPS agreement for the transportation of tobacco products. For all other service for Tobacco Product Shipments, the receiver must be licensed and authorized to receive tobacco or tobacco products pursuant to all applicable federal, state, provincial, or local laws or regulations, and the shipment must conform to the terms, conditions, restrictions, and prohibitions set forth at

[www.ups.com/tobacco](http://www.ups.com/tobacco) at the time of shipping. It is the responsibility of the shipper to ensure that a shipment tendered to UPS, including a Tobacco Product Shipment, does not violate any federal, state, provincial, or local laws or regulations applicable to the shipment.

UPS reserves the right to refuse to accept, transport, or deliver any Tobacco Product Shipment that UPS, in its sole discretion, determines does not comply with UPS requirements for the shipment or any applicable law or regulation, and to discontinue any or all service to any shipper for, among other reasons, tendering such a shipment. UPS reserves the right to dispose of any Tobacco Product Shipment that shippers are prohibited from shipping, that UPS is not authorized to accept, that UPS states that it will not accept, or that UPS has a right to refuse.

#### **4. Provisions for Export and Customs Clearance of International Shipments**

The shipper (or the party tendering an international shipment to UPS for service, referred to for purposes of this Section 4 as "shipper") must provide UPS with all documentation and information required by the laws of the origin and destination countries for export and import of shipments (i.e., for export and customs clearance). The shipper is responsible for determining export and import licensing or permitting requirements for a shipment, obtaining any required licenses and permits, and ensuring that the consignee is authorized by the laws of the origin and destination countries to receive the shipment. By tendering an international shipment for service and providing UPS with documentation (including any Source Documents), the shipper certifies that the documentation includes all required licenses and permits, that the statements in that documentation and any other information that the shipper provides to UPS relating to exportation and importation are complete, true, correct, and in compliance with the laws of the origin and destination countries, and that the consignee is authorized by the laws of the origin and destination countries to receive the shipment. Furthermore, the shipper understands that civil and criminal penalties including seizure and forfeiture, may be imposed for failing to provide UPS with all required documentation, licenses, permits, statements, and information, for making inaccurate, false, or fraudulent statements, or for violating U.S. or other country laws regulating exports or imports (see, e.g., 13 U.S.C. § 305; 18 U.S.C. §§ 545, 554 and 1001; 19 U.S.C. §§ 1595a and 1592; 22 U.S.C. § 401; and Subchapter C of 15 C.F.R. (i.e., The Export Administration Regulations)).

When an international shipment is tendered to UPS, UPS is thereby appointed as the agent for performance of customs clearance in the destination country to the extent allowed by law. The shipper shall provide all Powers of Attorney and other authorizations required by applicable law for UPS to serve as the shipper's agent to perform customs clearance in the destination country. UPS is specified as the nominal consignee for the purpose of designating a customs broker to perform customs clearance. Local authorities may require documentation confirming that UPS has been designated as the nominal consignee.

Fines, penalties, liquidated damages, storage charges, or other expenses incurred as a result of an action by U.S. Customs and Border Protection (or any other U.S. or other country's government agency regulating imports or exports), or as a result of the failure of the shipper or consignee to provide complete, true, and correct documentation, statements, or information required by the laws of the origin and destination countries (including the failure to obtain a required license or permit) will be charged to the shipper or consignee along with any applicable duties, fees, or taxes, and any applicable late payment fees assessed by UPS. Unless a written agreement between UPS and the shipper specifies otherwise, UPS reserves the right in its sole discretion to charge the shipper or consignee for any such fines, penalties, liquidated damages, storage charges, expenses, duties, fees, taxes, or late payment fees. Regardless of any such written agreement specifying otherwise, in the event of non-payment by the consignee, the shipper is liable for all charges.

The shipper agrees to indemnify, defend, and hold harmless UPS, its parent corporation, and affiliated companies, their officers, directors, employees, agents, and their successors and assigns, from any and all claims, demands, expenses, or liabilities including, but not limited to,

fines, penalties, liquidated damages, storage charges, duties, fees, taxes, late payment fees, or other money due, arising from the transportation, importation, exportation, or customs clearance of shipments on behalf of the shipper, or arising from the shipper's noncompliance with the laws of the origin and destination countries, or UPS requirements applicable to the shipment.

UPS provides routine customs clearance through UPS Supply Chain Solutions® brokerage offices designated by UPS for handling customs clearance of shipments at no additional charge, except for UPS Standard™ to and from Canada shipments, for which a brokerage service charge applies. Other UPS Supply Chain Solutions customs brokerage offices charge fees for the clearance of packages and freight. For UPS Standard to Mexico, customs clearance by UPS Supply Chain Solutions® is required. Failure to do so will result in packages automatically returned to shipper.

Additional charges may apply for complex customs clearance procedures, which include, but are not limited to, the following:

- Clearance procedures involving a government agency other than U.S. Customs and Border Protection;
- Customs Bonds;
- Drawbacks;
- Formal entries involving more than three tariff lines;
- Live Entries;
- Country of Origin Marking; or
- Temporary Import Bonds (T.I.B.).

UPS is under no obligation, unless the customer requests in writing and UPS agrees in writing, to undertake any pre- or post-importation action including, but not limited to, obtaining binding rulings, advising of liquidations, filing protests, or filing petitions for relief.

UPS may prepay duties, fees, or taxes on behalf of the payer. For importation into the United States, a fee will be assessed and billed to the importer. A fee may also apply for shipments to other countries.

For any claims arising from import, export or customs clearance activities, the liability of UPS (including UPS Supply Chain Solutions) shall be limited to the lesser of (i) \$50 per entry, filing, or transaction; or (ii) the amount of fees paid to UPS for such entry, filing, or transaction.

#### **4.1 Electronic Export Information**

If Electronic Export Information (EEI) is required to be filed through the Automated Export System (AES) under the Foreign Trade Regulations of the U.S. Bureau of the Census ("Census") (i.e., Part 30, 15 C.F.R.), and the shipper has not filed the EEI and provided an Internal Transaction Number (ITN) to UPS to confirm that an EEI transaction was submitted to Census by the shipper accepted and is on file in the AES, UPS will electronically file the required EEI on behalf of the shipper, provided that all information required to file the EEI is supplied by the shipper in the UPS Shipping System or other export documentation and UPS has received proper authorization or a Power of Attorney from the shipper to complete and file the EEI. A processing fee will be assessed and billed to the shipper.

#### **4.2 Certificate of Origin**

UPS may, based solely on information that the shipper furnishes, prepare a Certificate of Origin for goods manufactured and originating within the United States on behalf of the shipper when

one is required but not included with the export documents provided by the shipper. When authorizing UPS to prepare a Certificate of Origin, the shipper certifies that the information it provides to UPS is complete, true, and correct and that the completed Certificate of Origin complies with the laws of each country where a claim will be made that the goods are manufactured and originate in the United States. A processing fee will be assessed and billed to the shipper.

#### **4.3 UPS Paperless® Invoice Service**

A shipper must register with UPS in advance of shipping to use UPS Paperless Invoice service, where such services are available. By using UPS Paperless Invoice service, the shipper authorizes UPS to use the shipper's letterhead and electronic signature to prepare true, correct, and paperless commercial invoices that reflect, in all material respects, the shipper's sale transactions of merchandise to its buyers (i.e., the "Sold To" Parties) necessary to expedite in accordance with law the export and customs clearance of international shipments. The shipper shall provide to UPS in advance all required information including, but not limited to, the true and accurate price at which the merchandise was sold to the "Sold To" Party, any required additions to customs value (e.g., dutiable commissions, royalty/license fees, assists, packing costs, and proceeds of subsequent sales), the currency of the sale, country of origin, terms of sale, the quantities, ultimate consignee, and a complete commercial description of the merchandise. By using the service, shipper represents and certifies that any paperless commercial invoice that UPS prepares is true and accurate, which means that it is, in all material respects, an electronic copy of the same commercial invoice provided to the buyer. The shipper shall have an affirmative, non-delegable duty to disclose to UPS any and all required commercial invoice information, and to ensure its accuracy and completeness. The shipper must provide timely upload of PLD to use UPS Paperless Invoice service.

#### **4.4 Pre-Release Notification for Import Shipments**

A shipper or consignee may request that UPS notify the consignee prior to submission of a U.S. import shipment to U.S. Customs and Border Protection so that the importer may validate the classification, valuation, or other import information. An additional fee applies for this service and will be billed to the importer or to the shipper when the shipper is selected as the payer of the duties and taxes for the shipment.

#### **4.5 Record-Keeping**

The shipper agrees and consents that UPS may preserve a record of the carriage for an international shipment using means other than producing a copy of the air waybill. The shipper has a duty to and is solely liable for maintaining all records as required under the export and customs or other laws of the origin and destination countries, unless otherwise agreed to in writing. UPS assumes no responsibility to act as a record-keeper or record-keeping agent for the shipper.

### **5. UPS Import Control®**

UPS Import Control service allows a shipper to process an import shipment, including commercial invoice. Where available, a shipper may use UPS Import Control service to create a Print Import Label, Electronic Import Label, or Print and Mail Import Label to provide to the sender or party tendering the shipment to UPS, or a shipper may request 1 UPS Pickup Attempt or 3 UPS Pickup Attempts to request that UPS make pickup attempts to retrieve import shipments from a sender's address. 3 UPS Pickup Attempts is not available for UPS Worldwide Express Freight™. UPS Import Control is available only in countries where UPS pickup services are available. An additional charge will be assessed for each UPS Import Control unique label.

UPS Import Control is available for packages and pallets processed through UPS CampusShip®, UPS Internet Shipping, or UPS Developer Kit and also for packages only, processed through WorldShip® or an approved UPS Ready® solution.

Shipments containing certain items are prohibited from being shipped and are not accepted by UPS for UPS Import Control® service including, but not limited to, Hazardous Materials shipments requiring shipping papers, firearms, or shipments requiring Delivery Confirmation Services. C.O.D. service is not available for UPS Import Control shipments.

The maximum actual or declared value for each UPS Import Control shipment is \$50,000 per package and \$100,000 per pallet, provided that, for any UPS Import Control package or pallet with an actual or declared value in excess of \$1000, the shipper must ensure that a UPS high-value shipment summary is generated and signed by the UPS driver upon tender of the shipment to UPS. If no high-value shipment summary is obtained and signed, the maximum actual or declared value of each such package or pallet is limited to \$1000.

Notwithstanding anything herein to the contrary, for all UPS Import Control shipments tendered to UPS for export from the U.S., that transit the U.S., or that contain U.S.-origin goods, the sender or tendering party is the exporter for purposes of the Export Administration Regulations ("EAR"), and it shall be responsible for determining licensing authority (license, license exception, or NLR) and obtaining the appropriate license or other authorization as provided in Section 4 (Provisions for Export and Customs Clearance of International Shipments). In no event shall a party arranging for UPS Import Control service provide a writing assuming responsibility for determining licensing requirements and obtaining license authority for any UPS Import Control shipment to the tendering party. UPS does not agree to serve as the exporter for purposes of the EAR.

## **6. Right of Inspection**

UPS reserves the right in its sole discretion to open and inspect any shipment tendered to it for transportation, but is not required to do so.

## **7. Refusal of Service**

UPS reserves the right to refuse to provide service, among other reasons, for any shipment which by reason of the dangerous or other character of its contents may, in the sole judgment of UPS, soil, taint or otherwise damage other shipments or UPS's equipment, or which is improperly or insecurely packed or wrapped, as determined by UPS in its sole judgment.

Before accepting any shipment, UPS reserves the right to require sufficient verification, as determined by UPS in its sole discretion, of the shipper's name and address, or any other information necessary to accept the shipment for service. UPS reserves the right to refuse to provide service for any shipment or to or from any location, or to provide alternative service arrangements, or to intercept, hold or return any shipment when, among other reasons, UPS, in its sole discretion, determines that it is unsafe or economically or operationally impracticable to provide service, that its services are being used in violation of federal, state, or local law, or for fraudulent purposes, or when the account of the person or entity responsible for payment is not in good standing.

## **8. Packaging**

It is the responsibility of the shipper to ensure that proper packaging is used and that contents are adequately and securely packed, wrapped, and cushioned for transportation. Shipments must be so packed or wrapped as to meet UPS's published standards related thereto set forth in the Service Guide, or on ups.com, and as to pass tests set forth in the International Safe Transit Association ("ISTA") Procedure 3A, Procedure for Testing Packaged Products, published by ISTA. In addition, any tested product must be free from damage and the packaging must afford reasonable protection as determined by UPS in its sole judgment.

Shipments containing goods of high value or high risk, including without limitation jewelry, pharmaceuticals, computers, hand-held electronic devices, mobile telephones, and electronic components of these, must not have labels, customized shipping labels (including as created in a UPS Automated Shipping System), markings, logos, or other written notice of contents contained within the package.

The use of UPS-provided packaging is not a guarantee that an item is sufficiently packaged for transportation. UPS does not provide special handling for shipments with "Fragile," orientation markings (e.g., "UP" arrows or "This End Up" markings), or any other similar such markings.

When shipping media of any type containing sensitive personal information (such as personal financial or health information), it is recommended that the shipper retain a copy of the data and secure the data on the media through encryption or other technological means. UPS is not liable or responsible for loss of, damage to, or irretrievability of data stored on media of any type, or for loss of information, including without limitation personal, health or financial information. For the shipment of electronic media, or for breakable items, see the packaging guidelines located at ups.com. The guidelines advise against the use of Express Envelopes, Express Paks, or Express Pad Paks to ship sensitive personal information or breakable items.

UPS Worldwide Express Freight™ shipments must be palletized, stackable, able to be lifted by forklift, and shrink-wrapped or banded to a skid. Shipper must ensure that pallets and packaging comply with all applicable laws and regulations of the origin and destination country.

## **9. Use of UPS-Provided Materials and Services**

UPS-provided materials including, but not limited to, packaging materials and supplies, envelopes, labels, label printers, shipping documents, publications and products are provided solely for the use of UPS shippers to obtain UPS services on their behalf and to interact with UPS. Any other use of such UPS-provided materials is strictly prohibited.

UPS Express® Envelopes, Express Paks, Express Boxes, Express Tubes, UPS 10KG Box® and UPS 25 KG Box® may not be used for UPS Ground, UPS Standard™, UPS 3 Day Select®, or UPS Worldwide Expedited® shipments.

Under no circumstances may a shipper sell any UPS-provided materials, products, or services to any third party without prior written authorization from UPS.

A weekly charge applies for use of UPS-provided thermal label printers.

## **10. Use of UPS Electronic Information Systems**

Use of UPS electronic information systems to which shippers are granted access by UPS and which are accessed by means of hardware, software, or internet interfaces, including UPS Shipping Systems, are subject to and will be governed by the terms in effect at the time of shipping for the relevant system, including without limitation, the UPS Technology Agreement, the iShip® Master Enterprise Service Agreement, the ConnectShip® End User License Agreement, or that agreement licensing use of a UPS Ready® solution.

## **11. Timely Upload of PLD**

The shipper must provide Timely Upload of Package Level Detail ("PLD") to UPS. Timely Upload of PLD as used in these Terms refers to the electronic transmission of all applicable PLD information to UPS at or before the time that shipments are tendered to UPS. PLD includes, but is not limited to, consignee's full name, complete delivery address, and shipment dimensions and weight.

## **12. ZIP Code™ /Postal Code Information**

The receiver's ZIP Code™ is a required part of the address for domestic shipments. When available, ZIP+4™ should be used. The receiver's postal code, telephone number, and contact name are required parts of the address for international shipments.

## **13. P.O. Boxes**

UPS does not provide Delivery to a P.O. Box. The shipper must make every effort to obtain a street address. If the shipper should use a P.O. Box address, the recipient's telephone number must be included. A package addressed to a P.O. Box may experience delays, is not covered by any UPS Service Guarantee, and is subject to an Address Correction charge. Army Post Office (APO) and Fleet Post Office (FPO) addresses are not accepted.

## **14. UPS Customer Center and UPS Worldwide Express Freight™ Center**

Before accepting a shipment tendered for transportation or releasing any shipment at a UPS Customer Center or a UPS Worldwide Express Freight Center to a consignee or other recipient, UPS reserves the right to require sufficient verification, as determined by UPS in its sole discretion, of the shipper's or recipient's name, address, authorization to ship or receive the shipment, or any other information UPS deems necessary to accept or release the shipment in its sole discretion. Persons tendering or picking up shipments on behalf of a business may be required to provide identification issued by the business and a government-issued identification. A residential consignee will be required to provide a government-issued identification. UPS reserves the right to require payment to be made at Customer Centers and UPS Worldwide Express Freight Centers by payment card only.

## **15. Third-Party Retailer**

The UPS Store® locations are independently owned and operated by licensed franchisees of The UPS Store, Inc., a subsidiary of United Parcel Service, Inc., and are not agents of UPS. Other Third-Party Retailers are independently owned and operated businesses and are not agents of UPS. UPS assumes no liability other than to the Third-Party Retailer as the shipper of the package, for lost, damaged or delayed packages sent via the Third-Party Retailer. Any such liability to the Third-Party Retailer is subject to the limitations set forth in the Terms. All inquiries regarding packages shipped via any Third-Party Retailer must be directed to the Third Party Retailer that shipped the package. UPS will deal solely with the Third-Party Retailer in all matters concerning packages shipped via any Third-Party Retailer including, but not limited to: tracking/tracing requests; claims and guarantees; C.O.D. preparation and remittance; return of undeliverable packages; proper packaging and labeling; and billing. Even if UPS responds directly to customers of the Third-Party Retailer regarding tracking requests, UPS will not be liable to those customers. The Third-Party Retailer is solely responsible for the issuance of any refunds and claims to those who shipped packages via the Third-Party Retailer. For any package shipped via the Third-Party Retailer with a declared value in excess of \$1000, the Third-Party Retailer must provide a copy of the high-value control log to UPS at the time of tender of the package. The Third-Party Retailer shall not ship any articles which UPS does not accept for transportation. The Third-Party Retailer shall indemnify and hold harmless UPS in any action against UPS arising from the loss, damage, or delay of a package shipped via the Third-Party Retailer.

## **16. Pickup Services—Scheduled**

UPS offers the following Scheduled Pickup Services:

*—Daily Pickup:* When Daily Pickup service is selected, UPS will call on shipper's location once each business day to pick up packages. UPS may not call upon a location on any day in which the account indicates that there are no packages available for pickup.

*–Daily On-Route Pickup:* When Daily On-Route Pickup service is selected, UPS will call at shipper's location each business day to pick up packages while making deliveries in shipper's area.

*–Day-Specific Pickup:* When Day-Specific Pickup is selected, UPS will call on shipper's location each business day as preselected by shipper. Shipper may select up to four business days per week for Day-Specific Pickup.

*–UPS Smart Pickup<sup>®</sup>:* When UPS Smart Pickup is selected, UPS will call on shipper's location any business day when the shipper transmits PLD using the current version of WorldShip<sup>®</sup>, UPS CampusShip<sup>®</sup>, or UPS Internet Shipping by the deadline designated by UPS, or if shipper has scheduled a pickup by telephone or through ups.com prior to the deadline designated by UPS.

For Daily Pickup, Daily On-Route Pickup, and Day-Specific Pickup, a weekly service charge based on the account's weekly billing total, as reflected in the UPS billing system, will be assessed. The weekly billing total may not necessarily reflect all packages tendered during a calendar week. For UPS Smart Pickup, a weekly service charge will be assessed.

Scheduled Pickup Services are not available for UPS Worldwide Express Freight service.

## **17. UPS On-Call Pickup<sup>®</sup> Service**

When UPS On-Call Pickup Service is requested by the shipper, UPS will arrange (where reasonably practicable) a pickup at the shipper's location. An additional charge for On-Call Pickup Service will be assessed.

On-Call Pickup Service from a Residential location will be assessed an additional surcharge for residential pickup. If the Residential location is in a remote or less accessible area as designated by UPS, an additional surcharge for extended area or remote Residential pickup also will apply.

On-Call Pickup Service must be requested for each UPS Worldwide Express Freight<sup>™</sup> shipment pickup or drop-off (for door-to-door and non door-to-door services), and may not be combined with a package pickup. No additional charge for On-Call Pickup Service applies to UPS Worldwide Express Freight service.

## **18. Saturday Pickup; Processing Fee**

UPS offers Saturday pickup of UPS Air Services packages and UPS Hundredweight Air Services shipments for Delivery in the United States and Puerto Rico where such services are available. The shipper should contact UPS for information regarding UPS's Saturday pickup area. UPS Air Services shipments picked up on Saturday receive the same delivery commitment as UPS Air Services shipments picked up on Friday. Saturday pickup service is provided by the following methods:

–A shipper may request Saturday pickup via UPS On-Call Pickup service by contacting UPS on each Saturday, excluding holidays, on which the service is needed.

–At the shipper's option, UPS will call at the shipper's premises every Saturday, excluding holidays, to pick up qualifying shipments. A surcharge will be assessed if UPS calls at the shipper's premises on Saturday and there are no packages to be picked up on that day.

An additional charge will be assessed for each UPS Air Services package or UPS Hundredweight Air Services shipment processed using a UPS Shipping System, tendered to UPS, or tendered to a Third-Party Retailer on a Saturday, in addition to any applicable UPS On-Call Pickup<sup>®</sup> charge.

## **19. Drop Shipment**

A unique Drop Shipper account number will be assigned to approved shippers and must be used solely for the origin and destination locations as specified in the UPS Drop Ship Letter of Understanding or as required by UPS.

UPS reserves the right to refuse any Drop Shipment request, in its sole discretion, including, but not limited to, any Drop Shipment that is operationally or economically impracticable to transport. A request for Drop Shipment service is not reasonable unless the shipper makes a prior arrangement with UPS, agreed to in advance by UPS, as to timing, location, and volume of the Drop Shipment.

When a shipper, through prior arrangements with UPS, tenders packages at UPS's receiving stations with a return address requiring a movement greater than a Zone 2 movement from the point of tender, any undelivered packages will be returned automatically and will be charged at the rate applicable between the point of tender and the return address. The effective UPS Rates for the applicable shipment will apply.

UPS does not accept, and shippers are prohibited from shipping, any package via a Drop Shipment that contains Hazardous Materials, except for Limited Quantity/ORM-D packages that are tendered for UPS Ground service in the 48 contiguous United States.

## **20. Delivery**

UPS does not limit Delivery of a shipment to the person specified as the receiver in the UPS Shipping System. Unless the shipper uses Delivery Confirmation service requiring a signature, UPS reserves the right, in its sole discretion, to make a Delivery without obtaining a signature.

## **21. Residential Delivery**

If the delivery location could be construed as either residential or commercial, then a Residential Delivery surcharge will apply. A residential delivery surcharge will apply even if the delivery location is later changed by the shipper or consignee to a commercial location.

## **22. Deliveries Attempted Three Times Without Extra Charge**

If UPS is unable to deliver a shipment, a notice will be left at the consignee's address stating that delivery has been attempted. Thereafter, a second and, if necessary, a third attempt to deliver the shipment will be made without additional charge. For UPS Worldwide Express Freight™ shipments, only one delivery attempt will be made; subsequent delivery attempts are subject to additional charges which will be charged to the consignee.

## **23. Hold for Pickup and Hold at Location Services**

At the time a shipper tenders a shipment to UPS, the shipper may request that UPS hold a domestic package at a designated UPS Customer Center for pickup by the consignee. For each such shipment, the shipper will complete an address label showing the words "Hold for Pickup," the consignee's name, telephone number, the name of a contact person, and the full address of the designated UPS Customer Center. In addition, the shipper will apply a UPS Hold for Pickup label below the address label on the shipment. Hold for Pickup is not available for international package shipments.

For UPS Worldwide Express Freight™ shipments, the shipper may request that UPS hold a UPS Worldwide Express Freight shipment at a UPS Worldwide Express Freight Center location for pickup by the consignee. For each such shipment, the shipper will complete an address label showing the words "Hold for Pickup," the consignee's name, telephone number, the name of a contact person, and the full address of the consignee (designated UPS Worldwide Express Freight Center address not required).

UPS will hold the shipment at the designated UPS Customer Center or UPS Worldwide Express Freight Center and will attempt to contact the consignee at the telephone number shown on the label. Shipments not picked up within five (5) business days from the date of arrival will be considered undeliverable.

#### **24. Shipper Release**

A shipper may request that UPS release a shipment on the first Delivery attempt. When Shipper Release is selected, UPS will make only one Delivery attempt, a signature will not be obtained upon Delivery, and a UPS delivery record showing a completed Shipper Release delivery shall be conclusive proof that Delivery was completed. Shipper Release is provided solely at the shipper's risk of loss or damage arising from the release of the shipment by UPS and UPS will not be liable to shippers or third parties for any damages arising from the release of the shipment.

#### **25. UPS carbon neutral**

A shipper may request that UPS offset the climate impact of a shipment via UPS carbon neutral service by selecting UPS carbon neutral at the time a shipment is tendered to UPS. By selecting UPS carbon neutral, UPS will purchase and retire in the appropriate registry a sufficient number of voluntary or regulatory carbon credits as determined by UPS in its sole discretion to offset calculated carbon dioxide emissions. UPS carbon neutral is available only for shipments shipped using a UPS Automated Shipping System. An additional charge will be assessed for each package or pallet.

#### **26. UPS Delivery Intercept®**

After a domestic package has been tendered to UPS but before Delivery, a shipper may request that UPS return a package to the shipper, reroute a package (including a request by shipper to correct an address), hold the package for pickup at a UPS Customer Center, or hold a package for future delivery. UPS may in its discretion also accept a UPS Delivery Intercept request from a third party when the shipper has requested that the third party's UPS account number be billed for such package. UPS will honor a UPS Delivery Intercept request in its discretion where practicable and where the shipper has guaranteed payment of applicable charges resulting from the change. An additional charge, set forth in the UPS Rates applicable to the shipment in effect at the time of the request will be assessed for each package returned to the shipper, rerouted, or held for future delivery. If a request to reroute a package requires a package movement from the original receiver address beyond a UPS Zone 2, additional transportation charges also will apply. The transportation charges will be calculated at the applicable rate between the original receiver address and new rerouted address. For a request to return to shipper, transportation charges as set forth in Section 34 for undeliverable packages will apply and be assessed to the shipper.

#### **27. Delivery Change Requests**

After delivery has been attempted and the receiver has received notice from UPS that delivery has been attempted (UPS InfoNotice® or postcard number required), the receiver may request, for a package or a pallet, that UPS return to the shipper, hold for pickup at a UPS Customer Center or UPS Worldwide Express Freight™ Center, hold for future delivery, or reroute a package (but not a pallet) ("Delivery Change"). Delivery Change Requests to reroute international shipments are not available. UPS will honor a Delivery Change Request in its discretion where practicable and where the receiver has guaranteed payment of any applicable charges resulting from the change. By requesting a Delivery Change, the receiver acknowledges and agrees that the limitations of liability set forth in the Terms in effect at the time of shipment apply to the shipment subject to the Delivery Change Request and that the value originally declared by the shipper, if any, shall continue to apply throughout the course of transportation pursuant to the Delivery Change Request. UPS assumes no liability other than to the shipper of the shipment for loss, damage, or delay of any shipment subject to Delivery Change. An additional charge set

forth in the UPS Rates applicable to the shipment in effect at the time of the request will be assessed to the consignee for each package rerouted or held for future delivery by a Delivery Change Request. If a request to reroute a package requires a package movement from the original receiver address beyond a UPS Zone 2, additional transportation charges also will apply and be assessed to the consignee. The transportation charges will be calculated at the applicable rate between the original receiver address and new rerouted address. Delivery Reattempt charges will apply to subsequent attempts to deliver UPS Worldwide Express Freight shipments beyond the first delivery attempt. For a request to return to shipper, transportation charges as set forth in Section 34 for undeliverable shipments will apply and be assessed to the shipper.

## **28. Correction of Addresses**

If UPS is unable to deliver any shipment as addressed by the shipper, or if the shipment has an incorrect or incomplete address (examples include, but are not limited to, P.O. Boxes, missing suite, apartment, or unit numbers, old addresses, and missing/incorrect ZIP Codes), UPS will make reasonable efforts, to be determined in its sole discretion, to secure the correct or complete address. An address validated by UPS may be incorrect or incomplete for purposes of completing Delivery, and may be corrected by UPS. If the correct or complete address is secured, UPS, at its sole discretion, will attempt delivery, and the shipper will be provided with the correct or complete address in order to update its internal records. An additional charge will be assessed for an address correction.

## **29. Saturday Delivery**

UPS offers optional Saturday Delivery where such services are available. A shipper may request Saturday Delivery by indicating the selection in the UPS Shipping System and attaching a Saturday Delivery routing label to each package or pallet. An additional charge will be assessed for each shipment for Saturday delivery and will be billed to the payer of the transportation charges. Contact UPS for UPS's Saturday Delivery area.

## **30. Delivery Confirmation Services**

UPS provides the following Delivery Confirmation Services. An additional charge applies for each service. Delivery Confirmation information, including signatures where applicable, is available online or by mail. Where applicable, only valid UPS accounts will receive responses via mail:

### **30.1 Delivery Confirmation (domestic only)**

A shipper may request Delivery Confirmation Service by indicating Delivery Confirmation on the UPS Source Document (excluding Air Shipping Documents) or in a UPS Automated Shipping System. Delivery Confirmation information will include the date of delivery and either the name of the recipient or the disposition of the package; or, in the event of a return, the reason for the return and the date processed.

### **30.2 Delivery Confirmation Signature Required (domestic and international)**

A shipper may request UPS to obtain the recipient's signature on Delivery. The shipper must use a UPS Automated Shipping System to initiate a request for this service. UPS may obtain, at its discretion, a signature or other electronic acknowledgment of receipt from the recipient when this option is selected.

### **30.3 Delivery Confirmation Adult Signature Required (domestic and international)**

A shipper may request UPS to obtain the signature of an adult 21 years of age or older on Delivery. UPS, in its sole discretion, will determine if Delivery can be completed when such a

request is made, and may request photo identification indicating the recipient's age, before completing Delivery. The shipper must use a UPS Automated Shipping System to initiate a request for this service. UPS reserves the right to assess the shipper the additional charge for this service when the shipper requests UPS to obtain an adult signature on Delivery and an approved UPS label is not affixed to the package or pallet indicating such request, or, the shipper tenders a package or pallet that, based upon its contents, requires an approved UPS label requesting an adult signature upon Delivery and no such label has been affixed to the package or pallet.

### **31. UPS Next Day Air® Early A.M.® Verbal Confirmation of Delivery**

The shipper may request optional Verbal Confirmation of Delivery when shipping via UPS Next Day Air® Early A.M.® Verbal Confirmation of Delivery is not available in Hawaii and is not available for international shipments. When this service is selected, UPS will call the shipper to confirm Delivery on the day of Delivery. The additional charge for each Verbal Confirmation of Delivery request will be billed to the payer of the transportation charges.

### **32. Proof of Delivery (P.O.D.)**

Upon request, UPS will provide proof of delivery of a shipment via fax transmission, email, or mail. The request must include a fax number, including area code, for an operating fax machine, an email address for email delivery, or an address deliverable by the United States Postal Service for mail.

### **33. Tracking/Tracing and Refund Request Charge**

UPS reserves the right to assess a shipper an additional charge per request for each Tracking/Tracing and Refund Request initiated by or at the request of the shipper. This charge will not be assessed for the first 50 tracking requests per calendar week, or for a quantity of tracking requests equal to or less than 20 percent of the shipper's volume for that week, whichever is greater. This charge will not be assessed for a quantity of tracing requests equal to or less than two percent of the shipper's volume for that week. UPS also reserves the right to assess the shipper a charge set forth in the effective UPS Rates for Service Guarantee refund requests when the subject shipment was delivered in accordance with the applicable UPS Service Guarantee in the effective Terms.

### **34. Special Handling of Undeliverable Shipments; Refused Shipments Returned**

Shipments refused by the consignee, or which cannot be delivered will be returned to the shipper at shipper's expense, including, but not limited to, forwarding costs, return transportation charges, duties, and taxes. Undeliverable international shipments returned to the shipper also are subject to an undeliverable shipment surcharge set forth in the effective UPS Rates. The UPS Service Guarantee does not apply to undeliverable shipments returned to the shipper.

UPS reserves the right to dispose of a shipment, including salvage (after retention of the shipment for a reasonable period of time as determined by UPS, not to exceed 30 days) if the shipment is refused by the consignee or for any other reason cannot be delivered, and return of the shipment is refused by the shipper or the shipment cannot otherwise be returned to the shipper. The shipper or consignee's sole recourse in such circumstances shall be in accordance with and subject to Sections 49 ("Claims and Legal Actions") and 50 ("Responsibility for Loss or Damage").

### **35. C.O.D. Service**

UPS accepts C.O.D. packages for delivery in the United States and Puerto Rico. C.O.D. service is not provided for international shipments except for international shipments originating in

Canada for delivery in the United States. C.O.D. service is not available for UPS Worldwide Express Freight Service from any origin.

### **35.1 Preparation and Listing of C.O.D. Packages**

Shippers not using a UPS Automated Shipping System must prepare and attach to each C.O.D. package a UPS C.O.D. tag showing the amount to be collected and enter such amount in the space provided for that purpose.

Shippers using a UPS Automated Shipping System will generate, and apply to each C.O.D. package, a system-generated address label with a C.O.D. bar code and the amount to be collected for each individual package. Each C.O.D. package in a UPS Hundredweight Service® or UPS Ground with Freight Pricing C.O.D. shipment must carry a C.O.D. tag or system-generated label for the goods contained in that package.

### **35.2 Responsibility for C.O.D.s**

Upon delivery of each C.O.D. package, UPS will attempt to collect the amount shown on the C.O.D. tag or the system-generated label attached to the package and transmit to the shipper the amount so collected (subject to the terms in Section 35, "Remittance of C.O.D.s," below), or, if collection cannot be made, will return the package to the shipper. The shipper must notify UPS within 45 days from the date of shipment of a C.O.D. shipment if the shipper has not received payment of the C.O.D. amount, or any claim relating thereto shall be deemed waived. Suits shall be instituted within two years after denial of any portion of the claim.

If collection cannot be made within three delivery attempts, or the consignee refuses delivery, UPS will return the package to the shipper.

### **35.3 Consignee's Checks in Payment of C.O.D.s**

Unless instructions to collect a cashier's check or money order only are shown on the C.O.D. tag (in conformity with the instructions on the tag) or system-generated label, UPS will accept a check or other negotiable instrument issued by or on behalf of the consignee. When instructions to collect a cashier's check or money order only are clearly indicated on the C.O.D. tag or system-generated label, UPS reserves the right to accept a cashier's check, money order, official bank check, or other similar instrument issued by or on behalf of the consignee.

All checks or other negotiable instruments (including cashier's checks, official bank checks, money orders, and other similar instruments) tendered in payment of C.O.D.s will be accepted by UPS based solely upon the shipper assuming all risk relating thereto, including, but not limited to, risk of non-payment, insufficient funds, and forgery, and UPS shall not be liable upon any such instrument.

All checks or other negotiable instruments (including cashier's checks, official bank checks, money orders, and other similar instruments) will be transmitted to the shipper together with UPS's own check if consignee check(s) collected are for less than the C.O.D. amount. Remittances (checks, money orders, etc.) received that are less than the C.O.D. dollar amount indicated by the shipper will be reimbursed for the full amount unless the variance of the amount remitted is less than \$1.00.

### **35.4 C.O.D. Package of \$10,000 or More**

UPS may require payment for any C.O.D. package of \$10,000 or more to be received in a single check or other negotiable instrument such as a cashier's check, money order, official bank check, or other similar instrument.

### **35.5 Acceptance of Personal Check**

In the event that UPS accepts a personal or company check when a shipper has properly instructed UPS to collect a cashier's check or money order only, UPS reserves the right, in its sole discretion, to deposit into a UPS account the personal or company check collected and to provide the shipper with a check issued by UPS.

### **35.6 C.O.D. Remittance Verification**

In the event that a shipper timely notifies UPS that the shipper has not received payment of the C.O.D. amount, if UPS's records show that it collected a C.O.D. payment and the remittance has not been cashed, UPS may, in its sole discretion, provide the shipper with a digital image of the check or money order along with a C.O.D. Remittance Verification in order to assist the shipper in locating the missing C.O.D. payment. If the shipper is still unable to locate the C.O.D. payment, UPS may, in its sole discretion, provide the shipper with an indemnified C.O.D. check or money order, which is a digital image of the original payment collected by UPS at the time of delivery and can be deposited in a bank, provided that the original check or money order has not previously been deposited or negotiated. If the indemnified check or money order turns out to be invalid for any reason including, but not limited to, insufficient funds or forgery, UPS shall not be liable upon the instrument.

### **35.7 Restrictions**

C.O.D.s are accepted for amounts up to \$50,000 per package.

C.O.D. packages with an amount to be collected in excess of \$500 are not accepted for transportation via a UPS Drop Box.

Entry of a C.O.D. amount is not a declaration of value for carriage. Payment of the C.O.D. charge does not constitute payment of the declared value charge.

UPS will not accept currency in any amount for payment of C.O.D. shipments.

### **35.8 Charges for C.O.D. Collections**

An additional charge will be assessed for each C.O.D. package tendered to UPS.

### **35.9 Remittance of C.O.D.s**

Subject to the following provisions of this section, UPS shall remit C.O.D. collections to the shipper after the date of collection.

The shipper irrevocably authorizes UPS to apply, in its sole discretion and without prior notice to the shipper, any C.O.D. collections to any past due Charges owed by the shipper. To this end, if there are any past due Charges owed by the shipper, the shipper hereby (a) irrevocably assigns and transfers to UPS all of the shipper's right, title and interest in and to each check or other negotiable instrument for payment of a C.O.D. that is received by UPS or its employee or agent, and (b) constitutes and appoints UPS as the shipper's attorney-in-fact and authorizes UPS, in the shipper's name, place, and stead, to endorse any such check or other negotiable instrument with the shipper's name, to deposit the same into any UPS account, and to apply the proceeds of the same against any past due Charges owed by the shipper. The shipper acknowledges and agrees that such appointment of UPS as the shipper's attorney-in-fact is coupled with an interest and is irrevocable. UPS may exercise any of its rights under this section either directly or through any employee or agent.

The shipper relinquishes, waives, and agrees not to assert any claim against UPS or any of its employees or agents, any consignee, any collecting or paying bank, or any other person or entity, that may directly or indirectly arise as a result of UPS's exercise of any of its rights under

this section Remittance of C.O.D.s. Without diminishing any of UPS's rights under the preceding sentence, the shipper agrees that UPS and such other persons or entities shall not be liable to the shipper or any other person or entity for any special, incidental, or consequential damages in any claim made with respect to UPS's exercise of any such rights.

The shipper agrees that, following UPS's application of any C.O.D. collections to any past due Charges owed by the shipper in accordance with this section, the shipper will continue to be fully liable for the payment of all remaining Charges owed by the shipper (including, without limitation, (i) any Charges that are not covered by the application of the C.O.D. collections, and (ii) any Charges relating to a previously applied C.O.D. collection that is reversed by reason of the uncollectibility of the C.O.D. check or other negotiable instrument or otherwise).

Nothing in this section shall constitute an election of remedies by UPS or any other person or entity or a waiver of any of the rights of UPS or any other person or entity under the remaining provisions of the Terms or at law or in equity.

### **36. UPS Returns<sup>®</sup> Services**

Where available, UPS offers UPS Returns<sup>®</sup> Services (defined as Authorized Returns Service (ARS), Print Return Label, Electronic Return Label, Print and Mail Return Label, 1 UPS Pickup Attempt, 3 UPS Pickup Attempts, UPS Returns on the Web, UPS Returns<sup>®</sup> Flexible Access, and UPS Returns<sup>®</sup> Exchange). 3 UPS Pickup Attempts is not available for UPS Worldwide Express Freight. ARS, UPS Returns Flexible Access, and UPS Returns Exchange are contractual package services only.

An additional accessorial charge applies to each UPS Returns Services package or pallet and will be assessed when the service is requested. The applicable charges will be those set forth in the UPS Rates in effect at the time the charge is applied. Upon Delivery, a package or pallet returned will be charged the rate calculated from the pickup location to the destination via the service selected.

Shipments containing certain items are prohibited from being shipped and are not accepted by UPS for UPS Returns Services including, but not limited to, Hazardous Materials shipments requiring shipping papers, firearms, and shipments requiring Delivery Confirmation Services.

C.O.D. (Collect on Delivery) service is not available for UPS Returns Services packages. Third-Party Billing is not available for UPS Returns Services in the United States. Third-Party Billing is available for UPS Returns Service outside the United States.

UPS Returns Services shipments are subject to maximum declared values. See section 50.1, Maximum Declared Values.

### **37. UPS Rates**

The applicable UPS Rates are determined on the basis of shipment and shipper characteristics, including shipment weight and size and origin to destination distance, and are subject to change. Except as otherwise stated in the Terms, all charges, fees, or surcharges shall be those set forth in the UPS Rates in effect at the time of shipping.

To determine the amount of any Charges for UPS service, consult the UPS Rates in effect at the time of shipping. The effective UPS Rates are available at [www.ups.com](http://www.ups.com) and upon request at the local UPS office.

Shippers are responsible for providing accurate and complete shipment information in the UPS Shipping System used, including service selected, number, weight, and dimensions of shipments. If any aspect of the shipment information is incomplete or incorrect as determined by UPS in its sole discretion, UPS may adjust Charges at any time.

UPS reserves the right in its sole discretion to use any mode of transportation whatsoever to provide the service selected by the shipper. Regardless of the mode of transportation used, the effective UPS Rates for the service selected by the shipper shall apply. If, however, a shipper selects a UPS service to a destination for which only a higher level of service is available, UPS will substitute the next higher level of available service and will charge the corresponding rate for the substituted service.

### **37.1 Daily Rates, Standard List Rates, and Retail Rates**

Daily Rates apply to UPS account holders who have a UPS Scheduled Pickup account established prior to January 3, 2011, and to UPS account holders with a customized shipping agreement that provides for Daily Rates.

Standard List Rates apply to UPS account holders who have a UPS Scheduled Pickup account established on or after January 3, 2011, and to UPS account holders with a customized shipping agreement that provides for Standard List Rates. Standard List Rates also are available upon request to UPS account holders who receive Retail Rates and have average shipping revenue of at least \$50 per week for a consecutive four-week period, excluding the month of December.

UPS account holders who receive Standard List Rates but no longer meet criteria to qualify for Standard List Rates may be charged Retail Rates without further notice from UPS. UPS account holders receiving Retail Rates who believe they may qualify for Standard List Rates must contact UPS in order to be considered for Standard List Rates. Upon request, UPS will then determine whether the UPS account holder is eligible for Standard List Rates, in UPS's discretion. Any rate changes will be applied prospectively only, and no refunds or credits for charges or rates previously assessed will be issued, regardless of eligibility prior to shipment.

Shippers who do not receive Daily Rates or Standard List Rates will be charged Retail Rates.

Retail Rates also apply to shipments processed and paid for at The UPS Store® or UPS Customer Centers.

Shippers who drop off at a location of The UPS Store or a UPS Customer Center packages that have already been processed prior to drop off will receive the rates applicable to the transaction. UPS Worldwide Express Freight™ pallets that are processed as door-to-door pallets prior to drop off at a UPS Worldwide Express Freight™ Center will receive door-to-door rates.

### **37.2 Letter Rates**

Letter Rates for domestic shipments are available only for UPS Express® Envelopes containing correspondence, urgent documents, or electronic media, with an actual weight of eight ounces or less. UPS Express® Envelopes containing items other than those listed or weighing more than eight ounces will be assessed the corresponding rate for the applicable weight. For international shipments, Express Envelopes may be used only for documents of no commercial value (which may include electronic media in some countries), with an actual weight of eight (8) ounces or less. UPS Express Envelopes containing other items, or weighing more than eight ounces will be assessed the corresponding Pak Rates.

### **37.3 Pak Rates**

Pak Rates are available only for UPS Worldwide Express Plus®, UPS Worldwide Express®, and UPS Worldwide Saver® single package U.S. export shipments in UPS Express® Envelopes containing correspondence, urgent documents, or electronic media, with an actual weight of more than eight ounces but less than or equal to two pounds; or, for packages using UPS Express® Pak packaging when UPS Pak is selected at the time of shipping, and the declared value of the package for customs is less than or equal to \$100.00. UPS Express Pak shipments weighing more than two pounds will be assessed the corresponding applicable UPS Rates for the shipment.

### **37.4 UPS 10KG Box® and UPS 25KG Box® Rates**

UPS 10KG Box® and UPS 25KG Box® Rates apply to UPS Worldwide Express Plus®, UPS Worldwide Express®, and UPS Worldwide Saver single package U.S. export shipments, using UPS 10KG and 25KG packaging. Shipments that exceed 10KG and 25 KG, respectively, will be assessed the applicable UPS Rates for the actual weight and service selected.

### **37.5 Private Express Statutes**

The shipper shall comply with the requirements of the Private Express Statutes when using UPS 2nd Day Air A.M.® and UPS 2nd Day Air® services.

### **37.6 Rates for Large Packages; Large Package Surcharge**

A package is considered a “Large Package” when the package measurements exceed 130 inches in length and girth [(2 x width) + (2 x height)] combined, and are equal to or less than 165 inches.

The rate for a Large Package will be based on the greater of the dimensional weight or the actual weight, and is subject to a minimum billable rate set forth in the UPS Rates applicable to the shipment in effect at the time of the shipping.

A Large Package Surcharge (LPS) will be applied to each Large Package. Each Large Package in a multiple-package shipment may receive an LPS. LPS will not apply to Authorized Return Services UPS Ground packages, or to UPS Worldwide Express Freight shipments.

### **37.7 Over Maximum Limits Charge**

Packages that exceed the weight or size restrictions set forth in Section 3.1 (“Items Not Accepted for Transportation”) are subject to one or more of the following additional charges: Over Maximum Weight, Over Maximum Length, or Over Maximum Size. Such charges apply in addition to all other applicable charges, including but not limited to the Large Package Surcharge.

### **37.8 Additional Handling Charge**

An Additional Handling charge will be assessed for any package that requires special handling, as determined by UPS in its sole discretion, including, but not limited to:

- Any article that is encased in an outside shipping container made of metal or wood;
- Any cylindrical-like item, such as a barrel, drum, pail, or tire, that is not fully encased in a corrugated cardboard shipping container;
- Any package with the longest side exceeding 60 inches or its second-longest side exceeding 30 inches;
- Any package with an actual weight greater than 70 pounds; and
- Each package in a UPS Hundredweight, UPS Ground with Freight Pricing, UPS Standard™, or international shipment (excluding UPS Worldwide Express Freight™ shipments) where the average weight per package is greater than 70 pounds and the weight for each package is not specified in the UPS Shipping System used.

### **37.9 Oversize Pallet Handling Surcharge**

An Oversize Pallet Handling Surcharge will apply to UPS Worldwide Express Freight™ pallets that are Oversize. A pallet is considered Oversize when its dimensions exceed thresholds that vary by origin and destination as set forth at [http://www.ups.com/media/en/oversize\\_pallet.pdf](http://www.ups.com/media/en/oversize_pallet.pdf).

UPS Worldwide Express Freight™ pallets are also subject to maximum size restrictions (which vary by origin and destination) as set forth at [www.ups.com/palletmaximums](http://www.ups.com/palletmaximums). Pallets that exceed these size restrictions are also subject to an Oversize Pallet Handling Surcharge.

### **38. Fuel Surcharge**

UPS reserves the right to institute a fuel surcharge on some or all shipments without prior notice. This surcharge is subject to adjustment monthly. This surcharge may apply to any domestic or international transportation or other charges including, but not limited to, any accessorial charge or surcharge. The current fuel surcharge is described at ups.com.

Regardless of the mode of transportation used, the effective fuel surcharge for the service selected by the shipper shall apply. This surcharge will be applied to such services and for such periods as UPS, in its sole discretion, may determine necessary.

### **39. Manual Processing Charges**

UPS reserves the right to assess a manual processing charge of \$0.50 per package or \$35 per week (whichever is greater) to shippers who ship packages using a UPS Shipping System that applies outdated UPS Rates until such time as the shipper upgrades the UPS Shipping System to reflect current UPS Rates.

A manual processing service charge will be assessed to each package shipped using a UPS 3 Day Select® or UPS Ground shipping document.

### **40. Billing Options for Domestic Shipments**

Unless otherwise agreed to in writing by UPS, shipping charges will be billed to the shipper.

UPS accepts shipments for Collect billing and Third-Party billing, provided the consignee or third party has a valid UPS account number and has agreed to accept the charges. Regardless of the billing option selected, some charges including, but not limited to, address correction charges, will be billed to the shipper.

### **41. Billing Options for International Shipments**

The amount billed includes, but is not limited to, shipping charges, duties, fees, and taxes, if applicable. Unless otherwise restricted in the origin or destination country, shippers tendering packages using a UPS Shipping System may select the payer of shipping charges, duties, and taxes as Shipper, Receiver, or Third Party. UPS accepts shipments for Receiver or Third Party billing provided the Receiver or Third Party has a valid UPS account number and has agreed to accept the charges. In the event of non-payment by the Receiver or Third Party, the shipper is liable for all charges including, but not limited to, duties, fees, and taxes.

An additional Duty and Tax Forwarding Surcharge will apply if the shipper selects a billing option in which duties and taxes are to be paid outside of the destination country.

UPS reserves the right in its sole discretion to request advance payment of shipping charges for any package sent to or from any international destination or origin.

For all shipments where the shipper is not paying the shipping charges, the shipper must notify the bill payer prior to shipping, and agree to pay all charges in the event of non-payment by the bill-to party. The shipper is liable for payment in the event of non-payment by the consignee (or receiver) or third party. All shipments must have a valid UPS billing option indicated on the UPS Shipping System entry. Regardless of the billing option selected, some charges including, but not limited to, address correction charges, will be billed to the shipper.

## **42. Bill My Account**

UPS may provide in its sole discretion a Bill My Account service to registered shippers to allow the shipper to bill to its own account Charges incurred at UPS Customer Centers and participating Third Party Retailer locations. A processing fee for using Bill My Account may apply and may vary by shipping location. When using Bill My Account, a shipper with customized contract incentives that may otherwise apply to the account may be limited to certain maximum incentives ("Incentive Caps"). The applicable processing fee and Incentive Caps are subject to change without prior notice and are published at [www.ups.com/billmyaccount](http://www.ups.com/billmyaccount). Incentive Caps and processing fees in effect at the time of shipping will apply to shipments billed using Bill My Account.

## **43. Disbursement Fee**

To expedite customs clearance, UPS may make or process payments of duties and taxes on behalf of the payer as dictated by the billing option selected. An additional fee, set forth in the UPS Rates applicable to the shipment in effect at the time of shipping, will be assessed and billed to the payer.

## **44. Currency Conversion Rate**

Charges to a payer's account in a foreign currency will be converted to the payer's currency using a weekly exchange rate secured through Major Money Center Banks, plus an exchange fee, set forth in the UPS Rates applicable to the shipment in effect at the time of shipping.

## **45. Missing/Invalid Account Number or Refusal Fee**

A processing fee will be charged for a missing or invalid account number when the account number, including the shipper's account number, is missing, the account number is not the correct account number for the bill-to party, the account number is for a receiver or third party who fails to pay the shipping charges, or the package is shipped to an unauthorized consignee. In the event of non-payment by the receiver or third party, the shipper will be billed a refusal fee plus the shipping charges.

## **46. Shipping Charge Corrections; Audit**

UPS reserves the right to bill for Charges based upon the characteristics of, and services requested for, shipments actually tendered to UPS. UPS also reserves the right to audit any package, shipment and/or invoice to verify service selection, dimensions, or weight, and applicability of any Charges. As part of that audit, UPS may weigh and measure any package or shipment tendered to UPS using any method UPS deems appropriate, including but not limited to multidimensional measuring devices. UPS may in its sole discretion increase or adjust Charges based on the results of such audit. In the event that a package's or shipment's dimensions are altered during transit, UPS reserves the right to bill for Charges based on the altered dimensions.

## **47. Payment of Charges**

Except where an alternative payment plan applies, UPS's payment terms require payment in full in advance.

UPS may provide in its sole discretion alternative payment terms to certain of its shippers. UPS, in its sole discretion, shall decide which, if any, of the alternative payment plans described below (see "Alternative Payment Plans") will be made available to the shipper.

A shipper that is not enrolled in any of the Alternative Payment Plans described below shall pay all Charges in advance of shipment, as required by UPS.

Notwithstanding any billing plan that is in effect or payment or billing option selected at the time of shipment, the shipper is ultimately liable for and agrees to pay all Charges, including in the event of insolvency, bankruptcy, non-payment, or refusal to pay by the receiver or third party.

All Charges must be paid in the lawful money of the United States of America.

If a shipper submits shipment information to UPS through a UPS Shipping System and does not subsequently tender such shipment to UPS, it is the shipper's sole responsibility to request an adjustment, as set forth below (see Section 47.1, "Invoice Adjustment"). Shippers who fail to do so will be liable for all applicable Charges.

As an accommodation to the shipper, and in UPS's sole discretion, UPS may render invoices or copies of invoices to a third party at the request of the shipper. The shipper remains responsible for the timely payment in full of all Charges owed by the shipper. By requesting UPS to render invoices or copies of invoices to a third party, the shipper is deemed to authorize the third party to act on behalf of the shipper, and UPS may rely thereon in all respects.

UPS also may in its sole discretion elect to render an invoice that includes amounts owed for services provided by UPS affiliates.

If Charges are paid by payment card, the shipper expressly authorizes UPS to assess any Charges and to obtain payment of the Charges by use of the payment card. If, for any reason, any such payment card transaction is rejected or declined, the shipper will pay to UPS a declined transaction fee of ten dollars (\$10) per incident, in addition to any late payment fees assessed by UPS and any collection costs which may be incurred by UPS in the final collection of Charges owed by the shipper. The shipper authorizes UPS to charge the declined transaction fee to the shipper's payment card account or to collect the fee directly from the shipper, at UPS's sole option.

If, for any reason, a negotiable instrument submitted to UPS as payment for Charges is returned to UPS unpaid, or an electronic request for payment is dishonored, UPS may charge the shipper a dishonored payment fee of twenty dollars (\$20) per incident, in addition to any late payment fees assessed by UPS and any collection costs which may be incurred by UPS in the final collection of Charges owed by the shipper.

UPS may provide trade credit information on its shippers to commercial reporting agencies.

#### **47.1 Invoice Adjustment**

Shippers requesting an invoice adjustment (e.g., adjustment of Charges based on an incorrect rate, billable weight, account number, failure to tender a shipment, type of service, shipping charge correction, etc.) or a refund due to a duplicate payment must notify UPS of the request within 180 days of receiving the contested invoice, or any billing dispute is waived. Notification to UPS of a request for an invoice adjustment must be made in writing using one of the following methods:

- Submit a request through UPS's online Billing Center at [ups.com/billing](http://ups.com/billing);
- Email a request to UPS through [ups.com<sup>®</sup>](mailto:ups.com); or
- Mail a request to United Parcel Service, P.O. Box 7247-0244, Philadelphia, PA 19170-0001;

The notification to UPS must include the date of shipment, the tracking number for each disputed charge, and the reason for the disputed charge. A partial payment against an invoice is not considered a request for an invoice adjustment or notice to UPS of a disputed charge. UPS reserves the right to refuse to issue any invoice adjustment until all outstanding charges owing to UPS have been paid in full.

## **47.2 Alternative Payment Plans**

Where UPS elects to make an alternative payment plan available to the shipper, UPS may render an invoice to the shipper on a weekly (i.e., seven days) or a monthly (i.e., four or five calendar weeks) basis. A weekly invoice will include the Charges incurred in the previous week. Notwithstanding that UPS has elected to render an invoice to the shipper on a weekly basis, an invoice may be issued only when the shipper has incurred aggregate Charges in excess of ten dollars (\$10), or when five (5) calendar weeks have elapsed from the date of issuance of the last invoice, whichever event occurs first. A monthly invoice will include the Charges incurred for the four- or five-week period for which the invoice is issued. In its sole discretion, UPS may offer one or more of the following alternative payment plans for the payment of Charges:

### **–Electronic Funds Transfer Plan (Debit EFT)**

By written agreement with UPS, the shipper will provide UPS with the shipper's bank account number and bank routing number to enable UPS to electronically request payment, for all Charges incurred by the shipper, directly from the shipper's bank, on a weekly or monthly basis. The shipper's bank will remit the amount requested to UPS and deduct that amount from the shipper's bank account. Payments to UPS will be shown on the shipper's bank statements. The shipper is responsible for payment of any fees imposed by the shipper's bank. Additionally, the shipper will receive a weekly or monthly invoice, as applicable, except as described above, from UPS listing the services provided for the applicable billing period. If, for any reason, an electronic request for payment is dishonored, the shipper is responsible for making a timely payment directly to UPS. Past due balances will be subject to any collection costs which may be incurred by UPS in the final collection of Charges owed by the shipper. No late payment fee shall be assessed with respect to the Electronic Funds Transfer Plan.

### **–Monthly Prepayment Plan**

By written agreement with UPS, the shipper will make a prepayment with UPS in an amount equal to four weeks' anticipated Charges as estimated by UPS. Upon notice to the shipper, the required prepayment amount may be changed by UPS at any time to reflect a revised estimate of four weeks' Charges. All prepayment amounts will remain on account with UPS. No interest will be paid or accrued on the prepayment amounts.

The Charges incurred for the applicable month will be totaled and billed to the shipper on a monthly basis. Payment is due within seven (7) days after receipt of the UPS invoice. Past due balances will be subject to a late payment fee as described below in addition to any collection costs which may be incurred by UPS in the final collection of Charges owed by the shipper.

### **–Weekly Prepayment Plan**

By written agreement with UPS, the shipper will make a prepayment with UPS in an amount equal to four weeks' anticipated Charges as estimated by UPS. Upon notice to the shipper, the required prepayment amount may be changed by UPS at any time to reflect a revised estimate of four weeks' Charges. All prepayment amounts will remain on account with UPS. No interest will be paid or accrued on the prepayment amounts.

Shipper will receive invoices on a weekly basis, except as described above. Each invoice will list the previous period's Charges incurred. Payment for all accumulated Charges will be due within seven (7) days following the shipper's receipt of every fourth invoice; however, if prior to receiving the fourth invoice the shipper's accumulated Charges should equal or exceed the prepayment amounts on account with UPS, then the accumulated Charges will be due within seven (7) days following the shipper's receipt of the invoice requiring such payment. Past due balances will be subject to a late payment fee as described below, in addition to any collection costs which may be incurred by UPS in the final collection of Charges owed by the shipper.

### **–Special Payment Plan**

By written agreement with UPS, the shipper may prepay an amount equal to the anticipated Charges for a period of between ten to twenty-six weeks, as estimated by UPS. The Charges actually incurred by the shipper will be deducted by UPS on a weekly basis from the prepayment amounts on account with UPS. Weekly invoices marked as paid will be forwarded to the shipper reflecting the balance of the prepayment amount on account with UPS. When the prepayment amount on account with UPS reaches the minimum balance specified in the written agreement, the shipper is required to make another prepayment for an additional period pursuant to the same agreement, or, if the shipper does not do so, the shipper must make another payment arrangement with UPS. All prepayment amounts will remain on account with UPS. No interest will be paid or accrued on the prepayment amounts. If the Charges incurred by the shipper exceed the remaining balance of the prepayment amounts on account with UPS, the excess Charges will be due within seven (7) days following the shipper's receipt of the invoice requiring such payment. Past due balances will be subject to a late payment fee as described below in addition to any collection costs which may be incurred by UPS in the final collection of Charges owed by the shipper. This payment plan alternative is available only to existing customers already approved for a Special Payment Plan.

#### **–Credit Extension Plan**

By written agreement with UPS, the shipper may elect to pay an annual credit extension fee and thereafter receive invoices for Charges incurred by the shipper on a monthly basis with no prepayment requirement. The invoices will be payable within seven (7) days following receipt by the shipper. The credit extension fee is based upon the shipper's total annual Charges, as estimated by UPS, and is subject to change annually by UPS in its sole discretion. To be eligible for the Credit Extension Plan, the shipper must use UPS's transportation services and the Credit Extension Plan solely for business, commercial, or agricultural purposes. A shipper is not eligible for the Credit Extension Plan if the shipper uses UPS's transportation services and the Credit Extension Plan for any personal, family, or household purposes. By using the Credit Extension Plan (if made available to the shipper), the shipper represents, warrants, certifies, and agrees that it will use UPS's transportation services and the Credit Extension Plan solely for business, commercial or agricultural purposes and not for any personal, family, or household purposes. Past due balances will be subject to a late payment fee as described below in addition to any collection costs which may be incurred by UPS in the final collection of Charges owed by the shipper.

#### **–Weekly Payment Plan**

Each week the shipper will receive an invoice for the previous week's Charges except as described above. The invoice is due within seven (7) days of receipt. No prepayment is required under this plan.

Past due balances will be subject to a late payment fee as described below in addition to any collection costs which may be incurred by UPS in the final collection of Charges owed by the shipper.

#### **–Credit Card Payment Plan**

The shipper may elect to pay the previous week's Charges by credit card. The shipper will receive billing detail itemized on its card statement or a weekly invoice, except as described above, from UPS listing the previous period's Charges incurred. The shipper will provide UPS with the shipper's credit information to enable UPS to process Charges incurred by the shipper on a weekly basis.

Shipper acknowledges and agrees that there may be a delay of two or more days between the date that payments are received by UPS and the date that the payments are posted and credited to the shipper's account with UPS. If a UPS remittance advice is attached to the shipper's

payment, the payment will be credited accordingly. If no remittance advice is attached to the shipper's payment, the payment will be credited to the shipper's account.

#### **47.3 Late Payment Fee**

For the Monthly Prepayment Plan, the Weekly Prepayment Plan, the Special Payment Plan, the Credit Extension Plan, and the Weekly Payment Plan, a late payment fee will be assessed if the shipper's payment is not received by UPS within fourteen (14) days of the invoice due date. Except as otherwise stated below, the late payment fee will equal six percent (6%) of the total past due balance of the shipper's invoice (including without limitation any previously assessed but unpaid late payment fees) that is fourteen (14) days past due.

In determining the late payment fee for the Monthly Prepayment Plan and the Weekly Prepayment Plan, UPS will apply the prepayment amounts on account with UPS to reduce the calculated base amount on which the late payment fee is assessed, provided that UPS will so apply the prepayment amounts to the oldest outstanding invoice first, and to each subsequent invoice thereafter, until the prepayment amounts have been fully so applied. If an invoice 14 days past due is fully so covered by the prepayment amount, no late payment fee will apply. If an invoice 14 days past due is partially so covered by the prepayment amount, the late payment fee will apply to the portion not so covered by the prepayment amount.

For the Special Payment Plan, a late payment fee will not be assessed if there has been a positive balance in the shipper's prepayment account with UPS at any time during the 27-day period immediately preceding the transmittal of the current invoice to the shipper. The late payment fee for the Special Payment Plan will be assessed on the "charges this period" of the shipper's invoice (including without limitation any previously assessed but unpaid late payment fees) that is fourteen (14) days past due.

A late payment fee will be assessed only once on each invoice that is fourteen (14) days past due. Each late payment fee will be due and payable within seven (7) days following the shipper's receipt of the invoice that first reflects the assessment of the late payment fee. The late payment fee is in addition to any collection costs that may be incurred by UPS in the final collection of Charges owed by the shipper. Neither the assessment nor the payment of a late payment fee will (a) affect the shipper's responsibility to pay all Charges owed, or (b) in any manner preclude UPS from exercising any of its rights or remedies hereunder or under applicable law.

#### **48. UPS Service Guarantee**

UPS guarantees on-schedule delivery of shipments shipped via the following services, where available, to all 50 states and Puerto Rico:

- UPS Air Services
- UPS Hundredweight Service® Air Services
- UPS 3 Day Select®
- UPS Hundredweight Service® UPS 3 Day Select®
- UPS Ground
- UPS Ground with Freight Pricing
- UPS Hundredweight Service® Ground

UPS guarantees on-schedule delivery of shipments shipped via the following services, where available, and provided that customs clearance is performed by UPS Supply Chain Solutions® brokerage offices designated by UPS for clearing these shipments:

- UPS Worldwide Express Plus®

- UPS Worldwide Express NA1®
- UPS Worldwide Express®
- UPS Worldwide Express Freight™
- UPS Worldwide Saver®
- UPS Worldwide Expedited®
- UPS 3 Day Select® from Canada
- UPS Standard™

In the event UPS fails to attempt delivery within the time published on the UPS website, or as provided when 1-800-PICK-UPS® is called, UPS, at its option, will either credit or refund the transportation charges for each such shipment to the payer only, upon request, provided the conditions set forth in the UPS Service Guarantee are met. Transportation charges do not include other fees or charges that may be assessed by UPS including, but not limited to, fuel surcharges. This is the sole remedy available under the UPS Service Guarantee.

UPS shall not be liable for any damages whatsoever for delayed delivery, except as specifically provided for shipments made under the UPS Service Guarantee. Under no circumstances shall UPS be liable for any special, incidental, or consequential damages including, but not limited to, damages arising from delayed delivery or failure to attempt on-schedule delivery.

UPS may cancel or suspend the UPS Service Guarantee for any service(s), and for any period of time, as determined by UPS in its sole discretion, and without prior notice.

#### **48.1 Conditions**

The UPS Service Guarantee is subject to the following conditions:

- UPS's guaranteed delivery schedule has been obtained by referencing UPS's website or contacting a UPS Customer Service office. "On-time" or "on-schedule" means, subject to the terms of this UPS Service Guarantee, delivery is attempted within the UPS guaranteed delivery schedule.
- Each package and shipment is properly recorded in a UPS Shipping System.
- Each package and shipment bears the appropriate UPS tracking label and an address label, or a combined label generated by a UPS Automated Shipping System, showing the consignee's correct name, deliverable address (UPS does not provide delivery to a P.O. Box), and ZIP Code (or postal code for international shipments). In addition, UPS reserves the right, in its sole discretion, to refuse to honor a request for a credit or refund of transportation charges for a package when that package is not accompanied by a UPS Smart Label® and/or Timely Upload of PLD or when the delivery address on any address label or combined label affixed to the package does not match the delivery address on the UPS Smart Label, bar code, or PLD for the package.
- Each package or pallet in a shipment bears a UPS Saturday Delivery routing label when optional Saturday service is requested and available.
- Each shipment is tendered to UPS during UPS's published business hours. Shipments received from or destined to certain locations may require earlier pickup times (available at the UPS website).
- UPS is notified by telephone or through UPS's online Billing Center at [ups.com/billing](http://ups.com/billing) of a service failure within fifteen (15) calendar days of the date of scheduled delivery and is advised of the consignee's name and address, date of shipment, shipment weight, and UPS tracking number.

–For UPS Worldwide Expedited® shipments, the guarantee shall apply only to shipments with a U.S. origin or destination and when the billed party is resident in the United States and is responsible for all shipping charges.

–For UPS Worldwide Express Freight™ shipments, the guarantee shall apply to a shipment in excess of 4400 pounds only if the shipper obtained confirmation of eligibility for the UPS Service Guarantee, prior to tender of the shipment to UPS for service.

UPS reserves the right to refuse any request for a credit or refund when such request is either (a) made by, or (b) based on information obtained by, a party other than the payer of the shipping charges.

#### **48.2 Exclusions**

The UPS Service Guarantee does not apply to:

–UPS 2nd Day Air A.M.® packages for Residential deliveries.

–Shipments tendered pursuant to Drop Shipments, special operating plans, or customized handling or processing arrangements.

–Shipments processed using a UPS Automated Shipping System that is not located at the pickup address assigned to the UPS account number on which the shipment was made.

–UPS Ground Returns Service packages.

–Packages subject to a Large Package Surcharge or Additional Handling Fee, packages that exceed maximum size or weight limits, or to shipments containing any package or pallet subject to a Large Package Surcharge, Additional Handling Fee, Oversize Pallet Handling Surcharge, or that exceed maximum size or weight limits.

–Shipments made using a Call Tag.

–Shipments subject to a Delivery Intercept, Delivery Change Request, or a UPS My Choice® request.

–Shipments that are delayed due to causes beyond UPS's control including, but not limited to: the unavailability or refusal of a person to accept delivery of the shipment, acts of God, natural disasters, war risks, acts of terrorism, acts of public authorities acting with actual or apparent authority, acts or omissions of customs or similar authorities, authority of law, insufficient information provided by a customer, Hazardous Materials packages improperly offered for transport, the application of security regulations imposed by the government, or otherwise applicable to the shipment, riots, strikes or other labor disputes, civil unrest, disruptions in national or local air or ground transportation networks (including, but not limited to, UPS's transportation network), disruption or failure of communication and information systems, and adverse weather conditions.

–International shipments for which the shipper has selected the Receiver or Third Party as the payer of any applicable duties and taxes and delivery is delayed until payment arrangements are made.

–UPS Import Control® shipments for which the shipper has selected commercial invoice removal.

–UPS Ground shipments or UPS Standard™ shipments that are picked up or scheduled to be delivered during the fourteen calendar days before December 25.

## **49. Claims and Legal Actions**

Claims against UPS must be filed within strict time limits, including as set forth in Section 47.1 (“Invoice Adjustment”) regarding invoice adjustments or billing disputes; Section 49.3 (“Time Limit For Filing Claims For Loss Or Damage To Property”) regarding claims for loss or damage to property; and pursuant to the UPS Service Guarantee.

All claims against UPS arising from or related to the provision of services by UPS, including, but not limited to, demands for damages, refunds, credits, and any legal or equitable relief whatsoever, shall be extinguished unless the shipper or claimant (1) timely and completely complies with all applicable notice and claims periods set forth in the Terms and in the Service Guide, including as to claims for loss or damage to property, claims under UPS’s Service Guarantee, or claims for invoice adjustments; and (2) pleads on the face of any complaint filed against UPS satisfaction and compliance with those notice and claims periods as a contractual condition precedent to recovery.

Claimants may not deduct the amounts of pending claims from any charges owed to UPS, and the shipper waives any and all rights, including any statutory or common law rights, to set off the amount of any claim against charges owed to UPS.

### **49.1 Filing of Claims for Loss or Damage to Property**

All claims for loss of or damage to property transported or accepted for transportation must: (1) be in writing (or an electronic communication) and must include reference to the Source Document or pickup record number and date of shipment or copies of other documents sufficient to identify the shipment involved, and the declared value; (2) assert the liability of UPS for alleged loss or damage; (3) make claim for payment of a specified or determinable amount of money; and (4) be accompanied by a copy of the original invoice or, if no invoice was issued, other proof, certified to in writing, as to the purchase price paid by the consignee (where the property involved has been sold to the consignee), actual cost or replacement cost of the property, or extent of the damage to the property.

A request for proof of delivery does not constitute the filing of a claim.

No claims will be voluntarily paid unless filed in writing or transmitted electronically by or on behalf of the shipper in accordance with these provisions.

### **49.2 Acknowledgment of Claims for Loss or Damage to Property**

After receiving a proper written or electronic transmission of a claim in the manner and form and with the supporting documents described in Section 49.1 (“Filing of Claims for Loss or Damage to Property”) and Section 49.4 (“Investigation of Claims for Loss or Damage to Property”) herein, UPS or its designee will acknowledge the receipt of such claim in writing or electronically to the claimant within 30 days after the date of receipt, unless such claim has already been paid or denied in writing or electronically. UPS will at the time each claim is received create a separate file and assign thereto a successive claim file number and note that number on all documents filed in support of the claim and all records and correspondence with respect to the claim, including the written acknowledgment of receipt and, if in its possession, the Source Document and delivery receipts, if any, covering the shipment involved. At the time such claim is received, UPS will cause the date of receipt to be recorded on the face of the claim document, and the date of receipt will also appear on the acknowledgment of receipt sent to the claimant.

### **49.3 Time Limit for Filing Claims for Loss or Damage to Property**

As a condition precedent to recovery, all claims for loss or damage to property must be filed in writing or electronically with UPS within the following time limits:

–For domestic shipments, claims must be filed within nine months after delivery of the package or, in case of failure to make delivery, within nine months after a reasonable time for delivery has elapsed.

–For international shipments, claims must be filed within sixty days after delivery of the package or pallet or, in the case of non-delivery, within sixty days after a reasonable time for delivery has elapsed.

-Suits shall be instituted within two years after denial of any portion of the claim. Where claims are not filed or suits are not instituted thereon in accordance with the foregoing provisions, such claims shall be deemed waived and will not be paid.

#### **49.4 Investigation of Claims for Loss or Damage to Property**

**Prompt Investigation.** Each claim for loss or damage to a package or shipment filed in the manner prescribed herein will be promptly and thoroughly investigated, if investigation has not already been made prior to receipt of the claim.

**Supporting Documents.** Each claim must be supported by the following: (1) evidence of payment of the shipping and any declared value charges; and (2) either the original invoice or, a photocopy, exact copy, or extract of, the original invoice, a certification of prices or costs, with trade or other discounts, allowance, or deductions of any nature whatsoever and the terms thereof, or depreciation reflected thereon. Where the property involved in a claim has not been invoiced to the consignee shown on the bill of lading or receipt, where an invoice does not show price or cost, where the property involved has not been sold, or where the property has been transferred at bookkeeping values only, UPS will, before paying a claim, require the claimant to establish the value in the quantity shipped, transported, or involved. UPS reserves the right to request the original shipping record or Source Document.

For an asserted claim of \$1000 or more for a package shipped as a result of a request for service made through the internet, the shipper must provide a copy of the signed receipt obtained from UPS at the time of tender to support the claim.

For an asserted claim of \$1000 or more for an international UPS Returns® or a UPS Import Control® package or pallet, the signed UPS high-value shipment summary applicable to the shipment must be submitted in support of the claim.

By filing a claim and supporting documents to UPS, the claimant certifies that the claim, amount of claim, and supporting documents are true and correct.

**Original Packaging Materials.** In the event that a claim is made for damage to a shipment, the original packaging materials must be made available to UPS or its designee for inspection.

**Verification of Loss.** When an asserted claim for loss of an entire package or pallet or an entire shipment cannot be otherwise authenticated upon investigation, UPS will obtain from the consignee of the shipment involved a certified statement in writing that the property for which the claim is filed has not been received from UPS or from any other source. UPS reserves the right to require verification by the filing of a police report and providing a copy of the filed report to UPS in support of the claim.

#### **49.5 Salvage**

When UPS pays the actual cost, the purchase price, or the replacement cost of the property, all rights, title to, and interest in the property shall thereupon pass to UPS, and UPS reserves the right to obtain the property for salvage. Payment of a claim in such circumstances shall be contingent on UPS's receipt of the damaged property in the same condition as on the date the damage was incurred.

## **49.6 Disposition of Claims for Loss or Damage to Property**

UPS or its designee, after receiving a written claim for property transported, will pay, decline, or make a firm compromise settlement offer in writing to the claimant within 120 days after UPS receives the claim; provided, however, that if the claim cannot be processed and disposed of within 120 days after receipt, UPS or its designee will at that time and at the expiration of each succeeding 60-day period while the claim remains pending, advise the claimant in writing of the status of the claim and the reason for the delay in making final disposition thereof and shall retain a copy of such notice to the claimant in its claim file.

No claim for loss or damage shall be paid unless a valid claim has been filed in accordance with terms set forth herein (in Section 49.1, "Filing of Claims for Loss or Damage to Property," Section 49.3, "Time Limit for Filing Claims for Loss or Damage to Property" and Section 49.4, "Investigation of Claims for Loss or Damage to Property"). UPS reserves the right to refuse to pay any claim for loss or damage to property until all outstanding charges owing to UPS have been paid in full.

## **50. Responsibility for Loss or Damage**

UPS's liability for loss or damage to each UPS domestic package or international shipment, or to each pallet in a UPS Worldwide Express Freight™ shipment, is limited to a value of \$100, except as set forth below. Unless a greater value is recorded in the declared value field of the UPS Source Document or the UPS Automated Shipping System used, the shipper agrees that the released value of each domestic package or international shipment, or pallet is no greater than \$100, which is a reasonable value under the circumstances surrounding the transportation, and that UPS shall not be liable for more than \$100 for each domestic package or international shipment or pallet.

To increase UPS's limit of liability for loss or damage above \$100, the shipper must declare a value in excess of \$100 for each package or pallet in the declared value field of the UPS Source Document or the UPS Automated Shipping System used and pay an additional charge. The shipper cannot declare a value in excess of the maximum allowable limits set forth below. UPS shall not be liable under any circumstances for an amount in excess of the declared value of a domestic package or international shipment, or pallet. When a shipper declares a value in excess of \$100, it does not receive any form of insurance. Shippers desiring cargo insurance, all risk insurance, or another form of insurance should purchase such insurance from a third party.

The rules relating to liability established by the Convention for the Unification of Certain Rules Relating to International Carriage by Air signed at Warsaw, Poland, on October 12, 1929, that convention as amended, or the Convention for the Unification of Certain Rules for International Carriage by Air (Montreal, 28 May 1999), shall apply to the international carriage of any shipment insofar as the same is governed thereby. There are no stopping places which are agreed upon at the time of tender of the shipment, and UPS reserves the right to route the shipment in any way UPS deems appropriate.

### **50.1 Maximum Declared Values**

The maximum declared value is \$50,000 per package and \$100,000 per pallet, except for the following for which the maximum declared value may not exceed:

-\$5,000 per package for a package shipped as a result of a request for service made through the internet;

-\$500 per package for a package shipped via a UPS Drop Box;

-\$1000 per package for a package shipped via a Third-Party Retailer if such package was previously manifested in a UPS Shipping System, prior to drop off at the Third-Party Retailer or billed using Bill My Account;

-\$500 per package or pallet for international shipments containing jewelry (not including costume jewelry);

-\$1000 per package for domestic packages returned via UPS Print Return Label, UPS Print and Mail Return Label, Electronic Return Label, or 1 UPS Pickup Attempt Return Services, (including via UPS Returns® on the Web), and UPS Returns® Flexible Access;

-\$1000 per package or pallet for international shipments returned via UPS Print Return Label, UPS Print and Mail Return Label, Electronic Return Label, 1 UPS Pickup Attempt, or 3 UPS Pickup Attempt Return Services (including via UPS Returns on the Web) unless a UPS high-value shipment summary is obtained by the shipper or person tendering the package or pallet and signed by the driver upon tender of the shipment;

-\$1000 per package or pallet for international UPS Import Control® shipments unless a UPS high-value shipment summary is obtained by the shipper or person tendering the package or pallet and signed by the driver upon tender of the shipment;

-\$1000 per package for packages shipped by a Third-Party Retailer if no high-value control log was provided to UPS on tender of the package;

-\$999 per package for packages shipped via Shipper Release service;

Shippers cannot declare a value for UPS Prepaid Letters.

Declaring a value in the declared value field of the UPS Source Document or UPS Automated Shipping System used does not increase UPS's limitations of liability for, and shippers may not declare a value for, damages related to providing or failure to provide C.O.D. service, including, but not limited to: failure to collect the C.O.D. amount; failure to collect the specified form of payment; collection of an instrument in the wrong amount; failure or delay in delivering the collected instrument to the shipper; or collection of forged, insufficient funds, or otherwise invalid instruments.

Any declared value in excess of the maximums allowed in the applicable Terms or Service Guide is null and void. Acceptance for carriage of any package or shipment bearing a declared value in excess of the allowed maximums does not constitute a waiver of any provisions of the Terms or Service Guide limiting UPS's liability or responsibility for any such package or shipment.

## **50.2 Liability Limits**

UPS's maximum liability for loss or damage to each UPS domestic package or international shipment, or to each pallet in a UPS Worldwide Express Freight™ shipment, shall not exceed the lesser of:

-\$100, when no value in excess of \$100 is declared on the Source Document or UPS Automated Shipping System used (or when a value in excess of \$100 is declared, but the applicable declared value charges are not paid);

–the declared value on the Source Document or UPS Automated Shipping System used when a value in excess of \$100 is declared and the applicable declared value charges paid;

–the purchase price paid by the consignee (where the shipped property has been sold to the consignee);

–the actual cost of the damaged or lost property;

–the replacement cost of the property at the time and place of loss or damage; or

–the cost of repairing the damaged property.

UPS's liability for shipments containing the following commodities shall be limited as follows:

**–Checks.** UPS's liability for a shipment containing a check or checks is limited to the cost of stopping payment on and reissuing the check(s), not to exceed \$100 per package or pallet. In no event shall UPS be liable for the face value of the check(s).

**–Phone Cards, Tickets, Gift Cards, and similar.** UPS's liability for a shipment containing a phone card, ticket (such as event or airline ticket), gift certificate, gift card, coupon, or other similar printed matter with an exchange value is limited to the cost (which shall not include any amount of the value attached to the card, certificate, or coupon, or similar printed matter) of replacing the physical card(s), certificate(s), or printed matter, not to exceed \$100 per package or per pallet. In no event shall UPS be liable for the face value of any phone card, ticket, gift certificate, gift card, coupon, or similar printed matter.

**–Media.** UPS's liability for a shipment containing documents, film, photographs (including negatives), slides, transparencies, videotapes, compact discs, laser discs, computer tapes, and media of similar nature is limited to the replacement cost of the media on which the content is recorded.

**–Pairs, Parts.** In the event of loss of or damage to a pair or set of articles, UPS's liability is limited to the value of that part of the pair or set which is lost or damaged, and UPS shall not be liable for the value of the whole pair or set. In the event of loss of or damage to any part of property (including any part of a machine) which, when complete for sale or use, consists of several parts, UPS shall be liable only for the value of the part lost or damaged, not to exceed the declared value of the part lost or damaged. In no event shall UPS be liable for the value of the complete item.

In the event of partial loss or damage to a pallet in UPS Worldwide Express Freight™ service, UPS shall be liable only for the value of the contents of the pallet lost or damaged, and not the value of the full pallet.

### **50.3 Exclusions from Liability**

UPS shall not be liable or responsible for:

- loss or damage to articles of unusual value (as defined in these Terms);
- loss or damage to Prepaid Letters;
- loss or damage resulting from insects, moths, vermin, inherent vice, deterioration, dampness of atmosphere, extreme of temperature, ordinary wear and tear, or that which occurred or arose prior to or after the course of transportation by UPS;
- loss or damage resulting from improper, inadequate or unsafe packaging or wrapping that fails to meet UPS's published standards related thereto set forth in the Terms or at ups.com;
- loss or damage to Perishable Commodities to the extent the loss or damage results from exposure to heat or cold or the perishable nature of the item;
- loss or damage to human remains, fetal remains, human body parts, or components thereof;
- loss or damage to fluorescent tubes or bulbs;
- loss of, damage to, or irretrievability of data stored on any type of media, or of information including without limitation personal, health or financial information;
- loss or damage due to acts of God, natural disasters, war risks, acts of terrorism, nuclear damage, acts of public authorities acting with actual or apparent authority, acts or omissions of customs or similar authorities, authority of law, the application of security regulations imposed by the government or otherwise applicable to the shipment, riots, strikes or other labor disputes, civil unrest, disruptions in national or local air or ground transportation networks (including, but not

limited to, UPS's transportation network), disruption or failure of communication and information systems, or adverse weather conditions;

–loss or damage to any package or shipment for which UPS has no scan or other record reflecting that the package or shipment was tendered to UPS by the shipper; or

–loss or damage to any shipment containing articles that shippers are prohibited from shipping, that UPS does not or is not authorized to accept for transportation, that UPS states that it will not accept, or that UPS has a right to refuse.

UPS shall not be liable for any loss or damage arising from providing service to, or on behalf of, a person or entity that obtains such services, including the delivery of property, by trick, false pretense, or other fraudulent scheme.

UPS shall not be liable for any damages arising from UPS's inability, failure, or refusal to comply with a request to stop, return, or re-route shipment of a package after tender to UPS.

UPS shall not be liable for any interruption of service due to causes beyond UPS's control including, but not limited to: the unavailability or refusal of a person to accept delivery of the shipment, acts of God, natural disasters, war risks, acts of terrorism, acts of public authorities acting with actual or apparent authority, acts or omissions of customs or similar authorities, authority of law, insufficient information provided by a customer, Hazardous Materials packages improperly offered for transport, the application of security regulations imposed by the government or otherwise applicable to the shipment, riots, a government agency hold, strikes or other labor disputes, civil unrest, disruptions of any kind in national or local air or ground transportation networks (including, but not limited to, UPS's transportation network), disruption or failure of communication and information systems, and adverse weather conditions.

**UNDER NO CIRCUMSTANCES SHALL UPS BE LIABLE FOR ANY SPECIAL, INCIDENTAL, OR CONSEQUENTIAL DAMAGES INCLUDING, BUT NOT LIMITED TO, DAMAGES ARISING FROM LOSS, MISDELIVERY OF, OR DAMAGE TO PROPERTY, DELAYED DELIVERY, OR FAILURE TO ATTEMPT DELIVERY IN ACCORDANCE WITH THE UPS SERVICE GUARANTEE, WHETHER OR NOT UPS HAD KNOWLEDGE SUCH DAMAGES MIGHT BE INCURRED. UNDER NO CIRCUMSTANCES SHALL UPS BE LIABLE FOR ANY DAMAGES WHATSOEVER FOR DELAYED DELIVERY, EXCEPT AS SPECIFICALLY PROVIDED FOR SHIPMENTS MADE UNDER THE UPS SERVICE GUARANTEE.**

Acceptance for carriage of any shipment containing articles that shippers are prohibited from shipping, that UPS does not or is not authorized to accept for transportation, that UPS states it will not accept, or that UPS has a right to refuse, does not constitute a waiver of any provisions of the Terms or Service Guide limiting UPS's liability or responsibility for any such package or shipment.

## **51. Shipper Indemnification**

The shipper agrees to indemnify, defend, and hold harmless UPS, its parent corporation, and affiliated companies, their officers, directors, employees, agents, and their successors and assigns, from all claims, demands, expenses, liabilities, causes of action, enforcement procedures, and suits of any kind or nature brought by a governmental agency, or any other person or entity, arising from or relating to the shipper's noncompliance with governmental laws or regulations applicable to the shipment or UPS requirements applicable to the shipment, from shipper's tendering any prohibited item for shipment, or from shipper's failure to comply with the Terms.

## **52. Data Protection**

The shipper agrees that UPS and other companies in the UPS group of companies worldwide, including companies in countries that may not have the same level of data protection as the

country where the shipment is tendered for service, may use any data provided by the shipper to UPS for the purposes set forth in and subject to the UPS Privacy Notice published on UPS's website at <http://www.ups.com/content/us/en/resources/ship/terms/privacy.html>, which is incorporated here by this reference. The shipper has certain rights under the law (exercisable by contacting UPS) to have access to, rectify, object to the use for direct marketing of, or delete personal data held by UPS about it.

### **53. Incorporation of Terms; Waiver; Future Changes**

All shipments are subject to the terms and conditions contained in the Terms.

UPS may engage subcontractors to perform transportation and incidental services. UPS contracts on its own behalf and on behalf of its servants, agents, and subcontractors, each of whom shall have the benefit of these Terms. No such party has authority to waive or vary these Terms.

The effective Service Guide, and any modifications or amendments of them, are hereby incorporated by reference in these Terms. In the event of a conflict or inconsistency between the Terms and the effective Service Guide, the Terms shall control. The Terms and the UPS Source Document for each shipment together comprise the complete and exclusive agreement of the parties, except as modified by any existing or future written agreement between the parties, and may not be contradicted or modified by any oral agreement.

UPS reserves the right to unilaterally modify or amend any portion of the Service Guide or the Terms at any time without prior notice.

Any failure to enforce or apply a term or provision of the Service Guide or the Terms shall not constitute a waiver of that term or provision by UPS, and shall not diminish or impair UPS's right to enforce such term or provision in the future. If one or more provisions of the Terms shall be held to be invalid, illegal, or unenforceable, the validity, legality, and enforceability of the remaining provisions shall not be so affected or impaired.

# EXHIBIT B

# 2013 STANDARD LIST RATES



## UPS RATE AND SERVICE GUIDE

UPDATED JULY 8, 2013



WE ♥ LOGISTICS®



[ups.com](http://ups.com)®

1-800-PICK-UPS®

## Leverage our logistics expertise

**At UPS, we're all about logistics.**

Our growing portfolio of solutions improves service to you, so you can deliver even better service and greater value to your customers.

- **Fast freight when you need it most** UPS Worldwide Express Freight™ guarantees door to door urgent international air freight delivery in one to three days.
- **More choices to more places** UPS Worldwide Expedited® expands two to five day delivery to more than 220 countries and territories.
- **Reliable, economical deliveries to Mexico** UPS Standard™ to Mexico provides end of day delivery within four to eight days.
- **Freight deliveries by noon** UPS Freight® LTL Guaranteed A.M. expands your domestic freight options with time definite delivery by noon.

No one knows logistics better than UPS. And as the single source for all your shipping from packages to pallets, we can make it work harder for you, too.

To learn more about leveraging logistics, visit [thenewlogistics.com](http://thenewlogistics.com).

## HOW TO USE THIS GUIDE

Find everything you need to know about how to ship packages from services and rates to packaging and payment in the following pages. For your convenience, the *UPS Rate and Service Guide* is divided into four sections that cover each of the primary steps involved in preparing and processing a shipment. At the beginning of each section, further detail as to what is covered in that section is provided.

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### SECTION

# 1

#### **CHOOSING A SERVICE**

**PAGES 4-17**

Determine the service that best meets your needs for domestic, export and import shipping. Also, learn about certain service restrictions that may apply.

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### SECTION

# 2

#### **PREPARING A SHIPMENT**

**PAGES 18-36**

Information about UPS-provided packaging, guidelines for using your own packaging and an explanation of international documentation that must accompany your shipment are provided.

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### SECTION

# 3

#### **DETERMINING THE RATE**

**PAGES 37-149**

Determine the rates and zones for domestic, export and import shipments. Also, learn about value-added services that are available.

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### SECTION

# 4

#### **TRACKING AND PAYMENT**

**PAGES 150-156**

Convenient and up-to-the-minute ways to track shipments are reviewed, as well as an explanation of the UPS invoice, its presentation and various billing and payment options.

# Essential Contacts

## Support

### UPS Customer Service

[ups.com](http://ups.com)®

1-800-PICK-UPS®

1-800-877-1548 En Español

1-800-782-7892 International

1-800-811-1648 Billing

1-800-554-9964 Hazardous Materials

1-800-833-0056 Hearing Impaired – TTY/TDD

[customer.service@ups.com](mailto:customer.service@ups.com)

### WorldShip® Technical Support

[ups.com/worldshipsupport](http://ups.com/worldshipsupport)

1-888-553-1118

### UPS Package Design and Test Lab

1-877-877-7229

### UPS CampusShip® Support

Help Desk: 1-877-289-6418 (United States)

Eform: [ups.com/eform](http://ups.com/eform)

Help Desk Listing for other Countries:

[campusship.ups.com/techsupport](http://campusship.ups.com/techsupport)

### Zone Charts

View or download at [ups.com/rates](http://ups.com/rates)

Order by calling 1-800-PICK-UPS

## Freight Services

UPS offers multiple options for shipments over 150 pounds. For more information on these services, go to pages 7 to 12.

### UPS Express Critical®

[upsexpresscritical.com](http://upsexpresscritical.com)

1-800-714-8779

### UPS Freight® – LTL and Truckload

[ltl.upsfreight.com](http://ltl.upsfreight.com)

1-800-333-7400 (LTL)

1-888-682-4652 (TL)

### UPS Worldwide Express Freight™

[ups.com/worldwideexpressfreight](http://ups.com/worldwideexpressfreight)

1-800-782-7892

### Ocean Freight Services

[ups-scs.com](http://ups-scs.com)

1-800-443-6379

### Air Freight Services

[ups-scs.com/airfreight](http://ups-scs.com/airfreight)

1-800-443-6379

## UPS Solutions

Visit [ups.com/solutions](http://ups.com/solutions) to view the full portfolio of UPS services.

### The UPS Store®

[theupsstore.com](http://theupsstore.com)

1-858-455-8800

### UPS Mail Innovations®

[upsmailinnovations.com](http://upsmailinnovations.com)

1-800-500-2224

### UPS Capital®

[upscapital.com](http://upscapital.com)

1-877-263-8772

### UPS Supply Chain Solutions®

[ups-scs.com](http://ups-scs.com)

1-800-742-5727

# 2013 Updates

Updates to this guide are as follows:

July 8	<p><b>■ UPS Tariff/Terms and Conditions</b>            The UPS Tariff/Terms and Conditions have been updated. Please refer to <a href="http://ups.com/terms">ups.com/terms</a> for the latest information.</p> <p><b>■ UPS Worldwide Express Freight™</b></p> <p>Additional rates and services have been added for UPS Worldwide Express Freight:</p> <ul style="list-style-type: none"> <li>• Export Non Door-to-Door rates which include Drop-off, Hold at Location and Drop-off and Hold at Location ..... <a href="#">page 98</a></li> <li>• Import Non Door-to-Door rates which include Drop-off, Hold at Location and Drop-off and Hold at Location ..... <a href="#">page 123</a></li> <li>• Saturday Delivery ..... <a href="#">page 137</a></li> <li>• UPS Returns® ..... <a href="#">page 139</a></li> <li>• UPS Import Control® ..... <a href="#">page 140</a></li> <li>• Dry Ice ..... <a href="#">page 141</a></li> </ul> <p>The following pages have been updated for UPS Worldwide Express Freight:</p> <ul style="list-style-type: none"> <li>• Service Restrictions for maximum size and weight ..... <a href="#">page 15</a></li> <li>• Determine the Weight and Size for billable weight ..... <a href="#">page 29</a></li> <li>• Access to UPS ..... <a href="#">page 34</a></li> </ul> <p><b>■ UPS My Choice®</b>            UPS My Choice Members and Premium Members now have the option to upgrade UPS SurePost® to UPS Ground for an additional fee. .... <a href="#">page 74</a></p>	<a href="#">ups.com/terms</a>
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# Table of Contents

In this *UPS Rate and Service Guide*, you will find the 2013 UPS Package Standard List Rates for the 48 contiguous states, effective December 31, 2012. Standard List Rates apply to UPS account holders who have Scheduled Pickup service established on or after January 3, 2011, and to UPS account holders with a customized pricing agreement that provides Standard List Rates. You will also find service and rate information for UPS freight services including Air Freight and Less-Than-Truckload. The most current version of this guide can be downloaded at [ups.com/rates](http://ups.com/rates).

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## HOW TO USE THIS GUIDE

### SECTION 1

#### CHOOSING A SERVICE

Determine the service that best meets your needs for domestic, export and import shipping. Also, learn about certain service restrictions that may apply.

- Services for shipping within and between the U.S., Canada and Puerto Rico. Pages [5-8](#)
- International services for export and import shipments. Pages [9-12](#)
- Learn more about solutions to help meet your business needs. Page [13](#)
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#### DETERMINING THE RATE

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# Domestic UPS Services PACKAGE

Service	Delivered By	Destinations	Other Information
<b>SAME DAY</b>			
<a href="#">UPS Express Critical®</a>	- Specific delivery commitment, including expected delivery time and day, provided at time of booking	- All 50 states and Puerto Rico	- Pickup and delivery available 24 hours a day, seven days a week, 365 days a year* - Full range of services, including surface, air, secure, hand-carry, white glove or chartered aircraft
<b>1 DAY</b>			
<a href="#">UPS Next Day Air® Early A.M.®</a>	- Delivery by 8:00 a.m. the next business day to major cities in the 48 contiguous states  - Delivery by 8:30 a.m., 9:00 a.m. or 9:30 a.m. the next business day to most other U.S. cities, including Anchorage, Alaska  - Additional locations guaranteed by 10:00 a.m.	- 48 contiguous states and select locations in Alaska	- Optional Saturday Pickup and Delivery** available (refer to page <a href="#">72</a> for more information)
<a href="#">UPS Next Day Air®</a>	- Next business day by 10:30 a.m., 12:00 p.m. or end of day, depending on destination	- All 50 states and Puerto Rico	- Optional Saturday Pickup and Delivery** available (refer to page <a href="#">72</a> for more information)
<a href="#">UPS Next Day Air Saver®</a>	- Next business day by 3:00 p.m. or 4:30 p.m. to <i>commercial</i> destinations where UPS Next Day Air delivery is committed by 10:30 a.m. or 12:00 p.m., respectively  - Shipments to <i>residential</i> locations within the UPS Next Day Air Saver area are delivered by end of day	- 48 contiguous states and select locations in Alaska	- Optional Saturday Pickup available (refer to page <a href="#">72</a> for more information) - Saturday Delivery is not available - Not available to destinations where UPS Next Day Air is committed by end of day

Some shipments to and from certain locations may require additional time in transit. For guarantee details, service availability and delivery time commitments, visit [ups.com](#)® or call 1-800-PICK-UPS®. For UPS Express Critical, visit [upsexpresscritical.com](#) or call 1-800-714-8779 for more information.

\*Not available at locations of The UPS Store®, UPS Alliance Locations (Office Depot® and Staples®) or any UPS Authorized Shipping Outlet.

\*\*For Saturday Delivery, each Express Envelope or package must bear a Saturday Delivery routing label. Saturday Delivery may vary based on location. Refer to [ups.com](#) for more information.

# Domestic UPS Services PACKAGE

Service	Delivered By	Destinations	Other Information
<b>2 DAYS</b>			
<a href="#">UPS 2nd Day Air A.M.<sup>®</sup></a>	- Delivery by 10:30 a.m. or 12:00 p.m. on the second business day to metropolitan commercial destinations	- 48 contiguous states where UPS Next Day Air <sup>®</sup> delivery is committed by 10:30 a.m. or 12:00 p.m., respectively	<ul style="list-style-type: none"> <li>- Optional Saturday Pickup available (refer to page <a href="#">72</a> for more information)</li> <li>- Saturday Delivery is not available</li> <li>- Not available to destinations where UPS Next Day Air delivery is committed by end of day</li> <li>- Not available to residential destinations</li> </ul>
<a href="#">UPS 2nd Day Air<sup>®</sup></a>	- End of second business day	- All 50 states and Puerto Rico	- Optional Saturday Pickup and Delivery* available (refer to page <a href="#">72</a> for more information)
<b>3 DAYS</b>			
<a href="#">UPS 3 Day Select<sup>®</sup></a>	- End of third business day	- 48 contiguous states	- Saturday Pickup and Delivery not available
<b>WITHIN 5 DAYS</b>			
<a href="#">UPS Ground</a>	- Day-definite delivery within one to five business days	- All 50 states and Puerto Rico	- Refer to UPS Ground Time in Transit maps on <a href="#">ups.com/maps</a> to determine scheduled delivery

Some shipments to and from certain locations may require additional time in transit. For guarantee details, service availability and delivery time commitments, visit [ups.com](#)<sup>®</sup> or call 1-800-PICK-UPS<sup>®</sup>.

\*For Saturday Delivery, each Express Envelope or package must bear a Saturday Delivery routing label. Saturday Delivery may vary based on location. Refer to [ups.com](#) for more information.

## Multiple-Package Shipments

The contract-only offerings listed below are ideal for multiple-package shipments where a pallet is not required. Each package has its own shipping label and unique tracking number, and is backed by the UPS Service Guarantee. For more information, visit [ups.com](#) or call 1-800-PICK-UPS.

Offering	Description
<a href="#">UPS Hundredweight Service<sup>®</sup></a>	<ul style="list-style-type: none"> <li>- Designed for non-palletized multiple-piece shipments that may be classified as Less-Than-Pallet Load (LPL) going to the same destination.</li> <li>- Requires shipments to have two or more packages and have minimum shipment weight of 100 pounds for Air Services and 200 pounds for UPS Ground.</li> <li>- Available with UPS Next Day Air, UPS Next Day Air Saver<sup>®</sup>, UPS 2nd Day Air A.M., UPS 2nd Day Air, UPS 3 Day Select and UPS Ground.</li> <li>- Day-definite delivery typically in one to five days, or time-definite delivery based on the UPS shipping service you choose.</li> <li>- Available in all 50 states.</li> </ul>
<a href="#">UPS Ground with Freight Pricing</a>	<ul style="list-style-type: none"> <li>- Designed for non-palletized multiple-piece shipments that may be classified as Less-Than-Pallet Load (LPL) going to the same destination and using a pricing structure common in the Less-Than-Truckload (LTL) industry.</li> <li>- Requires shipments to have two or more packages and have minimum shipment weight of 151 pounds or more.</li> <li>- Available with UPS Ground only.</li> <li>- Day-definite delivery typically in one to five days.</li> <li>- Available in the 48 contiguous states.</li> </ul>

# Within and Between the U.S., Canada and Puerto Rico

## UPS Services

### AIR FREIGHT

Service	Delivered By	Destinations	Other Information
<b>1 DAY</b>			
<a href="#"><u>UPS Next Day Air® Freight</u></a>	- Guaranteed next-business-day delivery by 12:00 p.m. or 5:00 p.m., depending on destination	- Most major metropolitan areas within and between the 48 contiguous states, Puerto Rico and Canada (excluding intra-Canada)	- Door-to-door delivery for shipments of more than 150 pounds (guaranteed) - Optional services, including Saturday Delivery, available (refer to pages <a href="#">70</a> to <a href="#">74</a> and pages <a href="#">76</a> to <a href="#">80</a> for more information)
<a href="#"><u>UPS Next Day Air® Freight NGS (Non-Guaranteed Service)</u></a>	- Delivery the next business day by 12:00 p.m. or 5:00 p.m., depending on destination	- Most areas within and between all 50 states, Puerto Rico and Canada	- Door-to-door delivery for shipments of more than 150 pounds (non-guaranteed) - Optional services, including Saturday Delivery, residential pickup and delivery and movement of Dangerous Goods, available (refer to pages <a href="#">70</a> to <a href="#">74</a> and pages <a href="#">76</a> to <a href="#">80</a> for more information)
<b>2 DAYS</b>			
<a href="#"><u>UPS 2nd Day Air® Freight</u></a>	- Guaranteed delivery by 12:00 p.m. or 5:00 p.m. on the second business day, depending on destination	- Most major metropolitan areas within and between the 48 contiguous states, Puerto Rico and Canada (excluding intra-Canada)	- Door-to-door delivery for shipments of more than 150 pounds (guaranteed) - Optional services, including liftgate pickup and delivery, available (refer to pages <a href="#">70</a> to <a href="#">74</a> and pages <a href="#">76</a> to <a href="#">80</a> for more information)
<a href="#"><u>UPS 2nd Day Air® Freight NGS (Non-Guaranteed Service)</u></a>	- Delivery by 12:00 p.m. or 5:00 p.m. on the second business day, depending on destination	- Most areas within and between all 50 states, Puerto Rico and Canada	- Door-to-door delivery for shipments of more than 150 pounds (non-guaranteed) - Optional services, including residential pickup and delivery, available (refer to pages <a href="#">70</a> to <a href="#">74</a> and pages <a href="#">76</a> to <a href="#">80</a> for more information)
<b>3 DAYS</b>			
<a href="#"><u>UPS 3 Day Freight®</u></a>	- Guaranteed day-definite delivery within three or four business days by 5:00 p.m.	- Most major metropolitan areas within and between the 48 contiguous states, Puerto Rico and Canada	- Door-to-door delivery for shipments of more than 150 pounds (guaranteed) - Optional services, including liftgate pickup and delivery, available (refer to pages <a href="#">70</a> to <a href="#">74</a> and pages <a href="#">76</a> to <a href="#">80</a> for more information)
<a href="#"><u>UPS 3 Day Freight® NGS (Non-Guaranteed Service)</u></a>	- Day-definite delivery within three or four business days by 5:00 p.m.	- Most areas within and between the 48 contiguous states, Puerto Rico and Canada	- Door-to-door delivery for shipments of more than 150 pounds (non-guaranteed) - Optional services, including residential pickup and delivery, available (refer to pages <a href="#">70</a> to <a href="#">74</a> and pages <a href="#">76</a> to <a href="#">80</a> for more information)

UPS Air Freight Services are governed by the ["UPS Air Freight Terms and Conditions of Contract for UPS Air Freight Services in the United States, Canada and International."](#) For more information about guarantee details, service availability, delivery time commitments or to request a pickup, view the Terms and Conditions at [ups-scs.com/terms](http://ups-scs.com/terms) or call 1-800-443-6379.

#### Notes:

- Palletized and loose shipments accepted.
- Air Freight services to Canada do not include customs clearance.

# Within and Between the U.S., Canada, Mexico and Puerto Rico

## UPS Services

### LESS-THAN-TRUCKLOAD AND TRUCKLOAD

Service	Delivered By	Destinations	Other Information
<b>UPS FREIGHT® LTL (LESS-THAN-TRUCKLOAD)</b>			
<a href="#"><u>LTL</u></a>	<ul style="list-style-type: none"> <li>- End of scheduled day</li> <li>- Backed by day definite, on time guarantee at no additional charge</li> </ul>	<ul style="list-style-type: none"> <li>- All 50 states, Canada, Mexico, Puerto Rico, U.S. Virgin Islands and Guam</li> </ul>	<ul style="list-style-type: none"> <li>- Regional, interregional and long haul LTL services</li> <li>- More than 22,000 one and two day lanes nationwide</li> <li>- Backed by a day definite, on time guarantee at no additional charge in the 48 contiguous states, and to and from Canada</li> <li>- No Fee Guarantee applies to current <a href="#">UPS Freight® Tariff</a> customers only. Subject to the "Terms and Conditions" as provided in the <a href="#">UPS Freight Tariff</a></li> </ul>
<a href="#"><u>LTL Guaranteed</u></a>	<ul style="list-style-type: none"> <li>- Delivery by 5:00 p.m. of scheduled day</li> </ul>	<ul style="list-style-type: none"> <li>- Direct service points in the 48 contiguous states and Canada</li> </ul>	<ul style="list-style-type: none"> <li>- Guaranteed service available for customers with contracts and/or pricing other than the current <a href="#">UPS Freight Tariff</a></li> </ul>
<a href="#"><u>LTL Guaranteed A.M.</u></a>	<ul style="list-style-type: none"> <li>- Delivery by 12:00 p.m. of scheduled day</li> </ul>	<ul style="list-style-type: none"> <li>- Select destination points in the 48 contiguous states</li> </ul>	<ul style="list-style-type: none"> <li>- Guaranteed service with up charge applied to existing LTL pricing provisions</li> </ul>
<a href="#"><u>LTL Urgent</u></a>	<ul style="list-style-type: none"> <li>- Guaranteed capabilities for shipments that require:</li> <li>- Faster delivery than standard LTL service or</li> <li>- Specific time definite delivery (e.g., 10:00 a.m., 12:00 p.m., 5:00 p.m.)</li> </ul>	<ul style="list-style-type: none"> <li>- All 50 states, Canada, Mexico, Puerto Rico, U.S. Virgin Islands and Guam</li> </ul>	<ul style="list-style-type: none"> <li>- Choose this service when speed is critical</li> <li>- Monitored to ensure higher level of on time performance</li> <li>- Customized solutions for unique LTL transportation needs</li> <li>- Call 1 800 644 0900 for rates and to schedule service</li> </ul>
Service	Description	Destinations	Other Information
<b>UPS FREIGHT® TRUCKLOAD</b>			
<a href="#"><u>Dedicated Contract Carriage</u></a>	<ul style="list-style-type: none"> <li>- Gain the rigorous service levels that only a private fleet provides, but with the operational efficiencies of UPS ownership and management to create a customized solution</li> </ul>	<ul style="list-style-type: none"> <li>- 48 contiguous states</li> </ul>	<ul style="list-style-type: none"> <li>- Call 1-888-682-4652 or send an e-mail to <a href="mailto:dedicated@upsfreight.com">dedicated@upsfreight.com</a> to request information</li> </ul>
<a href="#"><u>Truckload</u></a>	<ul style="list-style-type: none"> <li>- Whether you need a dry van, flatbed or have a temperature-controlled move, we make it easy to secure the equipment you need, when you need it, for occasional or regular truckload shipments</li> </ul>	<ul style="list-style-type: none"> <li>- 48 contiguous states, Canada and Mexico</li> </ul>	<ul style="list-style-type: none"> <li>- Call 1-888-682-4652 or send an e-mail to <a href="mailto:truckload@ups.com">truckload@ups.com</a> for rates and to schedule service</li> </ul>
<a href="#"><u>Intermodal</u></a>	<ul style="list-style-type: none"> <li>- Greater efficiencies and a reduced carbon footprint</li> <li>- Expedited Intermodal with transit times equal to truckload service</li> <li>- Standard Intermodal, a cost-efficient solution, when transit times are less critical</li> </ul>	<ul style="list-style-type: none"> <li>- 48 contiguous states, Canada and Mexico</li> </ul>	<ul style="list-style-type: none"> <li>- Call 1-888-682-4652 or send an e-mail to <a href="mailto:truckload@ups.com">truckload@ups.com</a> for rates and to schedule service</li> </ul>

UPS Freight Services are governed by the [UPS Freight 102 Series Tariff](#). For full details and updates, refer to [upsfreight.com/tariff](http://upsfreight.com/tariff).

### Additional Services for Less-Than-Truckload

Offering	Description
Trade Show Services	<ul style="list-style-type: none"> <li>- Fast and reliable day definite standard package and freight service</li> <li>- Fee based and no fee guaranteed services apply for shipments destined for trade show events</li> <li>- Ship cartons, crates or containers from a dock to a trade show floor, or from one exhibit to the next</li> <li>- Handle complex traveling displays and high tech equipment</li> <li>- Experienced experts available to provide the right solution for moving your exhibit to and from the show - well before it begins</li> <li>- Full portfolio of International package and Air Freight services to meet your trade show deadlines</li> <li>- Customs Brokerage Services available to help you with customs compliance and clearance when exhibiting internationally</li> <li>- Call 1 800 988 9889 for fees and more information</li> </ul>
Temperature Protection Services	<ul style="list-style-type: none"> <li>- Seasonal protection (October through April) for commodities with a freeze point of 32 degrees Fahrenheit or lower</li> <li>- Refrigerated unit service available in select markets</li> <li>- Call 1 800 644 0900 for fees and more information</li> </ul>
Consolidation and Distribution	<ul style="list-style-type: none"> <li>- Consolidate shipments from multiple origins; distribute from one origin to multiple destinations</li> <li>- Call 1 866 598 5814 for fees and more information</li> </ul>

## Export

# UPS Services

### PACKAGE

Service	Delivered By	Destinations	Other Information
<b>BEST AVAILABLE FLIGHT</b>			
<a href="#">UPS Express Critical®</a>	- Specific delivery commitment, including expected delivery time and day, provided at time of booking	- To nearly every country	- Pickup and delivery available 24 hours a day, seven days a week, 365 days a year* - Full range of services, including surface, air, secure, hand-carry, white glove or chartered aircraft
<b>1 TO 3 DAYS</b>			
<a href="#">UPS Worldwide Express Plus®</a>	- Guaranteed by 8:30 a.m. to Canada and 9:00 a.m. to most other destinations - Next business day to Canada - Two business days to Europe - Two or three business days to Asia	- To more than 25 countries and territories, including major cities in Canada, Europe and Asia	- Add \$40.00 to the appropriate UPS Worldwide Express rate for each UPS Worldwide Express Plus shipment - Rates include door-to-door delivery with in-house <a href="#">customs clearance</a> **
<a href="#">UPS Worldwide Express®</a>	- Guaranteed typically by 10:30 a.m. or 12:00 p.m. - Next business day to Canada and for documents to Mexico - Two business days to Europe and Latin America - Two or three business days to Asia	- To more than 65 countries and territories	- Rates include door-to-door delivery with in-house <a href="#">customs clearance</a> **
<a href="#">UPS Worldwide Express Freight™</a>	- Guaranteed by end of day - Next business day to Canada - Two business days to Europe and Latin America - Typically within two or three business days to Asia	- To more than 40 countries and territories	- Rates include in-house <a href="#">customs clearance</a> ** - For palletized shipments - Door-to-door and non door-to-door services available*
<a href="#">UPS Worldwide Saver®</a>	- Guaranteed by end of day - Next business day to Canada and for documents to Mexico - Two business days to Europe and Latin America - Typically within two or three business days to Asia	- To more than 220 countries and territories	- Rates include door-to-door delivery with in-house <a href="#">customs clearance</a> **
<b>2 TO 5 DAYS</b>			
<a href="#">UPS Worldwide Expedited®</a>	- Guaranteed by end of day - Two business days to Canada - Three business days to Mexico - Three or four business days to Europe - Four or five business days to Asia and Latin America	- To more than 220 countries and territories	- Rates include door-to-door delivery with in-house <a href="#">customs clearance</a> **
<b>DAY-DEFINITE</b>			
<a href="#">UPS Standard™</a> <a href="#">- To Canada</a> <a href="#">- To Mexico</a>	- Guaranteed by end of day within two to six business days to Canada - Guaranteed by end of day within four to eight business days to Mexico	- To all Canadian provinces and Mexico	<b>To Canada:</b> - Rates include door-to-door delivery - Customs clearance is not included • UPS will provide <a href="#">Customs Brokerage Services</a> unless a different broker is specified** • Charges will be billed to the importer unless otherwise indicated by the shipper <b>To Mexico:</b> - Rates include door-to-door delivery with in-house <a href="#">customs clearance</a> †

Some shipments to and from certain locations may require additional time in transit. For guarantee details, service availability and delivery time commitments, visit [ups.com](#)® or call 1-800-782-7892. For UPS Express Critical, visit [upsexpresscritical.com](#) or call 1-800-714-8779 for more information.

\*Not available at locations of The UPS Store®, UPS Alliance Locations (Office Depot® and Staples®) or any UPS Authorized Shipping Outlet.

\*\*Provided by UPS Supply Chain Solutions®.

†Customs clearance by UPS Supply Chain Solutions is required.

# Import UPS Services PACKAGE

Service	Delivered By	Origins	Other Information
<b>BEST AVAILABLE FLIGHT</b>			
<a href="#">UPS Express Critical®</a>	- Specific delivery commitment, including expected delivery time and day, provided at time of booking	- From nearly every country	- Available 24 hours a day, seven days a week, 365 days a year* - Full range of services, including surface, air, secure, hand-carry, white glove or chartered aircraft
<b>1 TO 2 DAYS</b>			
<a href="#">UPS Worldwide Express Plus®</a>	- Guaranteed typically by 8:00 a.m. or 8:30 a.m. - Next business day from Canada - One or two business days from Asia, Europe and Latin America	- From more than 185 countries and territories	- Add \$40.00 to the appropriate UPS Worldwide Express rate for each UPS Worldwide Express Plus shipment - Rates include door-to-door delivery with in-house <a href="#">customs clearance</a> **
<a href="#">UPS Worldwide Express NA1®</a>	- Guaranteed by 10:30 a.m. where UPS Worldwide Express is available - Overnight delivery to all 50 states and Puerto Rico from select European business centers	- From select cities in Germany and the United Kingdom	- Rates include door-to-door delivery with in-house <a href="#">customs clearance</a> ** - Service requires an early pickup at origin
<a href="#">UPS Worldwide Express®</a>	- Guaranteed by 10:30 a.m. or 12:00 p.m. - Next business day from Canada and Mexico - One or two business days from Asia, Europe and Latin America	- From more than 185 countries and territories	- Rates include door-to-door delivery with in-house <a href="#">customs clearance</a> **
<a href="#">UPS Worldwide Express Freight™</a>	- Guaranteed by end of day - Next business day from Canada and Mexico - One or two business days from Asia, Europe and Latin America	- From 40 countries and territories	- Rates include in-house <a href="#">customs clearance</a> ** - For palletized shipments - Door-to-door and non door-to-door services available*
<a href="#">UPS Worldwide Saver®</a>	- Guaranteed by end of day - Next business day from Canada and Mexico - One or two business days from Asia, Europe and Latin America	- From more than 185 countries and territories	- Rates include door-to-door delivery with in-house <a href="#">customs clearance</a> **
<b>2 TO 5 DAYS</b>			
<a href="#">UPS Worldwide Expedited®</a>	- Guaranteed by end of day - Two business days from Canada - Two or three business days from Mexico - Four or five business days from Asia, Europe and Latin America	- From more than 70 countries and territories	- Rates include door-to-door delivery with in-house <a href="#">customs clearance</a> **
<b>WITHIN 3 DAYS FROM CANADA</b>			
<a href="#">UPS 3 Day Select® from Canada</a>	- Guaranteed by the end of third business day to the 48 contiguous states	- From all Canadian provinces	- Rates include door-to-door delivery with in-house <a href="#">customs clearance</a> **
<b>DAY-DEFINITE</b>			
<a href="#">UPS Standard™ -From Canada -From Mexico</a>	- Guaranteed by end of day to the 48 contiguous states within two to six business days from Canada - Guaranteed by end of day to the 48 contiguous states within three to seven business days from Mexico	- From all Canadian provinces and Mexico	<b>From Canada:</b> - Rates include door-to-door delivery - Customs clearance is not included • UPS will provide <a href="#">Customs Brokerage Services</a> unless a different broker is specified** • Charges will be billed to the importer unless otherwise indicated by the shipper <b>From Mexico:</b> - Rates include door-to-door delivery with in-house <a href="#">customs clearance</a> **

Some shipments to and from certain locations may require additional time in transit. For guarantee details, service availability and delivery time commitments, visit [ups.com](#)® or call 1-800-782-7892. For UPS Express Critical, visit [upsexpresscritical.com](#) or call 1-800-714-8779 for more information.

\*Not available at locations of The UPS Store®, UPS Alliance Locations (Office Depot® and Staples®) or any UPS Authorized Shipping Outlet.

\*\*Provided by UPS Supply Chain Solutions®.

Note: 10:30 a.m. delivery locations are the same as UPS Next Day Air® delivery commitment times in the U.S. Certain locations will require additional time in transit. For specific time in transit information, visit [ups.com](#) or call 1-800-782-7892.

# To Destinations Worldwide

## UPS Services

### AIR FREIGHT FORWARDING

Service	Delivered By	Destinations	Other Information
<b>1 TO 3 DAYS</b>			
<a href="#">UPS Air Freight Direct®</a>	- Day-specific scheduling, airport-to-airport service, typically one to three business days	- Available globally	- For shipments of more than 150 pounds - Optional services, including pickup, delivery and customs clearance, available for an additional charge
<b>3 TO 5 DAYS</b>			
<a href="#">UPS Air Freight Consolidated®</a>	- Day-specific scheduling, airport-to-airport service, typically three to five business days	- Available globally	- For shipments of more than 150 pounds - Optional services, including pickup, delivery and customs clearance, available for an additional charge

UPS Air Freight Forwarding Services are governed by the ["UPS Air Freight Terms and Conditions of Contract for UPS Air Freight Services in the United States, Canada and International."](#) For more information about guarantee details, service availability, delivery time commitments or to request a pickup, view the Terms and Conditions at [ups-scs.com/terms](#) or call 1-800-443-6379.

#### Notes:

- Palletized and loose shipments accepted.
- For additional information about optional services including pickup, delivery, customs clearance and liftgate services, please call 1-800-443-6379.

## Delivery Service Areas

The following chart explains service codes associated with delivery time of day and additional transit days required for addresses located beyond UPS's standard Air Freight delivery network within and between the United States, Canada, Puerto Rico and to destinations worldwide. The codes are defined by the current version of the UPS Supply Chain Solutions® [Quick Zip program](#), available on disk or at [forwarding.ups-scs.com/quickzip](#).

Available Option Codes	Description
AM	- Delivery by 12:00 p.m. Within and Between the U.S., Canada and Puerto Rico
PM	- Delivery by 5:00 p.m.
B1	- Delivery by 5:00 p.m. Additional charges will apply.
B2	- Add one additional day to transit time. Delivery by 5:00 p.m. Additional charges will apply.
B3	- Add two or more additional days to transit time. Delivery by 5:00 p.m. or later. Additional charges will apply.

For guaranteed, palletized door-to-door service by end of the day, within one to three business days, refer to UPS Worldwide Express Freight™ on pages [9](#) and [10](#).

# UPS Services

## OCEAN FREIGHT

Service	Description	Destinations	Other Information
<b>OCEAN FREIGHT</b>			
<a href="#"><u>Full Container Load</u></a>	<ul style="list-style-type: none"> <li>- Comprehensive Non-Vessel Operating Common Carrier (NVOCC) services provide frequent departures at competitive rates from all major ports around the world to maximize routing and transit time options based on customer requirements</li> </ul>	<ul style="list-style-type: none"> <li>- Offered in all major ports and markets around the globe</li> </ul>	<ul style="list-style-type: none"> <li>- Dependable transit schedules and sailings from major ports worldwide</li> <li>- Access to space allocations with major carriers</li> <li>- Network of consolidation centers and regional gateways to manage cargo flows</li> <li>- EDI connectivity with vessel operators</li> <li>- Door-to-door service</li> <li>- Advanced tracking of shipment milestones and reporting options</li> <li>- Optional customs brokerage available for additional charge</li> </ul>
<a href="#"><u>Less-Than-Container Load</u></a>	<ul style="list-style-type: none"> <li>- Service offering space within a container that is shared with other customers' goods to deliver economical usage-based costing, while providing Full Container Load (FCL) frequency, routing and visibility</li> </ul>	<ul style="list-style-type: none"> <li>- Offered in all major ports and markets around the globe</li> </ul>	<ul style="list-style-type: none"> <li>- Frequent sailings</li> <li>- Reliability and adherence to scheduled sailing</li> <li>- Advanced tracking of shipment milestones and reporting options</li> <li>- Receipt of customer's cargo at the origin Container Freight Station (CFS)</li> <li>- Consolidation of customer's cargo with cargo from similarly situated merchants</li> <li>- Issuance of house bill of lading</li> <li>- Deconsolidation at destination CFS and release to consignee</li> <li>- Optional customs brokerage available for additional charge</li> </ul>
<a href="#"><u>Freight Forwarding</u></a>	<ul style="list-style-type: none"> <li>- A single, streamlined source to book ocean cargo, arrange for pickup and manage shipping documentation regardless of origin, destination or carrier</li> </ul>	<ul style="list-style-type: none"> <li>- Offered in all major ports throughout the world</li> </ul>	<ul style="list-style-type: none"> <li>- Facilitates the entire forwarding process according to customer's specifications as well as requirements of the countries of export and import</li> </ul>
<a href="#"><u>Project Cargo Management</u></a>	<ul style="list-style-type: none"> <li>- Specialized multi-modal solutions for movement of break-bulk commodities. Encompasses end-to-end support out-of-gauge cargo via specialized handling and special-purpose vehicles and vessels</li> </ul>	<ul style="list-style-type: none"> <li>- Offered in all major ports and markets around the world</li> </ul>	<ul style="list-style-type: none"> <li>- Customized single-project solutions</li> <li>- Reliable scheduling and operations in accordance with project time constraints</li> <li>- Routing of shipments to avoid physical and regulatory obstructions to movement</li> <li>- Timely, accurate adherence to permitting, licensing and filing requirements for cross-border logistics</li> <li>- Positioning and recovery of capital assets utilized in project execution</li> <li>- Compliance with governmental oversight, including Foreign Corrupt Practices Act (FCPA)</li> <li>- Containment of project expenditures</li> <li>- Frequently utilizes specialized charter vessels or specialized equipment types (out-of-gauge open top/flat-racks, break-bulk, etc.)</li> <li>- Supports time-bound movement of machinery, engineered products and MRO materials into areas of the world where shipping options are less frequent</li> </ul>

Ocean Freight Services are provided pursuant to the "[UPS Supply Chain Solutions® \(Ocean Freight Forwarding\) Terms and Conditions](#)" and the "[Non-Vessel Operating Common Carrier \(NVOCC\) Terms and Conditions](#)," each available at [ups-scs.com/terms](http://ups-scs.com/terms). Call 1-800-443-6379 for rates and more information on Ocean Freight Services.

# UPS Solutions

Let UPS do more for your business. Trust our unsurpassed global network to manage package and freight shipments. Leverage UPS technology to enable shipping, tracking and support. Synchronize the movement of goods, funds and information with a comprehensive portfolio of solutions to help meet your business needs. The solutions listed below are just a sample of what UPS has to offer. Visit [ups.com/solutions](https://ups.com/solutions) to view the full portfolio of UPS services and to learn more about what we can do for your business.

Solution	Description
<a href="#">UPS Capital®</a>	UPS Capital offers a variety of innovative financial services and insurance* solutions that are designed to work with clients' supply chains to improve liquidity and reduce risks. UPS Capital's objective is to accelerate the movement of funds through the supply chain by enhancing cash flow, reducing trade risks and facilitating international trade. By creating a solution that integrates financial services with UPS's other capabilities, UPS Capital supports its clients' worldwide growth and business development, and helps to achieve UPS's goal of synchronized commerce. For more information, visit <a href="https://upscapital.com">upscapital.com</a> or call 1-877-263-8772.
<a href="#">UPS Mail Innovations®</a>	UPS Mail Innovations is the definitive mail logistics solution for businesses that need a smarter and more cost-effective way to manage, process and expedite mail such as flats and parcels under one pound. For more information on how UPS Mail Innovations can reduce your transit time and costs, visit <a href="https://upsmailinnovations.com">upsmailinnovations.com</a> or call 1-800-500-2224.
<a href="#">UPS Supply Chain Solutions®</a>	UPS Supply Chain Solutions is your experienced provider for freight and transportation services, logistics and distribution and international trade services. The global presence, proven supply chain experience and latest technologies of UPS Supply Chain Solutions can help you optimize your transportation and logistics. Visit <a href="https://ups-scs.com">ups-scs.com</a> or call 1-800-742-5727 for more information.

\*Insurance is offered through UPS Capital Insurance Agency, Inc. and through UPS Capital Insurance Agency, Inc. of California in California, and UPS Capital Insurance Agency, Inc. of Nevada in Nevada, Hawaii and Louisiana. UPS Capital Insurance Agency, Inc. and its affiliates are companies of UPS Capital Corporation. Insurance coverage may not be available in all jurisdictions. Insurance is governed by the terms, conditions, limitations and exclusions set forth in the applicable policy, and this is only intended to provide a brief overview. Products may be modified based on requirements and are subject to the terms and conditions of the applicable agreements.

# Domestic, Export and Import Service Restrictions

## PACKAGE

### Hazardous Materials and International Dangerous Goods

UPS will accept domestic Air Dangerous Goods shipments prepared under D.O.T. 49 C.F.R. or the International Air Transport Association (IATA) regulation sets. The domestic Hazardous Materials and International Dangerous Goods functionality is integrated into the current version of WorldShip®. Contact the Hazardous Materials Support Center at 1-800-554-9964 for more information.

Select Hazardous Materials, as defined and regulated under Title 49 of the Code of Federal Regulations (49 C.F.R.), and Dangerous Goods, as defined under the International Civil Aviation Organization (ICAO) and published in the IATA [Dangerous Goods Regulations](#), are accepted for transportation only as a contractual service domestically within and between all 50 states and Puerto Rico, and internationally within or between defined service areas.

**Setting Up Service for Hazardous Materials and Dangerous Goods**  
To receive Hazardous Materials or Dangerous Goods service, including UPS Standard™ to Canada, the shipper must have a Scheduled Pickup account and agree to the provisions set forth in the online UPS Dangerous Goods Agreement Checklist or an approved prior domestic or international agreement, or have these same provisions incorporated into their existing customized contract.

#### Alaska, Hawaii, Puerto Rico and Catalina Island

UPS does not accept hazardous materials, including Consumer Commodities, Other Regulated Materials for Domestic Transport Only (ORM-D), Limited Quantities and combustibles, via UPS Ground Service to and from Alaska, Hawaii, Puerto Rico and Catalina Island. Many products that are not

regulated or do not require shipping papers via UPS Ground are fully regulated when transported via aircraft. Hazardous Materials are accepted for transportation via UPS air to and from Alaska, Hawaii, Puerto Rico and Catalina Island only in passenger aircraft quantities (some class 9 exceptions are listed in the UPS Chemical Table) and prepared according to the requirements set forth in either Title 49 of the Code of Federal Regulations (49 C.F.R.) or in the IATA regulations and the [UPS Guide for Shipping Ground and Air Hazardous Materials](#) at [ups.com/hazmat](http://ups.com/hazmat).

#### UPS 3 Day Select®

When preparing Hazardous Materials packages for UPS 3 Day Select, packages must be prepared in accordance with the applicable air regulations. Many products that are not regulated or do not require shipping papers via UPS Ground are fully regulated when transported via aircraft. Hazardous Materials are accepted for transportation in UPS 3 Day Select only in passenger aircraft quantities (some class 9 exceptions are listed in the UPS Chemical Table) prepared according to the requirements set forth in either Title 49 of the Code of Federal Regulations (49 C.F.R.) or in the IATA regulations and the [UPS Guide for Shipping Ground and Air Hazardous Materials](#), available at [ups.com/hazmat](http://ups.com/hazmat).

#### Other Regulated Materials (ORM-D)/ Limited Quantities (Ltd Qty)

Other Regulated Materials (ORM-D) and Limited Quantity (Ltd Qty) shipments prepared under HM-215K are accepted for transportation without a contract within the 48 contiguous states when properly packaged, marked and shipped via UPS Ground.

UPS Standard to Canada is available for ORM-D (Consumer Commodity) and Ltd Qty (HM-215K) shipments without a contract, provided the shipper has reviewed the required checklist and service restrictions with a UPS representative.

ORM-D and Ltd Qty (HM-215K) packages shipped via UPS domestic Air Services and UPS 3 Day Select within the U.S. and Puerto Rico, and Consumer Commodity and Ltd Qty shipments to International Dangerous Goods (IDG) destinations, are accepted for transportation on a contractual basis only.

#### UPS Express Critical®

UPS Express Critical accepts Hazardous Materials and International Dangerous Goods shipments via ground transportation or air charter service only (certain restrictions apply).

#### Dry Ice

UPS accepts most non-Dangerous Goods shipments containing dry ice within the U.S. without requiring the shipper to enter into the UPS Dangerous Goods Agreement. Refer to pages [76](#) and [141](#) for more information. For International Shipments, a contract is required.

#### International Dangerous Goods (IDG)

UPS accepts International Dangerous Goods on a contract basis only. The [UPS Guide for Shipping International Dangerous Goods](#) should always be used in conjunction with the most current IATA [Dangerous Goods Regulations](#). UPS only transports Dangerous Goods to and from IDG countries. The Dangerous Goods Service handling charge applies to all packages and palletized shipments that require a "Shipper's Declaration for Dangerous Goods." Refer to page [142](#) for fees.

#### Notes:

- UPS Worldwide Express Freight™ is included unless otherwise noted.
- For additional service restrictions, refer to [ups.com/terms](http://ups.com/terms) for more information.

# Domestic, Export and Import Service Restrictions

## PACKAGE

### Prohibited and Restricted Goods

#### Alcoholic Beverages

Packages containing alcoholic beverages (beer, wine or spirits) are accepted for transportation only on a contractual basis. Shippers must be licensed and authorized under applicable law to ship alcoholic beverages. UPS does not accept packages containing beer or spirits for delivery to consumers. Alcoholic beverages are accepted for transportation only to certain states. To receive service for packages containing alcoholic beverages, the shipper must enter into, and agree to, the provisions set forth in the approved UPS agreement for the transportation of alcoholic beverages shipments. UPS does not accept spirits for export shipments from the U.S.

#### C.O.D.

Collect on Delivery (C.O.D.) service is not available for UPS Express Critical® or international services except for U.S. imports from Canada. C.O.D. service is not available for UPS Worldwide Express Freight™. C.O.D. service is also not available when using a UPS 3 Day Select® or a UPS Ground shipping document.

#### Firearms

Firearms will be accepted for transportation only according to the "UPS Tariff/Terms and Conditions – United States" located at [ups.com/terms](http://ups.com/terms).

#### Jewelry

International shipments containing jewelry (not including costume jewelry) are limited to a maximum value of \$500.00 per package or pallet.

#### Maximum Length

The maximum length per domestic, export or import package is 108 inches. There are no maximum length restrictions for UPS Express Critical.

#### Maximum Size

The maximum size per export package is 165 inches in length and girth [(2 x width) + (2 x height)] combined. The maximum size per import package is 165 inches in length and girth [(2 x width) + (2 x height)] combined. For irregularly shaped air and ground packages, refer to page 27 for instructions. UPS Worldwide Express Freight pallets are subject to maximum size restrictions (which vary by origin and destination) as set forth at [ups.com/palletmaximums](http://ups.com/palletmaximums). There are no maximum size restrictions for UPS Express Critical.

#### Maximum Value

Shippers are prohibited from shipping, and UPS does not accept for transportation, packages having a value of more than \$50,000.00. For UPS Worldwide Express Freight, UPS does not accept for transportation, pallets having a value of more than \$100,000.00. Additionally, more restrictive value limits apply for certain packages and pallets.

Refer to [ups.com/terms](http://ups.com/terms) for more information on maximum allowable values and liability limitations.

#### Maximum Weight

For domestic package shipments, the maximum actual weight per package is 150 pounds. For international shipments, the maximum weight of a package may vary by destination or origin. UPS Worldwide Express Freight pallets are subject to maximum weight restrictions (which vary by origin and destination) as set forth at [ups.com/palletmaximums](http://ups.com/palletmaximums). For UPS Worldwide Express Freight shipments over 4,400 pounds, prior approval is required. There are no maximum weight restrictions for UPS Express Critical.

Call the UPS International Customer Service Center at 1-800-782-7892 for more information.

#### Maximum Weight for a Hazardous Materials and International Dangerous Goods Package

The maximum weight for a Hazardous Materials and International Dangerous Goods package is 70 pounds, unless further restricted by the regulations set forth in 49 C.F.R. or IATA regulations. Maximum weight for a non-Hazardous Materials package shipment containing dry ice is 150 pounds. Consult the [UPS Guide for Shipping Ground and Air Hazardous Materials](http://ups.com/hazmat) at [ups.com/hazmat](http://ups.com/hazmat) or call the Hazardous Materials Support Center at 1-800-554-9964 for more information.

#### Restricted and Prohibited Articles (Export and Import)

It is the shipper's responsibility to comply with current government regulations or laws applicable in each country.

Shipments are subject to inspection and possible delay by customs officials or representatives of other government agencies. Certain countries have additional prohibited or restricted articles. For more information, call the UPS International Customer Service Center at 1-800-782-7892.

#### Notes:

- UPS Worldwide Express Freight is included unless otherwise noted.
- For additional service restrictions, refer to [ups.com/terms](http://ups.com/terms) for more information.

# Domestic, Export and Import Service Restrictions

## PACKAGE

### Prohibited and Restricted Goods (continued)

The following items may be shipped into the U.S., and to countries outside the U.S., where service is allowed on a contractual basis only:

- Alcoholic beverages
- Biological substances, Category B and exempt human or animal specimens
- Dangerous goods
- Gold or other precious metals
- Perishables
- Personal effects\*
- Plants
- Postage stamps
- Seeds
- Tobacco

The following articles are not accepted for transportation by UPS into the U.S. or to countries outside the U.S.:

- Animal products, non-domesticated
- Bank bills, notes or currency (other than coin)
- Corpses, cremated or disinterred remains
- Firearms and weapons
- Fireworks
- Furs
- Hazardous waste
- Live animals, birds, fish, reptiles or insects
- Shipments prohibited by law

#### Notes:

- UPS Worldwide Express Freight is included unless otherwise noted.
- For additional service restrictions, refer to [ups.com/terms](https://ups.com/terms) for more information.

\*Limited shipping of personal effects is available at all locations of The UPS Store® and any UPS Customer Center.

For UPS Worldwide Express Freight™, the following items are not accepted:

- Antiques
- Any item of extraordinary value
- Cosmetics
- Drugs (prescription and non-prescription)
- Electronic data
- Fish meal
- Gambling devices
- Hazardous waste
- "In Bond" shipments

- Neon signs
- Nursery stock or plants
- Personal effects (wearing apparel, cosmetics, toilet articles, furniture, kitchenware, linens, etc. – used, not for resale)
- Pornography
- Self-propelled surface vehicles
- Shipments consigned "To Order of" or "To Order Notify"
- Shipments of an inherent nature for which transportation could not be furnished without sustaining loss or damage (used plasma TVs, artwork, original paintings, drawings, watercolors and sculptures)
- Gold or other precious metals including gold or silver coins, gems, bullion

#### Tobacco

Shipments containing tobacco or tobacco products, as those terms are variously defined under applicable state law ("Tobacco Product Shipments"), are accepted for transportation only from shippers who are licensed and authorized to ship tobacco and tobacco products pursuant to applicable laws. Tobacco Product Shipments shipped to a consumer will only be accepted for transportation as a contractual service. However, because UPS prohibits shipments of cigarettes to consumers under any circumstances, UPS does not offer a contractual service for the delivery of cigarettes to consumers. To receive service for Tobacco Product Shipments shipped to a consumer, the shipper must sign and agree to the provisions set forth in an approved UPS agreement for the transportation of tobacco products. For all other service for Tobacco Product Shipments, the consignee must be licensed and authorized to receive tobacco or tobacco products pursuant to all applicable

federal, state, provincial or local laws or regulations and the shipment must conform to the terms, conditions, restrictions and prohibitions set forth at [ups.com/tobacco](https://ups.com/tobacco) at the time of shipping. It is the responsibility of the shipper to ensure that a shipment tendered to UPS, including a Tobacco Product Shipment, does not violate any federal, state, provincial or local laws or regulations applicable to the shipment. All shipments, including shipments containing tobacco products, will be accepted for transportation only according to the "UPS Tariff/Terms and Conditions – United States" located at [ups.com/terms](https://ups.com/terms).

Tobacco products may not be shipped from a UPS Drop Box, UPS Customer Center, UPS Alliance Locations (Office Depot® and Staples®), locations of The UPS Store®, or any UPS Authorized Shipping Outlet. Please call 1-800-PICK-UPS® for more information.

#### UPS Returns®

UPS Returns Services are not provided via UPS Next Day Air Saver® or UPS 2nd Day Air A.M.® Hazardous Materials or Dangerous Goods packages or pallets requiring shipping papers or packages containing firearms cannot be retrieved via UPS Returns Services. Biological substances and dry ice can be retrieved via UPS Returns Services. No other restricted or prohibited articles may be used with UPS Returns. Refer to [ups.com/terms](https://ups.com/terms) for value limits on UPS Returns Services shipments. Multiple-piece shipments are not available for UPS Returns Services shipped within the 50 states and Puerto Rico. UPS Returns® Flexible Access Service is available via UPS Ground Service only.

# Service Restrictions

## AIR FREIGHT

For more information and additional service restrictions, refer to the "[UPS Air Freight Terms and Conditions of Contract for UPS Air Freight Services in the United States, Canada and International](#)" at [ups-scs.com/terms](http://ups-scs.com/terms).

For all UPS Air Freight Services, the shipment of certain commodities is restricted or prohibited by law, regulation or airline safety procedure. The following categories of shipments will require careful evaluation for adherence to these requirements.

### Shipments Subject to Prior Arrangements

There are specific commodities that are subject to prior arrangement before shipping. These commodities will be accepted only upon advance arrangements and the satisfactory completion of all requirements. These shipments will be charged the UPS Next Day Air® Freight rate in addition to applicable surcharges.

### Dangerous Goods

Dangerous Goods are capable of posing a significant risk to health, safety or property when shipped by air. They may only be shipped within and between the U.S., Canada and Puerto Rico using

UPS Next Day Air® Freight NGS. For shipments from origins in the U.S. and Canada to destinations worldwide, Dangerous Goods are shipped via UPS Air Freight Consolidated® service.

For all other shipments between points not specified above, charges for handling and transporting Dangerous Goods may vary. For Air Freight shipments within and between the U.S., Canada and Puerto Rico, call 1-800-443-6379 for charges.

### Perishable Commodities

Shipments containing perishable or temperature controlled commodities must be shipped via a UPS-guaranteed service. Restrictions apply for shipments picked up on Friday, packing requirements and international movements.

### Restricted Items

For a list of prohibited and restricted commodities, see the "[UPS Air Freight Terms and Conditions of Contract](#)

[for UPS Air Freight Services in the United States, Canada and International](#)". Some commodities will not be accepted for transport unless agreed upon in writing by UPS prior to shipping.

Specific restrictions also apply when using UPS 2nd Day Air® Freight, UPS 2nd Day Air® Freight NGS, UPS 3 Day Freight® or UPS 3 Day Freight® NGS for shipments within and between the U.S., Canada and Puerto Rico.

It is the shipper's responsibility to comply with current government regulations or laws applicable in each country. Shipments are subject to inspection and possible delay by customs officials or representatives of other government agencies. Certain countries have additional prohibited articles. For more information, call the UPS International Customer Service Center at 1-800-782-7892.

## LESS-THAN-TRUCKLOAD

UPS Freight® is governed by the [UPS Freight 102 Series Tariff](#). For full details and updates, refer to [upsfreight.com/tariff](http://upsfreight.com/tariff).

### Bank Bills, Notes or Currency (Other Than Coin)

Paper money, deeds, drafts and valuable papers are not accepted for transport. Monetary coins will not be accepted as premiums with other articles, except as authorized in the STB NMF 100 Freight Classification ("NMFC") item 310.

### Jewelry

Other than costume or novelty jewelry, jewelry and precious stones are not accepted for transport.

### Letters (With or Without Stamps Affixed)

U.S. Mail will be accepted when the shipper and consignee are U.S.

Post Offices. Postage stamps are not accepted for transport.

### Museum Exhibits or Articles of Antiquity

Museum exhibits are not accepted, except for antique furniture subject to NMFC items 100240 and 100260.

### Artwork or Articles of Unusual Value (Inherently Fragile Items)

Artwork and articles of unusual value are not accepted for transport. This includes but is not limited to original paintings, drawings, etchings, watercolors, tapestries, prototypes or sculptures. Pictures or paintings subject to NMFC items 100240, 100260 and 149420 are accepted for transport.

### Hazardous Waste

Shipments of waste that require or are accompanied by an Environmental Protection Agency (EPA) or state hazardous waste manifest are not accepted for transport.

### Bulk or Dangerous Items

Commodities in bulk, dangerous items, articles which cannot be loaded inside a van trailer, that require special equipment, are not packaged properly, or could be considered injurious or contaminating to other freight are not accepted for transport. These may include but are not limited to explosives (1.1, 1.2, 1.3, 1.5, 1.6), asbestos products, carbon black, illegal substances, medical waste or certain radioactive materials.

## HOW TO USE THIS GUIDE

### SECTION 1

#### CHOOSING A SERVICE

PAGES [4](#) [17](#)

### SECTION

2

#### PREPARING A SHIPMENT

Information about UPS-provided packaging, guidelines for using your own packaging and an explanation of export documentation that must accompany your shipment are provided.

- Choose UPS-provided packaging for select services. [Page 19](#)
- Review step-by-step guidelines for customer packaging and tips for special packaging. [Pages 20-26](#)
- Determine the weight and size. [Pages 27-30](#)
- Select automated or manual processing options, including online shipping solutions, shipping documents and the UPS Waybill. [Pages 31-32](#)
- Arrange for a UPS pickup or drop off at a variety of locations that accept UPS packages. [Pages 33-34](#)
- Prepare forms to document international shipments. [Pages 35-36](#)

### SECTION 3

#### DETERMINING THE RATE

PAGES [37](#) [149](#)

### SECTION 4

#### TRACKING AND PAYMENT

PAGES [150](#) [156](#)

# Provided Packaging

## PACKAGE

We offer a variety of free containers and shipping labels for air and international services. Customers with a UPS account can request supplies, free of charge, by selecting "Order Supplies" from the left side of the [ups.com](#)® homepage or by calling 1-800-PICK-UPS®.

We also offer thermal label printers to print a UPS Smart Label®. UPS account holders can order a thermal label printer for \$2.00 per week by calling 1-800-PICK-UPS.

In 1998, in partnership with the Environmental Defense Fund, UPS designed environmentally preferred packaging to improve the environmental profile of packaging in the industry. New designs reduce climate impact and possible damage, so reshipping is less likely.

Packaging	Use	Features	Environmental Considerations
<a href="#">UPS Express® Envelope*</a> 	<ul style="list-style-type: none"> <li>- Letter- and legal-size urgent documents and correspondence</li> <li>- Not designed to package breakable items</li> </ul>	<ul style="list-style-type: none"> <li>- Letter-size envelope available in standard and window styles</li> <li>- Legal-size envelope available in window style and can be used for A4-size documents</li> </ul>	<ul style="list-style-type: none"> <li>- 100 percent recycled fiber (80 percent post-consumer content)</li> </ul>
<a href="#">UPS Express Envelope* - Reusable</a> 	<ul style="list-style-type: none"> <li>- May be used twice for letter- and legal-size urgent documents and correspondence</li> <li>- Not designed to package breakable items</li> </ul>	<ul style="list-style-type: none"> <li>- Letter- and legal-size envelope available in standard style</li> <li>- Legal-size envelope can be used for A4-size documents</li> </ul>	<ul style="list-style-type: none"> <li>- 100 percent recycled fiber (80 percent post-consumer content)</li> </ul>
<a href="#">UPS Express® Pak**</a> 	<ul style="list-style-type: none"> <li>- Flat, unbreakable items, such as large reports or bulky documents</li> </ul>	<ul style="list-style-type: none"> <li>- Receive special Pak rates for eligible UPS Worldwide Express® and UPS Worldwide Saver® shipments</li> <li>- Made from tear-resistant material</li> </ul>	<ul style="list-style-type: none"> <li>- 15 percent post-consumer content</li> </ul>
<a href="#">UPS Express Box**</a> 	<ul style="list-style-type: none"> <li>- A wide variety of merchandise</li> </ul>	<ul style="list-style-type: none"> <li>- Sturdy corrugated box available in three sizes</li> </ul>	<ul style="list-style-type: none"> <li>- 100 percent recycled fiber (90 percent post-consumer content)</li> </ul>
<a href="#">UPS Express Tube**</a> 	<ul style="list-style-type: none"> <li>- Larger documents that are rolled, such as blueprints, charts, maps, drawings and posters</li> </ul>	<ul style="list-style-type: none"> <li>- Protects documents</li> </ul>	<ul style="list-style-type: none"> <li>- 100 percent recycled fiber (90 percent post-consumer content)</li> </ul>

\*When packaging breakable items and electronic media containing sensitive personal information, please consider using the UPS Express® Hard Pak - Secure. Containers may not be used for UPS Ground, UPS Standard™ or UPS 3 Day Select® shipments.

\*\*Charges are based on weight and zone. Dimensional weight may apply; refer to pages [27](#) and [28](#) for more information.

# Packaging Guidelines

## PACKAGE

Visit the Packaging Advisor to create a customized list of packaging guidelines specific to you at [ups.com/packaging](https://ups.com/packaging).

### Shipping Checklist

Make sure you:
<ul style="list-style-type: none"> <li>■ Use a rigid box with flaps intact.</li> <li>■ Remove old labels, Hazardous Materials indicators and other previous shipment markings.</li> <li>■ Use the Box Strength Guidelines chart to determine the proper strength of your shipping container.</li> <li>■ Use adequate cushioning material.</li> <li>■ Use strong tape designed for shipping.</li> <li>■ Do not use string or paper over-wrap.</li> <li>■ Use a single address label that has clear, complete delivery and return addresses.</li> <li>■ Place a duplicate address label inside the box.</li> </ul>

### Step-by-Step

These four steps cover the key considerations in packing most articles to help allow for safe transport through the distribution environment.

#### 1. Use a corrugated box.

Use a new or "almost new" corrugated box. The more a box is used, the more it loses its original protective qualities and may not adequately protect your shipment. If you must reuse a box, make sure it is rigid and in excellent condition with no punctures, tears, rips or corner damage, and that all flaps are intact. Shoe boxes, gift boxes or other paperboard boxes are not recommended. Remove old address labels and Hazardous Materials indicators such as diamond labels and markings, as well as delivery markings and bar-codes from the previous shipment.



UPS recommends choosing a box strength that is suitable for its contents, based on the Box Strength Guidelines. Never exceed the maximum gross weight limit for the box, which is printed on the Box Maker's Certificate on the bottom flap of most boxes.



After years of testing and analysis, engineers at the UPS Package Design and Test Lab have developed box strength specifications for single-package distribution. Refer to the chart below for recommendations in determining the proper size and maximum gross weight limit of a box.

How to use the Box Strength Guidelines chart (see below):

1. Weigh items to be shipped. (A double-wall corrugated container should be used for any item(s) weighing more than 80 pounds.)

Box Strength Guidelines			
A Maximum Weight of Box and Contents (lbs.)	B Size Limit of Box (inches)* L + W + H	C Bursting Test (lbs. per sq. in.)	D Edge Crush Test (ECT) (lbs. per in. width)
<b>SINGLE-WALL CORRUGATED CONTAINERS</b>			
30	75	200	32
40	75	200	40
50	85	250	44
65	95	275	55
80	105	350	N/A
<b>DOUBLE-WALL CORRUGATED CONTAINERS</b>			
60	85	200	48
80	95	275	51
100	105	350	61
120	110	400	71
140	115	500	82
150	120	600	N/A

The above box strengths are only guidelines to help assure the containment and protection of products transported through single package distribution environments. They are not to be considered packaging specifications, and all packaged products should be tested in accordance with the International Safe Transit Association (ISTA) Test Procedure 3A to ensure the most appropriate level of product protection is achieved.

\*The size limits on the above chart refer to the maximum size of a box that can be manufactured based on the strength of the corrugated material. The size limits specified in this chart and on the Box Maker's Certificate are unrelated to length and girth measurements used by UPS for dimensional measurements. Refer to page 28 for how to calculate dimensional measurements.

Other packaging supplies are sold at [locations of The UPS Store®](#) and any [UPS Customer Center](#). Simply leave it to the certified packing experts at The UPS Store to prepare your shipment for you.

# Packaging Guidelines

## PACKAGE

### Step-by-Step (continued)

2. Measure and add together the length, width and height of the box.

3. Select the appropriate row where the criteria in both columns A and B are met.

4. Use column C to identify the recommended Bursting Test strength box. Or, use column D to identify the recommended Edge Crush Test strength box. At least one of these specifications can be found on the *Box Maker's Certificate*.

To prepare packages for UPS shipment, you can use your own packaging or one of a variety of containers provided free of charge that can be used with certain, selected UPS services. Customers with a UPS account can request supplies, free of charge, by selecting "Order Supplies" from the left side of the [ups.com](#)® homepage or by calling 1-800-PICK-UPS®.

#### 2. Provide internal protection.

Proper cushioning material, combined with a strong outer container, will protect your shipment.

Visit the Packaging Advisor online at [ups.com/packaging](#) for additional information.

#### 3. Close it securely.

Proper closure is just as important as adequate cushioning.

Do not use masking, cellophane, duct or water-activated paper tapes. Also, do not use string or paper over-wrap.

Visit the Packaging Advisor online at [ups.com/packaging](#) for additional information.

#### 4. Use proper labeling.

For timely and accurate delivery, keep these points in mind when labeling your package:

- Always include the receiver's complete address and ZIP Code™. For international shipments, include a contact name, telephone number and postal code.



- Make every effort to obtain a street address. If you do use a P.O. Box address, the recipient's telephone number *must*

be included on the label. A package addressed to a P.O. Box may experience delays and will not be covered by any UPS Service Guarantee. An Address Correction charge also will apply. Refer to page [76](#) or [141](#) for fees. Army Post Office (APO) and Fleet Post Office (FPO) addresses are not accepted by UPS.

- Include the suite, apartment or unit number, if applicable. Failure to do so may subject the shipper to an Address Correction charge.

- Always include your complete return address with full street address and ZIP Code. For international shipments, include a contact name, telephone number and postal code.

- Place the shipping label on the top of the box. To avoid confusion, place only one address label on the box. If using a packing slip, place it on the same surface of the box as the address label.

- Do not place the label on a seam, edge, closure or on top of sealing tape.

- Remove or cross out old labels or markings.

- Place a duplicate label or other form of address information inside the package.

- If using a mailing tube, place the label horizontally, with the sides of the label pointing toward the ends of the tube, so the barcode can be scanned. If labeling an irregularly shaped item, make sure the label is placed on a flat surface to allow for scanning.



- The UPS Smart Label® produced by WorldShip®, UPS Internet Shipping, UPS CampusShip®, the UPS Developer Kit and a UPS Ready® solution includes barcodes and routing codes that help ensure accurate routing and prompt delivery of your shipments. In addition, the use of UPS Smart Labels allows for fast access to tracking and delivery information.

- UPS does not provide special handling for packages with "Fragile," package orientation (e.g., "Up" arrows or "This End Up" markings) or any other similar markings.

Visit the Packaging Advisor online at [ups.com/packaging](#) for additional information.

**Note:** For any additional assistance with packing fragile objects, contact the UPS Package Design and Test Lab at 1-877-877-7229.

# Special Packaging Needs

## PACKAGE

If you ship the following items, consider their special packaging needs.

### Batteries

A variety of batteries are regulated as hazardous materials by the U.S. Department of Transportation (DOT). For assistance in determining whether or not your battery shipment is regulated, please call the DOT's Hazardous Materials Info-line at 1-800-467-4922. Batteries requiring shipping papers may only be tendered by contract hazmat shippers. (See the [UPS Guide for Shipping Ground and Air Hazardous Materials](#) at [ups.com/hazmat](#).) Any device with batteries installed must have their on/off switch protected from being activated, or have the batteries removed with the terminals protected. Simple devices like flashlights or rechargeable drills can generate a dangerous amount of heat if accidentally activated. Electronic items sent for repair, such as computers and cell phones, should be sent without batteries. For additional information regarding the shipment of batteries, please go to [ups.com](#)® and enter "Batteries" in the search field.

### Bundled or Strapped Boxes

Only same-sized boxes may be strapped together. Use a minimum of four crisscrossed bands, two in each direction. An address label must be placed on each box. When strapping boxes together, each box must be strong enough to hold the total weight of the strapped bundle. For example, if two 15-pound boxes are banded together into a 30-pound package, both components should be in boxes with at least a 30-pound weight capacity. An Additional Handling charge may apply. Refer to page [76](#) or [141](#) for more information.

### Electronic Media

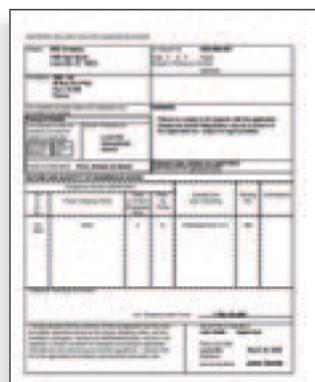
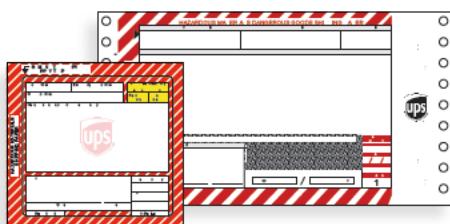
To ship electronic media that contain sensitive personal information (such as personal financial or health information), we recommend that you do not use an envelope, letter packaging, UPS Express® Envelope, UPS Express Envelope – Reusable, UPS Express® Pak or UPS Express® Pad Pak. UPS provides special packaging, the UPS Express® Hard Pak – Secure, which is designed to help you ship sensitive electronic media. Call 1-800-PICK-UPS® or your sales representative for more information. You can also ship electronic media containing sensitive personal information by packaging it with a duplicate shipping label in an inner container that can be securely sealed. Place the inner container in a new outer corrugated box. Seal all flaps securely. Prior to packaging, mark the electronic media with identifiable information such as your company name, reference number or your UPS shipping number. Additionally, the shipper should retain a copy of the data and secure the data on the electronic media through encryption or other technological means.

### Fabric and Wallpaper

Rolled goods travel best when shipped in corrugated boxes. If a fabric or wallpaper roll is shipped in a bag, UPS recommends a bag with a minimum thickness of six mils. Make sure the bag is tightly wrapped and taped against the roll to reduce the risk of tearing. A tail on an item shipped in a bag must be compressed to the body of the item using tape. Place the address label on a flat surface of the item being shipped. Place duplicate address labels inside cores or between top layers of material. An Additional Handling charge may apply. Refer to page [76](#) or [141](#) for more information.

### Hazardous Materials and Dangerous Goods

Please refer to pages [77](#) and [142](#) for service restrictions related to shipping Hazardous Materials and Dangerous Goods. For shipments of UN3373 Category B biological substances, triple packaging is required. (See 49 C.F.R. 173.199 for domestic shipments and IATA Packing Instruction 650 for international shipments.) For additional information on this contract-only service, refer to the [UPS Guide for Shipping Ground and Air Hazardous Materials](#) or [UPS Guide for Shipping International Dangerous Goods](#) at [ups.com/hazmat](#).



# Special Packaging Needs

## PACKAGE

### Irregularly Shaped Items and Bare Metals

Tape the address label on a flat surface of the item being shipped. Cover the label with clear tape. Do not use "flying tags" attached by string or metal. Blunt all sharp or protruding edges with taped-on, corrugated cardboard pieces. Protect the surface of the item as needed. An Additional Handling charge will apply. Refer to page [76](#) or [141](#) for more information.



### Large and/or Heavy Packages

Packaging materials need to be evaluated carefully for packages weighing more than 70 pounds.

A UPS Heavy Package sticker is required whenever you ship packages weighing more than 70 pounds. Place the sticker to the right of the address label and write the package's weight in the white box. It also helps to highlight every side of your package with Heavy Package highlight tape. This sends a warning to those who risk lifting your package, both your employees and ours. Customers with a UPS account can request supplies, free of charge, by selecting "Order Supplies" from the left side of the [ups.com](#)® homepage or by calling 1-800-PICK-UPS®. An Additional Handling charge will apply. Refer to page [76](#) or [141](#) for fees.



### Tires

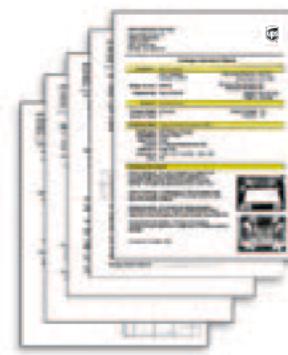
Apply a wide band of pressure-sensitive tape through the center and completely around the body of the tire so that the tape is attached to itself. Attach your address label to the tape band where it covers the tread. Cover the entire label with clear tape. An Additional Handling charge will apply. Refer to page [76](#) or [141](#) for more information.



### Packaging Assistance

#### Packaging Advisor

The Packaging Advisor is an online tool that takes the guesswork out of packing and helps you determine just what you need by walking you through industry guidelines. Depending on your entries, the Packaging Advisor will provide guidelines about exterior carton, interior cushioning, product placement, closure and shipping label placement. Visit [ups.com/packaging](#).



#### UPS Package Design and Test Lab

The UPS Package Design and Test Lab helps customers find effective, sustainable and cost-efficient packaging for products. Packaging engineers evaluate the current or proposed package, conduct a variety of industry-accepted tests and prepare a written report that recommends modifications to improve performance, economy and efficient use of materials. The UPS Package Design and Test Lab also monitors the latest developments in package-testing research worldwide. And the UPS Package Design and Test Lab can assist in finding environmentally friendly packaging solutions that provide adequate product protection. Contact the UPS Package Design and Test Lab at 1-877-877-7229 for more details and pricing information.

#### Packing Services

Have your items organized and expertly packed at your nearest [location of The UPS Store](#)®. Many locations of The UPS Store also offer custom handling and packaging for large items – from blanket wrap to custom cartons and crating. Regardless of the size and shape of your items, locations of The UPS Store can handle your shipping needs, including Air Freight and LTL shipments. With the [Pack & Ship Guarantee](#)™, participating locations will pack your item, ship via UPS and if that item is damaged or lost in transit, you'll be reimbursed. Visit [theupsstore.com/guarantee](#) for details. For more information on all the services available at The UPS Store or to find a location near you, please visit [theupsstore.com](#) or call 1-800-PICK-UPS.

 **Eliminate Excess: Use box space efficiently, and choose environmentally friendly packing materials whenever possible.**

# Packaging Guidelines

**UPS WORLDWIDE EXPRESS FREIGHT™, AIR FREIGHT AND LESS-THAN-TRUCKLOAD**

## Preparing Your Freight Shipment

### UPS Worldwide Express Freight

UPS Worldwide Express Freight is for palletized shipments. Pre-authorization is required for all UPS Worldwide Express Freight shipments over 4,400 pounds. For UPS Worldwide Express Freight, scheduling a pickup or drop-off is required on all shipments through WorldShip®, UPS Internet Shipping, UPS CampusShip®, a UPS Ready® solution, UPS Developer Kit, [ups.com](http://ups.com)® or by calling 1-800-782-7892.

### Air Freight and LTL

Air Freight and LTL shipments can include combinations of palletized

items or boxes that are too large to ship using other UPS services. Air Freight and LTL can also include multiple non-palletized pieces. UPS will accept freight shipments of any weight. However, minimum weight charges apply. Pre-authorization is required for Air Freight shipments that exceed 120 inches in length, 84 inches in width, 76 inches in height or 5,000 pounds in weight.

Each pallet, including its contents, is considered one piece.

### Non-Palletized Freight

Loose items, such as boxes or containers that have not been secured to a pallet, are considered non-palletized freight. Each loose item is considered one piece and can be shipped via Air Freight or LTL services.

### Palletized Freight

Palletizing freight helps multiple-piece shipments remain together and provides increased protection from damage.

## Palletizing Your Shipment

### UPS Worldwide Express Freight, Air Freight and LTL

Pallets are portable rigid platforms used to consolidate shipments and allow for ease of freight movement. Quality pallets are commonly made of either wood or plastic and can weigh between 20 and 70 pounds. Pallets

should be large enough to accommodate the shipment without overhang. Anything overhanging the pallet edges may be damaged from punctures, abrasions and compression.

UPS Worldwide Express Freight shipments must be palletized, stackable,

able to be lifted by forklift, and shrink-wrapped or banded to the pallet. For Air Freight shipments, if your non-palletized shipment does not meet the minimum billable weight per piece, consider palletizing prior to UPS pickup.

## Step-by-Step

The following are basic step-by-step instructions for palletizing your freight for UPS Worldwide Express Freight, Air Freight and LTL shipments.

### 1. Select Pallets.

- Choose pallets large enough to prevent overhang of shipment pieces
- Pallets must be sturdy enough to support the load
  - Select pallets with closely spaced pallet deck boards
  - Never exceed the rated capacity of your pallet
- Do not select pallets with broken boards or protruding nail heads

### Palletizing Your Shipment



1. Select a four-way entry pallet for your freight shipment.



2. Stack boxes in columns. Avoid placing freight beyond pallet edges.



3. Use strapping with stretch wrap to secure boxes to the pallet.

- Pallets with four-way forklift entry are preferred as they help to improve handling and reduce damage to the shipment

### 2. Stack Boxes on Pallet.

For shipments that contain boxes or stackable pieces:

- Ensure cartons are new and of proper strength to withstand stacking

*Many locations of The UPS Store® can handle LTL freight packaging and shipping for you. Visit [theupsstore.com](http://theupsstore.com) for more information.*

# Packaging Guidelines

UPS WORLDWIDE EXPRESS FREIGHT™, AIR FREIGHT AND LESS-THAN-TRUCKLOAD

## Step-by-Step (continued)

- Securely close, staple and/or seal cartons
- Protect product from internal vibration with proper amounts of dunnage within cartons; no void areas/spaces between product or on top of carton
- Remove old labels from shipping cartons and product
- Affix labels with complete address information for the shipper and the consignee, to each piece
- Align boxes in columns, corner to corner, for the greatest stacking strength
- Avoid interlocking or rotating layer patterns
- Do not align corners over the spaces between pallet deck boards
- Boxes should not extend past the pallet edges
- Do not pyramid the boxes; keep the top layer flat to prevent damage from top loads
- Use a slip sheet under the load and every third layer when possible to help distribute the weight evenly and protect the bottom layer
- 3. Secure Shipment to Pallet.**
  - Use a minimum of 60 gauge stretch wrap, five revolutions recommended; tie to pallet and across top to prevent shifting
  - For Air Freight and LTL, label all handling units with shipper/consignee information and PRO Numbers (at minimum all four vertical sides, interior and exterior of the stretch wrapping); use markers if having adhesion issues
  - To ensure stability corner boards and banding are recommended
  - Use three-way locking – nailed corners (not staples) on crates; angle board must extend from the deck board to the top of the pallet load
  - Insert layers of cardboard between layers of freight to absorb vibration; distribute the weight evenly
- 4. Label Shipment.**
  - For UPS Worldwide Express Freight, apply labels to each side of the pallet and on top of the pallet. Each label should have telephone numbers and complete address information, including postal code of the shipper and the consignee
  - For Air Freight, label each pallet with telephone numbers and complete address information, including postal code of the shipper and the consignee
  - Ensure information on the Bill of Lading (BOL) matches the shipment
  - Indicate in proper location on the BOL and check contract/tariff for liability limits if excess declared value is needed
  - Do not pyramid, ship or accept prohibited items or freight that overhangs the pallet

## Protecting Your Palletized Shipment from Damage

Solution	Description
Corner/Edge Boards	<ul style="list-style-type: none"> <li>- Increase vertical stacking strength, prevent damage to corner edges and stabilize the load.</li> <li>- Should extend to the full height and length of the load and should be used on all corners.</li> </ul>
Strapping or Banding	<ul style="list-style-type: none"> <li>- Prevents pieces from getting lost or separated from the load.</li> <li>- Should be drawn tightly to the load, possibly requiring running it underneath the top deck boards of the pallet.</li> </ul>
Stretch Wrapping	<ul style="list-style-type: none"> <li>- Use as an effective way to keep all pieces of a shipment together.</li> <li>- Should first be applied around the pallet and continued upward around the load.</li> <li>- Must be tight to prevent load shifting.</li> <li>- Capture the pallet when wrapping bottom layer.</li> <li>- Designed to stabilize the load, not to secure it to the pallet.</li> <li>- Strapping or banding should be used in conjunction with stretch wrap to secure the load to the pallet.</li> </ul>
Top/Bottom Load Protector	<ul style="list-style-type: none"> <li>- Layers of corrugated fiberboard or heavy paperboard.</li> <li>- Use to help evenly distribute the weight of shipments that can be stacked upon one another.</li> </ul>

For any additional assistance with freight packaging, contact the [UPS Package Design and Test Lab](#) at [freight\\_testing@ups-psl.com](mailto:freight_testing@ups-psl.com) or call 1-877-877-7229.

# Packaging Guidelines

**UPS WORLDWIDE EXPRESS FREIGHT™, AIR FREIGHT AND LESS-THAN-TRUCKLOAD**

## Preparing Non-Palletized Freight

If you do not plan to secure your shipment to pallets, follow the steps below for Air Freight and LTL services. UPS Worldwide Express Freight does not accept non-palletized freight shipments.

1. Ship freight in corrugated boxes (avoid reusing boxes), crates or shipping containers.

2. Use a container strong enough to support the weight of contents.
3. Use at least two inches of appropriate cushioning material to protect internal items from each other and the corners, sides, top and bottom of containers. Appropriate cushioning material would include corrugated fiberboard, multiple layers of folded newspaper, styrofoam sheets, packing blankets, etc.
4. Reinforce edges to protect from bending.
5. Securely seal closures and seams with reinforced tape.
6. Label each piece with telephone numbers and complete address information, including postal code of the shipper and the consignee.

## Preparing for Pickup

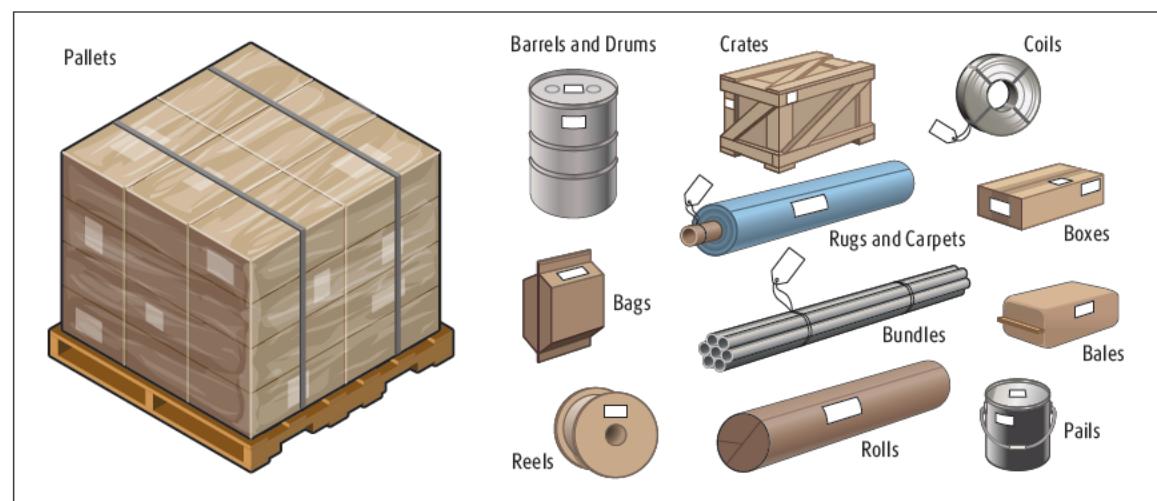
### Air Freight and LTL

Pickup is available for all Air Freight and LTL services. Your freight pickup request is initiated when you Create a Shipment for freight on [ups.com®](http://ups.com), WorldShip® or My LTL Freight.

Some Air Freight shipment pickup requests require pre-authorization.

### How to Label Air Freight and LTL Shipments

Each piece of palletized or non-palletized freight must be clearly marked with telephone numbers and complete address information, including postal code of the shipper and the consignee. Indicate on freight labels if any pieces require C.O.D. service.



# Determine the Weight and Size

## PACKAGE

### For All Domestic and International Shipments

The Determine the Weight and Size information on this page and the next page are for package shipments only. For information on how to determine the weight and size for UPS Worldwide Express Freight™ refer to page [29](#).

**Shipping rates** are based on package weight and size (explained below and on the following page) and origin-to-destination distance (refer to page [32](#) for Domestic, page [81](#) for Export and pages [112](#) and [113](#) for Import).

**Billable weight** is the weight used to calculate the rate. For domestic and international services, the billable weight will be the greater of the dimensional weight as compared to the actual weight.

#### How to determine billable weight.

##### 1. Determine actual weight.

Actual weight is the package weight rounded up to the next whole pound.

Use a scale to determine the weight of the package. Round any fraction of a pound to the next whole pound for Express Envelopes (letters) over eight ounces and all other packages.

##### 2. Determine dimensional weight.

Dimensional weight reflects package density, which is the amount of space

a package occupies in relation to its actual weight. Dimensional weight may apply to all UPS domestic and international package services.

Determine the package dimensions in inches. For each dimension, measure at the longest point, rounding each measurement to the nearest whole number (for example, 1.00 to 1.49 will be considered 1, and 1.50 to 1.99 will be considered 2).

Multiply the package length by the width by the height. The result is the cubic size in inches.

#### For domestic shipments:

**UPS Air Services shipments** - Divide the cubic size in inches by 166 to determine dimensional weight in pounds. Increase any fraction to the next whole pound.

**UPS Ground shipments** - If the cubic size of the package in inches is 5,184 or larger, divide the cubic size by 166 to determine dimensional weight in pounds. If the cubic size in inches is less than 5,184, use the actual weight of the package.

#### For international shipments:

For export shipments, divide the cubic size by 139 when measured in inches to determine the dimensional weight.

Increase any fraction to the next whole pound.

For import shipments, divide the cubic size by 139 if measured in inches, or by 5,000 if measured in centimeters, to determine the dimensional weight. To convert metric measurements into pounds, multiply the result by 2.20462. Any fraction of a pound will be calculated at the next highest rate.

For import shipments by way of UPS Standard™ from Canada, divide the cubic size by 166 if measured in inches or by 6,000 if measured in centimeters.

**For UPS Standard to Canada shipments** - If the cubic size of the package is 5,184 cubic inches or greater, divide the cubic size by 139 when measured in inches to determine the dimensional weight. Increase any fraction to the next whole pound.

#### 3. Determine billable weight.

Compare the package's actual weight to its dimensional weight. The greater of the two is the billable weight and should be used to calculate the rate.

For multiple-package shipments, total the billable weight of all packages in the shipment.

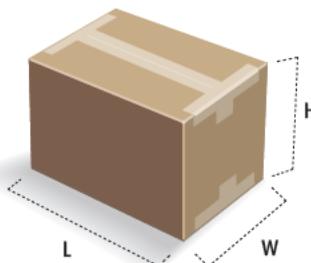
### U.S. Export and Import

$$\boxed{\text{Dimensional Weight}} = \frac{L \times W \times H}{139}$$

L = Length in inches

W = Width in inches

H = Height in inches



### Domestic

$$\boxed{\text{Dimensional Weight}} = \frac{L \times W \times H}{166}$$

L = Length in inches

W = Width in inches

H = Height in inches

# Determine the Weight and Size

## PACKAGE

### For All Domestic and International Shipments (continued)

#### Additional Information on Determining Weight and Size.

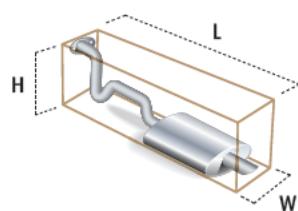
- Letter rates apply for domestic and international documents, correspondence and electronic media shipments that do not exceed eight ounces sent in an Express Envelope. Domestic and International letters less than or equal to eight ounces will be billed the Letter rate. Domestic letters greater than eight ounces will be billed by weight (rounded up to the next whole pound). International letters greater than eight ounces and less than two pounds will be billed at special Pak rates.

International shipments sent in a UPS Pak that weigh two pounds or less and do not exceed \$100.00 in declared customs value qualify for the Pak rate.

#### Irregularly Shaped Packages:

If the package has a bulge or is irregularly shaped, measure the length, width and height of the package at its extreme points, which may include the bulge or irregular aspects of the package.

Treat the irregularly shaped package as if it were in a regular rectangular box. Measure the length, width and height of the package from its extreme points.



#### - Items Shipped in Bags:

*Shape* - When multiple items are shipped in a flexible container (e.g., burlap or plastic bag), the package measurements will be determined when the exterior is at rest. As this shape will differ from placement to placement, cubic size or package measurements will be made at the sole discretion of UPS.

*Tails* - A tail on an item shipped in a bag should be measured for the amount of space it takes up in a reasonably compressed fashion. Any tail that is created by placing an item in a bag must be compressed and taped to the body of the item.

- Packages that exceed UPS weight and size limits are not accepted for transportation. If found in the UPS system, they are subject to an Over Maximum Limits charge. Refer to page [78](#) or [142](#) for more information. For Maximum Weight service restrictions, refer to page [15](#). For shipments over 150 pounds, refer to pages [68](#) and [69](#) for Air Freight.

- A Large Package Surcharge may apply to domestic and international shipments.

A package is considered a "Large Package" when its length plus girth [(2 x width) + (2 x height)] combined exceeds 130 inches, but does not exceed the maximum UPS size of 165 inches.

Large Packages are subject to a minimum billable weight of 90 pounds. An Additional Handling charge will not be assessed when a Large Package Surcharge is applied.

- Shippers are responsible for providing accurate and complete shipment information on the shipping document or in the automated processing system used, including service selected, number, weight and dimensions of packages. UPS reserves the right to audit any package and/or invoice to verify service selection, package dimensions or weight and applicability of any charges. As part of that audit, UPS may weigh and measure any package tendered to UPS using any method UPS deems appropriate including, but not limited to, multi-dimensional measuring devices. If any aspect of the shipment information provided by the shipper is incomplete or incorrect as determined by UPS in its sole discretion, UPS may adjust charges at any time.

*Follow the instructions on this page and the previous page to determine the billable weight for your package shipments. Refer to page [29](#) for UPS Worldwide Express Freight™.*

# To Destinations Worldwide

## Determine the Weight and Size

**UPS WORLDWIDE EXPRESS FREIGHT™**

### For International Palletized Shipments

Shipping rates are based on the shipment weight, including the weight of the pallet, and size and origin-to-destination distance (refer to page 81 for Export and page 112 for Import).

Billable weight is the weight used to calculate the rate. The billable weight will be the greater of the dimensional weight as compared to the actual weight.

#### How to determine billable weight.

##### 1. Determine actual weight.

Actual weight is the weight of the items on the pallet and the weight of the pallet, rounded up to the next whole pound.

Use a scale to determine the weight. Round any fraction of a pound to the next whole pound.

##### 2. Determine dimensional weight.

Dimensional weight reflects pallet density, which is the amount of space a pallet occupies in relation to its actual weight. Dimensional weight

may apply to all UPS Worldwide Express Freight shipments.

Determine the pallet dimensions in inches. For each dimension, measure at the longest point, rounding each measurement to the nearest whole number (for example, 1.00 to 1.49 will be considered 1, and 1.50 to 1.99 will be considered 2).

Multiply the pallet length by the width and by the height. The result is the cubic size in inches.

For export shipments, divide the cubic size by 139 when measured in inches to determine the dimensional weight. Increase any fraction to the next whole pound.

For import shipments, divide the cubic size by 139 if measured in inches, or by 5,000 if measured in centimeters, to determine the dimensional weight. To convert metric measurements into pounds, multiply the result by 2.20462. Any fraction of a pound will be calculated at the next highest rate.

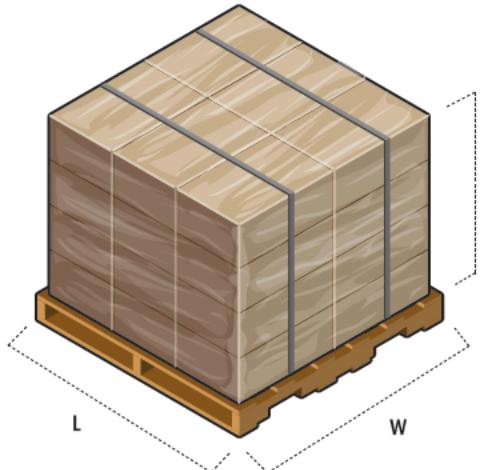
##### 3. Determine billable weight.

Compare the pallet's actual weight to its dimensional weight. The greater of the two is the billable weight and should be used to calculate the rate.

#### Additional Information on Determining Weight and Size.

- Pallets that exceed maximum size or weight restrictions (which vary by origin and destination) as set forth at [ups.com/palletmaximums](#) are not accepted for transportation. If found in the UPS system, they are subject to an Oversize Pallet Handling Surcharge. Refer to page 143 for more information.

- An Oversize Pallet Handling Surcharge will also apply to UPS Worldwide Express Freight when a pallet's dimensions exceed thresholds that vary by origin and destination as set forth at [UPS Worldwide Express Freight Pallet Dimensions Resulting in the Oversize Pallet Handling Surcharge](#). Refer to page 143 for more information.



### U.S. Export and Import

$$\boxed{\text{Dimensional Weight}} = \frac{L \times W \times H}{139}$$

L = Length in inches

W = Width in inches

H = Height in inches

### Billable Weight Calculation

Customer has a shipment with 3 pallets weighing 600 pounds, 800 pounds and 1,000 pounds. All pallets are the same size with the following dimensions: 48 in. x 40 in. x 60 in.

##### 1. Determine actual weight.

Actual Weight = 600 lbs. + 800 lbs. + 1,000 lbs. = 2,400 lbs.

##### 2. Determine dimensional weight.

Pallet Dimensional Weight =  $\frac{48 \text{ in.} \times 40 \text{ in.} \times 60 \text{ in.}}{139} = 829 \text{ lbs.}$

Shipment Dimensional Weight = 829 lbs. + 829 lbs. + 1,000 lbs. = 2,658 lbs.

##### 3. Determine billable weight.

Shipment Billable Weight = 2,658 lbs.

# To Destinations Worldwide

## Determine the Weight and Size

### AIR FREIGHT

#### How to Determine Billable Weight\*

Compare the freight shipment's minimum billable weight, actual weight and dimensional weight. The greatest of the three is the billable weight and should be used to calculate the rate.

1. Determine minimum billable shipment weight.\*

- Minimum billable weight for loose items is the greater of 151 pounds or the number of pieces multiplied by 20 pounds.

Service	Minimum Weight per Piece	Minimum Weight per Shipment
UPS Next Day Air® Freight, UPS Next Day Air® Freight NGS, UPS 2nd Day Air® Freight, UPS 2nd Day Air® Freight NGS, UPS 3 Day Freight®, UPS 3 Day Freight® NGS	20 Pounds	151 Pounds

2. Determine actual weight and round up any fraction of a pound or kilo to the next whole pound or kilo.

3. Determine dimensional weight.

For each dimension, measure at the longest point, rounding each measurement to the nearest whole number. Multiply the shipment length by the width by the height. The result is the cubic size. Divide the cubic size by the dimensional weight factor located in the matrix below to determine the dimensional weight.

Service	Origin	Destination	Dimensional Weight Factor (Inches/Pounds)	Dimensional Weight Factor (Centimeters/Kilos)
UPS Air Freight Direct®, UPS Air Freight Consolidated®	All	All	166	6,000
UPS Next Day Air Freight, UPS Next Day Air Freight NGS, UPS 2nd Day Air Freight, UPS 2nd Day Air Freight NGS, UPS 3 Day Freight, UPS 3 Day Freight NGS	U.S.	U.S. and PR	166	6,000
	PR	U.S. and PR		
UPS Next Day Air Freight, UPS Next Day Air Freight NGS, UPS 2nd Day Air Freight, UPS 2nd Day Air Freight NGS, UPS 3 Day Freight, UPS 3 Day Freight NGS	CA	PR, CA and U.S.	139	5,000
	U.S.	CA		
	PR	CA		

To convert metric measurements into pounds, multiply the result by 2.20462. To convert imperial measurements into kilos, multiply the result by 0.453592. Increase any fraction to the next whole pound or kilo.

The chart below provides examples of billable weight calculations.

Freight Billable Weight: Minimum Billable Shipment Weight – Within and between the U.S., Canada and Puerto Rico								
Number of Pieces	Type	Length Each	Width Each	Height Each	Weight Each	Min. Billable Weight	Actual Weight	Dimensional Weight @ 166
5	Loose items	10"	10"	10"	20 lbs.	151 lbs.	100 lbs.	31 lbs.
Freight Billable Weight: Minimum Billable Weight Per Piece – Within and between the U.S., Canada and Puerto Rico**								
Number of Pieces	Type	Length Each	Width Each	Height Each	Weight Each	Min. Billable Each	Actual Weight	Dimensional Weight @ 166
20	Loose items	10"	10"	10"	15 lbs.	20 lbs.	300 lbs.	121 lbs.
Freight Billable Weight: Actual Weight								
Number of Pieces	Type	Length Each	Width Each	Height Each	Weight Each	Min. Billable Weight	Actual Weight	Dimensional Weight @ 166
20	Loose items	10"	10"	10"	25 lbs.	151 lbs.	500 lbs.	121 lbs.
Freight Billable Weight: Dimensional Weight								
Number of Pieces	Type	Length Each	Width Each	Height Each	Weight Each	Min. Billable Weight	Actual Weight	Dimensional Weight @ 166
2	Loose items	30"	25"	20"	70 lbs.	151 lbs.	140 lbs.	181 lbs.
Freight Billable Weight: Using a Pallet†								
Number of Pieces	Type	Length Each	Width Each	Height Each	Shipment Weight	Pallet Weight	Min. Billable Weight	Actual Weight
1	Pallet	35"	35"	35"	315 lbs.	40 lbs.	151 lbs.	355 lbs.

\*The minimum billable shipment weight applies to all Air Freight services within and between the U.S., Canada and Puerto Rico. For UPS Air Freight Direct and UPS Air Freight Consolidated, a minimum shipment dollar amount is applied. Refer to the ["UPS Air Freight Terms and Conditions of Contract for UPS Air Freight Services in the United States, Canada and International"](#) at [ups scs.com/terms](#) for more information or call 1 800 443 6379.

\*\*The minimum billable weight of 20 pounds per loose piece applies to Air Freight within and between the U.S., Canada and Puerto Rico only. If your non palletized shipment does not meet the minimum weight of 20 pounds per piece, consider palletizing. Palletizing will ensure your shipment does not fall below the per piece minimum billable charge.

†Pallet billable weight is equal to the shipment weight (315 pounds) plus the weight of a pallet (approximately 40 pounds). Note: Each pallet with its secured contents is entered as one piece.

# Shipping Solutions

Solution	Shipping Environment	Features and Benefits
<b>AUTOMATED PROCESSING</b>		
<a href="#">WorldShip® worldship.ups.com</a>	Centralized Shipping (shipping room, warehouse)*	<p>Full-featured Windows®-based software for Scheduled Pickup customers with high-volume shipping needs:</p> <ul style="list-style-type: none"> <li>- Process UPS package and freight shipments using a single application to obtain a rate quote, schedule pickups, process paperless trade documentation and track shipments</li> <li>- Choose from several options for inputting shipment data ranging from manual entry to fully automated, hands-free shipping</li> <li>- Streamline shipment processing by customizing default settings to match your shipping preferences</li> <li>- Connect WorldShip to your accounting and customer service systems for seamless cross-functional communication</li> </ul>
<a href="#">UPS Internet Shipping ups.com® ups.com/shippingdemo</a>	Decentralized Shipping (distributed employees, front office, administrative staff, etc.)*	<p>All your employees can print UPS labels from their PCs via a secure online environment:</p> <ul style="list-style-type: none"> <li>- Web-based shipping system allows anyone in your company to ship from anywhere</li> <li>- Process UPS package and freight shipments using a single application to obtain a rate quote, schedule pickups, process paperless trade documentation and track shipments</li> <li>- One-step shipping with shipping preferences and the My UPS address book</li> <li>- View history, track and reprint your air freight waybill from one page</li> <li>- Export your history to integrate with other systems</li> <li>- No software or setup required</li> <li>- Ship using a UPS account or a credit card or debit card</li> </ul>
<a href="#">UPS CampusShip® ups.com/campusshipdemo</a>	Decentralized Shipping with Centralized Control (distributed employees, front office, administrative staff, etc., with administrator controls)*	<p>Gain control and reporting of your employees' shipping activities in a secure environment, controlled by an administrator:</p> <ul style="list-style-type: none"> <li>- A customized web-based shipping system allows anyone in your company to ship or track from anywhere, but gives complete visibility and control to the shipping decision-maker</li> <li>- Process UPS package and freight shipments using a single application to obtain a rate quote, schedule pickups, process paperless trade documentation and track shipments</li> <li>- View history, track and reprint your air freight waybill from one page</li> <li>- Export your history to integrate with other systems</li> <li>- No software required</li> <li>- Contact your account representative or call 1-800-PICK-UPS®</li> </ul>
<a href="#">MyFreight</a>	Decentralized Air Freight Shipping (occasional)	<p>A web-based air freight shipping system:</p> <ul style="list-style-type: none"> <li>- A one-stop source to book air freight shipments, request a pickup, create export documents and track shipments</li> <li>- Perform online air shipment initiation, rate quotes, tracking and event notification</li> <li>- Track air shipments using shipment or account numbers</li> </ul>
<a href="#">My LTL Freight</a>	Decentralized LTL Shipping	<p>Secure website for LTL shipping:</p> <ul style="list-style-type: none"> <li>- Create an electronic Bill of Lading, get account-specific negotiated rates and view shipping images</li> <li>- Enables you to schedule a pickup, request pickup notifications and track a shipment</li> <li>- Rating, booking and tracking capabilities for LTL urgent shipments</li> <li>- Learn more at <a href="#">ltl.upsfreight.com/forms</a></li> </ul>

\*Applies to all UPS services except UPS Express Critical®, UPS Freight® Truckload or Ocean Freight.

## Notes:

- A contract is required for Hazardous Materials and Dangerous Goods service.
- Hazardous Materials requiring shipping papers and Dangerous Goods requiring a "Shipper's Declaration for Dangerous Goods" are not accepted through UPS Internet Shipping or UPS CampusShip.
- You can process non-Hazardous Materials shipments that contain dry ice through both WorldShip and UPS CampusShip.
- For Air Freight services accessed through UPS CampusShip, UPS Internet Shipping, a UPS call center or UPS Customer Center, a valid UPS six-character account number or a UPS Supply Chain Solutions® nine-digit account number is required for all shipments.
- For shipping Dangerous Goods and Hazardous Materials via Air Freight, refer to the "[UPS Air Freight Terms and Conditions of Contract for UPS Air Freight Services in the United States, Canada and International](#)" at [ups-scs.com/terms](#) or call 1-800-443-6379 for more information.

# Shipping Solutions

Solution	Shipping Environment	Features and Benefits
<b>AUTOMATED PROCESSING (continued)</b>		
<a href="#">UPS Mobile™ App for Android™, BlackBerry® and iPhone®*</a> <a href="#">m.ups.com</a>	Mobile Decentralized Package Shipping (distributed employees, professionals on the road)	<p>Create shipments when you are on the go:</p> <ul style="list-style-type: none"> <li>- Process package shipments using supported smartphones</li> <li>- Same login as <a href="#">ups.com</a>®</li> <li>- Access to UPS Internet Shipping optimized for mobile users</li> <li>- Use the stored information from your My UPS address book, shipping and payment preferences</li> <li>- Send shipping label to any e-mail you specify for printing</li> <li>- Use your UPS account or credit card or debit card stored on <a href="#">ups.com</a></li> </ul>
<a href="#">UPS Developer Kit</a>	Integrated Enterprise and e-Commerce Applications**	<p>Web-based shipping application programming interface (API) that can be customized to meet your company's business needs:</p> <ul style="list-style-type: none"> <li>- Utilizes XML and web services technologies</li> <li>- Gives you access to as many UPS services as you choose</li> </ul>
<a href="#">UPS Smart Label®</a>	Provided by WorldShip®, UPS Internet Shipping, UPS CampusShip®, the UPS Developer Kit and UPS Ready®	A UPS Smart Label includes barcodes and routing codes that help ensure accurate routing and prompt delivery of your shipments. In addition, the use of a UPS Smart Label allows for fast access to tracking and delivery information.
Solution	Features and Benefits	
<b>MANUAL PROCESSING – PACKAGE</b>		
<a href="#">Air Shipping Documents (ASDs)</a>		<ul style="list-style-type: none"> <li>- Available for each of the following services: UPS Next Day Air® Early A.M.®, UPS Next Day Air® (may also be used for UPS Worldwide Express®), UPS Next Day Air Saver®, UPS 2nd Day Air A.M.® and UPS 2nd Day Air®.</li> <li>- To request an ASD, visit "Order Supplies" from the left side of the <a href="#">ups.com</a> homepage or call 1-800-PICK-UPS®.</li> <li>- For Saturday Delivery, each Express Envelope or package must bear a Saturday Delivery routing label.</li> </ul>
<a href="#">UPS 3 Day Select® and UPS Ground Shipping Documents</a>		<ul style="list-style-type: none"> <li>- Attach the completed form to the package and schedule a pickup via <a href="#">ups.com</a> or by calling 1-800-PICK-UPS.</li> <li>- A \$5.00 per-package shipping document processing (S.D.P.) fee applies whenever a shipping document is used for UPS 3 Day Select or UPS Ground.</li> <li>- To request a shipping document, call 1-800-PICK-UPS.</li> </ul>
<a href="#">UPS Worldwide Services Waybill</a>		<ul style="list-style-type: none"> <li>- Designed for international shipments: <ul style="list-style-type: none"> <li>• Detailed information fields to fully address your shipment and to include required customs information.</li> <li>• Various billing options to specify how payment of charges is handled.</li> <li>• Shipment-level detail enables shipment pricing and shipment tracking.</li> <li>• With proper authorization, U.S. Electronic Export Information (E.E.I.) will be filed electronically by UPS on your behalf. Refer to page <a href="#">136</a> for fees.</li> </ul> </li> <li>- When you use a UPS Worldwide Services Waybill for UPS Worldwide Express Freight™, use one per shipment. <ul style="list-style-type: none"> <li>• Packages within the pallet do not require an address label or UPS Worldwide Services Tracking Label.</li> <li>• For all shipments, call 1-800-782-7892 or go to <a href="#">ups.com</a> to schedule pickup or drop-off.</li> </ul> </li> <li>- When you use a UPS Worldwide Services Waybill for multiple-package or multiple-pallet shipments to the same recipient, only the lead package or pallet requires a waybill. <ul style="list-style-type: none"> <li>• Each additional package or pallet must have an address label and a UPS Worldwide Services Tracking Label.</li> <li>• Detailed preparation instructions are printed on the reverse side of the waybill.</li> </ul> </li> <li>- To request a UPS Worldwide Services Waybill, visit "Order Supplies" from the left side of the <a href="#">ups.com</a> homepage or call 1-800-PICK-UPS.</li> </ul>
<b>MANUAL PROCESSING – LTL</b>		
<a href="#">Bill of Lading</a>		<ul style="list-style-type: none"> <li>- The Bill of Lading, usually prepared by the shipper, serves as a contract and provides all the information that UPS needs to transport the shipment. You can use UPS Internet Shipping, WorldShip, UPS CampusShip or My LTL Freight to process LTL shipments and quickly create an electronic Bill of Lading.</li> </ul>

\*Not available for UPS Worldwide Express Freight.

\*\*Applies to all UPS services except UPS Express Critical®, UPS Freight® Truckload or Ocean Freight.

## Notes:

- Hazardous Materials and Dangerous Goods service is not available when using manual documentation (Air Freight and LTL are supported).
- Be sure to keep the second copy of the shipping document.
- UPS Mobile supports shipments originating from the U.S., Canada, UK, Germany, France and Italy.
- To use UPS Mobile for shipping, you must have an existing My UPS ID with associated UPS account or credit card.
- UPS account holders can order a thermal label printer to print UPS Smart Labels. See page [19](#) for additional information.

# Access to UPS

## Arrange for a UPS Pickup

Method	Description		
<b>PACKAGE</b>			
<a href="#"><u>Scheduled Pickup*</u></a>	<ul style="list-style-type: none"> <li>- UPS offers the greatest number of reliable and convenient pickup options:</li> <li>• Daily Pickup</li> <li>• Daily On-Route Pickup</li> <li>• UPS Smart Pickup®</li> <li>• Day-Specific Pickup</li> <li>- Refer to page <a href="#">73</a> (domestic shipments).</li> <li>- Not available for UPS Worldwide Express Freight™.</li> </ul>		
<a href="#"><u>UPS On-Call Pickup®</u></a>	<ul style="list-style-type: none"> <li>- With one pickup request, UPS will pick up all of your packages – Air, International and Ground Services.</li> <li>- Schedule a same-day or future-day pickup.</li> <li>- UPS On-Call Pickup gives you the convenience of having your shipment picked up at your home or office by scheduling a pickup via <a href="#">ups.com</a>® or by calling 1-800-PICK-UPS®.</li> <li>- Fees are applied per pickup request regardless of the number of packages being picked up.</li> <li>- Refer to page <a href="#">74</a> (domestic shipments) or page <a href="#">138</a> (export shipments) for fees.</li> </ul> <p><b>UPS Worldwide Express Freight</b></p> <ul style="list-style-type: none"> <li>- Pickup or drop-off must be scheduled for each UPS Worldwide Express Freight shipment via WorldShip®, UPS Internet Shipping, UPS CampusShip®, a UPS Ready® solution, UPS Developer Kit, <a href="#">ups.com</a> or by calling 1-800-782-7892.</li> <li>- UPS Worldwide Express Freight pickup cannot be combined with Air, International or Ground Services package pickup.</li> <li>- No additional fees are applied for pickup requests.</li> </ul>		
<b>AIR FREIGHT</b>			
<a href="#"><u>UPS Supply Chain Solutions® Call Centers</u></a>	- Call 1-800-443-6379 to schedule a pickup.		
<b>UPS FREIGHT®</b>			
<a href="#"><u>UPS Freight</u></a>	<a href="#">ltl.upsfreight.com</a> or <a href="#">ups.com</a>		
<a href="#"><u>UPS Freight LTL</u></a>	<table border="0" style="width: 100%;"> <tr> <td style="vertical-align: top; width: 50%;"> <ul style="list-style-type: none"> <li>- UPS Freight LTL 1-800-333-7400</li> <li>• LTL Guaranteed 1-800-333-7400</li> <li>• LTL Guaranteed A.M. 1-800-333-7400</li> <li>• LTL Urgent 1-800-644-0900</li> </ul> </td><td style="vertical-align: top; width: 50%;"> <ul style="list-style-type: none"> <li>- Specialty Solutions:</li> <li>• Trade Show 1-800-988-9889</li> <li>• Temperature Protection 1-800-644-0900</li> <li>• Government 1-800-227-8046</li> <li>• Consolidation and Distribution 1-866-598-5814</li> </ul> </td></tr> </table>	<ul style="list-style-type: none"> <li>- UPS Freight LTL 1-800-333-7400</li> <li>• LTL Guaranteed 1-800-333-7400</li> <li>• LTL Guaranteed A.M. 1-800-333-7400</li> <li>• LTL Urgent 1-800-644-0900</li> </ul>	<ul style="list-style-type: none"> <li>- Specialty Solutions:</li> <li>• Trade Show 1-800-988-9889</li> <li>• Temperature Protection 1-800-644-0900</li> <li>• Government 1-800-227-8046</li> <li>• Consolidation and Distribution 1-866-598-5814</li> </ul>
<ul style="list-style-type: none"> <li>- UPS Freight LTL 1-800-333-7400</li> <li>• LTL Guaranteed 1-800-333-7400</li> <li>• LTL Guaranteed A.M. 1-800-333-7400</li> <li>• LTL Urgent 1-800-644-0900</li> </ul>	<ul style="list-style-type: none"> <li>- Specialty Solutions:</li> <li>• Trade Show 1-800-988-9889</li> <li>• Temperature Protection 1-800-644-0900</li> <li>• Government 1-800-227-8046</li> <li>• Consolidation and Distribution 1-866-598-5814</li> </ul>		
<a href="#"><u>Pickup Notifications for LTL</u></a>	<ul style="list-style-type: none"> <li>- UPS Freight LTL pickups scheduled** via WorldShip, <a href="#">ups.com</a> and My LTL Freight include the option to receive Pickup Notifications at no additional cost. Pickup Notifications provide near real-time visibility of the status of a scheduled pickup providing vital supply chain information to the pickup scheduler and shipper.</li> <li>- When scheduling a pickup, users can choose up to five e-mail addresses to receive notifications for any and all of the following:</li> <li>• Scheduled Pickup</li> <li>• Driver en Route</li> <li>• Exception</li> <li>• Pickup Complete</li> </ul>		
<a href="#"><u>UPS Freight® Truckload</u></a>	1-888-682-4652		

\*Service for Hazardous Materials and International Dangerous Goods requiring shipping papers or "Shipper's Declaration for Dangerous Goods" is offered on a contractual basis. Only customers with a Scheduled Pickup account are eligible for these services. Please consult the Hazardous Materials Support Center at 1-800-554-9964 for specific regulatory and service level requirements.

\*\*Available for direct point service areas within the 48 contiguous states only.

# Access to UPS

## Find Locations for Package and UPS Worldwide Express Freight™ Shipments

Location	Description
<a href="#">The UPS Store®*</a>	<ul style="list-style-type: none"> <li>- Offers domestic and international shipping as well as packing services and packaging supplies.</li> <li>- Nearly 4,400 staffed locations.</li> <li>- Full portfolio of business services: packing services, packaging supplies, copying, printing, document finishing, mailbox services and office supplies.</li> <li>- International shipping expertise.</li> <li>- For details on the Pack &amp; Ship Guarantee™, visit <a href="http://theupsstore.com/guarantee">theupsstore.com/guarantee</a>.</li> <li>- Visit <a href="http://theupsstore.com">theupsstore.com</a> to find a location.</li> </ul>
<a href="#">UPS Drop Box</a>	<ul style="list-style-type: none"> <li>- Use for all domestic and international packages.</li> <li>- Offers latest possible pickup times.</li> <li>- Approximately 40,000 locations.</li> <li>- Ground and Air packages shipped using UPS Returns® and UPS Import Control® services are accepted in any UPS Drop Box.</li> <li>- Packages and Express Envelopes with a value of more than \$500.00 cannot be shipped via a UPS Drop Box.</li> <li>- Maximum acceptable size for each UPS Drop Box package is 16" x 13" x 3".</li> <li>- Hazardous Materials/Dangerous Goods, including, but not limited to, Other Regulated Materials (ORM-D) and Limited Quantity (Ltd Qty) shipments prepared under HM-215K are not accepted in any UPS Drop Box.</li> <li>- Self-service locations available 24 hours a day, seven days a week for your convenience.</li> </ul>
<a href="#">UPS Customer Center</a>	<ul style="list-style-type: none"> <li>- UPS-staffed customer shipping locations.</li> <li>- More than 1,000 locations.</li> <li>- Offers UPS domestic and international shipping as well as packaging supplies and packing services.</li> </ul>
<a href="#">UPS Worldwide Express Freight Center</a>	<ul style="list-style-type: none"> <li>- UPS-staffed locations where shippers may tender international UPS Worldwide Express Freight pallets to UPS for transportation and a consignee or other recipient may receive pallets.</li> <li>- UPS Worldwide Express Freight shipments must be international, stackable, secured on a pallet and compliant with UPS packaging guidelines.</li> <li>- Pickup or drop-off must be scheduled for each UPS Worldwide Express Freight shipment using WorldShip®, UPS Internet Shipping, UPS CampusShip®, a UPS Ready® solution, UPS Developer Kit, <a href="http://ups.com">ups.com</a> or by calling 1-800-782-7892.</li> <li>- Hours of operation may vary by location.</li> <li>- Only UPS Worldwide Express Freight shipments are accepted at these centers.</li> </ul>
<a href="#">UPS Alliance Locations (Office Depot® and Staples®)</a>	<ul style="list-style-type: none"> <li>- Offer exclusive access to UPS services.</li> <li>- Offer UPS domestic and international shipping.</li> <li>- More than 1,100 Office Depot and more than 1,500 Staples locations.</li> </ul>
<a href="#">UPS Authorized Shipping Outlet</a>	<ul style="list-style-type: none"> <li>- Third-party pack-and-ship retailers that offer UPS domestic and international shipping.</li> <li>- More than 4,200 locations.</li> <li>- Certain restrictions apply; refer to <a href="http://ups.com/terms">ups.com/terms</a> for more information.</li> </ul>

\*The UPS Store locations are independently owned and operated by licensed franchisees of The UPS Store®, Inc., a subsidiary of United Parcel Service, Inc.

### Notes:

- Visit "Find Locations" from the left side of the [ups.com](http://ups.com) homepage or call 1-800-PICK-UPS®.
- UPS Worldwide Express Freight shipments are only accepted at UPS Worldwide Express Freight Centers.

# Documenting an International Shipment

## PACKAGE

Visit [ups.com/intl\\_forms](https://ups.com/intl_forms) to download blank copies or view sample versions of invoices, certificates and/or declaration documents.

UPS uses export and import documents you prepare to properly declare your shipment to customs in both the country of export and the country of import. The documents and information are used to determine various export and import reporting requirements. This documentation may include:

- A commercial invoice.
- U.S. Electronic Export Information (E.E.I.), formerly known as Shipper's Export Declaration (S.E.D.). Please see [ups.com/sedguide](https://ups.com/sedguide) for more detail.
- A Power of Attorney.
- A U.S. Certificate of Origin or a North American Free Trade Agreement (NAFTA) Certificate of Origin.
- Other documents based on value, nature and destination of shipment.

Visit [ups.com/intl\\_forms](https://ups.com/intl_forms) to download a blank document or view a sample of a completed document.

### **Document Shipments:**

A document is generally defined as a written, typed or printed communication of no commercial value. Visit [ups.com/importexport](https://ups.com/importexport) or call 1-800-782-7892 for a list of items that are classified as documents in your destination country. International documents shipped in an Express Envelope or in any other packaging generally do not require a commercial invoice or any other export forms. All documents to Canada except those shipped in an Express Envelope are subject to duties and taxes.

### **Non-document Shipments:**

International shipments containing items other than documents typically require one original and two copies of a commercial invoice in addition to the UPS shipping label. Packages

destined for Puerto Rico require one original and one copy of a commercial invoice in addition to the UPS Air Shipping Document. Please visit [ups.com/importexport](https://ups.com/importexport) or call 1-800-782-7892 for specific country requirements. In addition to the commercial invoice, you may need to include a U.S. Certificate of Origin, NAFTA Certificate of Origin or E.E.I., based upon the guidelines below.

**UPS Paperless® Invoice** – UPS Paperless Invoice allows shippers to provide invoice and commodity-level detail through electronic data upload to UPS, thus eliminating the need to print commercial invoices for international shipments.

Because information is stored electronically, the risk of making manual errors when completing this customs documentation is dramatically reduced. With UPS Paperless Invoice, you can be assured that the program will not allow incomplete commercial invoices to be submitted, which is one of the main reasons that shipments can be held prior to export or import, causing delays.

For additional information, please visit [ups.com/paperlessinvoice](https://ups.com/paperlessinvoice).

**Commercial Invoice** – A commercial invoice is required for all shipments containing goods. The commercial invoice is the primary document used for import control, valuation and duty determination. The document identifies the products being shipped and their commercial values (i.e., generally the sales price between the shipper and its customer).

**U.S. Certificate of Origin** – This form may be required by some importing countries for certain commodities.

Please see the list of countries which may require a U.S. Certificate of Origin at [ups.com/importexport](https://ups.com/importexport) or call 1-800-782-7892. The purpose of the form is to authenticate that the goods are wholly produced or substantially transformed in the U.S. UPS can prepare a U.S. Certificate of Origin based on information from the shipper. Refer to page [136](#) for fees and more information.

**NAFTA Certificate of Origin** – This form is used by Canada, Mexico and the U.S. (including Puerto Rico) to determine if goods imported into their countries are products of one of the NAFTA countries and eligible for duty free or reduced duty treatment. To receive the benefits of reduced duty, you must attach the NAFTA Certificate of Origin to the commercial invoice if you have determined your commodity qualifies as a product of the U.S. under the NAFTA rules of origin and:

- The shipment is of U.S. or Canadian origin and is destined for Mexico with a value of \$1,000.00 USD or greater.
- The shipment is of U.S. or Mexican origin and is destined for Canada with a value of \$1,600.00 or greater in Canadian dollars.

Shipments valued less than the above amounts only require a statement on the commercial invoice requesting NAFTA preferential tariff treatment:

*"I certify that the goods referenced in this commercial invoice comply with the origin requirements specified for these goods in the North American Free Trade Agreement, and that further processing or assembly outside the territories of the parties has not occurred subsequent to processing or assembly in the NAFTA region."*

### **Notes:**

- UPS Worldwide Express Freight™ is included unless otherwise noted.
- International Dangerous Goods service requires a contract.

# Documenting an International Shipment

## PACKAGE

### Electronic Export Information (E.E.I.) -

E.E.I. provides general information about your export transaction to U.S. Census and Customs and Border Protection and is used by government agencies for foreign trade statistics and compliance with U.S. export controls. E.E.I. was formerly provided on a Shipper's Export Declaration (S.E.D.) form. The shipper in the U.S. is required to file E.E.I. generally in the following instances:

- If your shipment contains a commodity that has a value greater than \$2,500.00.
- If your shipment contains a commodity that requires an export license or is subject to an exemption from licensing under the International Traffic in Arms Regulations (ITAR).

E.E.I. generally is not required for shipments to Canada unless the commodities are being exported under an export license or ITAR license exemption or the shipment is destined for a third country via transshipment through Canada. Visit [ups.com/sedguide](http://ups.com/sedguide) for more information.

### How to prepare export documentation.

WorldShip®, UPS Internet Shipping, UPS CampusShip®, the UPS Developer Kit and a UPS Ready® solution that supports full international service make it easy to complete a commercial invoice, U.S. Certificate of Origin, NAFTA Certificate of Origin, and to prepare E.E.I. WorldShip, UPS Internet Shipping and UPS CampusShip prompt you to complete required export documentation as you process an international shipment. Additionally, WorldShip enables you to automate international documentation preparation through data import capabilities.

Enclose all required export documentation in the UPS Waybill pouch or in an envelope marked "Export Documents." Securely affix pouch or envelope to the lead package.

### *Special Note for E.E.I. Filers:*

In order to file E.E.I. electronically, users can log on directly to the U.S. Government Automated Export System (AES) website at [aesdirect.gov](http://aesdirect.gov) to file the

appropriate information for their UPS shipment. UPS recommends electronic filing with AESDirect as the preferred method for E.E.I. filing. WorldShip, UPS Internet Shipping, UPS CampusShip and some UPS Ready solutions connect to AESDirect to allow customers to file their E.E.I. electronically with U.S. Census and Customs and Border Protection. UPS does not charge a service fee when you file your E.E.I. with AESDirect.

UPS can file or create and file E.E.I. on behalf of the shipper; however, all required data must be provided to UPS and the shipper must grant UPS Power of Attorney. UPS must obtain the shipper's EIN (Employer Identification Number), also known as the Tax ID number, and data about the goods and consignees in order to file E.E.I., including the harmonized tariff code (Schedule B) and a description of the goods. A shipment will be delayed if all required information necessary to file E.E.I. has not been provided. Refer to page 136 for fees.

## Air Freight

UPS uses export and import documents you prepare to properly declare your shipment to customs in both the country of export and the country of import. The documents and information are used to determine various export and import reporting requirements (e.g., data for electronic export information, import duties, fees and taxes in the destination country).

This documentation depends on the type of shipment but may include:

- Commercial invoice
- Bill of Lading, either
  - Air waybill
- Shipper's Letter of Instruction

- E.E.I.
- Power of Attorney
- U.S. Certificate of Origin or a North American Free Trade Agreement (NAFTA) Certificate of Origin
- Other documents based on value, nature and destination of shipment.

Visit [ups.com/intl\\_forms](http://ups.com/intl_forms) to download a blank document or view a sample of a completed document.

### Shipper's Letter of Instruction

The Shipper's Letter of Instruction explains how and where to send a shipment from the U.S. to an international destination. In preparing

this form, the shipper completes most of the information required on the Shipper's Letter of Instruction. After the shipper completes the form, they retain the blue shipper's copy and forward the rest of the form with the shipment to UPS Supply Chain Solutions® for completion. This document must be typed. It combines an air waybill and some of the information required for UPS to file E.E.I., if you, the shipper, have authorized UPS to file E.E.I. on your behalf by a Power of Attorney.

# HOW TO USE THIS GUIDE

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SECTION 1	CHOOSING A SERVICE	PAGES <a href="#">4</a> <a href="#">17</a>
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SECTION 2	PREPARING A SHIPMENT	PAGES <a href="#">18</a> <a href="#">36</a>
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## SECTION 3 DETERMINING THE RATE

Determine the rates and zones for domestic, export and import shipments. Also, learn about value-added services that are available.

- Review the steps on how to determine the rates for your shipments. [Page 38](#)
- Domestic Determine the destination zone and the UPS service rate, [Pages 39-80](#) and value-added services and other charges that may apply to your shipment.
- Export Determine the destination zone, the origin state classifications, if needed, and the UPS service rate. [Pages 81-110](#)
- Import Determine the origin zone and the UPS service rate. [Pages 111-135](#)
- Review value-added services, other charges and customs brokerage services for export and import. [Pages 136-149](#)

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SECTION 4	TRACKING AND PAYMENT	PAGES <a href="#">150</a> <a href="#">156</a>
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## Domestic, Export and Import

# Determine the Rate

### PACKAGE AND AIR FREIGHT

To determine the rate for domestic, export and import package and Air Freight shipments follow the steps below:

	Package			Freight
	Domestic	Export	Import	Air Freight
<b>1. Choose service</b>	pages <a href="#">5</a> and <a href="#">6</a>	page <a href="#">9</a>	page <a href="#">10</a>	page <a href="#">7</a>
<b>2. Compute billable weight</b>	pages <a href="#">27</a> and <a href="#">28</a>	pages <a href="#">27</a> to 29	pages <a href="#">27</a> to 29	page <a href="#">30</a>
<b>3. Look up shipping zone</b>	page <a href="#">39</a>	pages <a href="#">81</a> to 93	pages <a href="#">112</a> to 118	page <a href="#">39</a>

**4. Calculate the rate:** Use WorldShip®, UPS Internet Shipping, UPS CampusShip®, UPS Mobile™ (domestic rates only), the UPS Developer Kit, a UPS Ready® solution or the "Calculate Time and Cost" application on [ups.com](#)® to see the rate for your shipment.\*

OR

Follow the steps in the table below to use the rate charts in this guide:

	Package			Freight
	Domestic	Export	Import	Air Freight
<b>1. Go to applicable rates for service option selected</b>	pages <a href="#">40</a> to 67	pages <a href="#">95</a> to 110	pages <a href="#">120</a> to 135	pages <a href="#">68</a> and <a href="#">69</a>
<b>2. Match billable weight to appropriate zone</b>	page <a href="#">39</a>	pages <a href="#">81</a> to 93	pages <a href="#">112</a> to 118	pages <a href="#">68</a> and <a href="#">69</a>
<b>3. Additional charges may apply**</b>	pages <a href="#">70</a> to 80	pages <a href="#">136</a> to 143	pages <a href="#">136</a> to 143	pages <a href="#">70</a> to 80

\*Rates provided through UPS's shipping systems are estimates only, and other shipping charges, surcharges and value-added service charges may apply based on your shipper characteristics and the characteristics of, and services requested for, shipments actually tendered to UPS.

\*\*Including, but not limited to, surcharges if special options or value-added services are selected. Other surcharges, including surcharges imposed by carriers, also may apply for Air Freight. Contact your local UPS Supply Chain Solutions® service center for details (refer to [ups-scs.service.com/directory](#) for specific telephone numbers).

#### Notes:

- Not applicable for UPS Express Critical®, UPS Freight® LTL or TL, Ocean Freight, UPS Air Freight Direct® or UPS Air Freight Consolidated®.
- Any fraction of a pound more than the weight shown in the rate chart is rounded up to the next whole pound.
- Refer to [ups.com/terms](#) for more information or the "[UPS Air Freight Terms and Conditions of Contract for UPS Air Freight Services in the United States, Canada and International](#)" at [ups-scs.com/terms](#) for more information.

## Domestic Including Puerto Rico

# Determine the Zone

### PACKAGE AND AIR FREIGHT

Use your UPS Zone Chart to determine the destination zone for the domestic package or Air Freight service option you've selected. View or download your UPS Zone Chart at [ups.com/rates](http://ups.com/rates), or order one by calling 1-800-PICK-UPS®.

### Within the 48 Contiguous States and to Puerto Rico

Please note that UPS Next Day Air® Early A.M.® uses the same zones as UPS Next Day Air®.

**Example:**

If you are shipping from ZIP Code™ 00401, take the first three digits of the receiver's ZIP Code and refer to the sample UPS Zone Chart to the right:

For a UPS Ground shipment from an origin in ZIP Code 00401 to a destination located in ZIP Code 12955, the zone is 3.

DESTINATION ZIP CODES	ZONES				
	UPS Ground	UPS 3 Day Select®	UPS 2nd Day Air®	UPS 2nd Day Air A.M.®	UPS Next Day Air Saver®
<b>060-089</b>	2	302	202	242	132
<b>090-099</b>	2	302	202	242	132
<b>100-127</b>	2	302	202	242	102
<b>128-136</b>	3	303	203	243	133
<b>137-139</b>	2	302	202	242	132
<b>140-142</b>	3	303	203	243	103

### From the 48 Contiguous States to Alaska and Hawaii

Please note that UPS Next Day Air Early A.M. uses the same zones as UPS Next Day Air.

**Example:**

For a UPS Next Day Air shipment from an origin anywhere in the 48 contiguous states to a destination in Alaska located in ZIP Code 99556, the zone is 124.

DESTINATION ZIP CODES	ZONES		
	UPS Ground†	UPS 2nd Day Air®	UPS Next Day Air®
<b>99501-24</b>	44	224	124
<b>99540</b>	44	224	124
<b>99547-55</b>	46	226	126
<b>99556</b>	44	224	124
<b>99557-59</b>	46	226	126
<b>99561</b>	46	226	126
<b>99563-66</b>	46	226	126

**Domestic****UPS Next Day Air® Early A.M.®****GUARANTEED OVERNIGHT BY 8:00 A.M.**

Zones	102	103	104	105	106	107	108	124†
Letter*	\$46.80	\$50.60	\$54.55	\$56.65	\$56.90	\$59.95	\$60.40	\$63.10
1 Lbs.	50.55	58.60	68.25	72.80	76.75	80.15	81.65	83.25
2	51.00	61.35	73.50	77.70	83.25	85.60	88.00	88.45
3	54.05	63.50	78.45	83.20	89.35	91.45	93.70	95.55
4	56.15	65.45	82.85	88.55	95.10	97.15	99.95	101.90
5	56.60	66.85	86.65	92.75	97.70	101.30	104.10	108.05
6	59.65	69.10	93.10	99.55	105.30	108.35	111.85	113.90
7	61.15	71.50	96.10	103.15	110.85	114.60	117.65	119.65
8	61.45	73.65	100.50	109.95	118.40	119.75	123.45	125.25
9	61.90	75.05	106.45	115.25	119.90	124.65	129.65	131.55
10	62.05	75.20	106.60	115.90	120.05	124.80	129.80	137.70
11	65.55	80.50	114.50	124.95	135.50	138.95	141.60	143.90
12	67.15	82.25	119.30	129.50	140.80	142.35	147.80	149.60
13	67.70	84.35	121.40	134.15	145.40	148.45	153.60	155.75
14	69.40	87.00	128.65	138.70	147.45	155.00	159.80	161.50
15	69.85	87.75	129.90	140.80	147.60	155.15	159.95	165.65
16	71.60	90.90	137.10	147.55	156.05	161.25	168.35	171.10
17	73.45	92.90	140.30	151.30	161.85	164.30	171.45	174.30
18	75.00	95.00	140.95	151.45	164.85	167.30	175.20	178.00
19	75.95	96.85	146.35	156.70	167.90	170.65	179.15	183.00
20	76.05	97.25	146.45	157.00	168.00	170.75	179.25	186.05
21	78.60	100.50	152.10	163.20	174.00	180.30	186.90	189.70
22	80.90	102.80	155.15	166.20	177.05	183.85	190.35	193.35
23	81.20	104.40	158.25	169.70	177.30	187.25	194.20	197.85
24	82.65	104.90	161.70	173.30	184.65	190.65	197.55	201.10
25	82.80	105.05	165.10	176.35	186.20	193.90	197.70	206.55
26	85.50	109.25	168.90	180.00	190.50	198.95	204.80	209.30
27	86.55	110.20	172.40	184.40	194.15	202.70	208.20	213.10
28	88.00	112.55	176.25	188.85	201.15	206.20	212.00	216.55
29	88.15	112.70	180.05	192.30	204.45	210.10	215.90	219.60
30	88.25	112.80	183.10	193.00	204.55	211.50	217.20	223.10
31	90.90	115.90	186.50	200.00	212.15	217.40	223.65	226.60
32	92.75	118.00	189.95	203.80	212.30	221.25	225.40	230.35
33	94.30	121.75	193.10	207.60	219.80	225.55	231.95	234.95
34	95.75	122.55	196.90	211.45	223.95	229.85	236.20	239.25
35	97.20	123.45	200.00	215.30	224.35	234.05	237.40	243.55
36	100.15	125.80	204.45	219.10	228.20	238.65	244.45	247.70
37	100.65	129.35	207.90	223.00	235.70	243.40	249.05	252.45
38	100.80	130.95	211.10	226.45	239.70	248.40	253.30	256.60
39	103.25	132.75	214.55	230.20	243.75	252.85	257.30	261.10
40	103.40	132.90	218.00	231.40	245.50	253.00	257.45	265.80

**Domestic****UPS Next Day Air® Early A.M.®****GUARANTEED OVERNIGHT BY 8:00 A.M.**

Zones	102	103	104	105	106	107	108	124†
41 Lbs.	\$106.95	\$136.75	\$221.40	\$237.95	\$251.80	\$261.05	\$266.85	\$270.50
42	108.10	138.90	225.20	241.75	254.20	266.55	271.70	275.45
43	110.30	141.10	229.10	245.50	260.65	270.40	276.70	280.45
44	112.15	143.30	232.55	249.35	263.15	273.55	282.05	285.95
45	113.35	145.75	236.20	253.20	267.40	273.70	286.20	290.05
46	115.70	148.30	239.85	255.60	271.40	277.90	290.70	294.65
47	116.80	150.90	243.60	260.55	278.45	286.90	294.95	298.90
48	116.95	153.35	246.70	264.30	278.80	287.05	298.70	304.00
49	117.10	154.35	249.70	264.45	282.50	290.20	298.85	308.85
50	117.25	154.50	249.85	264.60	282.65	290.35	299.00	308.95
51	123.40	161.65	256.65	275.80	297.15	305.25	315.40	319.65
52	124.85	164.50	260.10	279.65	301.65	309.85	321.00	325.45
53	125.95	166.75	263.55	283.80	301.80	314.40	321.15	330.50
54	128.40	169.55	267.35	287.35	304.65	319.95	331.65	336.20
55	128.55	172.15	272.05	290.80	304.80	324.90	336.20	340.90
56	131.80	174.90	276.60	294.25	313.50	330.40	341.20	345.90
57	133.80	177.50	281.15	297.70	323.90	335.35	346.60	351.25
58	136.20	179.95	282.30	301.45	328.50	340.85	352.25	357.00
59	136.90	182.45	290.20	305.70	331.25	345.75	357.85	358.30
60	137.05	182.60	290.35	309.50	331.40	345.90	358.00	366.85
61	141.15	188.00	294.35	314.45	342.95	356.20	362.00	374.30
62	144.65	190.85	298.40	319.90	347.85	361.65	374.50	379.70
63	146.60	194.10	302.65	324.15	353.20	367.35	380.30	385.55
64	148.80	196.15	310.55	329.10	356.65	367.50	385.95	391.20
65	148.95	200.60	310.70	334.00	356.80	372.05	390.90	391.30
66	153.20	202.55	315.25	338.95	369.20	383.60	397.35	397.75
67	153.80	207.05	323.70	344.40	374.95	383.75	403.75	409.35
68	157.80	210.30	323.85	349.65	380.20	390.50	409.90	410.25
69	157.95	211.85	328.25	349.80	380.35	390.65	416.25	422.10
70	158.10	212.00	331.35	353.15	385.65	390.80	416.40	427.40
71	162.15	218.55	336.95	363.45	385.80	399.10	420.25	434.65
72	163.30	220.50	337.85	363.60	387.40	403.05	420.40	434.75
73	163.45	225.85	343.70	370.85	392.15	408.85	435.65	441.75
74	163.60	227.20	344.95	374.05	392.60	426.40	435.80	441.85
75	163.75	228.95	350.25	381.55	392.75	426.55	435.95	441.95

Refer to pages [70](#) to [80](#) for value-added services rates and other charges.

- Any fraction of a pound more than the weight shown in the rate chart is rounded up to the next whole pound.

- For large or heavy packages, additional charges may apply. Refer to pages [27](#) and [28](#) for large packages and page [23](#) for heavy packages.

- Dimensional weight may apply. Refer to pages [27](#) and [28](#) for more information.

- Refer to UPS Express Critical® on page [5](#) for shipments weighing more than 150 pounds.

- A Heavy Package sticker is required for any package weighing more than 70 pounds. Refer to page [23](#) for more information.

\*The Letter rate applies only to documents, correspondence and electronic media shipments that do not exceed eight ounces sent in an Express Envelope. Express Envelopes exceeding eight ounces are subject to the rate corresponding

to the weight of the Express Envelope. Express Envelopes are not recommended for shipments of electronic media containing sensitive personal information.

†Zone 124 includes metro Alaska.

Visit [ups.com](#)® or call 1-800-PICK-UPS® for guarantee details, service availability, delivery time commitments or to request a pickup.

**Domestic****UPS Next Day Air® Early A.M.®****GUARANTEED OVERNIGHT BY 8:00 A.M.**

Zones	102	103	104	105	106	107	108	124†
76 Lbs.	\$172.05	\$235.05	\$355.75	\$384.20	\$399.80	\$428.20	\$447.80	\$459.20
77	172.20	235.20	362.90	386.45	414.90	434.30	452.85	469.05
78	172.35	238.35	363.05	391.50	417.40	437.15	457.75	474.75
79	172.50	244.60	367.35	404.05	424.10	446.00	468.05	476.10
80	172.65	244.75	367.50	404.20	424.25	446.15	468.20	486.30
81	182.00	245.50	371.45	404.35	424.40	454.15	468.35	486.40
82	184.45	252.45	380.45	412.70	432.05	454.30	481.10	494.05
83	186.30	255.20	380.60	415.85	432.20	466.35	481.25	494.15
84	186.45	255.55	380.75	420.65	432.35	472.60	481.40	498.85
85	186.60	258.40	392.80	426.50	441.65	472.75	492.20	498.95
86	191.60	261.25	392.95	431.75	441.80	483.80	492.35	499.05
87	191.75	266.20	406.05	435.70	441.95	490.10	507.40	520.65
88	191.90	266.85	409.05	437.60	453.90	491.10	514.60	520.75
89	192.05	267.00	409.20	441.85	482.10	491.25	514.75	536.40
90	192.20	267.15	423.60	448.85	482.25	506.50	525.20	536.50
91	201.30	277.25	432.75	451.60	482.40	506.65	525.35	549.50
92	201.45	278.10	432.90	457.30	492.10	507.55	534.50	555.15
93	201.60	278.25	438.65	465.10	492.25	524.05	534.65	555.25
94	201.75	280.70	438.80	469.05	492.40	526.00	540.20	555.35
95	201.90	280.85	438.95	472.05	492.55	526.15	540.35	555.45
96	213.05	293.20	443.10	476.90	496.10	536.95	558.50	559.15
97	215.10	293.85	454.80	482.00	519.10	554.75	570.85	571.60
98	215.25	294.00	454.95	482.15	519.25	554.90	571.00	571.70
99	217.35	294.15	455.10	482.30	519.40	555.05	571.15	579.20
100	220.00	300.00	470.00	504.00	537.00	558.00	589.00	597.00
101	221.93	302.73	474.43	508.77	542.10	563.31	594.62	602.70
102	223.86	305.46	478.86	513.54	547.20	568.62	600.24	608.40
103	225.79	308.19	483.29	518.31	552.30	573.93	605.86	614.10
104	227.72	310.92	487.72	523.08	557.40	579.24	611.48	619.80
105	229.65	313.65	492.15	527.85	562.50	584.55	617.10	625.50
106	231.58	316.38	496.58	532.62	567.60	589.86	622.72	631.20
107	233.51	319.11	501.01	537.39	572.70	595.17	628.34	636.90
108	235.44	321.84	505.44	542.16	577.80	600.48	633.96	642.60
109	237.37	324.57	509.87	546.93	582.90	605.79	639.58	648.30
110	239.30	327.30	514.30	551.70	588.00	611.10	645.20	654.00
111	241.23	330.03	518.73	556.47	593.10	616.41	650.82	659.70
112	243.16	332.76	523.16	561.24	598.20	621.72	656.44	665.40
113	245.09	335.49	527.59	566.01	603.30	627.03	662.06	671.10
114	247.02	338.22	532.02	570.78	608.40	632.34	667.68	676.80
115	248.95	340.95	536.45	575.55	613.50	637.65	673.30	682.50

**Domestic****UPS Next Day Air® Early A.M.®**

GUARANTEED OVERNIGHT BY 8:00 A.M.

Zones	102	103	104	105	106	107	108	124†
116 Lbs.	\$250.88	\$343.68	\$540.88	\$580.32	\$618.60	\$642.96	\$678.92	\$688.20
117	252.81	346.41	545.31	585.09	623.70	648.27	684.54	693.90
118	254.74	349.14	549.74	589.86	628.80	653.58	690.16	699.60
119	256.67	351.87	554.17	594.63	633.90	658.89	695.78	705.30
120	258.60	354.60	558.60	599.40	639.00	664.20	701.40	711.00
121	260.53	357.33	563.03	604.17	644.10	669.51	707.02	716.70
122	262.46	360.06	567.46	608.94	649.20	674.82	712.64	722.40
123	264.39	362.79	571.89	613.71	654.30	680.13	718.26	728.10
124	266.32	365.52	576.32	618.48	659.40	685.44	723.88	733.80
125	268.25	368.25	580.75	623.25	664.50	690.75	729.50	739.50
126	270.18	370.98	585.18	628.02	669.60	696.06	735.12	745.20
127	272.11	373.71	589.61	632.79	674.70	701.37	740.74	750.90
128	274.04	376.44	594.04	637.56	679.80	706.68	746.36	756.60
129	275.97	379.17	598.47	642.33	684.90	711.99	751.98	762.30
130	277.90	381.90	602.90	647.10	690.00	717.30	757.60	768.00
131	279.83	384.63	607.33	651.87	695.10	722.61	763.22	773.70
132	281.76	387.36	611.76	656.64	700.20	727.92	768.84	779.40
133	283.69	390.09	616.19	661.41	705.30	733.23	774.46	785.10
134	285.62	392.82	620.62	666.18	710.40	738.54	780.08	790.80
135	287.55	395.55	625.05	670.95	715.50	743.85	785.70	796.50
136	289.48	398.28	629.48	675.72	720.60	749.16	791.32	802.20
137	291.41	401.01	633.91	680.49	725.70	754.47	796.94	807.90
138	293.34	403.74	638.34	685.26	730.80	759.78	802.56	813.60
139	295.27	406.47	642.77	690.03	735.90	765.09	808.18	819.30
140	297.20	409.20	647.20	694.80	741.00	770.40	813.80	825.00
141	299.13	411.93	651.63	699.57	746.10	775.71	819.42	830.70
142	301.06	414.66	656.06	704.34	751.20	781.02	825.04	836.40
143	302.99	417.39	660.49	709.11	756.30	786.33	830.66	842.10
144	304.92	420.12	664.92	713.88	761.40	791.64	836.28	847.80
145	306.85	422.85	669.35	718.65	766.50	796.95	841.90	853.50
146	308.78	425.58	673.78	723.42	771.60	802.26	847.52	859.20
147	310.71	428.31	678.21	728.19	776.70	807.57	853.14	864.90
148	312.64	431.04	682.64	732.96	781.80	812.88	858.76	870.60
149	314.57	433.77	687.07	737.73	786.90	818.19	864.38	876.30
150	316.50	436.50	691.50	742.50	792.00	823.50	870.00	882.00

## Dimensional Weight of More Than 150 Pounds\*

Price Per Pound	1.93	2.73	4.43	4.77	5.10	5.31	5.62	5.70
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Refer to pages 70 to 80 for value-added services rates and other charges.

- Any fraction of a pound more than the weight shown in the rate chart is rounded up to the next whole pound.
- For large or heavy packages, additional charges may apply. Refer to pages 27 and 28 for large packages and page 23 for heavy packages.

- Dimensional weight may apply. Refer to pages 27 and 28 for more information.

- Refer to UPS Express Critical® on page 5 for shipments weighing more than 150 pounds.
- A Heavy Package sticker is required for any package weighing more than 70 pounds. Refer to page 23 for more information.

\*For each package with a dimensional weight of more than 150 pounds, multiply the weight by the price per pound and add \$27.00.

†Zone 124 includes metro Alaska.

Visit [ups.com](http://ups.com)® or call 1-800-PICK-UPS® for guarantee details, service availability, delivery time commitments or to request a pickup.

**Domestic****UPS Next Day Air®****GUARANTEED OVERNIGHT BY 10:30 A.M.**

Zones	102	103	104	105	106	107	108	124†	125†	126†
Letter*	\$19.80	\$23.60	\$27.55	\$29.65	\$29.90	\$32.95	\$33.40	\$36.10	\$33.15	\$42.15
1 Lbs.	23.55	31.60	41.25	45.80	49.75	53.15	54.65	56.25	51.05	56.35
2	24.00	34.35	46.50	50.70	56.25	58.60	61.00	61.45	55.70	61.80
3	27.05	36.50	51.45	56.20	62.35	64.45	66.70	68.55	62.20	79.15
4	29.15	38.45	55.85	61.55	68.10	70.15	72.95	74.90	67.95	85.70
5	29.60	39.85	59.65	65.75	70.70	74.30	77.10	81.05	73.50	91.80
6	32.65	42.10	66.10	72.55	78.30	81.35	84.85	86.90	78.90	98.25
7	34.15	44.50	69.10	76.15	83.85	87.60	90.65	92.65	84.10	104.70
8	34.45	46.65	73.50	82.95	91.40	92.75	96.45	98.25	89.20	109.60
9	34.90	48.05	79.45	88.25	92.90	97.65	102.65	104.55	94.95	116.30
10	35.05	48.20	79.60	88.90	93.05	97.80	102.80	110.70	100.45	116.40
11	38.55	53.50	87.50	97.95	108.50	111.95	114.60	116.90	106.20	127.95
12	40.15	55.25	92.30	102.50	113.80	115.35	120.80	122.60	111.30	130.75
13	40.70	57.35	94.40	107.15	118.40	121.45	126.60	128.75	116.85	134.30
14	42.40	60.00	101.65	111.70	120.45	128.00	132.80	134.50	121.95	137.95
15	42.85	60.75	102.90	113.80	120.60	128.15	132.95	138.65	125.85	141.30
16	44.60	63.90	110.10	120.55	129.05	134.25	141.35	144.10	130.80	147.25
17	46.45	65.90	113.30	124.30	134.85	137.30	144.45	147.30	133.75	151.30
18	48.00	68.00	113.95	124.45	137.85	140.30	148.20	151.00	137.10	157.15
19	48.95	69.85	119.35	129.70	140.90	143.65	152.15	156.00	141.55	161.25
20	49.05	70.25	119.45	130.00	141.00	143.75	152.25	159.05	144.35	171.50
21	51.60	73.50	125.10	136.20	147.00	153.30	159.90	162.70	147.70	176.05
22	53.90	75.80	128.15	139.20	150.05	156.85	163.35	166.35	150.95	179.95
23	54.20	77.40	131.25	142.70	150.30	160.25	167.20	170.85	155.10	182.85
24	55.65	77.90	134.70	146.30	157.65	163.65	170.55	174.10	158.10	186.25
25	55.80	78.05	138.10	149.35	159.20	166.90	170.70	179.55	163.00	187.35
26	58.50	82.25	141.90	153.00	163.50	171.95	177.80	182.30	165.40	193.10
27	59.55	83.20	145.40	157.40	167.15	175.70	181.20	186.10	168.95	196.25
28	61.00	85.55	149.25	161.85	174.15	179.20	185.00	189.55	172.10	200.30
29	61.15	85.70	153.05	165.30	177.45	183.10	188.90	192.60	174.90	204.70
30	61.25	85.80	156.10	166.00	177.55	184.50	190.20	196.10	178.05	205.45
31	63.90	88.90	159.50	173.00	185.15	190.40	196.65	199.60	181.10	211.95
32	65.75	91.00	162.95	176.80	185.30	194.25	198.40	203.35	184.65	216.40
33	67.30	94.75	166.10	180.60	192.80	198.55	204.95	207.95	188.70	220.90
34	68.75	95.55	169.90	184.45	196.95	202.85	209.20	212.25	192.70	224.95
35	70.20	96.45	173.00	188.30	197.35	207.05	210.40	216.55	196.60	229.30
36	73.15	98.80	177.45	192.10	201.20	211.65	217.45	220.70	200.40	234.20
37	73.65	102.35	180.90	196.00	208.70	216.40	222.05	225.45	204.70	237.90
38	73.80	103.95	184.10	199.45	212.70	221.40	226.30	229.60	208.40	242.40
39	76.25	105.75	187.55	203.20	216.75	225.85	230.30	234.10	212.60	242.50
40	76.40	105.90	191.00	204.40	218.50	226.00	230.45	238.80	216.75	242.60

**Domestic****UPS Next Day Air®**

GUARANTEED OVERNIGHT BY 10:30 A.M.

Zones	102	103	104	105	106	107	108	124†	125†	126†
41 Lbs.	\$79.95	\$109.75	\$194.40	\$210.95	\$224.80	\$234.05	\$239.85	\$243.50	\$221.05	\$257.30
42	81.10	111.90	198.20	214.75	227.20	239.55	244.70	248.45	225.60	261.20
43	83.30	114.10	202.10	218.50	233.65	243.40	249.70	253.45	230.15	265.35
44	85.15	116.30	205.55	222.35	236.15	246.55	255.05	258.95	235.15	270.15
45	86.35	118.75	209.20	226.20	240.40	246.70	259.20	263.05	238.85	270.25
46	88.70	121.30	212.85	228.60	244.40	250.90	263.70	267.65	243.05	278.55
47	89.80	123.90	216.60	233.55	251.45	259.90	267.95	271.90	246.85	278.65
48	89.95	126.35	219.70	237.30	251.80	260.05	271.70	277.00	251.50	278.75
49	90.10	127.35	222.70	237.45	255.50	263.20	271.85	281.85	255.95	284.70
50	90.25	127.50	222.85	237.60	255.65	263.35	272.00	281.95	256.15	284.80
51	96.40	134.65	229.65	248.80	270.15	278.25	288.40	292.65	265.80	292.90
52	97.85	137.50	233.10	252.65	274.65	282.85	294.00	298.45	270.90	303.60
53	98.95	139.75	236.55	256.80	274.80	287.40	294.15	303.50	275.50	303.70
54	101.40	142.55	240.35	260.35	277.65	292.95	304.65	309.20	280.70	311.85
55	101.55	145.15	245.05	263.80	277.80	297.90	309.20	313.90	285.00	315.00
56	104.80	147.90	249.60	267.25	286.50	303.40	314.20	318.90	289.55	319.30
57	106.80	150.50	254.15	270.70	296.90	308.35	319.60	324.25	294.45	324.65
58	109.20	152.95	255.30	274.45	301.50	313.85	325.25	330.00	299.55	331.05
59	109.90	155.45	263.20	278.70	304.25	318.75	330.85	331.30	299.80	335.95
60	110.05	155.60	263.35	282.50	304.40	318.90	331.00	339.85	308.60	339.90
61	114.15	161.00	267.35	287.45	315.95	329.20	335.00	347.30	315.25	353.15
62	117.65	163.85	271.40	292.90	320.85	334.65	347.50	352.70	320.20	353.25
63	119.60	167.10	275.65	297.15	326.20	340.35	353.30	358.55	325.55	359.05
64	121.80	169.15	283.55	302.10	329.65	340.50	358.95	364.20	330.75	364.55
65	121.95	173.60	283.70	307.00	329.80	345.05	363.90	364.30	331.00	364.65
66	126.20	175.55	288.25	311.95	342.20	356.60	370.35	370.75	332.05	370.85
67	126.80	180.05	296.70	317.40	347.95	356.75	376.75	382.35	347.10	382.65
68	130.80	183.30	296.85	322.65	353.20	363.50	382.90	383.25	347.35	383.50
69	130.95	184.85	301.25	322.80	353.35	363.65	389.25	395.10	358.80	396.90
70	131.10	185.00	304.35	326.15	358.65	363.80	389.40	400.40	363.65	402.55
71	135.15	191.55	309.95	336.45	358.80	372.10	393.25	407.65	370.15	408.40
72	136.30	193.50	310.85	336.60	360.40	376.05	393.40	407.75	370.35	416.05
73	136.45	198.85	316.70	343.85	365.15	381.85	408.65	414.75	376.70	417.45
74	136.60	200.20	317.95	347.05	365.60	399.40	408.80	414.85	376.95	417.55
75	136.75	201.95	323.25	354.55	365.75	399.55	408.95	414.95	377.20	427.50

Refer to pages [70](#) to [80](#) for value-added services rates and other charges.

- Any fraction of a pound more than the weight shown in the rate chart is rounded up to the next whole pound.

- For large or heavy packages, additional charges may apply. Refer to pages [27](#) and [28](#) for large packages and page [23](#) for heavy packages.

- Dimensional weight may apply. Refer to pages [27](#) and [28](#) for more information.

- A Heavy Package sticker is required for any package weighing more than 70 pounds. Refer to page [23](#) for more information.

\*The Letter rate applies only to documents, correspondence and electronic media shipments that do not exceed eight ounces sent in an Express Envelope. Express Envelopes exceeding eight ounces are subject to the rate corresponding to the weight of the Express Envelope. Express Envelopes are not recommended for

shipments of electronic media containing sensitive personal information.

†Zone 124 is metro Alaska and Hawaii, zone 125 is Puerto Rico and zone 126 is remote Alaska and Hawaii.

Visit [ups.com](#)® or call 1-800-PICK-UPS® for guarantee details, service availability, delivery time commitments or to request a pickup.

**Domestic****UPS Next Day Air®****GUARANTEED OVERNIGHT BY 10:30 A.M.**

Zones	102	103	104	105	106	107	108	124†	125†	126†
76 Lbs.	\$145.05	\$208.05	\$328.75	\$357.20	\$372.80	\$401.20	\$420.80	\$432.20	\$392.40	\$435.65
77	145.20	208.20	335.90	359.45	387.90	407.30	425.85	442.05	401.30	442.10
78	145.35	211.35	336.05	364.50	390.40	410.15	430.75	447.75	406.50	448.00
79	145.50	217.60	340.35	377.05	397.10	419.00	441.05	449.10	406.75	449.50
80	145.65	217.75	340.50	377.20	397.25	419.15	441.20	459.30	417.10	462.40
81	155.00	218.50	344.45	377.35	397.40	427.15	441.35	459.40	417.35	463.70
82	157.45	225.45	353.45	385.70	405.05	427.30	454.10	467.05	421.10	469.00
83	159.30	228.20	353.60	388.85	405.20	439.35	454.25	467.15	421.35	469.10
84	159.45	228.55	353.75	393.65	405.35	445.60	454.40	471.85	428.50	478.30
85	159.60	231.40	365.80	399.50	414.65	445.75	465.20	471.95	428.75	478.65
86	164.60	234.25	365.95	404.75	414.80	456.80	465.35	472.05	429.00	489.00
87	164.75	239.20	379.05	408.70	414.95	463.10	480.40	493.65	448.30	493.85
88	164.90	239.85	382.05	410.60	426.90	464.10	487.60	493.75	454.35	501.05
89	165.05	240.00	382.20	414.85	455.10	464.25	487.75	509.40	462.60	519.40
90	165.20	240.15	396.60	421.85	455.25	479.50	498.20	509.50	462.85	526.05
91	174.30	250.25	405.75	424.60	455.40	479.65	498.35	522.50	474.50	526.15
92	174.45	251.10	405.90	430.30	465.10	480.55	507.50	528.15	479.70	529.25
93	174.60	251.25	411.65	438.10	465.25	497.05	507.65	528.25	479.90	529.35
94	174.75	253.70	411.80	442.05	465.40	499.00	513.20	528.35	480.15	542.50
95	174.90	253.85	411.95	445.05	465.55	499.15	513.35	528.45	480.40	542.60
96	186.05	266.20	416.10	449.90	469.10	509.95	531.50	532.15	480.60	551.35
97	188.10	266.85	427.80	455.00	492.10	527.75	543.85	544.60	488.20	551.45
98	188.25	267.00	427.95	455.15	492.25	527.90	544.00	544.70	501.30	551.55
99	190.35	267.15	428.10	455.30	492.40	528.05	544.15	552.20	501.55	575.85
100	193.00	273.00	443.00	477.00	510.00	531.00	562.00	570.00	517.00	587.00
101	194.93	275.73	447.43	481.77	515.10	536.31	567.62	575.70	522.17	592.87
102	196.86	278.46	451.86	486.54	520.20	541.62	573.24	581.40	527.34	598.74
103	198.79	281.19	456.29	491.31	525.30	546.93	578.86	587.10	532.51	604.61
104	200.72	283.92	460.72	496.08	530.40	552.24	584.48	592.80	537.68	610.48
105	202.65	286.65	465.15	500.85	535.50	557.55	590.10	598.50	542.85	616.35
106	204.58	289.38	469.58	505.62	540.60	562.86	595.72	604.20	548.02	622.22
107	206.51	292.11	474.01	510.39	545.70	568.17	601.34	609.90	553.19	628.09
108	208.44	294.84	478.44	515.16	550.80	573.48	606.96	615.60	558.36	633.96
109	210.37	297.57	482.87	519.93	555.90	578.79	612.58	621.30	563.53	639.83
110	212.30	300.30	487.30	524.70	561.00	584.10	618.20	627.00	568.70	645.70
111	214.23	303.03	491.73	529.47	566.10	589.41	623.82	632.70	573.87	651.57
112	216.16	305.76	496.16	534.24	571.20	594.72	629.44	638.40	579.04	657.44
113	218.09	308.49	500.59	539.01	576.30	600.03	635.06	644.10	584.21	663.31
114	220.02	311.22	505.02	543.78	581.40	605.34	640.68	649.80	589.38	669.18
115	221.95	313.95	509.45	548.55	586.50	610.65	646.30	655.50	594.55	675.05
116	223.88	316.68	513.88	553.32	591.60	615.96	651.92	661.20	599.72	680.92
117	225.81	319.41	518.31	558.09	596.70	621.27	657.54	666.90	604.89	686.79
118	227.74	322.14	522.74	562.86	601.80	626.58	663.16	672.60	610.06	692.66
119	229.67	324.87	527.17	567.63	606.90	631.89	668.78	678.30	615.23	698.53
120	231.60	327.60	531.60	572.40	612.00	637.20	674.40	684.00	620.40	704.40

**Domestic****UPS Next Day Air®**

GUARANTEED OVERNIGHT BY 10:30 A.M.

Zones	102	103	104	105	106	107	108	124†	125†	126†
121 Lbs.	\$233.53	\$330.33	\$536.03	\$577.17	\$617.10	\$642.51	\$680.02	\$689.70	\$625.57	\$710.27
122	235.46	333.06	540.46	581.94	622.20	647.82	685.64	695.40	630.74	716.14
123	237.39	335.79	544.89	586.71	627.30	653.13	691.26	701.10	635.91	722.01
124	239.32	338.52	549.32	591.48	632.40	658.44	696.88	706.80	641.08	727.88
125	241.25	341.25	553.75	596.25	637.50	663.75	702.50	712.50	646.25	733.75
126	243.18	343.98	558.18	601.02	642.60	669.06	708.12	718.20	651.42	739.62
127	245.11	346.71	562.61	605.79	647.70	674.37	713.74	723.90	656.59	745.49
128	247.04	349.44	567.04	610.56	652.80	679.68	719.36	729.60	661.76	751.36
129	248.97	352.17	571.47	615.33	657.90	684.99	724.98	735.30	666.93	757.23
130	250.90	354.90	575.90	620.10	663.00	690.30	730.60	741.00	672.10	763.10
131	252.83	357.63	580.33	624.87	668.10	695.61	736.22	746.70	677.27	768.97
132	254.76	360.36	584.76	629.64	673.20	700.92	741.84	752.40	682.44	774.84
133	256.69	363.09	589.19	634.41	678.30	706.23	747.46	758.10	687.61	780.71
134	258.62	365.82	593.62	639.18	683.40	711.54	753.08	763.80	692.78	786.58
135	260.55	368.55	598.05	643.95	688.50	716.85	758.70	769.50	697.95	792.45
136	262.48	371.28	602.48	648.72	693.60	722.16	764.32	775.20	703.12	798.32
137	264.41	374.01	606.91	653.49	698.70	727.47	769.94	780.90	708.29	804.19
138	266.34	376.74	611.34	658.26	703.80	732.78	775.56	786.60	713.46	810.06
139	268.27	379.47	615.77	663.03	708.90	738.09	781.18	792.30	718.63	815.93
140	270.20	382.20	620.20	667.80	714.00	743.40	786.80	798.00	723.80	821.80
141	272.13	384.93	624.63	672.57	719.10	748.71	792.42	803.70	728.97	827.67
142	274.06	387.66	629.06	677.34	724.20	754.02	798.04	809.40	734.14	833.54
143	275.99	390.39	633.49	682.11	729.30	759.33	803.66	815.10	739.31	839.41
144	277.92	393.12	637.92	686.88	734.40	764.64	809.28	820.80	744.48	845.28
145	279.85	395.85	642.35	691.65	739.50	769.95	814.90	826.50	749.65	851.15
146	281.78	398.58	646.78	696.42	744.60	775.26	820.52	832.20	754.82	857.02
147	283.71	401.31	651.21	701.19	749.70	780.57	826.14	837.90	759.99	862.89
148	285.64	404.04	655.64	705.96	754.80	785.88	831.76	843.60	765.16	868.76
149	287.57	406.77	660.07	710.73	759.90	791.19	837.38	849.30	770.33	874.63
150	289.50	409.50	664.50	715.50	765.00	796.50	843.00	855.00	775.50	880.50
Dimensional Weight of More Than 150 Pounds*										
Price Per Pound	1.93	2.73	4.43	4.77	5.10	5.31	5.62	5.70	5.17	5.87

Refer to pages [70](#) to [80](#) for value-added services rates and other charges.

- Any fraction of a pound more than the weight shown in the rate chart is rounded up to the next whole pound.
- For large or heavy packages, additional charges may apply. Refer to pages [27](#) and [28](#) for large packages and page [23](#) for heavy packages.

- Dimensional weight may apply. Refer to pages [27](#) and [28](#) for more information.

- A Heavy Package sticker is required for any package weighing more than 70 pounds. Refer to page [23](#) for more information.

\*For each package with a dimensional weight of more than 150 pounds, multiply the weight by the price per pound.

†Zone 124 is metro Alaska and Hawaii, zone 125 is Puerto Rico and zone 126 is remote Alaska and Hawaii.

Visit [ups.com](#)® or call 1-800-PICK-UPS® for guarantee details, service availability, delivery time commitments or to request a pickup.

**UPS Hundredweight Service®** is a contractual service available for Scheduled Pickup customers with frequent shipments of more than 100 pounds sent to the same location on the same day. For more information, visit [ups.com](#) or call 1-800-PICK-UPS.

# UPS Next Day Air Saver®

**GUARANTEED OVERNIGHT BY 3:00 P.M.**

Zones	132	133	134	135	136	137	138
Letter*	\$17.60	\$21.05	\$26.65	\$28.10	\$28.25	\$30.10	\$31.45
1 Lbs.	19.90	27.00	37.30	41.40	44.95	47.90	49.25
2	21.30	28.60	42.10	45.80	50.75	52.80	54.95
3	22.85	30.30	46.65	50.75	56.25	58.10	60.05
4	24.60	32.20	50.55	55.60	61.45	63.20	65.75
5	25.05	32.35	53.75	60.45	65.55	67.40	69.75
6	26.45	36.85	59.80	64.45	71.00	72.15	75.25
7	27.30	38.45	63.95	70.00	76.05	77.60	80.40
8	28.70	39.55	68.15	74.55	81.20	83.10	85.45
9	29.85	41.30	72.00	79.35	86.20	88.55	91.00
10	30.30	42.90	75.30	83.55	91.30	93.70	96.40
11	32.00	44.80	79.20	88.10	96.40	99.20	101.65
12	33.05	47.05	83.55	92.15	101.10	104.65	107.05
13	33.45	49.40	87.50	96.35	105.20	110.15	112.25
14	34.70	51.30	92.00	100.45	109.30	114.95	117.80
15	36.05	53.10	95.15	104.50	113.35	118.75	122.20
16	36.80	54.35	99.75	108.35	117.10	121.85	125.35
17	38.70	55.35	102.55	111.80	119.80	124.60	128.00
18	39.85	56.80	105.65	114.15	122.45	127.30	131.40
19	40.90	58.40	108.15	116.55	125.25	130.15	134.85
20	41.65	60.10	116.55	126.65	135.55	141.20	146.40
21	42.75	61.25	119.65	129.75	139.55	145.30	150.35
22	44.30	62.55	122.70	132.75	143.15	149.25	153.55
23	45.05	63.75	126.15	136.10	146.40	152.45	157.25
24	46.20	64.80	129.45	139.50	150.30	155.75	160.50
25	47.25	66.15	132.10	143.35	153.20	160.90	164.40
26	48.25	68.05	135.90	147.00	157.50	164.65	167.95
27	49.05	69.90	139.40	150.70	160.85	168.75	172.30
28	50.55	71.75	143.25	153.80	164.85	172.60	177.20
29	51.65	73.05	147.05	156.85	167.95	175.70	182.05
30	52.45	73.85	150.10	160.00	171.55	178.50	184.20
31	53.50	74.70	153.50	164.40	175.70	182.05	189.30
32	54.60	76.00	156.85	167.95	179.30	185.65	192.40
33	55.80	77.50	160.05	171.40	184.30	189.10	197.25
34	56.75	79.25	163.90	174.50	188.30	193.20	201.20
35	58.40	80.80	167.00	178.00	191.35	197.45	204.40
36	59.45	82.55	170.95	181.65	195.20	201.10	209.50
37	60.55	83.65	174.90	186.05	199.75	204.60	212.15
38	61.60	85.35	178.10	190.45	203.75	207.55	215.70
39	63.20	87.35	181.55	194.45	208.70	211.20	219.70
40	64.20	89.40	185.00	198.40	212.50	215.70	224.45

**Domestic****UPS Next Day Air Saver®****GUARANTEED OVERNIGHT BY 3:00 P.M.**

Zones	132	133	134	135	136	137	138
41 Lbs.	\$65.30	\$90.60	\$188.40	\$202.85	\$217.40	\$219.70	\$229.35
42	66.50	91.90	192.20	207.35	221.20	224.10	234.75
43	67.60	93.90	196.10	211.65	225.85	228.60	239.90
44	68.75	95.55	199.55	215.70	230.15	232.45	245.35
45	69.90	97.60	203.20	219.70	234.40	236.80	249.75
46	70.95	99.25	206.85	222.60	238.40	241.40	253.80
47	72.45	101.30	210.60	226.75	242.70	246.30	257.65
48	73.55	103.35	213.70	230.85	245.80	250.10	261.25
49	74.65	105.35	216.70	231.45	249.50	254.15	263.65
50	76.10	106.95	216.85	231.60	249.65	254.30	263.80
51	77.20	108.95	223.65	241.70	257.65	263.40	274.10
52	78.75	110.65	227.10	246.30	261.25	268.75	279.35
53	80.20	112.95	230.55	250.55	264.25	274.55	285.15
54	81.30	115.15	234.35	254.35	267.85	280.70	290.35
55	82.80	117.55	239.05	257.80	271.80	284.70	295.50
56	84.30	119.55	243.60	261.25	275.85	290.70	300.65
57	86.15	122.10	247.50	264.70	281.05	295.85	304.65
58	88.00	124.90	249.30	268.45	287.05	301.45	310.20
59	89.50	128.10	254.10	272.70	292.55	306.40	315.45
60	90.90	130.95	257.35	276.50	297.55	312.05	320.60
61	92.50	133.40	261.35	281.45	302.80	317.30	326.10
62	95.05	135.35	265.40	285.15	308.15	321.95	332.15
63	96.45	138.00	269.65	289.55	313.50	326.65	338.15
64	98.40	140.70	274.55	294.00	318.80	332.75	344.10
65	99.90	143.15	277.70	297.95	323.55	338.05	349.15
66	101.70	143.30	278.45	298.10	328.95	344.10	353.65
67	103.20	148.95	287.05	306.85	333.80	349.15	359.00
68	105.05	151.70	290.85	311.25	339.00	354.20	364.85
69	107.00	154.20	294.80	315.75	344.90	357.65	370.35
70	109.10	157.40	298.35	320.15	350.60	357.80	376.65
71	111.20	159.90	301.90	324.50	352.70	366.10	381.25
72	113.50	162.35	304.85	328.95	354.40	370.05	387.40
73	115.15	166.00	310.70	333.80	359.15	375.85	395.70
74	117.35	168.95	311.95	339.00	359.60	384.55	402.80
75	119.10	171.15	317.25	344.10	359.75	390.90	402.95

Refer to pages [70](#) to [80](#) for value-added services rates and other charges.

- Any fraction of a pound more than the weight shown in the rate chart is rounded up to the next whole pound.

- For large or heavy packages, additional charges may apply. Refer to pages [27](#) and [28](#) for large packages and page [23](#) for heavy packages.

- Dimensional weight may apply. Refer to pages [27](#) and [28](#) for more information.

- A Heavy Package sticker is required for any package weighing more than 70 pounds. Refer to page [23](#) for more information.

\*The Letter rate applies only to documents, correspondence and electronic media shipments that do not exceed eight ounces sent in an

Express Envelope. Express Envelopes exceeding eight ounces are subject to the rate corresponding to the weight of the Express Envelope. Express Envelopes are not recommended for shipments of electronic media containing sensitive personal information.

Visit [ups.com](#)® or call 1-800-PICK-UPS® for guarantee details, service availability, delivery time commitments or to request a pickup.

**Domestic****UPS Next Day Air Saver®****GUARANTEED OVERNIGHT BY 3:00 P.M.**

Zones	132	133	134	135	136	137	138
76 Lbs.	\$120.95	\$171.30	\$322.75	\$349.15	\$366.80	\$395.20	\$414.35
77	123.20	176.70	326.65	353.45	381.90	401.30	419.85
78	125.05	179.50	330.05	358.50	384.40	404.15	424.75
79	126.60	182.85	334.35	365.20	391.10	413.00	435.05
80	126.85	185.75	334.50	370.35	391.25	413.15	435.20
81	130.60	188.95	338.45	371.35	391.40	421.15	435.35
82	133.60	191.95	347.45	379.70	399.05	421.30	448.10
83	135.45	195.10	347.60	382.85	399.20	433.35	448.25
84	136.95	198.10	347.75	387.65	399.35	439.60	448.40
85	137.60	201.30	359.80	393.50	408.65	439.75	459.20
86	140.55	204.25	359.95	398.75	408.80	450.80	459.35
87	142.15	207.50	373.05	402.70	408.95	457.10	474.40
88	143.60	210.80	376.05	404.60	420.90	458.10	481.60
89	145.75	214.00	376.20	408.85	442.15	458.25	481.75
90	145.90	216.90	390.60	415.85	447.00	473.50	492.20
91	148.85	220.20	399.75	418.60	449.40	473.65	492.35
92	149.65	222.70	399.90	424.30	457.30	474.55	501.50
93	152.70	225.35	405.65	432.10	459.25	491.05	501.65
94	152.85	227.75	405.80	436.05	459.40	493.00	507.20
95	153.00	230.40	405.95	439.05	459.55	493.15	507.35
96	159.15	232.85	410.10	443.90	463.10	503.95	525.50
97	159.30	235.45	421.80	449.00	464.95	514.65	534.50
98	159.70	238.00	421.95	449.15	486.25	519.80	538.00
99	159.85	238.85	422.10	449.30	486.40	522.05	538.15
100	160.00	239.00	437.00	466.00	494.00	525.00	546.00
101	161.60	241.39	441.37	470.66	498.94	530.25	551.46
102	163.20	243.78	445.74	475.32	503.88	535.50	556.92
103	164.80	246.17	450.11	479.98	508.82	540.75	562.38
104	166.40	248.56	454.48	484.64	513.76	546.00	567.84
105	168.00	250.95	458.85	489.30	518.70	551.25	573.30
106	169.60	253.34	463.22	493.96	523.64	556.50	578.76
107	171.20	255.73	467.59	498.62	528.58	561.75	584.22
108	172.80	258.12	471.96	503.28	533.52	567.00	589.68
109	174.40	260.51	476.33	507.94	538.46	572.25	595.14
110	176.00	262.90	480.70	512.60	543.40	577.50	600.60
111	177.60	265.29	485.07	517.26	548.34	582.75	606.06
112	179.20	267.68	489.44	521.92	553.28	588.00	611.52
113	180.80	270.07	493.81	526.58	558.22	593.25	616.98
114	182.40	272.46	498.18	531.24	563.16	598.50	622.44
115	184.00	274.85	502.55	535.90	568.10	603.75	627.90
116	185.60	277.24	506.92	540.56	573.04	609.00	633.36
117	187.20	279.63	511.29	545.22	577.98	614.25	638.82
118	188.80	282.02	515.66	549.88	582.92	619.50	644.28
119	190.40	284.41	520.03	554.54	587.86	624.75	649.74
120	192.00	286.80	524.40	559.20	592.80	630.00	655.20

**Domestic****UPS Next Day Air Saver®****GUARANTEED OVERNIGHT BY 3:00 P.M.**

Zones	132	133	134	135	136	137	138
121 Lbs.	\$193.60	\$289.19	\$528.77	\$563.86	\$597.74	\$635.25	\$660.66
122	195.20	291.58	533.14	568.52	602.68	640.50	666.12
123	196.80	293.97	537.51	573.18	607.62	645.75	671.58
124	198.40	296.36	541.88	577.84	612.56	651.00	677.04
125	200.00	298.75	546.25	582.50	617.50	656.25	682.50
126	201.60	301.14	550.62	587.16	622.44	661.50	687.96
127	203.20	303.53	554.99	591.82	627.38	666.75	693.42
128	204.80	305.92	559.36	596.48	632.32	672.00	698.88
129	206.40	308.31	563.73	601.14	637.26	677.25	704.34
130	208.00	310.70	568.10	605.80	642.20	682.50	709.80
131	209.60	313.09	572.47	610.46	647.14	687.75	715.26
132	211.20	315.48	576.84	615.12	652.08	693.00	720.72
133	212.80	317.87	581.21	619.78	657.02	698.25	726.18
134	214.40	320.26	585.58	624.44	661.96	703.50	731.64
135	216.00	322.65	589.95	629.10	666.90	708.75	737.10
136	217.60	325.04	594.32	633.76	671.84	714.00	742.56
137	219.20	327.43	598.69	638.42	676.78	719.25	748.02
138	220.80	329.82	603.06	643.08	681.72	724.50	753.48
139	222.40	332.21	607.43	647.74	686.66	729.75	758.94
140	224.00	334.60	611.80	652.40	691.60	735.00	764.40
141	225.60	336.99	616.17	657.06	696.54	740.25	769.86
142	227.20	339.38	620.54	661.72	701.48	745.50	775.32
143	228.80	341.77	624.91	666.38	706.42	750.75	780.78
144	230.40	344.16	629.28	671.04	711.36	756.00	786.24
145	232.00	346.55	633.65	675.70	716.30	761.25	791.70
146	233.60	348.94	638.02	680.36	721.24	766.50	797.16
147	235.20	351.33	642.39	685.02	726.18	771.75	802.62
148	236.80	353.72	646.76	689.68	731.12	777.00	808.08
149	238.40	356.11	651.13	694.34	736.06	782.25	813.54
150	240.00	358.50	655.50	699.00	741.00	787.50	819.00

**Dimensional Weight of More Than 150 Pounds\***

Price Per Pound	1.60	2.39	4.37	4.66	4.94	5.25	5.46
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Refer to pages [70](#) to [80](#) for value-added services rates and other charges.

- Any fraction of a pound more than the weight shown in the rate chart is rounded up to the next whole pound.
- For large or heavy packages, additional charges may apply. Refer to pages [27](#) and [28](#) for large packages and page [23](#) for heavy packages.

- Dimensional weight may apply. Refer to pages [27](#) and [28](#) for more information.

- A Heavy Package sticker is required for any package weighing more than 70 pounds. Refer to page [23](#) for more information.

\*For each package with a dimensional weight of more than 150 pounds, multiply the weight by the price per pound.

Visit [ups.com](#)® or call 1-800-PICK-UPS® for guarantee details, service availability, delivery time commitments or to request a pickup.

**UPS Hundredweight Service®** is a contractual service available for Scheduled Pickup customers with frequent shipments of more than 100 pounds sent to the same location on the same day. For more information, visit [ups.com](#) or call 1-800-PICK-UPS.

**Domestic****UPS 2nd Day Air A.M.<sup>®</sup>****GUARANTEED TWO-DAY BY 10:30 A.M.**

Zones	242	243	244	245	246	247	248
Letter*	\$14.30	\$14.63	\$15.18	\$17.11	\$21.56	\$22.55	\$22.88
1 Lbs.	14.95	15.30	15.87	17.88	22.54	23.58	23.92
2	15.12	15.58	16.22	19.03	24.90	27.08	28.35
3	15.24	16.10	17.14	20.93	28.64	31.45	32.55
4	15.70	16.62	18.52	24.44	33.06	35.88	37.03
5	16.16	17.19	20.18	27.08	36.92	39.91	42.09
6	16.85	17.83	21.97	29.61	41.06	44.39	46.17
7	17.54	19.55	23.81	32.37	46.17	49.22	50.77
8	18.29	21.33	25.47	35.31	51.06	54.22	55.89
9	19.26	22.31	27.54	37.89	55.55	59.46	61.35
10	20.13	23.69	29.67	40.48	59.28	64.69	66.36
11	21.05	24.96	30.99	43.24	64.00	69.35	71.88
12	22.14	26.45	32.72	45.71	68.94	74.35	76.82
13	23.69	27.77	33.93	48.47	73.43	77.91	81.25
14	24.84	29.27	36.11	51.23	77.91	82.05	84.93
15	25.82	29.96	37.95	53.19	82.05	85.68	88.84
16	26.45	30.94	39.56	54.91	85.68	90.05	92.52
17	27.26	31.86	41.23	57.50	89.47	94.82	96.89
18	28.18	32.89	42.78	59.57	93.21	99.07	102.58
19	29.27	33.87	44.05	61.99	96.60	103.62	105.97
20	30.30	35.31	45.71	64.86	100.05	107.12	109.88
21	31.74	36.69	47.44	67.05	103.62	110.80	114.94
22	32.66	38.41	48.76	68.89	107.01	115.00	119.20
23	33.47	39.27	50.49	70.90	110.80	118.80	123.63
24	34.21	40.83	52.10	73.60	114.89	123.45	128.05
25	35.31	42.03	53.13	76.19	118.57	127.82	132.42
26	36.40	43.13	55.09	78.66	122.65	132.19	136.05
27	37.55	44.39	56.47	81.42	126.79	136.62	140.30
28	38.76	45.89	57.73	83.38	130.01	140.13	143.69
29	39.85	46.69	59.51	85.33	133.52	143.69	147.95
30	40.54	47.96	61.53	88.09	137.20	147.55	151.74
31	41.75	49.57	63.19	90.10	140.30	150.77	155.77
32	42.32	50.66	64.98	92.29	144.38	154.91	159.56
33	43.53	51.98	66.76	94.24	148.29	158.53	163.59
34	44.91	52.96	68.20	97.58	152.78	162.38	167.61
35	45.83	54.51	69.69	99.48	157.38	166.52	171.75
36	46.52	55.78	71.07	101.49	161.58	171.75	176.12
37	47.38	56.52	72.85	104.13	165.95	176.30	180.78
38	48.24	57.44	74.69	106.20	170.20	180.90	185.73
39	49.68	58.94	75.96	108.33	174.28	185.73	190.56
40	51.00	60.49	77.74	110.80	178.25	190.27	194.81

**Domestic****UPS 2nd Day Air A.M.<sup>®</sup>****GUARANTEED TWO-DAY BY 10:30 A.M.**

Zones	242	243	244	245	246	247	248
41 Lbs.	\$52.33	\$61.93	\$78.60	\$112.82	\$182.28	\$195.21	\$200.04
42	53.13	63.48	80.21	115.17	186.19	200.04	205.10
43	54.28	64.75	81.42	117.13	190.56	203.78	209.36
44	55.32	65.61	83.26	119.20	194.29	207.23	213.44
45	56.47	67.16	84.47	120.87	197.80	211.08	216.60
46	57.16	67.91	86.19	122.71	201.14	214.48	221.89
47	58.36	69.29	87.69	124.43	205.10	217.81	226.21
48	59.51	70.90	89.24	126.27	208.73	221.55	230.00
49	60.66	72.57	90.79	128.51	212.23	224.77	234.31
50	61.58	73.49	92.17	130.64	215.91	228.16	238.05
51	62.50	74.29	93.73	132.54	219.48	232.42	242.19
52	63.19	75.44	95.45	135.70	222.81	236.61	246.39
53	64.46	76.94	96.77	137.71	226.21	240.75	249.44
54	65.38	78.14	98.27	139.84	230.00	245.53	253.23
55	66.59	79.52	99.42	142.43	234.08	250.18	256.97
56	67.62	80.56	100.86	144.67	237.65	254.15	261.57
57	68.43	81.88	102.52	146.68	241.79	258.41	266.40
58	69.69	83.26	104.36	149.16	246.39	262.72	270.48
59	70.55	84.24	106.38	151.80	250.99	267.09	274.85
60	71.24	85.04	108.04	153.99	255.36	271.63	278.30
61	72.57	86.19	109.42	155.94	259.15	274.68	282.79
62	73.89	87.86	110.80	158.53	262.72	279.39	287.79
63	75.10	89.24	112.18	160.60	266.63	283.99	293.31
64	76.36	90.56	113.51	162.78	270.54	288.59	297.10
65	77.57	91.94	115.23	165.14	274.56	293.37	302.22
66	78.55	92.81	116.84	167.90	279.05	297.10	307.68
67	79.24	94.65	118.68	170.60	282.56	301.47	312.11
68	80.16	95.45	120.35	173.59	286.35	305.50	316.02
69	81.48	96.83	121.90	176.76	289.86	309.70	321.54
70	82.74	98.33	123.86	179.80	293.37	313.49	325.11
71	83.78	99.65	125.47	182.28	297.39	313.61	326.31
72	84.81	101.49	127.08	185.04	301.47	321.71	327.00
73	85.62	102.35	128.92	188.14	305.73	326.08	327.12
74	86.83	103.56	130.64	190.56	309.87	331.03	343.28
75	88.09	105.23	132.14	193.03	313.89	335.28	347.65

Refer to pages [70](#) to [80](#) for value-added services rates and other charges.

- Any fraction of a pound more than the weight shown in the rate chart is rounded up to the next whole pound.
- For large or heavy packages, additional charges may apply. Refer to pages [27](#) and [28](#) for large packages and page [23](#) for heavy packages.
- Dimensional weight may apply. Refer to pages [27](#) and [28](#) for more information.

- A Heavy Package sticker is required for any package weighing more than 70 pounds. Refer to page [23](#) for more information.

- Delivery by 10:30 a.m. or 12:00 p.m. on the second business day to metropolitan commercial destinations.

\*The Letter rate applies only to documents, correspondence and electronic media shipments that do not exceed eight ounces sent in an Express Envelope. Express Envelopes exceeding

eight ounces are subject to the rate corresponding to the weight of the Express Envelope. Express Envelopes are not recommended for shipments of electronic media containing sensitive personal information.

Visit [ups.com](#)<sup>®</sup> or call 1-800-PICK-UPS<sup>®</sup> for guarantee details, service availability, delivery time commitments or to request a pickup.

**Domestic****UPS 2nd Day Air A.M.<sup>®</sup>****GUARANTEED TWO-DAY BY 10:30 A.M.**

Zones	242	243	244	245	246	247	248
76 Lbs.	\$89.01	\$106.43	\$133.75	\$193.14	\$314.01	\$335.40	\$347.76
77	90.51	107.81	135.18	193.26	314.12	335.51	347.88
78	91.37	108.68	135.30	193.37	314.24	335.63	347.99
79	92.46	110.06	135.41	197.40	331.26	352.65	361.56
80	93.96	111.26	135.53	197.51	335.23	357.02	361.68
81	94.82	111.38	135.64	197.63	335.34	357.13	361.79
82	95.80	114.02	144.38	211.43	335.46	359.78	378.06
83	96.54	115.40	146.17	211.54	335.57	359.89	381.00
84	97.69	116.78	146.28	211.66	335.69	360.01	381.11
85	98.90	116.90	148.87	218.62	339.77	369.27	385.25
86	100.28	118.45	148.98	218.73	339.88	369.38	387.15
87	100.97	120.81	149.10	218.85	340.00	369.50	390.94
88	101.83	122.30	149.73	218.96	340.11	369.61	397.79
89	103.04	123.11	149.85	219.08	340.23	369.73	398.94
90	104.71	124.26	149.96	219.19	369.84	403.94	405.66
91	106.20	124.37	150.08	219.31	369.96	404.05	405.78
92	106.32	124.49	150.94	219.42	370.07	404.17	407.56
93	108.39	126.96	157.84	219.54	370.19	404.28	408.25
94	109.31	127.08	157.95	219.65	370.30	404.40	421.94
95	110.23	127.19	158.07	219.77	370.42	404.51	422.05
96	111.03	127.31	159.45	223.85	370.53	404.63	426.08
97	112.18	127.42	159.56	227.01	384.62	420.21	426.19
98	113.16	127.54	159.68	227.13	384.73	420.33	426.31
99	113.74	128.69	163.24	227.24	384.85	420.44	426.42
100	114.00	129.00	168.00	247.00	409.00	439.00	449.00
101	115.14	130.29	169.68	249.47	413.09	443.39	453.49
102	116.28	131.58	171.36	251.94	417.18	447.78	457.98
103	117.42	132.87	173.04	254.41	421.27	452.17	462.47
104	118.56	134.16	174.72	256.88	425.36	456.56	466.96
105	119.70	135.45	176.40	259.35	429.45	460.95	471.45
106	120.84	136.74	178.08	261.82	433.54	465.34	475.94
107	121.98	138.03	179.76	264.29	437.63	469.73	480.43
108	123.12	139.32	181.44	266.76	441.72	474.12	484.92
109	124.26	140.61	183.12	269.23	445.81	478.51	489.41
110	125.40	141.90	184.80	271.70	449.90	482.90	493.90
111	126.54	143.19	186.48	274.17	453.99	487.29	498.39
112	127.68	144.48	188.16	276.64	458.08	491.68	502.88
113	128.82	145.77	189.84	279.11	462.17	496.07	507.37
114	129.96	147.06	191.52	281.58	466.26	500.46	511.86
115	131.10	148.35	193.20	284.05	470.35	504.85	516.35
116	132.24	149.64	194.88	286.52	474.44	509.24	520.84
117	133.38	150.93	196.56	288.99	478.53	513.63	525.33
118	134.52	152.22	198.24	291.46	482.62	518.02	529.82
119	135.66	153.51	199.92	293.93	486.71	522.41	534.31
120	136.80	154.80	201.60	296.40	490.80	526.80	538.80

**Domestic****UPS 2nd Day Air A.M.<sup>®</sup>****GUARANTEED TWO-DAY BY 10:30 A.M.**

Zones	242	243	244	245	246	247	248
121 Lbs.	\$137.94	\$156.09	\$203.28	\$298.87	\$494.89	\$531.19	\$543.29
122	139.08	157.38	204.96	301.34	498.98	535.58	547.78
123	140.22	158.67	206.64	303.81	503.07	539.97	552.27
124	141.36	159.96	208.32	306.28	507.16	544.36	556.76
125	142.50	161.25	210.00	308.75	511.25	548.75	561.25
126	143.64	162.54	211.68	311.22	515.34	553.14	565.74
127	144.78	163.83	213.36	313.69	519.43	557.53	570.23
128	145.92	165.12	215.04	316.16	523.52	561.92	574.72
129	147.06	166.41	216.72	318.63	527.61	566.31	579.21
130	148.20	167.70	218.40	321.10	531.70	570.70	583.70
131	149.34	168.99	220.08	323.57	535.79	575.09	588.19
132	150.48	170.28	221.76	326.04	539.88	579.48	592.68
133	151.62	171.57	223.44	328.51	543.97	583.87	597.17
134	152.76	172.86	225.12	330.98	548.06	588.26	601.66
135	153.90	174.15	226.80	333.45	552.15	592.65	606.15
136	155.04	175.44	228.48	335.92	556.24	597.04	610.64
137	156.18	176.73	230.16	338.39	560.33	601.43	615.13
138	157.32	178.02	231.84	340.86	564.42	605.82	619.62
139	158.46	179.31	233.52	343.33	568.51	610.21	624.11
140	159.60	180.60	235.20	345.80	572.60	614.60	628.60
141	160.74	181.89	236.88	348.27	576.69	618.99	633.09
142	161.88	183.18	238.56	350.74	580.78	623.38	637.58
143	163.02	184.47	240.24	353.21	584.87	627.77	642.07
144	164.16	185.76	241.92	355.68	588.96	632.16	646.56
145	165.30	187.05	243.60	358.15	593.05	636.55	651.05
146	166.44	188.34	245.28	360.62	597.14	640.94	655.54
147	167.58	189.63	246.96	363.09	601.23	645.33	660.03
148	168.72	190.92	248.64	365.56	605.32	649.72	664.52
149	169.86	192.21	250.32	368.03	609.41	654.11	669.01
150	171.00	193.50	252.00	370.50	613.50	658.50	673.50

**Dimensional Weight of More Than 150 Pounds\***

Price Per Pound	1.14	1.29	1.68	2.47	4.09	4.39	4.49
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Refer to pages 70 to 80 for value-added services rates and other charges.

- Any fraction of a pound more than the weight shown in the rate chart is rounded up to the next whole pound.
- For large or heavy packages, additional charges may apply. Refer to pages 27 and 28 for large packages and page 23 for heavy packages.

- Dimensional weight may apply. Refer to pages 27 and 28 for more information.

- A Heavy Package sticker is required for any package weighing more than 70 pounds. Refer to page 23 for more information.
- Delivery by 10:30 a.m. or 12:00 p.m. on the second business day to metropolitan commercial destinations.

\*For each package with a dimensional weight of more than 150 pounds, multiply the weight by the price per pound.

Visit [ups.com](http://ups.com)® or call 1-800-PICK-UPS® for guarantee details, service availability, delivery time commitments or to request a pickup.

**UPS Hundredweight Service®** is a contractual service available for Scheduled Pickup customers with frequent shipments of more than 100 pounds sent to the same location on the same day. For more information, visit [ups.com](http://ups.com) or call 1-800-PICK-UPS.

**Domestic****UPS 2nd Day Air®****GUARANTEED TWO-DAY**

Zones	202	203	204	205	206	207	208	224†	225†	226†
Letter*	\$12.72	\$13.02	\$13.52	\$15.17	\$18.77	\$19.56	\$19.74	\$27.96	\$24.51	\$37.46
1 Lbs.	13.00	13.30	13.80	15.55	19.60	20.50	20.80	30.80	27.00	39.50
2	13.15	13.55	14.10	16.55	21.65	23.55	24.65	34.40	30.20	47.20
3	13.25	14.00	14.90	18.20	24.90	27.35	28.30	39.25	34.45	49.10
4	13.65	14.45	16.10	21.25	28.75	31.20	32.20	41.85	36.75	51.25
5	14.05	14.95	17.55	23.55	32.10	34.70	36.60	45.45	39.80	53.05
6	14.65	15.50	19.10	25.75	35.70	38.60	40.15	48.30	42.35	55.90
7	15.25	17.00	20.70	28.15	40.15	42.80	44.15	52.05	45.65	58.40
8	15.90	18.55	22.15	30.70	44.40	47.15	48.60	54.70	48.00	61.20
9	16.75	19.40	23.95	32.95	48.30	51.70	53.35	58.55	51.45	64.45
10	17.50	20.60	25.80	35.20	51.55	56.25	57.70	63.50	55.75	67.15
11	18.30	21.70	26.95	37.60	55.65	60.30	62.50	67.30	59.10	68.90
12	19.25	23.00	28.45	39.75	59.95	64.65	66.80	69.70	61.20	71.70
13	20.60	24.15	29.50	42.15	63.85	67.75	70.65	72.20	63.40	73.75
14	21.60	25.45	31.40	44.55	67.75	71.35	73.85	75.05	65.95	76.65
15	22.45	26.05	33.00	46.25	71.35	74.50	77.25	78.45	68.95	80.80
16	23.00	26.90	34.40	47.75	74.50	78.30	80.45	81.70	71.85	85.35
17	23.70	27.70	35.85	50.00	77.80	82.45	84.25	85.60	75.10	88.90
18	24.50	28.60	37.20	51.80	81.05	86.15	89.20	90.70	79.75	92.40
19	25.45	29.45	38.30	53.90	84.00	90.10	92.15	93.65	82.20	97.20
20	26.35	30.70	39.75	56.40	87.00	93.15	95.55	97.00	85.30	100.65
21	27.60	31.90	41.25	58.30	90.10	96.35	99.95	101.45	89.15	105.30
22	28.40	33.40	42.40	59.90	93.05	100.00	103.65	105.30	92.60	109.45
23	29.10	34.15	43.90	61.65	96.35	103.30	107.50	109.20	95.95	113.15
24	29.75	35.50	45.30	64.00	99.90	107.35	111.35	113.15	99.50	117.15
25	30.70	36.55	46.20	66.25	103.10	111.15	115.15	117.10	102.85	121.20
26	31.65	37.50	47.90	68.40	106.65	114.95	118.30	120.20	105.70	124.95
27	32.65	38.60	49.10	70.80	110.25	118.80	122.00	124.05	109.05	128.70
28	33.70	39.90	50.20	72.50	113.05	121.85	124.95	128.05	112.60	133.30
29	34.65	40.60	51.75	74.20	116.10	124.95	128.65	131.30	115.30	137.00
30	35.25	41.70	53.50	76.60	119.30	128.30	131.95	135.40	118.95	140.50
31	36.30	43.10	54.95	78.35	122.00	131.10	135.45	138.75	121.95	144.75
32	36.80	44.05	56.50	80.25	125.55	134.70	138.75	143.15	125.80	148.60
33	37.85	45.20	58.05	81.95	128.95	137.85	142.25	147.00	129.15	152.30
34	39.05	46.05	59.30	84.85	132.85	141.20	145.75	150.90	132.70	156.30
35	39.85	47.40	60.60	86.50	136.85	144.80	149.35	154.95	136.25	160.60
36	40.45	48.50	61.80	88.25	140.50	149.35	153.15	158.55	139.35	164.05
37	41.20	49.15	63.35	90.55	144.30	153.30	157.20	162.65	143.00	168.65
38	41.95	49.95	64.95	92.35	148.00	157.30	161.50	166.40	146.25	172.20
39	43.20	51.25	66.05	94.20	151.55	161.50	165.70	170.35	149.70	176.30
40	44.35	52.60	67.60	96.35	155.00	165.45	169.40	173.75	152.70	180.45

**Domestic****UPS 2nd Day Air®****GUARANTEED TWO-DAY**

Zones	202	203	204	205	206	207	208	224†	225†	226†
41 Lbs.	\$45.50	\$53.85	\$68.35	\$98.10	\$158.50	\$169.75	\$173.95	\$177.55	\$156.10	\$182.10
42	46.20	55.20	69.75	100.15	161.90	173.95	178.35	181.60	159.70	186.05
43	47.20	56.30	70.80	101.85	165.70	177.20	182.05	185.00	162.65	190.60
44	48.10	57.05	72.40	103.65	168.95	180.20	185.60	188.65	165.80	193.80
45	49.10	58.40	73.45	105.10	172.00	183.55	188.35	191.40	168.20	197.50
46	49.70	59.05	74.95	106.70	174.90	186.50	192.95	196.05	172.35	201.45
47	50.75	60.25	76.25	108.20	178.35	189.40	196.70	199.85	175.75	206.10
48	51.75	61.65	77.60	109.80	181.50	192.65	200.00	203.15	178.55	209.55
49	52.75	63.10	78.95	111.75	184.55	195.45	203.75	206.95	182.00	210.65
50	53.55	63.90	80.15	113.60	187.75	198.40	207.00	207.05	182.25	210.75
51	54.35	64.60	81.50	115.25	190.85	202.10	210.60	214.00	188.10	214.20
52	54.95	65.60	83.00	118.00	193.75	205.75	214.25	214.50	188.35	218.70
53	56.05	66.90	84.15	119.75	196.70	209.35	216.90	217.75	191.45	218.80
54	56.85	67.95	85.45	121.60	200.00	213.50	220.20	220.40	191.70	224.05
55	57.90	69.15	86.45	123.85	203.55	217.55	223.45	227.05	199.65	231.95
56	58.80	70.05	87.70	125.80	206.65	221.00	227.45	227.70	199.90	232.05
57	59.50	71.20	89.15	127.55	210.25	224.70	231.65	232.00	201.10	232.15
58	60.60	72.40	90.75	129.70	214.25	228.45	235.20	235.70	204.40	235.90
59	61.35	73.25	92.50	132.00	218.25	232.25	239.00	239.25	207.20	239.45
60	61.95	73.95	93.95	133.90	222.05	236.20	242.00	242.15	209.75	242.35
61	63.10	74.95	95.15	135.60	225.35	238.85	245.90	246.15	216.10	252.00
62	64.25	76.40	96.35	137.85	228.45	242.95	250.25	254.20	223.50	254.25
63	65.30	77.60	97.55	139.65	231.85	246.95	255.05	258.50	227.15	258.55
64	66.40	78.75	98.70	141.55	235.25	250.95	258.35	258.60	227.35	258.65
65	67.45	79.95	100.20	143.60	238.75	255.10	262.80	263.25	228.20	263.30
66	68.30	80.70	101.60	146.00	242.65	258.35	267.55	267.70	235.05	268.00
67	68.90	82.30	103.20	148.35	245.70	262.15	271.40	271.45	242.30	276.35
68	69.70	83.00	104.65	150.95	249.00	265.65	274.80	275.70	242.55	276.45
69	70.85	84.20	106.00	153.70	252.05	269.30	279.60	279.65	245.85	280.25
70	71.95	85.50	107.70	156.35	255.10	272.60	282.70	283.00	248.60	283.25
71	72.85	86.65	109.10	158.50	258.60	272.70	283.75	283.80	248.80	283.85
72	73.75	88.25	110.50	160.90	262.15	279.75	284.35	284.45	249.05	284.50
73	74.45	89.00	112.10	163.60	265.85	283.55	284.45	287.65	249.30	288.90
74	75.50	90.05	113.60	165.70	269.45	287.85	298.50	299.05	259.25	299.10
75	76.60	91.50	114.90	167.85	272.95	291.55	302.30	302.35	263.15	302.40

Refer to pages [70](#) to [80](#) for value-added services rates and other charges.

- Any fraction of a pound more than the weight shown in the rate chart is rounded up to the next whole pound.

- For large or heavy packages, additional charges may apply. Refer to pages [27](#) and [28](#) for large packages and page [23](#) for heavy packages.

- Dimensional weight may apply. Refer to pages [27](#) and [28](#) for more information.

- A Heavy Package sticker is required for any package weighing more than 70 pounds. Refer to page [23](#) for more information.

\*The Letter rate applies only to documents, correspondence and electronic media shipments that do not exceed eight ounces sent in an Express Envelope. Express Envelopes exceeding eight ounces are subject to the rate corresponding to the weight of the Express Envelope. Express Envelopes are not recommended for shipments of electronic media containing sensitive personal information.

†Zone 224 is metro Alaska and Hawaii, zone 225 is Puerto Rico and zone 226 is remote Alaska and Hawaii.

Visit [ups.com](#)® or call 1-800-PICK-UPS® for guarantee details, service availability, delivery time commitments or to request a pickup.

**Domestic****UPS 2nd Day Air®****GUARANTEED TWO-DAY**

Zones	202	203	204	205	206	207	208	224†	225†	226†
76 Lbs.	\$77.40	\$92.55	\$116.30	\$167.95	\$273.05	\$291.65	\$302.40	\$302.45	\$263.40	\$302.50
77	78.70	93.75	117.55	168.05	273.15	291.75	302.50	303.30	263.60	304.60
78	79.45	94.50	117.65	168.15	273.25	291.85	302.60	304.65	263.85	304.70
79	80.40	95.70	117.75	171.65	288.05	306.65	314.40	314.45	274.15	314.50
80	81.70	96.75	117.85	171.75	291.50	310.45	314.50	314.55	274.40	315.25
81	82.45	96.85	117.95	171.85	291.60	310.55	314.60	315.05	274.60	316.10
82	83.30	99.15	125.55	183.85	291.70	312.85	328.75	328.80	288.90	329.25
83	83.95	100.35	127.10	183.95	291.80	312.95	331.30	331.35	290.35	331.40
84	84.95	101.55	127.20	184.05	291.90	313.05	331.40	331.45	290.60	331.50
85	86.00	101.65	129.45	190.10	295.45	321.10	335.00	335.05	290.80	335.70
86	87.20	103.00	129.55	190.20	295.55	321.20	336.65	336.90	291.05	337.65
87	87.80	105.05	129.65	190.30	295.65	321.30	339.95	340.00	293.10	340.05
88	88.55	106.35	130.20	190.40	295.75	321.40	345.90	345.95	300.20	346.00
89	89.60	107.05	130.30	190.50	295.85	321.50	346.90	346.95	300.40	347.00
90	91.05	108.05	130.40	190.60	321.60	351.25	352.75	353.10	304.90	353.45
91	92.35	108.15	130.50	190.70	321.70	351.35	352.85	354.85	305.15	354.90
92	92.45	108.25	131.25	190.80	321.80	351.45	354.40	354.95	307.75	355.00
93	94.25	110.40	137.25	190.90	321.90	351.55	355.00	355.05	319.75	355.10
94	95.05	110.50	137.35	191.00	322.00	351.65	366.90	366.95	319.95	367.00
95	95.85	110.60	137.45	191.10	322.10	351.75	367.00	367.05	320.20	367.10
96	96.55	110.70	138.65	194.65	322.20	351.85	370.50	370.55	320.40	370.60
97	97.55	110.80	138.75	197.40	334.45	365.40	370.60	370.65	323.35	370.70
98	98.40	110.90	138.85	197.50	334.55	365.50	370.70	370.75	324.50	370.80
99	98.90	111.90	141.95	197.60	334.65	365.60	370.80	370.85	324.75	370.90
100	99.00	112.00	146.00	214.00	355.00	381.00	390.00	398.00	349.00	401.00
101	99.99	113.12	147.46	216.14	358.55	384.81	393.90	401.98	352.49	405.01
102	100.98	114.24	148.92	218.28	362.10	388.62	397.80	405.96	355.98	409.02
103	101.97	115.36	150.38	220.42	365.65	392.43	401.70	409.94	359.47	413.03
104	102.96	116.48	151.84	222.56	369.20	396.24	405.60	413.92	362.96	417.04
105	103.95	117.60	153.30	224.70	372.75	400.05	409.50	417.90	366.45	421.05
106	104.94	118.72	154.76	226.84	376.30	403.86	413.40	421.88	369.94	425.06
107	105.93	119.84	156.22	228.98	379.85	407.67	417.30	425.86	373.43	429.07
108	106.92	120.96	157.68	231.12	383.40	411.48	421.20	429.84	376.92	433.08
109	107.91	122.08	159.14	233.26	386.95	415.29	425.10	433.82	380.41	437.09
110	108.90	123.20	160.60	235.40	390.50	419.10	429.00	437.80	383.90	441.10
111	109.89	124.32	162.06	237.54	394.05	422.91	432.90	441.78	387.39	445.11
112	110.88	125.44	163.52	239.68	397.60	426.72	436.80	445.76	390.88	449.12
113	111.87	126.56	164.98	241.82	401.15	430.53	440.70	449.74	394.37	453.13
114	112.86	127.68	166.44	243.96	404.70	434.34	444.60	453.72	397.86	457.14
115	113.85	128.80	167.90	246.10	408.25	438.15	448.50	457.70	401.35	461.15
116	114.84	129.92	169.36	248.24	411.80	441.96	452.40	461.68	404.84	465.16
117	115.83	131.04	170.82	250.38	415.35	445.77	456.30	465.66	408.33	469.17
118	116.82	132.16	172.28	252.52	418.90	449.58	460.20	469.64	411.82	473.18
119	117.81	133.28	173.74	254.66	422.45	453.39	464.10	473.62	415.31	477.19
120	118.80	134.40	175.20	256.80	426.00	457.20	468.00	477.60	418.80	481.20

**Domestic****UPS 2nd Day Air®****GUARANTEED TWO-DAY**

Zones	202	203	204	205	206	207	208	224†	225†	226†
121 Lbs.	\$119.79	\$135.52	\$176.66	\$258.94	\$429.55	\$461.01	\$471.90	\$481.58	\$422.29	\$485.21
122	120.78	136.64	178.12	261.08	433.10	464.82	475.80	485.56	425.78	489.22
123	121.77	137.76	179.58	263.22	436.65	468.63	479.70	489.54	429.27	493.23
124	122.76	138.88	181.04	265.36	440.20	472.44	483.60	493.52	432.76	497.24
125	123.75	140.00	182.50	267.50	443.75	476.25	487.50	497.50	436.25	501.25
126	124.74	141.12	183.96	269.64	447.30	480.06	491.40	501.48	439.74	505.26
127	125.73	142.24	185.42	271.78	450.85	483.87	495.30	505.46	443.23	509.27
128	126.72	143.36	186.88	273.92	454.40	487.68	499.20	509.44	446.72	513.28
129	127.71	144.48	188.34	276.06	457.95	491.49	503.10	513.42	450.21	517.29
130	128.70	145.60	189.80	278.20	461.50	495.30	507.00	517.40	453.70	521.30
131	129.69	146.72	191.26	280.34	465.05	499.11	510.90	521.38	457.19	525.31
132	130.68	147.84	192.72	282.48	468.60	502.92	514.80	525.36	460.68	529.32
133	131.67	148.96	194.18	284.62	472.15	506.73	518.70	529.34	464.17	533.33
134	132.66	150.08	195.64	286.76	475.70	510.54	522.60	533.32	467.66	537.34
135	133.65	151.20	197.10	288.90	479.25	514.35	526.50	537.30	471.15	541.35
136	134.64	152.32	198.56	291.04	482.80	518.16	530.40	541.28	474.64	545.36
137	135.63	153.44	200.02	293.18	486.35	521.97	534.30	545.26	478.13	549.37
138	136.62	154.56	201.48	295.32	489.90	525.78	538.20	549.24	481.62	553.38
139	137.61	155.68	202.94	297.46	493.45	529.59	542.10	553.22	485.11	557.39
140	138.60	156.80	204.40	299.60	497.00	533.40	546.00	557.20	488.60	561.40
141	139.59	157.92	205.86	301.74	500.55	537.21	549.90	561.18	492.09	565.41
142	140.58	159.04	207.32	303.88	504.10	541.02	553.80	565.16	495.58	569.42
143	141.57	160.16	208.78	306.02	507.65	544.83	557.70	569.14	499.07	573.43
144	142.56	161.28	210.24	308.16	511.20	548.64	561.60	573.12	502.56	577.44
145	143.55	162.40	211.70	310.30	514.75	552.45	565.50	577.10	506.05	581.45
146	144.54	163.52	213.16	312.44	518.30	556.26	569.40	581.08	509.54	585.46
147	145.53	164.64	214.62	314.58	521.85	560.07	573.30	585.06	513.03	589.47
148	146.52	165.76	216.08	316.72	525.40	563.88	577.20	589.04	516.52	593.48
149	147.51	166.88	217.54	318.86	528.95	567.69	581.10	593.02	520.01	597.49
150	148.50	168.00	219.00	321.00	532.50	571.50	585.00	597.00	523.50	601.50
Dimensional Weight of More Than 150 Pounds*										
Price Per Pound	0.99	1.12	1.46	2.14	3.55	3.81	3.90	3.98	3.49	4.01

Refer to pages 70 to 80 for value-added services rates and other charges.

- Any fraction of a pound more than the weight shown in the rate chart is rounded up to the next whole pound.
- For large or heavy packages, additional charges may apply. Refer to pages 27 and 28 for large packages and page 23 for heavy packages.

- Dimensional weight may apply. Refer to pages 27 and 28 for more information.

- A Heavy Package sticker is required for any package weighing more than 70 pounds. Refer to page 23 for more information.

\*For each package with a dimensional weight of more than 150 pounds, multiply the weight by the price per pound.

†Zone 224 is metro Alaska and Hawaii, zone 225 is Puerto Rico and zone 226 is remote Alaska and Hawaii.

Visit [ups.com](http://ups.com)® or call 1-800-PICK-UPS® for guarantee details, service availability, delivery time commitments or to request a pickup.

**UPS Hundredweight Service®** is a contractual service available for Scheduled Pickup customers with frequent shipments of more than 100 pounds sent to the same location on the same day. For more information, visit [ups.com](http://ups.com) or call 1-800-PICK-UPS.

**Domestic****UPS 3 Day Select®****GUARANTEED THREE-DAY**

Zones	302	303	304	305	306	307	308
1 Lbs.	\$9.70	\$11.15	\$11.85	\$12.45	\$14.15	\$14.75	\$16.50
2	10.10	11.60	12.45	12.55	15.15	16.40	19.20
3	10.80	12.35	13.80	13.85	17.55	18.40	21.70
4	11.80	13.30	14.55	15.60	19.45	21.00	24.80
5	12.60	13.90	15.35	17.05	22.05	23.15	27.80
6	13.45	15.40	17.50	19.10	24.60	25.75	31.55
7	13.90	16.65	18.85	20.50	27.30	29.10	34.65
8	14.60	18.10	20.35	22.05	30.00	31.85	37.85
9	15.20	18.80	21.65	23.80	32.15	34.95	40.75
10	15.90	18.85	22.85	25.60	34.15	37.60	43.95
11	17.20	21.45	24.35	27.00	36.45	40.30	47.10
12	18.10	22.50	25.45	28.60	38.75	42.90	49.75
13	19.10	23.60	26.75	30.30	41.15	45.15	52.75
14	19.95	24.85	28.25	32.10	43.20	47.55	55.50
15	20.15	25.70	29.50	33.50	45.55	49.55	58.65
16	21.25	26.50	30.50	34.55	47.45	52.10	61.20
17	21.95	27.15	31.75	36.20	49.35	54.70	64.00
18	22.70	28.25	32.95	37.55	51.10	57.20	66.15
19	23.45	29.10	34.15	38.95	52.85	59.55	68.50
20	23.65	30.15	35.75	40.55	54.80	61.80	71.45
21	24.95	30.90	37.15	41.95	57.45	64.00	73.85
22	25.55	32.05	38.60	43.25	59.40	66.30	76.55
23	26.30	32.85	39.95	44.55	61.85	68.45	79.05
24	27.15	33.80	41.00	46.20	63.90	70.80	81.75
25	27.75	35.35	42.35	47.80	65.70	73.20	84.50
26	29.25	36.35	43.80	49.30	67.75	75.70	87.05
27	30.35	37.50	45.40	50.95	69.55	78.35	89.75
28	31.15	38.55	46.50	52.25	71.90	80.75	92.60
29	31.80	39.35	47.85	53.60	74.00	83.15	95.55
30	32.05	39.70	49.30	55.30	76.35	85.40	98.25
31	32.85	41.85	50.50	56.55	78.70	87.90	100.95
32	33.50	42.80	52.20	58.05	80.65	90.35	103.80
33	34.40	43.50	53.35	59.65	83.00	92.70	106.55
34	35.10	44.70	54.60	61.10	85.10	94.90	109.80
35	35.75	45.90	56.10	62.60	87.00	97.30	112.45
36	36.80	46.95	57.45	64.05	89.40	99.25	115.00
37	37.50	47.85	58.45	65.50	91.25	101.25	117.55
38	38.00	47.90	60.10	67.05	93.15	103.30	119.80
39	38.60	47.95	61.20	68.55	95.35	105.20	122.15
40	38.70	48.40	61.35	69.15	97.50	107.40	124.35

**Domestic****UPS 3 Day Select®****GUARANTEED THREE-DAY**

Zones	302	303	304	305	306	307	308
41 Lbs.	\$40.80	\$52.25	\$63.55	\$71.60	\$99.15	\$109.40	\$127.05
42	41.45	53.40	65.00	73.45	101.25	111.70	129.75
43	42.40	54.60	66.20	74.85	103.30	114.15	132.75
44	43.15	55.30	67.75	76.35	105.20	116.60	135.60
45	43.25	56.25	69.05	78.00	107.40	119.05	138.35
46	45.90	56.30	70.45	79.40	109.50	121.40	141.65
47	46.30	56.80	71.65	81.10	112.05	123.90	144.50
48	46.35	56.85	72.65	82.45	114.75	126.30	147.40
49	46.40	56.90	74.05	84.10	116.05	127.80	147.50
50	46.45	56.95	74.10	84.20	116.15	127.90	147.60
51	48.45	62.70	76.50	86.85	121.65	134.00	155.60
52	49.10	63.75	77.90	88.20	123.65	136.70	158.15
53	50.10	64.95	79.25	89.65	125.65	139.20	161.10
54	50.80	66.15	80.90	91.30	127.60	141.80	163.90
55	51.45	67.05	82.00	92.70	129.65	144.45	166.75
56	52.20	67.10	83.30	94.35	131.40	147.05	169.95
57	52.85	67.25	84.70	95.80	131.50	149.65	172.90
58	54.25	67.30	85.70	97.30	135.80	152.70	175.75
59	54.30	67.80	87.00	98.65	135.90	155.30	179.00
60	54.80	67.85	87.10	98.80	138.45	155.40	182.20
61	55.95	70.80	89.55	102.10	142.95	160.40	185.15
62	56.75	72.05	90.95	103.55	145.45	163.15	188.15
63	57.85	73.10	92.35	105.15	147.90	165.80	191.25
64	58.65	74.10	93.75	106.55	150.40	168.40	194.30
65	59.35	75.15	95.35	108.00	152.85	171.00	197.05
66	60.80	76.10	96.70	109.50	155.00	173.70	200.40
67	61.20	77.60	96.80	111.15	157.35	176.35	203.55
68	61.70	78.50	99.15	112.60	157.45	178.90	206.65
69	61.75	79.30	100.30	113.80	157.55	179.00	209.90
70	61.80	79.35	100.40	115.60	157.65	181.65	213.10
71	61.95	81.75	103.25	116.55	165.95	186.20	216.45
72	62.40	82.25	104.90	118.15	166.05	188.80	219.50
73	65.60	83.20	106.85	119.60	166.15	190.75	220.30
74	66.25	83.70	106.90	121.40	168.50	190.85	220.40
75	66.75	85.50	106.95	121.50	168.60	190.95	220.50

Refer to pages [70](#) to [80](#) for value-added services rates and other charges.

- Shipments of Hazardous Materials using UPS 3 Day Select must be prepared in accordance with the appropriate [Air Dangerous Goods](#) requirements. Hazardous Materials contract service is available with a Scheduled Pickup.

- Any fraction of a pound more than the weight shown in the rate chart is rounded up to the next whole pound.

- For large or heavy packages, additional charges may apply. Refer to pages [27](#) and [28](#) for large packages and page [23](#) for heavy packages.

- Dimensional weight may apply. Refer to pages [27](#) and [28](#) for more information.

- A Heavy Package sticker is required for any package weighing more than 70 pounds. Refer to page [23](#) for more information.

Visit [ups.com®](#) or call 1-800-PICK-UPS® for guarantee details, service availability, delivery time commitments or to request a pickup.

**Domestic****UPS 3 Day Select®****GUARANTEED THREE-DAY**

Zones	302	303	304	305	306	307	308
76 Lbs.	\$67.05	\$85.55	\$107.00	\$124.95	\$171.75	\$199.20	\$232.30
77	67.30	85.65	110.25	125.05	171.85	201.80	232.40
78	67.35	86.35	110.30	125.15	171.95	201.90	232.50
79	69.20	86.40	110.35	125.25	172.05	202.80	235.50
80	69.25	86.45	110.40	125.35	172.15	202.90	235.60
81	69.85	88.65	110.45	125.45	172.25	203.00	235.70
82	70.65	89.65	112.75	135.60	182.75	214.75	243.30
83	71.80	89.70	112.85	137.15	183.55	214.85	243.40
84	71.85	91.85	121.50	137.25	183.65	214.95	243.50
85	71.90	99.10	122.70	140.30	191.70	221.60	260.25
86	74.40	101.25	124.05	141.65	191.80	223.80	263.50
87	76.45	102.25	125.70	143.15	193.50	223.90	266.25
88	76.50	103.30	127.15	143.25	193.60	224.00	266.35
89	76.55	103.40	127.20	143.35	193.70	226.30	266.45
90	76.60	104.40	128.30	143.45	193.80	226.40	266.55
91	81.60	106.65	128.35	149.80	193.90	226.50	267.50
92	81.65	107.65	128.40	149.90	195.95	226.60	267.60
93	81.70	109.00	133.40	150.00	196.05	236.50	267.70
94	81.75	109.05	134.60	155.00	204.65	236.60	267.80
95	81.80	109.10	135.60	155.25	205.80	236.70	267.90
96	82.75	109.15	135.70	157.60	210.35	236.80	268.00
97	82.90	109.20	137.95	157.70	210.45	245.85	286.65
98	82.95	109.25	138.00	157.80	210.55	245.95	286.75
99	88.85	110.90	139.20	157.90	212.55	247.60	286.85
100	88.90	111.00	139.25	161.00	228.00	253.00	299.00
101	89.78	112.11	140.62	162.61	230.28	255.53	301.99
102	90.67	113.22	142.01	164.22	232.56	258.06	304.98
103	91.56	114.33	143.41	165.83	234.84	260.59	307.97
104	92.45	115.44	144.80	167.44	237.12	263.12	310.96
105	93.34	116.55	146.19	169.05	239.40	265.65	313.95
106	94.23	117.66	147.58	170.66	241.68	268.18	316.94
107	95.12	118.77	148.98	172.27	243.96	270.71	319.93
108	96.00	119.88	150.37	173.88	246.24	273.24	322.92
109	96.89	120.99	151.76	175.49	248.52	275.77	325.91
110	97.78	122.10	153.15	177.10	250.80	278.30	328.90
111	98.67	123.21	154.55	178.71	253.08	280.83	331.89
112	99.56	124.32	155.94	180.32	255.36	283.36	334.88
113	100.45	125.43	157.33	181.93	257.64	285.89	337.87
114	101.34	126.54	158.72	183.54	259.92	288.42	340.86
115	102.23	127.65	160.11	185.15	262.20	290.95	343.85
116	103.12	128.76	161.24	186.76	264.48	293.48	346.84
117	104.00	129.87	161.61	188.37	266.76	296.01	349.83
118	104.89	130.98	162.95	189.98	269.04	298.54	352.82
119	105.78	132.09	164.34	191.59	271.32	301.07	355.81
120	106.67	133.20	165.74	193.20	273.60	303.60	358.80

**Domestic****UPS 3 Day Select®****GUARANTEED THREE-DAY**

Zones	302	303	304	305	306	307	308
121 Lbs.	\$107.56	\$134.31	\$167.13	\$194.81	\$275.88	\$306.13	\$361.79
122	108.45	135.42	168.47	196.42	278.16	308.66	364.78
123	109.34	136.53	169.86	198.03	280.44	311.19	367.77
124	110.23	137.64	171.25	199.64	282.72	313.72	370.76
125	111.12	138.75	172.65	201.25	285.00	316.25	373.75
126	112.01	139.86	174.04	202.86	287.28	318.78	376.74
127	112.89	140.97	175.38	204.47	289.56	321.31	379.73
128	113.78	142.08	176.77	206.08	291.84	323.84	382.72
129	114.67	143.19	178.16	207.69	294.12	326.37	385.71
130	115.56	144.30	179.55	209.30	296.40	328.90	388.70
131	116.45	145.41	180.89	210.91	298.68	331.43	391.69
132	117.34	146.52	182.28	212.52	300.96	333.96	394.68
133	118.23	147.63	183.68	214.13	303.24	336.49	397.67
134	119.12	148.74	185.07	215.74	305.52	339.02	400.66
135	120.01	149.85	186.41	217.35	307.80	341.55	403.65
136	120.89	150.96	187.80	218.96	310.08	344.08	406.64
137	121.78	152.07	189.19	220.57	312.36	346.61	409.63
138	122.67	153.18	190.58	222.18	314.64	349.14	412.62
139	123.56	154.29	191.92	223.79	316.92	351.67	415.61
140	124.45	155.40	193.32	225.40	319.20	354.20	418.60
141	125.34	156.51	194.71	227.01	321.48	356.73	421.59
142	126.23	157.62	196.10	228.62	323.76	359.26	424.58
143	127.12	158.73	197.44	230.23	326.04	361.79	427.57
144	128.01	159.84	198.83	231.84	328.32	364.32	430.56
145	128.89	160.95	200.22	233.45	330.60	366.85	433.55
146	129.78	162.06	201.62	235.06	332.88	369.38	436.54
147	130.67	163.17	202.95	236.67	335.16	371.91	439.53
148	131.56	164.28	204.35	238.28	337.44	374.44	442.52
149	132.45	165.39	205.74	239.89	339.72	376.97	445.51
150	133.34	166.50	207.13	241.50	342.00	379.50	448.50

**Dimensional Weight of More Than 150 Pounds\***

Price Per Pound	0.89	1.11	1.39	1.61	2.28	2.53	2.99
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Refer to pages 70 to 80 for value-added services rates and other charges.

- Shipments of Hazardous Materials using UPS 3 Day Select must be prepared in accordance with the appropriate [Air Dangerous Goods](#) requirements. Hazardous Materials contract service is available with a Scheduled Pickup.

- Any fraction of a pound more than the weight shown in the rate chart is rounded up to the next whole pound.

- For large or heavy packages, additional charges may apply. Refer to pages 27 and 28 for large packages and page 23 for heavy packages.

- Dimensional weight may apply. Refer to pages 27 and 28 for more information.

- A Heavy Package sticker is required for any package weighing more than 70 pounds. Refer to page 23 for more information.

\*For each package with a dimensional weight of more than 150 pounds, multiply the weight by the price per pound.

Visit [ups.com](#)® or call 1-800-PICK-UPS® for guarantee details, service availability, delivery time commitments or to request a pickup.

**UPS Hundredweight Service®** is a contractual service available for Scheduled Pickup customers with frequent shipments of more than 100 pounds sent to the same location on the same day. For more information, visit [ups.com](#) or call 1-800-PICK-UPS.

# Domestic

## UPS Ground

**GUARANTEED DAY-DEFINITE ONE TO FIVE DAYS**

Zones	2	3	4	5	6	7	8	44†	45†	46†
1 Lbs.	\$5.84	\$6.23	\$6.41	\$6.69	\$7.00	\$7.09	\$7.21	\$22.23	\$22.23	\$29.30
2	6.35	6.77	7.33	7.49	7.88	7.98	8.27	24.71	24.71	31.67
3	6.45	7.07	7.71	7.95	8.36	8.55	9.13	26.82	26.82	33.71
4	6.60	7.25	8.10	8.47	8.79	9.12	9.80	29.45	29.45	36.56
5	6.78	7.33	8.42	8.81	9.11	9.50	10.32	31.96	31.96	38.99
6	6.95	7.55	8.55	9.01	9.28	9.78	10.55	34.65	34.65	40.70
7	7.27	7.75	8.70	9.22	9.54	10.04	10.85	36.98	36.98	42.77
8	7.54	7.94	8.93	9.39	9.83	10.37	11.38	38.24	38.24	44.89
9	7.69	8.13	9.06	9.55	10.04	10.91	12.09	40.93	40.93	47.56
10	7.94	8.16	9.20	9.82	10.45	11.66	12.89	43.47	43.47	50.09
11	8.21	8.49	9.28	9.89	10.70	12.40	13.65	45.85	45.85	52.44
12	8.43	8.75	9.40	10.12	11.12	13.14	14.56	47.83	47.83	54.37
13	8.64	8.96	9.52	10.32	11.60	13.94	15.50	49.80	49.80	56.32
14	8.80	9.21	9.65	10.51	12.20	14.66	16.39	51.88	51.88	58.36
15	8.95	9.50	9.79	10.84	12.79	15.41	17.25	53.79	53.79	60.25
16	9.08	9.64	9.82	11.02	13.24	15.94	17.87	56.29	56.29	62.75
17	9.16	9.94	10.10	11.47	13.92	16.77	18.81	58.93	58.93	64.99
18	9.27	10.07	10.40	12.07	14.57	17.50	19.76	61.60	61.60	67.65
19	9.39	10.42	10.79	12.52	15.20	18.24	20.71	64.09	64.09	70.12
20	9.56	10.76	11.16	13.01	15.87	18.95	21.67	66.48	66.48	72.51
21	9.72	11.05	11.50	13.52	16.52	19.70	22.54	68.00	68.00	74.03
22	9.96	11.32	11.92	13.98	17.19	20.45	23.52	70.12	70.12	76.14
23	10.17	11.67	12.30	14.48	17.84	21.19	24.47	72.24	72.24	78.24
24	10.37	11.97	12.69	14.95	18.52	21.93	25.43	74.61	74.61	80.60
25	10.64	12.30	13.03	15.38	19.16	22.66	26.37	76.93	76.93	82.94
26	10.89	12.55	13.39	15.86	19.86	23.32	27.25	79.36	79.36	85.54
27	11.14	12.85	13.71	16.35	20.51	24.08	28.19	81.55	81.55	87.75
28	11.34	13.16	14.15	16.85	21.16	24.76	29.16	83.75	83.75	89.96
29	11.58	13.41	14.55	17.24	21.77	25.37	30.04	85.81	85.81	91.78
30	11.87	13.74	14.99	17.75	22.43	26.05	31.00	87.86	87.86	93.87
31	12.04	13.94	15.33	18.22	23.04	26.75	31.87	89.86	89.86	96.05
32	12.10	14.24	15.74	18.72	23.70	27.47	32.83	91.79	91.79	98.00
33	12.31	14.56	16.13	19.22	24.32	28.19	33.73	93.71	93.71	99.94
34	12.38	14.89	16.49	19.70	25.00	28.94	34.68	95.81	95.81	101.99
35	12.60	15.23	16.88	20.18	25.63	29.68	35.59	98.18	98.18	104.35
36	12.78	15.38	17.18	20.69	26.27	30.41	36.30	100.30	100.30	106.67
37	13.00	15.73	17.51	21.14	26.83	31.11	37.00	102.59	102.59	108.99
38	13.20	15.97	17.90	21.65	27.43	31.86	37.68	105.04	105.04	111.46
39	13.39	16.29	18.31	22.10	28.13	32.70	38.45	107.30	107.30	113.53
40	13.53	16.66	18.72	22.56	28.70	33.39	39.09	109.60	109.60	115.76

**Domestic****UPS Ground****GUARANTEED DAY-DEFINITE ONE TO FIVE DAYS**

Zones	2	3	4	5	6	7	8	44†	45†	46†
41 Lbs.	\$13.71	\$16.89	\$19.04	\$22.99	\$29.34	\$34.18	\$39.54	\$111.50	\$111.50	\$117.87
42	13.92	17.10	19.40	23.42	30.04	35.08	40.09	113.60	113.60	119.96
43	14.10	17.39	19.81	23.91	30.77	36.02	40.78	115.91	115.91	122.28
44	14.28	17.69	20.13	24.34	31.34	36.78	41.21	117.56	117.56	124.60
45	14.44	17.97	20.51	24.83	31.86	37.51	41.90	119.84	119.84	126.91
46	14.50	18.13	20.77	25.28	32.39	38.27	42.59	122.15	122.15	129.23
47	14.61	18.23	21.10	25.71	32.83	39.01	43.28	124.48	124.48	131.56
48	14.74	18.40	21.37	26.14	33.32	39.76	43.97	126.61	126.61	133.71
49	14.84	18.56	21.66	26.59	33.74	40.50	44.65	128.78	128.78	135.92
50	14.93	18.70	21.89	26.68	33.75	40.52	45.33	130.95	130.95	138.10
51	14.99	18.79	22.05	26.84	33.97	40.72	45.59	131.90	131.90	140.29
52	15.08	18.87	22.19	27.20	33.99	41.18	46.26	134.01	134.01	142.50
53	15.18	19.04	22.29	27.55	34.16	41.53	46.94	136.05	136.05	144.55
54	15.32	19.20	22.53	27.92	34.45	41.76	47.54	137.96	137.96	146.72
55	15.45	19.32	22.72	28.33	34.57	41.90	48.09	139.82	139.82	148.92
56	15.56	19.52	22.94	28.72	34.78	41.97	48.69	141.71	141.71	151.11
57	15.76	19.69	23.02	29.13	35.14	42.20	49.20	143.66	143.66	153.43
58	15.91	19.85	23.24	29.44	35.54	42.38	49.60	145.54	145.54	155.61
59	16.06	20.05	23.42	29.72	35.87	42.61	49.96	147.77	147.77	157.93
60	16.21	20.25	23.66	29.94	36.19	42.84	50.28	150.07	150.07	160.25
61	16.38	20.54	23.82	30.28	36.51	43.09	50.58	151.91	151.91	162.15
62	16.50	20.86	23.96	30.55	36.76	43.34	50.89	154.42	154.42	164.71
63	16.76	21.14	24.09	30.75	37.00	43.62	51.20	156.92	156.92	167.27
64	16.98	21.46	24.27	30.96	37.26	43.91	51.49	159.55	159.55	169.97
65	17.23	21.79	24.53	31.15	37.58	44.13	51.80	162.15	162.15	172.66
66	17.43	22.11	24.81	31.33	37.97	44.36	52.18	164.66	164.66	175.21
67	17.60	22.34	25.17	31.42	38.27	44.58	52.31	167.15	167.15	177.79
68	17.74	22.57	25.53	31.85	38.48	44.83	52.43	169.56	169.56	180.26
69	17.90	22.74	25.89	32.29	38.68	45.05	52.58	172.04	172.04	182.79
70	18.02	22.94	26.26	32.69	39.10	45.21	53.04	175.67	175.67	185.05
71	18.23	23.27	26.66	33.13	39.58	45.92	53.18	178.35	178.35	187.76
72	18.79	23.53	27.03	33.56	40.03	46.47	53.32	181.01	181.01	190.44
73	19.68	23.83	27.40	33.99	40.58	47.18	53.46	183.65	183.65	193.13
74	20.58	24.61	27.78	34.44	41.21	47.91	53.67	185.42	185.42	193.74
75	21.33	25.31	28.17	35.02	41.78	48.39	53.78	187.53	187.53	195.13

Refer to pages 70 to 80 for value-added services rates and other charges.

- UPS does not accept hazardous materials (including but not limited to ORM-Ds, Ltd Qty and combustibles) in UPS Ground Service destined to and from Alaska, Hawaii, Puerto Rico and Catalina Island.

- Any fraction of a pound more than the weight shown in the rate chart is rounded up to the next whole pound.

- For large or heavy packages, additional charges may apply. Refer to pages 27 and 28 for large packages and page 23 for heavy packages.

- Dimensional weight may apply. Refer to pages 27 and 28 for more information.

- A Heavy Package sticker is required for any package weighing more than 70 pounds. Refer to page 23 for more information.

†Zone 44 is metro Alaska and Hawaii, zone 45 is Puerto Rico and zone 46 is remote Alaska and Hawaii.

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# Domestic

## UPS Ground

**GUARANTEED DAY-DEFINITE ONE TO FIVE DAYS**

Zones	2	3	4	5	6	7	8	44†	45†	46†
76 Lbs.	\$22.15	\$26.15	\$28.52	\$35.59	\$42.31	\$49.19	\$54.07	\$189.84	\$189.84	\$197.46
77	22.99	26.75	29.17	36.04	42.81	50.12	54.16	191.40	191.40	198.62
78	23.69	27.26	29.79	36.44	43.31	50.96	54.20	192.42	192.42	200.05
79	24.53	28.09	30.54	37.00	43.91	51.26	54.60	192.46	192.46	200.61
80	25.19	28.88	31.26	37.52	44.66	51.73	55.00	194.48	194.48	201.66
81	25.77	29.39	31.98	37.79	45.25	52.47	55.17	196.11	196.11	202.69
82	26.63	30.06	32.71	38.49	45.52	53.15	55.42	197.09	197.09	203.64
83	27.40	30.68	33.43	38.76	46.22	53.87	56.05	199.25	199.25	204.41
84	28.21	31.42	34.10	39.50	46.91	54.54	56.69	201.54	201.54	206.69
85	28.97	32.19	34.76	40.24	47.64	55.12	57.31	203.87	203.87	209.01
86	29.77	32.91	35.47	40.80	48.21	55.61	57.95	206.02	206.02	211.16
87	30.64	33.67	36.26	41.13	48.83	56.18	58.59	208.34	208.34	213.45
88	31.60	34.43	36.93	41.86	49.47	56.77	59.24	210.63	210.63	215.75
89	32.70	35.06	37.63	42.59	50.09	57.36	59.88	212.83	212.83	217.93
90	33.77	35.63	38.19	43.01	50.33	57.46	60.51	214.99	214.99	220.94
91	34.31	36.23	38.93	43.58	50.86	57.93	61.16	217.30	217.30	222.38
92	35.14	36.92	39.50	44.17	51.50	58.02	61.82	219.36	219.36	224.43
93	35.98	37.63	40.26	44.79	51.91	58.40	62.45	221.51	221.51	226.58
94	36.81	38.31	40.82	45.37	52.52	58.51	63.11	223.60	223.60	228.65
95	37.68	38.95	41.46	45.98	52.86	58.83	63.76	225.75	225.75	230.80
96	38.51	39.61	42.15	46.49	53.17	59.09	64.38	227.82	227.82	232.85
97	39.40	40.36	42.80	47.22	53.81	59.70	65.05	230.00	230.00	235.02
98	40.29	41.02	43.62	47.79	54.42	60.31	65.69	232.04	232.04	237.07
99	41.18	41.67	44.45	48.38	55.04	60.91	66.35	234.22	234.22	239.24
100	41.95	42.35	45.27	49.10	55.65	61.52	66.99	236.40	236.40	241.40
101	42.66	43.03	46.10	49.80	56.25	62.12	67.62	238.56	238.56	243.55
102	43.10	43.67	46.63	50.45	56.83	62.69	68.28	240.76	240.76	245.75
103	43.85	44.34	47.20	50.95	57.36	63.23	68.88	242.93	242.93	247.91
104	44.55	44.99	47.76	51.49	57.90	63.78	69.53	245.23	245.23	250.20
105	45.27	45.67	48.30	52.03	58.45	64.34	70.13	247.41	247.41	252.37
106	46.02	46.34	48.86	52.55	58.99	64.91	70.77	249.70	249.70	254.65
107	46.69	47.04	49.42	53.09	59.52	65.48	71.41	252.01	252.01	256.96
108	47.36	47.71	49.98	53.62	60.07	66.05	72.04	254.30	254.30	259.23
109	48.05	48.37	50.53	54.15	60.60	66.61	72.68	256.48	256.48	261.40
110	48.64	49.08	51.10	54.67	61.18	67.21	73.31	258.65	258.65	263.56
111	49.17	49.62	51.68	55.20	61.70	67.77	74.10	261.59	261.59	267.17
112	49.70	50.16	52.24	55.74	62.23	68.35	74.90	264.54	264.54	270.78
113	50.23	50.70	52.81	56.26	62.78	68.91	75.52	266.84	266.84	273.08
114	50.76	51.27	53.38	56.79	63.32	69.47	76.15	269.17	269.17	275.41
115	51.30	51.84	53.98	57.34	63.84	70.06	76.76	271.46	271.46	277.71
116	51.84	52.39	54.54	57.76	64.27	70.49	77.24	273.14	273.14	279.91
117	52.36	52.94	55.10	58.29	64.80	71.05	77.87	275.32	275.32	282.09
118	52.91	53.50	55.69	58.82	65.33	71.62	78.48	277.50	277.50	284.29
119	53.46	54.08	56.26	59.34	65.87	72.18	79.49	281.51	281.51	289.75
120	54.39	54.62	56.85	59.89	66.41	72.75	80.13	283.83	283.83	292.09

# Domestic

## UPS Ground

**GUARANTEED DAY-DEFINITE ONE TO FIVE DAYS**

Zones	2	3	4	5	6	7	8	44†	45†	46†
121 Lbs.	\$54.98	\$55.09	\$57.42	\$60.32	\$66.83	\$73.16	\$80.59	\$285.72	\$285.72	\$294.55
122	55.37	55.38	58.00	60.85	67.35	73.72	81.24	288.14	288.14	297.00
123	55.93	55.98	58.60	61.37	67.88	74.30	81.88	290.59	290.59	299.46
124	56.47	56.51	59.21	61.93	68.44	74.85	82.49	293.02	293.02	301.93
125	57.03	57.08	59.80	62.46	68.96	75.41	83.12	295.46	295.46	304.38
126	57.60	57.63	60.38	62.87	69.37	75.83	83.63	297.29	297.29	306.82
127	58.13	58.21	60.98	63.41	69.90	76.38	84.23	299.72	299.72	309.28
128	58.71	58.80	61.58	63.95	70.42	76.92	84.88	302.16	302.16	311.75
129	59.27	59.36	62.17	64.51	70.96	77.48	85.51	304.58	304.58	314.20
130	59.83	59.93	62.74	65.01	71.48	78.04	86.15	307.02	307.02	316.66
131	60.40	60.52	63.37	65.46	71.88	78.46	87.02	310.32	310.32	322.21
132	60.97	61.10	63.96	65.98	72.41	79.00	87.65	312.76	312.76	324.69
133	61.54	61.68	64.57	66.51	72.92	79.56	88.28	315.20	315.20	327.17
134	62.10	62.25	65.19	67.07	73.48	80.10	88.94	317.65	317.65	329.66
135	62.58	62.86	65.78	67.63	74.07	80.69	89.56	320.07	320.07	332.14
136	63.09	63.43	66.41	68.20	74.66	81.28	90.22	322.50	322.50	334.60
137	63.65	64.05	67.03	68.69	75.10	81.78	90.85	324.96	324.96	337.10
138	64.23	64.64	67.68	69.33	75.84	82.45	91.48	327.39	327.39	339.59
139	64.80	65.28	68.31	69.92	76.42	83.02	92.13	329.83	329.83	342.06
140	65.39	65.91	68.95	70.49	77.02	83.60	92.77	332.12	332.12	344.41
141	65.96	66.52	69.61	71.04	77.47	84.02	93.22	333.78	333.78	346.76
142	66.22	67.15	70.25	71.62	78.04	84.60	93.84	336.14	336.14	349.15
143	66.81	67.77	70.90	72.20	78.64	85.20	94.49	338.42	338.42	351.49
144	67.40	68.39	71.56	72.77	79.23	85.78	95.12	340.74	340.74	353.85
145	67.63	69.04	72.21	73.36	79.83	86.35	95.76	343.15	343.15	356.33
146	68.22	69.65	72.86	73.92	80.42	86.92	96.37	345.59	345.59	358.82
147	68.79	70.29	73.55	74.51	81.00	87.51	97.03	348.02	348.02	361.29
148	69.23	70.92	74.19	75.10	81.60	88.10	97.67	350.45	350.45	363.78
149	69.61	71.56	74.85	75.66	82.19	88.66	98.77	354.58	354.58	369.80
150	70.20	72.21	76.09	78.21	82.81	89.26	99.41	357.02	357.02	375.88
Dimensional Weight of More Than 150 Pounds*										
Price Per Pound	0.47	0.49	0.51	0.53	0.56	0.60	0.67	2.39	2.39	2.51

Refer to pages 70 to 80 for value-added services rates and other charges.

- UPS does not accept hazardous materials (including but not limited to ORM-Ds, Ltd Qty and combustibles) in UPS Ground Service destined to and from Alaska, Hawaii, Puerto Rico and Catalina Island.

- Any fraction of a pound more than the weight shown in the rate chart is rounded up to the next whole pound.

- For large or heavy packages, additional charges may apply. Refer to pages 27 and 28 for large packages and page 23 for heavy packages.

- Dimensional weight may apply. Refer to pages 27 and 28 for more information.

- A Heavy Package sticker is required for any package weighing more than 70 pounds. Refer to page 23 for more information.

\*For each package with a dimensional weight of more than 150 pounds, multiply the weight by the price per pound.

†Zone 44 is metro Alaska and Hawaii, zone 45 is Puerto Rico and zone 46 is remote Alaska and Hawaii.

Visit [ups.com](http://ups.com)® or call 1-800-PICK-UPS® for guarantee details, service availability, delivery time commitments or to request a pickup.

**UPS Hundredweight Service® and UPS Ground with Freight Pricing offer a contractual service for Scheduled Pickup customers having frequent non-palletized, multiple-package shipments sent to the same location on the same day. For more information, visit [ups.com](http://ups.com) or call 1-800-PICK-UPS.**

**STANDARD LIST RATES**

# Originating Within the U.S. 48 Contiguous States Air Freight

Weight Breaks (Lbs.)	Destination U.S. 48	Destination			Destination Canada
		AK/HI Metro	PR	AK/HI Extended	

## UPS Next Day Air® Freight

For UPS zone information, refer to the 48 Contiguous States Zone Charts at [ups.com/rates](http://ups.com/rates) for UPS Next Day Air®.

For UPS zone information, refer to pages 87 to 92 for UPS Worldwide Express®.

Zones	102	103	104	105	106	107	108	125	81	82
151-499	\$1.42	\$1.96	\$2.98	\$4.40	\$4.79	\$5.56	\$6.13	For Next Business Day Service to AK/HI Metro, UPS Next Day Air® Freight NGS is available.	\$5.12	\$4.26
500-999	1.40	1.92	2.91	4.34	4.76	5.54	5.98		5.12	4.60
1,000-1,999	1.37	1.88	2.84	4.28	4.67	5.49	5.83		4.77	4.23
2,000 or more	1.34	1.84	2.80	3.84	4.57	5.45	5.77		4.77	4.23
Minimum Charge	100.00	169.00	256.00	323.00	345.00	360.00	403.00		727.00	409.00
										448.00

## UPS 2nd Day Air® Freight

For UPS zone information, refer to the 48 Contiguous States Zone Charts at [ups.com/rates](http://ups.com/rates) for UPS 2nd Day Air®.

For UPS zone information, refer to pages 87 to 92 for UPS Worldwide Expedited®.

Zones	202	203	204	205	206	207	208	225	71	72
151-499	\$1.05	\$1.62	\$2.04	\$2.20	\$3.28	\$4.38	\$5.15	For Second Business Day Service to AK/HI Metro, UPS 2nd Day Air® Freight NGS is available.	\$3.44	\$3.20
500-999	1.03	1.52	1.91	2.16	3.18	4.24	4.84		3.44	3.38
1,000-1,999	1.01	1.49	1.83	2.13	3.08	4.19	4.68		3.20	3.08
2,000 or more	0.99	1.39	1.80	1.90	2.74	3.61	4.12		3.20	3.08
Minimum Charge	96.00	157.00	194.00	239.00	270.00	323.00	350.00		474.00	326.00
										345.00

## UPS 3 Day Freight®

For UPS zone information, refer to the 48 Contiguous States Zone Charts at [ups.com/rates](http://ups.com/rates) for UPS 3 Day Select®.

For UPS zone information, refer to pages 87 to 92 for UPS Standard™ to Canada.

Zones	302	303	304	305	306	307	308		51	52	53	54	55	56
151-499	\$0.83	\$1.45	\$1.73	\$1.92	\$2.77	\$3.39	\$3.90	For Services to AK/HI Metro, UPS Next Day Air Freight NGS, and UPS 2nd Day Air Freight NGS are available.	\$1.21	\$1.56	\$1.85	\$2.20	\$2.48	\$2.77
500-999	0.76	1.35	1.70	1.85	2.58	3.24	3.80		1.19	1.54	1.82	2.14	2.42	2.70
1,000-1,999	0.73	1.28	1.58	1.77	2.51	3.07	3.72		1.16	1.47	1.77	2.07	2.34	2.61
2,000 or more	0.68	1.24	1.57	1.68	2.43	3.01	3.68		1.11	1.42	1.68	2.00	2.25	2.50
Minimum Charge	78.00	78.00	93.00	99.00	112.00	128.00	144.00		151.00	195.00	232.00	274.00	309.00	345.00

For guarantee details, service availability, delivery time commitments, to request a pickup or to view the "UPS Air Freight Terms and Conditions of Contract for UPS Air Freight Services in the United States, Canada and International," visit [ups-scs.com/terms](http://ups-scs.com/terms).

### Notes:

- Refer to pages 70 to 74 and 76 to 80 for value-added services and other charges.
- All of the rates above are per pound and minimum charges are per shipment unless otherwise specified.
- All rates above are in USD.
- AM, PM, B1, B2 and B3 points are defined by the current version of UPS Supply Chain Solutions® [Quick Zip program](#), available on disk or at [forwarding.ups-scs.com/quickzip](http://forwarding.ups-scs.com/quickzip). UPS Supply Chain Solutions service points are subject to change without prior notice. Refer to page 11 for more information.

# Originating Within the U.S. 48 Contiguous States Air Freight

Weight Breaks (Lbs.)	Destination U.S. 48	Destination			Destination Canada
		AK/HI Metro	PR	AK/HI Extended	

## UPS Next Day Air® Freight NGS

For UPS zone information, refer to the 48 Contiguous States Zone Charts at [ups.com/rates](http://ups.com/rates) for UPS Next Day Air®.

For UPS zone information, refer to pages 87 to 92 for UPS Worldwide Express®.

Zones	102	103	104	105	106	107	108	124	125	126	81	82
151-499	\$1.28	\$1.77	\$2.69	\$3.97	\$4.32	\$5.01	\$5.53	\$6.18	\$4.62	\$6.47	\$3.84	\$4.15
500-999	1.26	1.73	2.62	3.91	4.29	4.99	5.39	5.98	4.62	6.26	3.84	4.15
1,000-1,999	1.24	1.69	2.56	3.86	4.21	4.95	5.26	5.73	4.30	6.22	3.57	3.81
2,000 or more	1.21	1.66	2.52	3.46	4.12	4.91	5.20	5.68	4.30	6.09	3.57	3.81
Minimum Charge	90.00	152.00	231.00	291.00	311.00	325.00	363.00	707.00	655.00	774.00	369.00	404.00

## UPS 2nd Day Air® Freight NGS

For UPS zone information, refer to the 48 Contiguous States Zone Charts at [ups.com/rates](http://ups.com/rates) for UPS 2nd Day Air®.

For UPS zone information, refer to pages 87 to 92 for UPS Worldwide Expedited®.

Zones	202	203	204	205	206	207	208	224	225	226	71	72
151-499	\$0.95	\$1.46	\$1.84	\$1.98	\$2.96	\$3.95	\$4.64	\$5.27	\$3.38	\$5.64	\$2.89	\$3.05
500-999	0.93	1.37	1.72	1.95	2.87	3.82	4.36	5.23	3.38	5.52	2.89	3.05
1,000-1,999	0.91	1.34	1.65	1.92	2.78	3.78	4.22	4.96	3.14	5.48	2.62	2.78
2,000 or more	0.89	1.25	1.62	1.71	2.47	3.25	3.71	4.74	3.14	5.41	2.62	2.78
Minimum Charge	87.00	142.00	175.00	215.00	243.00	291.00	316.00	668.00	427.00	710.00	294.00	311.00

## UPS 3 Day Freight® NGS

For UPS zone information, refer to the 48 Contiguous States Zone Charts at [ups.com/rates](http://ups.com/rates) for UPS 3 Day Select®.

For UPS zone information, refer to pages 87 to 92 for UPS Standard™ to Canada.

Zones	302	303	304	305	306	307	308	For Services to PR, AK and HI, UPS Next Day Air Freight NGS and UPS 2nd Day Air Freight NGS are available.	51	52	53	54	55	56
151-499	\$0.75	\$1.31	\$1.56	\$1.73	\$2.50	\$3.06	\$3.52		\$1.09	\$1.41	\$1.67	\$1.98	\$2.24	\$2.50
500-999	0.69	1.22	1.53	1.67	2.33	2.92	3.43		1.07	1.39	1.64	1.93	2.18	2.43
1,000-1,999	0.66	1.15	1.42	1.60	2.26	2.77	3.35		1.05	1.33	1.60	1.87	2.11	2.35
2,000 or more	0.61	1.12	1.41	1.51	2.19	2.71	3.32		1.00	1.28	1.51	1.80	2.03	2.25
Minimum Charge	70.00	70.00	84.00	89.00	101.00	115.00	130.00		136.00	176.00	209.00	247.00	279.00	311.00

For service availability, delivery time commitments, to request a pickup or to view the "UPS Air Freight Terms and Conditions of Contract for UPS Air Freight Services in the United States, Canada and International," visit [ups-scs.com/terms](http://ups-scs.com/terms).

### Notes:

- Refer to pages 70 to 74 and 76 to 80 for value-added services and other charges.
- All of the rates above are per pound and minimum charges are per shipment unless otherwise specified.
- All rates above are in USD.
- AM, PM, B1, B2 and B3 points are defined by the current version of UPS Supply Chain Solutions® [Quick Zip program](#), available on disk or at [forwarding.ups-scs.com/quickzip](http://forwarding.ups-scs.com/quickzip). UPS Supply Chain Solutions service points are subject to change without prior notice. Refer to page 11 for more information.

## Domestic

# Value-Added Services

The following value-added services are available for the UPS domestic services highlighted in the Description column.

Available Options	Description	Fee
Certificate of Origin	Air Freight - Can be prepared by UPS on behalf of the shipper for goods manufactured and originating within the U.S. - Shipments from the U.S. to Canada and Puerto Rico.	\$25.00
For All <a href="#">Collect on Delivery</a> (C.O.D.) Services	<b>Package</b> - UPS will attempt to collect the amount shown on C.O.D. tag or package label, then send payment to you. If payment cannot be collected after three attempts, the package will be returned. - C.O.D. service is available for packages shipped throughout the U.S. and Puerto Rico. - Business or personal checks are accepted as payment. Currency is not accepted for payment. - C.O.D. service is not available when using a UPS 3 Day Select® or UPS Ground shipping document. Refer to page <a href="#">32</a> for an explanation of these documents.  <b>Less-Than-Truckload</b> - C.O.D. is accepted on your behalf when requested.	Package \$11.00
UPS C.O.D.	<b>Package</b> To request a C.O.D. electronically: - Service is available by using WorldShip®, UPS Internet Shipping, UPS CampusShip®, the UPS Developer Kit or a UPS Ready® solution. - The shipping system will produce a barcoded address label that contains all C.O.D. information.  To request a C.O.D. using a manual tag: - Type or print an address label and attach it to the top of the package. - Complete the UPS C.O.D. tag per the instructions on the tag and specify the exact amount due. - Attach C.O.D. tag to each package requiring collection, covering the address label. - Retain the "Shipper Receipt" portion for your records.	Less-Than-Truckload 6% of C.O.D. amount with a minimum charge of \$95.00 and maximum charge of \$5,400.00 \$11.00
<a href="#">C.O.D. Direct</a> *	<b>Package</b> - Receive C.O.D. payments generally within six business days of package delivery. - Direct transfer of funds into your designated accounts; timely alert of non sufficient funds. - Receive daily reports of payments received, net deposits to accounts and total returned items. - Must have minimum annual 50 C.O.D. tags to qualify. - No additional fee beyond the C.O.D. tag rate. Please contact your account representative for more details.	Contractual service
<a href="#">C.O.D. Automatic</a> *	<b>Package</b> - Receive advanced C.O.D. funds in as few as two days. - Direct transfer of funds into your designated accounts; timely alert of non sufficient funds. - Online access to statement history, check images and downloadable transaction details. - Must have minimum annual C.O.D. remittances of \$30,000.00 to qualify.	Contractual service
Delayed Deposit for C.O.D. Direct and C.O.D. Automatic*	<b>Package</b> (additional feature of C.O.D. Direct and C.O.D. Automatic) - Eliminates manual handling of checks held for delayed deposits by electronically scheduling future deposits directly into your designated accounts; includes online, self service capabilities.	Contractual service
<a href="#">C.O.D. Secure</a> *	<b>Package</b> - Receive all the benefits of C.O.D. Automatic, along with protection for returned C.O.D. checks up to a specified limit. - Must have minimum annual C.O.D. remittances of \$50,000.00 and at least 50 C.O.D. tags to qualify.	Contractual service
<a href="#">Dangerous Goods</a>	Air Freight - Dangerous Goods can be shipped via UPS Next Day Air® Freight NGS only. - Non conforming freight may be subject to service delays.	\$61.20
<a href="#">Declared Value for Carriage</a>	<b>Package</b> - UPS's liability for loss or damage to a shipment is limited to \$100.00 without a declaration of value. - The maximum declared value is \$50,000.00 per package. UPS's liability for loss or damage can be increased up to \$50,000.00 (subject to terms and conditions) by making a declaration of value for an additional charge.  - Declared Value charges for freight collect and third party shipments may be billed to your shipper account. - Refer to <a href="#">ups.com/terms</a> for more information.	Package - \$0.00 \$100.00 \$0.00 - \$100.01 \$50,000.00 for each \$100.00 (or portion of \$100.00) of the total value declared \$0.85 - Minimum \$2.55

\*Visit [upscapital.com/cod](#) or call 1-877-263-8772 for more information.

#### Notes:

- Fuel surcharges apply to value-added services and other charges associated with pickup, transport and delivery. For current fuel surcharges, where applicable, visit [ups.com](#) for package, [ups-scs.com/surcharges](#) for Air Freight and [ltl.upsfreight.com](#) for UPS Freight®.
- Value-added services may vary for UPS Express Critical®. Visit [upsexpresscritical.com](#) for more information.

# Domestic Value-Added Services

The following value-added services are available for the UPS domestic services highlighted in the Description column.

Available Options	Description	Fee
<u><a href="#">Declared Value for Carriage (continued)</a></u>	<p><b>Air Freight</b></p> <ul style="list-style-type: none"> <li>- UPS's liability for all losses is limited to \$50.00 per shipment or \$0.50 per pound, whichever is greater.</li> <li>- Shipper may declare a value in excess of these limits, subject to maximum allowable values for an additional charge.</li> <li>- For more information, refer to the "<a href="#">UPS Air Freight Terms and Conditions of Contract for UPS Air Freight Services in the United States, Canada and International</a>" at <a href="#">ups scs.com/terms</a>.</li> </ul> <p><b>Less-Than-Truckload</b></p> <ul style="list-style-type: none"> <li>- UPS's liability for losses is limited to the lesser of: (1) the actual invoice value of the commodities lost, damaged, or destroyed; (2) the amount determined from the applicable limited liability provisions of the National Motor Freight Classification (NMFC); (3) the limits provided by contract, if applicable; or (4) the <a href="#">UPS Freight® 102 Series Tariff</a>.</li> <li>- Shipper may declare a value in excess of these limits, subject to maximum allowable values for an additional charge.</li> <li>- For more information, refer to the <a href="#">UPS Freight 102 Series Tariff</a> at <a href="#">upsfreight.com/tariff</a> Item 166.</li> </ul>	<p><b>Air Freight</b></p> <ul style="list-style-type: none"> <li>- \$0.85 per \$100.00 of Declared Value: minimum of \$16.70</li> </ul> <p><b>Less-Than-Truckload</b></p> <ul style="list-style-type: none"> <li>- 3% of the amount of excess liability requested, subject to a minimum charge of \$65.00 per shipment</li> </ul>
<b>Delivery Change Options</b>	<p><b>Package</b></p> <p><u><a href="#">UPS Delivery Intercept®</a></u>:</p> <ul style="list-style-type: none"> <li>- As a shipper, and after you tender your packages to UPS, you can request that UPS return the package to you, reroute the package to a new address, have the package held for pickup or have the package delivered on a future date. When the package is tracked, the status of the intercept will be displayed.</li> <li>- Shippers can request a UPS Delivery Intercept through the Shipping History within WorldShip® 9.0 or higher, UPS CampusShip®, UPS Internet Shipping, Quantum View Manage® or UPS tracking on <a href="#">ups.com</a>. A UPS Delivery Intercept can also be requested by calling 1 800 PICK UPS®.</li> </ul> <p><b>Delivery Change Request:</b></p> <ul style="list-style-type: none"> <li>- After the first delivery attempt has occurred, consignees may request a Delivery Change Request to change a package's delivery location or time, have the package held for pickup or request the package to be returned to the sender. The consignee submits the request by using the Tracking application on <a href="#">ups.com</a>, or by calling 1 800 PICK UPS. A UPS InfoNotice® number is required to change the destination delivery address.</li> </ul>	<p><b>UPS Delivery Intercept:</b></p> <ul style="list-style-type: none"> <li>- \$12.00 per package for web requests</li> <li>- \$17.00 per package for phone requests</li> <li>- No charge for Will Call</li> </ul> <p><b>Delivery Change Request:</b></p> <ul style="list-style-type: none"> <li>- \$5.00 per package for web requests</li> <li>- \$6.00 per package for phone requests</li> <li>- No charge for Return to Sender and Will Call</li> </ul> <p>Additional transportation fees may apply. Refer to <a href="#">ups.com/terms</a> for more information.</p>
<b>For All Delivery Confirmation Services</b>	<p><b>Package</b></p> <ul style="list-style-type: none"> <li>- Confirmation of delivery is made available online or by mail.</li> <li>- Service is available by using WorldShip, UPS Internet Shipping, UPS CampusShip, UPS Mobile™, the UPS Developer Kit or a UPS Ready® solution meeting the most current specifications set forth in the <i>UPS Guide to Labeling</i>.</li> <li>- Refer to <a href="#">ups.com/terms</a> for more information.</li> </ul>	
<u><a href="#">UPS Delivery Confirmation</a></u>	<ul style="list-style-type: none"> <li>- Confirmation of delivery, without a signature, can be mailed or viewed online.</li> </ul>	\$2.00
<b>Signature Required</b>	<ul style="list-style-type: none"> <li>- UPS will obtain a signature on delivery, and include it with the delivery confirmation information. (UPS may obtain, at its discretion, an electronic acknowledgment of receipt from the recipient when this option is selected.)</li> </ul>	\$3.75
<b>Adult Signature Required</b>	<ul style="list-style-type: none"> <li>- UPS will obtain the signature of an adult age 21 or older on delivery, and include it with the delivery confirmation information.</li> </ul>	\$4.75
<u><a href="#">Hold for Pickup</a></u>	<p><b>Package</b></p> <ul style="list-style-type: none"> <li>- UPS will deliver the package to a selected UPS Customer Center and call the recipient for pickup, usually by 8:30 a.m. on the scheduled day of delivery.</li> <li>- Recipient will be required to present a government issued photo ID.</li> <li>- If a recipient's representative is picking up the package, a letter on company letterhead authorizing release or a company ID may be required.</li> <li>- Packages not picked up within five business days will be returned to the shipper.</li> <li>- Hold for Pickup service is not available for Saturday Delivery.</li> <li>- For each package, customers must prepare a label including the words "Hold for Pickup," the recipient's name and telephone number and the full address of the UPS Customer Center.</li> <li>- Apply a UPS Hold for Pickup label above the address label on the package.</li> <li>- Select "Order Supplies" from the left side of the <a href="#">ups.com</a> homepage or call 1 800 PICK UPS to order Hold for Pickup labels.</li> <li>- Visit <a href="#">ups.com</a> or call 1 800 PICK UPS for the most convenient UPS Hold for Pickup location.</li> </ul>	No charge

**Notes:**

- Fuel surcharges apply to value-added services and other charges associated with pickup, transport and delivery. For current fuel surcharges, where applicable, visit [ups.com](#) for package, [ups-scs.com/surcharges](#) for Air Freight and [ltl.upsfreight.com](#) for UPS Freight.
- Value-added services may vary for UPS Express Critical®. Visit [upsexpresscritical.com](#) for more information.

# Domestic Value-Added Services

The following value-added services are available for the UPS domestic services highlighted in the Description column.

Available Options	Description	Fee
<a href="#"><u>Hold at Destination Airport for Pickup (HAPU)</u></a>	<b>Air Freight</b> <ul style="list-style-type: none"> <li>- Freight is to be held at the carrier's destination location for pickup by the recipient.</li> <li>- HAPU requires a consignee name and phone number.</li> <li>- All services will be billed door-to-door.</li> </ul>	No charge
<a href="#"><u>Proof of Delivery (P.O.D.)</u></a>	<b>Package</b> <ul style="list-style-type: none"> <li>- Proof of Delivery of a shipment via e-mail, fax or mail is subject to a charge which will be assessed to the shipper. Refer to page <a href="#">153</a> for more Proof of Delivery options.</li> </ul>	\$3.00
Saturday Delivery	<b>Package</b> <ul style="list-style-type: none"> <li>- For time-critical shipments, UPS offers the convenience of Saturday Delivery.</li> <li>- Available with UPS Next Day Air® Early A.M.®, UPS Next Day Air® and UPS 2nd Day Air® Services, and with UPS Returns® Services.</li> <li>- Not available with UPS Next Day Air Saver®, UPS 2nd Day Air A.M.® or UPS 3 Day Select® Services.</li> <li>- UPS Next Day Air Early A.M. shipments are guaranteed one hour later than the guaranteed weekday delivery time to most UPS Next Day Air Early A.M. destinations.</li> <li>- UPS Next Day Air shipments are guaranteed an hour and a half later than the guaranteed weekday delivery time to destinations where the weekday guaranteed delivery time is either 10:30 a.m. or 12:00 p.m.*</li> <li>- UPS 2nd Day Air shipments are guaranteed by end of day to destinations where UPS Next Day Air is committed by 10:30 a.m. or 12:00 p.m.*</li> <li>- Each Express Envelope or package must bear a Saturday Delivery routing label.</li> <li>- Service fees are billed to the payer of the transportation charges.</li> <li>- A Saturday Delivery fee applies to UPS Hundredweight Service® for UPS Next Day Air and UPS 2nd Day Air shipments delivered on Saturday. For Saturday Delivery, each UPS Hundredweight Service package must bear a Saturday Delivery routing label.</li> <li>- Refer to <a href="#">ups.com</a>® or call 1-800-PICK-UPS® for delivery areas.</li> </ul> <b>Air Freight</b> <ul style="list-style-type: none"> <li>- Saturday Delivery may be selected by the shipper for UPS Next Day Air® Freight and UPS Next Day Air® Freight NGS where available.</li> <li>- Shipments delivered on Saturday must be picked up on Friday.</li> </ul>	<b>Package</b> \$15.00
Saturday, Sunday or Holiday Delivery	<b>Less-Than-Truckload</b> <ul style="list-style-type: none"> <li>- Delivery service is available on non-business days such as Saturdays, Sundays and holidays upon request.</li> </ul>	<b>Air Freight</b> \$24.50 per 100 lbs.: - \$53.40 minimum in U.S. and Canada - \$55.60 minimum in Puerto Rico <b>Less-Than-Truckload</b> \$190.50 per person, per hour with \$450.00 minimum charge
Saturday Pickup	<b>Package</b> <ul style="list-style-type: none"> <li>- Available with UPS Next Day Air Early A.M., UPS Next Day Air, UPS Next Day Air Saver, UPS 2nd Day Air A.M. and UPS 2nd Day Air.</li> <li>- Includes packages tendered to UPS on Saturday, including packages dropped off at retail locations.</li> <li>- If a Saturday Pickup is scheduled but nothing is shipped, the service fee will be assessed.</li> <li>- Additional pickup fees will apply for UPS On-Call Pickup®.</li> </ul> <b>Air Freight</b> <ul style="list-style-type: none"> <li>- Saturday Pickup may be selected by the shipper for UPS Next Day Air Freight and UPS Next Day Air Freight NGS where available.</li> </ul>	<b>Package</b> \$15.00
Saturday, Sunday or Holiday Pickup	<b>Less-Than-Truckload</b> <ul style="list-style-type: none"> <li>- Pickup service is available on non-business days such as Saturdays, Sundays and holidays upon request.</li> </ul>	<b>Air Freight</b> \$24.50 per 100 lbs.: - \$53.40 minimum in U.S. and Canada - \$55.60 minimum in Puerto Rico <b>Less-Than-Truckload</b> \$190.50 per person, per hour with \$450.00 minimum charge

\*Saturday Delivery may vary based on location. Refer to [ups.com](#) for more information.

## Notes:

- Fuel surcharges apply to value-added services and other charges associated with pickup, transport and delivery. For current fuel surcharges, where applicable, visit [ups.com](#) for package, [ups-scs.com/surcharges](#) for Air Freight and [ltl.upsfreight.com](#) for UPS Freight®.
- Value-added services may vary for UPS Express Critical®. Visit [upsexpresscritical.com](#) for more information.

# Domestic Value-Added Services

The following value-added services are available for the UPS domestic services highlighted in the Description column.

Available Options	Description	Fee
Scheduled Pickup Options	<p><b>Package</b></p> <ul style="list-style-type: none"> <li>- UPS offers the greatest number of reliable and convenient pickup options for your package shipments.</li> <li>- UPS uses innovative technology and efficiency to operate an environmentally responsible transportation network.</li> <li>- One UPS driver will pick up all of your packages – Air, International and Ground Services. That can mean a lower carbon footprint for UPS and you.</li> <li>- To adjust your pickup preferences, or for more information, log in at <a href="#">ups.com</a>®.</li> </ul>	
 <a href="#">UPS Smart Pickup</a> ®†	<ul style="list-style-type: none"> <li>- UPS uses innovative technology to automatically arrange a pickup only when you have packages to ship.</li> <li>- When you process a shipment using WorldShip® 2010 or higher, UPS Internet Shipping or UPS CampusShip®, the system automatically notifies a UPS driver to make a UPS Smart Pickup that same day.</li> <li>- This option is best for customers who may not always ship a package every day but still want the convenience of an automatic Scheduled Pickup.</li> <li>- Having UPS come to your business only when you have a package to ship saves fuel and can reduce carbon emissions.</li> </ul>	\$10.00 Flat charge per week regardless of weekly billing
<a href="#">Daily Pickup</a> *	<ul style="list-style-type: none"> <li>- A UPS driver automatically stops at your location once each business day, as scheduled.</li> <li>- This option is best for customers who ship every day and want the convenience of an automatic Scheduled Pickup.</li> </ul>	Weekly Billing Total: - \$0.00-\$74.99 \$22.00 - \$75.00 or more \$11.00
 <a href="#">Daily On-Route Pickup</a> †	<ul style="list-style-type: none"> <li>- A UPS driver makes a pickup at your location once each business day while making deliveries in your area, even if there are no packages delivered.</li> <li>- This option provides the convenience of automatic Scheduled Pickup while saving fuel and reducing carbon emissions from extra trips.</li> </ul>	Weekly Billing Total: - \$0.00-\$74.99 \$20.00 - \$75.00 or more \$10.00
 <a href="#">Day-Specific Pickup</a> *†	<ul style="list-style-type: none"> <li>- A UPS driver automatically stops at your location on days you decide are best for your business.</li> <li>- Select which days of the week, Monday through Friday, you would like UPS to make Scheduled Pickups.</li> <li>- This option is best for customers who ship on specific days.</li> <li>- The weekly service fee will vary based on the number of pickup days selected.</li> </ul>	Weekly Billing Total: 1-2 days 3 days 4 days - \$0.00-\$74.99 \$10.00 \$15.00 \$20.00 - \$75.00 or more \$10.00 \$10.00 \$10.00
 <a href="#">UPS carbon neutral</a>	<p><b>Package</b></p> <ul style="list-style-type: none"> <li>- UPS calculates the CO<sub>2</sub> emissions associated with the transport of your shipment and purchases carbon offsets to balance out the CO<sub>2</sub> impact.</li> <li>- Available to shippers using WorldShip, UPS Internet Shipping, UPS CampusShip, the UPS Developer Kit or an approved UPS Ready solution.</li> <li>- When you select this option through a UPS authorized shipping system, the shipping label will include a carbon neutral indicator. Your recipient will also receive UPS carbon neutral branded correspondence if you select e-mail notifications.</li> </ul>	- UPS Air Services and UPS 3 Day Select®: \$0.20 - UPS Ground: \$0.05

\*Customers who select this Scheduled Pickup option receive one UPS On-Call Pickup® of air or international packages per day at no extra charge for shipments tendered after their Scheduled Pickup time. (For Day-Specific Pickup, the total number of free UPS On-Call Pickups for the week will not exceed the number of selected pickup days.)

†Visit [ups.com/pickupoptions](#) to learn more.

## Notes:

- Fuel surcharges apply to value-added services and other charges associated with pickup, transport and delivery. For current fuel surcharges, where applicable, visit [ups.com](#) for package, [ups-scs.com/surcharges](#) for Air Freight and [ltl.upsfreight.com](#) for UPS Freight®.
- Value-added services may vary for UPS Express Critical®. Visit [upsexpresscritical.com](#) for more information.

 [These options help you take action in reducing the climate impact associated with the transportation of your shipments.](#)

**STANDARD LIST RATES**

# Domestic Value-Added Services

The following value-added services are available for the UPS domestic services highlighted in the Description column.

Available Options	Description	Fee
<a href="#">UPS My Choice®</a>	<p><b>Package</b></p> <p>UPS My Choice helps shippers to:</p> <ul style="list-style-type: none"> <li>- Ensure delivery on the first attempt</li> <li>- Reduce tracking calls and returns</li> <li>- With two levels of membership, UPS My Choice provides recipients with online and mobile access to flexible delivery options to manage their home deliveries.</li> <li>- Maintain superior customer service</li> <li>- Improve online purchasing experience</li> </ul>	
UPS My Choice Member	<ul style="list-style-type: none"> <li>- Proactive alerts via text, phone or e-mail the day before a delivery, the morning of delivery, and/or Confirmation of Delivery.</li> <li>- Recipients may give authorization online for UPS to deliver packages without a signature.</li> <li>- Hold for Will Call at a UPS Customer Center.</li> <li>- UPS will provide delivery information, typically a four-hour approximate delivery time.</li> </ul> <p>Service upgrades:</p> <ul style="list-style-type: none"> <li>- Reroute or reschedule delivery: <ul style="list-style-type: none"> <li>• Deliver to a UPS Retail Location*: Have packages delivered to a location of The UPS Store®.</li> <li>• Reschedule Delivery: Have packages delivered on a different day.</li> <li>• Deliver to Another Address: Reroute* delivery to another address.</li> <li>• Set a vacation and have all packages delivered to a location of The UPS Store or delivered on one of the three business days after the vacation ends.</li> </ul> </li> <li>- Upgrade UPS SurePost®** to UPS Ground.</li> </ul>	Free  \$5.00 per package  \$3.50 per package  \$40.00 annual fee
UPS My Choice Premium Member	<ul style="list-style-type: none"> <li>- Includes same features as a UPS My Choice Member, with unlimited rerouting and rescheduling. Annual fee does not include service upgrades.</li> <li>- Provides an online Delivery Planner to help manage and track recipients' home deliveries.</li> <li>- Ability to designate where the driver should leave packages (e.g., porch).</li> <li>- Leave a package with a neighbor (someone within sight of the original delivery address).</li> </ul> <p>Service upgrades:</p> <ul style="list-style-type: none"> <li>- Reroute and reschedule delivery options.</li> <li>- Confirmed Delivery Window: Select a two-hour confirmed delivery window.</li> <li>- Upgrade UPS SurePost** to UPS Ground.</li> </ul>	- Free, Unlimited - \$5.00 per package - \$3.50 per package
<a href="#">UPS On-Call Pickup®</a>	<p><b>Package</b></p> <ul style="list-style-type: none"> <li>- With one pickup request, UPS will pick up all of your packages – Air, International and Ground Services.</li> <li>- Schedule a same-day or future-day pickup.</li> <li>- UPS On-Call Pickup gives you the convenience of having your shipment picked up at your home or office by scheduling a pickup via <a href="#">ups.com</a>® or by calling 1-800-PICK-UPS®.</li> <li>- At <a href="#">ups.com</a>, send an e-mail confirmation of your pickup request to multiple addresses, modify your pickup request, or cancel the request.</li> <li>- Fees are applied per pickup request regardless of the number of packages being picked up.</li> </ul>	- Same-Day Pickup: \$6.50 - Future-Day Pickup: \$5.50 - Residential and area surcharges may apply
<a href="#">Verbal Confirmation of Delivery</a>	<p><b>Package</b></p> <ul style="list-style-type: none"> <li>- To confirm delivery of your shipment, a UPS representative will call the preferred contact telephone number listed on your UPS Next Day Air® Early A.M.® package.</li> </ul>	\$3.00

\*For UPS My Choice options Deliver to a UPS Retail Location and Deliver to Another Address, transportation charges may apply for packages delivered beyond Zone 2 from the original delivery address.

\*\*UPS SurePost is a contract only, non-guaranteed economy residential service with final delivery typically provided by the U.S. Postal Service.

## Notes:

- Fuel surcharges apply to value-added services and other charges associated with pickup, transport and delivery. For current fuel surcharges, where applicable, visit [ups.com](#) for package, [ups-scs.com/surcharges](#) for Air Freight and [ltl.upsfreight.com](#) for UPS Freight®.
- Value-added services may vary for UPS Express Critical®. Visit [upsexpresscritical.com](#) for more information.

## Domestic

# Value-Added Services

### UPS RETURNS®

The following value-added services are available for all UPS domestic package services unless otherwise indicated.

Available Options	Description	Fee
<b>STANDARD RETURNS SOLUTIONS</b>		
Authorized Return Service	<p>UPS provides you with preprinted return labels.</p> <ul style="list-style-type: none"> <li>- UPS will preprint the return label according to your specification.</li> <li>- You have the option of including a return label with the outbound shipment or distributing the label separately.</li> </ul>	Contractual service
Print Return Label	<ul style="list-style-type: none"> <li>- You generate the label and include it in an outbound shipment or distribute separately to your customer, who then applies the label to the package.</li> </ul>	\$0.50 per label
Electronic Return Label	<ul style="list-style-type: none"> <li>- UPS e-mails the label upon your request to your customer, who then prints the label and applies it to the package.</li> </ul>	\$1.00 per label
Print and Mail Return Label	<ul style="list-style-type: none"> <li>- UPS prints the label upon your request and mails it to your customer, who then applies the label to the package.</li> </ul>	\$2.25 per label
<b>PREMIUM RETURNS SOLUTIONS</b>		
UPS Returns® Exchange	<ul style="list-style-type: none"> <li>- UPS delivers a replacement item and picks up a like item for return during the same visit.</li> <li>- The new item is unpacked by the driver and customer; then using the delivery packaging, the old item is repacked for return to the shipper.</li> <li>- Replacement item won't be delivered until consignee has return item ready.</li> <li>- Voice, text and e-mail notifications are available to notify your customer of the upcoming exchange.</li> <li>- The outbound and return package tracking numbers are linked together.</li> </ul>	Contractual service \$15.00 per exchange
1 UPS Pickup Attempt Label	<ul style="list-style-type: none"> <li>- UPS delivers a return shipping label to your customer and collects the item for return. If the package cannot be picked up on the first attempt, UPS will leave the return label at the pickup location.</li> </ul>	\$5.50 per label
3 UPS Pickup Attempts Label	<ul style="list-style-type: none"> <li>- UPS delivers a return shipping label to your customer and collects the item for return. If the package cannot be picked up on the first attempt, UPS will only make two more pickup attempts over the next two business days.</li> </ul>	\$7.50 per label
UPS Returns® Flexible Access	<ul style="list-style-type: none"> <li>- A unique label allows consumers to ship a return package at any U.S. Postal Service® (USPS) location in addition to the thousands of UPS locations nationwide.</li> <li>- All packages are returned to the original shipper through UPS Ground.</li> </ul>	Contractual service
<b>CUSTOM RETURNS SOLUTIONS</b>		
Customized Returns	<ul style="list-style-type: none"> <li>- UPS can customize existing returns capabilities to address a customer's specific returns needs.</li> </ul>	Contractual service
Returns and The UPS Store®	<ul style="list-style-type: none"> <li>- The UPS Store provides product return and exchange programs that can be tailored to customers' needs, including leveraging The UPS Store network of 4,300+ locations.</li> </ul>	Contractual service

#### GENERAL INFORMATION REGARDING UPS RETURNS SERVICES

- Returns are offered via UPS Next Day Air® Early A.M.®, UPS Next Day Air®, UPS 2nd Day Air®, UPS 3 Day Select® and UPS Ground Service where available.
- See the value-added services section for notes about Saturday Delivery and other returns capabilities starting on page [72](#).
- A return shipment does not need to be originally delivered by UPS.
- Return packages must be UPS-compatible conforming to UPS packaging guidelines and fall within UPS size and weight limits.
- Shipments containing certain items including, but not limited to, Hazardous Materials or Dangerous Goods requiring shipping papers are not allowed in UPS Returns Services.
- Transportation charges and fees are billed when the package is delivered; Returns Exchange outbound transportation and accessorial fee is billed at the time of request.
- Refer to [ups.com/terms](#) for more information about UPS Returns Services.

# Domestic Other Charges

The following information applies to the UPS domestic services highlighted in the Description column.

Charges	Description	Fee														
Additional Handling	<b>Package</b> <ul style="list-style-type: none"> <li>- An Additional Handling charge will be assessed for any package that requires special handling, as determined by UPS in its sole discretion, including, but not limited to:           <ul style="list-style-type: none"> <li>• Any article that is encased in an outside shipping container made of metal or wood.</li> <li>• Any cylindrical-like item, such as a barrel, drum, pail or tire, that is not fully encased in a corrugated cardboard shipping container.</li> <li>• Any package with the longest side exceeding 60 inches or its second-longest side exceeding 30 inches.</li> <li>• Any package with an actual weight of more than 70 pounds.</li> </ul> </li> <li>- Will not be assessed when a Large Package Surcharge is applied.</li> </ul>	\$8.50														
Address Correction	<b>Package and Air Freight</b> <ul style="list-style-type: none"> <li>- If UPS is unable to deliver a package as addressed by the shipper or if the package has an invalid, incorrect or incomplete address, UPS will make reasonable efforts, to be determined by UPS, to secure the correct or complete address. If the correct or complete address is secured, UPS will attempt delivery, shipper will be provided with the correct address and an Address Correction charge will be assessed.</li> <li>- If you are using WorldShip®, UPS Internet Shipping, UPS CampusShip®, UPS Mobile™, or the UPS Developer Kit, city, state and ZIP Code™ combinations are automatically validated within each system.</li> <li>- WorldShip, UPS Internet Shipping, UPS CampusShip and UPS Mobile can validate addresses against UPS's street-level address database.</li> <li>- An address validated by UPS may be incorrect or incomplete for purposes of completing delivery, and may be corrected by UPS.</li> </ul>	<b>Package</b> \$12.00 <b>Air Freight</b> \$35.00														
Corrected Bill of Lading	<b>Less-Than-Truckload</b> <ul style="list-style-type: none"> <li>- When information on a shipping document must be corrected.</li> </ul>	- Prior to Delivery: \$26.50 - After Delivery: \$36.00														
Delivery Area Surcharge	<b>Package</b> <ul style="list-style-type: none"> <li>- A surcharge applies to each package delivered to certain ZIP Codes within the 48 contiguous states. For Alaska and Hawaii, refer to page <a href="#">79</a> for the Remote Area Surcharge.</li> <li>- Refer to the Area Surcharge Listing at <a href="#">ups.com/rates</a> or call 1-800-PICK-UPS® for a listing of applicable ZIP Codes.</li> </ul>	<table style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th style="text-align: right; width: 15%;">Ground</th> <th style="text-align: right;">Air</th> </tr> </thead> <tbody> <tr> <td style="text-align: right;">- Commercial</td> <td style="text-align: right;">\$2.00</td> <td style="text-align: right;">\$2.15</td> </tr> <tr> <td style="text-align: right;">- Residential</td> <td style="text-align: right;">\$2.75</td> <td style="text-align: right;">\$3.25</td> </tr> <tr> <td style="text-align: right;">- Commercial Extended</td> <td style="text-align: right;">\$2.00</td> <td style="text-align: right;">\$2.15</td> </tr> <tr> <td style="text-align: right;">- Residential Extended</td> <td style="text-align: right;">\$3.50</td> <td style="text-align: right;">\$3.50</td> </tr> </tbody> </table>	Ground	Air	- Commercial	\$2.00	\$2.15	- Residential	\$2.75	\$3.25	- Commercial Extended	\$2.00	\$2.15	- Residential Extended	\$3.50	\$3.50
Ground	Air															
- Commercial	\$2.00	\$2.15														
- Residential	\$2.75	\$3.25														
- Commercial Extended	\$2.00	\$2.15														
- Residential Extended	\$3.50	\$3.50														
Delivery Attempt	<b>Air Freight</b> <ul style="list-style-type: none"> <li>- A shipment which cannot be delivered on the first attempt to the consignee will be returned to the service center and the consignee notified.</li> <li>- A subsequent attempt to deliver will be made only upon the request of the consignee.</li> </ul>	\$27.80														
Destination Outside Service Area	<b>Package</b> <ul style="list-style-type: none"> <li>- If delivery of a UPS Next Day Air® Early A.M.® shipment is requested to a destination outside the UPS Next Day Air Early A.M. service area, UPS reserves the right to assess an additional fee.</li> </ul>	\$10.00 per shipment														
Dry Ice	<b>Package</b> <ul style="list-style-type: none"> <li>- Most non-Dangerous Goods shipments containing dry ice are accepted, without requiring the shipper to enter into the UPS Dangerous Goods Agreement (contract).</li> <li>- Ship temperature-sensitive goods, prepared as both ground or air shipments and delivered by one network.</li> <li>- Prepare and process these packages through the current version of WorldShip or UPS CampusShip, UPS Developer Kit or an approved UPS Ready® solution.</li> <li>- The IATA "Shipper's Declaration for Dangerous Goods" is not required for domestic shipments of non-Dangerous Goods packed in dry ice. 49 C.F.R. Shipping Papers are only required for non-medical shipments containing more than 5.5 pounds of dry ice.</li> <li>- For more information, visit <a href="#">ups.com</a>® or call the Hazardous Materials Support Center at 1-800-554-9964.</li> </ul>	\$5.00														

## Notes:

- Fuel surcharges apply to value-added services and other charges associated with pickup, transport and delivery. For current fuel surcharges, where applicable, visit [ups.com](#) for package, [ups-scs.com/surcharges](#) for Air Freight and [ltl.upsfreight.com](#) for UPS Freight®.
- Other charges may vary for UPS Express Critical®. Visit [upsexpresscritical.com](#) for more information.

# Domestic Other Charges

The following information applies to the UPS domestic services highlighted in the Description column.

Charges	Description	Fee
Hazardous Materials	<p><b>Package</b></p> <ul style="list-style-type: none"> <li>- UPS accepts Hazardous Materials only from customers with a UPS Dangerous Goods Agreement (contract) in effect and a Scheduled Pickup account, and then for transport only within and between all 50 states and Puerto Rico. Refer to page <a href="#">142</a> for international shipments containing International Dangerous Goods (Hazardous Materials).</li> <li>- A domestic contract is not required for "Other Regulated Materials" (ORM-D) ground and Limited Quantity (Ltd Qty) shipments prepared under HM-215K in the 48 contiguous states. Materials prepared in accordance with Title 49 C.F.R. 173.4 Small Quantities for highway and rail, 173.4a Excepted Quantities, and 173.4b De minimis exceptions; and Excepted Quantities, as defined in the International Air Transport Association (IATA)* 2.7, may be shipped without a Hazardous Materials contract in the 50 states and Puerto Rico.</li> <li>- Refer to the <a href="#">UPS Guide for Shipping Ground and Air Hazardous Materials</a> at <a href="#">ups.com/hazmat</a> for carrier requirements, restrictions and updates, or call the Hazardous Materials Support Center at 1-800-554-9964 for more information.</li> <li>- UPS accepts Hazardous Materials for Ground Transportation within the 48 contiguous states under the D.O.T. Code of Federal Regulations, as outlined in Title 49, Parts 100-185 on Transportation (49 C.F.R.).</li> <li>- UPS accepts Dangerous Goods for Air Transportation under both the D.O.T. Code of Federal Regulations Title 49 (49 C.F.R.) and IATA as outlined in the <i>Dangerous Goods Regulations</i> (DGR).</li> </ul> <p><b>Less-Than-Truckload</b></p> <ul style="list-style-type: none"> <li>- UPS Freight® accepts Hazardous Materials for Ground Transportation within the 48 contiguous states under the D.O.T. Code of Federal Regulations, as outlined in Title 49, Parts 100-185 on Transportation (49 C.F.R.).</li> </ul>	<p><b>Package</b></p> <ul style="list-style-type: none"> <li>- UPS Air Services and UPS 3 Day Select®: \$37.50 per package</li> <li>- UPS Ground: \$27.50 per package</li> </ul> <p><b>Less-Than-Truckload</b></p> <ul style="list-style-type: none"> <li>- \$32.25 per shipment</li> <li>- \$21.00 per permit</li> <li>- \$6.78 per off-route mile</li> </ul>
Inside Delivery and Inside Pickup	<p><b>Less-than-Truckload</b></p> <ul style="list-style-type: none"> <li>- For shipments that require the driver to deliver or pick up at points beyond the area immediately accessible to the loading dock.</li> </ul> <p><b>Inside Delivery or Inside Pickup</b></p> <p><b>Inside Delivery or Inside Pickup (with no elevator [using stairs])</b></p> <p><b>At New York ZIP Codes™ 10001-99 and 10101-10292</b></p> <p><b>At New York ZIP Codes 10001-99 and 10101-10292 (with no elevator [using stairs])</b></p>	<ul style="list-style-type: none"> <li>- \$9.35 per 100 lbs., subject to a minimum charge of \$97.95 and a maximum charge of \$989.00 per shipment</li> <li>- \$11.09 per 100 lbs., subject to a minimum charge of \$115.00</li> <li>- \$23.00 per 100 lbs., subject to a minimum charge of \$117.50 and a maximum charge of \$1,067.00 per shipment</li> <li>- \$28.00 per 100 lbs., subject to a minimum charge of \$139.25</li> </ul>

\*IATA regulations are based on the "Technical Instructions for Safe Transport of Dangerous Goods by Air," put forth by the International Civil Aviation Organization (ICAO).

## Notes:

- Fuel surcharges apply to value-added services and other charges associated with pickup, transport and delivery. For current fuel surcharges, where applicable, visit [ups.com](#) for package, [ups-scs.com/surcharges](#) for Air Freight and [ltl.upsfreight.com](#) for UPS Freight.
- Other charges may vary for UPS Express Critical®. Visit [upsexpresscritical.com](#) for more information.

# Domestic Other Charges

The following information applies to the UPS domestic services highlighted in the Description column.

Charges	Description	Fee
Large Package Surcharge	<b>Package</b> <ul style="list-style-type: none"> <li>- A package is considered a "Large Package" when its length plus girth [(2 x width) + (2 x height)] combined exceeds 130 inches, but does not exceed the maximum UPS size of 165 inches.</li> <li>- Large Packages are subject to a minimum billable weight of 90 pounds.</li> <li>- An Additional Handling charge will not be assessed when a Large Package Surcharge is applied.</li> </ul>	\$55.00
Liftgate Services	<b>Air Freight and Less-Than-Truckload</b> <ul style="list-style-type: none"> <li>- Liftgate equipment on trailers is available for customers who do not have a shipping or receiving dock and are unable to load or unload their shipment without liftgate assistance.</li> <li>- Liftgate service must be requested as not all trailers are equipped with liftgate devices.</li> </ul>	Air Freight \$44.50 Less-Than-Truckload \$7.19 per 100 lbs., subject to a minimum charge of \$132.50 and a maximum charge of \$339.00 per shipment
Missing/Invalid Account Number or Refusal Fee; Chargeback for Consignee Billing Shipments	<b>Package and Air Freight</b> <ul style="list-style-type: none"> <li>- A processing fee will be charged for a missing or invalid account number when the account number is missing, the account number is not the correct number for the bill-to party, the account number is for a receiver or third party who fails to pay the shipping charges, or the package is shipped to an unauthorized consignee.</li> <li>- In the event of nonpayment by the consignee or third party, the original shipper will be billed a refusal fee in addition to the shipping charges.</li> </ul>	Package \$12.00 Air Freight \$25.00
Non-Conforming Freight	<b>Air Freight</b> <ul style="list-style-type: none"> <li>- Shipments that are unusually shaped, non-stackable, difficult to handle or require special handling in transit (to prevent damage to the shipment, the other shipments it may come in contact with or the equipment).</li> <li>- Non-conforming freight may be subject to service delays and additional charges.</li> </ul>	30% of Air Freight charges
Notification Prior to Delivery	<b>Less-Than-Truckload</b> <ul style="list-style-type: none"> <li>- When recipient must be contacted in advance of arrival.</li> </ul>	\$43.50
Over Maximum Limits	<b>Package</b> <ul style="list-style-type: none"> <li>- Packages with an actual weight of more than 150 pounds, or that exceed 108 inches in length, or exceed a total of 165 inches in length and girth [(2 x width) + (2 x height)] combined, as measured to determine their billable weight, are not accepted for transportation.</li> <li>- If found in the UPS system, they are subject to additional charges.</li> <li>- Refer to <a href="#">ups.com/terms</a> for more information.</li> </ul>	\$50.00

## Notes:

- Fuel surcharges apply to value-added services and other charges associated with pickup, transport and delivery. For current fuel surcharges, where applicable, visit [ups.com](#) for package, [ups-scs.com/surcharges](#) for Air Freight and [ltl.upsfreight.com](#) for UPS Freight®.
- Other charges may vary for UPS Express Critical®. Visit [upsexpresscritical.com](#) for more information.

# Domestic Other Charges

The following information applies to the UPS domestic services highlighted in the Description column.

Charges	Description	Fee
Oversize	<b>Air Freight</b> <ul style="list-style-type: none"> <li>– Oversize fees will be charged to shipments that exceed 120 inches in length, 83 inches in width and 60 inches in height.</li> </ul> <b>Less-Than-Truckload</b> <ul style="list-style-type: none"> <li>– Shipments containing one or more articles with any single dimension that equals or exceeds 15 feet in length shall be subject to a charge.</li> </ul>	<b>Air Freight</b> Cubic Dimensional Weight and % of transportation charge for the greater of: – 20% if length + girth > 200" – 30% if a dimension ≥ 60" – Minimum \$111.10 when a dimension > 120"  <b>Less-Than-Truckload</b> \$90.00 per shipment
Package Tracking, Tracing and Refund Requests	<b>Package</b> <ul style="list-style-type: none"> <li>– Shipper may be assessed a charge per request for excessive tracking, tracing and refund requests.</li> <li>– Refer to <a href="#">ups.com/terms</a> for more information.</li> </ul>	\$3.00
Payer Rebilling Fee	<b>Air Freight</b> <ul style="list-style-type: none"> <li>– A payer rebilling fee will be assessed for each request to change the billing instructions for a shipment.</li> </ul>	\$25.00
Redelivery	<b>Air Freight and Less-Than-Truckload</b> <ul style="list-style-type: none"> <li>– If more than one delivery attempt is made.</li> </ul>	<b>Air Freight</b> \$27.80 <b>Less-Than-Truckload</b> \$116.50
Remote Area Surcharge	<b>Package</b> <ul style="list-style-type: none"> <li>– A Remote Area Surcharge applies to each package delivered to certain ZIP Codes™ within Alaska and Hawaii.</li> <li>– Applies to any UPS On-Call Pickup® made within certain ZIP Codes within Alaska and Hawaii.</li> <li>– Refer to the Area Surcharge Listing at <a href="#">ups.com/rates</a> or call 1-800-PICK-UPS® for a listing of applicable ZIP Codes.</li> </ul>	– Alaska: \$15.00 – Hawaii: \$6.00
Residential Surcharge/ Residential Delivery/ Residential Pickup	<b>Package, Air Freight and Less-Than-Truckload</b> <ul style="list-style-type: none"> <li>– A surcharge will apply to any delivery or UPS On-Call Pickup to or from a location that is a home, including a business operating out of a home.</li> </ul> <b>Package</b> <ul style="list-style-type: none"> <li>– UPS Ground Service fee applies to UPS On-Call Pickups made at a residential address.</li> </ul> <b>Air Freight</b> <ul style="list-style-type: none"> <li>– Service is available for non-guaranteed Air Freight services only.</li> </ul> <b>Less-Than-Truckload</b> <ul style="list-style-type: none"> <li>– Outside of New York</li> <li>– At New York ZIP Codes 10001-99 and 10101-10292</li> </ul>	<b>Package</b> – UPS Air Services and UPS 3 Day Select®: \$3.20 – UPS Ground Service: \$2.80  <b>Air Freight</b> \$39.00  <b>Less-Than-Truckload</b> – Subject to a charge of \$101.50 – Subject to a charge of \$120.50

## Notes:

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- Other charges may vary for UPS Express Critical®. Visit [upsexpresscritical.com](#) for more information.

# Domestic Other Charges

The following information applies to the UPS domestic services highlighted in the Description column.

Charges	Description	Fee
Storage	<b>Less-Than-Truckload</b> <ul style="list-style-type: none"> <li>- If a shipment cannot be delivered and must be stored at a UPS Freight® facility.</li> </ul>	<b>Storage – Terminal</b> <ul style="list-style-type: none"> <li>- \$2.82 per 100 lbs. per day, subject to a minimum charge of \$26.50 per day</li> </ul> <b>Storage – Public Warehouse</b> <ul style="list-style-type: none"> <li>- \$3.90 per 100 lbs. per day, subject to a minimum charge of \$98.50 per shipment and a maximum charge of \$1,117.00</li> </ul>
Truck Waiting Time	<b>Air Freight</b> <ul style="list-style-type: none"> <li>- If the driver is required to wait more than 15 minutes for either a pickup or delivery, charges based on waiting time will be computed by multiplying the hourly rate by the time involved.</li> </ul> <b>Less-Than-Truckload</b> <ul style="list-style-type: none"> <li>- Detention of Vehicle fees apply (with power and without power) upon expiration of the applicable free time allowed.</li> </ul>	<b>Air Freight</b> <ul style="list-style-type: none"> <li>- \$65.00 per hour</li> <li>- \$47.00 per vehicle for each 15 minutes or fraction thereof shall be made for the time consumed for the delay subject to a minimum charge of \$83.50</li> <li>- \$128.00 per vehicle for each 24 hour period or fraction thereof, excluding non-Business Days</li> </ul> <b>Less-Than-Truckload</b> <ul style="list-style-type: none"> <li>- Detention of Vehicle with Power:</li> <li>- \$47.00 for each 15 minutes after free time expires, with a minimum charge of \$83.50</li> </ul> <ul style="list-style-type: none"> <li>- Detention of Vehicle without Power:</li> <li>- \$128.00 per vehicle for each 24 hour period after free time expires</li> </ul>
Undeliverable Package Return Charge	<b>Package</b> <ul style="list-style-type: none"> <li>- Domestic packages refused by the consignee, or which cannot be delivered due to any other cause beyond UPS's control, will be returned to the shipper at the shipper's expense.</li> <li>- The UPS Service Guarantee does not apply to undeliverable packages returned to the shipper.</li> <li>- Service level of the return will be UPS 3 Day Select for Air Services and UPS Ground for UPS Ground shipments.</li> </ul>	<ul style="list-style-type: none"> <li>- UPS Air Services and UPS 3 Day Select®: applicable UPS 3 Day Select rate</li> <li>- UPS Ground: applicable UPS Ground rate</li> </ul>
UPS On-Call Pickup® Area Surcharge	<b>Package</b> <ul style="list-style-type: none"> <li>- A surcharge applies to each residential UPS On-Call Pickup requested at certain ZIP Codes™ within the 48 contiguous states.</li> <li>- Refer to the Area Surcharge Listing at <a href="http://ups.com/rates">ups.com/rates</a> or call 1-800-PICK-UPS® for a listing of applicable ZIP Codes.</li> <li>- Does not apply to UPS On-Call Pickups made at commercial addresses.</li> </ul>	<ul style="list-style-type: none"> <li>- Residential: \$2.75</li> <li>- Extended Residential: \$3.50</li> </ul>

## Notes:

- Fuel surcharges apply to value-added services and other charges associated with pickup, transport and delivery. For current fuel surcharges, where applicable, visit [ups.com](http://ups.com) for package, [ups-scs.com/surcharges](http://ups-scs.com/surcharges) for Air Freight and [lt.upsfreight.com](http://lt.upsfreight.com) for UPS Freight.
- Other charges may vary for UPS Express Critical®. Visit [upsexpresscritical.com](http://upsexpresscritical.com) for more information.

## Export

# Determine the Zone

### PACKAGE

To find the destination zone that matches the service option you've selected, consult the Worldwide Zone Chart on pages [83](#) to [86](#). For exports to Canada, use the Canada Zone Chart on pages [88](#) to [92](#).

An Extended Area Surcharge may apply to certain destinations within a country. Extended Area destinations are subject to change. For the most current information, refer to [ups.com/rates](http://ups.com/rates) or call 1-800-782-7892.

### **UPS Worldwide Express Plus<sup>®</sup>, UPS Worldwide Express<sup>®</sup>, UPS Worldwide Express Freight<sup>™</sup>, UPS Worldwide Saver<sup>®</sup> and UPS Worldwide Expedited<sup>®</sup>**

1. Refer to page [82](#) to determine whether your origin state is classified as West or East.

2. Locate the destination country on the Worldwide Zone Chart beginning on page [83](#).

3. Locate the zone for UPS Worldwide Express Plus, UPS Worldwide Express, UPS Worldwide Express Freight, UPS Worldwide Saver or UPS Worldwide Expedited. The service is not available when a zone number is not shown in the appropriate column.

#### Examples:

UPS Worldwide Express Plus service is available to major business centers in Italy, and the zone is 901.

For a UPS Worldwide Express shipment from anywhere in the U.S. to Italy, the zone is also 901.

For a UPS Worldwide Express Freight shipment from anywhere in the U.S. to Italy, the zone is 401.

For a UPS Worldwide Saver shipment from anywhere in the U.S. to Italy, the zone is 401.

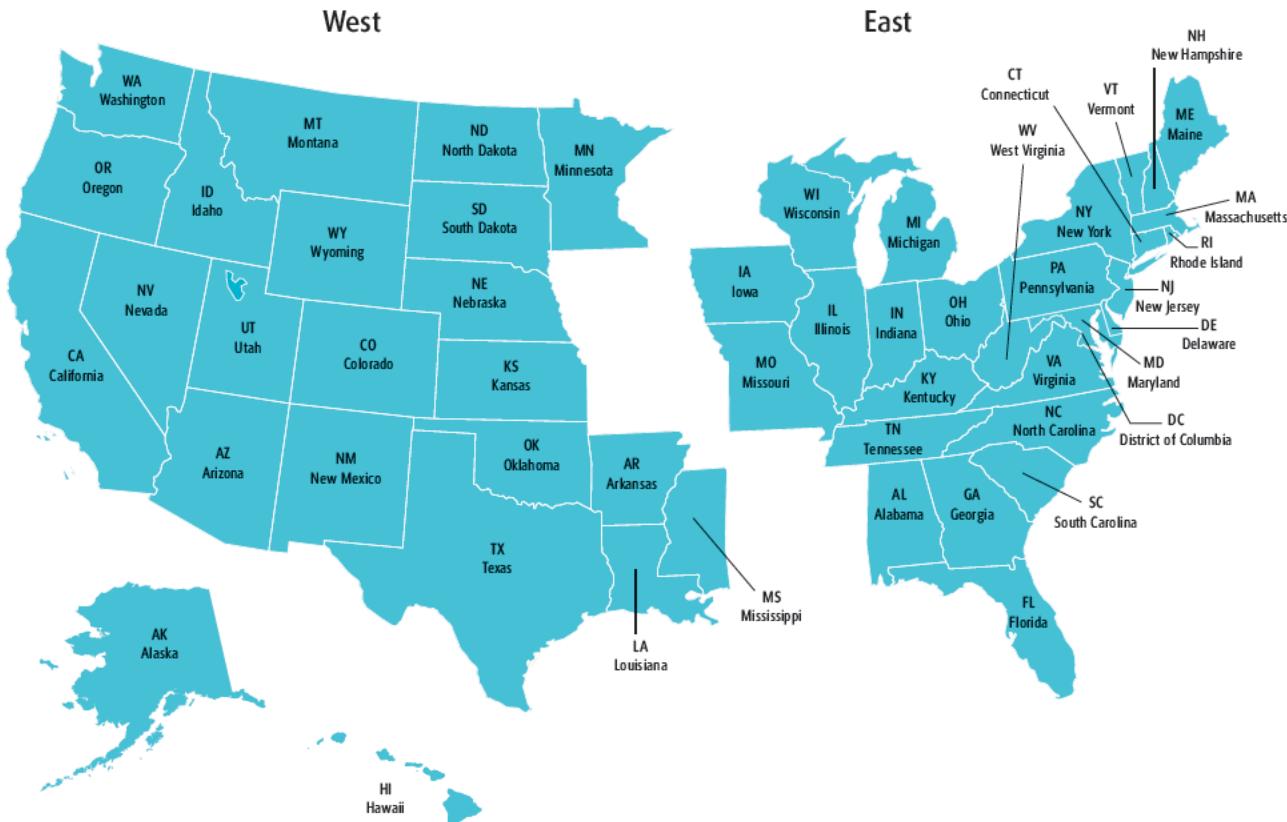
For a UPS Worldwide Expedited shipment from Los Angeles, California, to Italy, the zone is 631.

For a UPS Worldwide Expedited shipment from Buffalo, New York, to Italy, the zone is 601.

Destination	Zones					
	Express Plus	Express	Express Freight	Saver (Express)	Expedited WEST	Expedited EAST
Ireland, Republic of/IE	901	901	401	401	631	601
Israel/IL		905		405	635	605
Italy/IT	901	901	401	401	631	601

# West and East State Classifications

UPS WORLDWIDE EXPEDITED® AND UPS STANDARD™ TO CANADA



Use the map above to:

- Determine West and East origin state classifications for UPS Worldwide Expedited shipments.
- Identify state abbreviations for UPS Standard shipments to Canada.

## Export

# Worldwide Zone Chart

Destination		Zones					Destination		Zones						
		Express Plus	Express	Express Freight	Saver (Express)	Expedited WEST	EAST			Express Plus	Express	Express Freight	Saver (Express)	Expedited WEST	EAST
Afghanistan/AF				408	638	608	Bulgaria/BG			907		407	637	607	
Aland Islands/AX				403	633	603	Burkina Faso/BF					408	638	608	
Albania/AL				408	638	608	Burundi/BI					408	638	608	
Algeria/DZ				408	638	608	Cambodia/KH					408	638	608	
American Samoa/AS				408	638	608	Cameroon/CM					408	638	608	
Andorra/AD				403	633	603	Canada/CA <i>For Canada's zone chart, refer to pages 88 to 92.</i>								
Angola/AO				408	638	608	Canary Islands (Spain)/ES					403	633	603	
Anguilla/AI†				402	632	602	Cape Verde/CV					408	638	608	
Antigua and Barbuda/AG†				402	632	602	Cayman Islands/KY†					402	632	602	
Argentina/AR†	906	406	406	636	606	Bulgaria/BG									
Armenia/AM				408	638	608	Central African Republic/CF					408	638	608	
Aruba/AW†				402	632	602	Chad/TD					408	638	608	
Australia/AU	904	904	404	404	634	604	Channel Islands Guernsey/GG, Jersey/JE					403	633	603	
Austria/AT	903	903	403	403	633	603	Chile/CL†			906		406	636	606	
Azerbaijan/AZ				408	638	608	China, People's Republic of/CN	912	912	412	412	642	612		
Azores (Portugal)/PT				403	633	603	Colombia/COT†					406	406	636	606
Bahamas/BS†				402	632	602	Comoros/KM					408	638	608	
Bahrain/BH	905		405	635	605	Congo, Democratic Republic of/CD						408	638	608	
Bangladesh/BD				411	641	611	Congo, Republic of/CG					408	638	608	
Barbados/BB†				402	632	602	Cook Islands/CK					408	638	608	
Belarus/BY				408	638	608	Costa Rica/CR†					406	406	636	606
Belgium/BE	901	901	401	401	631	601	Côte d'Ivoire (Ivory Coast)/CI					408	638	608	
Belize/BZ†				406	636	606	Croatia/HR					908	408	638	608
Benin/BJ				408	638	608	Curaçao/AN†					402	632	602	
Bermuda/BM†				402	632	602	Cyprus/CY					405	635	605	
Bhutan/BT				411	641	611	Czech Republic/CZ	907	907	407	407	637	607		
Bolivia/BO†				406	636	606	Denmark/DK	903	903	403	403	633	603		
Bonaire/AN†				402	632	602	Djibouti/DJ					408	638	608	
Bosnia/BA	908		408	638	608	Dominica/DM†						402	632	602	
Botswana/BW				408	638	608	Dominican Republic/DO†					402	402	632	602
Brazil/BR†	906	406	406	636	606	East Timor (Timor Leste)/TL						408	638	608	
British Virgin Islands/VG†				402	632	602	Ecuador/EC†					406	406	636	606
Brunei/BN				405	635	605	Egypt/EG					905	405	635	605

An Extended Area Surcharge may apply to certain destinations within a country. Extended Area destinations are subject to change. For the most current information, refer to [ups.com/rates](http://ups.com/rates) or call 1-800-782-7892.

- To learn more about international shipping and country-specific regulations, visit [ups.com/importexport](http://ups.com/importexport). For UPS Worldwide Express Freight™, call the International Customer Service Center at 1-800-782-7892.

- To determine landed costs, screen for denied parties, and use other trade tools, visit [ups.com/tradeability](http://ups.com/tradeability) or call the International Customer Service Center at 1-800-782-7892.

†For shipments from Dade or Broward County,

Florida, to South America, use zone:

- 921 for UPS Worldwide Express®
- 421 for UPS Worldwide Express Freight
- 421 for UPS Worldwide Saver®
- 621 for UPS Worldwide Expedited®

For shipments from Dade or Broward County, Florida, to the Caribbean, use zone:

- 420 for UPS Worldwide Express Freight
- 420 for UPS Worldwide Saver
- 620 for UPS Worldwide Expedited

# Export

## Worldwide Zone Chart

Destination		Zones					Destination		Zones						
		Express Plus	Express	Express Freight	Saver (Express)	Expedited WEST	EAST			Express Plus	Express	Express Freight	Saver (Express)	Expedited WEST	EAST
El Salvador/SV†				406		636	606	Honduras/HN†					406	636	606
England (United Kingdom)/GB	901	901	401	401		631	601	Hong Kong/HK		909	909	409	409	639	609
Equatorial Guinea/GQ				408		638	608	Hungary/HU		907	907	407	407	637	607
Eritrea/ER				408		638	608	Iceland/IS				903	403	633	603
Estonia/EE		907		407		637	607	India/IN		911	911	411	411	641	611
Ethiopia/ET				408		638	608	Indonesia/ID		904	904		404	634	604
Faeroe Islands (Denmark)/FO				403		633	603	Iraq/IQ					408	638	608
Fiji/FJ				408		638	608	Ireland, Republic of/IE		901	901	401	401	631	601
Finland/FI		903	403	403		633	603	Israel/IL				905	405	635	605
France/FR	901	901	401	401		631	601	Italy/IT		901	901	401	401	631	601
French Guiana/GF†				406		636	606	Ivory Coast (Côte d'Ivoire)/CI					408	638	608
French Polynesia/PF				408		638	608	Jamaica/JM†					402	632	602
Gabon/GA				408		638	608	Japan/JP		909	909	409	409	639	609
Gambia/GM				408		638	608	Jersey/JE					403	633	603
Georgia/GE				408		638	608	Jordan/JO				905	405	635	605
Germany/DE	901	901	401	401		631	601	Kazakhstan/KZ				908	408	638	608
Ghana/GH				408		638	608	Kenya/KE					408	638	608
Gibraltar/GI				408		638	608	Kiribati/KI					408	638	608
Great Britain (United Kingdom)/GB	901	901	401	401		631	601	Korea, South/KR		913	913	413	413	643	613
Greece/GR		903	403	403		633	603	Kosovo/KV					408	638	608
Greenland (Denmark)/GL				403		633	603	Kosrae (Micronesia, Federated States of)/FM					408	638	608
Grenada/GD†				402		632	602	Kuwait/KW				905	405	635	605
Guadeloupe/GP†				402		632	602	Kyrgyzstan/KG					408	638	608
Guam/GU				404		634	604	Laos/LA					408	638	608
Guatemala/GT†				406		636	606	Latvia/LV				907	407	637	607
Guernsey/GG				403		633	603	Lebanon/LB				905	405	635	605
Guinea/GN				408		638	608	Lesotho/LS					408	638	608
Guinea Bissau/GW				408		638	608	Liberia/LR					408	638	608
Guyana/GY†				406		636	606	Libya/LY					408	638	608
Haiti/HT†				402		632	602	Liechtenstein/LI				903	403	633	603
Holland (Netherlands)/NL	901	901	401	401		631	601	Lithuania/LT				907	407	637	607

## Export

# Worldwide Zone Chart

Destination	Zones					Destination	Zones						
	Express Plus	Express	Express Freight	Saver (Express)	Expedited WEST	Expedited EAST	Express Plus	Express	Express Freight	Saver (Express)	Expedited WEST	Expedited EAST	
Luxembourg/LU	901	901	401	631	601	Niger/NE				408	638	608	
Macau/MO			404	634	604	Nigeria/NG				408	638	608	
Macedonia (FYROM)/MK		908	408	638	608	Norfolk Island/NF				408	638	608	
Madagascar/MG			408	638	608	Northern Ireland (United Kingdom)/GB	901	901	401	401	631	601	
Madeira (Portugal)/PT			403	633	603	Northern Mariana Islands/MP				408	638	608	
Malawi/MW			408	638	608	Norway/NO		903	403	403	633	603	
Malaysia/MY		904	404	404	634	604	Oman/OM				405	635	605
Maldives/MV			408	638	608	Pakistan/PK		911		411	641	611	
Mali/ML			408	638	608	Palau/PW				408	638	608	
Malta/MT			408	638	608	Panama/PA†				406	636	606	
Marshall Islands/MH			408	638	608	Papua New Guinea/PG				408	638	608	
Martinique/MQ†			402	632	602	Paraguay/PY†				406	636	606	
Mauritania/MR			408	638	608	Peru/PE†				406	636	606	
Mauritius/MU			408	638	608	Philippines/PH	904	904	404	404	634	604	
Mayotte/YT			408	638	608	Poland/PL	907	907	407	407	637	607	
Mexico/MX		84	484	484	74	74	Ponape (Micronesia, Federated States of)/FM				408	638	608
Micronesia (Federated States of)/FM			408	638	608	Portugal/PT	903	903	403	403	633	603	
Moldova/MD			408	638	608	Puerto Rico/PR <i>Refer to the UPS domestic rates beginning on page 40.</i>							
Monaco/MC		901	401	401	631	601							
Mongolia/MN			408	638	608	Qatar/QA		905		405	635	605	
Montenegro/ME			408	638	608	Réunion/RE				408	638	608	
Montserrat/MS†			402	632	602	Romania/RO		907		407	637	607	
Morocco/MA			408	638	608	Rota (Northern Mariana Islands)/MP				408	638	608	
Mozambique/MZ			408	638	608	Russia/RU		907		407	637	607	
Namibia/NA			408	638	608	Rwanda/RW				408	638	608	
Nepal/NP			411	641	611	Saba/AN†				402	632	602	
Netherlands (Holland)/NL	901	901	401	401	631	601	Saipan (Northern Mariana Islands)/MP				408	638	608
Netherlands Antilles/AN†			402	632	602	Samoa/WS				408	638	608	
New Caledonia/NC			408	638	608	San Marino/SM			401	401	631	601	
New Zealand/NZ		904		404	634	604	Saudi Arabia/SA				405	635	605
Nicaragua/NI†			406	636	606	Scotland (United Kingdom)/GB	901	901	401	401	631	601	

An Extended Area Surcharge may apply to certain destinations within a country. Extended Area destinations are subject to change. For the most current information, refer to [ups.com/rates](http://ups.com/rates) or call 1-800-782-7892.

- To learn more about international shipping and country-specific regulations, visit [ups.com/importexport](http://ups.com/importexport). For UPS Worldwide Express Freight™, call the International Customer Service Center at 1-800-782-7892.

- To determine landed costs, screen for denied parties, and use other trade tools, visit [ups.com/tradeability](http://ups.com/tradeability) or call the International Customer Service Center at 1-800-782-7892.

For shipments from Dade or Broward County, Florida, to the Caribbean, use zone:

- 420 for UPS Worldwide Express Freight
- 420 for UPS Worldwide Saver
- 620 for UPS Worldwide Expedited

†For shipments from Dade or Broward County, Florida, to South America, use zone:

- 921 for UPS Worldwide Express®
- 421 for UPS Worldwide Express Freight
- 421 for UPS Worldwide Saver®
- 621 for UPS Worldwide Expedited®

## Export

# Worldwide Zone Chart

Destination	Zones					Destination	Zones					WEST	EAST	
	Express Plus	Express	Express Freight (Express)	Saver	Expedited		WEST	EAST	Express Plus	Express	Express Freight (Express)	Saver	Expedited	WEST
Senegal/SN				408	638	608	Tinian (Northern Mariana Islands)/MP					408	638	608
Serbia/RS				408	638	608	Togo/TG					408	638	608
Seychelles/SC				408	638	608	Tonga/TO					408	638	608
Sierra Leone/SL				408	638	608	Tortola (British Virgin Islands)/VG†					402	632	602
Singapore/SG	909	909	409	409	639	609	Trinidad and Tobago/TT†					402	632	602
Slovakia/SK		907	407	407	637	607	Truk (Micronesia, Federated States of)/FM					408	638	608
Slovenia/SI		907		407	637	607	Tunisia/TN					408	638	608
Solomon Islands/SB				408	638	608	Turkey/TR			905		405	635	605
South Africa/ZA		907		407	637	607	Turkmenistan/TM					408	638	608
Spain/ES	903	903	403	403	633	603	Turks and Caicos Islands/TC†					402	632	602
Sri Lanka/LK				411	641	611	Tuvalu/TV					408	638	608
St. Barthélemy (Guadeloupe)/GP†				402	632	602	Uganda/UG					408	638	608
St. Christopher (St. Kitts and Nevis)/KN†				402	632	602	Ukraine/UA					408	638	608
St. Croix (U.S. Virgin Islands)/VI†				402	632	602	Union Island (St. Vincent and the Grenadines)/VC†					402	632	602
St. Eustatius/AN†				402	632	602	United Arab Emirates/AE			905		405	635	605
St. John (U.S. Virgin Islands)/VI†				402	632	602	United Kingdom/GB	901	901	401	401	631	601	
St. Kitts and Nevis/KN†				402	632	602	United Kingdom/GB	901	901	401	401	631	601	
St. Lucia/LC†				402	632	602	Uruguay/UY†					406	636	606
St. Maarten/AN†				402	632	602	U.S. Virgin Islands/VI†					402	632	602
St. Martin (Guadeloupe)/GP†				402	632	602	Uzbekistan/UZ					408	638	608
St. Thomas (U.S. Virgin Islands)/VI†				402	632	602	Vanuatu/VU					408	638	608
St. Vincent and the Grenadines/VC†				402	632	602	Vatican City (Italy)/VA	901	901	401	401	631	601	
Suriname/SR†				406	636	606	Venezuela/VE†					406	636	606
Swaziland/SZ				408	638	608	Vietnam/VN					404	634	604
Sweden/SE	903	903	403	403	633	603	Virgin Gorda (British Virgin Islands)/VG†					402	632	602
Switzerland/CH	903	903	403	403	633	603	Wales (United Kingdom)/GB	901	901	401	401	631	601	
Tahiti (French Polynesia)/PF				408	638	608	Wallis and Futuna Islands/WF					408	638	608
Taiwan/TW	909	909	409	409	639	609	Yap (Micronesia, Federated States of)/FM					408	638	608
Tajikistan/TJ				408	638	608	Yemen/YE					405	635	605
Tanzania/TZ				408	638	608	Zaire (Congo, Democratic Republic of)/CD					408	638	608
Thailand/TH		904	404	404	634	604	Zambia/ZM					408	638	608
Timor Leste (East Timor)/TL				408	638	608	Zimbabwe/ZW					408	638	608

An Extended Area Surcharge may apply to certain destinations within a country. Extended Area destinations are subject to change. For the most current information, refer to [ups.com/rates](http://ups.com/rates) or call 1-800-782-7892.

- To learn more about international shipping and country-specific regulations, visit [ups.com/importexport](http://ups.com/importexport). For UPS Worldwide Express Freight™, call the International Customer Service Center at 1-800-782-7892.

- To determine landed costs, screen for denied parties, and use other trade tools, visit [ups.com/tradeability](http://ups.com/tradeability) or call the International Customer Service Center at 1-800-782-7892.

†For shipments from Dade or Broward County, Florida, to South America, use zone:

- 921 for UPS Worldwide Express®
- 421 for UPS Worldwide Express Freight
- 421 for UPS Worldwide Saver®
- 621 for UPS Worldwide Expedited®

For shipments from Dade or Broward County, Florida, to the Caribbean, use zone:

- 420 for UPS Worldwide Express Freight
- 420 for UPS Worldwide Saver
- 620 for UPS Worldwide Expedited

## Export

# Determine the Zone

## TO CANADA

Use the Canada Zone Chart beginning on page [88](#) to determine the destination zone for the international service option you've selected.

An Extended Area Surcharge may apply to certain destinations within Canada for UPS Worldwide Express Plus®, UPS Worldwide Express®, UPS Worldwide Express Freight™, UPS Worldwide Saver® and UPS Worldwide Expedited® shipments.

Extended Area destinations are subject to change. For the most current information, refer to [ups.com/rates](#) or call 1-800-782-7892.

## UPS Worldwide Express Plus, UPS Worldwide Express, UPS Worldwide Express Freight, UPS Worldwide Saver and UPS Worldwide Expedited

1. Use the first three characters of the destination postal code, and refer to the Canada Zone Chart beginning on page [88](#).

2. Locate the zone for the selected service option.

*Examples:*

For a UPS Worldwide Express Plus or UPS Worldwide Express shipment from anywhere in the U.S. to Montreal, Quebec, H2Z 1R1, Canada, the zone is 81.

For a UPS Worldwide Express Freight or UPS Worldwide Saver shipment from anywhere in the U.S. to the same address, the zone is 481.

For a UPS Worldwide Expedited shipment from anywhere in the U.S. to the same address, the zone is 71.

Destination Postal Code Range	Express Plus and Express*	Express Freight	Saver (Express)	Expedited	UPS Standard to Canada by Origin State									
					CT, DC, DE, MA, MD, ME, NH, NJ, NY, PA, RI, VT, WV	AZ, CA, NV, UT	IL, IN, KY	IA, MN, WI	MI, OH	CO, MT, WY	ID, OR, WA	ND, NE, SD	NM, TX	AL, AR, FL, GA, KS, LA, MO, MS, NC, OK, SC, TN, VA
Quebec (cont.)														
HON H9Z	81	481	481	71	51	53	52	52	51	53	53	52	53	52
JOA JOL		482	482	72	51	53	52	52	51	53	53	52	53	52
JOM		481	481	71	54	56	55	55	54	56	56	55	56	55
JON JOV		482	482	72	51	53	52	52	51	53	53	52	53	52
JOW JOZ		481	481	71	54	56	55	55	54	56	56	55	56	55
J1A J3C		482	482	72	51	53	52	52	51	53	53	52	53	52
J3E		481	481	71	51	53	52	52	51	53	53	52	53	52
J3G J3S		482	482	72	51	53	52	52	51	53	53	52	53	52
J3T J3V		481	481	71	51	53	52	52	51	53	53	52	53	52

\*To determine whether UPS Worldwide Express Plus and UPS Worldwide Express Services are available to your destination postal code, refer to [ups.com](#) or call 1-800-782-7892.

## UPS Standard™ to Canada

1. Use the map of origin state abbreviations on page [82](#) to locate your state.

Canada Zone Chart beginning on page [88](#).

*Example:*

For a UPS Standard shipment from Chicago, Illinois, to Montreal, Quebec, H2Z 1R1, Canada, the zone is 52.

2. Locate the zone by cross-referencing the first three characters of the destination postal code in the left column with the origin state in the top row of the

3. UPS Standard is not available to Nunavut, the Northwest Territories or Yukon.

# Export

## Canada Zone Chart

Destination Postal Code Range	Express Plus and Express*	Express Freight	Saver (Express)	Expedited	UPS Standard to Canada by Origin State									
					CT, DC, DE, MA, MD, ME, NH, NJ, NY, PA, RI, VT, WV	AZ, CA, NV, UT	IL, IN, KY	IA, MN, WI	MI, OH	CO, MT, WY	ID, OR, WA	ND, NE, SD	NM, TX	AL, AR, FL, GA, KS, LA, MO, MS, NC, OK, SC, TN, VA
<b>Newfoundland</b>														
A0A A0Z		481	481	71	54	56	55	55	54	56	56	55	56	55
A1A A1N		482	482	72	54	56	55	55	54	56	56	55	56	55
A1P A9Z		481	481	71	54	56	55	55	54	56	56	55	56	55
<b>Nova Scotia</b>														
B0A B2T		481	481	71	54	56	55	55	54	56	56	55	56	55
B2V B3B		482	482	72	54	56	55	55	54	56	56	55	56	55
B3C B3G		481	481	71	54	56	55	55	54	56	56	55	56	55
B3H B4B		482	482	72	54	56	55	55	54	56	56	55	56	55
B4C B9Z		481	481	71	54	56	55	55	54	56	56	55	56	55
<b>Prince Edward Island</b>														
C0A C0Z		481	481	71	54	56	55	55	54	56	56	55	56	55
C1A C1E		482	482	72	54	56	55	55	54	56	56	55	56	55
C1G C9Z		481	481	71	54	56	55	55	54	56	56	55	56	55
<b>New Brunswick</b>														
E0A E0Z		481	481	71	54	56	55	55	54	56	56	55	56	55
E1A E1G		482	482	72	54	56	55	55	54	56	56	55	56	55
E1H E2G		481	481	71	54	56	55	55	54	56	56	55	56	55
E2H E2S		482	482	72	54	56	55	55	54	56	56	55	56	55
E2T E2Z		481	481	71	54	56	55	55	54	56	56	55	56	55
E3A E3E		482	482	72	54	56	55	55	54	56	56	55	56	55
E3G E9Z		481	481	71	54	56	55	55	54	56	56	55	56	55
<b>Quebec</b>														
G0A		482	482	72	51	53	52	52	51	53	53	52	53	52
G0B G0J		481	481	71	54	56	55	55	54	56	56	55	56	55
G0K G0L		482	482	72	54	56	55	55	54	56	56	55	56	55
G0M G0S		482	482	72	51	53	52	52	51	53	53	52	53	52
G0T G0W		481	481	71	54	56	55	55	54	56	56	55	56	55
G0X G0Z		482	482	72	51	53	52	52	51	53	53	52	53	52
G1A G3A		481	481	71	51	53	52	52	51	53	53	52	53	52
G3B G3K		482	482	72	51	53	52	52	51	53	53	52	53	52
G3L G4P		482	482	72	54	56	55	55	54	56	56	55	56	55
G4R G4S		481	481	71	54	56	55	55	54	56	56	55	56	55
G4T G4V		482	482	72	54	56	55	55	54	56	56	55	56	55

# Export

## Canada Zone Chart

Destination Postal Code Range	Express Plus and Express*	Express Freight	Saver (Express)	Expedited	UPS Standard to Canada by Origin State									
					CT, DC, DE, MA, MD, ME, NH, NJ, NY, PA, RI, VT, WV	AZ, CA, NV, UT	IL, IN, KY	IA, MN, WI	MI, OH	CO, MT, WY	ID, OR, WA	ND, NE, SD	NM, TX	AL, AR, FL, GA, KS, LA, MO, MS, NC, OK, SC, TN, VA
Quebec (cont.)														
G4W G4Z		481	481	71	54	56	55	55	54	56	56	55	56	55
G5A		482	482	72	51	53	52	52	51	53	53	52	53	52
G5B G5T		481	481	71	54	56	55	55	54	56	56	55	56	55
G5V G6A		482	482	72	51	53	52	52	51	53	53	52	53	52
G6B		481	481	71	51	53	52	52	51	53	53	52	53	52
G6C G6J		482	482	72	51	53	52	52	51	53	53	52	53	52
G6K		481	481	71	51	53	52	52	51	53	53	52	53	52
G6L G6T		482	482	72	51	53	52	52	51	53	53	52	53	52
G6V G6Z		481	481	71	51	53	52	52	51	53	53	52	53	52
G7A		481	481	71	54	56	55	55	54	56	56	55	56	55
G7B G8P		481	481	71	54	56	55	55	54	56	56	55	56	55
G8R G8S		482	482	72	54	56	55	55	54	56	56	55	56	55
G8T G9Z		482	482	72	51	53	52	52	51	53	53	52	53	52
H0A H0L		481	481	71	51	53	52	52	51	53	53	52	53	52
H0M		481	481	71	54	56	55	55	54	56	56	55	56	55
H0N H0Z	81	481	481	71	51	53	52	52	51	53	53	52	53	52
J0A J0L		482	482	72	51	53	52	52	51	53	53	52	53	52
J0M		481	481	71	54	56	55	55	54	56	56	55	56	55
J0N J0V		482	482	72	51	53	52	52	51	53	53	52	53	52
J0W J0Z		481	481	71	54	56	55	55	54	56	56	55	56	55
J1A J3C		482	482	72	51	53	52	52	51	53	53	52	53	52
J3E		481	481	71	51	53	52	52	51	53	53	52	53	52
J3G J3S		482	482	72	51	53	52	52	51	53	53	52	53	52
J3T J3V		481	481	71	51	53	52	52	51	53	53	52	53	52
J3W J3X		482	482	72	51	53	52	52	51	53	53	52	53	52
J3Y J5R	81	481	481	71	51	53	52	52	51	53	53	52	53	52
J5S J5X		482	482	72	51	53	52	52	51	53	53	52	53	52
J5Y J7H	81	481	481	71	51	53	52	52	51	53	53	52	53	52
J7J J7N	82	482	482	72	51	53	52	52	51	53	53	52	53	52
J7P J7W		481	481	71	51	53	52	52	51	53	53	52	53	52
J7X J8N		482	482	72	51	53	52	52	51	53	53	52	53	52
J8P J9C	81	481	481	71	51	53	52	52	51	53	53	52	53	52
J9E		482	482	72	54	56	55	55	54	56	56	55	56	55
J9G J9J		482	482	72	51	53	52	52	51	53	53	52	53	52
J9K J9Z		481	481	71	54	56	55	55	54	56	56	55	56	55

An Extended Area Surcharge may apply for all service levels except UPS Standard™. Extended Area destinations are subject to change. For the most current information, refer to [ups.com/rates](http://ups.com/rates) or call 1-800-782-7892.

\*To determine whether UPS Worldwide Express Plus® and UPS Worldwide Express® Services are available to your destination postal code, refer to [ups.com](http://ups.com)® or call 1-800-782-7892.

# Export

## Canada Zone Chart

Destination Postal Code Range	Express Plus and Express*	Express Freight	Saver (Express)	Expedited	UPS Standard to Canada by Origin State									
					CT, DC, DE, MA, MD, ME, NH, NJ, NY, PA, RI, VT, WV	AZ, CA, NV, UT	IL, IN, KY	IA, MN, WI	MI, OH	CO, MT, WY	ID, OR, WA	ND, NE, SD	NM, TX	AL, AR, FL, GA, KS, LA, MO, MS, NC, OK, SC, TN, VA
Ontario														
K0A K0H		482	482	72	51	53	51	52	51	53	53	52	53	52
K0J		481	481	71	54	56	54	55	54	56	56	55	56	55
K0K K0Z		482	482	72	51	53	51	52	51	53	53	52	53	52
K1A K4A	81	481	481	71	51	53	51	52	51	53	53	52	53	52
K4B K7T		482	482	72	51	53	51	52	51	53	53	52	53	52
K7V K8H		482	482	72	54	56	54	55	54	56	56	55	56	55
K8J L1E		482	482	72	51	53	51	52	51	53	53	52	53	52
L1F L1Z		481	481	71	51	53	51	52	51	53	53	52	53	52
L2A L2C		482	482	72	51	53	51	52	51	53	53	52	53	52
L2E L2W		481	481	71	51	53	51	52	51	53	53	52	53	52
L2X L3N		482	482	72	51	53	51	52	51	53	53	52	53	52
L3P L3T	81	481	481	71	51	53	51	52	51	53	53	52	53	52
L3V L3W		482	482	72	51	53	51	52	51	53	53	52	53	52
L3X L4L	81	481	481	71	51	53	51	52	51	53	53	52	53	52
L4M L4R		482	482	72	51	53	51	52	51	53	53	52	53	52
L4S L9T	81	481	481	71	51	53	51	52	51	53	53	52	53	52
L9V L9Z		482	482	72	51	53	51	52	51	53	53	52	53	52
M0A M9Z	81	481	481	71	51	53	51	52	51	53	53	52	53	52
N0A N1A	82	482	482	72	51	53	51	52	51	53	53	52	53	52
N1B N2Y	81	481	481	71	51	53	51	52	51	53	53	52	53	52
N2Z		482	482	72	51	53	51	52	51	53	53	52	53	52
N3A N3V	81	481	481	71	51	53	51	52	51	53	53	52	53	52
N3W N5T		482	482	72	51	53	51	52	51	53	53	52	53	52
N5V N6N	81	481	481	71	51	53	51	52	51	53	53	52	53	52
N6P N8M		482	482	72	51	53	51	52	51	53	53	52	53	52
N8N N9K	81	481	481	71	51	53	51	52	51	53	53	52	53	52
N9L N9Z		482	482	72	51	53	51	52	51	53	53	52	53	52
P0A P0Z		481	481	71	54	56	54	55	54	56	56	55	56	55
P1A P2M		482	482	72	54	56	54	55	54	56	56	55	56	55
P2N		481	481	71	54	56	54	55	54	56	56	55	56	55
P2P P3K		482	482	72	54	56	54	55	54	56	56	55	56	55
P3L		481	481	71	54	56	54	55	54	56	56	55	56	55
P3M		482	482	72	54	56	54	55	54	56	56	55	56	55
P3N P3P		481	481	71	54	56	54	55	54	56	56	55	56	55

## Export

# Canada Zone Chart

Destination Postal Code Range	Express Plus and Express*	Express Freight	Saver (Express)	Expedited	UPS Standard to Canada by Origin State									
					CT, DC, DE, MA, MD, ME, NH, NJ, NY, PA, RI, VT, WV	AZ, CA, NV, UT	IL, IN, KY	IA, MN, WI	MI, OH	CO, MT, WY	ID, OR, WA	ND, NE, SD	NM, TX	AL, AR, FL, GA, KS, LA, MO, MS, NC, OK, SC, TN, VA
Ontario (cont.)														
P3R P4M	82	482	482	72	54	56	54	55	54	56	56	55	56	55
P4N P4R		481	481	71	54	56	54	55	54	56	56	55	56	55
P4S P4Z		482	482	72	54	56	54	55	54	56	56	55	56	55
P5A		481	481	71	54	56	54	55	54	56	56	55	56	55
P5B P5M		482	482	72	54	56	54	55	54	56	56	55	56	55
P5N		481	481	71	54	56	54	55	54	56	56	55	56	55
P5P P8M		482	482	72	54	56	54	55	54	56	56	55	56	55
P8N		481	481	71	54	56	54	55	54	56	56	55	56	55
P8P P8S		482	482	72	54	56	54	55	54	56	56	55	56	55
P8T		481	481	71	54	56	54	55	54	56	56	55	56	55
P8V P8Z		482	482	72	54	56	54	55	54	56	56	55	56	55
P9A		481	481	71	54	56	54	55	54	56	56	55	56	55
P9B P9M		482	482	72	54	56	54	55	54	56	56	55	56	55
P9N		481	481	71	54	56	54	55	54	56	56	55	56	55
P9P P9Z		482	482	72	54	56	54	55	54	56	56	55	56	55
Manitoba														
R0A R2B		481	481	71	55	56	54	54	54	55	55	54	55	55
R2C R4A	81	481	481	71	52	53	51	51	51	52	52	51	52	52
R4B R9Z		481	481	71	55	56	54	54	54	55	55	54	55	55
Saskatchewan														
S0A S0Z		481	481	71	55	56	54	54	54	55	55	54	55	55
S1A S3M		482	482	72	55	56	54	54	54	55	55	54	55	55
S3N		481	481	71	55	56	54	54	54	55	55	54	55	55
S3P S3Z		482	482	72	55	56	54	54	54	55	55	54	55	55
S4A		481	481	71	55	56	54	54	54	55	55	54	55	55
S4B S4G		482	482	72	55	56	54	54	54	55	55	54	55	55
S4H		481	481	71	55	56	54	54	54	55	55	54	55	55
S4J S4M		482	482	72	55	56	54	54	54	55	55	54	55	55
S4N S4Z		482	482	72	52	53	51	51	51	52	52	51	52	52
S5A S7G		481	481	71	55	56	54	54	54	55	55	54	55	55
S7H S7V		481	481	71	52	53	51	51	51	52	52	51	52	52
S7W S9Z		481	481	71	55	56	54	54	54	55	55	54	55	55

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\*To determine whether UPS Worldwide Express Plus® and UPS Worldwide Express® Services are available to your destination postal code, refer to [ups.com](http://ups.com)® or call 1-800-782-7892.

## Export

# Canada Zone Chart

Destination Postal Code Range	Express Plus and Express*	Express Freight	Saver (Express)	Expedited	UPS Standard to Canada by Origin State									
					CT, DC, DE, MA, MD, ME, NH, NJ, NY, PA, RI, VT, WV	AZ, CA, NV, UT	IL, IN, KY	IA, MN, WI	MI, OH	CO, MT, WY	ID, OR, WA	ND, NE, SD	NM, TX	AL, AR, FL, GA, KS, LA, MO, MS, NC, OK, SC, TN, VA
Alberta														
TOA TOB		481	481	71	56	55	56	56	56	55	54	55	56	56
TOC		482	482	72	53	52	53	53	53	52	51	52	53	53
TOE T1W		481	481	71	56	55	56	56	56	55	54	55	56	56
T1X		481	481	71	56	55	56	56	56	55	54	55	56	56
T1Y T3Z	81	481	481	71	53	52	53	53	53	52	51	52	53	53
T4A T4Z	82	482	482	72	53	52	53	53	53	52	51	52	53	53
T5A T6V		481	481	71	53	52	53	53	53	52	51	52	53	53
T6W T6X		481	481	71	56	55	56	56	56	55	54	55	56	56
T6Y T7W		481	481	71	56	55	56	56	56	55	54	55	56	56
T7X T8N		482	482	72	53	52	53	53	53	52	51	52	53	53
T8P T8Z		481	481	71	56	55	56	56	56	55	54	55	56	56
T9A T9E		482	482	72	53	52	53	53	53	52	51	52	53	53
T9G T9Z		481	481	71	56	55	56	56	56	55	54	55	56	56
British Columbia														
VOA VOL		481	481	71	56	55	56	56	56	55	54	55	56	56
VOM		481	481	71	53	52	53	53	53	52	51	52	53	53
VON V1L		481	481	71	56	55	56	56	56	55	54	55	56	56
V1M		481	481	71	53	52	53	53	53	52	51	52	53	53
V1N V2R		481	481	71	56	55	56	56	56	55	54	55	56	56
V2S V2V		481	481	71	56	55	56	56	56	55	54	55	56	56
V2W V3E		481	481	71	53	52	53	53	53	52	51	52	53	53
V3G		481	481	71	56	55	56	56	56	55	54	55	56	56
V3H V7Z	81	481	481	71	53	52	53	53	53	52	51	52	53	53
V8A V8K		481	481	71	56	55	56	56	56	55	54	55	56	56
V8L V9E	82	482	482	72	53	52	53	53	53	52	51	52	53	53
V9G V9Z		481	481	71	56	55	56	56	56	55	54	55	56	56
Nunavut														
XOA XOC		481	481											
Northwest Territories														
XOE X9Z		481	481											
Yukon														
YOA Y9Z		481	481											

Note: UPS Standard™ is not available to Nunavut, the Northwest Territories or Yukon.

An Extended Area Surcharge may apply for all service levels except UPS Standard. Extended Area destinations are subject to change. For the most current information, refer to [ups.com/rates](http://ups.com/rates) or call 1-800-782-7892.

\*To determine whether UPS Worldwide Express Plus® and UPS Worldwide Express® Services are available to your destination postal code, refer to [ups.com](http://ups.com)® or call 1-800-782-7892.

## Export

# UPS Standard™ Zone Chart

### SHIPMENTS TO MEXICO

U.S. Origin ZIP Code	Standard Zone
00400 00599	37
01000 03999	37
04000 04999	38
05000 08999	37
10000 14699	37
14700 14799	36
14800 14999	37
15000 16899	36
16900 17299	37
17300 17499	36
17500 19999	37
20000 21799	36
21800 21999	37
22000 28699	36
28700 28999	35
29000 29599	36
29600 29699	35
29700 29799	36
29800 29899	35
29900 29999	36
30000 31299	35
31300 31499	36
31500 32699	35
32700 33499	36
33500 33899	35
33900 33999	36
34100 34199	36
34200 34699	35
34700 34999	36
35000 36499	35
36500 36699	34
36700 36899	35
36900 36999	34
37000 37599	35
37600 37699	36
37700 38699	35
38700 38799	34
38800 38899	35
38900 39699	34
39700 40999	35
41000 41299	36

U.S. Origin ZIP Code	Standard Zone
41300 41499	35
41500 41899	36
42000 42799	35
43000 45999	36
46000 46299	35
46300 46899	36
46900 46999	35
47000 47099	36
47100 47299	35
47300 47399	36
47400 47999	35
48000 49999	36
50000 52099	35
52100 52199	36
52200 52899	35
53000 53799	36
53800 53899	35
53900 56099	36
56100 56199	35
56200 56799	36
57000 57199	35
57200 57299	36
57300 57399	35
57400 59399	36
59400 59699	37
59700 59799	36
59800 59999	37
60000 60899	36
60900 60999	35
61000 61199	36
61200 64799	35
64800 64899	34
64900 65599	35
65600 65999	34
66000 66699	35
66700 66799	34
66800 66999	35
67000 67399	34
67400 67799	35
67800 67999	34
68000 69399	35

U.S. Origin ZIP Code	Standard Zone
70000 70599	34
70600 70699	33
70700 72299	34
72300 72499	35
72500 73299	34
73300 73399	32
73400 74999	34
75000 75499	33
75500 75599	34
75600 76499	33
76500 76599	32
76600 77799	33
77800 78499	32
78500 78599	33
78600 78999	32
79000 79499	34
79500 79799	33
79800 79999	34
80000 82099	35
82100 82199	36
82200 82399	35
82400 83499	36
83500 83599	37
83600 83799	36
83800 83899	37
84000 84499	36
84500 84599	35
84600 84799	36
85000 86399	35
86400 86499	36
86500 87599	35
87700 88599	34
88900 93899	36
93900 96099	37
96100 96199	36
97000 97899	37
97900 97999	36
98000 98699	37
98800 99499	37

Locate your origin ZIP Code™ within the ranges provided to determine the UPS Standard zone.

Note: UPS Standard to Mexico zones are based solely on the origin U.S. ZIP Code.

An Extended Area Surcharge may apply to certain destinations within a country. Extended Area destinations are subject to change. For the most current information, refer to [ups.com/rates](http://ups.com/rates) or call 1-800-782-7892.

# Export

## Shipment Pricing

### UPS Worldwide Express Plus®, UPS Worldwide Express®, UPS Worldwide Saver®, UPS Worldwide Expedited® and UPS Standard™

Shipment pricing is advantageous because rates are based on the total weight of a shipment, not the sum of the rates for each package in a shipment.

#### **What Qualifies**

1. The shipment consists of multiple packages, using the same service, shipped on the same day to a single consignee.
2. You use WorldShip®, UPS Internet Shipping, UPS CampusShip®, the UPS Developer Kit or a UPS Ready® solution that supports full international service, or a UPS Worldwide Services Waybill. UPS Mobile™ supports package and document shipments originating from the U.S., Canada, UK, Germany, France and Italy.

#### **What Does Not Qualify**

Shipment pricing does not apply to Express Envelopes, Paks, the UPS 10 KG Box®, the UPS 25 KG Box® or packages recorded in a UPS Shipping Record book; they are each considered separate shipments.

#### **Rates**

Rates are based on the total billable weight of all packages in the shipment. Compare each package's actual weight to its dimensional weight. The greater of the two is the billable weight and should be used to calculate the rate. For multiple-package shipments, total the billable weight of all packages in the shipment. Refer to pages [27](#) and [28](#) for instructions on calculating dimensional and billable weight.

If the payer of the shipping charges is located in the origin country, the shipment will be charged the export rate (Origin Country Export Rates). When the payer of the shipping charges is located in the destination country, the shipment will be charged the import

rate (Destination Country Import Rates). If the destination country does not have import rates, the shipment will be charged the export rate (Origin Country Export Rates). When the payer of the shipping charges is located in a third country (neither origin nor destination country), the shipment will be charged the Origin Country Export Rates, except as otherwise agreed to by UPS and the contracting party.

For shipments weighing 150 pounds or less, locate the rate for the total weight of the shipment on the appropriate rate chart.

For shipments weighing more than 150 pounds, multiply the total weight (rounded to the next whole pound) by the appropriate price per pound. The amount billed will be the result of this calculation or the minimum rate shown, whichever is greater.

For a multiple-package UPS Standard shipment, the minimum charge will be based on an average weight of 15 pounds per package.

#### **Customs Brokerage**

For UPS Worldwide Express Plus, UPS Worldwide Express, UPS Worldwide Saver, UPS Worldwide Expedited and UPS Standard to Mexico rates include routine in-house customs clearance by UPS Supply Chain Solutions®. Additional charges will apply if customs clearance is performed by customs brokerage offices other than those designated by UPS for clearing the services listed above.

Customs clearance for the services listed is provided by the UPS Supply Chain Solutions customs brokerage offices designated by UPS for handling package customs clearance. Other UPS Supply Chain Solutions customs brokerage offices charge fees for clearance of packages and freight.

For UPS Standard to Canada, charges for customs clearance are not included in the rate. UPS will provide Customs Brokerage Services, unless otherwise specified by the importer. Customs brokerage charges, duties and taxes will be billed to the importer, unless otherwise indicated by the shipper. Canada brokerage rates are available at [ups.com/cacustomsclearance](http://ups.com/cacustomsclearance).

#### **Useful Information – International Shipping**

<b>UPS TradeAbility®</b> Harmonizer, landed cost and compliance tools	Visit <a href="http://ups.com/tradeability">ups.com/tradeability</a>
<b>Import/Export Support</b> Information on international shipping and trade	Visit <a href="http://ups.com/international">ups.com/international</a>
<b>Shipping Forms</b> Import/export documents	Visit <a href="http://ups.com/intl_forms">ups.com/intl_forms</a> or refer to pages <a href="#">35</a> and <a href="#">36</a>
<b>International Customer Service</b> Information regarding international shipments	Call 1-800-782-7892

## Export

# UPS Worldwide Express®

**GUARANTEED ONE TO THREE DAYS BY 10:30 A.M. OR 12:00 P.M.**

## UPS Worldwide Express Plus®

UPS Worldwide Express Plus guarantees early morning time-definite delivery, typically by 9:00 a.m. The published rate is \$40.00 more than the rate shown for the appropriate UPS Worldwide Express rate.

Zones	81	82	84	901	903	904	905	906	907	908	909	911	912	913	921
Letter*	\$38.40	\$39.95	\$41.35	\$52.10	\$59.45	\$60.65	\$59.70	\$78.15	\$111.30	\$112.70	\$49.90	\$60.45	\$57.95	\$58.85	\$48.15
Pak 1 Lbs.**	61.85	63.75	61.20	70.40	83.60	80.00	78.20	93.40	128.25	130.70	64.70	81.20	75.65	78.90	58.60
Pak 2 Lbs.**	65.85	68.95	63.00	73.50	84.35	88.85	83.60	124.10	153.75	156.70	69.15	93.20	81.55	87.95	74.95
10 KG Box†	129.12	133.03	160.36	205.18	230.47	238.31	275.26	349.08	354.67	353.92	205.32	233.76	237.64	233.76	268.12
25 KG Box†	226.16	232.77	239.12	287.00	338.21	381.30	491.55	579.19	636.43	634.92	306.81	381.30	339.02	381.30	460.41
1 Lbs.	66.45	71.60	68.60	80.35	95.90	85.10	84.75	104.90	140.50	142.30	75.05	89.15	86.35	88.05	70.15
2	73.80	78.25	75.45	91.65	112.15	102.00	99.70	130.10	160.85	162.50	85.95	101.55	98.80	103.90	87.65
3	83.30	86.30	88.05	106.45	125.10	117.10	114.45	154.45	195.05	193.40	103.75	115.50	111.25	119.80	97.15
4	89.80	96.00	95.25	123.75	138.55	130.80	127.85	179.00	220.50	226.20	118.15	129.05	120.45	134.80	108.10
5	94.15	105.20	107.65	140.35	153.60	147.50	143.25	205.70	250.35	247.55	135.45	146.10	138.00	152.50	122.65
6	96.95	109.75	118.00	148.50	164.55	161.50	156.85	231.30	261.70	265.10	143.15	159.95	150.85	162.95	142.80
7	100.00	115.40	128.10	157.00	174.40	175.65	170.85	257.00	284.95	287.55	151.85	174.10	166.85	177.20	155.70
8	104.90	122.75	138.25	164.90	185.30	189.25	184.05	280.85	305.80	308.90	161.90	188.25	177.60	185.55	171.70
9	108.60	127.60	147.85	175.25	198.55	203.55	197.95	303.75	317.05	327.05	168.85	201.55	191.00	195.45	182.65
10	112.75	131.85	151.70	177.85	209.15	217.45	211.15	320.75	322.75	328.90	174.20	215.20	201.15	208.65	188.05
11	115.40	131.95	157.35	182.40	221.50	221.80	220.25	344.25	335.85	340.95	181.90	232.75	208.95	216.50	195.80
12	116.05	132.75	159.95	183.45	224.70	226.00	226.70	352.10	348.15	353.80	182.60	235.25	212.30	222.50	206.55
13	128.45	148.45	175.45	202.95	239.60	254.90	245.50	398.05	393.95	402.00	197.35	259.75	235.70	243.55	215.85
14	135.65	156.35	181.45	216.50	252.15	271.95	263.60	422.40	421.80	432.80	208.85	268.50	250.20	256.60	224.30
15	140.95	161.60	191.35	223.95	260.00	285.30	277.55	444.40	446.80	457.85	216.40	282.25	262.55	269.10	233.10
16	146.10	166.75	195.25	231.85	272.05	296.70	288.70	464.60	471.20	480.00	224.40	292.70	275.95	279.80	244.05
17	150.25	171.70	202.50	240.35	280.35	307.80	299.40	483.35	484.50	500.85	231.95	303.10	286.10	290.00	252.50
18	155.50	178.75	208.40	248.40	289.25	318.05	309.30	500.45	512.65	525.90	239.10	314.80	293.80	299.80	261.10
19	159.65	184.10	212.00	256.30	296.60	328.65	319.70	517.45	533.10	547.05	246.75	325.15	308.10	309.90	269.65
20	165.60	190.30	212.95	264.50	306.85	339.30	330.00	534.95	551.50	567.55	254.65	335.45	317.75	319.80	277.50

Notes: Delivery times may vary by destination postal code.

Refer to pages [136](#) to [143](#) for value-added services rates and other charges.

- The rates shown are for shipments originating in the U.S.

- Any fraction of a pound more than the weight shown in the rate chart is rounded up to the next listed weight.

- Dimensional weight may apply. Refer to pages [27](#) and [28](#) for more information.

- To determine the rate for international multiple-package shipments, refer to page [94](#).

\*The Letter rate applies only to documents, correspondence and electronic media shipments of no commercial value that do not exceed eight ounces sent in an Express Envelope. Express Envelopes containing items other than those listed above or exceeding eight ounces are subject to the rate corresponding to the weight of the Express Envelope. Express Envelopes are not recommended for shipments of electronic media containing sensitive personal information.

\*\*Pak rates will apply to Letters weighing more than eight ounces, but less than 1 or 2 pounds. Pak rates also apply when:

- The shipment is in a UPS Pak.
- UPS Pak is selected at the time of shipping.

- Customs value of the shipment is less than \$100.00.

- The shipment weighs less than or equal to one or two pounds. Shipments above two pounds are rated by weight.

†Shipments exceeding the maximum weights (10 KG/22 pounds and 25 KG/55 pounds) will be charged the regular UPS Worldwide Express Plus or UPS Worldwide Express rate. Available only when the shipper is paying the shipping charges.

Visit [ups.com](#)® or call 1-800-782-7892 for guarantee details, service availability, delivery time commitments or to request a pickup.

## Export

# UPS Worldwide Express®

**GUARANTEED ONE TO THREE DAYS BY 10:30 A.M. OR 12:00 P.M.**

UPS Worldwide Express Plus® guarantees early morning time-definite delivery, typically by 9:00 a.m. The published rate is \$40.00 more than the rate shown for the appropriate UPS Worldwide Express rate.

Zones	81	82	84	901	903	904	905	906	907	908	909	911	912	913	921
21 Lbs.	\$170.90	\$195.70	\$213.65	\$270.40	\$315.65	\$349.85	\$340.35	\$554.00	\$578.85	\$594.25	\$264.50	\$345.80	\$326.90	\$329.90	\$286.30
22	174.60	200.65	214.40	271.00	320.45	360.55	350.65	568.20	598.05	615.90	269.85	356.85	331.10	340.15	294.75
23	175.00	202.50	214.80	274.05	323.05	363.05	357.65	569.65	603.35	624.65	270.40	367.15	333.10	353.15	301.25
24	175.35	203.25	215.30	275.65	325.95	363.25	358.40	569.85	607.45	625.50	270.70	376.05	333.45	354.50	310.25
25	176.05	204.45	216.30	281.50	328.00	364.90	359.70	578.00	616.75	627.85	275.00	378.70	336.95	359.80	320.15
26	192.30	221.10	234.85	305.20	352.85	396.30	386.00	637.00	668.10	673.75	300.80	393.70	370.15	373.85	327.50
27	204.05	235.10	251.25	316.75	365.95	410.40	400.65	657.45	690.40	693.00	311.95	408.50	384.05	386.80	335.05
28	211.20	238.45	258.30	327.05	374.95	425.10	413.55	677.75	708.80	712.40	321.05	423.00	397.10	396.80	343.50
29	215.00	241.35	263.15	333.20	383.75	435.80	423.95	691.75	730.45	735.20	327.40	430.10	407.20	406.80	351.90
30	219.35	245.60	266.25	340.25	391.75	446.45	434.35	706.55	755.20	760.30	335.10	441.15	409.35	416.80	359.75
31	224.50	252.10	271.60	344.15	399.70	458.85	448.45	726.30	775.85	783.30	342.50	451.45	422.65	426.80	369.15
32	229.15	256.20	273.05	347.40	408.40	470.05	459.80	740.85	785.65	803.10	352.75	461.80	428.80	437.20	377.50
33	233.80	261.40	276.15	361.20	417.10	480.85	470.35	755.80	807.80	820.65	358.50	472.15	430.65	447.20	385.85
34	238.45	265.50	277.90	369.55	425.50	491.20	480.55	769.55	819.15	838.80	365.75	482.90	443.35	456.90	393.95
35	242.40	269.75	280.80	379.75	433.90	503.65	491.05	783.35	836.50	856.30	373.15	495.35	452.95	469.00	402.70
36	245.60	274.00	282.55	390.35	441.50	517.40	498.70	798.70	857.45	874.55	380.10	509.30	476.35	482.10	410.45
37	250.55	279.05	285.85	398.70	449.75	523.45	512.10	812.15	869.75	891.35	387.05	514.25	487.70	486.90	419.45
38	253.85	282.90	287.00	400.30	457.85	537.55	522.90	826.35	877.20	907.95	393.50	528.05	498.00	500.00	427.80
39	258.40	286.70	292.60	410.55	466.15	550.55	528.40	841.15	896.50	924.85	401.50	537.75	507.75	512.10	435.85
40	263.05	290.50	295.60	420.00	473.70	554.90	537.85	855.05	904.05	939.50	407.95	547.70	508.60	516.15	444.65
41	267.70	294.35	296.95	427.30	482.10	565.65	551.05	868.85	924.60	954.45	414.75	560.90	510.00	526.15	453.85
42	272.05	298.90	303.95	432.75	490.90	576.45	561.35	882.70	930.35	970.00	421.35	573.20	533.35	536.15	462.40
43	275.55	305.20	305.70	441.50	499.60	587.15	571.55	896.90	945.55	984.85	428.25	585.15	540.60	546.15	471.95
44	279.45	309.95	309.35	447.30	508.40	597.90	576.30	898.35	967.05	998.90	434.70	593.00	551.70	556.15	480.40
45	283.80	313.65	316.15	454.10	516.00	610.80	595.60	924.90	979.80	1,013.55	441.55	597.45	562.90	568.35	490.60
46	287.00	320.50	321.60	461.35	524.25	623.40	606.10	936.30	996.35	1,028.50	447.60	609.55	569.30	579.90	500.25
47	291.25	323.80	327.00	469.35	532.65	630.20	616.60	950.80	1,017.10	1,044.05	454.80	622.05	581.40	586.25	510.05
48	295.15	329.80	331.20	476.30	540.65	640.95	627.15	964.70	1,036.60	1,058.70	461.80	635.00	585.00	596.25	520.40
49	298.50	333.00	336.20	483.15	549.05	651.30	637.25	978.15	1,052.20	1,072.60	469.00	646.30	585.45	605.85	530.20
50	302.70	336.90	336.60	483.85	556.20	661.25	647.05	991.95	1,071.70	1,087.25	475.70	654.50	591.05	615.15	540.30
52	309.85	343.40	341.45	503.05	573.30	687.15	667.45	1,020.35	1,082.65	1,117.55	483.95	680.15	612.45	639.20	559.95
54	314.60	348.70	354.30	514.20	584.50	701.65	686.50	1,048.75	1,100.70	1,134.75	492.35	698.80	624.50	656.90	578.10
56	321.20	355.40	362.10	530.30	602.00	727.30	710.90	1,076.10	1,127.70	1,164.65	507.75	724.15	665.45	679.90	592.70
58	327.70	362.00	369.15	546.35	622.00	752.85	735.10	1,103.35	1,167.85	1,194.55	523.35	748.65	688.40	702.95	611.60
60	338.05	370.05	376.55	564.40	643.35	778.35	766.40	1,132.45	1,205.60	1,235.20	541.30	769.70	710.65	725.45	630.20
62	344.45	376.90	382.25	580.75	664.50	803.70	791.35	1,160.85	1,242.05	1,265.80	557.60	802.20	726.05	749.00	649.20
64	350.85	382.55	383.10	596.00	685.80	838.05	816.75	1,189.25	1,276.25	1,294.65	571.70	815.75	747.85	772.50	668.00
66	355.50	388.65	394.15	611.20	698.55	855.10	836.75	1,216.90	1,280.80	1,324.85	586.00	835.45	762.80	795.45	686.00
68	362.30	395.40	404.90	626.85	715.90	880.05	860.85	1,244.90	1,299.10	1,353.85	600.15	846.50	768.90	818.75	705.90
70	369.85	401.45	410.85	641.70	732.75	905.65	885.20	1,272.25	1,328.00	1,384.05	614.40	868.30	790.60	842.50	723.80

## Export

# UPS Worldwide Express®

**GUARANTEED ONE TO THREE DAYS BY 10:30 A.M. OR 12:00 P.M.**

UPS Worldwide Express Plus® guarantees early morning time-definite delivery, typically by 9:00 a.m. The published rate is \$40.00 more than the rate shown for the appropriate UPS Worldwide Express rate.

Zones	81	82	84	901	903	904	905	906	907	908	909	911	912	913	921
72 Lbs.	\$373.70	\$404.65	\$412.40	\$655.45	\$750.60	\$927.00	\$901.45	\$1,308.00	\$1,363.10	\$1,413.55	\$620.10	\$911.40	\$802.70	\$862.40	\$743.70
74	383.70	414.70	415.75	670.20	767.40	949.30	919.30	1,329.05	1,396.40	1,441.05	637.00	924.80	823.40	883.15	764.30
76	389.05	421.10	424.30	685.00	785.20	957.15	933.85	1,354.95	1,427.10	1,472.60	653.65	932.90	869.25	890.45	784.65
78	392.70	426.70	427.95	693.60	802.95	978.10	954.25	1,381.50	1,460.15	1,502.20	670.10	953.35	890.35	909.90	805.00
80	397.25	431.95	438.70	702.65	819.90	1,000.85	972.10	1,408.10	1,488.05	1,513.30	684.35	963.25	911.80	931.15	825.35
82	401.25	437.30	448.05	719.25	838.35	1,018.70	990.00	1,424.90	1,517.80	1,550.80	685.90	983.20	921.15	947.75	836.40
84	405.00	442.50	452.60	736.20	852.40	1,036.40	1,007.85	1,439.10	1,545.90	1,575.30	691.85	1,003.10	933.70	964.20	855.15
86	409.45	448.15	453.25	749.05	872.15	1,054.30	1,025.80	1,453.40	1,579.85	1,612.25	708.20	1,022.95	946.20	980.75	870.55
88	413.95	453.10	455.15	763.55	890.10	1,071.90	1,043.75	1,467.60	1,616.50	1,648.15	724.30	1,042.90	958.70	997.20	890.50
90	418.50	458.30	465.40	768.95	899.60	1,089.70	1,061.55	1,481.80	1,650.40	1,685.10	740.20	1,062.75	971.30	1,013.75	909.95
92	423.05	463.35	473.50	779.40	917.10	1,107.45	1,079.50	1,496.10	1,686.40	1,720.70	753.35	1,082.65	983.70	1,030.25	928.90
94	427.60	469.25	477.70	795.80	932.75	1,125.25	1,097.45	1,503.85	1,721.55	1,756.85	766.85	1,102.50	996.25	1,046.80	948.30
96	432.15	474.70	481.95	809.15	954.85	1,142.90	1,115.30	1,524.50	1,757.80	1,794.00	781.80	1,122.45	1,008.90	1,063.25	968.20
98	436.70	479.05	486.40	824.25	974.55	1,160.65	1,133.20	1,537.55	1,793.75	1,830.55	795.75	1,142.30	1,021.45	1,079.80	988.25
100	440.95	483.80	486.90	825.20	986.75	1,168.00	1,151.55	1,538.35	1,830.25	1,867.55	802.15	1,157.35	1,027.00	1,100.85	1,007.45
105	462.65	504.70	511.30	866.45	1,035.30	1,226.45	1,208.60	1,615.35	1,920.10	1,960.30	839.90	1,214.20	1,078.35	1,154.90	1,056.95
110	484.30	527.60	535.55	907.70	1,085.00	1,284.80	1,266.10	1,692.25	2,011.90	2,053.45	879.90	1,271.00	1,129.70	1,209.00	1,105.25
115	506.10	551.55	559.95	949.05	1,134.00	1,343.25	1,323.65	1,769.15	2,103.40	2,146.00	919.90	1,327.60	1,181.05	1,262.85	1,155.40
120	528.35	575.55	584.20	990.30	1,183.35	1,401.60	1,381.15	1,846.05	2,194.70	2,239.10	959.90	1,384.10	1,232.40	1,316.60	1,205.25
125	550.35	599.60	608.60	1,031.55	1,232.55	1,460.00	1,437.00	1,923.05	2,286.15	2,332.35	999.80	1,441.55	1,283.75	1,371.25	1,254.50
130	572.35	623.60	633.00	1,072.75	1,282.10	1,518.35	1,493.20	1,999.90	2,377.75	2,424.65	1,039.80	1,499.20	1,335.10	1,426.05	1,305.45
135	594.35	647.55	657.25	1,114.00	1,331.30	1,576.80	1,549.10	2,076.80	2,468.95	2,517.65	1,079.80	1,555.90	1,386.35	1,480.00	1,355.40
140	616.30	671.50	681.65	1,155.25	1,380.75	1,635.15	1,606.40	2,153.70	2,560.50	2,609.80	1,119.80	1,613.55	1,437.70	1,534.80	1,405.30
145	637.75	695.50	705.90	1,196.50	1,429.70	1,693.60	1,662.30	2,230.70	2,651.90	2,701.85	1,159.80	1,672.35	1,489.05	1,589.60	1,456.00
150	659.55	718.85	730.20	1,237.75	1,479.30	1,751.95	1,718.65	2,307.60	2,743.30	2,794.75	1,199.80	1,728.75	1,540.40	1,644.40	1,505.50

## UPS Worldwide Express Shipments of More Than 150 Pounds\* (non-pallet)

Zones	81	82	84	901	903	904	905	906	907	908	909	911	912	913	921
Price Per Pound	\$4.40	\$4.80	\$4.87	\$8.26	\$9.87	\$11.68	\$11.46	\$15.39	\$18.29	\$18.64	\$8.00	\$11.53	\$10.27	\$10.97	\$10.04
Minimum Rate	659.55	718.85	730.20	1,237.75	1,479.30	1,751.95	1,718.65	2,307.60	2,743.30	2,794.75	1,199.80	1,728.75	1,540.40	1,644.40	1,505.50

**Notes:** Delivery times may vary by destination postal code.

Refer to pages 136 to 143 for value-added services rates and other charges.

- The rates shown are for shipments originating in the U.S.

- Any fraction of a pound more than the weight shown in the rate chart is rounded up to the next listed weight.

- Dimensional weight may apply. Refer to pages 27 and 28 for more information.

- For larger packages, additional charges may apply. Refer to pages 27 and 28 for more information.

- To determine the rate for international multiple-package shipments, refer to page 94.

- A Heavy Package sticker is required for any package weighing more than 70 pounds. Refer to page 23 for more information.

\*Applies to single-package shipments with a dimensional weight of more than 150 pounds and multiple-package shipments of more than 150 pounds. For packages with an actual weight of more than 150 pounds, refer to UPS Express Critical® and UPS Worldwide Express Freight™ on page 9 or Air Freight services on page 11. Visit [ups.com](http://ups.com)® or call 1-800-782-7892 for guarantee details, service availability, delivery time commitments or to request a pickup.

## Export

# UPS Worldwide Express Freight™

**GUARANTEED ONE TO THREE DAYS BY END OF DAY**

### Palletized Shipments

#### Door-to-Door

Zones	481	482	484	401	402	403	404	406	407	409	411	412	413	420	421
151-999 Lbs. (Price per Lbs.)	\$4.26	\$4.60	\$4.71	\$7.96	\$8.12	\$9.45	\$11.27	\$14.84	\$17.92	\$7.72	\$10.95	\$9.90	\$7.94	\$8.12	\$9.38
1,000 Lbs. or More (Price per Lbs.)	3.96	4.23	4.33	7.32	7.47	8.69	10.37	13.65	16.31	7.10	9.97	9.11	7.30	7.47	9.38
Minimum Rate	639.00	690.00	706.50	1,194.00	1,218.00	1,417.50	1,690.50	2,226.00	2,688.00	1,158.00	1,642.50	1,485.00	1,191.00	1,218.00	1,407.00

Note: Door-to-door refers to shipments picked up and delivered to addresses designated by the shipper.

#### Non Door-to-Door: Drop-off, Hold at Location, Drop-off and Hold at Location

Zones	481	482	484	401	402	403	404	406	407	409	411	412	413	420	421
151-999 Lbs. (Price per Lbs.)	\$4.01	\$4.35	\$4.46	\$7.71	\$7.87	\$9.20	\$11.02	\$14.59	\$17.67	\$7.47	\$10.70	\$9.65	\$7.69	\$7.87	\$9.13
1,000 Lbs. or More (Price per Lbs.)	3.71	3.98	4.08	7.07	7.22	8.44	10.12	13.40	16.06	6.85	9.72	8.86	7.05	7.22	9.13
Minimum Rate	601.50	652.50	669.00	1,156.50	1,180.50	1,380.00	1,653.00	2,188.50	2,650.50	1,120.50	1,605.00	1,447.50	1,153.50	1,180.50	1,369.50

#### Notes:

- Drop-off refers to shipments that are dropped off at a UPS Worldwide Express Freight Center and delivered to a designated address.
- Hold at Location refers to shipments picked up at a designated address and held at a UPS Worldwide Express Freight Center for pickup.
- Drop-off and Hold at Location refers to shipments that are dropped off and held at a UPS Worldwide Express Freight Center for pickup.

The following information applies to all services listed on this page.

**Notes:** Delivery times may vary by destination postal code.

Refer to pages [136](#) to [143](#) for value-added services rates and other charges.

- The rates shown are for shipments originating in the U.S.

- Shipments over 4,400 pounds require prior authorization.

- Any fraction of a pound more than the weight shown in the rate chart is rounded up to the next listed weight.

- Dimensional weight may apply. Refer to page [29](#) for more information.

- For larger pallets, additional charges may apply. Refer to page [143](#) for more information.

To find a UPS Worldwide Express Freight Center near you visit "Find Locations" from the left side of the [ups.com](#)® homepage or call 1-800-782-7892.

Visit [ups.com](#) or call 1-800-782-7892 for guarantee details, service availability, delivery time commitments or to request a pickup or drop-off. All UPS Worldwide Express Freight shipments require a scheduled pickup or drop-off using WorldShip®, UPS Internet Shipping, UPS CampusShip®, a UPS Ready® solution, UPS Developer Kit, [ups.com](#) or by calling 1-800-782-7892.

## Export

# UPS Worldwide Saver®

**GUARANTEED ONE TO THREE DAYS BY END OF DAY**

Zones	481	482	484	401	402	403	404	405	406	407	408	409	411	412	413	420	421
Letter*	\$37.50	\$38.70	\$40.00	\$50.40	\$48.20	\$57.60	\$58.50	\$58.00	\$75.70	\$107.70	\$110.00	\$48.20	\$58.50	\$56.20	\$56.40	\$43.90	\$45.40
Pak 1 Lbs.**	60.30	61.70	59.20	67.90	62.00	80.70	77.20	75.90	90.30	124.10	127.30	62.20	78.50	72.90	75.70	57.20	56.70
Pak 2 Lbs.**	64.20	66.90	60.90	70.90	69.20	81.40	84.40	81.10	120.20	148.80	152.40	66.70	90.10	78.60	84.40	68.80	71.90
10 KG Box†	124.98	128.75	155.20	197.99	219.55	222.38	229.95	266.98	336.85	343.31	343.29	198.13	225.57	229.32	225.57	191.64	257.36
25 KG Box†	218.91	225.30	231.46	276.93	331.27	326.36	367.93	475.58	558.90	616.06	615.87	296.21	360.91	328.98	360.91	325.97	441.99
1 Lbs.	64.30	69.30	66.40	77.50	76.10	92.60	82.10	82.20	101.20	136.00	138.40	72.40	86.70	83.20	84.50	66.00	67.90
2	71.40	75.70	73.00	88.40	83.80	108.30	98.40	96.70	125.50	155.70	157.60	82.90	98.30	95.20	99.70	81.90	85.20
3	80.60	83.50	85.20	102.70	99.00	120.90	113.00	111.00	149.00	188.80	186.50	100.10	109.10	107.20	115.00	91.20	94.00
4	86.90	92.90	92.20	119.40	111.70	133.70	126.20	124.00	172.70	213.40	219.40	114.00	121.40	116.10	129.40	99.40	104.60
5	91.10	101.80	104.20	135.40	126.00	148.20	142.30	139.20	198.50	242.30	240.10	130.70	141.40	133.00	146.90	113.70	118.70
6	93.80	106.20	114.20	143.30	136.80	158.90	155.80	152.30	223.20	253.30	257.10	138.10	154.80	145.40	156.40	126.70	138.20
7	96.80	111.70	124.00	151.50	146.50	168.50	169.50	165.80	248.00	275.80	278.90	146.50	168.50	160.80	170.10	133.60	153.40
8	101.50	118.80	133.80	159.10	155.10	178.80	182.60	178.50	271.00	296.00	299.60	156.20	182.20	171.20	178.10	144.30	166.20
9	105.10	123.50	143.10	169.10	156.00	191.60	196.40	192.00	293.10	306.90	317.20	162.90	195.10	184.10	187.60	148.30	176.80
10	109.10	127.60	146.80	171.60	156.30	201.80	209.80	204.80	309.50	312.40	319.00	168.10	208.30	193.90	200.30	153.20	182.00
11	111.70	127.70	152.30	176.00	162.70	213.70	214.00	213.60	332.20	325.10	330.70	175.50	225.90	201.40	207.80	160.10	189.50
12	112.30	128.50	154.80	177.00	168.10	216.80	215.50	215.10	334.70	337.00	334.60	176.20	227.70	203.20	213.60	165.10	199.90
13	124.30	143.90	169.80	196.60	177.60	231.20	246.80	238.70	384.10	381.30	389.90	192.00	252.30	227.20	233.80	174.20	208.90
14	131.30	151.30	175.60	208.90	184.60	243.30	262.40	256.60	407.60	406.10	422.00	201.50	259.90	242.60	246.30	180.50	217.10
15	136.40	156.40	185.20	216.10	205.90	250.90	275.30	269.20	428.80	438.50	444.10	208.80	273.20	254.50	258.30	195.90	225.60
16	141.40	161.40	189.00	223.70	219.00	262.50	286.30	280.00	448.30	456.10	465.60	216.50	283.30	266.00	268.60	205.30	236.20
17	145.40	166.20	196.00	231.90	220.50	270.50	297.00	290.40	466.40	460.00	485.80	223.80	293.40	275.80	278.40	214.60	244.40
18	150.50	173.00	201.70	239.70	221.30	279.10	306.90	300.00	482.90	500.70	510.10	230.70	304.70	283.20	287.80	219.20	252.70
19	154.50	178.20	205.20	247.30	237.40	286.20	317.10	310.10	499.30	516.00	530.60	238.10	314.70	297.00	297.50	226.10	261.00
20	160.30	184.20	206.10	255.20	246.20	296.10	327.40	320.10	516.20	531.00	550.50	245.70	324.70	306.30	307.00	233.20	268.60
21	165.40	189.40	206.80	260.90	249.00	304.60	337.60	330.10	534.60	562.90	576.40	255.20	334.70	315.10	316.70	240.70	277.10
22	169.00	194.20	207.50	261.50	249.30	309.20	347.90	340.10	548.30	578.90	597.40	260.40	345.40	320.40	326.50	242.60	285.30
23	169.40	196.00	207.90	261.80	249.60	311.70	350.30	346.90	549.70	584.00	605.90	260.90	355.40	321.10	339.00	242.90	291.60
24	169.70	196.70	208.40	266.00	249.90	314.50	350.50	347.60	549.90	588.00	606.70	261.20	364.00	321.40	340.30	243.50	300.30
25	170.40	197.90	208.80	269.60	254.30	316.50	352.10	348.90	552.80	597.00	609.00	262.60	364.80	323.10	344.20	250.20	309.90

Notes: Delivery times may vary by destination postal code.

Refer to pages [136](#) to [143](#) for value-added services rates and other charges.

- The rates shown are for shipments originating in the U.S.
- Any fraction of a pound more than the weight shown in the rate chart is rounded up to the next listed weight.
- Dimensional weight may apply. Refer to pages [27](#) and [28](#) for more information.
- For larger packages, additional charges may apply. Refer to pages [27](#) and [28](#) for more information.
- To determine the rate for international multiple-package shipments, refer to page [94](#).

\*The Letter rate applies only to documents, correspondence and electronic media shipments of no commercial value that do not exceed eight ounces sent in an Express Envelope. Express Envelopes containing items other than those listed above or exceeding eight ounces are subject to the rate corresponding to the weight of the Express Envelope. Express Envelopes are not recommended for shipments of electronic media containing sensitive personal information.

\*\*Pak rates will apply to Letters weighing more than eight ounces, but less than 1 or 2 pounds. Pak rates also apply when:
 

- The shipment is in a UPS Pak.
- UPS Pak is selected at the time of shipping.

- Customs value of the shipment is less than \$100.00.

- The shipment weighs less than or equal to one or two pounds. Shipments above two pounds are rated by weight.

†Shipments exceeding the maximum weights (10 KG/22 pounds and 25 KG/55 pounds) will be charged the regular UPS Worldwide Express Plus® or UPS Worldwide Express® rate. Available only when the shipper is paying the shipping charges.

Visit [ups.com](#)® or call 1-800-782-7892 for guarantee details, service availability, delivery time commitments or to request a pickup.

**Export****UPS Worldwide Saver®****GUARANTEED ONE TO THREE DAYS BY END OF DAY**

Zones	481	482	484	401	402	403	404	405	406	407	408	409	411	412	413	420	421
26 Lbs.	\$186.10	\$214.00	\$229.10	\$296.40	\$280.70	\$340.50	\$383.00	\$374.40	\$609.80	\$646.70	\$653.50	\$291.20	\$378.80	\$356.80	\$360.10	\$273.20	\$317.00
27	197.50	227.70	245.20	308.00	286.40	353.70	399.80	390.90	637.70	677.80	672.20	302.90	395.90	372.60	371.30	278.70	324.30
28	204.40	230.80	251.00	315.60	287.00	361.80	410.20	401.10	654.00	686.10	691.00	310.20	411.30	382.80	380.90	279.30	332.50
29	208.10	233.60	254.70	321.50	287.40	370.30	420.50	411.20	667.50	713.50	707.60	316.20	416.30	392.50	390.50	279.70	340.60
30	212.30	237.70	257.70	328.30	294.50	378.00	430.80	421.30	681.80	732.10	726.10	323.70	427.00	394.60	400.10	286.60	348.20
31	217.30	244.00	262.90	332.10	304.90	385.70	444.30	435.40	701.50	751.00	759.80	331.60	437.00	412.40	409.70	296.80	357.30
32	221.80	248.00	264.30	333.20	318.40	394.10	455.00	446.00	715.50	752.70	779.00	340.40	447.00	414.30	419.70	309.80	365.40
33	226.30	253.00	267.30	354.50	325.20	402.50	465.50	456.20	729.90	786.10	796.00	347.10	457.00	415.10	429.30	316.50	373.50
34	230.80	257.00	269.00	356.60	337.20	410.60	475.50	466.10	743.30	792.90	813.60	354.10	467.40	431.70	438.60	328.20	381.30
35	234.60	261.10	271.80	371.00	338.60	418.70	486.00	476.30	756.60	809.70	830.60	361.50	477.30	433.40	450.20	329.60	389.80
36	237.70	265.20	273.50	377.70	367.30	426.00	504.90	483.70	770.70	830.00	848.30	368.20	493.00	462.20	462.80	346.80	397.30
37	242.50	270.10	276.70	384.70	387.80	434.00	506.80	496.70	783.70	841.90	864.60	375.20	496.30	471.90	467.40	356.10	406.00
38	245.70	273.80	278.00	385.40	389.80	441.80	526.90	502.70	797.40	849.10	880.70	381.80	512.50	481.60	480.00	365.70	414.10
39	250.10	277.50	283.20	399.00	397.80	449.80	536.40	512.50	811.70	867.80	897.10	389.00	520.50	490.60	491.60	373.60	421.90
40	254.60	281.20	286.10	405.30	398.60	457.10	537.30	521.70	825.10	875.10	911.30	394.90	522.60	491.50	495.50	381.30	430.40
41	259.10	284.90	287.40	412.30	406.30	465.20	547.70	534.50	838.40	878.10	925.80	401.60	544.00	492.90	505.10	387.90	439.30
42	263.30	289.30	294.80	417.60	408.00	473.70	558.10	544.50	851.80	880.10	940.90	407.90	563.80	519.70	514.70	394.20	447.60
43	266.70	295.40	295.90	426.00	408.40	482.10	568.50	554.40	865.50	930.00	955.30	414.60	566.40	522.40	524.30	398.70	456.80
44	270.50	300.00	298.90	431.60	416.20	490.60	579.00	559.00	866.90	936.60	968.90	420.90	574.00	539.10	533.90	406.10	465.00
45	274.70	303.60	307.20	438.20	417.30	497.90	589.40	577.70	892.50	948.40	983.10	427.50	577.00	544.00	545.60	411.80	474.90
46	277.80	310.20	311.30	445.20	440.70	505.90	608.30	587.90	903.50	950.80	997.60	432.00	594.40	548.80	556.70	420.80	484.20
47	281.90	313.40	316.50	452.90	443.00	514.00	610.20	598.10	917.50	990.70	1,012.70	439.00	596.20	563.90	562.80	429.60	493.70
48	285.70	319.20	320.60	459.60	443.30	521.70	620.70	608.30	930.90	1,009.70	1,026.90	445.70	622.90	565.40	572.40	436.30	503.70
49	288.90	322.30	325.40	466.20	443.60	529.80	630.70	618.10	943.90	1,018.50	1,040.40	452.70	625.60	565.60	581.60	436.60	513.20
50	293.00	326.10	325.80	466.90	446.00	536.70	640.30	627.60	957.20	1,037.40	1,054.60	459.20	626.50	571.30	590.50	439.00	523.00
52	299.90	332.40	330.50	485.80	500.30	553.20	665.40	647.40	984.60	1,040.40	1,084.00	467.20	664.50	600.00	613.60	469.00	542.00
54	304.50	337.50	343.60	496.20	506.10	564.00	676.10	662.70	1,012.00	1,043.20	1,100.70	475.30	676.40	603.60	630.60	486.90	559.60
56	310.90	344.00	350.50	511.70	526.80	580.90	701.80	687.80	1,038.40	1,091.60	1,129.70	490.20	702.70	639.60	652.70	504.30	573.70
58	317.20	350.40	357.30	527.20	547.60	597.90	727.40	713.00	1,064.70	1,139.80	1,158.70	505.00	729.10	675.60	674.80	520.20	592.00
60	327.20	358.20	364.50	544.60	548.90	620.80	762.10	746.80	1,092.80	1,167.00	1,199.50	524.50	731.40	698.10	696.40	537.00	610.00
62	333.40	364.80	370.00	560.40	581.90	649.70	783.20	767.60	1,120.20	1,207.50	1,227.80	538.20	787.90	707.10	719.00	552.80	628.40
64	339.60	370.30	370.80	575.10	585.40	662.90	815.10	792.20	1,147.60	1,235.40	1,255.80	552.00	798.40	734.50	741.60	568.60	646.60
66	344.10	376.20	385.10	589.80	587.60	674.10	828.00	811.60	1,174.30	1,239.80	1,285.10	565.70	808.70	737.20	763.60	581.80	664.00
68	350.70	382.70	391.90	604.90	629.90	690.80	852.30	835.00	1,201.30	1,242.30	1,313.20	579.40	819.40	743.20	786.00	598.90	683.30
70	358.00	388.60	397.70	619.20	630.50	707.10	882.60	858.60	1,227.70	1,245.30	1,342.50	593.10	840.50	764.10	808.80	616.10	700.60

## Export

# UPS Worldwide Saver®

**GUARANTEED ONE TO THREE DAYS BY END OF DAY**

Zones	481	482	484	401	402	403	404	405	406	407	408	409	411	412	413	420	421
72 Lbs.	\$361.70	\$391.70	\$399.20	\$632.50	\$656.80	\$724.30	\$899.40	\$874.40	\$1,266.40	\$1,322.70	\$1,371.10	\$597.40	\$882.20	\$775.80	\$827.90	\$633.00	\$719.90
74	371.40	401.40	402.40	646.70	659.50	740.50	916.60	891.70	1,282.50	1,344.60	1,397.80	619.50	895.20	795.80	847.80	649.10	739.80
76	376.60	407.60	410.70	661.00	684.40	757.70	924.20	905.80	1,307.50	1,348.50	1,428.40	633.20	903.00	848.00	854.80	663.80	759.50
78	380.10	413.00	413.80	669.30	687.10	774.80	944.30	925.60	1,333.10	1,433.50	1,457.10	646.90	922.80	865.40	873.50	676.10	779.20
80	384.50	418.10	428.50	676.60	688.30	791.20	966.50	942.90	1,358.80	1,440.40	1,463.00	660.60	932.40	883.20	893.90	682.70	798.90
82	388.40	423.30	433.70	699.40	713.20	809.00	983.60	960.30	1,375.00	1,469.20	1,513.80	662.20	951.70	890.20	909.80	699.60	800.20
84	392.00	428.30	438.10	711.80	727.60	820.80	1,000.70	977.60	1,388.70	1,496.40	1,518.70	663.50	971.00	902.30	925.60	716.00	819.20
86	396.30	433.80	438.70	722.80	755.70	847.00	1,017.90	995.00	1,402.50	1,506.60	1,559.90	692.40	990.20	914.50	941.50	730.10	838.50
88	400.70	438.60	439.40	736.80	756.30	858.90	1,035.00	1,012.40	1,416.20	1,520.80	1,601.40	705.80	1,009.50	926.60	957.30	739.40	857.30
90	405.10	443.60	451.50	742.00	776.60	868.10	1,052.10	1,029.70	1,429.90	1,599.90	1,629.70	716.50	1,028.70	938.70	973.20	751.20	876.20
92	409.50	448.50	458.30	752.10	785.10	885.00	1,069.30	1,047.10	1,443.70	1,611.30	1,689.90	727.30	1,048.00	950.80	989.00	761.60	899.70
94	413.90	454.20	462.40	767.90	799.40	900.10	1,086.40	1,064.50	1,451.20	1,667.20	1,699.10	740.30	1,067.20	962.90	1,004.90	774.00	918.90
96	418.30	459.50	466.50	780.80	813.80	921.40	1,103.50	1,081.80	1,471.10	1,704.00	1,753.20	754.70	1,086.50	975.10	1,020.70	786.50	937.20
98	422.70	463.70	470.80	795.40	828.20	940.40	1,120.70	1,099.20	1,483.70	1,738.70	1,781.00	768.20	1,105.70	987.20	1,036.60	801.30	956.60
100	426.10	468.30	471.30	796.30	866.50	952.20	1,127.10	1,116.40	1,484.50	1,772.40	1,830.80	771.90	1,120.30	990.00	1,056.80	817.30	975.20
105	447.50	487.50	494.90	836.10	909.80	999.80	1,183.50	1,172.30	1,558.80	1,856.90	1,922.40	810.50	1,175.30	1,039.50	1,108.70	858.00	1,023.10
110	468.80	510.70	518.40	875.90	953.20	1,047.00	1,239.80	1,228.10	1,633.00	1,962.30	2,013.90	849.10	1,230.30	1,089.00	1,160.60	899.00	1,046.10
115	490.10	533.90	542.00	915.80	996.50	1,094.30	1,296.20	1,283.90	1,707.20	2,049.60	2,105.40	887.70	1,285.10	1,138.50	1,212.30	939.30	1,082.30
120	511.40	557.10	565.50	955.60	1,039.80	1,141.90	1,352.50	1,339.70	1,781.40	2,138.60	2,197.00	926.30	1,339.80	1,188.00	1,263.90	980.00	1,128.70
125	532.70	580.40	589.10	995.40	1,083.10	1,190.20	1,408.90	1,395.50	1,855.70	2,225.60	2,288.50	964.80	1,395.40	1,237.50	1,316.40	1,020.70	1,175.70
130	554.00	603.60	612.70	1,035.20	1,126.50	1,237.20	1,465.20	1,448.40	1,929.90	2,312.50	2,380.00	1,003.40	1,451.20	1,287.00	1,369.00	1,061.80	1,222.30
135	575.30	626.80	636.20	1,075.00	1,169.80	1,284.70	1,521.60	1,502.60	2,004.10	2,401.10	2,471.60	1,042.00	1,506.10	1,336.40	1,420.80	1,103.20	1,269.00
140	596.60	650.00	659.80	1,114.80	1,213.10	1,332.40	1,577.90	1,558.20	2,078.30	2,487.80	2,563.10	1,080.60	1,561.90	1,385.90	1,473.40	1,144.10	1,314.50
145	617.90	673.20	683.30	1,154.60	1,256.40	1,380.70	1,634.30	1,612.40	2,152.60	2,574.20	2,654.70	1,119.20	1,617.60	1,435.40	1,526.00	1,185.20	1,360.60
150	639.10	695.80	706.80	1,194.40	1,299.80	1,427.50	1,690.60	1,675.50	2,226.80	2,688.20	2,746.20	1,157.80	1,673.40	1,484.90	1,578.60	1,224.90	1,406.80

## UPS Worldwide Saver Shipments of More Than 150 Pounds\*

Zones	481	482	484	401	402	403	404	405	406	407	408	409	411	412	413	420	421
Price Per Pound	\$4.26	\$4.64	\$4.71	\$7.96	\$8.66	\$9.52	\$11.27	\$11.17	\$14.84	\$17.92	\$18.31	\$7.72	\$11.16	\$9.90	\$10.52	\$8.17	\$9.38
Minimum Rate	639.10	695.80	706.80	1,194.40	1,299.80	1,427.50	1,690.60	1,675.50	2,226.80	2,688.20	2,746.20	1,157.80	1,673.40	1,484.90	1,578.60	1,224.90	1,406.80

Notes: Delivery times may vary by destination postal code.

Refer to pages 136 to 143 for value-added services rates and other charges.

- The rates shown are for shipments originating in the U.S.

- Any fraction of a pound more than the weight shown in the rate chart is rounded up to the next listed weight.

- Dimensional weight may apply. Refer to pages 27 and 28 for more information.

- For larger packages, additional charges may apply. Refer to pages 27 and 28 for more information.

- To determine the rate for international multiple-package shipments, refer to page 94.

- A Heavy Package sticker is required for any package weighing more than 70 pounds. Refer to page 23 for more information.

\*Applies to single-package shipments with a dimensional weight of more than 150 pounds and multiple-package shipments of more than 150 pounds. For packages with an actual weight of more than 150 pounds, refer to UPS Express Critical® and UPS Worldwide Express Freight™ on page 9 or Air Freight services on page 11.

Visit [ups.com](http://ups.com)® or call 1-800-782-7892 for guarantee details, service availability, delivery time commitments or to request a pickup.

**Export****UPS Worldwide Expedited®****GUARANTEED TWO TO FIVE DAYS BY END OF DAY**

Zones	71	72	74	601/631	602/632	603/633	604/634	605/635	606/636	607/637	608/638	609/639	611/641	612/642	613/643	620	621
1 Lbs.	\$62.65	\$67.10	\$64.75	\$74.85	\$71.80	\$86.15	\$80.05	\$78.05	\$96.50	\$88.55	\$85.80	\$69.00	\$83.80	\$81.10	\$81.65	\$64.25	\$65.70
2	68.10	73.70	71.05	86.25	82.00	98.55	96.05	93.80	122.60	111.85	108.90	81.00	96.15	92.80	96.50	79.60	81.75
3	73.90	81.55	83.05	100.25	94.90	111.80	109.60	105.95	145.25	135.05	127.65	95.15	106.30	104.60	111.05	88.75	91.30
4	78.50	89.75	89.00	116.35	106.25	125.00	122.25	117.85	168.75	162.40	153.60	107.15	118.50	113.65	125.10	95.10	102.30
5	86.30	98.85	101.55	131.95	112.55	144.30	138.10	132.65	193.45	186.15	182.95	122.85	135.95	129.50	139.15	108.60	116.10
6	89.40	101.65	111.20	139.70	125.20	154.70	151.25	144.50	217.55	209.90	198.60	133.80	149.55	141.70	151.65	119.15	132.60
7	92.90	105.75	120.65	147.70	134.00	164.15	164.45	159.00	241.75	233.00	220.35	143.05	164.30	156.50	164.30	127.65	143.40
8	97.65	109.30	130.60	155.20	137.60	174.60	177.10	171.55	263.40	236.30	232.30	149.55	177.65	166.85	172.10	136.75	154.65
9	99.25	113.25	134.70	161.70	145.50	186.95	190.60	183.20	284.50	271.40	266.80	153.00	191.00	178.50	182.05	141.30	164.70
10	102.15	117.05	135.80	164.40	152.60	196.90	203.40	187.40	300.45	290.30	274.50	155.45	202.35	188.90	192.80	145.15	171.95
11	106.05	123.70	144.45	171.80	159.10	208.35	207.60	196.50	323.60	308.50	303.35	170.25	211.95	196.60	203.40	151.85	182.40
12	109.35	125.50	151.05	173.15	163.20	211.55	211.25	207.60	326.60	316.85	308.50	172.45	221.40	197.90	209.20	159.40	191.35
13	113.80	133.80	155.90	191.25	170.80	225.40	239.40	231.25	366.40	341.05	325.70	182.15	235.80	221.80	225.20	166.60	199.90
14	117.70	138.00	156.15	198.45	175.75	237.45	252.15	240.60	391.20	357.50	354.75	183.15	245.80	236.45	233.45	173.30	207.65
15	121.60	144.20	161.35	204.65	184.10	243.90	266.50	250.85	409.25	373.95	370.45	194.95	256.60	248.40	243.15	181.55	215.80
16	127.25	148.10	166.50	217.95	190.30	255.15	277.75	264.65	425.20	389.75	372.15	196.15	271.45	259.20	256.45	190.10	225.25
17	128.30	148.90	171.70	220.95	196.80	262.60	288.05	273.50	427.60	405.20	386.80	207.05	282.10	269.10	265.70	196.65	233.80
18	131.65	152.60	178.70	221.30	204.70	271.25	295.05	276.10	461.40	421.95	418.70	208.15	292.80	275.90	271.45	203.15	241.90
19	135.00	156.35	188.45	222.10	211.60	277.95	307.60	290.85	477.40	437.45	431.85	219.40	303.30	289.90	282.70	209.70	249.70
20	138.35	160.10	194.55	226.50	218.45	287.75	317.00	296.15	479.00	453.55	433.15	227.10	312.85	299.10	290.55	216.15	257.10
21	141.65	163.90	197.50	231.50	225.35	295.80	327.50	310.85	490.25	464.85	454.65	232.35	323.10	306.90	302.40	223.05	265.40
22	145.05	167.20	197.80	247.10	232.20	300.40	336.95	319.35	510.50	468.50	456.65	242.05	331.60	311.90	310.55	229.70	273.00
23	147.95	170.55	198.45	249.50	239.00	302.65	340.00	328.30	532.15	470.35	490.00	243.05	339.80	313.05	318.65	236.35	280.45
24	150.90	173.85	203.45	258.85	244.50	305.55	340.20	330.95	536.55	506.75	502.70	251.20	348.30	313.50	324.00	237.80	287.65
25	153.90	178.20	204.25	261.65	247.15	307.20	343.15	339.65	539.00	520.25	504.15	252.00	356.45	314.85	331.50	243.60	296.45
26	156.80	184.60	216.55	275.45	256.45	330.60	369.60	352.90	559.95	533.80	529.65	261.90	364.60	344.65	342.20	253.05	303.50
27	159.75	191.30	218.30	283.75	266.30	342.75	380.45	356.55	591.20	547.35	543.25	271.65	373.15	348.45	347.50	258.65	310.45
28	165.70	192.55	224.45	294.00	271.45	351.40	393.95	369.45	603.15	559.90	555.75	275.45	381.65	356.30	359.40	265.50	318.20
29	168.30	194.55	225.55	297.35	278.30	359.60	399.80	375.40	603.80	577.30	556.75	285.05	393.45	375.25	363.45	269.50	326.05
30	168.55	201.10	233.15	297.65	283.85	367.00	407.65	383.55	620.55	590.30	558.50	290.95	394.95	383.40	370.55	276.70	333.35
31	172.30	202.90	236.75	298.75	289.45	373.75	420.65	395.95	640.70	607.65	589.90	296.80	402.70	383.80	382.40	281.40	342.00
32	176.05	209.40	238.20	303.20	294.60	380.45	425.00	398.70	660.80	612.10	592.85	302.65	415.35	384.40	386.35	289.10	349.75
33	179.75	213.65	239.65	307.65	300.10	387.55	433.30	405.70	674.25	623.85	613.25	309.55	427.15	396.10	393.90	295.50	357.55
34	183.45	214.20	245.00	312.05	304.90	393.95	441.55	413.50	682.65	625.00	615.05	318.75	435.70	397.30	401.40	301.70	364.90
35	187.20	217.70	245.55	316.45	310.40	401.05	450.80	423.15	686.55	625.25	621.30	324.65	443.95	398.65	409.80	308.15	374.90

# Export

# UPS Worldwide Expedited®

GUARANTEED TWO TO FIVE DAYS BY END OF DAY

Zones	71	72	74	601/631	602/632	603/633	604/634	605/635	606/636	607/637	608/638	609/639	611/641	612/642	613/643	620	621
36 Lbs.	\$190.95	\$221.55	\$247.00	\$320.90	\$315.15	\$408.10	\$462.85	\$433.95	\$705.00	\$627.15	\$631.95	\$330.25	\$451.65	\$428.75	\$420.75	\$313.45	\$379.50
37	194.65	225.70	251.60	325.30	319.95	415.95	469.05	437.25	707.15	665.15	641.60	332.95	458.75	439.60	428.55	319.65	388.70
38	198.35	229.90	252.05	329.70	325.45	423.05	481.40	448.40	720.40	668.95	652.25	341.80	465.35	450.90	437.60	324.80	396.55
39	202.10	234.80	254.65	334.10	331.25	429.65	490.70	459.90	738.75	687.60	663.05	346.05	472.60	457.80	446.05	329.35	403.85
40	205.85	240.45	255.00	342.15	337.05	436.00	498.05	466.95	756.50	699.30	674.45	350.15	479.05	459.30	452.75	333.60	412.05
41	209.60	241.10	255.85	342.95	341.50	442.90	505.10	478.15	768.55	700.50	684.50	355.55	486.30	470.65	459.15	337.95	420.55
42	213.35	244.60	256.75	347.35	344.95	447.15	512.25	480.10	780.20	720.15	707.75	359.05	492.80	473.05	465.65	341.40	428.40
43	217.10	249.10	258.60	351.80	349.70	452.10	519.30	491.20	794.10	732.20	719.70	365.50	500.00	478.70	472.05	347.05	437.30
44	220.85	252.60	260.40	358.90	354.10	458.85	526.45	501.85	805.85	753.95	726.25	368.65	507.75	487.50	478.55	350.70	445.10
45	224.60	256.10	262.70	366.55	358.50	465.95	533.35	508.90	817.55	756.15	726.65	376.50	518.95	498.15	484.85	355.85	454.45
46	228.35	259.25	267.25	372.40	363.65	473.00	540.25	509.55	819.90	768.00	740.65	380.65	520.20	509.00	491.10	360.80	463.40
47	233.30	264.00	270.70	373.60	370.60	479.40	547.40	513.60	834.45	779.70	751.95	385.00	528.95	511.65	497.60	368.55	472.80
48	235.25	269.15	273.85	373.85	378.30	485.40	554.25	520.25	850.05	795.05	762.70	387.15	539.85	516.30	503.85	376.35	482.10
49	238.00	269.75	277.60	378.25	378.60	491.80	561.15	530.75	865.10	796.60	780.50	388.50	541.15	516.80	510.10	378.25	491.40
50	241.10	273.25	278.00	382.70	382.00	498.90	569.20	532.80	876.50	810.90	782.00	392.65	547.40	517.05	517.45	379.50	500.40
52	249.35	283.05	282.00	391.50	393.75	511.20	581.75	550.15	895.90	813.25	812.35	406.55	557.90	525.30	528.85	389.85	518.70
54	254.30	286.50	284.45	400.35	398.90	517.00	593.30	556.50	907.70	832.70	818.30	407.95	568.30	528.05	539.35	398.25	535.30
56	260.20	292.95	290.40	409.20	407.70	523.20	604.55	568.90	908.45	855.10	835.35	417.95	578.40	529.55	549.55	406.60	553.50
58	266.05	301.30	296.30	418.00	416.55	529.70	615.85	576.55	909.25	877.50	851.85	431.35	588.45	531.05	559.85	415.00	571.25
60	272.05	311.40	296.95	426.85	424.25	538.55	627.40	584.85	917.60	879.10	864.70	445.80	607.55	538.95	570.35	423.50	588.25
62	279.00	318.45	306.65	435.65	433.45	545.90	638.75	591.40	918.15	889.55	865.10	460.25	609.45	539.95	580.65	432.05	604.70
64	287.95	322.85	309.75	441.70	447.30	549.75	648.95	596.25	918.65	894.65	865.60	468.65	620.20	542.50	591.15	445.75	622.15
66	293.25	326.00	315.05	444.30	452.20	556.85	651.65	602.85	919.20	908.15	875.20	476.95	638.45	545.05	592.40	451.20	638.25
68	296.60	331.95	320.35	448.65	461.35	563.80	657.25	612.70	932.95	917.50	879.35	485.20	640.90	547.65	597.50	460.35	657.30
70	302.75	338.05	325.60	453.00	470.55	568.95	662.45	618.80	936.50	918.60	901.55	493.50	656.90	550.20	604.55	469.30	674.05
72	311.25	344.20	330.90	461.20	480.30	573.70	666.95	624.35	937.00	936.10	910.45	501.75	664.55	552.75	611.70	479.70	692.65
74	319.25	352.45	336.20	461.70	488.85	576.55	671.45	629.90	943.65	941.25	917.60	510.00	680.80	555.35	620.60	488.30	711.65
76	323.10	360.65	341.45	467.80	498.05	579.40	675.95	635.40	947.25	950.95	924.75	518.25	691.05	557.90	630.35	497.25	730.15
78	325.70	362.85	346.75	470.40	506.45	582.20	680.45	640.95	949.30	952.05	925.85	526.55	697.50	560.45	640.15	505.90	748.80
80	328.35	364.15	352.00	474.75	513.90	585.05	684.95	646.50	952.95	970.35	939.50	532.50	705.05	563.05	650.00	512.00	766.20
82	331.00	365.45	357.30	479.10	521.40	587.85	689.45	652.05	957.95	982.70	946.60	543.05	719.80	565.60	654.95	519.90	781.10
84	333.65	366.75	362.60	485.20	528.85	590.70	693.95	657.55	961.50	992.00	950.60	551.35	724.00	570.60	658.75	527.40	798.25
86	336.25	368.05	367.85	487.80	536.30	593.50	698.45	663.10	965.10	1,001.30	955.65	559.65	732.10	577.10	666.15	534.75	816.50
88	338.90	369.35	373.15	492.15	543.80	596.35	702.95	668.65	965.60	1,006.45	956.55	567.90	739.10	577.50	672.50	542.20	823.75
90	341.55	370.45	378.40	498.25	551.25	599.15	707.45	674.15	966.15	1,019.95	957.40	576.20	745.95	584.40	678.75	545.90	834.10

Notes: Delivery times may vary by origin and destination postal code.

Refer to pages [136](#) to [143](#) for value-added services rates and other charges.

- The rates shown are for shipments originating in the U.S.

- Any fraction of a pound more than the weight shown in the rate chart is rounded up to the next listed weight.

- Dimensional weight may apply. Refer to pages [27](#) and [28](#) for more information.

- To determine the rate for international multiple-package shipments, refer to page [94](#).

Visit [ups.com](#)® or call 1-800-782-7892 for guarantee details, service availability, delivery time commitments or to request a pickup.

## Export

# UPS Worldwide Expedited®

**GUARANTEED TWO TO FIVE DAYS BY END OF DAY**

Zones	71	72	74	601/631	602/632	603/633	604/634	605/635	606/636	607/637	608/638	609/639	611/641	612/642	613/643	620	621
92 Lbs.	\$344.20	\$370.95	\$383.70	\$508.00	\$558.70	\$602.00	\$711.95	\$679.70	\$966.65	\$1,029.25	\$967.05	\$584.45	\$753.65	\$585.25	\$686.55	\$557.25	\$852.05
94	346.85	371.50	389.00	518.85	566.20	604.80	716.45	684.80	967.15	1,038.55	990.40	592.70	760.30	592.50	692.35	558.20	869.90
96	349.50	372.00	394.30	524.60	573.65	605.65	720.95	689.45	978.55	1,047.85	997.15	601.00	765.35	599.40	696.40	565.95	887.60
98	350.75	372.55	399.55	529.25	581.20	606.15	725.45	694.80	979.90	1,057.20	1,004.85	609.25	770.95	606.75	701.50	576.45	909.55
100	351.30	373.05	405.15	530.60	585.20	606.65	729.20	695.30	980.40	1,066.30	1,011.60	617.00	773.00	613.30	707.55	584.85	927.20
105	368.85	391.70	425.40	557.15	614.50	637.00	765.65	730.05	1,029.40	1,119.60	1,061.80	647.55	811.65	633.25	741.05	613.70	973.55
110	386.40	410.35	445.65	583.65	643.75	667.30	802.10	763.05	1,078.40	1,172.90	1,112.65	677.80	843.40	652.10	773.00	638.75	1,019.05
115	404.00	429.00	465.90	610.20	673.00	697.65	838.55	783.95	1,127.45	1,226.20	1,163.30	706.85	876.80	673.05	797.80	665.20	1,064.45
120	421.55	447.65	486.15	636.70	702.25	727.95	875.05	815.30	1,176.45	1,279.55	1,213.60	737.10	914.65	700.40	832.25	691.95	1,110.35
125	439.10	466.30	506.40	663.25	731.50	758.30	911.50	842.40	1,225.40	1,328.35	1,264.00	766.50	949.10	728.75	864.35	718.55	1,129.40
130	456.65	484.95	526.70	689.75	760.80	786.35	947.90	849.95	1,274.40	1,369.50	1,314.70	796.65	983.55	757.90	888.60	738.75	1,174.35
135	474.25	503.60	546.95	716.30	790.05	814.75	983.95	864.55	1,323.45	1,405.35	1,365.00	824.45	1,009.90	787.05	921.35	764.00	1,218.05
140	491.80	522.25	567.20	742.80	819.30	843.55	1,020.35	890.60	1,372.45	1,457.15	1,415.90	853.40	1,045.35	816.20	953.70	774.60	1,261.15
145	509.35	540.90	587.45	769.05	848.55	871.35	1,055.95	894.95	1,421.45	1,507.95	1,466.45	883.25	1,080.80	845.35	986.05	790.55	1,305.80
150	526.90	559.55	607.70	794.30	877.45	890.30	1,091.50	900.40	1,470.45	1,558.00	1,516.85	912.65	1,116.20	874.50	1,018.35	805.70	1,348.95

## UPS Worldwide Expedited Shipments of More Than 150 Pounds\*

Zones	71	72	74	601/631	602/632	603/633	604/634	605/635	606/636	607/637	608/638	609/639	611/641	612/642	613/643	620	621
Price Per Pound	\$3.51	\$3.73	\$4.05	\$5.30	\$5.85	\$5.94	\$7.28	\$6.00	\$9.80	\$10.39	\$10.11	\$6.08	\$7.44	\$5.83	\$6.79	\$5.37	\$8.99
Minimum Rate	526.90	559.55	607.70	794.30	877.45	890.30	1,091.50	900.40	1,470.45	1,558.00	1,516.85	912.65	1,116.20	874.50	1,018.35	805.70	1,348.95

Notes: Delivery times may vary by origin and destination postal code.

Refer to pages 136 to 143 for value-added services rates and other charges.

- The rates shown are for shipments originating in the U.S.

- Any fraction of a pound more than the weight shown in the rate chart is rounded up to the next listed weight.

- Dimensional weight may apply. Refer to pages 27 and 28 for more information.

- For larger packages, additional charges may apply. Refer to pages 27 and 28 for more information.

- To determine the rate for international multiple-package shipments, refer to page 94.

- A Heavy Package sticker is required for any package weighing more than 70 pounds. Refer to page 23 for more information.

\*Applies to single-package shipments with a dimensional weight of more than 150 pounds and multiple-package shipments of more than 150 pounds. For packages with an actual weight of more than 150 pounds, refer to UPS Express Critical® and UPS Worldwide Express Freight™ on page 9 or Air Freight services on page 11.

Visit [ups.com](http://ups.com)® or call 1-800-782-7892 for guarantee details, service availability, delivery time commitments or to request a pickup.

## Export

# UPS Standard™ to Canada

**GUARANTEED DAY-DEFINITE WITHIN TWO TO SIX DAYS**

Zones	51	52	53	54	55	56
1 Lbs.	\$15.30	\$15.55	\$15.85	\$24.00	\$24.10	\$24.20
2	16.60	16.80	17.00	25.25	25.30	25.60
3	17.15	17.70	18.20	26.50	26.55	26.80
4	18.35	18.65	19.40	27.70	27.75	27.80
5	19.50	19.70	20.20	28.45	28.55	28.80
6	20.50	20.80	21.45	29.80	29.90	30.25
7	21.45	21.60	22.65	30.40	30.50	31.15
8	22.45	22.70	23.55	31.50	31.60	32.25
9	23.40	23.45	24.55	32.00	32.15	33.30
10	24.40	24.45	25.60	33.05	33.10	34.45
11	25.00	25.05	26.85	34.30	34.45	36.15
12	25.85	26.00	28.10	35.35	35.60	37.50
13	26.85	27.10	29.20	36.50	36.85	38.90
14	27.75	28.10	30.25	37.55	38.15	40.50
15	28.65	29.15	31.40	38.75	39.30	41.85
16	29.60	29.90	32.40	40.05	40.75	43.35
17	30.50	30.80	33.50	41.25	41.90	44.65
18	31.60	31.95	34.65	42.50	43.30	45.95
19	32.60	32.80	35.75	43.80	44.40	47.35
20	33.40	33.80	36.80	45.05	45.75	48.65
21	34.25	34.65	37.65	46.30	47.00	49.80
22	35.30	35.60	38.80	47.65	48.25	51.30
23	36.20	36.55	39.70	48.90	49.35	52.45
24	37.15	37.30	40.55	50.10	50.65	53.85
25	37.90	38.25	42.05	51.35	51.75	55.10
26	38.85	39.00	43.00	52.75	53.10	56.30
27	39.90	40.05	44.15	54.05	54.45	57.75
28	40.85	40.90	45.30	55.40	56.00	59.15
29	41.80	42.10	46.40	56.70	57.30	60.85
30	42.75	43.00	47.50	58.05	58.70	62.35
31	43.60	43.85	48.60	59.35	60.20	63.75
32	44.55	44.90	49.65	60.70	61.50	65.30
33	45.60	45.95	50.80	62.05	62.95	66.80
34	46.45	47.00	51.95	63.35	64.25	68.40
35	47.40	48.10	53.25	64.25	65.65	69.95

Notes: Delivery times may vary by origin and destination postal code.

Refer to pages [136](#) to [143](#) for value-added services rates and other charges.

- The rates shown are for shipments originating in the 48 contiguous states.

- For a multiple-package UPS Standard shipment, the minimum charge will be based on an average weight of 15 pounds per package.

- Any fraction of a pound more than the weight shown in the rate chart is rounded up to the next listed weight.

- Dimensional weight may apply. Refer to pages [27](#) and [28](#) for more information.

- For larger packages, additional charges may apply. Refer to pages [27](#) and [28](#) for more information.

- A Non-Resident Importer (NRI) account allows all duties, taxes and brokerage fees to be billed

to the U.S. shipper. Refer to page [137](#) for further explanation. If you have any questions about NRI, contact your UPS representative.

- To determine the rate for international multiple-package shipments, refer to page [94](#).

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**Export****UPS Standard™ to Canada****GUARANTEED DAY-DEFINITE WITHIN TWO TO SIX DAYS**

Zones	51	52	53	54	55	56
36 Lbs.	\$48.25	\$49.00	\$54.40	\$65.70	\$67.00	\$71.60
37	49.35	50.15	55.65	67.05	68.45	73.15
38	50.25	51.10	56.80	68.20	69.75	74.85
39	51.35	52.15	57.70	69.30	71.15	76.40
40	52.25	53.30	59.00	70.60	72.50	78.05
41	53.15	54.35	60.00	71.80	73.85	79.65
42	54.00	55.35	61.00	72.85	75.30	81.20
43	55.00	56.20	62.10	74.10	76.70	82.95
44	55.75	57.10	62.85	75.10	78.00	84.45
45	56.75	58.05	64.05	76.45	79.40	86.20
46	57.65	59.10	65.15	77.55	80.75	87.20
47	58.55	60.05	66.15	78.75	82.25	89.05
48	59.35	61.05	67.10	79.95	83.75	90.65
49	60.35	61.90	68.00	81.05	84.60	91.80
50	61.35	62.90	69.20	82.30	86.10	93.35
52	63.20	64.40	70.95	84.05	88.10	96.15
54	64.95	65.80	72.70	85.70	90.75	98.20
56	66.50	67.20	74.30	87.45	93.15	100.95
58	67.80	68.30	76.10	89.20	95.60	103.60
60	69.50	69.60	77.70	90.80	98.10	106.20
62	70.75	70.90	79.15	92.75	100.50	108.90
64	71.75	71.90	80.80	94.45	103.00	111.50
66	72.30	72.85	82.35	96.00	105.30	114.00
68	73.55	73.90	83.90	97.75	107.80	116.70
70	74.70	74.75	85.55	99.65	110.00	119.45
72	76.25	76.45	87.20	101.30	112.35	123.15
74	77.45	78.20	89.15	103.30	114.80	126.70
76	78.55	79.95	90.90	105.60	117.45	130.35
78	78.90	80.90	91.85	106.50	118.75	132.40
80	79.90	82.70	93.50	109.00	121.30	135.60
82	80.35	84.10	94.00	111.15	123.70	138.50
84	81.15	85.40	95.40	113.20	125.80	141.20
86	81.50	86.75	96.80	115.75	128.15	143.85
88	82.45	88.10	98.30	117.80	130.60	146.60
90	83.10	88.70	99.50	119.80	132.85	149.20

## Export

# UPS Standard™ to Canada

**GUARANTEED DAY-DEFINITE WITHIN TWO TO SIX DAYS**

Zones	51	52	53	54	55	56
92 Lbs.	\$83.65	\$90.25	\$100.95	\$122.15	\$135.35	\$151.85
94	84.35	91.45	102.20	124.15	137.60	154.45
96	85.05	92.85	103.85	126.30	139.85	157.10
98	85.65	94.35	106.45	128.60	142.30	159.70
100	86.15	95.60	108.70	130.55	144.55	162.45
105	90.30	100.15	111.95	136.60	151.45	169.85
110	93.50	104.95	117.00	142.50	158.30	177.10
115	96.45	109.55	122.65	148.25	165.15	184.50
120	99.05	114.25	127.85	154.05	171.75	191.70
125	101.45	118.75	133.30	159.80	178.50	198.80
130	103.65	121.95	137.80	165.55	185.10	205.90
135	105.95	125.45	146.95	170.75	191.00	213.00
140	108.20	128.35	151.45	176.65	197.25	219.95
145	110.40	131.55	155.80	182.75	203.60	227.10
150	112.70	134.65	160.25	188.60	209.25	233.90

## UPS Standard Multiple-Package Shipments of More Than 150 Pounds\*

Zones	51	52	53	54	55	56
<b>Multiple Package Shipments of 151 to 199 Pounds</b>						
Price Per Pound	\$0.75	\$0.90	\$1.07	\$1.26	\$1.40	\$1.56
Minimum Rate	112.70	134.65	160.25	188.60	209.25	233.90
<b>Multiple Package Shipments of 200 to 499 Pounds</b>						
Price Per Pound	\$0.68	\$0.87	\$1.01	\$1.20	\$1.32	\$1.50
Minimum Rate	149.25	179.10	212.93	250.74	278.60	310.44
<b>Multiple Package Shipments of 500 Pounds or More</b>						
Price Per Pound	\$0.55	\$0.82	\$0.97	\$1.16	\$1.30	\$1.47
Minimum Rate	339.32	434.13	503.99	598.80	658.68	748.50

Notes: Delivery times may vary by origin and destination postal code.

Refer to pages 136 to 143 for value-added services rates and other charges.

- The rates shown are for shipments originating in the 48 contiguous states.
- For a multiple-package UPS Standard shipment, the minimum charge will be based on an average weight of 15 pounds per package.
- Any fraction of a pound more than the weight shown in the rate chart is rounded up to the next listed weight.
- Dimensional weight may apply. Refer to pages 27 and 28 for more information.

- For larger packages, additional charges may apply. Refer to pages 27 and 28 for more information.

- A Non-Resident Importer (NRI) account allows all duties, taxes and brokerage fees to be billed to the U.S. shipper. Refer to page 137 for further explanation. If you have any questions about NRI, contact your UPS representative.

- To determine the rate for international multiple-package shipments, refer to page 94.

- A Heavy Package sticker is required for any package weighing more than 70 pounds. Refer to page 23 for more information.

- For packages with an actual weight of more than 150 pounds, refer to UPS Express Critical® and UPS Worldwide Express Freight™ on page 9, Air Freight services on page 11 or Less-Than-Truckload on page 8.

\*Also applies to single-package shipments with a dimensional weight of more than 150 pounds.

Visit [ups.com](http://ups.com)® or call 1-800-782-7892 for guarantee details, service availability, delivery time commitments or to request a pickup.

## Export

# UPS Standard™ to Mexico

**GUARANTEED DAY-DEFINITE WITHIN FOUR TO EIGHT DAYS**

Zones	32	33	34	35	36	37	38
1 Lbs.	\$38.85	\$39.15	\$39.45	\$40.00	\$40.20	\$40.35	\$40.35
2	41.45	41.70	42.05	42.90	43.20	43.20	43.20
3	44.70	45.00	45.25	46.15	46.20	46.40	46.80
4	46.20	46.50	46.80	47.65	48.05	48.75	49.35
5	47.55	47.85	48.15	49.00	50.70	50.85	51.15
6	49.65	49.95	50.15	51.05	52.80	52.85	53.15
7	50.75	51.05	51.35	52.20	53.90	54.25	54.85
8	51.85	52.15	52.45	53.30	55.00	57.35	58.10
9	53.80	54.05	54.35	55.20	56.90	59.20	60.90
10	55.20	55.45	55.75	56.55	58.30	60.60	62.25
11	56.75	57.00	57.35	58.20	59.90	62.20	63.85
12	58.35	58.65	58.95	59.75	61.50	63.75	65.50
13	59.95	60.25	60.50	61.40	63.05	65.30	67.05
14	61.50	61.85	62.25	62.90	64.65	66.90	68.85
15	63.00	63.50	63.70	64.50	66.60	69.00	71.10
16	63.45	63.85	64.10	64.95	67.35	69.90	72.05
17	64.95	65.55	65.75	66.70	69.35	71.90	74.30
18	65.60	66.40	66.60	67.80	70.50	73.20	75.70
19	66.65	67.70	67.95	69.25	72.05	74.85	77.55
20	67.60	68.65	69.00	70.45	73.35	76.20	79.15
21	69.35	70.55	70.90	72.55	75.60	78.50	81.65
22	71.50	72.85	73.20	74.90	78.05	81.15	84.45
23	73.20	74.65	75.05	76.90	80.20	83.35	86.80
24	75.00	76.45	76.95	78.85	82.35	85.65	89.25
25	76.50	78.00	78.60	80.55	84.20	87.50	91.45
26	77.80	79.35	80.00	82.05	85.95	89.25	93.40
27	79.30	80.85	81.50	83.70	87.80	91.25	95.50
28	80.70	82.35	83.15	85.40	89.70	93.15	97.65
29	82.50	84.15	85.05	87.30	91.80	95.30	100.10
30	82.95	84.60	85.65	88.00	92.60	96.15	101.20
31	83.10	84.80	85.95	88.35	93.15	96.80	102.00
32	84.20	86.10	87.30	89.85	94.70	98.45	103.75
33	85.85	87.80	89.10	91.65	96.65	100.50	106.05
34	87.20	89.25	90.60	93.30	98.35	102.30	108.05
35	88.65	90.80	92.10	94.90	100.15	104.20	110.05

## Export

# UPS Standard™ to Mexico

**GUARANTEED DAY-DEFINITE WITHIN FOUR TO EIGHT DAYS**

Zones	32	33	34	35	36	37	38
36 Lbs.	\$90.15	\$92.25	\$93.85	\$96.75	\$102.00	\$106.15	\$112.20
37	92.70	94.85	96.50	99.25	104.20	108.00	113.50
38	95.20	97.35	99.00	101.80	106.75	110.60	116.10
39	96.80	99.00	100.65	103.40	108.40	112.25	117.75
40	98.10	100.35	102.00	104.75	109.70	113.55	119.10
41	99.90	102.15	103.75	106.50	111.45	115.35	120.90
42	101.55	103.75	105.40	108.15	113.10	116.95	122.40
43	102.50	104.70	106.35	109.10	114.10	117.90	123.45
44	103.20	105.35	107.00	109.80	114.75	118.55	124.10
45	103.60	105.75	107.40	110.15	115.10	118.95	124.50
46	104.35	106.55	108.15	110.90	115.80	119.70	125.15
47	106.00	108.15	109.80	112.60	117.50	121.35	126.80
48	107.65	109.80	111.45	114.20	119.10	123.00	128.45
49	109.30	111.45	113.10	115.80	120.75	124.55	130.00
50	110.50	112.65	114.30	117.00	121.90	125.70	131.15
52	113.35	115.50	117.45	120.65	125.55	129.30	134.75
54	117.70	119.85	121.75	125.00	129.85	133.65	139.05
56	122.25	124.35	126.25	129.45	134.30	138.05	143.40
58	125.55	127.70	129.60	132.80	137.65	141.35	146.70
60	128.70	130.80	132.70	135.90	140.70	144.45	149.80
62	131.50	133.65	135.50	138.65	143.45	147.20	152.55
64	133.50	135.65	137.75	141.45	146.75	152.10	156.90
66	136.25	138.40	140.50	144.15	149.45	154.80	159.55
68	139.00	141.10	143.20	146.85	152.10	157.35	162.15
70	141.75	143.85	145.95	149.55	154.80	160.05	164.80
72	144.45	146.50	148.60	152.25	157.50	162.70	167.40
74	147.15	149.20	151.25	154.90	160.05	165.30	170.00
76	148.65	150.75	152.85	157.50	162.65	168.90	173.00
78	150.20	152.25	154.35	159.00	164.20	170.40	174.60
80	151.60	153.70	155.80	160.45	165.60	171.75	175.95

Notes: UPS Standard to Mexico zones are based solely on the origin U.S. ZIP Code™. Delivery times may vary by origin and destination.

Service may not be broadly available in UPS shipping solutions in January 2013. For more details on selecting this service, please contact your UPS representative.

Refer to pages [136](#) to 143 for value-added services rates and other charges.

- The rates shown are for shipments from the U.S., billed to a U.S. UPS account number.

- Any fraction of a pound more than the weight shown in the rate chart is rounded up to the next listed weight.

- Dimensional weight may apply. Refer to pages [27](#) and [28](#) for more information.

- A Heavy Package sticker is required for any package weighing more than 70 pounds. Refer to page [23](#) for more information.

- For a multiple-package UPS Standard shipment, the minimum charge will be based on an average weight of 15 pounds per package.

Call 1-800-782-7892 or visit [ups.com](#)® for guarantee details, service availability and delivery time commitments.

## Export

# UPS Standard™ to Mexico

**GUARANTEED DAY-DEFINITE WITHIN FOUR TO EIGHT DAYS**

Zones	32	33	34	35	36	37	38
82 Lbs.	\$153.25	\$155.30	\$157.35	\$162.00	\$167.05	\$173.25	\$177.30
84	155.80	157.80	159.90	164.50	169.55	175.65	179.75
86	158.35	160.35	162.45	166.95	172.05	178.15	182.20
88	160.80	162.80	164.85	169.40	174.45	180.50	184.55
90	163.35	165.45	167.45	171.90	176.85	183.15	186.90
92	166.15	168.10	170.10	174.30	179.10	185.40	189.15
94	168.90	170.70	172.75	176.70	181.45	187.65	191.50
96	171.20	172.90	175.05	178.70	183.20	189.45	193.30
98	173.40	174.80	177.05	180.50	184.95	191.10	195.10
100	175.95	177.00	179.60	182.70	187.05	193.25	197.30
105	182.75	183.90	186.15	189.15	193.35	199.55	203.55
110	190.00	191.00	192.75	195.60	199.85	206.10	210.30
115	195.30	196.55	198.40	201.05	205.40	211.75	215.90
120	201.05	202.10	204.05	206.50	211.05	217.50	221.85
125	206.70	207.80	209.85	212.00	216.60	223.05	227.40
130	212.25	213.60	215.70	217.55	222.15	228.60	233.00
135	217.80	219.40	221.50	223.10	227.65	234.10	238.50
140	223.65	225.45	227.60	228.90	233.40	239.60	244.15
145	229.75	231.85	234.00	235.00	239.50	245.65	250.30
150	235.80	238.15	240.45	241.00	245.55	251.65	256.35

## UPS Standard Multiple-Package Shipments of More Than 150 Pounds\*

Zones	32	33	34	35	36	37	38
Multiple Package Shipments of 151 to 199 Pounds							
Price Per Pound	\$1.57	\$1.59	\$1.60	\$1.61	\$1.64	\$1.68	\$1.71
Minimum Rate	235.80	238.15	240.45	241.00	245.55	251.65	256.35
Multiple Package Shipments of 200 Pounds or More							
Price Per Pound	\$1.52	\$1.54	\$1.55	\$1.56	\$1.59	\$1.63	\$1.66
Minimum Rate	304.00	308.00	310.00	312.00	318.00	326.00	332.00

Notes: UPS Standard to Mexico zones are based solely on the origin U.S. ZIP Code™. Delivery times may vary by origin and destination.

Service may not be broadly available in UPS shipping solutions in January 2013. For more details on selecting this service, please contact your UPS representative.

Refer to pages [136](#) to 143 for value-added services rates and other charges.

- The rates shown are for shipments from the U.S., billed to a U.S. UPS account number.

- Any fraction of a pound more than the weight shown in the rate chart is rounded up to the next listed weight.

- Dimensional weight may apply. Refer to pages [27](#) and [28](#) for more information.

- A Heavy Package sticker is required for any package weighing more than 70 pounds. Refer to page [23](#) for more information.

- For packages with an actual weight of more than 150 pounds, refer to UPS Express Critical® and UPS Worldwide Express Freight™ on

page [9](#), Air Freight services on page [11](#) or Less-Than-Truckload on page [8](#).

- For a multiple-package UPS Standard shipment, the minimum charge will be based on an average weight of 15 pounds per package.

\*Also applies to single-package shipments with a dimensional weight of more than 150 pounds.

Call 1-800-782-7892 or visit [ups.com](#)® for guarantee details, service availability and delivery time commitments.

## Import

# Taking Control of Your Import Costs

Enjoy freedom from currency fluctuations with UPS import rates. UPS keeps things simple with published, easy-to-use import rates fixed in U.S. dollars.\*

## Billing Options

Bill your account or another party's with Import Freight Collect and Third Party Billing. Import Freight Collect offers freedom from currency fluctuations with published rates fixed in U.S. dollars, so you'll know exactly how much your shipment will cost. Our import rates work the same way as our export rates and your account number stays the same.

## UPS Import Control®

With UPS Import Control you can control your import shipments by preparing the label and commercial invoice and sending them to the exporter. Labels and commercial invoices can be forwarded to the exporter in another country by e-mail or they can be sent with a UPS driver with a pickup dispatch. With this service you can control which account is billed for transportation and duties and taxes, the service level and shipment options, the commodity description and the value of goods entered in the invoice. Refer to page [140](#) for more information on UPS Import Control.

## Routing Form

Another option for importers is the use of the Routing Form to instruct your international business partners to ship to you using your UPS account number. This form can be found and printed from the Support tab at [ups.com](#)®.

## Visibility

U.S. importers can take further control of imports with Quantum View Manage®. Quantum View Manage provides tools specifically designed to assist you with customs clearance and compliance. Refer to page [152](#) for more information.

*\*Import rates are otherwise subject to change independent of currency fluctuations.*

## Import

# Determine the Zone

### PACKAGE

Use the Worldwide Zone Chart starting on page [114](#) to determine the origin zone for the international service option you've selected.

An Extended Area Surcharge may apply to certain origins within a country. Extended Area origins are subject to change. For the most current information, refer to [ups.com/rates](#) or call 1-800-782-7892.

### UPS Worldwide Express Plus®, UPS Worldwide Express NA1®, UPS Worldwide Express®, UPS Worldwide Express Freight™, UPS Worldwide Saver® and UPS Worldwide Expedited®

1. For UPS Worldwide Expedited, refer to page [82](#) to determine whether your destination state is classified as West or East.
2. Locate the origin country on the Worldwide Zone Chart beginning on page [114](#).

3. Locate the zone for UPS Worldwide Express Plus, UPS Worldwide Express NA1, UPS Worldwide Express, UPS Worldwide Express Freight, UPS Worldwide Saver or UPS Worldwide Expedited. (To determine whether UPS Worldwide Express Plus service is available to your address in the U.S., refer to [ups.com/rates](#) or call 1-800-782-7892.) The service is not available when a zone number is not shown in the appropriate column.

Origin	Zones				
	Express Plus	Express	Express Freight	Saver (Express)	Expedited
	WEST	EAST			
Egypt/EG	955	955		455	685 655
El Salvador/SV†	956	956		456	686 656
England (United Kingdom)*/GB	951	951	451	451	681 651

#### Examples:

For a UPS Worldwide Express Plus shipment from England to the U.S., the zone is 951.

For a UPS Worldwide Express NA1 or UPS Worldwide Express shipment from England to the U.S., the zone is 951.

For a UPS Worldwide Express Freight shipment from England to the U.S., the zone is 451.

For a UPS Worldwide Saver shipment from El Salvador to the U.S., the zone is 456.

For a UPS Worldwide Expedited shipment from England to Los Angeles, California, the zone is 681.

For a UPS Worldwide Expedited shipment from El Salvador to Buffalo, New York, the zone is 656.

\*UPS Worldwide Express NA1 service is available from this country.

†For shipments from South America to Dade or Broward County, Florida, use zone:	For shipments from the Caribbean to Dade or Broward County, Florida, use zone:
- 971 for UPS Worldwide Express	- 970 for UPS Worldwide Express
- 471 for UPS Worldwide Express Freight	- 470 for UPS Worldwide Express Freight
- 471 for UPS Worldwide Saver	- 470 for UPS Worldwide Saver
- 671 for UPS Worldwide Expedited	- 670 for UPS Worldwide Expedited

## Import

# Determine the Zone

### UPS 3 Day Select® from Canada and UPS Standard™ from Canada

1. Refer to page [117](#) to locate your state in the left column on the Zone Chart.
2. Choose the appropriate origin province of the shipment.
3. Locate the zone for either UPS 3 Day Select or UPS Standard. Neither UPS 3 Day Select nor UPS Standard is available when a zone number is not shown in the appropriate column.

*Examples:*

For a UPS 3 Day Select shipment from Alberta to Michigan, the zone is 477.

For a UPS Standard shipment from British Columbia to Minnesota, the zone is 380.

		Origin Province	
		Alberta British Columbia	Manitoba Saskatchewan
Destination State	3 Day Select Zone	Standard Zone	3 Day Select Zone
- Michigan	477	380	476
- Minnesota	477	380	475
			376

### UPS Standard™ from Mexico

1. Locate the destination ZIP Code™ within the ranges provided on the Mexico Zone Chart on page [118](#).
2. Locate the zone for UPS Standard from Mexico to your destination in the United States.
3. UPS Standard from Mexico is not available to Alaska, Hawaii or Puerto Rico.

*Example:*

For a UPS Standard shipment from Mexico to destination ZIP Code 14732, the zone is 366.

Destination ZIP Code	Standard Zone
00400 00599	367
01000 03999	367
04000 04999	368
05000 08999	367
10000 14699	367
14700 14799	366
14800 14999	367
15000 16899	366
16900 17299	367
17300 17499	366
17500 19999	367

Note: UPS Standard from Mexico zones are based solely on the destination U.S. ZIP Code.

## Import

# Worldwide Zone Chart

Origin	Zones					Origin	Zones					Expedited	WEST	EAST	
	Express Plus	Express	Express Freight	Saver (Express)	Expedited		WEST	EAST	Express Plus	Express	Express Freight	Saver (Express)			
Afghanistan/AF	958	958	458			Cayman Islands/KY†	952	952	452						
Aland Islands/AX	953	953	453			Central African Republic/CF	958	958	458						
Albania/AL	958	958	458			Chad/TD	958	958	458						
Algeria/DZ	958	958	458			Channel Islands Guernsey/GG, Jersey/JE	953	953	453	683	653				
American Samoa/AS	958	958	458			Chile/CL†	956	956	456	686	656				
Angola/AO	958	958	458			China, People's Republic of/CN	962	962	462	462	692	662			
Anguilla/AI†	952	952	452			Colombia/CO†	956	956	456	456	686	656			
Antigua and Barbuda/AG†	952	952	452			Comoros/KM	958	958	458						
Argentina/AR†	956	956	456	456	686	656	Congo, Democratic Republic of/CD	958	958	458					
Armenia/AM	958	958	458			Congo, Republic of/CG	958	958	458						
Aruba/AW†	952	952	452			Costa Rica/CR†	956	956	456	456	686	656			
Australia/AU	954	954	454	454	684	654	Côte d'Ivoire (Ivory Coast)/CI	958	958	458					
Austria/AT	953	953	453	453	683	653	Croatia/HR	958	958	458					
Azerbaijan/AZ	958	958	458			Curaçao/AN†	952	952	452						
Azores (Portugal)/PT	953	953	453	683	653	Cyprus/CY	955	955	455						
Bahamas/BS†	952	952	452			Czech Republic/CZ	957	957	457	457	687	657			
Bahrain/BH	955	955	455	685	655	Denmark/DK	953	953	453	453	683	653			
Bangladesh/BD	961	961	461			Djibouti/DJ	958	958	458						
Barbados/BB†	952	952	452			Dominica/DM†	952	952	452						
Belarus/BY	958	958	458			Dominican Republic/DO†	952	952	452	452	682	652			
Belgium*/BE	951	951	451	451	681	651	Ecuador/EC†	956	956	456	456	686	656		
Benin/BJ	958	958	458			Egypt/EG	955	955	455	685	655				
Bermuda/BM†	952	952	452			El Salvador/SV†	956	956	456	686	656				
Bhutan/BT	961	961	461			England (United Kingdom)*/GB	951	951	451	451	681	651			
Bolivia/BO†	956	956	456			Equatorial Guinea/GQ	958	958	458						
Bonaire/AN†	952	952	452			Eritrea/ER	958	958	458						
Bosnia/BA	958	958	458			Estonia/EE	957	957	457	687	657				
Botswana/BW	958	958	458			Ethiopia/ET	958	958	458						
Brazil/BR†	956	956	456	456	686	656	Fiji/FJ	958	958	458					
British Virgin Islands/VG†	952	952	452			Finland/FI	953	953	453	453	683	653			
Brunei/BN	955	955	455			France/FR	951	951	451	451	681	651			
Bulgaria/BG	957	957	457	687	657	French Polynesia/PF	958	958	458						
Burkina Faso/BF	958	958	458			Gabon/GA	958	958	458						
Burundi/BI	958	958	458			Gambia/GM	958	958	458						
Cambodia/KH	958	958	458			Georgia/GE	958	958	458						
Cameroon/CM	958	958	458			Germany*/DE	951	951	451	451	681	651			
Canada/CA For UPS 3 Day Select® and UPS Standard™ zones, refer to page 117.	91	91	491	491	61	61	Ghana/GH	958	958	458					
Canary Islands (Spain)/ES	953	953	453			Gibraltar/GI	958	958	458						
Cape Verde/CV	958	958	458			Great Britain (United Kingdom)*/GB	951	951	451	451	681	651			
						Greece/GR	953	953	453	683	653				

## Import

# Worldwide Zone Chart

Origin	Zones					Origin	Zones					WEST	EAST		
	Express Plus	Express	Express Freight	Saver (Express)	Expedited		Express Plus	Express	Express Freight	Saver (Express)	Expedited				
Grenada/GD†	952	952		452		Luxembourg/LU	951	951		451	681	651			
Guadeloupe/GP†	952	952		452		Macau/MO	954	954		454	684	654			
Guam/GU	954	954		454		Macedonia (FYROM)/MK	958	958		458					
Guatemala/GT†	956	956		456	686	656	Madagascar/MG	958	958		458				
Guernsey/GG	953	953		453	683	653	Madeira (Portugal)/PT	953	953		453	683	653		
Guinea/GN	958	958		458		Malawi/MW	958	958		458					
Guinea Bissau/GW	958	958		458		Malaysia/MY	954	954	454	454	684	654			
Guyana/GY†	956	956		456		Mali/ML	958	958		458					
Haiti/HI†	952	952		452		Malta/MT	958	958		458					
Holland (Netherlands)/NL	951	951	451	451	681	651	Martinique/MQ†	952	952		452				
Honduras/HN†	956	956		456	686	656	Mauritania/MR	958	958		458				
Hong Kong/HK	959	959	459	459	689	659	Mauritius/MU	958	958		458				
Hungary/HU	957	957	457	457	687	657	Mayotte/YT	958	958		458				
Iceland/IS	958	958		458		Mexico/MX	94	94	494	494	64	64			
India/IN	961	961	461	461	691	661	For UPS Standard™ zones, refer to page 118.								
Indonesia/ID	954	954		454	684	654	Moldova, Republic of/MD	958	958		458				
Iraq/IQ	958	958		458	688	658	Monaco/MC	951	951	451	451	681	651		
Ireland, Republic of/IE	951	951	451	451	681	651	Mongolia/MN	958	958		458				
Israel/IL	955	955		455	685	655	Montenegro/ME	958	958		458				
Italy/IT	951	951	451	451	681	651	Montserrat/MS†	952	952		452				
Ivory Coast (Côte d'Ivoire)/CI	958	958		458		Morocco/MA	958	958		458					
Jamaica/JM†	952	952		452		Mozambique/MZ	958	958		458					
Japan/JP	963	963	463	463	693	663	Namibia/NA	958	958		458				
Jersey/JE	953	953		453	683	653	Nepal/NP	961	961		461				
Jordan/JO	955	955		455		Netherlands (Holland)*/NL	951	951	451	451	681	651			
Kazakhstan/KZ	958	958		458		Netherlands Antilles/AN†	952	952		452					
Kenya/KE	958	958		458		New Caledonia/NC	958	958		458					
Korea, South/KR	959	959	459	459	689	659	New Zealand/NZ	954	954		454	684	654		
Kuwait/KW	955	955		455	685	655	Nicaragua/NI†	956	956		456	686	656		
Kyrgyzstan/KG	958	958		458		Niger/NE	958	958		458					
Laos/LA	958	958		458		Nigeria/NG	958	958		458					
Latvia/LV	957	957	457	687	657	Northern Ireland (United Kingdom)/GB	951	951	451	451	681	651			
Lesotho/LS	958	958		458		Northern Mariana Islands/MP	958	958		458					
Liberia/LR	958	958		458		Norway/NO	953	953	453	453	683	653			
Libya/LY	958	958		458		Oman/OM	955	955		455	685	655			
Liechtenstein/LI	953	953		453	683	653	Pakistan/PK	961	961		461				
Lithuania/LT	957	957		457	687	657	Panama/PA†	956	956		456	686	656		

An Extended Area Surcharge may apply to certain origins within a country. Extended Area origins are subject to change. For the most current information, refer to [ups.com/rates](http://ups.com/rates) or call 1-800-782-7892.

To learn more about international shipping and country-specific regulations, visit [ups.com/importexport](http://ups.com/importexport). For UPS Worldwide Express Freight™, call the International Customer Service Center at 1-800-782-7892.

- To determine landed costs, screen for denied parties, and use other trade tools, visit [ups.com/tradeability](http://ups.com/tradeability) or call the International Customer Service Center at 1-800-782-7892.

\*UPS Worldwide Express NA1® service is available from this country.

†For shipments from South America to Dade or Broward County, Florida, use zone:

- 971 for UPS Worldwide Express®  
- 471 for UPS Worldwide Express Freight

- 471 for UPS Worldwide Saver®  
- 671 for UPS Worldwide Expedited®

For shipments from the Caribbean to Dade or Broward County, Florida, use zone:

- 970 for UPS Worldwide Express  
- 470 for UPS Worldwide Express Freight  
- 470 for UPS Worldwide Saver  
- 670 for UPS Worldwide Expedited

## Import

# Worldwide Zone Chart

Origin	Zones					Origin	Zones					
	Express Plus	Express	Express Freight	Saver (Express)	Expedited		Express Plus	Express	Express Freight	Saver (Express)	Expedited	
WEST	EAST					WEST	EAST					
Paraguay/PY†	956	956	456			St. Martin (Guadeloupe)/GP†	952	952	452			
Peru/PE†	956	956	456	686	656	St. Thomas (U.S. Virgin Islands)/VI†	952	952	452			
Philippines/PH	959	959	459	459	689	659	St. Vincent and the Grenadines/VC†	952	952	452		
Poland/PL	957	957	457	457	687	657	Suriname/SR†	956	956	456		
Portugal/PT	953	953	453	683	653		Swaziland/SZ	958	958	458		
Qatar/QA	955	955	455	685	655		Sweden/SE	953	953	453	683	653
Réunion/RE	958	958	458				Switzerland/CH	953	953	453	683	653
Romania/RO	957	957	457	687	657		Taiwan/TW	954	954	454	684	654
Rota (Northern Mariana Islands)/MP	958	958	458				Tajikistan/TJ	958	958	458		
Russia/RU	957	957	457				Tanzania/TZ	958	958	458		
Rwanda/RW	958	958	458				Thailand/TH	954	954	454	684	654
Saba/AN†	952	952	452				Tinian (Northern Mariana Islands)/MP	958	958	458		
Saipan (Northern Mariana Islands)/MP	958	958	458				Togo/TG	958	958	458		
Samoa/WS	958	958	458				Tortola (British Virgin Islands)/VG†	952	952	452		
San Marino/SM	951	951	451	451	681	651	Trinidad and Tobago/TT†	952	952	452		
Saudi Arabia/SA	955	955	455	685	655		Turkey/TR	955	955	455	685	655
Scotland (United Kingdom)/GB	951	951	451	451	681	651	Turkmenistan/TM	958	958	458		
Senegal/SN	958	958	458				Turks and Caicos Islands/TC†	952	952	452		
Serbia/RS	958	958	458				Uganda/UG	958	958	458		
Seychelles/SC	958	958	458				Ukraine/UA	958	958	458		
Sierra Leone/SL	958	958	458				Union Island (St. Vincent and the Grenadines)/VC†	952	952	452		
Singapore/SG	954	954	454	454	684	654	United Arab Emirates/AE	955	955	455	685	655
Slovakia/SK	957	957	457	687	657		United Kingdom*/GB	951	951	451	681	651
Slovenia/Sl	957	957	457	687	657		Uruguay/UY†	956	956	456		
South Africa/ZA	957	957	457				U.S. Virgin Islands/VI†	952	952	452		
Spain/ES	953	953	453	453	683	653	Uzbekistan/UZ	958	958	458		
Sri Lanka/LK	961	961	461				Vatican City (Italy)/VA	951	951	451	681	651
St. Barthélémy (Guadeloupe)/GP†	952	952	452				Venezuela/VE†	956	956	456	686	656
St. Christopher (St. Kitts and Nevis)/KN†	952	952	452				Vietnam/VN	954	954	454	684	654
St. Croix (U.S. Virgin Islands)/VI†	952	952	452				Virgin Gorda (British Virgin Islands)/VG†	952	952	452		
St. Eustatius/AN†	952	952	452				Wales (United Kingdom)/GB	951	951	451	681	651
St. John (U.S. Virgin Islands)/VI†	952	952	452				Yemen/YE	955	955	455		
St. Kitts and Nevis/KN†	952	952	452				Zambia/ZM	958	958	458		
St. Lucia/LC†	952	952	452				Zimbabwe/ZW	958	958	458		
St. Maarten/AN†	952	952	452									

An Extended Area Surcharge may apply to certain origins within a country. Extended Area origins are subject to change. For the most current information, refer to [ups.com/rates](http://ups.com/rates) or call 1-800-782-7892.

- To learn more about international shipping and country-specific regulations, visit [ups.com/importexport](http://ups.com/importexport). For UPS Worldwide Express Freight™, call the International Customer Service Center at 1-800-782-7892.

- To determine landed costs, screen for denied parties, and use other trade tools, visit [ups.com/tradeability](http://ups.com/tradeability) or call the International Customer Service Center at 1-800-782-7892.

\*UPS Worldwide Express NA1® service is available from this country.

†For shipments from South America to Dade or Broward County, Florida, use zone:

- 971 for UPS Worldwide Express®  
- 471 for UPS Worldwide Express Freight

- 471 for UPS Worldwide Saver®  
- 671 for UPS Worldwide Expedited®

For shipments from the Caribbean to Dade or Broward County, Florida, use zone:

- 970 for UPS Worldwide Express  
- 470 for UPS Worldwide Express Freight  
- 470 for UPS Worldwide Saver  
- 670 for UPS Worldwide Expedited

## Import

# UPS 3 Day Select® and UPS Standard™ Zone Chart

SHIPMENTS FROM CANADA

Destination State	Origin Province		3 Day Select Zone	Standard Zone	3 Day Select Zone	Standard Zone	3 Day Select Zone	Standard Zone	3 Day Select Zone			
	Alberta	British Columbia			Manitoba	Saskatchewan	New Brunswick	Newfoundland	Nova Scotia	Ontario	Prince Edward Island	Quebec
Alabama	477	380	477	380	476	378	476	378	476	378	476	378
Alaska												
Arizona	476	378	476	378	476	378	477	380	477	380	477	380
Arkansas	477	380	476	378	476	378	476	378	476	378	476	378
California	476	378	477	380	477	380	477	380	477	380	477	380
Colorado	476	378	476	378	476	378	477	380	477	380	477	380
Connecticut	477	380	476	378	476	378	475	376	475	376	475	376
Delaware	477	380	476	378	476	378	475	376	475	376	475	376
District of Columbia	477	380	476	378	476	378	475	376	475	376	475	376
Florida	477	380	477	380	477	380	476	378	476	378	476	378
Georgia	477	380	477	380	477	380	476	378	476	378	476	378
Hawaii												
Idaho	475	376	476	378	476	378	477	380	477	380	477	380
Illinois	477	380	476	378	476	378	476	378	476	378	476	378
Indiana	477	380	476	378	476	378	476	378	476	378	476	378
Iowa	477	380	475	376	475	376	476	378	476	378	476	378
Kansas	477	380	476	378	476	378	476	378	476	378	476	378
Kentucky	477	380	476	378	476	378	476	378	476	378	476	378
Louisiana	477	380	477	378	477	378	476	378	476	378	476	378
Maine	477	380	476	378	476	378	475	376	475	376	475	376
Maryland	477	380	476	378	476	378	475	376	475	376	475	376
Massachusetts	477	380	476	378	476	378	475	376	475	376	475	376
Michigan	477	380	476	378	476	378	475	376	475	376	475	376
Minnesota	477	380	475	376	475	376	476	378	476	378	476	378
Mississippi	477	380	477	380	477	380	476	378	476	378	476	378
Missouri	477	380	476	378	476	378	476	378	476	378	476	378
Montana	475	376	475	376	475	376	477	380	477	380	477	380
Nebraska	476	378	475	376	475	376	476	378	476	378	476	378
Nevada	476	378	476	378	476	378	477	380	477	380	477	380
New Hampshire	477	380	476	378	476	378	475	376	475	376	475	376
New Jersey	477	380	476	378	476	378	475	376	475	376	475	376
New Mexico	476	378	476	378	476	378	477	380	477	380	477	380
New York	477	380	476	378	476	378	475	376	475	376	475	376
North Carolina	477	380	477	380	477	380	476	378	476	378	476	378
North Dakota	476	378	475	376	475	376	476	378	476	378	476	378
Ohio	477	380	476	378	476	378	475	376	475	376	475	376
Oklahoma	477	380	476	378	476	378	476	378	476	378	476	378
Oregon	475	376	476	378	476	378	477	380	477	380	477	380
Pennsylvania	477	380	476	378	476	378	475	376	475	376	475	376
Rhode Island	477	380	476	378	476	378	475	376	475	376	475	376
South Carolina	477	380	477	380	477	380	476	378	476	378	476	378
South Dakota	476	378	475	376	475	376	476	378	476	378	476	378
Tennessee	477	380	476	378	476	378	476	378	476	378	476	378
Texas	477	380	477	380	477	380	477	380	477	380	477	380
Utah	476	378	476	378	476	378	477	380	477	380	477	380
Vermont	477	380	476	378	476	378	475	376	475	376	475	376
Virginia	477	380	476	378	476	378	476	378	476	378	476	378
Washington	475	376	476	378	476	378	477	380	477	380	477	380
West Virginia	477	380	476	378	476	378	475	376	475	376	475	376
Wisconsin	477	380	475	376	475	376	476	378	476	378	476	378
Wyoming	476	378	475	376	475	376	477	380	477	380	477	380

## Import

# UPS Standard™ Zone Chart

### SHIPMENTS FROM MEXICO

Destination ZIP Code	Standard Zone
00400 00599	367
01000 03999	367
04000 04999	368
05000 08999	367
10000 14699	367
14700 14799	366
14800 14999	367
15000 16899	366
16900 17299	367
17300 17499	366
17500 19999	367
20000 21799	366
21800 21999	367
22000 28699	366
28700 28999	365
29000 29599	366
29600 29699	365
29700 29799	366
29800 29899	365
29900 29999	366
30000 31299	365
31300 31499	366
31500 32699	365
32700 33499	366
33500 33899	365
33900 33999	366
34100 34199	366
34200 34699	365
34700 34999	366
35000 36499	365
36500 36699	364
36700 36899	365
36900 36999	364
37000 37599	365
37600 37699	366
37700 38699	365
38700 38799	364
38800 38899	365
38900 39699	364
39700 40999	365
41000 41299	366

Destination ZIP Code	Standard Zone
41300 41499	365
41500 41899	366
42000 42799	365
43000 45999	366
46000 46299	365
46300 46899	366
46900 46999	365
47000 47099	366
47100 47299	365
47300 47399	366
47400 47999	365
48000 49999	366
50000 52099	365
52100 52199	366
52200 52899	365
53000 53799	366
53800 53899	365
53900 56099	366
56100 56199	365
56200 56799	366
57000 57199	365
57200 57299	366
57300 57399	365
57400 59399	366
59400 59699	367
59700 59799	366
59800 59999	367
60000 60899	366
60900 60999	365
61000 61199	366
61200 64799	365
64800 64899	364
64900 65599	365
65600 65999	364
66000 66699	365
66700 66799	364
66800 66999	365
67000 67399	364
67400 67799	365
67800 67999	364
68000 69399	365

Destination ZIP Code	Standard Zone
70000 70599	364
70600 70699	363
70700 72299	364
72300 72499	365
72500 73299	364
73300 73399	362
73400 74999	364
75000 75499	363
75500 75599	364
75600 76499	363
76500 76599	362
76600 77799	363
77800 78499	362
78500 78599	363
78600 78999	362
79000 79499	364
79500 79799	363
79800 79999	364
80000 82099	365
82100 82199	366
82200 82399	365
82400 83499	366
83500 83599	367
83600 83799	366
83800 83899	367
84000 84499	366
84500 84599	365
84600 84799	366
85000 86399	365
86400 86499	366
86500 87599	365
87700 88599	364
88900 93899	366
93900 96099	367
96100 96199	366
97000 97899	367
97900 97999	366
98000 98699	367
98800 99499	367

Locate your destination ZIP Code™ within the ranges provided to determine the UPS Standard zone.

#### Notes:

- UPS Standard from Mexico zones are based solely on the destination U.S. ZIP Code.
- An Extended Area Surcharge may apply to certain destinations within a country. Extended Area destinations are subject to change. For the most current information, refer to [ups.com/rates](http://ups.com/rates) or call 1-800-782-7892.

# Import Shipment Pricing

**UPS Worldwide Express Plus®, UPS Worldwide Express NA1®,  
UPS Worldwide Express®, UPS Worldwide Saver®, UPS Worldwide Expedited®,  
UPS 3 Day Select® from Canada and UPS Standard™**

Shipment pricing is advantageous because rates are based on the total weight of a shipment, not the sum of the rates for each package in a shipment.

## What Qualifies

1. The shipment consists of multiple packages, using the same service, shipped on the same day to a single consignee.
2. For shipments processed with WorldShip®, UPS Internet Shipping, UPS CampusShip®, the UPS Developer Kit or a UPS Ready® solution that supports full international service, or a UPS Worldwide Services Waybill.

## What Does Not Qualify

Shipment pricing does not apply to Express Envelopes, the UPS 10 KG Box® or the UPS 25 KG Box®; they are each considered separate shipments.

## Rates

Rates are based on the total billable weight of all packages in the shipment. Compare each package's actual weight to its dimensional weight. The greater of the two is the billable weight and should be used to calculate the rate. For multiple-package shipments, total the billable weight of all packages in the shipment. Refer to pages 27 and 28 for instructions on calculating dimensional weight.

If the payer of the shipping charges is located in the origin country, the shipment will be charged the export rate (Origin Country Export Rates). When the payer of the shipping charges is located in the destination country,

the shipment will be charged the import rate (Destination Country Import Rates). If the destination country does not have import rates, the shipment will be charged the export rate (Origin Country Export Rates). When the payer of the shipping charges is located in a third country (neither origin nor destination country), the shipment will be charged the Origin Country Export Rates, except as otherwise agreed to by UPS and the contracting party.

Unless otherwise specified at the time of shipping, shipping charges are billed to the shipper. In the event of non-payment by consignee or third party, the charges are billed to the shipper. Refer to pages 136 and 156 for more information on billing options.

For shipments weighing 150 pounds or less, locate the rate for the total weight of the shipment on the appropriate rate chart.

To determine the rate for a shipment weighing more than 150 pounds, multiply the total weight (rounded to the next whole pound) by the appropriate price per pound as shown under the shipment weight designations above 150 pounds. The amount billed will be the result of this calculation or the minimum rate shown, whichever is greater.

For a multiple-package UPS Standard shipment, the minimum charge will be based on an average weight of 15 pounds per package.

All rates for UPS international services, except UPS Standard from Canada, include in-house customs brokerage. For more information on customs brokerage for import shipments, refer to pages 144 to 149.

## Useful Information – International Shipping

<b>UPS TradeAbility®</b> Harmonizer, landed cost and compliance tools	Visit <a href="https://ups.com/tradeability">ups.com/tradeability</a>
<b>Import/Export Support</b> Information on international shipping and trade	Visit <a href="https://ups.com/international">ups.com/international</a>
<b>Shipping Forms</b> Import/export documents	Visit <a href="https://ups.com/intl_forms">ups.com/intl_forms</a> or refer to pages 35 and 36
<b>International Customer Service</b> Information regarding international shipments	Call 1-800-782-7892
<b>UPS Import Control®</b> Take control of your imports	Visit <a href="https://ups.com/importing">ups.com/importing</a>

## Import

# UPS Worldwide Express®

**GUARANTEED ONE OR TWO DAYS BY 10:30 A.M. OR 12:00 P.M.**

The rates listed in the charts below and on pages [121](#) and [122](#) apply to **UPS Worldwide Express Plus®, UPS Worldwide Express NA1®** and UPS Worldwide Express. UPS Worldwide Express NA1 provides overnight delivery from select European business centers for the rate shown.

### UPS Worldwide Express Plus

UPS Worldwide Express Plus guarantees early morning time-definite delivery, typically by 8:30 a.m. The published rate is \$40.00 more than the rate shown for the appropriate UPS Worldwide Express rate.

### Letter/Document

Zones	91	94	951	952	953	954	955	956	957	958	959	961	962	963	970	971
Letter*	\$41.90	\$39.10	\$68.40	\$53.90	\$75.90	\$54.70	\$83.60	\$52.60	\$77.70	\$86.50	\$54.60	\$55.80	\$48.40	\$75.50	\$50.40	\$51.50
1 Lbs.	58.50	45.10	83.70	69.30	101.80	71.90	111.00	68.40	97.40	113.60	75.90	73.80	65.60	98.60	66.40	66.60
2	64.70	47.00	86.90	70.40	105.40	75.30	140.70	85.50	115.00	142.10	79.20	82.90	75.80	110.70	68.80	78.30
3	77.30	59.40	113.60	95.10	135.00	101.50	193.00	108.90	146.90	197.00	107.40	106.50	104.10	145.60	91.20	91.30
4	84.30	64.80	127.00	105.80	149.50	111.20	219.40	124.60	162.50	231.70	118.60	119.20	119.80	161.10	102.90	105.60
5	92.80	70.10	140.90	116.50	163.90	122.40	248.60	142.90	178.80	261.50	131.50	132.10	131.70	177.20	114.30	118.50
6	103.40	75.40	152.70	127.10	180.30	133.50	280.10	159.30	196.20	291.80	143.90	144.60	146.60	194.50	123.50	128.90
7	108.00	80.20	162.30	137.40	194.70	145.10	308.30	176.10	214.10	321.20	155.30	156.00	160.50	212.20	134.00	141.20
8	116.10	83.00	174.50	149.30	206.90	157.10	337.60	193.00	231.20	350.10	168.40	169.90	173.40	229.10	144.20	151.20
9	121.70	88.20	184.70	157.10	220.80	169.40	365.30	209.20	246.10	378.70	181.60	183.30	187.10	243.90	151.60	163.50
10	129.00	92.40	193.70	168.90	237.70	183.40	395.10	224.40	263.90	411.70	194.90	196.70	200.40	261.50	165.30	172.40

### Non-document

Zones	91	94	951	952	953	954	955	956	957	958	959	961	962	963	970	971
1 Lbs.	\$65.50	\$48.80	\$109.70	\$75.30	\$127.30	\$86.00	\$135.10	\$85.30	\$129.50	\$142.40	\$88.00	\$90.90	\$83.70	\$129.90	\$73.90	\$76.10
2	74.10	55.50	124.30	90.50	145.40	101.80	165.80	102.40	147.40	173.00	104.20	107.30	96.70	147.40	88.80	90.60
3	82.50	62.00	137.10	101.00	160.30	117.60	195.80	118.70	166.10	205.80	118.60	122.90	110.00	163.70	99.10	101.70
4	90.50	67.10	153.80	111.50	177.80	133.30	226.10	135.60	182.80	237.30	130.70	135.30	123.20	179.80	109.40	112.20
5	98.50	72.60	166.10	122.00	197.50	148.40	255.60	153.00	198.40	268.50	142.60	147.40	135.40	195.50	119.70	121.80
6	106.90	77.30	179.10	131.50	211.30	163.50	285.00	169.90	214.80	298.70	155.40	161.50	149.40	211.00	129.00	132.40
7	111.30	81.60	189.10	141.60	224.60	178.70	314.80	186.70	231.20	329.50	167.30	173.90	163.10	226.80	138.90	144.60
8	118.50	85.80	199.00	151.50	241.20	191.40	343.20	201.50	248.90	358.30	180.10	187.20	176.50	241.80	148.60	154.50
9	125.30	90.60	208.90	161.30	258.00	204.30	371.20	216.70	265.30	388.30	191.60	199.20	190.30	255.00	158.20	166.00
10	134.00	95.70	218.00	171.10	272.90	217.20	400.50	231.70	281.80	420.40	202.40	210.50	203.70	270.00	167.80	175.80
11	140.20	98.70	227.80	180.40	287.40	229.00	422.00	243.00	296.00	445.20	214.90	223.30	216.10	282.70	176.90	183.90
12	142.30	103.00	236.90	189.70	300.80	238.70	447.00	254.60	311.80	470.00	225.10	233.90	229.00	296.70	186.00	192.40
13	151.00	107.90	246.10	199.20	316.50	252.80	469.00	265.90	329.00	494.70	234.50	243.80	242.50	310.70	195.30	200.90
14	159.40	111.60	255.20	208.10	330.70	264.70	491.40	277.30	344.60	518.80	245.80	255.50	255.60	324.80	204.10	212.90
15	164.90	115.80	263.50	217.40	346.20	279.20	513.40	288.60	360.00	544.00	254.60	264.30	268.80	339.80	213.20	223.40
16	169.60	121.30	271.70	226.20	361.20	288.30	535.00	298.30	377.40	564.50	263.40	273.80	282.60	354.10	221.80	234.10
17	175.50	125.20	280.80	235.10	375.80	301.10	557.40	308.60	392.80	586.80	270.00	280.70	295.00	368.50	230.50	242.60
18	180.60	129.10	289.10	244.00	390.00	311.80	573.80	318.30	407.50	605.60	277.60	288.50	308.00	382.30	239.30	254.20
19	185.60	131.20	297.30	252.80	405.00	323.40	595.20	326.60	423.10	628.10	285.40	295.90	321.00	397.00	247.90	263.70
20	191.40	135.00	304.40	261.70	419.50	338.10	616.10	336.50	434.30	646.70	293.30	304.40	335.20	408.90	256.60	274.00

## Import

# UPS Worldwide Express®

**GUARANTEED ONE OR TWO DAYS BY 10:30 A.M. OR 12:00 P.M.**

UPS Worldwide Express Plus guarantees early morning time-definite delivery, typically by 8:30 a.m. The published rate is \$40.00 more than the rate shown for the appropriate UPS Worldwide Express rate.

### Non-document

Zones	91	94	951	952	953	954	955	956	957	958	959	961	962	963	970	971
21 Lbs.	\$195.10	\$138.90	\$313.70	\$270.20	\$434.30	\$346.80	\$635.70	\$346.50	\$448.90	\$667.20	\$300.30	\$312.00	\$344.80	\$423.00	\$265.00	\$282.90
22	199.80	142.70	320.80	279.20	447.60	357.80	652.90	355.80	463.90	687.90	308.50	320.60	355.80	437.00	273.80	291.60
23	204.60	147.10	328.80	287.40	461.90	371.50	667.70	363.40	475.30	704.30	315.90	328.40	367.30	450.80	281.80	297.90
24	208.20	152.80	338.00	296.00	474.70	381.20	681.60	371.90	490.00	720.80	323.60	336.40	378.00	461.20	290.20	306.30
25	212.30	155.80	346.00	304.30	488.80	390.00	697.70	383.70	501.30	737.20	330.00	342.90	393.30	473.30	298.40	316.20
26	217.30	160.20	352.80	313.30	502.60	403.80	718.00	393.50	520.10	753.70	338.10	350.70	406.00	488.00	307.20	324.10
27	220.90	164.60	362.10	322.00	516.10	415.10	733.80	401.10	533.70	770.20	347.40	361.00	417.20	500.80	315.70	332.40
28	225.70	169.00	370.10	330.50	530.90	426.40	749.20	409.20	547.00	786.60	354.60	368.50	427.70	513.30	324.10	340.30
29	230.00	173.40	376.80	338.90	542.70	437.70	764.20	419.20	559.10	803.10	362.60	376.80	442.70	524.60	332.30	348.30
30	234.50	177.70	384.80	347.40	553.90	449.10	778.90	428.00	570.90	821.90	370.10	384.70	450.30	535.70	340.60	356.10
31	238.80	179.40	392.80	355.20	563.90	460.20	794.30	437.40	581.30	838.40	379.40	394.40	460.80	545.40	348.30	363.30
32	243.40	183.20	399.30	362.90	573.90	471.00	809.80	447.00	590.30	854.80	391.30	406.80	469.60	553.90	355.80	371.00
33	247.60	186.60	404.50	370.70	582.90	482.40	825.10	457.80	599.00	868.90	398.50	415.00	481.10	562.00	363.50	377.20
34	254.60	190.80	411.00	378.30	590.80	488.90	840.00	464.80	607.20	885.40	406.60	422.70	490.80	570.60	370.90	384.80
35	257.60	193.80	418.50	386.00	599.00	499.10	855.10	473.60	614.20	901.70	406.90	422.90	498.60	579.30	374.60	391.00
36	260.50	197.10	425.50	393.80	608.00	508.30	870.50	482.60	621.50	918.30	417.30	433.70	508.70	585.70	385.10	399.60
37	263.30	201.20	432.20	401.60	614.90	518.00	885.60	492.10	628.40	934.70	427.00	444.70	517.90	594.40	392.80	407.30
38	266.60	204.90	438.80	409.20	626.10	529.40	900.90	501.20	636.20	959.50	432.40	449.40	527.50	605.40	399.10	414.20
39	270.30	208.60	445.30	417.00	632.90	539.60	916.80	510.70	643.40	967.70	443.10	460.60	538.10	614.00	406.10	421.50
40	272.80	212.20	451.90	424.80	642.00	550.50	931.70	519.10	650.50	984.10	449.20	468.20	546.90	620.40	413.20	428.70
41	277.00	215.80	458.30	432.20	652.50	560.70	946.70	528.00	664.30	1,000.50	459.30	477.50	558.70	628.90	421.30	435.60
42	279.30	219.50	464.70	439.80	660.70	571.30	961.90	537.00	671.40	1,019.90	465.00	484.60	566.30	637.40	429.30	442.80
43	283.20	223.20	471.10	446.90	666.40	584.80	977.40	545.90	679.40	1,033.50	473.90	492.60	575.90	646.10	436.40	450.10
44	285.70	226.80	477.50	455.20	677.00	596.60	992.60	555.70	686.20	1,052.90	481.70	500.60	585.60	654.60	442.70	456.80
45	288.80	230.80	483.90	461.80	682.60	607.80	1,007.20	564.70	694.10	1,066.30	488.80	508.00	597.40	665.70	449.90	464.00
46	292.90	234.30	490.30	471.60	690.80	618.70	1,027.20	573.90	707.50	1,082.90	496.50	516.00	609.60	674.30	455.90	470.30
47	296.20	238.10	494.90	479.00	698.90	629.90	1,047.10	582.30	715.40	1,099.20	505.80	524.20	616.80	680.30	462.00	476.80
48	298.70	241.60	503.20	485.60	709.60	640.40	1,062.10	591.70	723.00	1,115.80	512.80	534.50	624.30	691.50	469.10	484.50
49	301.70	244.40	507.60	491.40	717.80	651.80	1,077.80	600.80	730.10	1,132.20	518.50	545.20	636.70	697.40	475.40	490.30
50	305.40	247.80	515.90	499.20	723.30	662.50	1,091.60	609.00	738.00	1,148.60	526.00	555.60	647.90	708.70	482.60	497.80
52	314.00	257.40	528.70	513.40	739.60	684.40	1,121.10	627.40	758.70	1,192.80	542.50	569.20	672.50	723.20	496.80	512.60
54	321.60	267.10	539.50	529.30	755.80	706.60	1,156.00	643.90	776.70	1,214.40	562.90	588.30	688.70	740.30	510.80	527.00
56	329.20	275.20	552.30	543.80	772.10	727.80	1,186.30	662.10	794.50	1,247.30	578.80	604.40	711.30	757.30	524.40	541.10
58	336.90	285.00	565.00	558.10	788.40	748.60	1,217.30	680.00	811.50	1,280.30	594.90	620.50	733.90	774.50	537.90	555.00
60	344.40	294.80	577.80	572.40	804.70	769.50	1,244.20	696.70	828.10	1,313.20	614.20	636.70	758.80	794.70	551.60	569.00

Notes: Delivery times may vary by origin and destination postal code.

Refer to pages [136](#) to [143](#) for value-added services rates and other charges.

- The rates shown are for shipments to the U.S., billed to a U.S. UPS account number.

- Any fraction of a pound more than the weight shown in the rate chart is rounded up to the next listed weight.

- Dimensional weight may apply. Refer to pages [27](#) and [28](#) for more information.

- To determine the rate for international multiple-package shipments, refer to page [119](#).

\*The Letter rate applies only to documents, correspondence and electronic media shipments of no commercial value sent in an Express Envelope. Express Envelopes containing items other than those listed above are subject to

the rate corresponding to the weight of the Express Envelope. Express Envelopes are not recommended for shipments of electronic media containing sensitive personal information.

Visit [ups.com](#)® or call 1-800-782-7892 for guarantee details, service availability and delivery time commitments.

## Import

# UPS Worldwide Express®

**GUARANTEED ONE OR TWO DAYS BY 10:30 A.M. OR 12:00 P.M.**

UPS Worldwide Express Plus guarantees early morning time-definite delivery, typically by 8:30 a.m. The published rate is \$40.00 more than the rate shown for the appropriate UPS Worldwide Express rate.

### Non-document

Zones	91	94	951	952	953	954	955	956	957	958	959	961	962	963	970	971
62 Lbs.	\$351.40	\$302.70	\$589.80	\$586.40	\$820.40	\$790.40	\$1,275.20	\$713.00	\$844.90	\$1,346.10	\$634.60	\$652.80	\$771.40	\$807.70	\$565.40	\$583.50
64	359.50	310.50	604.10	604.90	836.20	811.10	1,307.90	729.20	862.90	1,379.00	650.60	669.00	795.30	826.70	579.20	597.90
66	366.70	318.50	613.90	614.40	855.00	830.00	1,348.00	747.80	879.40	1,419.50	664.70	685.10	819.10	839.50	588.90	612.30
68	375.00	326.60	628.20	628.40	867.70	848.60	1,370.60	770.20	896.20	1,444.80	679.10	701.30	840.90	855.60	602.90	625.60
70	384.30	336.10	640.30	642.40	886.70	868.00	1,407.90	781.40	912.90	1,477.70	698.70	717.40	860.80	874.80	616.80	640.00
72	392.40	345.10	652.40	656.40	899.20	890.50	1,444.70	794.80	930.70	1,510.70	718.20	737.00	883.20	890.90	630.90	654.60
74	400.00	353.40	664.50	670.40	914.90	912.60	1,475.90	815.60	946.30	1,543.60	731.90	749.70	906.50	906.90	644.50	668.80
76	407.60	362.10	676.50	684.40	930.70	933.80	1,506.90	827.40	964.20	1,576.40	750.30	765.90	926.00	923.00	658.20	683.10
78	415.50	371.30	688.70	700.50	946.40	955.00	1,523.50	838.90	981.90	1,616.30	766.10	786.00	947.20	935.40	671.30	688.60
80	423.70	380.50	698.20	712.40	962.10	976.30	1,554.90	860.00	998.90	1,642.30	782.30	798.20	968.20	954.90	685.40	702.90
82	433.70	389.90	712.10	725.10	969.40	997.90	1,585.40	869.00	1,016.10	1,668.30	799.90	810.40	989.60	967.20	699.00	717.10
84	442.20	397.10	723.40	730.40	981.90	1,017.80	1,600.20	878.10	1,033.20	1,700.20	817.10	822.50	1,010.80	987.00	712.30	730.70
86	450.20	406.00	732.00	743.10	996.30	1,037.40	1,630.50	887.20	1,051.30	1,720.30	828.50	834.60	1,031.80	992.10	726.40	744.70
88	458.60	411.70	743.30	748.50	1,005.20	1,056.30	1,660.40	897.60	1,068.50	1,752.80	843.90	851.70	1,053.50	997.20	733.90	758.50
90	466.60	421.00	754.60	757.60	1,013.10	1,066.40	1,691.80	908.00	1,085.70	1,789.10	862.30	868.30	1,073.40	1,009.30	741.30	769.90
92	475.00	430.00	768.70	764.80	1,022.60	1,077.60	1,722.10	914.80	1,103.10	1,815.50	880.70	886.90	1,095.10	1,025.50	751.40	780.80
94	482.40	438.00	780.00	776.80	1,031.20	1,084.20	1,753.00	923.60	1,112.00	1,841.70	889.80	898.50	1,106.40	1,033.80	763.20	792.40
96	490.60	445.90	789.60	784.40	1,040.10	1,090.70	1,763.70	934.80	1,133.40	1,868.00	899.60	908.50	1,120.70	1,053.60	772.00	806.60
98	498.40	455.10	801.20	795.30	1,048.70	1,100.00	1,779.70	942.00	1,154.30	1,904.90	907.70	924.50	1,132.40	1,073.10	787.70	819.70
100	506.20	462.80	815.60	811.70	1,058.00	1,112.70	1,823.70	953.10	1,171.50	1,915.70	915.30	936.80	1,144.00	1,089.10	794.90	833.40
105	528.50	484.80	858.70	852.50	1,110.30	1,166.90	1,912.70	998.50	1,230.00	2,010.90	960.60	981.20	1,190.90	1,143.40	832.30	867.90
110	551.20	507.60	899.70	892.70	1,162.80	1,220.70	1,996.30	1,045.90	1,286.70	2,104.60	1,005.80	1,025.40	1,245.70	1,196.10	868.80	901.70
115	573.40	530.40	939.70	930.70	1,215.50	1,275.90	2,084.70	1,092.80	1,330.90	2,198.60	1,048.50	1,071.00	1,293.70	1,237.20	906.50	940.10
120	595.80	548.40	979.70	971.10	1,265.20	1,320.90	2,174.80	1,139.70	1,375.40	2,292.00	1,091.70	1,115.10	1,340.60	1,278.70	945.40	980.40
125	617.90	566.30	1,020.40	1,011.40	1,316.20	1,375.60	2,263.20	1,185.60	1,420.30	2,386.80	1,136.30	1,160.60	1,382.80	1,320.40	991.60	1,017.80
130	640.00	587.20	1,061.20	1,051.70	1,368.60	1,423.40	2,352.00	1,232.90	1,464.50	2,481.30	1,177.90	1,203.10	1,425.50	1,361.50	1,031.10	1,054.10
135	663.00	607.90	1,101.10	1,092.10	1,420.20	1,475.90	2,441.40	1,279.50	1,508.40	2,576.10	1,217.70	1,247.20	1,468.00	1,402.20	1,070.70	1,091.40
140	684.50	629.90	1,141.80	1,132.10	1,463.70	1,528.80	2,530.60	1,326.60	1,552.70	2,670.20	1,260.30	1,287.10	1,510.70	1,443.50	1,110.00	1,129.40
145	707.10	650.90	1,182.40	1,172.50	1,513.50	1,582.30	2,619.20	1,374.20	1,596.40	2,764.30	1,304.30	1,327.10	1,556.20	1,491.40	1,149.60	1,166.30
150	729.20	671.30	1,222.80	1,212.60	1,562.40	1,634.60	2,707.80	1,421.90	1,640.30	2,856.10	1,348.70	1,372.40	1,604.60	1,542.80	1,173.70	1,204.60

### UPS Worldwide Express Multiple-Package Shipments of More Than 150 Pounds\* (non-pallet)

Zones	91	94	951	952	953	954	955	956	957	958	959	961	962	963	970	971
Price Per Pound	\$4.86	\$4.47	\$8.15	\$8.08	\$10.42	\$10.90	\$18.05	\$9.48	\$10.94	\$19.04	\$8.99	\$9.15	\$10.70	\$10.28	\$7.82	\$8.03
Minimum Rate	729.20	671.30	1,222.80	1,212.60	1,562.40	1,634.60	2,707.80	1,421.90	1,640.30	2,856.10	1,348.70	1,372.40	1,604.60	1,542.80	1,173.70	1,204.60

Notes: Delivery times may vary by origin and destination postal code.

Refer to pages [136](#) to [143](#) for value-added services rates and other charges.

- The rates shown are for shipments to the U.S., billed to a U.S. UPS account number.

- Any fraction of a pound more than the weight shown in the rate chart is rounded up to the next listed weight.

- Dimensional weight may apply. Refer to pages [27](#) and [28](#) for more information.

- A Heavy Package sticker is required for any package weighing more than 70 pounds. Refer to page [23](#) for more information.

- For packages with an actual weight of more than 150 pounds, refer to UPS Express Critical® and UPS Worldwide Express Freight™ on page [10](#) or Air Freight services on page [11](#).

\*To determine the rate for international multiple-package shipments, refer to page [119](#).

Visit [ups.com](#)® or call 1-800-782-7892 for guarantee details, service availability and delivery time commitments.

## Import

# UPS Worldwide Express Freight™

**GUARANTEED ONE OR TWO DAYS BY END OF DAY**

### Palletized Shipments

#### Door-to-Door

Zones	491	494	451	452	453	454	456	457	459	461	462	463	470	471
151-999 Lbs. (Price per Lbs.)	\$4.69	\$4.31	\$7.87	\$7.78	\$10.03	\$10.49	\$9.13	\$10.53	\$8.65	\$8.69	\$10.39	\$9.87	\$7.52	\$9.13
1,000 Lbs. or More (Price per Lbs.)	4.50	4.16	7.59	7.50	9.63	10.11	8.86	9.94	8.34	8.46	9.91	9.48	7.50	8.86
Minimum Rate	703.50	646.50	1,180.50	1,167.00	1,504.50	1,573.50	1,369.50	1,579.50	1,297.50	1,303.50	1,558.50	1,480.50	1,128.00	1,369.50

Note: Door-to-door refers to shipments picked up and delivered to addresses designated by the shipper.

#### Non Door-to-Door: Drop-off, Hold at Location, Drop-off and Hold at Location

Zones	491	494	451	452	453	454	456	457	459	461	462	463	470	471
151-999 Lbs. (Price per Lbs.)	\$4.64	\$4.26	\$7.82	\$7.63	\$9.88	\$10.34	\$8.98	\$10.38	\$8.50	\$8.54	\$10.24	\$9.72	\$7.37	\$8.98
1,000 Lbs. or More (Price per Lbs.)	4.45	4.11	7.54	7.35	9.48	9.96	8.71	9.79	8.19	8.31	9.76	9.33	7.35	8.71
Minimum Rate	696.00	639.00	1,173.00	1,144.50	1,482.00	1,551.00	1,347.00	1,557.00	1,275.00	1,281.00	1,536.00	1,458.00	1,105.50	1,347.00

#### Notes:

- Drop-off refers to shipments that are dropped off at a UPS Worldwide Express Freight Center and delivered to a designated address.
- Hold at Location refers to shipments picked up at a designated address and held at a UPS Worldwide Express Freight Center for pickup.
- Drop-off and Hold at Location refers to shipments that are dropped off and held at a UPS Worldwide Express Freight Center for pickup.

The following information applies to all services listed on this page.

**Notes:** Delivery times may vary by origin and destination postal code.

Refer to pages [136](#) to [143](#) for value-added services rates and other charges.

- The rates shown are for shipments to the U.S., billed to a U.S. UPS account number.

- Shipments over 4,400 pounds require prior authorization.

- Any fraction of a pound more than the weight shown in the rate chart is rounded up to the next listed weight.

- Dimensional weight may apply. Refer to page [29](#) for more information.

- For larger pallets, additional charges may apply. Refer to page [143](#) for more information.

To find a UPS Worldwide Express Freight Center near you visit "Find Locations" from the left side of the [ups.com](#)® homepage or call 1-800-782-7892.

Visit [ups.com](#) or call 1-800-782-7892 for guarantee details, service availability, delivery time commitments or to request a pickup or drop-off. All UPS Worldwide Express Freight shipments require a scheduled pickup or drop-off using WorldShip®, UPS Internet Shipping, UPS CampusShip®, a UPS Ready® solution, UPS Developer Kit, [ups.com](#) or by calling 1-800-782-7892

**Import****UPS Worldwide Saver®****GUARANTEED ONE OR TWO DAYS BY END OF DAY****Letter/Document**

Zones	491	494	451	452	453	454	455	456	457	458	459	461	462	463	470	471
Letter*	\$40.50	\$38.30	\$67.00	\$52.80	\$74.40	\$53.50	\$81.00	\$51.10	\$75.30	\$81.60	\$53.20	\$54.30	\$47.30	\$73.20	\$49.40	\$50.40
1 Lbs.	57.40	43.90	81.50	67.10	99.20	70.20	102.60	66.40	95.00	103.70	73.00	71.00	64.40	95.60	62.10	64.80
2	63.40	45.50	84.80	67.60	101.10	71.60	129.80	83.00	112.60	129.30	76.50	80.10	74.20	108.50	65.90	75.70
3	75.50	57.70	108.80	92.90	131.60	95.80	187.30	105.10	142.80	189.00	102.80	103.30	102.00	141.50	87.30	87.90
4	82.40	63.10	124.50	102.30	145.40	106.60	215.00	120.80	157.50	224.10	113.70	114.20	117.40	156.10	98.60	102.90
5	90.70	68.40	138.00	112.60	160.00	118.50	243.60	139.00	173.10	252.50	126.30	126.90	129.00	171.50	110.20	116.00
6	101.10	72.60	149.00	124.10	176.70	130.00	274.30	154.70	189.90	284.30	138.40	139.00	142.30	188.20	120.20	126.00
7	105.50	77.40	158.40	134.70	190.60	142.20	302.20	171.20	206.80	313.20	150.10	150.80	155.70	204.90	130.40	137.90
8	112.80	80.80	170.20	144.30	202.80	153.90	330.80	187.90	223.30	342.90	162.20	163.60	168.40	221.30	141.10	147.50
9	118.90	85.30	180.10	153.40	216.30	166.00	357.90	203.50	237.50	370.70	174.80	176.40	181.60	235.30	148.40	159.50
10	126.30	89.60	189.30	162.70	232.60	179.70	387.10	218.60	254.70	401.60	187.90	189.60	194.60	252.40	158.10	164.40

**Non-document**

Zones	491	494	451	452	453	454	455	456	457	458	459	461	462	463	470	471
1 Lbs.	\$63.20	\$47.00	\$105.80	\$72.50	\$122.50	\$82.80	\$130.90	\$82.10	\$124.70	\$136.70	\$84.70	\$86.30	\$80.50	\$124.70	\$68.70	\$71.30
2	71.50	53.40	119.90	87.10	140.00	98.00	160.70	98.60	141.90	166.00	100.30	101.90	92.90	141.50	82.30	87.00
3	79.60	59.70	132.30	97.20	154.30	113.20	189.70	114.30	159.90	197.50	114.20	116.70	105.70	157.10	92.70	97.90
4	87.30	64.60	148.50	107.30	171.20	128.30	219.10	130.50	176.00	227.80	125.80	128.50	118.40	172.60	101.70	108.40
5	95.00	69.90	160.20	117.40	190.10	142.90	247.70	147.30	191.00	257.70	137.10	140.00	130.10	187.60	111.40	118.00
6	103.10	74.40	172.80	126.60	203.40	157.40	276.20	163.60	206.80	286.70	149.60	153.40	143.50	202.50	121.40	128.20
7	107.40	78.50	182.40	136.30	216.20	172.00	305.10	179.70	222.60	316.30	161.10	165.20	156.70	217.70	132.40	140.10
8	114.30	82.60	192.00	145.80	232.20	184.30	332.60	194.00	239.60	343.90	173.40	177.80	169.60	232.10	142.20	149.80
9	120.90	87.20	201.50	155.30	248.40	196.70	359.80	208.60	255.40	372.70	184.50	189.20	182.80	244.80	150.70	160.80
10	129.30	92.10	210.30	164.70	262.80	209.10	388.20	223.10	271.30	403.50	194.90	199.90	195.70	259.20	159.50	170.30
11	135.20	95.00	219.80	173.70	276.70	220.50	409.00	234.00	285.00	427.30	206.90	212.10	207.60	271.30	168.20	178.20
12	137.30	99.10	228.60	182.60	289.60	229.80	433.20	245.10	300.20	451.20	216.70	222.20	220.00	284.80	176.20	186.60
13	145.70	104.70	237.40	191.80	304.70	243.40	454.60	256.00	316.80	474.90	225.80	231.60	233.00	298.20	184.00	194.70
14	153.80	107.40	246.20	200.40	318.40	254.90	476.30	267.00	331.80	498.00	236.70	242.70	245.60	311.80	194.50	206.20
15	159.10	111.50	254.20	209.30	333.30	268.80	497.60	277.90	346.60	522.20	244.80	251.00	258.30	326.20	202.60	216.60
16	163.60	116.80	263.00	217.80	347.80	277.60	518.60	287.20	363.40	541.90	253.60	260.10	271.50	339.90	211.10	227.00
17	169.30	120.50	270.90	226.40	361.80	289.90	540.30	297.10	378.20	563.30	260.00	266.60	283.40	353.70	219.00	235.30
18	174.20	124.30	278.90	234.90	375.50	300.20	556.20	307.00	392.40	581.30	267.30	274.00	295.90	367.00	227.80	246.60
19	179.10	126.30	286.80	243.40	390.00	311.40	576.90	314.50	407.40	602.90	274.20	281.10	308.40	381.10	236.30	255.70
20	184.70	130.00	293.70	252.00	404.70	325.70	597.20	324.00	418.20	620.80	282.00	289.10	322.10	392.50	244.80	265.70
21	188.20	133.70	302.70	260.20	418.20	333.90	616.20	333.60	432.20	640.50	289.10	296.40	331.30	406.00	252.10	274.50
22	192.80	137.40	309.50	268.80	431.90	345.20	632.90	342.60	446.70	660.30	297.00	304.50	341.90	419.50	260.00	282.80
23	197.40	141.60	317.20	276.70	444.80	359.20	647.20	349.90	457.70	676.10	304.20	311.90	352.90	432.70	267.80	289.00
24	200.90	147.10	326.10	285.00	457.10	367.00	660.70	358.10	471.80	691.90	311.60	319.50	363.20	442.70	275.40	297.10
25	204.80	150.00	333.80	293.00	472.80	375.50	676.30	369.50	482.70	707.70	317.60	325.70	377.90	454.30	284.10	306.70

# Import

## UPS Worldwide Saver®

**GUARANTEED ONE OR TWO DAYS BY END OF DAY**

### Non-document

Zones	491	494	451	452	453	454	455	456	457	458	459	461	462	463	470	471
26 Lbs.	\$209.60	\$154.20	\$340.40	\$301.70	\$486.10	\$388.80	\$695.90	\$378.90	\$500.80	\$723.50	\$324.90	\$333.10	\$390.10	\$468.40	\$291.60	\$308.60
27	213.10	158.50	349.40	310.00	498.70	399.70	711.20	386.20	513.90	739.30	334.50	342.90	400.90	480.70	298.60	313.60
28	217.80	162.70	357.10	318.20	511.20	410.60	726.20	394.00	526.70	755.10	341.40	350.00	411.00	492.70	306.10	321.10
29	221.90	166.90	363.60	326.30	522.60	421.50	740.70	403.60	538.40	770.90	349.10	357.90	425.40	503.60	313.60	328.80
30	226.20	171.10	371.30	334.50	533.40	432.40	755.00	412.10	549.70	789.00	356.40	365.40	432.70	514.20	320.20	336.00
31	230.40	172.70	379.00	342.00	543.00	443.30	769.90	421.20	559.70	804.80	365.30	374.60	442.80	523.50	326.60	342.80
32	234.80	176.40	385.30	349.40	552.60	454.10	785.00	430.40	568.40	820.60	376.80	386.40	451.20	531.70	333.70	350.00
33	238.90	179.60	390.30	356.90	561.30	466.40	799.80	440.80	576.80	834.10	383.70	394.20	462.30	539.50	342.50	355.80
34	245.60	183.70	396.60	364.30	568.90	472.70	814.20	447.60	584.70	849.90	391.50	401.50	471.60	547.70	349.40	363.10
35	248.50	186.60	403.80	371.70	576.80	482.70	828.90	456.00	591.40	865.60	391.80	401.70	479.10	556.10	355.10	369.00
36	251.30	189.80	410.60	379.20	585.50	491.50	843.80	464.70	598.50	881.50	401.80	412.00	488.80	562.20	365.10	377.20
37	254.00	193.70	417.00	386.70	592.10	501.00	858.50	473.80	605.10	897.30	411.20	422.40	497.70	570.60	372.30	384.50
38	257.20	197.30	423.40	394.00	602.90	512.00	873.30	482.60	612.60	921.10	416.40	426.90	506.90	581.10	378.20	390.90
39	260.80	200.80	429.70	401.50	609.40	521.90	888.70	491.80	619.50	928.90	426.70	437.50	517.10	589.40	384.80	397.60
40	263.20	204.30	436.00	409.00	618.20	532.20	903.20	499.80	626.40	944.70	432.50	444.70	525.50	595.50	391.60	404.50
41	267.30	207.80	442.20	416.20	628.30	542.30	917.70	508.40	639.70	960.40	442.30	453.60	536.90	603.70	399.40	411.10
42	269.50	211.30	448.40	423.50	636.20	552.60	932.40	517.10	646.50	979.10	447.70	460.30	544.20	611.90	407.00	417.90
43	273.20	214.90	454.60	430.30	641.70	565.60	947.50	525.70	654.20	992.10	456.30	467.90	553.40	620.20	413.50	424.90
44	275.70	218.40	460.70	438.30	651.90	577.00	962.20	535.10	660.80	1,010.70	463.80	475.50	562.70	628.40	419.70	431.30
45	278.60	222.20	466.90	444.70	657.30	588.00	976.30	543.80	668.40	1,023.60	470.70	482.60	574.10	639.00	426.40	437.80
46	282.60	225.60	473.10	454.10	665.20	598.20	995.70	552.60	681.30	1,039.50	478.10	490.20	585.80	647.30	434.60	443.70
47	285.80	229.20	477.50	462.80	673.00	609.10	1,014.90	560.70	688.90	1,055.20	487.00	497.90	592.70	653.00	442.10	449.90
48	288.20	232.60	485.50	467.60	683.30	619.40	1,029.50	569.80	696.20	1,071.10	493.80	507.70	599.90	663.80	448.90	457.30
49	291.10	235.30	489.80	473.20	691.20	630.40	1,044.70	578.50	703.00	1,086.90	499.30	517.90	611.80	669.50	454.80	462.80
50	294.70	238.60	497.80	480.70	696.50	640.80	1,058.10	586.40	710.60	1,102.60	506.50	527.80	622.60	680.30	461.70	469.90
52	303.00	247.80	510.10	494.40	712.20	661.80	1,086.70	604.10	730.60	1,145.00	522.40	540.70	646.20	694.20	475.30	483.90
54	310.30	257.20	520.60	509.70	727.80	683.50	1,120.50	620.00	747.90	1,165.80	542.00	558.80	661.80	710.60	488.70	497.30
56	317.60	265.00	532.90	523.60	743.50	703.90	1,149.90	637.60	765.10	1,197.40	557.30	574.10	683.50	727.00	501.90	510.60
58	325.10	274.40	545.20	537.40	759.20	724.10	1,179.90	654.80	781.40	1,229.00	572.80	589.40	705.20	743.50	514.60	524.00
60	332.30	283.80	557.50	551.20	774.90	744.30	1,206.00	670.90	797.40	1,260.60	591.40	604.80	729.20	762.90	527.80	537.00
62	339.10	291.50	569.10	564.70	790.00	764.40	1,236.10	686.60	813.60	1,292.20	611.10	620.10	741.30	775.30	541.10	550.70
64	346.90	299.00	582.90	582.50	805.20	784.70	1,267.90	702.20	830.90	1,323.80	626.50	635.50	764.20	793.60	554.40	564.40
66	353.80	306.70	592.40	591.60	823.30	802.90	1,306.70	721.70	846.80	1,362.70	640.10	650.80	787.10	805.90	563.50	578.00
68	361.80	314.50	606.20	605.10	835.50	820.80	1,328.60	742.00	863.00	1,387.00	655.20	666.20	808.10	821.30	576.90	590.60
70	370.80	323.60	617.80	618.60	853.80	839.70	1,364.80	752.40	879.10	1,418.50	673.50	681.50	827.20	839.80	590.40	604.00

Notes: Delivery times may vary by origin and destination postal code.

Refer to pages 136 to 143 for value-added services rates and other charges.

- The rates shown are for shipments to the U.S., billed to a U.S. UPS account number.

- Any fraction of a pound more than the weight shown in the rate chart is rounded up to the next listed weight.

- Dimensional weight may apply. Refer to pages 27 and 28 for more information.

- To determine the rate for international multiple-package shipments, refer to page 119.

\*The Letter rate applies only to documents, correspondence and electronic media shipments of no commercial value sent in an Express Envelope. Express Envelopes containing items other than those listed above are subject to the

rate corresponding to the weight of the Express Envelope. Express Envelopes are not recommended for shipments of electronic media containing sensitive personal information.

Visit [ups.com](http://ups.com) or call 1-800-782-7892 for guarantee details, service availability and delivery time commitments.

## Import

# UPS Worldwide Saver®

**GUARANTEED ONE OR TWO DAYS BY END OF DAY**

### Non-document

Zones	491	494	451	452	453	454	455	456	457	458	459	461	462	463	470	471
72 Lbs.	\$378.60	\$332.30	\$629.50	\$632.10	\$865.90	\$861.60	\$1,400.40	\$765.30	\$896.20	\$1,450.20	\$691.60	\$700.10	\$848.70	\$855.20	\$603.70	\$617.90
74	386.00	340.30	641.20	645.50	881.00	882.60	1,430.70	785.40	911.20	1,481.80	704.80	712.20	871.10	870.60	616.80	631.40
76	393.30	348.70	652.80	659.00	896.20	903.30	1,460.70	796.70	928.50	1,513.30	722.50	727.60	889.80	886.00	629.80	644.70
78	400.90	357.50	664.50	674.50	911.30	923.80	1,476.90	807.80	945.50	1,553.10	737.70	746.70	910.20	897.90	642.50	650.00
80	408.80	366.40	673.70	686.00	926.50	944.20	1,507.30	828.10	961.90	1,576.60	753.30	758.20	930.40	916.70	656.00	663.60
82	418.50	375.40	687.10	698.20	933.50	965.20	1,536.70	836.80	978.50	1,601.50	770.30	769.80	951.00	928.50	669.00	676.80
84	426.70	382.40	698.00	703.30	945.50	984.60	1,551.20	845.60	994.90	1,632.10	786.80	781.30	971.30	947.50	681.70	689.70
86	434.40	390.90	706.30	715.60	959.40	1,003.70	1,580.60	854.30	1,012.40	1,651.40	797.80	792.80	991.50	952.40	695.00	703.00
88	442.50	396.40	717.20	720.80	972.60	1,017.20	1,609.60	864.30	1,028.90	1,682.60	812.60	809.10	1,012.40	957.30	707.70	716.10
90	450.20	405.40	728.10	729.50	987.70	1,026.90	1,640.00	874.40	1,045.50	1,717.50	830.30	824.80	1,031.50	968.90	718.60	726.80
92	458.30	414.00	741.70	736.50	996.90	1,037.70	1,669.40	880.90	1,062.20	1,742.80	848.10	842.50	1,052.30	984.40	728.50	737.00
94	465.50	421.70	752.70	749.00	1,005.40	1,044.00	1,699.40	889.40	1,070.80	1,768.00	856.80	853.50	1,063.20	992.40	733.00	748.10
96	473.40	429.40	761.90	755.30	1,013.90	1,050.30	1,709.90	901.20	1,091.40	1,793.20	866.30	863.00	1,076.90	1,011.40	745.60	761.40
98	480.90	438.20	773.10	767.50	1,022.40	1,059.30	1,743.00	907.10	1,111.50	1,828.70	875.70	878.20	1,088.20	1,030.10	758.00	773.80
100	488.40	445.60	782.70	782.40	1,034.40	1,071.50	1,768.10	917.80	1,128.10	1,839.00	887.40	889.90	1,099.30	1,045.50	770.70	786.70
105	510.00	466.80	828.60	820.90	1,083.30	1,123.70	1,854.30	961.50	1,184.40	1,930.40	931.30	932.10	1,144.40	1,097.60	806.80	819.30
110	531.90	488.80	868.20	859.60	1,133.80	1,175.50	1,935.20	1,007.20	1,239.00	2,020.40	975.10	974.10	1,197.10	1,148.20	842.20	851.20
115	553.30	510.70	906.80	896.20	1,185.00	1,228.60	2,020.80	1,052.30	1,281.60	2,110.60	1,017.40	1,017.40	1,245.10	1,187.70	878.70	887.40
120	574.90	528.10	945.40	935.10	1,233.80	1,272.00	2,108.00	1,097.50	1,324.50	2,200.30	1,051.30	1,059.30	1,292.60	1,227.50	916.60	925.50
125	596.20	545.30	984.60	973.90	1,283.30	1,324.70	2,193.70	1,141.70	1,367.70	2,291.30	1,094.20	1,102.50	1,338.20	1,267.50	951.60	960.90
130	617.60	565.40	1,024.00	1,012.70	1,329.50	1,370.70	2,279.80	1,187.20	1,410.30	2,382.00	1,134.30	1,142.90	1,379.30	1,307.00	987.30	995.20
135	639.70	586.00	1,062.50	1,051.60	1,369.30	1,421.20	2,366.40	1,232.10	1,452.50	2,473.00	1,172.60	1,184.80	1,420.60	1,346.10	1,022.40	1,030.40
140	660.50	607.40	1,101.80	1,090.20	1,409.50	1,472.20	2,452.90	1,277.50	1,495.20	2,563.30	1,213.60	1,222.70	1,461.80	1,385.70	1,060.00	1,066.40
145	682.30	628.90	1,141.00	1,129.10	1,457.50	1,523.70	2,538.80	1,323.30	1,537.30	2,653.70	1,256.00	1,260.70	1,508.70	1,431.70	1,095.60	1,101.00
150	703.60	646.80	1,180.00	1,167.70	1,504.50	1,574.10	2,624.70	1,369.20	1,579.60	2,741.80	1,297.70	1,303.70	1,558.50	1,481.00	1,128.40	1,137.30

### UPS Worldwide Saver Multiple-Package Shipments of More Than 150 Pounds\*

Zones	491	494	451	452	453	454	455	456	457	458	459	461	462	463	470	471
Price Per Pound	\$4.69	\$4.31	\$7.87	\$7.78	\$10.03	\$10.49	\$17.50	\$9.13	\$10.53	\$18.28	\$8.65	\$8.69	\$10.39	\$9.87	\$7.52	\$7.58
Minimum Rate	703.60	646.80	1,180.00	1,167.70	1,504.50	1,574.10	2,624.70	1,369.20	1,579.60	2,741.80	1,297.70	1,303.70	1,558.50	1,481.00	1,128.40	1,137.30

Notes: Delivery times may vary by origin and destination postal code.

Refer to pages 136 to 143 for value-added services rates and other charges.

- The rates shown are for shipments to the U.S., billed to a U.S. UPS account number.

- Any fraction of a pound more than the weight shown in the rate chart is rounded up to the next listed weight.

- Dimensional weight may apply. Refer to pages 27 and 28 for more information.

- A Heavy Package sticker is required for any package weighing more than 70 pounds. Refer to page 23 for more information.

- For packages with an actual weight of more than 150 pounds, refer to UPS Express Critical® and UPS Worldwide Express Freight™ on page 10 or Air Freight services on page 11.

\*To determine the rate for international multiple-package shipments, refer to page 119.

Visit [ups.com](#)® or call 1-800-782-7892 for guarantee details, service availability and delivery time commitments.

# Import

## UPS Worldwide Expedited®

**GUARANTEED DAY-DEFINITE TWO TO FIVE DAYS BY END OF DAY**

Zones	61	64	651/681	652/682	653/683	654/684	655/685	656/686	657/687	658/688	659/689	661/691	662/692	663/693	670	671
1 Lbs.	\$52.60	\$40.15	\$97.10	\$67.70	\$109.95	\$69.60	\$119.90	\$74.90	\$119.90	\$119.20	\$71.60	\$73.60	\$71.45	\$110.60	\$65.90	\$68.40
2	59.85	45.30	110.75	81.15	125.50	82.25	147.55	90.10	136.35	146.70	84.45	85.65	82.45	124.35	79.00	81.80
3	66.55	50.50	121.35	90.60	138.55	94.95	164.70	104.90	153.70	173.05	95.65	96.65	93.70	137.50	89.05	93.55
4	72.30	55.15	136.05	99.95	155.20	107.45	179.75	119.90	169.10	201.30	106.30	107.65	104.75	152.30	97.70	102.80
5	77.05	59.75	147.40	111.50	170.40	119.65	195.10	134.75	183.35	230.45	117.55	117.55	115.05	167.20	106.80	112.15
6	83.10	63.50	157.30	118.15	182.75	132.20	209.65	152.15	198.75	253.80	127.10	127.10	127.55	179.30	116.70	121.90
7	88.50	67.05	166.15	127.10	192.25	144.50	225.10	165.00	213.95	279.50	137.90	139.05	139.25	190.50	126.80	132.55
8	93.80	69.95	174.80	138.45	207.15	154.60	241.80	178.50	229.20	304.80	147.85	148.45	150.95	205.30	136.30	141.15
9	99.35	73.45	183.15	144.60	221.10	165.90	256.20	191.95	243.05	333.40	157.90	157.90	162.60	216.95	144.60	150.05
10	104.80	77.65	191.10	153.55	234.75	177.00	271.60	204.55	257.15	359.15	167.70	167.90	173.95	230.35	153.35	158.25
11	109.30	81.15	200.20	161.90	247.85	185.90	286.60	215.45	271.15	375.90	176.85	176.85	185.45	243.20	161.60	166.30
12	112.25	86.30	207.75	170.20	257.00	196.45	304.10	225.15	286.70	393.00	186.30	184.95	195.90	252.20	168.65	175.00
13	116.45	87.45	216.20	178.50	270.90	205.85	321.80	234.80	301.25	417.55	192.00	192.00	206.90	265.80	176.10	183.85
14	119.85	91.75	224.25	186.85	285.25	215.35	340.50	243.35	316.70	439.20	198.70	198.70	218.00	279.90	186.55	193.65
15	122.65	94.40	231.00	194.95	299.25	225.50	359.10	253.35	332.30	464.40	205.45	206.70	229.10	293.65	194.50	202.15
16	125.20	98.45	239.50	203.15	308.75	235.10	374.45	261.80	346.70	481.95	212.35	213.75	241.45	302.95	202.45	210.55
17	127.60	100.65	246.30	210.90	321.40	249.55	389.95	271.25	361.05	494.35	219.85	220.05	251.15	315.40	210.15	218.55
18	130.15	104.75	253.95	222.90	333.60	252.95	404.55	278.65	374.80	517.05	226.60	227.10	262.55	327.35	218.65	225.10
19	132.65	107.90	261.20	231.25	346.00	266.75	419.05	292.50	388.50	530.10	233.10	235.80	273.95	339.50	226.75	233.40
20	135.10	111.05	267.50	235.00	358.35	271.35	434.80	295.60	401.75	545.95	239.50	247.75	285.80	351.65	232.65	241.85
21	137.60	114.20	275.70	242.95	369.15	280.80	448.30	304.05	414.50	558.00	246.65	249.10	296.65	362.25	240.40	252.10
22	140.35	117.35	281.90	250.95	379.80	292.95	462.15	318.35	426.55	581.75	253.15	258.90	307.15	372.70	247.20	259.20
23	144.00	121.00	288.90	258.60	395.50	305.80	476.85	327.95	437.90	601.30	260.20	267.00	319.80	388.10	253.90	266.10
24	146.65	125.25	297.00	268.65	407.70	309.60	493.10	335.05	449.20	609.55	266.75	267.85	328.40	400.05	262.95	273.20
25	149.75	129.25	303.45	273.65	417.80	318.70	505.30	344.35	462.65	622.30	273.95	276.90	339.00	410.00	272.85	280.90
26	151.85	133.55	310.00	281.30	431.40	331.20	515.70	345.30	474.10	643.45	280.40	286.20	348.85	423.35	279.95	288.00
27	154.10	136.85	318.20	289.20	445.95	336.05	527.95	353.50	487.05	651.30	287.55	296.30	358.60	437.60	286.40	295.30
28	157.00	139.80	325.25	298.10	458.30	345.25	541.05	365.45	500.55	663.95	293.45	305.10	366.40	449.75	293.75	302.25
29	160.35	143.20	330.50	304.50	470.40	354.40	553.75	369.90	512.50	679.15	300.70	305.80	376.10	461.60	300.85	309.70
30	162.60	146.05	337.50	311.85	481.35	363.60	565.15	379.55	524.85	693.70	306.90	306.90	387.20	472.35	307.25	316.15
31	165.05	148.95	345.15	321.75	491.55	374.10	576.00	390.50	536.10	706.30	313.50	316.90	396.00	482.35	313.50	325.95
32	167.15	152.15	350.95	331.80	498.75	386.00	582.95	400.85	545.00	728.40	319.65	326.40	403.15	489.45	320.15	329.50
33	169.35	155.10	355.40	339.55	506.55	391.05	591.95	411.05	553.50	733.40	326.65	336.60	413.00	497.10	327.25	335.25
34	172.80	157.60	361.15	345.65	513.30	402.70	600.15	412.05	560.65	740.25	334.65	339.25	420.65	503.70	333.80	345.25
35	175.35	160.55	367.70	346.90	521.25	414.15	609.75	417.35	567.35	761.15	342.30	344.10	429.50	511.50	339.15	351.10

Notes: Delivery times may vary by origin and destination postal code.

Refer to pages [136](#) to [143](#) for value-added services rates and other charges.

- The rates shown are for shipments to the U.S., billed to a U.S. UPS account number.

- Any fraction of a pound more than the weight shown in the rate chart is rounded up to the next listed weight.

- Dimensional weight may apply. Refer to pages [27](#) and [28](#) for more information.

Visit [ups.com](#)® or call 1-800-782-7892 for guarantee details, service availability and delivery time commitments.

**Import****UPS Worldwide Expedited®****GUARANTEED DAY-DEFINITE TWO TO FIVE DAYS BY END OF DAY**

Zones	61	64	651/681	652/682	653/683	654/684	655/685	656/686	657/687	658/688	659/689	661/691	662/692	663/693	670	671
36 Lbs.	\$177.85	\$163.50	\$373.95	\$355.80	\$528.70	\$425.70	\$618.45	\$428.10	\$575.05	\$776.50	\$351.05	\$351.05	\$439.40	\$518.80	\$347.45	\$358.75
37	180.90	167.20	379.85	360.55	538.80	436.40	628.10	439.80	581.40	788.90	357.55	359.65	446.30	528.75	356.20	365.70
38	183.05	170.10	385.60	369.35	546.95	443.00	637.25	444.60	588.75	802.80	363.70	367.65	453.50	536.75	361.95	371.80
39	185.70	172.55	391.40	377.40	554.80	453.15	646.45	450.45	595.50	809.00	370.00	374.00	461.20	544.45	368.20	378.10
40	188.50	175.50	397.15	386.35	564.20	462.25	655.50	461.45	602.10	822.75	376.65	383.30	468.15	553.65	372.70	384.75
41	191.15	178.40	402.25	394.35	571.80	473.40	670.85	471.85	614.25	836.50	383.05	386.55	477.60	561.10	381.40	391.25
42	194.15	181.60	406.55	401.35	577.70	475.25	684.35	478.65	620.55	851.10	389.55	393.35	484.95	566.90	387.80	397.85
43	197.20	185.00	412.30	402.05	584.00	482.65	691.80	485.25	628.50	868.60	396.05	396.05	492.25	573.10	394.35	404.55
44	199.30	187.40	416.60	410.60	590.00	491.85	698.85	492.20	635.00	886.80	402.40	403.70	499.55	578.95	400.45	410.90
45	201.55	191.30	422.40	415.20	594.90	501.00	704.90	499.40	641.55	901.70	408.45	408.45	507.15	583.80	406.90	417.50
46	205.35	194.15	427.45	424.25	600.80	510.15	712.55	510.25	651.90	913.90	414.80	414.80	514.10	589.55	412.55	423.35
47	208.30	198.00	435.20	432.40	605.95	521.00	719.15	511.25	657.50	927.80	421.30	421.30	521.70	594.65	418.30	429.20
48	210.95	201.35	440.40	440.45	611.70	528.50	726.60	522.05	663.65	946.70	427.70	427.70	528.80	600.25	425.00	436.15
49	213.40	203.85	444.50	443.40	617.65	537.65	734.60	532.00	670.30	965.00	434.10	435.90	536.55	606.10	430.85	442.10
50	215.70	206.35	447.65	452.20	622.95	546.80	741.30	541.30	681.70	967.90	440.80	440.80	543.40	611.30	437.50	448.80
52	221.65	213.85	460.65	468.95	630.90	565.10	750.00	553.50	696.60	1,008.60	447.40	448.95	559.00	619.10	449.85	463.30
54	227.25	220.50	466.10	484.00	645.20	583.45	757.35	565.50	710.70	1,015.50	454.05	455.30	574.15	633.15	462.55	475.75
56	233.30	228.00	476.20	492.50	657.15	601.80	763.70	581.00	717.90	1,042.95	465.00	470.00	592.40	644.85	468.25	478.55
58	238.85	234.75	486.25	504.35	666.05	623.05	771.90	600.70	725.85	1,070.35	472.95	485.55	612.25	653.00	474.05	486.20
60	244.40	241.85	500.25	520.80	680.25	644.30	778.70	621.10	732.90	1,110.40	485.15	501.60	629.05	670.00	479.00	497.20
62	249.90	248.85	509.00	536.75	692.40	665.00	794.30	632.55	747.45	1,138.20	500.20	513.05	639.50	691.75	485.45	503.85
64	256.05	255.55	520.50	554.05	709.50	683.40	801.90	652.15	755.35	1,177.15	515.95	524.85	654.75	710.05	493.45	512.20
66	261.55	263.00	529.90	563.85	720.60	693.25	808.80	671.15	762.90	1,181.35	531.20	540.85	668.70	716.70	507.85	526.70
68	267.55	270.65	536.20	576.15	728.85	703.05	817.25	676.30	771.00	1,233.30	545.50	550.70	682.35	728.15	522.85	541.30
70	273.15	278.15	551.10	587.45	740.40	719.85	824.60	693.40	778.75	1,256.45	560.65	564.90	697.25	748.85	536.10	553.85
72	278.35	284.75	558.80	604.05	759.55	732.60	832.05	701.10	786.10	1,287.35	572.05	580.20	708.70	760.90	550.90	569.25
74	282.95	291.75	564.75	613.25	763.40	742.85	840.40	709.65	794.30	1,316.00	587.20	595.50	722.40	778.90	558.90	584.95
76	286.85	298.55	574.25	627.25	769.80	753.30	847.90	714.65	801.85	1,317.95	602.60	611.10	734.55	787.50	567.10	596.70
78	292.85	306.20	588.45	643.15	781.80	763.70	855.65	725.60	809.40	1,360.80	618.25	622.30	750.05	788.60	575.40	611.75
80	297.15	312.90	596.95	654.10	793.85	780.90	863.15	730.50	824.20	1,401.85	634.05	637.25	767.15	807.90	582.85	621.90

**Import****UPS Worldwide Expedited®****GUARANTEED DAY-DEFINITE TWO TO FIVE DAYS BY END OF DAY**

Zones	61	64	651/681	652/682	653/683	654/684	655/685	656/686	657/687	658/688	659/689	661/691	662/692	663/693	670	671
82 Lbs.	\$301.85	\$320.45	\$606.10	\$661.70	\$804.45	\$791.45	\$871.05	\$735.55	\$832.10	\$1,415.30	\$643.80	\$644.15	\$786.00	\$815.55	\$591.15	\$633.10
84	305.75	325.45	611.10	662.60	804.95	809.55	878.85	742.65	840.00	1,416.55	653.25	659.30	802.60	829.95	598.60	640.80
86	310.05	332.55	623.10	663.10	810.50	827.75	886.45	748.60	847.85	1,438.30	667.65	672.75	818.65	837.70	606.95	649.40
88	312.60	336.40	628.30	675.75	816.00	837.80	894.15	757.00	855.80	1,478.00	680.95	680.95	837.30	845.50	614.45	657.20
90	319.05	342.15	633.00	688.55	819.30	848.40	902.20	764.60	863.50	1,480.10	687.05	687.05	849.10	853.35	622.75	668.10
92	323.35	348.10	637.70	696.60	821.65	860.10	909.65	774.05	870.85	1,520.80	694.90	694.90	866.25	860.55	630.30	676.60
94	329.70	354.75	642.40	702.50	823.05	866.35	917.60	790.70	878.70	1,557.50	708.25	701.85	882.60	868.25	638.70	685.15
96	336.15	362.15	647.15	716.35	825.45	877.55	925.15	807.40	886.50	1,560.40	713.05	706.65	898.90	876.00	646.15	692.95
98	343.10	369.60	651.85	730.25	830.10	886.85	932.90	818.80	894.45	1,580.15	721.15	714.65	916.85	883.80	654.85	702.10
100	349.05	376.85	657.30	735.90	835.55	903.65	940.90	829.95	902.15	1,613.65	728.90	722.35	931.05	891.55	667.75	715.55
105	366.45	395.30	687.60	771.90	872.25	933.65	959.00	856.30	928.50	1,694.35	750.55	757.30	976.75	909.25	696.55	739.30
110	383.00	414.05	706.30	807.20	909.95	963.00	978.30	883.40	946.85	1,775.00	771.70	778.70	1,017.50	943.40	726.30	763.65
115	399.40	432.45	726.10	842.45	951.30	995.95	1,004.70	918.15	973.35	1,855.70	805.15	812.40	1,058.75	969.85	752.25	791.20
120	413.55	451.05	748.00	878.50	989.00	1,033.55	1,032.30	952.85	991.95	1,936.40	830.20	830.20	1,098.20	997.15	776.75	820.30
125	429.85	469.40	771.90	914.80	1,024.40	1,071.35	1,059.15	989.10	1,009.70	2,017.05	847.95	847.95	1,133.80	1,024.40	807.75	848.15
130	445.35	488.15	802.70	950.85	1,052.35	1,108.65	1,085.90	1,025.70	1,037.35	2,097.75	865.30	865.30	1,153.15	1,052.35	839.55	874.70
135	460.90	506.50	822.45	987.40	1,069.45	1,145.40	1,103.60	1,061.10	1,055.05	2,178.45	883.15	883.15	1,187.50	1,088.90	871.00	905.35
140	476.95	524.65	840.00	1,022.70	1,087.60	1,172.35	1,123.85	1,083.65	1,082.85	2,259.10	884.85	884.85	1,223.45	1,107.40	894.35	930.05
145	492.65	542.30	862.35	1,059.00	1,115.35	1,198.45	1,141.80	1,106.00	1,101.05	2,339.80	902.45	902.45	1,248.40	1,125.40	914.75	950.70
150	509.30	560.20	885.00	1,094.50	1,133.10	1,225.65	1,160.70	1,128.55	1,119.15	2,420.50	918.95	919.80	1,276.50	1,143.30	935.20	971.75

**UPS Worldwide Expedited Multiple-Package Shipments of More Than 150 Pounds\***

Zones	61	64	651/681	652/682	653/683	654/684	655/685	656/686	657/687	658/688	659/689	661/691	662/692	663/693	670	671
Price Per Pound	\$3.40	\$3.74	\$5.90	\$7.30	\$7.56	\$8.18	\$7.74	\$7.53	\$7.47	\$16.14	\$6.13	\$6.14	\$8.51	\$7.63	\$6.24	\$6.48
Minimum Rate	509.30	560.20	885.00	1,094.50	1,133.10	1,225.65	1,160.70	1,128.55	1,119.15	2,420.50	918.95	919.80	1,276.50	1,143.30	935.20	971.75

**Notes:** Delivery times may vary by origin and destination postal code.

Refer to pages 136 to 143 for value-added services rates and other charges.

- The rates shown are for shipments to the U.S., billed to a U.S. UPS account number.

- Any fraction of a pound more than the weight shown in the rate chart is rounded up to the next listed weight.

- Dimensional weight may apply. Refer to pages 27 and 28 for more information.

- A Heavy Package sticker is required for any package weighing more than 70 pounds. Refer to page 23 for more information.

- For packages with an actual weight of more than 150 pounds, refer to UPS Express Critical® and UPS Worldwide Express Freight™ on page 10 or Air Freight services on page 11.

\*To determine the rate for international multiple-package shipments, refer to page 119.

Visit [ups.com](http://ups.com)® or call 1-800-782-7892 for guarantee details, service availability and delivery time commitments.

## Import

# UPS 3 Day Select® from Canada

**GUARANTEED THREE DAYS**

Zones	475	476	477
1 Lbs.	\$34.50	\$34.55	\$35.65
2	37.10	37.75	39.35
3	39.50	41.00	42.90
4	41.80	44.20	46.60
5	44.25	47.55	50.00
6	46.85	50.80	53.70
7	49.20	54.10	57.45
8	51.60	57.20	61.10
9	54.00	60.40	64.75
10	56.50	63.45	68.05
11	58.85	66.00	71.15
12	61.10	68.55	74.20
13	63.55	70.90	77.00
14	65.85	73.40	79.85
15	68.30	75.65	82.45
16	70.65	77.85	85.05
17	72.85	80.15	87.60
18	75.15	82.45	90.20
19	77.35	84.55	92.70
20	79.60	86.55	95.20
21	81.75	88.25	97.20
22	83.80	89.90	98.80
23	85.75	91.45	100.50
24	87.65	93.10	102.00
25	89.65	94.60	103.50
26	91.50	96.25	104.90
27	93.40	97.80	106.40
28	95.25	99.25	107.85
29	97.05	100.80	109.30
30	98.85	102.50	110.95
31	100.55	103.85	112.50
32	102.10	105.40	114.05
33	103.45	106.85	115.60
34	104.80	108.40	117.20
35	106.10	109.90	118.60

Refer to pages [136](#) to 143 for value-added services rates and other charges.

- The rates shown are for shipments to the U.S., billed to a U.S. UPS account number.
- Any fraction of a pound more than the weight shown in the rate chart is rounded up to the next listed weight.
- Dimensional weight may apply. Refer to pages [27](#) and [28](#) for more information.

Zones	475	476	477
36 Lbs.	\$107.35	\$111.50	\$120.15
37	108.55	113.05	121.55
38	109.90	114.55	123.15
39	111.10	116.20	124.65
40	112.30	117.60	126.20
41	113.50	119.30	127.75
42	114.80	120.85	129.35
43	115.90	122.35	130.85
44	117.15	124.05	132.35
45	118.45	125.35	133.85
46	119.70	126.90	135.20
47	121.00	128.45	136.75
48	122.30	129.85	138.40
49	123.60	131.35	139.85
50	124.75	132.65	141.45
52	127.35	135.95	144.35
54	129.85	139.00	147.25
56	132.40	142.00	150.50
58	135.00	145.00	153.50
60	137.60	148.10	156.65
62	140.30	151.25	159.70
64	142.90	154.20	162.75
66	145.45	157.40	165.80
68	147.95	160.45	168.75
70	150.60	163.35	171.95
72	153.25	166.45	175.05
74	155.80	169.45	177.90
76	158.40	172.35	181.10
78	160.90	175.50	184.05
80	163.60	178.55	187.15
82	166.00	181.55	190.25
84	168.65	184.55	193.30
86	171.35	187.70	196.20
88	173.70	190.65	199.15
90	176.40	193.65	202.20

- A Heavy Package sticker is required for any package weighing more than 70 pounds. Refer to page [23](#) for more information.
- For packages with an actual weight of more than 150 pounds, refer to UPS Express Critical® and UPS Worldwide Express Freight™ on page [10](#), Air Freight services on page [11](#) or Less-Than-Truckload on page [8](#).

Zones	475	476	477
92 Lbs.	\$178.95	\$196.70	\$205.10
94	181.50	199.80	208.10
96	183.95	202.70	211.10
98	186.50	205.95	213.90
100	189.15	209.05	216.85
105	195.85	216.60	228.65
110	202.35	224.30	240.05
115	209.00	232.00	251.40
120	215.50	239.65	262.70
125	222.10	247.30	274.00
130	228.65	254.90	285.30
135	235.15	262.50	296.75
140	241.65	270.10	308.00
145	248.25	277.80	319.35
150	254.95	285.50	330.65

## UPS 3 Day Select from Canada Multiple-Package Shipments of More Than 150 Pounds\*

Zones	475	476	477
Price Per Pound	\$1.70	\$1.90	\$2.20
Minimum Rate	254.95	285.50	330.65

\*To determine the rate for international multiple-package shipments, refer to page [119](#).

Visit [ups.com](#)® or call 1-800-782-7892 for guarantee details, service availability and delivery time commitments.

## Import

# UPS Standard™ from Canada

**GUARANTEED DAY-DEFINITE WITHIN TWO TO SIX DAYS**

Zones	376	378	380
1 Lbs.	\$19.40	\$19.60	\$20.35
2	20.35	20.60	21.65
3	21.20	21.55	22.95
4	21.75	22.65	24.40
5	22.55	23.70	25.50
6	23.25	24.15	26.75
7	23.85	24.90	28.05
8	24.60	25.95	29.35
9	25.15	27.00	30.60
10	25.85	28.00	31.95
11	25.95	28.60	32.80
12	26.45	29.70	34.10
13	27.05	30.75	35.30
14	27.40	31.70	36.60
15	27.70	32.70	37.80
16	28.45	33.55	38.90
17	29.15	34.40	40.30
18	29.90	35.30	41.40
19	30.50	36.15	42.75
20	30.90	36.85	44.00
21	31.70	37.80	45.20
22	32.05	38.35	46.35
23	32.80	39.40	47.60
24	33.35	40.05	48.75
25	33.90	40.85	50.05
26	34.55	41.65	51.30
27	35.15	42.60	52.45
28	36.00	43.45	53.80
29	36.65	44.25	54.95
30	37.50	44.90	56.25
31	38.00	45.80	57.50
32	38.90	46.70	58.70
33	39.45	47.50	59.95
34	40.25	48.25	61.10
35	41.00	49.00	62.40

**Notes:** Delivery times may vary by origin and destination postal code.

Refer to pages [136](#) to [143](#) for value-added services rates and other charges.

- The rates shown are for shipments to the U.S., billed to a U.S. UPS account number.

Zones	376	378	380
36 Lbs.	\$41.75	\$50.00	\$63.75
37	42.45	51.20	64.80
38	43.20	52.35	66.10
39	43.85	53.60	67.35
40	44.65	54.75	68.60
41	45.40	55.85	69.80
42	46.00	56.85	71.05
43	46.85	58.15	72.30
44	47.65	59.35	73.55
45	48.15	60.45	74.65
46	49.05	61.55	75.95
47	49.65	62.65	77.00
48	50.35	63.75	78.15
49	51.15	64.80	79.30
50	52.00	65.85	80.45
52	53.50	68.20	83.15
54	55.15	70.65	85.75
56	56.80	72.85	88.40
58	58.40	75.05	90.90
60	60.05	77.30	93.35
62	61.65	79.40	95.85
64	63.40	81.55	98.30
66	65.00	83.55	100.95
68	66.45	85.65	103.50
70	68.15	87.65	105.85
72	69.65	89.70	108.40
74	71.40	91.75	110.85
76	72.85	93.60	113.45
78	74.15	95.50	115.85
80	75.65	97.50	118.35
82	77.00	99.40	120.90
84	78.50	101.45	123.45
86	79.90	103.20	125.95
88	81.35	105.00	128.55
90	82.80	106.95	131.00

- For a multiple-package UPS Standard shipment, the minimum charge will be based on an average weight of 15 pounds per package.

- Any fraction of a pound more than the weight shown in the rate chart is rounded up to the next listed weight.

- Dimensional weight may apply. Refer to pages [27](#) and [28](#) for more information.

- A Heavy Package sticker is required for any package weighing more than 70 pounds. Refer to page [23](#) for more information.

Visit [ups.com](#)® or call 1-800-782-7892 for guarantee details, service availability and delivery time commitments.

## Import

# UPS Standard™ from Canada

**GUARANTEED DAY-DEFINITE WITHIN TWO TO SIX DAYS**

Zones	376	378	380
92 Lbs.	\$84.15	\$108.55	\$133.60
94	85.65	110.10	136.10
96	86.85	111.80	138.55
98	88.30	113.35	140.95
100	89.60	114.95	143.40
105	91.85	117.00	147.25
110	94.35	119.10	150.90
115	96.75	121.20	154.50
120	99.20	123.20	158.20
125	101.45	125.20	161.95
130	103.70	127.25	165.55
135	106.00	129.40	169.25
140	108.15	131.35	173.05
145	110.50	133.45	176.55
150	112.55	135.40	180.30

## UPS Standard from Canada Multiple-Package Shipments of More Than 150 Pounds\*

Zones	376	378	380
Price Per Pound	\$0.75	\$0.90	\$1.20
Minimum Rate	112.55	135.40	180.30

**Notes:** Delivery times may vary by origin and destination postal code.

Refer to pages [136](#) to 143 for value-added services rates and other charges.

- The rates shown are for shipments to the U.S., billed to a U.S. UPS account number.

- For a multiple-package UPS Standard shipment, the minimum charge will be based on an average weight of 15 pounds per package.

- Any fraction of a pound more than the weight shown in the rate chart is rounded up to the next listed weight.

- Dimensional weight may apply. Refer to pages [27](#) and [28](#) for more information.

- A Heavy Package sticker is required for any package weighing more than 70 pounds. Refer to page [23](#) for more information.

- For packages with an actual weight of more than 150 pounds, refer to UPS Express Critical® and UPS Worldwide Express Freight™ on page [10](#), Air Freight services on page [11](#) or Less-Than-Truckload on page [8](#).

\*To determine the rate for international multiple-package shipments, refer to page [119](#). Charges for customs clearance are not

included in the rate. UPS will provide Customs Brokerage Services, unless otherwise specified by the importer. Customs brokerage charges, duties and taxes will be billed to the importer, unless otherwise indicated by the shipper. Canada brokerage rates are available at [ups.com/cabrokerage](#).

Visit [ups.com](#)® or call 1-800-782-7892 for guarantee details, service availability and delivery time commitments.

## Import

# UPS Standard™ from Mexico

**GUARANTEED DAY-DEFINITE WITHIN THREE TO SEVEN DAYS**

Zones	362	363	364	365	366	367	368
1 Lbs.	\$32.90	\$33.20	\$33.55	\$34.15	\$34.40	\$34.70	\$35.05
2	37.50	37.85	38.15	39.10	39.40	39.65	40.00
3	41.80	42.15	42.40	43.35	43.60	43.85	44.30
4	45.80	46.05	46.40	47.35	47.75	48.60	49.25
5	50.15	50.50	50.80	51.75	53.60	53.95	54.30
6	54.25	54.55	54.90	55.85	57.70	58.10	58.40
7	55.50	55.85	56.10	57.05	58.90	59.30	59.90
8	57.55	57.90	58.20	59.15	61.05	63.65	64.50
9	60.05	60.40	60.75	61.75	63.65	66.10	68.05
10	61.35	61.60	61.95	62.95	64.80	67.30	69.20
11	63.10	63.40	63.70	64.70	66.55	69.10	71.00
12	64.60	64.90	65.15	66.10	68.00	70.55	72.45
13	66.00	66.30	66.65	67.55	69.45	71.95	73.85
14	67.70	68.10	68.50	69.30	71.25	73.65	75.75
15	69.70	70.20	70.50	71.30	73.75	76.25	78.65
16	70.60	71.10	71.40	72.35	75.05	77.85	80.25
17	72.65	73.40	73.65	74.75	77.65	80.45	83.20
18	73.45	74.30	74.60	76.00	78.95	81.95	84.80
19	75.35	76.55	76.85	78.25	81.55	84.60	87.70
20	76.30	77.60	78.00	79.65	82.90	86.15	89.45
21	78.35	79.75	80.15	82.00	85.50	88.70	92.25
22	81.05	82.60	83.05	84.95	88.55	92.05	95.80
23	82.80	84.35	84.85	86.90	90.65	94.20	98.10
24	84.75	86.45	86.95	89.15	93.10	96.75	100.85
25	86.50	88.20	88.75	91.05	95.20	98.95	103.35
26	87.90	89.65	90.45	92.75	97.10	100.85	105.55
27	89.60	91.30	92.10	94.65	99.20	103.10	108.00
28	91.20	93.10	94.00	96.60	101.30	105.30	110.40
29	93.20	95.05	96.05	98.70	103.65	107.70	113.10
30	93.95	95.85	96.95	99.65	104.80	108.95	114.60
31	95.10	97.05	98.40	101.20	106.60	110.85	116.75
32	96.35	98.05	99.45	102.25	107.85	112.10	118.10
33	97.95	100.15	101.60	104.60	110.25	114.65	120.95
34	99.65	102.00	103.55	106.65	112.40	116.95	123.50
35	101.70	104.20	105.70	108.95	114.90	119.50	126.20

Notes: UPS Standard from Mexico zones are based solely on the destination U.S. ZIP Code™. Delivery times may vary by origin and destination.

Refer to pages [136](#) to 143 for value-added services rates and other charges.

- The rates shown are for shipments to the U.S., billed to a U.S. UPS account number.

- Any fraction of a pound more than the weight shown in the rate chart is rounded up to the next listed weight.

- Dimensional weight may apply. Refer to pages [27](#) and [28](#) for more information.

- For a multiple-package UPS Standard shipment, the minimum charge will be based on an average weight of 15 pounds per package.

Visit [ups.com](#)® or call 1-800-782-7892 for guarantee details, service availability and delivery time commitments.

**Import****UPS Standard™ from Mexico****GUARANTEED DAY-DEFINITE WITHIN THREE TO SEVEN DAYS**

<b>Zones</b>	<b>362</b>	<b>363</b>	<b>364</b>	<b>365</b>	<b>366</b>	<b>367</b>	<b>368</b>
<b>36 Lbs.</b>	\$102.60	\$105.05	\$106.70	\$110.00	\$116.05	\$120.75	\$127.60
37	107.10	109.60	111.45	114.70	120.30	124.80	131.05
38	109.05	111.65	113.55	116.65	122.40	126.80	133.10
39	111.00	113.55	115.35	118.60	124.25	128.70	134.95
40	112.55	115.00	116.90	120.10	125.80	130.15	136.55
41	114.55	117.05	118.90	122.10	127.80	132.30	138.55
42	116.85	119.45	121.25	124.45	130.10	134.60	140.90
43	117.50	120.10	121.95	125.05	130.80	135.15	141.60
44	118.25	120.75	122.65	125.85	131.55	135.95	142.30
45	120.25	122.75	124.65	127.90	133.60	138.10	144.45
46	121.55	124.10	126.00	129.20	134.90	139.45	145.80
47	123.45	126.00	127.95	131.05	136.85	141.25	147.75
48	125.40	127.95	129.85	133.00	138.75	143.20	149.65
49	127.85	130.35	132.20	135.50	141.15	145.70	152.00
50	129.70	132.20	134.15	137.40	143.10	147.60	153.95
52	133.00	135.60	137.80	141.65	147.35	151.85	158.20
54	138.60	141.20	143.40	147.20	152.90	157.35	163.75
56	144.80	147.30	149.55	153.35	159.10	163.55	169.90
58	148.75	151.25	153.50	157.30	163.00	167.40	173.80
60	152.75	155.20	157.45	161.30	167.05	171.45	177.75
62	156.65	159.20	161.40	165.20	170.95	175.35	181.75
64	159.75	162.25	164.85	169.20	175.55	181.95	187.65
66	163.65	166.15	168.75	173.20	179.55	185.90	191.55
68	167.60	170.10	172.65	177.15	183.50	189.80	195.50
70	171.60	174.10	176.65	181.10	187.50	193.75	199.55
72	175.50	178.05	180.55	185.00	191.40	197.75	203.50
74	179.55	182.05	184.65	189.00	195.40	201.70	207.45
76	182.20	184.75	187.30	192.95	199.35	206.95	212.05
78	184.05	186.65	189.15	194.90	201.20	208.80	213.90
80	186.15	188.75	191.25	197.00	203.40	210.95	216.00
82	190.10	192.65	195.15	200.90	207.30	214.90	219.95
84	194.05	196.55	199.10	204.85	211.15	218.80	223.85
86	198.05	200.65	203.10	208.80	215.20	222.75	227.85
88	202.00	204.55	207.10	212.80	219.05	226.80	231.85
90	206.00	208.70	211.15	216.80	223.10	231.00	235.70

## Import

# UPS Standard™ from Mexico

**GUARANTEED DAY-DEFINITE WITHIN THREE TO SEVEN DAYS**

Zones	362	363	364	365	366	367	368
92 Lbs.	\$210.40	\$212.90	\$215.40	\$220.75	\$226.90	\$234.75	\$239.65
94	214.80	217.10	219.70	224.70	230.75	238.60	243.50
96	219.00	221.25	223.95	228.70	234.50	242.30	247.30
98	221.50	223.30	226.20	230.60	236.30	244.20	249.20
100	223.95	225.35	228.55	232.60	238.25	246.10	251.25
105	227.45	228.85	231.70	235.40	240.60	248.40	253.35
110	236.15	237.40	239.50	243.05	248.45	256.20	261.30
115	243.25	244.90	247.10	250.40	255.85	263.75	268.90
120	247.55	248.85	251.30	254.30	259.80	267.85	273.05
125	256.85	258.30	260.80	263.50	269.20	277.30	282.50
130	266.00	267.80	270.35	272.80	278.50	286.65	292.10
135	275.20	277.35	280.05	282.05	287.80	295.85	301.50
140	289.15	291.45	294.25	295.85	301.70	309.80	315.60
145	298.35	301.05	303.90	305.10	311.00	319.00	325.00
150	309.00	312.15	315.15	315.95	321.85	329.80	335.95

## UPS Standard from Mexico Multiple-Package Shipments of More Than 150 Pounds\*

Zones	362	363	364	365	366	367	368
<b>Multiple Package Shipments of 151 to 199 Pounds</b>							
Price Per Pound	\$2.10	\$2.10	\$2.15	\$2.15	\$2.15	\$2.20	\$2.25
Minimum Rate	309.00	312.15	315.15	315.95	321.85	329.80	335.95
<b>Multiple Package Shipments of 200 Pounds or More</b>							
Price Per Pound	\$1.95	\$1.95	\$1.95	\$1.95	\$2.00	\$2.05	\$2.10
Minimum Rate	390.00	390.00	390.00	390.00	400.00	410.00	420.00

Notes: UPS Standard from Mexico zones are based solely on the destination U.S. ZIP Code™. Delivery times may vary by origin and destination.

Refer to pages 136 to 143 for value-added services rates and other charges.

- The rates shown are for shipments to the U.S., billed to a U.S. UPS account number.

- Any fraction of a pound more than the weight shown in the rate chart is rounded up to the next listed weight.

- Dimensional weight may apply. Refer to pages 27 and 28 for more information.

- A Heavy Package sticker is required for any package weighing more than 70 pounds. Refer to page 23 for more information.

- For packages with an actual weight of more than 150 pounds, refer to UPS Express Critical® and UPS Worldwide Express Freight™ on page 10, Air Freight services on page 11 or Less-Than-Truckload on page 8.

- For a multiple-package UPS Standard shipment, the minimum charge will be based on an average weight of 15 pounds per package.

\*To determine the rate for international multiple-package shipments, refer to page 119.

Visit [ups.com](http://ups.com)® or call 1-800-782-7892 for guarantee details, service availability and delivery time commitments.

# Export and Import

## Value-Added Services

The following value-added services are available for all UPS international package and UPS Worldwide Express Freight™ services unless otherwise noted.

Available Options	Description	Fee
<b>Billing Options</b>	<ul style="list-style-type: none"> <li>- UPS can bill shipping charges to the shipper, the receiver or a third party to and from most countries for no additional charge. Check your UPS shipping system or contact UPS for service availability.</li> <li>- If the duties or the duties and taxes are billed outside the destination country, a Duty and Tax Forwarding Charge will be applied.</li> </ul>	\$15.00 per shipment for Duty and Tax Forwarding Charge
<b>Certificate of Origin</b>	<ul style="list-style-type: none"> <li>- Can be prepared by UPS on behalf of the shipper for goods manufactured and originating within the U.S.</li> </ul>	\$10.00 per shipment
<b>Currency Conversion</b>	<ul style="list-style-type: none"> <li>- Charges to a payer's account in a foreign currency will be converted to the payer's currency using a weekly exchange rate secured through major money center banks.</li> </ul>	0.75% of currency amount converted
<b>Declared Value for Carriage</b>	<ul style="list-style-type: none"> <li>- UPS's liability for loss or damage to a shipment is limited to \$100.00 without a declaration of value.</li> <li>- The maximum declared value is \$50,000.00 per package/\$100,000.00 per pallet. UPS's liability for loss or damage can be increased up to \$50,000.00 per package or \$100,000.00 per pallet by making a declaration of value for an additional charge (subject to terms and conditions).</li> <li>- For shipments with a declared value of more than \$50,000.00, multiply the total declared value by the rate to determine the declared value charge for the shipment.</li> <li>- Declared Value charges for freight collect and third-party shipments may be billed to your shipper account.</li> <li>- Refer to <a href="#">ups.com/terms</a> for more information.</li> </ul> <p><b>Less-Than-Truckload</b></p> <ul style="list-style-type: none"> <li>- UPS's liability for losses is limited to the lesser of: (1) the actual invoice value of the commodities lost, damaged, or destroyed; (2) the amount determined from the applicable limited liability provisions of the National Motor Freight Classification (NMFC); (3) the limits provided by contract, if applicable; or (4) the <a href="#">UPS Freight® 102 Series Tariff</a>.</li> <li>- Shipper may declare a value in excess of these limits, subject to maximum allowable values for an additional charge.</li> <li>- For more information, refer to the <a href="#">UPS Freight 102 Series Tariff</a> at <a href="#">upsfreight.com/tariff</a> Item 166.</li> </ul>	<ul style="list-style-type: none"> <li>- \$0.00-\$100.00 \$0.00</li> <li>- \$100.01-\$50,000.00 for each \$100.00 (or portion of \$100.00) of the total value declared \$0.85</li> <li>- Minimum \$2.55</li> <li>- For shipments with a declared value of more than \$50,000.00: \$0.0085 times the declared value</li> </ul> <p><b>Less-Than-Truckload</b></p> <ul style="list-style-type: none"> <li>- 3% of the amount of excess liability requested, subject to a minimum charge of \$65.00 per shipment; \$50.00 per shipment to/from Mexico</li> </ul>
<b>Electronic Export Information (E.E.I.)</b>	<ul style="list-style-type: none"> <li>- UPS can file E.E.I. on your behalf when all required data is provided with the proper Power of Attorney.</li> <li>- Providing E.E.I. as part of a shipment using WorldShip®, UPS Internet Shipping or UPS CampusShip® ensures that UPS has all the information to file E.E.I. in a timely manner.</li> <li>- File E.E.I. free of charge at <a href="#">aesdirect.gov</a>, the U.S. Government website designed for U.S. export shippers.</li> </ul>	\$10.00 per shipment

**Notes:**

- Fuel surcharges apply to value-added services and other charges associated with pickup, transport and delivery. For current fuel surcharges, where applicable, visit [ups.com](#)® for package and [ltl.upsfreight.com](#) for UPS Freight.
- Value-added services may vary for UPS Express Critical®. Visit [upsexpresscritical.com](#) for more information.

# Export and Import

## Value-Added Services

The following value-added services are available for all UPS international package and UPS Worldwide Express Freight™ services unless otherwise noted.

Available Options	Description	Fee
Non-Resident Importer (NRI)	<ul style="list-style-type: none"> <li>- Applicable when shipping to Canada.</li> <li>- A Non-Resident Importer is a shipper in the U.S. who acts as the importer of record to the Canadian government.</li> <li>- An NRI Account allows you to pay the duties, taxes and brokerage charges for shipments to Canada, simplifying the experience for your consignee.</li> <li>- Shipper files the Power of Attorney (clearance authorization) with UPS for clearance of goods in Canada and is responsible for the payment of all Canadian duties, taxes and brokerage fees.</li> <li>• UPS will automatically charge all Canadian duties, taxes and brokerage fees to the shipper's NRI brokerage account.</li> <li>- Consignee is not involved in the customs clearance process.</li> <li>- Shipper undertakes all importing responsibilities as required by Canadian law.</li> <li>- Shipper must maintain records on all importation into Canada for a period of time prescribed by the Canadian government (for U.S. NRI account holders, that period is six years).</li> <li>- NRI option can be utilized on air or ground shipments.</li> <li>- Contact your UPS representative if you would like to set up an NRI account.</li> </ul>	No charge
Saturday <a href="#">Delivery</a>	<ul style="list-style-type: none"> <li>- Saturday Delivery is available for UPS Worldwide Express Plus®, UPS Worldwide Express® and UPS Worldwide Express Freight.</li> <li>- Each Express Envelope, Pak, package or pallet must bear a Saturday Delivery routing label.</li> <li>- Refer to <a href="#">ups.com</a>® or call 1-800-782-7892 for delivery areas.</li> <li>- Available for UPS Worldwide Express Freight through UPS Internet Shipping, UPS CampusShip® and UPS Developer Kit.</li> </ul>	Package \$15.00 per shipment <b>UPS Worldwide Express Freight</b> \$200.00 per shipment
 Scheduled Pickup Options	<ul style="list-style-type: none"> <li>- UPS offers the greatest number of reliable and convenient pickup options.</li> <li>- UPS uses innovative technology and efficiency to operate an environmentally responsible transportation network.</li> <li>- One UPS driver will pick up all of your packages – Air, International and Ground Services. That can mean a lower carbon footprint for UPS and you.</li> <li>- To adjust your pickup preferences, or for more information, log in at <a href="#">ups.com</a>.</li> <li>- Separate pickup must be scheduled for UPS Worldwide Express Freight via WorldShip®, UPS Internet Shipping, UPS CampusShip®, a UPS Ready® solution, UPS Developer Kit, <a href="#">ups.com</a> or by calling 1-800-782-7892. The fee is included in the rate. No scheduled pickup options are valid for UPS Worldwide Express Freight.</li> </ul>	Refer to page <a href="#">73</a> for additional information
 <a href="#">UPS carbon neutral</a>	<ul style="list-style-type: none"> <li>- UPS calculates the CO<sub>2</sub> emissions associated with the transport of your shipment and purchases carbon offsets to balance out the CO<sub>2</sub> impact.</li> <li>- Available to shippers using WorldShip, UPS Internet Shipping, UPS CampusShip, the UPS Developer Kit or an approved UPS Ready solution.</li> <li>- When you select this option through a UPS authorized shipping system, the shipping label will include a carbon neutral indicator. Your recipient will also receive UPS carbon neutral branded correspondence if you select e-mail notifications.</li> </ul>	Per package charge: - \$0.75: UPS Worldwide Express Plus, UPS Worldwide Express NA1®, UPS Worldwide Express, UPS Worldwide Saver®, UPS Worldwide Expedited®, UPS 3 Day Select® from Canada - \$0.10: UPS Standard™  Per pallet charge: - \$20.00: UPS Worldwide Express Freight

### Notes:

- Fuel surcharges apply to value-added services and other charges associated with pickup, transport and delivery. For current fuel surcharges, where applicable, visit [ups.com](#) for package and [ltl.upsfreight.com](#) for UPS Freight®.
- Value-added services may vary for UPS Express Critical®. Visit [upsexpresscritical.com](#) for more information.

 [These options help you take action in reducing the climate impact associated with the transportation of your shipments.](#)

**STANDARD LIST RATES**

## Export and Import

# Value-Added Services

The following value-added services are available for all UPS international package and UPS Worldwide Express Freight™ services unless otherwise noted.

Available Options	Description	Fee
<a href="#">UPS Delivery Confirmation</a> , Signature Required and Adult Signature Required (International, including Puerto Rico)	<ul style="list-style-type: none"> <li>- UPS Delivery Confirmation is included with Signature Required and Adult Signature Required services. It is not available separately.</li> <li>- Available by using WorldShip®, UPS Internet Shipping, UPS CampusShip®, UPS Mobile™ or a UPS Ready® solution meeting the most current specifications set forth in the <i>UPS Guide to Labeling</i>.</li> <li>- Printed delivery confirmations are mailed or can be viewed online.</li> <li>- Refer to <a href="#">ups.com/terms</a> for more information.</li> </ul>	Per shipment charge: - Signature Required: \$3.75 - Adult Signature Required: \$4.75
<a href="#">UPS On-Call Pickup®</a>	<ul style="list-style-type: none"> <li>- With one pickup request, UPS will pick up all of your packages – Air, International and Ground Services.</li> <li>- Schedule a same-day or future-day pickup.</li> <li>- UPS On-Call Pickup gives you the convenience of having your shipment picked up at your home or office by scheduling a pickup via <a href="#">ups.com</a>® or by calling 1-800-782-7892.</li> <li>- Fees are applied per pickup request regardless of the number of packages being picked up.</li> </ul> <p><b>UPS Worldwide Express Freight</b></p> <ul style="list-style-type: none"> <li>- Pickup or drop-off must be scheduled for each UPS Worldwide Express Freight shipment via WorldShip, UPS Internet Shipping, UPS CampusShip, a UPS Ready solution, UPS Developer Kit, <a href="#">ups.com</a> or 1-800-782-7892.</li> <li>- UPS Worldwide Express Freight pickup cannot be combined with Air, International or Ground Services package pickup.</li> </ul>	Refer to page <a href="#">74</a> for additional information  <b>UPS Worldwide Express Freight</b> No charge
<b>World Ease®</b>	<ul style="list-style-type: none"> <li>- Simplifies customs clearance and reduces cost by grouping several shipments destined for one country or the entire European Union into a single shipment.</li> <li>- Available to and from 75 countries.</li> <li>- Through an automated shipment preparation process, summary documentation is prepared and transmitted with your shipments to UPS, enabling a single customs-clearance procedure covering all shipments in the consolidation.</li> <li>- This guaranteed service is an available feature of UPS Worldwide Express Plus®, UPS Worldwide Express NA1®, UPS Worldwide Express®, UPS Worldwide Saver®, UPS Worldwide Expedited® and UPS Standard™.</li> <li>- Multiple shipments travel together until customs clearance. Transit times may vary from traditional single-shipment transit times.</li> <li>- Call 1-800-782-7892 for more information.</li> </ul>	Contractual service

**Notes:**

- Fuel surcharges apply to value-added services and other charges associated with pickup, transport and delivery. For current fuel surcharges, where applicable, visit [ups.com](#) for package and [ltl.upsfreight.com](#) for UPS Freight®.
- Value-added services may vary for UPS Express Critical®. Visit [upsexpresscritical.com](#) for more information.

## Export and Import

# Value-Added Services

### UPS RETURNS®

The following value-added services are available for all UPS international package and UPS Worldwide Express Freight™ services unless otherwise indicated.

Available Options	Description	Fee
<b>STANDARD RETURNS SOLUTIONS</b>		
Print Return Label	- You generate the label and include it in an outbound shipment or distribute separately to your customer, who then applies the label to the package or pallet.	\$0.50 per label
Electronic Return Label	- UPS e-mails the label upon your request to your customer, who then prints the label and applies it to the package or pallet.	\$1.00 per label
Print and Mail Return Label	- UPS prints the label upon your request and mails it to your customer, who then applies the label to the package or pallet.	\$2.25 per label
<b>PREMIUM RETURNS SOLUTIONS</b>		
UPS Returns® Exchange*	- UPS delivers a replacement item and picks up a like item for return during the same visit. - The new item is unpacked by the driver and customer; then using the delivery packaging, the old item is repacked for return to the shipper. - Replacement item won't be delivered until consignee has return item ready. - Voice, text and e-mail notifications are available to notify your customer of the upcoming exchange. - The outbound and return package tracking numbers are linked together.	Contractual service \$15.00 (or local equivalent) per exchange
1 UPS Pickup Attempt Label	- UPS delivers a return shipping label to your customer and collects the item for return. If the package or pallet cannot be picked up on the first attempt, UPS will leave the return label at the pickup location.	\$5.50 per label
3 UPS Pickup Attempts Label*	- UPS delivers a return shipping label to your customer and collects the item for return. If the package cannot be picked up on the first attempt, UPS will only make two more pickup attempts over the next two business days.	\$7.50 per label
<b>CUSTOM RETURNS SOLUTIONS</b>		
Customized Returns	- UPS can customize existing returns capabilities to address a customer's specific returns needs.	Contractual service
Returns and The UPS Store®	- The UPS Store provides product return and exchange programs that can be tailored to customers' needs, including leveraging The UPS Store network of 4,300+ locations.	Contractual service

### GENERAL INFORMATION REGARDING UPS RETURNS SERVICES

- Offered via UPS Worldwide Express Plus®, UPS Worldwide Express NA1®, UPS Worldwide Express®, UPS Worldwide Express Freight, UPS Worldwide Saver®, UPS Worldwide Expedited® and UPS Standard™.
- Available to shippers using WorldShip® 2008 Version 10.0 or higher\*, UPS Internet Shipping, UPS CampusShip®, the UPS Developer Kit or an approved UPS Ready® solution\*.
- UPS automated shipping systems will allow you to produce a commercial invoice along with the label for international returns shipments.
- Service facilitates pickup and delivery of shipments in over 145 countries and territories.
- Available services vary by destination country.
- Transportation charges are billed based upon the scheduled delivery date.
- Your customers can give their package to a UPS driver, or drop it off at a UPS Drop Box (the maximum acceptable size is 16" x 13" x 3"; the maximum value is \$500.00), or any location that accepts UPS packages for shipment, such as locations of The UPS Store, any UPS Customer Center, UPS Express® locations, UPS Alliance Locations (Office Depot® and Staples®) or any UPS Authorized Shipping Outlet (Note: drop-off locations vary by country); or schedule a pickup by calling their local UPS office (see [ups.com](http://ups.com)® for specific telephone numbers). Additional pickup fees apply. UPS Worldwide Express Freight shipments require a pickup or drop-off to be scheduled.
- Packages and pallets must be UPS-compatible. Shipments not originally delivered by UPS must fall within UPS size and weight limits and conform to UPS packaging guidelines.
- The exporter will be responsible for meeting export/import documentation requirements, regardless of who processes a shipment; to facilitate the export process, the exporter may receive an Instruction Sheet with every label delivered to them.
- Shipments containing certain items including, but not limited to, Hazardous Materials or Dangerous Goods requiring shipping papers are not allowed in UPS Returns Services.
- Regulations and requirements for documentation for individual commodities vary from country to country. It is essential to review commodity-specific documentation stipulations for both the country of origin and the country of destination. Depending on the commodity and its use, special licensing and notations for accompanying documentation may be required. See Export and Import rules on [ups.com](http://ups.com) for country-specific rules.
- Shipments that include a package or pallet valued at greater than \$1,000.00 (or local equivalent) must include a high value shipment summary obtained by the exporter with the labels, and signed by the driver.
- UPS provides third-country returns (where the international shipment is to be returned to a country other than the exporter's or processing party's country) only as a contractual service.

\*Not available for UPS Worldwide Express Freight.

# Export and Import

## Value-Added Services

### UPS IMPORT CONTROL®

The following value-added services are available for all UPS international package and UPS Worldwide Express Freight™ services unless otherwise indicated.

Available Options	Description	Fee
Print Label	- You generate the label(s) and distribute to your customer, who then applies the label(s) to the shipment.	\$0.50 per label
Electronic Label	- UPS e-mails the label(s) upon your request to your customer, who then prints and applies the label(s) to the shipment.	\$1.00 per label
Print and Mail Label	- UPS prints the label(s) upon your request and mails it to your customer, who then applies the label(s) to the shipment.	\$2.25 per label
1 UPS Pickup Attempt Label	- UPS delivers a shipping label to your customer and collects the shipment. If the shipment cannot be picked up on the first attempt, UPS will leave the label at the pickup location.	\$5.50 per label
3 UPS Pickup Attempts Label*	- UPS delivers a shipping label to your customer and collects the shipment. If the shipment cannot be picked up on the first attempt, UPS will only make two more pickup attempts over the next two business days.	\$7.50 per label
Invoice Removal	- UPS removes the commercial invoice prior to delivery, which keeps merchandise values confidential from the final consignee.	\$20.00 per shipment

#### FOR ALL UPS IMPORT CONTROL SERVICES

- UPS Import Control enables importers to initiate UPS shipments from another country and have the shipment delivered to them or to an alternate location.
- This service allows importers to use their shipping system to generate labels and commercial invoices for an import shipment.
- Labels and commercial invoices can be forwarded to a supplier/exporter in another country by e-mail, mail or can be sent with a UPS driver with a pickup dispatch (all options appear above).
- The service includes import document preparation, pickup, customs clearance, visibility and delivery.

#### GENERAL INFORMATION REGARDING UPS IMPORT CONTROL

- Offered via UPS Worldwide Express Plus®, UPS Worldwide Express NA1®, UPS Worldwide Express®, UPS Worldwide Express Freight, UPS Worldwide Saver®, UPS Worldwide Expedited® and UPS Standard™.
- Available to shippers using WorldShip® 2011 or higher\*, UPS Internet Shipping, UPS CampusShip®, the UPS Developer Kit or an approved UPS Ready® solution\*.
- UPS automated shipping systems will allow you to produce a commercial invoice along with the label for UPS Import Control shipments.
- Service facilitates pickup and delivery of shipments in over 145 countries and territories.
- Available services vary by destination country.
- Transportation charges are billed based upon the scheduled delivery date.
- Your customers can give their package to a UPS driver; or drop it off at a UPS Drop Box (the maximum acceptable size is 16" x 13" x 3"; the maximum value is \$500.00), or any location that accepts UPS packages for shipment, such as locations of The UPS Store®, any UPS Customer Center, UPS Express® locations, UPS Alliance Locations (Office Depot® and Staples®) or any UPS Authorized Shipping Outlet (Note: drop-off locations vary by country); or schedule a pickup by calling their local UPS office (see [ups.com](http://ups.com)® for specific telephone numbers). Additional pickup fees may apply. UPS Worldwide Express Freight shipments require a pickup or drop-off to be scheduled.
- Packages and pallets must be UPS-compatible. A UPS Import Control package or pallet must fall within UPS size and weight limits and conform to UPS packaging guidelines.
- The exporter will be responsible for meeting export/import documentation requirements, regardless of who processes a shipment; to facilitate the export process, the exporter may receive an Instruction Sheet with every label delivered to them.
- Shipments containing certain items including, but not limited to, Hazardous Materials or Dangerous Goods requiring shipping papers are not allowed in UPS Import Control shipments.
- Regulations and requirements for documentation for individual commodities vary from country to country. It is essential to review commodity-specific documentation stipulations for both the country of origin and the country of destination. Depending on the commodity and its use, special licensing and notations for accompanying documentation may be required. See [ups.com/importexport](http://ups.com/importexport) for country-specific rules.
- Shipments that include a package or pallet valued at greater than \$1,000.00 (or local equivalent) must include a high value shipment summary obtained by the exporter with the labels, and signed by the driver.

\*Not available for UPS Worldwide Express Freight.

# Export and Import Other Charges

The following information applies to all UPS international package and UPS Worldwide Express Freight™ services unless otherwise noted.

Available Options	Description	Fee
Additional Handling	<ul style="list-style-type: none"> <li>- An Additional Handling charge will be assessed for any package that requires special handling, as determined by UPS in its sole discretion, including, but not limited to:           <ul style="list-style-type: none"> <li>• Any article that is encased in an outside shipping container made of metal or wood.</li> <li>• Any cylindrical-like item, such as a barrel, drum, pail or tire, that is not fully encased in a corrugated cardboard shipping container.</li> <li>• Any package with the longest side exceeding 60 inches or its second-longest side exceeding 30 inches.</li> <li>• Any package with an actual weight of more than 70 pounds.</li> <li>• Each package in a shipment where the average weight per package is greater than 70 pounds and the weight for each package is not specified on the source document or the UPS automated shipping system used.</li> </ul> </li> <li>- Will not be assessed when a Large Package Surcharge is applied.</li> <li>- Does not apply for UPS Worldwide Express Freight.</li> </ul>	\$8.50 per package
Address Correction	<ul style="list-style-type: none"> <li>- If UPS is unable to deliver a shipment as addressed by the shipper or if the shipment has an invalid, incorrect or incomplete address, UPS will make reasonable efforts, to be determined by UPS, to secure the correct or complete address. If the correct or complete address is secured, UPS will attempt delivery, shipper will be provided with the correct address and an Address Correction charge will be assessed.</li> </ul>	\$12.00 per shipment
Delivery Reattempt	<b>UPS Worldwide Express Freight</b> <ul style="list-style-type: none"> <li>- One delivery attempt is included in rate.</li> <li>- Additional delivery attempts may have additional charges.</li> </ul>	\$48.00 per shipment
Delivery Area Surcharge	<ul style="list-style-type: none"> <li>- A surcharge applies to each international import shipment delivered to certain ZIP Codes™ within the 48 contiguous states.</li> <li>- Refer to the Area Surcharge Listing at <a href="http://ups.com/rates">ups.com/rates</a> or call 1-800-782-7892 for a listing of applicable ZIP Codes.</li> </ul>	Charge per shipment - Delivery Area Surcharge: \$2.00 - Delivery Area Surcharge Extended: \$2.00 <b>UPS Worldwide Express Freight</b> \$0.26 per lb.
Dry Ice	<ul style="list-style-type: none"> <li>- Most non-Dangerous Goods shipments containing dry ice are accepted; a contract is required for all international shipments of dry ice.</li> <li>- Ship temperature-sensitive goods, prepared as air shipments and delivered by one network.</li> <li>- Prepare and process the packages or pallets through the current version of WorldShip® or UPS CampusShip®, UPS Developer Kit or an approved UPS Ready® solution*.</li> <li>- IATA regulations apply to all international shipments containing dry ice. For U.S. domestic shipments of dry ice, 49 C.F.R. shipping papers are only required for non-medical shipments containing more than 5.5 pounds of dry ice.</li> <li>- For more information, visit <a href="http://ups.com">ups.com</a> or call the Hazardous Materials Support Center at 1-800-554-9964.</li> </ul>	\$5.00 per package or pallet

\*Not available for UPS Worldwide Express Freight.

## Notes:

- Fuel surcharges apply to value-added services and other charges associated with pickup, transport and delivery. For current fuel surcharges, where applicable, visit [ups.com](http://ups.com) for package and [ltl.upsfreight.com](http://ltl.upsfreight.com) for UPS Freight®.
- Other charges may vary for UPS Express Critical®. Visit [upsexpresscritical.com](http://upsexpresscritical.com) for more information.

# Export and Import Other Charges

The following information applies to all UPS international package and UPS Worldwide Express Freight™ services unless otherwise noted.

Available Options	Description	Fee
Extended Area Surcharge	<ul style="list-style-type: none"> <li>- An Extended Area SurchARGE applies to UPS Worldwide Express Plus®, UPS Worldwide Express NA1®, UPS Worldwide Express®, UPS Worldwide Express Freight, UPS Worldwide Saver® and UPS Worldwide Expedited® shipments for some international origins and destinations.</li> <li>- Visit <a href="http://ups.com/rates">ups.com/rates</a> or call 1 800 782 7892 to determine if a particular origin or destination is classified as an Extended Area.</li> </ul>	Charge per shipment Greater of \$26.00 or \$0.26 per lb.
International Dangerous Goods (Hazardous Materials)	<p><b>Package and UPS Worldwide Express Freight</b></p> <ul style="list-style-type: none"> <li>- International Dangerous Goods (IDG) shipments requiring "Shipper's Declaration for Dangerous Goods," as defined under the International Civil Aviation Organization (ICAO) and published in the International Air Transport Association (IATA) <i>Dangerous Goods Regulations</i>, are accepted for transportation only as a contractual service.</li> <li>- Excepted Quantities require a contract for IDG service, but are not subject to the additional IDG charge.</li> <li>- UPS accepts International Dangerous Goods only for transportation within and between defined international service areas. For valid countries, see <a href="http://ups.com/approvedcountries">ups.com/approvedcountries</a>.</li> <li>- For additional information, call the Hazardous Materials Support Center at 1 800 554 9964.</li> </ul> <p><b>Less-Than-Truckload</b></p> <ul style="list-style-type: none"> <li>- UPS Freight® accepts Hazardous Materials for Ground Transportation within the 48 contiguous states under the D.O.T. Code of Federal Regulations, as outlined in Title 49, Parts 100 185 on Transportation (49 C.F.R.).</li> </ul>	<b>Package</b> - UPS International Air Services: the greater of \$58.50 per shipment or \$7.00 per Dangerous Goods package - UPS Standard™ to/from Canada: the greater of \$35.00 per shipment or \$4.00 per Dangerous Goods package <b>UPS Worldwide Express Freight</b> Greater of \$58.50 per shipment or \$0.32 per lb. <b>Less-Than-Truckload</b> - To/from Canada: \$32.25 per shipment, \$21.00 per permit, \$6.78 per off route mile - To/from Mexico: 30% surcharge of net freight charges, with a minimum of \$30.50 and a maximum of \$279.00 per shipment
Large Package Surcharge	<ul style="list-style-type: none"> <li>- A package is considered a "Large Package" when its length plus girth [(2 x width) + (2 x height)] combined exceeds 130 inches, but does not exceed the maximum UPS size of 165 inches.</li> <li>- Large Packages are subject to a minimum billable weight of 90 pounds.</li> <li>- An Additional Handling charge will not be assessed when a Large Package Surcharge is applied.</li> <li>- Does not apply for UPS Worldwide Express Freight.</li> </ul>	\$55.00 per package
Liftgate Services	<p><b>UPS Worldwide Express Freight and Less-Than-Truckload</b></p> <ul style="list-style-type: none"> <li>- A delivery or pickup that requires a vehicle equipped with a mechanical lifting device.</li> </ul>	<b>UPS Worldwide Express Freight</b> No charge <b>Less-Than-Truckload</b> \$7.19 per 100 lbs., subject to a minimum charge of \$132.50 and a maximum charge of \$339.00 per shipment
Missing/Invalid Account Number or Refusal Fee	<ul style="list-style-type: none"> <li>- A processing fee will be charged for a missing or invalid account number when the account number is missing, the account number is not the correct number for the bill to party, the account number is for a receiver or third party who fails to pay the shipping charges, or the package is shipped to an unauthorized consignee.</li> <li>- In the event of nonpayment by the consignee or third party, the original shipper will be billed a refusal fee in addition to the shipping charges.</li> </ul>	\$12.00 per shipment
Over Maximum Limits	<ul style="list-style-type: none"> <li>- Packages in the UPS system are subject to maximum limits which will result in an additional charge. For more information on maximum limits, refer to page <a href="#">15</a>.</li> <li>- Does not apply for UPS Worldwide Express Freight.</li> <li>- Refer to <a href="http://ups.com/terms">ups.com/terms</a> for more information.</li> </ul>	\$50.00 per package

## Notes:

- Fuel surcharges apply to value-added services and other charges associated with pickup, transport and delivery. For current fuel surcharges, where applicable, visit [ups.com](http://ups.com) for package and [ltl.upsfreight.com](http://ltl.upsfreight.com) for UPS Freight.
- Other charges may vary for UPS Express Critical®. Visit [upsexpresscritical.com](http://upsexpresscritical.com) for more information.

# Export and Import Other Charges

The following information applies to all UPS international package and UPS Worldwide Express Freight™ services unless otherwise noted.

Available Options	Description	Fee
Oversize Pallet Handling Surcharge	<b>UPS Worldwide Express Freight</b> <ul style="list-style-type: none"> <li>- An Oversize Pallet Handling Surcharge applies to any UPS Worldwide Express Freight pallet if its dimensions exceed thresholds, which vary by origin and destination, as set forth in the <a href="#">UPS Worldwide Express Freight Pallet Dimensions Resulting in the Oversize Pallet Handling Surcharge</a>.</li> <li>- UPS Worldwide Express Freight pallets that exceed maximum size restrictions (which vary by origin and destination) as set forth at <a href="#">ups.com/palletmaximums</a> are not accepted for transportation and if found in the UPS system are subject to an Oversize Pallet Handling Surcharge.</li> </ul>	\$50.00 per pallet
Package Tracking, Tracing and Refund Requests	<ul style="list-style-type: none"> <li>- Shipper may be assessed a charge per request for excessive tracking, tracing and refund requests. Refer to <a href="#">ups.com/terms</a> for more information.</li> </ul>	\$3.00 per package or pallet
Pickup Area Surcharge	<b>UPS Worldwide Express Freight</b> <ul style="list-style-type: none"> <li>- A surcharge applies to each UPS Worldwide Express Freight U.S. export shipment picked up from certain ZIP Codes™ within the 48 contiguous states.</li> <li>- Refer to the Area Surcharge Listing at <a href="#">ups.com/rates</a> or call 1-800-782-7892 for a listing of applicable ZIP Codes.</li> </ul>	\$0.26 per lb.
Remote Area Surcharge	<b>Package and UPS Worldwide Express Freight</b> <ul style="list-style-type: none"> <li>- A surcharge applies to select origins and destinations.</li> <li>- Refer to the Area Surcharge Listing at <a href="#">ups.com/rates</a> or call 1-800-782-7892 for a listing of applicable ZIP Codes.</li> </ul>	<b>Package</b> <ul style="list-style-type: none"> <li>- Alaska: \$15.00 per shipment</li> <li>- Hawaii: \$6.00 per shipment</li> <li>- Non-U.S. origins and destinations \$26.00 per shipment or \$0.26 per lb., whichever is greater</li> </ul> <b>UPS Worldwide Express Freight</b> <ul style="list-style-type: none"> <li>- Alaska: \$0.26 per lb.</li> <li>- Hawaii: \$0.26 per lb.</li> <li>- Non-U.S. origins and destinations: \$26.00 per shipment or \$0.26 per lb., whichever is greater</li> </ul>
Residential Surcharge	<b>Package, UPS Worldwide Express Freight and Less-Than-Truckload</b> <ul style="list-style-type: none"> <li>- A residential address is defined as a location that is a home, including a business operating out of a home.</li> </ul>	<b>Package</b> <ul style="list-style-type: none"> <li>- UPS Standard™ to/from Canada and UPS Standard™ to/from Mexico: \$2.80</li> <li>- UPS International Air Services (U.S. Imports and UPS International Air Services to Canada): \$3.20</li> </ul> <b>UPS Worldwide Express Freight</b> <ul style="list-style-type: none"> <li>- \$110.00 per shipment</li> </ul> <b>Less-Than-Truckload</b> <ul style="list-style-type: none"> <li>- \$101.50</li> </ul>
Special Handling of Undeliverable Shipments	<ul style="list-style-type: none"> <li>- For all international shipments refused by the consignee, or which cannot be delivered due to any other cause beyond UPS's control, UPS will contact the shipper for further instructions.</li> <li>- Forwarding costs, return transportation charges, duties, taxes and a return surcharge apply to any return, at the shipper's expense.</li> <li>- The UPS Service Guarantee does not apply to undeliverable shipments returned to the shipper.</li> </ul>	Applicable costs plus \$10.00 per undeliverable shipment

## Notes:

- Fuel surcharges apply to value-added services and other charges associated with pickup, transport and delivery. For current fuel surcharges, where applicable, visit [ups.com](#) for package and [ltl.upsfreight.com](#) for UPS Freight®.
- Other charges may vary for UPS Express Critical®. Visit [upsexpresscritical.com](#) for more information.

# Customs Brokerage

## PACKAGE

The following applies per shipment for imports into the U.S.:

- All UPS Worldwide Express Plus®, UPS Worldwide Express NA1®, UPS Worldwide Express®, UPS Worldwide Express Freight™, UPS Worldwide Saver®, UPS Worldwide Expedited®, UPS 3 Day Select® from Canada and UPS Standard™ to/from Mexico rates include routine customs clearance. Routine customs clearance is built into your rates when you use UPS to perform the customs clearance for any of these services.
- Additional services such as parts database management, customer-specific classification directives, special operating plans, assigned rating team, custom reporting and other value-added services are part of our Customized Brokerage Services and subject to a customs entry fee and/or other charges. Please see

Customized Brokerage Services in the Special Services section below for more information.

- UPS also provides services designed to facilitate movements of your UPS Standard shipments to and from Canada (see brokerage rates into Canada at [ups.com/cabrokerage](http://ups.com/cabrokerage)) and other non-routine services that include formal entry clearance, live entry clearance, temporary import bonds and duty drawbacks. In addition, UPS can provide customs clearance for other ocean, air freight, truck and rail U.S. imports. The importer is responsible for all brokerage fees, including duties and taxes. See charts on the following pages for more information.
- The UPS Service Guarantee does not apply when customs clearance is performed by brokerage offices other than those designated by UPS, or if a service delay is the result of certain

events beyond our control, such as a government agency hold.

- Customs clearance for services specified here is provided by the UPS Supply Chain Solutions® customs brokerage offices designated by UPS for handling package customs clearance. Other UPS Supply Chain Solutions customs brokerage offices charge fees for clearance of packages and freight. Customs clearance and brokerage services are subject to the Customs Brokerage and Freight Forwarding Terms and Conditions/U.S. located at [ups-scs.com/tools/terms.html](http://ups-scs.com/tools/terms.html).

For more information on any of our Customs Brokerage Services, call 1-800-782-7892.

### **UPS Broker of Choice®**

With UPS Broker of Choice, importers select their own alternate customs broker for customs clearance of their UPS international shipments. This service is available for all UPS international shipments, except for UPS Standard service.

This contractual, fee-based service ensures that the established relationship with a customs broker can remain in place while the importer continues to utilize UPS for their international shipping needs. Using UPS Broker of Choice enables importers that have concerns about specific commodities or product lines to retain a particular

broker familiar with this portion of the business, while continuing to utilize UPS brokerage expertise for others.

Through the use of UPS technology, shipment information, as well as shipment documentation (e.g., commercial invoice), will be proactively available at the time of export for the broker to retrieve, thus enhancing the broker's ability to clear the shipment in a timely manner.

***Importers have two options:***

1. UPS Broker of Choice OnSite keeps shipments in UPS's possession while the importer's customs broker completes

customs clearance procedures prior to UPS completing delivery of the shipment.

2. UPS Broker of Choice OffSite moves shipments in-bond directly to a customs-controlled (bonded) warehouse (at the importer's direction), where the importer's customs broker completes the customs clearance procedures. The UPS transport is completed upon delivery of the shipment to the warehouse. Refer to page [147](#) for fees.

# Customs Brokerage

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### UPS FTZ Facilitator®

With UPS FTZ Facilitator, importers and exporters have the ability to use UPS to transport international shipments in-bond to and from a global Free/Foreign Trade Zone (FTZ). This service is available for all UPS international shipments, except for UPS Standard™ service.

This contractual, fee-based service allows the shipment of goods to and from an FTZ, while retaining the benefits of UPS's transportation network. Using UPS as a single source enables

importers and exporters to increase visibility and tracking, and reduce the chance for errors and costs associated with utilizing multiple transportation providers.

Through the use of UPS technology, shipment information, as well as shipment documentation (e.g., commercial invoice), will be proactively available at the time of export for our customer, customer's broker or FTZ operator to retrieve, thus enhancing their ability

to process the FTZ entry in a timely manner.

Importers will choose FTZ Facilitator Import to direct shipments to be delivered in-bond to a designated FTZ rather than being cleared through customs.

Exporters will choose FTZ Facilitator Export to ship goods in-bond from an FTZ to an international destination. Refer to page [147](#) for fees.

### Entry Preparation Charges for Importing into the United States

All rates and values are shown in U.S. funds. Rates are per shipment and do not include applicable taxes.

Value for Duty	UPS Worldwide Express Plus® UPS Worldwide Express NA1® UPS Worldwide Express® UPS Worldwide Express Freight™ UPS Worldwide Saver® UPS Worldwide Expedited® UPS 3 Day Select® from Canada UPS Standard from Mexico	UPS Standard from Canada*
\$0.00 to \$200.00	No Charge**	No Charge
\$200.01 to \$1,250.00	No Charge**	\$25.25
\$1,250.01 to \$2,000.00	No Charge**	\$36.50
Each Additional \$1,000.00 or Part Thereof	No Charge**	\$1.80

\*When UPS Supply Chain Solutions® is designated as the customs broker on the commercial invoice for the product listed above, the UPS Service Guarantee applies to your shipment, subject to its terms set forth in the applicable "UPS Tariff/Terms and Conditions - United States" located at [ups.com/terms](#). The UPS Service Guarantee does not apply when customs clearance is performed by customs brokerage offices other than those designated by UPS for clearing the products listed above. Call 1-800-782-7892 for more information.

\*\*For UPS Worldwide Express Plus, UPS Worldwide Express NA1, UPS Worldwide Express, UPS Worldwide Express Freight, UPS Worldwide Saver, UPS Worldwide Expedited, UPS 3 Day Select from Canada and UPS Standard from Mexico, routine customs clearance (for entries up to three entry lines) is included at no additional cost. Additional charges will apply if customs clearance is performed by customs brokerage offices other than those designated by UPS for clearing the products listed above.

# Customs Brokerage

## PACKAGE

The Customs Brokerage information below applies to all UPS international package and UPS Worldwide Express Freight™ services unless otherwise noted.

Service	Explanation	Fee
<b>BONDS (CONTRACT ONLY)</b>		
Continuous Transaction Bond	<ul style="list-style-type: none"> <li>- One-year import bond for all entries made in a single year with up to \$50,000.00 coverage.</li> <li>- Required under special circumstances.</li> </ul>	\$525.00
In-Transit Bond (IT Bond)	<ul style="list-style-type: none"> <li>- Allows a shipment to be transported under U.S. Customs and Border Protection supervision until it is formally entered into the customs territory of the U.S. and duty is paid, or until it is exported from the U.S.</li> </ul>	\$80.00
Single Entry Bond (SEB)	<ul style="list-style-type: none"> <li>- One-time import bond issued to ensure compliance with U.S. laws and regulations.</li> <li>- When an SEB is necessary, UPS will contact the importer prior to customs clearance.</li> </ul>	\$4.00 per \$1,000.00 (minimum \$40.00)
<b>SPECIAL ENTRIES</b>		
Additional Consignee or Invoice	<ul style="list-style-type: none"> <li>- A fee applies if the shipment has more than one consignee or one commercial invoice.</li> </ul>	\$2.10 per consignee or invoice
Complex Entries	<ul style="list-style-type: none"> <li>- Usually requires a formal entry and may require an additional day of customs clearance.</li> <li>- A Complex Entry fee will be applied to the following: <ul style="list-style-type: none"> <li>• A live entry that is required by U.S. Customs and Border Protection (CBP) when an export license (visa) is mandated for import into the U.S.</li> <li>• If the commodity and country of origin require Antidumping/Countervailing Duties. Antidumping/Countervailing Duty entries help U.S. companies compete with foreign industries and require additional information for U.S. Customs and Border Protection.</li> <li>• Any goods returned and goods previously imported that require additional U.S. Customs and Border Protection documentation to substantiate the duty-free claim.</li> <li>• Goods with additional licensing requirements.</li> </ul> </li> </ul>	\$21.25
Duty Drawbacks	<ul style="list-style-type: none"> <li>- The preparation of a refund request for part or all of customs duty or domestic tax paid on imported merchandise that was subsequently manufactured into a different article or re-exported.</li> </ul>	\$90.00 minimum*
Entry-Line Charge After First Three Lines	<ul style="list-style-type: none"> <li>- A fee applies when more than three entry lines are entered.</li> </ul>	\$3.00/line
Fish and Wildlife (F&W) Entry Preparation	<ul style="list-style-type: none"> <li>- Fish and Wildlife Service is a government agency that requires the filing of certain documents and permits, and conducts inspections of products that contain wildlife or plant species that fall under the F&amp;W jurisdiction. A fee of \$25.00 will be assessed for UPS preparing and submitting the Fish and Wildlife USFWS form 3177.</li> </ul>	\$25.00**
Foreign Trade Zone (FTZ) Entry	<ul style="list-style-type: none"> <li>- These types of entries are non-routine and must be requested by the importer to UPS Supply Chain Solutions®. For more information, refer to UPS FTZ Facilitator® on page <a href="#">145</a>.</li> </ul>	Upon request

\*Additional charges may apply.

\*\*All fees charged by any government agency or other third party, if any, will be billed in addition to the listed fees.

*UPS can help you more effectively manage your imports with Quantum View Manage®. View your customs brokerage information and import documents to manage the clearance process, audit your entries and archive import information in compliance with government regulations. For more information, refer to page [152](#).*

# Customs Brokerage

## PACKAGE

The Customs Brokerage information below applies to all UPS international package and UPS Worldwide Express Freight™ services unless otherwise noted.

Service	Explanation	Fee
<b>SPECIAL ENTRIES (CONTINUED)</b>		
Other Government Agency (OGA) Clearance	<ul style="list-style-type: none"> <li>- Other government agencies work with U.S. Customs and Border Protection on regulating and controlling commodities coming into the U.S. from other countries.</li> <li>- Special documents must be submitted to these agencies for shipments that contain controlled commodities.</li> <li>- Agencies include the Food and Drug Administration (FDA), Department of Agriculture (USDA) and the Federal Communications Commission (FCC), among others.</li> </ul>	\$21.25*
Prior Notice for Food and Food Products	<ul style="list-style-type: none"> <li>- A fee applies if you want UPS to provide Prior Notice to the U.S. Food and Drug Administration (FDA) for food and food products imported into or moving through the U.S. This advance notice is required by the Bioterrorism Preparedness and Response Act of 2002. For import shipments, the Prior Notice fee is in addition to the existing FDA Clearance fee for regulated food and food products.</li> </ul>	\$10.00
Temporary Import Under Bond	<ul style="list-style-type: none"> <li>- Special customs entry for merchandise to be brought into the country exempt of duty, provided the merchandise exits the country within a certain amount of time and under U.S. Customs and Border Protection supervision.</li> </ul>	\$90.00
UPS Broker of Choice®	<ul style="list-style-type: none"> <li>- Enables an importer to use an alternate customs broker for imported shipments, providing advanced visibility of shipment documents to the selected alternate broker; clearance while in UPS's possession (OnSite), with UPS completing delivery or after UPS has delivered to a designated bonded warehouse (OffSite).</li> </ul>	\$50.00 (OnSite)/\$130.00 (OffSite)
UPS FTZ Facilitator®	<ul style="list-style-type: none"> <li>- Facilitates the bonded movement from the first port of arrival to the FTZ location, providing advanced visibility of shipment documents to the importer or FTZ operator; also available for international shipments originating in FTZ.</li> </ul>	\$80.00
Warehouse Entry	<ul style="list-style-type: none"> <li>- Fee assessed to the customer when a request is made by the importer to file a warehouse entry.</li> <li>- These types of entries are non-routine and must be requested by the importer to UPS Supply Chain Solutions®.</li> </ul>	\$132.50
<b>OTHER SERVICES</b>		
Customized Brokerage Services	<ul style="list-style-type: none"> <li>- UPS can provide additional customized brokerage services to meet your specific importing and compliance needs.</li> <li>- Examples of these contractual, fee-based services include customized reports, shipment pre-alerts, classification confirmations and others.</li> <li>- The fees for these customized services depend on the types of services requested.</li> </ul>	Upon request
Customs Entry Packets	<ul style="list-style-type: none"> <li>- Entry and payment documentation for shipments that have been through the U.S. Customs and Border Protection payment and review process.</li> <li>- Request by the shipper, consignee and/or third party for import clearance documentation which could include, but is not limited to, records previously supplied to the broker by the shipper/consignee or copies of any import clearance documentation.</li> </ul>	\$1.00 per packet or shipment
Disbursement Fee	<ul style="list-style-type: none"> <li>- Customers are responsible for payment of duty and taxes.</li> <li>- Fee of 2% (minimum \$7.00) of the amount paid or processed by UPS on behalf of the customer will be charged.</li> </ul>	2% of Duty/Tax (minimum \$7.00)
Duty	<ul style="list-style-type: none"> <li>- Fee imposed by U.S. Customs and Border Protection on imported merchandise.</li> </ul>	Based on the value and/or gross weight; it differs according to the commodity

\*All fees charged by any government agency or other third party, if any, will be billed in addition to the listed fees.

# Customs Brokerage

## PACKAGE

The Customs Brokerage information below applies to all UPS international package and UPS Worldwide Express Freight™ services unless otherwise noted.

Service	Explanation	Fee
<b>OTHER SERVICES (CONTINUED)</b>		
Formal Entry	- Required for shipments valued at more than \$2,000.00 (U.S.) or for shipments containing specific commodities designated by U.S. Customs and Border Protection.	See Complex Entries on page <a href="#">146</a>
Marking Notice Processing	- Special documents must be filed for a shipment not properly marked with the country of origin. - Customs Power of Attorney must also be completed and on file with brokerage before the shipment can be forwarded to the consignee for proper marking.	\$80.00
Merchandise Processing Fee	- A non-refundable fee charged by U.S. Customs and Border Protection for administrative expenses for processing certain imported shipments. The fee will not apply if the goods qualify under applicable free trade agreements.  For Air shipments: - Applicable only for formal entries (customs value more than \$2,000.49 or as required by regulation).  For ground shipments: - Applicable for both informal and formal entries.	For Air shipments: - 0.3464% of the value of merchandise - Minimum of \$25.00, maximum \$485.00 per entry  For ground shipments: - 0.3464% of the value of merchandise - Minimum of \$2.00 for informal entries, \$25.00 for formal entries; maximum \$485.00 per entry
North American Free Trade Agreement (NAFTA) Processing	- Special processing to ensure that the required NAFTA documentation on a shipment is complete to allow any applicable reduced tariff.	\$21.25
Overtime/Special Handling Service (Hourly Rate)	- When additional, non-routine activities/services are required, selected services may be performed by UPS at the request of the importer/payer.  - Services offered include (but are not limited to) manipulations, labeling, inventory, auditing, customized reports, spreadsheets, key entry, general order processing, etc.  - Please contact a brokerage specialist if there is a need for additional clearance services.	\$51.50 per hour*
Post Entry Services	- Protest: Request from an importer to recoup the overpayment of duty to U.S. Customs and Border Protection due to a description discrepancy or misclassification on the customs entry.  - Post Entry Adjustment: Request from an importer to obtain corrections to an entry filed with U.S. Customs and Border Protection prior to liquidation.  - Voluntary Tender: Request from an importer to submit additional duties owed to U.S. Customs and Border Protection, where submission is initiated by the customer.	\$90.00**
Pre-Release Notification	- This fee applies when customer contact is required prior to releasing the shipment.	\$10.00 per shipment
Transportation Handling	- Assessed when shipments are removed from the UPS system, at the request of the importer, to be forwarded to another broker for clearance.  - Shipments are transferred from the UPS-bonded facility to the designated bonded agent's facility.  - A bonded carrier or cartman must be used to transfer goods in-bond from UPS to another carrier based on approval to move the goods from U.S. Customs and Border Protection.  - Transfer may be denied by UPS Supply Chain Solutions® Customs Brokerage Services.	\$30.00
Warehouse Storage - Air/Ground - Per Day After Two Days	- Assessed when shipments remain in the UPS warehouse after the two free days.	\$20.00 + \$0.04 per lb. per day

\*All fees charged by any government agency or other third party, if any, will be billed in addition to the listed fees.

\*\*Additional charges may apply.

# Customs Brokerage

## AIR AND OCEAN FREIGHT AND LESS-THAN-TRUCKLOAD

UPS provides customs clearance for Air and Ocean Freight and LTL shipments.

- Coverage available in more than 70 countries around the world.
- Up-to-date insight into global trade regulations.
- Latest customs programs available; remote filing and entry reconciliation services.

UPS is the single source for managing international freight shipments and customs brokerage:

- Customer service is available 24 hours a day, seven days a week in many locations.

- Online visibility to entry, delivery, tracking and billing details, with reporting capabilities.
- EDI capabilities to minimize data entry errors and customs delays.
- Special procedures for new customers to minimize risks and costs.
- Electronic archiving and retrieval of customs brokerage documents.
- Comprehensive freight services provide coverage on all North American borders and globally in air and seaport locations.
- Security measures being met or exceeded due to being a C-TPAT- and AMS-certified provider.

For more information on UPS Customs Brokerage Services for your freight needs, including the Customs Brokerage and Freight Forwarding Terms and Conditions, please visit [ups-scs.com](http://ups-scs.com).

## Customs Brokerage Services

Service Offerings	Benefits
Global network of Customs Brokerage Services in more than 70 countries	Benefit from customs brokerage network and IT infrastructure from a single source.
Expertise as the largest filer of entries in North America	Gain expertise in all commodities and agencies.
Value-added processes and compliance support	Access services that reduce cycle times and control costs.
Advanced IT and visibility systems	Increase global visibility, imaging and reporting capabilities.
Proven customs brokerage implementation process	Easily transition to a full-service customs broker.
A single point of accountability	Simplify global trade and promote quality and compliance.

## HOW TO USE THIS GUIDE

<b>SECTION 1</b>	<b>CHOOSING A SERVICE</b>	<b>PAGES 4-17</b>
<b>SECTION 2</b>	<b>PREPARING A SHIPMENT</b>	<b>PAGES 18-36</b>
<b>SECTION 3</b>	<b>DETERMINING THE RATE</b>	<b>PAGES 37-149</b>
<b>SECTION 4</b>	<b>TRACKING AND PAYMENT</b>	
	Convenient and up-to-the-minute ways to track shipments are reviewed, as well as an explanation of the UPS invoice, its presentation, and various billing and payment options.	
■	Track your shipment as it moves through the UPS system from drop-off or pickup to completed delivery.	Pages <a href="#">151-153</a>
■	Choose to receive your invoice in a variety of electronic formats or as a paper summary.	Page <a href="#">154</a>
■	Select from a number of payment plans that offer weekly and monthly options.	Page <a href="#">155</a>
■	Review solutions for managing your invoice and tips on how to avoid additional charges.	Page <a href="#">156</a>

# Track Your Shipment

## Tracking

UPS tracking services provide information about shipments as they move through the UPS system, from the time the shipper uploads shipping information to UPS to the time the shipment is delivered to the consignee. You can follow your shipment using WorldShip®, [ups.com](http://ups.com)®, UPS CampusShip®,

UPS Mobile™ or Quantum View®. To track your UPS Express Critical® shipments, go to [upsexpresscritical.com](http://upsexpresscritical.com) or call 1-800-714-8779.

Refer to "[UPS Air Freight Terms and Conditions of Contract for UPS Air Freight Services in the United States](#),

[Canada and International](#)" at [ups-scs.com/terms](http://ups-scs.com/terms) for Air Freight services. Refer to the [UPS Freight® 102 Series Tariff](#) at [upsfreight.com/tariff](http://upsfreight.com/tariff) for LTL and TL.

## Convenient Numbers to Track Shipments

Number	Description
Tracking Number	- Number automatically assigned to your shipment by UPS to identify and locate the shipment as it travels through the UPS system.
Reference Number	- Number you can assign when you ship to help you identify your shipment. Reference number can contain any combination of letters and numbers up to 35 characters.
UPS InfoNotice® Number	- Number assigned by UPS that links all shipments for a delivery attempt together (patent pending). For detailed information on each shipment, go to <a href="http://ups.com">ups.com</a> or call 1-800-833-9943.
PRO Number	- Number automatically assigned to your LTL shipment by UPS Freight to identify and locate the shipment as it travels through the UPS Freight system.

# Track Your Shipment

## Convenient Ways to Track Shipments

Method	Description
<a href="http://ups.com">ups.com</a> <sup>®</sup>	- Track your package and freight shipments directly from the <a href="http://ups.com">ups.com</a> homepage or click on the Tracking tab to track up to 25 different tracking or UPS InfoNotice <sup>®</sup> numbers; you can also track by using your own reference numbers.
<a href="http://upsexpresscritical.com">upsexpresscritical.com</a>	- Track your UPS Express Critical <sup>®</sup> shipments.
<a href="http://upsmobile.com">UPS Mobile™</a>	- Track your package and freight shipments anytime and anywhere directly from your mobile device. Go to <a href="http://m.ups.com">m.ups.com</a> or download the UPS Mobile App for BlackBerry <sup>®</sup> , iPhone <sup>®</sup> or Android <sup>™</sup> to start tracking. Visit <a href="http://ups.com/mobile">ups.com/mobile</a> to learn more.
<a href="http://upsmychoice.com">UPS My Choice<sup>®*</sup></a>	- Provides recipients with proactive delivery alerts via text, phone or e-mail the day before delivery, the morning of delivery and/or Confirmation of Delivery.
Text Message	- Track your package shipment via text messaging using any cell phone or mobile device. Visit <a href="http://ups.com/wireless">ups.com/wireless</a> to set up your UPS wireless profile to begin receiving SMS tracking text.
Within Your Business	- Integrate the Tracking Application Programming Interface (API), one of the UPS Developer Kit APIs, into your business applications or onto your website; use a tracking or reference number to track your package and freight shipments.
E-mail**	<ul style="list-style-type: none"> <li>- Send an e-mail to <a href="mailto:totaltrack@ups.com">totaltrack@ups.com</a> and a detailed response will be sent to your e-mail address.</li> <li>- If tracking only one package, specify that number within the subject line; if tracking multiple shipments, list up to 25 UPS package tracking numbers inside the body of the e-mail message.</li> </ul>
<a href="http://quantumviewnotify.com">Quantum View Notify<sup>®</sup></a>	<ul style="list-style-type: none"> <li>- Sends proactive e-mail notifications of key package and freight shipment events to as many as five e-mail addresses per request.</li> <li>- Choose any combination of three critical shipment notifications for a particular shipment: when shipping information is received by UPS, when the shipment is delivered and when there is an exception which results in a change in the scheduled day of delivery.</li> <li>- Can be requested at the time a shipment is processed in WorldShip<sup>®</sup>, UPS CampusShip<sup>®</sup>, UPS Mobile, the UPS Developer Kit, UPS Internet Shipping and a UPS Ready<sup>®</sup> solution approved to use this service.</li> <li>- Can also be selected post-shipment at Tracking on <a href="http://ups.com">ups.com</a> and Quantum View Manage<sup>®</sup>.</li> <li>- Contact your UPS representative, visit <a href="http://ups.com/quantumview">ups.com/quantumview</a> or call 1-800-PICK-UPS<sup>®</sup> for more information.</li> <li>- If UPS carbon neutral is also selected, e-mail notifications will be on a UPS carbon neutral branded template highlighting that the shipment is carbon neutral.</li> </ul>
<a href="http://quantumviewmanage.com">Quantum View Manage<sup>®</sup></a>	<ul style="list-style-type: none"> <li>- Allows you to receive proactive package and freight shipment status information via a user-friendly web interface without having to provide a tracking number. View information about UPS shipments you ship, receive or bill to your UPS account.</li> <li>- Create custom views of shipping information, filter information and results, search by criteria you choose, set alerts, e-mail interested parties with shipping information and download data.</li> <li>- For importers: provides additional inbound solutions to expedite clearance delays, automate customs compliance processes, audit post-clearance shipments prior to the payment of duties, contact UPS Customs Brokerage representatives and archive trade documents.</li> <li>- Contact your UPS representative, visit <a href="http://ups.com/quantumview">ups.com/quantumview</a> or call 1-800-PICK-UPS for more information.</li> </ul>
<a href="http://quantumviewdata.com">Quantum View<sup>®</sup> Data*</a>	<ul style="list-style-type: none"> <li>- An information service that provides package status updates via data files hourly (or as often as requested), when new information is available, about UPS shipments you ship/receive and shipments billed to your UPS account. Files are available in CSV, Flat File (TXT), XML and EDI formats for integration into your software applications and databases.</li> <li>- Contact your UPS representative, visit <a href="http://ups.com/quantumview">ups.com/quantumview</a> or call 1-800-PICK-UPS for more information.</li> </ul>
<a href="http://ltl.upsfreight.com">ltl.upsfreight.com</a>	Track UPS Freight <sup>®</sup> shipments directly from the <a href="http://ltl.upsfreight.com">ltl.upsfreight.com</a> homepage using your PRO Number. You can also track using your Bill of Lading or Purchase Order numbers.

\*Not available for UPS Worldwide Express Freight<sup>™</sup>.

\*\*Supports only package.

# Track Your Shipment

## PACKAGE

### Proof of Delivery (P.O.D.)

Service	Description
<a href="#">Proof of Delivery (P.O.D.)</a>	- Proof of Delivery of a shipment via e-mail, fax or mail is subject to a charge which will be assessed to the shipper. Refer to page <a href="#">72</a> for charges and details.
<a href="#">UPS Delivery Confirmation, Signature Required and Adult Signature Required*</a> <a href="#">(Domestic)</a>	- Confirmation of delivery for domestic packages can be combined with either Signature Required or Adult Signature Required. Refer to page <a href="#">71</a> for charges and details.
<a href="#">UPS Delivery Confirmation, Signature Required and Adult Signature Required**</a> <a href="#">(International, including Puerto Rico)</a>	- UPS Delivery Confirmation is included with Signature Required and Adult Signature Required; UPS Delivery Confirmation is not available separately. Refer to page <a href="#">138</a> for charges and details.
<a href="#">Signature Tracking®</a>	- Web-based enhanced shipment tracking for instant access to Proof of Delivery information, including a digital signature image and full delivery address. - Sign up at <a href="#">myups.com</a> . Once logged in, go to the Support tab, select Tracking and then select Signature Tracking under the Tools and Resources area.
<a href="#">Verbal Confirmation of Delivery</a>	- To confirm delivery of your shipment, a UPS representative will call the preferred contact telephone number listed on your UPS Next Day Air® Early A.M.® package. Refer to page <a href="#">74</a> for charges and details.

\*Available by using WorldShip®, UPS Internet Shipping, UPS CampusShip®, UPS Mobile™, the UPS Developer Kit or a UPS Ready® solution meeting the most current specifications set forth in the UPS Guide to Labeling. The shipper selects "Adult Signature Required" under "Delivery Confirmation," and a UPS Smart Label® is printed with all necessary information included. Delivery confirmation information is available online or by mail. Refer to [ups.com/terms](#) for more information.

\*\*Available by using WorldShip or a UPS Ready solution meeting the most current specifications set forth in the UPS Guide to Labeling. The shipper selects "Adult Signature Required" under "Delivery Confirmation," and a UPS Smart Label is printed with all necessary information included. Delivery confirmation information is available online or by mail. Refer to [ups.com/terms](#) for more information.

## Manage Your Claims

Now you can efficiently and conveniently manage your package claims online. From this website you can:

- Report a problem
- Provide claim documentation
- Check the status of a claim
- Receive key status updates via e-mail
- View and download claim history
- Initiate a claim dispute
- Access information about minimizing specific packaging problems that can result in lost or damaged packages
- Contact UPS with questions

You can access the claim site by:

- Visiting [ups.com/claims](#)
- Going to the Customer Service section under the Support tab on [ups.com](#)®

Plus, the ability to manage your claims has been integrated into systems you already use:

- Tracking on [ups.com](#): If there is a problem with your package, you will see a link under "Claim Information" on the detailed tracking result page. This link will allow you to report a lost or damaged package or missing C.O.D.

- Quantum View Manage®: If you are a subscriber, you will see a link on the Shipment Progress page to "report a lost or damaged package."

For UPS Worldwide Express Freight™ claims, call 1-800-782-7892.

# Reviewing Your Invoice

## Viewing, Paying and Managing Your Invoice

UPS offers a number of options for viewing, paying and managing your invoice. You may want to consider one of our information-rich electronic invoice formats, designed to help your company allocate and reconcile UPS charges more effectively. To learn more or enroll in these options, visit [ups.com/billing](http://ups.com/billing) or call 1-800-PICK-UPS®.

Solutions	Description	Benefits
<a href="#">UPS Billing Center</a>	<ul style="list-style-type: none"> <li>- A secure, easy-to-use website that allows you to view, pay and request adjustments to your invoice online for Air Freight, Ocean Freight, Brokerage and Mail Innovations.</li> <li>- To learn more, visit <a href="http://ups.com/billing">ups.com/billing</a>.</li> </ul>	<ul style="list-style-type: none"> <li>- An electronic alternative to receiving paper bills.</li> <li>- Receive invoices faster.</li> <li>- Set up/arrange to have payments sent electronically, eliminating the printing and mailing of checks.</li> <li>- Access to supporting brokerage documents (e.g., Commercial Invoice) for U.S. import shipments.</li> <li>- Create/download summary or detailed reports to improve cost allocation for package shipments.*</li> <li>- Print as much or as little of the invoices as needed.</li> <li>- Electronic filing of invoices saves time and space.</li> </ul>
<a href="#">UPS Billing Data</a>	<ul style="list-style-type: none"> <li>- UPS Billing Data is a detailed electronic billing file that can be received in a CSV, XML or EDI 210 format.</li> <li>- To learn more, visit <a href="http://ups.com/billing">ups.com/billing</a>.</li> </ul>	<ul style="list-style-type: none"> <li>- An electronic alternative to receiving paper bills for package and freight services.</li> <li>- Receive invoices faster.</li> <li>- Allows the integration of UPS billing information into accounting and other business applications.</li> <li>- Facilitates faster and easier invoice reconciliation, cost allocation and accounts payable processes.</li> </ul>
UPS Billing Analysis Tool	<ul style="list-style-type: none"> <li>- The UPS Billing Analysis Tool uses the CSV file format to create professional and time-saving reports.</li> <li>- To learn more, visit <a href="http://ups.com/billing">ups.com/billing</a>.</li> </ul>	<ul style="list-style-type: none"> <li>- Through a series of standardized reports, this tool converts the UPS Billing Data file into useful information to help manage your shipping costs.</li> </ul>
UPS Paper Bill	<ul style="list-style-type: none"> <li>- Receive a summary or detailed paper bill sent via the U.S. Mail.</li> </ul>	<ul style="list-style-type: none"> <li>- Does not require a computer to review shipping charges.</li> </ul>

\*Not available for Air Freight and Ocean Freight.

# Reviewing Your Invoice

## PACKAGE

### UPS Billing and Payment Schedules

Schedules	Description
Billed Weekly/Pay Weekly	<ul style="list-style-type: none"> <li>- Receive an invoice weekly and pay weekly.</li> <li>- Payment is due within the terms stated on the invoice.</li> <li>- A late payment fee will be assessed on balances that are 14 days past due.</li> <li>- Payment can be made by Electronic Funds Transfer, credit card or check.</li> <li>- Electronic Payment options are available via the UPS Billing Center.</li> </ul>
Billed Weekly/Pay Monthly	<ul style="list-style-type: none"> <li>- Receive an invoice weekly but pay only once a month.</li> <li>- A prepayment equal to four weeks' average shipping charges must be made and will remain on account with UPS.</li> <li>- Payment is due within the terms stated on the invoice.</li> <li>- A late payment fee will be assessed on balances that are 14 days past due.</li> <li>- Payment can be made by Electronic Funds Transfer or check.</li> <li>- Electronic Payment options are available via the UPS Billing Center.</li> </ul>
Billed Monthly/Pay Monthly*	<ul style="list-style-type: none"> <li>- Receive an invoice monthly and pay monthly.</li> <li>- A prepayment equal to four weeks' average shipping charges must be made and will remain on account with UPS.</li> <li>- To avoid a prepayment, a Credit Extension Fee can be charged based on your annual shipping charges and is subject to change annually.</li> <li>- Establishing an Electronic Funds Transfer payment option allows you to avoid a prepayment and the Credit Extension Fee.</li> <li>- Payment is due within the terms stated on the invoice.</li> <li>- A late payment fee will be assessed on balances that are 14 days past due.</li> <li>- Payment can be made by Electronic Funds Transfer or check.</li> <li>- Electronic Payment options are available via the UPS Billing Center.</li> </ul>

\*Monthly billing is limited to customers with average shipping charges of \$200.00 or less per week. To be eligible for the Credit Extension Plan, you must use UPS transportation services solely for business, commercial or agricultural purposes. The first-year fee is \$45.00. The fee for each following year will be based on yearly revenue. If the yearly revenue is under \$15,600.00, the fee will be \$45.00. If the yearly revenue exceeds \$15,600.00, the fee will be the actual yearly revenue multiplied by .0163.

#### Notes:

- UPS reserves the right to approve billing and payment schedules and payment methods requested.
- The "UPS Tariff/Terms and Conditions – United States" (available at [ups.com/terms](http://ups.com/terms)) contains provisions for a late payment fee on past-due balances (including, without limitation, any previously assessed, but unpaid, late payment fees).
- The shipper should check with its bank to ensure that there are no fees for electronic transactions.

# Reviewing Your Invoice

## Solutions for Managing Your Invoice

UPS offers a variety of options to help you manage your shipping costs by allowing you to determine who pays what portion of the shipping charges.

### UPS Billing/Payer Options

Options	Description
<b>PACKAGE, AIR FREIGHT AND LESS-THAN-TRUCKLOAD</b>	
Bill Shipper (Prepaid)	- Shipper's UPS package, air freight or LTL account is billed for shipping charges.
Bill Receiver (Freight Collect)	- Receiver's UPS package, air freight or LTL account is billed for shipping charges.
Bill Third Party	- A third party's UPS package, air freight or LTL account is billed for shipping charges.
<b>INTERNATIONAL PACKAGE</b>	
Free Domicile	- The shipper pays all costs of delivery, including customs clearance fees, directly to the door of the consignee.
Split Duty and Tax	- Shipper's UPS account is billed for shipping charges and duties. - Receiver's UPS account is billed for all taxes.
<b>AIR FREIGHT</b>	
Shipper's Check Received	Fees vary by country and seller's charges.
- Delivery Duties Paid (DDP)* - Delivery Duties Unpaid (DDU)*	Importer is responsible for fees that vary by country.

*\*For a quoted price, the seller/exporter clears the goods for export and is responsible for making them available to the buyer at the named place of destination cleared for import, but not unloading them from the transport vehicle.*

*For international shipments, the above billing options can be used in combination with one another, allowing the shipper, receiver or third party to be billed for all or part of the shipping charges. International shipping charges typically include the cost of transportation, duties, brokerage fees and taxes.*

*Unless otherwise specified at the time of shipping, shipping charges are billed to the shipper. In the event of non-payment by the consignee or third party, the charges are billed to the shipper.*

### Managing Inbound Charges

Control who can and cannot bill shipping charges to your UPS account number. There are two convenient ways to manage this process. Select the option that is appropriate for your business needs.

- Allow any shipper to bill shipping charges to your UPS account number, except for certain shippers you wish to exclude.

- Allow only certain shippers to bill shipping charges to your UPS account and exclude all others.

To begin controlling your inbound charges, go to [ups.com/billing](http://ups.com/billing).

### Consolidated Payment Plans

A Consolidated Payment Plan offers a convenient way to aggregate UPS invoices for multiple UPS account numbers into a single invoice for payment.

Consolidated Payment Plans can be created for UPS domestic, export and import invoices.

To learn more about Consolidated Payment Plans, call 1-800-PICK-UPS®.

### Managing Additional Charges

Additional charges can occur when shipments are not processed properly.

Tips for avoiding these charges may be found at [ups.com/avoidcharges](http://ups.com/avoidcharges).

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## EXHIBIT C

# UPS Rate and Service Guide



2011 Retail Rates

*For Customers Located  
in Alaska and Hawaii*



## Logistics is the most powerful force in business today

### Discover the new logistics

Logistics. It's about getting things where they need to be, exactly when they need to be there, and doing it as efficiently as possible. But today's logistics can offer much more than that. It's a strategic way to add value to your business. It makes running your business easier. It lets you serve your customers better. And it can help you grow. It's the new logistics.

### What the new logistics can do for you

The new logistics is more than just getting things to the right place at the right time at the right cost. It's about using the movement of goods as a competitive advantage. It's a whole new way of thinking. And a powerful force for growing your business.

### What the new logistics can do for the earth

The new logistics means efficiency. And efficiency means moving shipments using the least amount of resources. Because we manage our own network responsibly, UPS can offer you more ways to make greener transportation decisions.

### Access to resources through UPS

In a logistics driven world, UPS is better suited to help your business succeed than any other company. You don't need a large warehouse, distribution center or global network to access this new logistics. You just need UPS.

We have more than 400,000 dedicated employees, more than a century of logistics experience and a hard won reputation for enabling some of the globe's largest and most technologically advanced supply chains.

**We love logistics. Put the new logistics to work for you.  
Get started at [thenewlogistics.com](http://thenewlogistics.com).**

visit [ups.com](http://ups.com)<sup>®</sup>  
1-800-Pick-UPS<sup>®</sup>

Effective January 3, 2011

# Essential Contacts

## Support

### UPS Customer Service

ups.com®  
1-800-Pick-UPS®  
1-800-877-1548 En Español  
1-800-782-7892 International  
1-800-811-1648 Billing  
1-800-554-9964 Hazardous Materials  
1-800-833-0056 Hearing Impaired – TTY/TDD  
[customer.service@ups.com](mailto:customer.service@ups.com)

### Zone Charts

View or download at [ups.com/rates](http://ups.com/rates)  
Order by calling 1-800-Pick-UPS

### UPS WorldShip® Technical Support

[worldship.ups.com](http://worldship.ups.com)  
1-888-553-1118

### Package Lab

[package\\_testing@ups-psi.com](mailto:package_testing@ups-psi.com)  
1-877-877-7229

### UPS CampusShip® Support

Help Desk: 1-800-513-1819 (United States)  
Eform: [https://www.ups.com/forms/e-mail/shipping?loc=en\\_US](https://www.ups.com/forms/e-mail/shipping?loc=en_US)  
Help Desk Listing for other Countries:  
[https://www.campusship.ups.com/content/us/en/resources/technical\\_support.html](https://www.campusship.ups.com/content/us/en/resources/technical_support.html)

## Business Solutions

Visit [ups.com/businesssolutions](http://ups.com/businesssolutions) and select Browse to view the full portfolio of UPS services.

### The UPS Store®

[theupsstore.com](http://theupsstore.com)  
1-858-455-8800

### UPS Mail Innovations®

[upsmailinnovations.com](http://upsmailinnovations.com)  
1-800-500-2224

### UPS Capital®

[upscapital.com](http://upscapital.com)  
1-800-637-0620

### UPS Supply Chain Solutions®

[ups-scs.com](http://ups-scs.com)  
1-800-742-5727

### UPS Freight® - LTL

[ltl.upsfreight.com](http://ltl.upsfreight.com)  
1-800-333-7400 (LTL)

Effective January 3, 2011

# Table of Contents

In this *UPS Rate and Service Guide*, you will find the 2011 Retail Rates for Alaska and Hawaii, effective January 3, 2011. These rates are applicable to all shippers in Alaska and Hawaii who process and pay for shipments at locations of The UPS Store® or any UPS Customer Center. The most current version of this guide can be downloaded at [ups.com/rates](http://ups.com/rates). For additional service information, please visit [ups.com](http://ups.com)®.

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Effective January 3, 2011

# Domestic Guaranteed Services\*

Service	Delivered By	Destinations	Other Information
<b>1 DAY</b>			
<b>UPS Next Day Air® Early A.M.®</b>	<ul style="list-style-type: none"> <li>- Delivery by 8:00 a.m. the next business day to major cities in the 48 contiguous states</li> <li>- Delivery by 8:30 a.m. or 9:00 a.m. the next business day to most other U.S. cities, including Anchorage, Alaska</li> <li>- Additional locations guaranteed by 10:00 a.m.</li> </ul>	- 48 contiguous states and Alaska	<ul style="list-style-type: none"> <li>- Optional Saturday Pickup available for shipments from Alaska</li> <li>- Optional Saturday Delivery** available (refer to page 48 for more information)</li> </ul>
<b>UPS Next Day Air®</b>	<ul style="list-style-type: none"> <li>- Next business day by 10:30 a.m., 12:00 p.m. or end of day, depending on destination</li> </ul>	- All 50 states and Puerto Rico	<ul style="list-style-type: none"> <li>- Optional Saturday Pickup available for shipments from Alaska</li> <li>- Optional Saturday Delivery** available to destinations where the weekday guaranteed delivery time is either 10:30 a.m. or 12:00 p.m. Saturday Delivery guarantees delivery by 12:00 p.m. or 1:30 p.m.† (refer to page 48 for more information)</li> </ul>
<b>UPS Next Day Air Saver®</b>	<ul style="list-style-type: none"> <li>- Next business day by 3:00 p.m. or 4:30 p.m. to <i>commercial</i> destinations where UPS Next Day Air delivery is committed by 10:30 a.m. or 12:00 p.m., respectively</li> <li>- Shipments to <i>residential</i> locations within the UPS Next Day Air Saver area are delivered by end of day</li> </ul>	- Not available to destinations where UPS Next Day Air is committed by end of day	- Optional Saturday Pickup available for shipments from Anchorage, Alaska

\*Some shipments to and from certain locations may require additional time in transit. For guarantee details, service availability and delivery time commitments, visit [ups.com](http://ups.com)® or call 1-800-Pick-UPS®.

\*\*For Saturday Delivery, each Express Envelope or package must bear a Saturday Delivery routing label. Refer to page 48 for more information.

†Saturday Delivery may vary based on location. Refer to [ups.com](http://ups.com) for more information.

Effective January 3, 2011

# Domestic Guaranteed Services\*

Service	Delivered By	Destinations	Other Information
<b>2 DAYS</b>			
<b>UPS 2nd Day Air A.M.<sup>®</sup></b>	- Delivery by 10:30 a.m. or 12:00 p.m. on the second business day to metropolitan <i>commercial</i> destinations	<ul style="list-style-type: none"> <li>- 48 contiguous states where UPS Next Day Air<sup>®</sup> delivery is committed by 10:30 a.m. or 12:00 p.m., respectively</li> <li>- Not available to destinations where UPS Next Day Air delivery is committed by end of day</li> <li>- Not available to <i>residential</i> destinations</li> </ul>	<ul style="list-style-type: none"> <li>- Optional Saturday Pickup available for shipments from Alaska</li> <li>- Saturday Delivery is not available</li> </ul>
<b>UPS 2nd Day Air<sup>®</sup></b>	- End of second business day	- All 50 states and Puerto Rico	<ul style="list-style-type: none"> <li>- Optional Saturday Pickup available for shipments from Alaska</li> <li>- Optional Saturday Delivery** available by end of day for shipments picked up on Thursday (except for holidays) to destinations where the weekday guaranteed delivery time for UPS Next Day Air is either 10:30 a.m. or 12:00 p.m.† (refer to page 48 for more information)</li> </ul>
<b>BY DATE SCHEDULED</b>			
<b>UPS Ground</b>	- Day-definite delivery	- All 50 states and Puerto Rico	- Refer to UPS Ground Time in Transit Maps on <a href="http://ups.com/maps">ups.com/maps</a> to determine scheduled delivery
<b>UPS Ground - Intra-Alaska</b>	- Day-definite delivery	- Anchorage, Fairbanks, Eagle River, Palmer, Wasilla and Kenai Peninsula	- Refer to UPS Ground Time in Transit Maps on <a href="http://ups.com/maps">ups.com/maps</a> to determine scheduled delivery
<b>UPS Ground - Intra-Oahu</b>	- Day-definite delivery	- Oahu	- Refer to UPS Ground Time in Transit Maps on <a href="http://ups.com/maps">ups.com/maps</a> to determine scheduled delivery

\*Some shipments to and from certain locations may require additional time in transit. For guarantee details, service availability and delivery time commitments, visit [ups.com](http://ups.com)<sup>®</sup> or call 1-800-Pick-UPS<sup>®</sup>.

\*\*For Saturday Delivery, each Express Envelope or package must bear a Saturday Delivery routing label. Refer to page 48 for more information.

†Saturday Delivery may vary based on location. Refer to [ups.com](http://ups.com) for more information.

Effective January 3, 2011

# Export Guaranteed Services\*

Service	Delivered By	Destinations	Other Information
<b>2 TO 4 DAYS</b>			
UPS Worldwide Express Plus®	<ul style="list-style-type: none"> <li>- Delivery by 8:30 a.m. the second business day to major metropolitan areas in Canada</li> <li>- Delivery by 9:00 a.m. the third business day to major business centers in Europe</li> <li>- From Alaska, two or three business days to major cities in Asia</li> <li>- From Hawaii, three or four business days to major cities in Asia</li> </ul>	<ul style="list-style-type: none"> <li>- To more than 25 countries and territories, including major cities in Canada, Europe and Asia</li> </ul>	<ul style="list-style-type: none"> <li>- Add \$40.00 to the appropriate UPS Worldwide Express rate for each UPS Worldwide Express Plus shipment</li> <li>- Rates include door-to-door delivery with in-house customs clearance**</li> </ul>
UPS Worldwide Express®	<ul style="list-style-type: none"> <li>- Delivery by 10:30 a.m. or 12:00 p.m.</li> <li>- Two business days to Canada and for documents to Mexico</li> <li>- From Hawaii and Alaska, three business days to Europe and Latin America</li> <li>- From Alaska, two or three business days to Asia</li> <li>- From Hawaii, three or four business days to Asia</li> </ul>	<ul style="list-style-type: none"> <li>- To more than 50 countries and territories</li> </ul>	<ul style="list-style-type: none"> <li>- Rates include door-to-door delivery with in-house customs clearance**</li> </ul>
UPS Worldwide Saver®	<ul style="list-style-type: none"> <li>- Delivery by end of day</li> <li>- Two business days to Canada and for documents to Mexico</li> <li>- From Hawaii and Alaska, three business days to Europe and Latin America</li> <li>- From Alaska, two or three business days to Asia</li> <li>- From Hawaii, three or four business days to Asia</li> </ul>	<ul style="list-style-type: none"> <li>- To more than 215 countries and territories</li> </ul>	<ul style="list-style-type: none"> <li>- Rates include door-to-door delivery with in-house customs clearance**</li> </ul>
<b>3 TO 7 DAYS</b>			
UPS Worldwide Expedited®	<ul style="list-style-type: none"> <li>- Delivery by end of day</li> <li>- To Canada, within three business days to most destinations</li> <li>- To Mexico, within four business days</li> <li>- To major destinations in Europe, within four or five business days</li> <li>- To Latin America, within five or six business days</li> <li>- To Asia from Alaska, within three or four business days</li> <li>- To Asia from Hawaii, within five to seven business days</li> </ul>	<ul style="list-style-type: none"> <li>- To more than 70 countries and territories</li> </ul>	<ul style="list-style-type: none"> <li>- Rates include door-to-door delivery with in-house customs clearance**</li> </ul>

\*Some shipments to and from certain locations may require additional time in transit. For guarantee details, service availability and delivery time commitments, visit [ups.com](http://ups.com)® or call 1 800 Pick UPS®.

\*\*Provided by UPS Supply Chain Solutions®.

Effective January 3, 2011

# Domestic and Export Service Restrictions

## Alcoholic Beverages

Packages containing alcoholic beverages (beer, wine or spirits) are accepted for transportation only on a contractual basis. Shippers must be licensed and authorized under applicable law to ship alcoholic beverages. UPS does not accept packages containing beer or spirits for delivery to consumers. To receive service for packages containing alcoholic beverages, the shipper must enter into, and agree to, the provisions set forth in the approved UPS agreement for the transportation of alcoholic beverages shipments.

## C.O.D.

Collect on Delivery (C.O.D.) service is not available for international services. C.O.D. service is also not available when using a UPS Ground shipping document.

## Firearms

Firearms will be accepted for transportation only according to the "UPS Tariff/Terms and Conditions" beginning on page 82.

## Jewelry

International shipments containing jewelry (not including costume jewelry) are limited to a maximum value of \$500.00 per package.

## Maximum Length

The maximum length per domestic or export package is 108 inches.

## Maximum Size

The maximum size per export package is 165 inches in length and girth [(2 x width) + (2 x height)] combined. For irregularly shaped air and ground packages, refer to page 7 for instructions.

## Maximum Value

Shippers are prohibited from shipping, and UPS does not accept for transportation, packages having a value of more than \$50,000.00. Additionally, more restrictive value limits apply for certain packages, including packages shipped as a result of a request for service made through the Internet by a shipper who has paid with a payment card (credit card or debit card); packages returned via Print Return Label, Print and Mail Return Label, Electronic Return Label or 1 UPS Pickup Attempt Returns Services; packages shipped via a UPS Drop Box; and Prepaid Letters and packages shipped using Shipper Release.

Refer to the "UPS Tariff/Terms and Conditions" beginning on page 82 for more information on maximum allowable values and liability limitations.

## Maximum Weight

For domestic shipments, the maximum actual weight per package is 150 pounds. For international shipments, the maximum weight of a package may vary by destination or origin. Call the UPS International Customer Service Center at 1-800-782-7892 for more information.

## Maximum Weight for a Hazardous Materials and International Dangerous Goods Package

The maximum weight for a Hazardous Materials and International Dangerous Goods package is 70 pounds, unless further restricted by the regulations set forth in 49 C.F.R. or IATA regulations. Maximum weight for a non-Hazardous Materials shipment containing dry ice is 150 pounds. Consult the *UPS Guide for Shipping Ground and Air Hazardous Materials* at [ups.com/hazmat](http://ups.com/hazmat) or call the Hazardous Materials Support Center at 1-800-554-9964 for more information.

## Restricted and Prohibited Articles (Export)

The following items may be shipped to countries outside the U.S., where service is allowed, on a contractual basis only:

- Alcoholic beverages
- Biological substances, Category B and Exempt Human or Animal Specimens
- Dangerous Goods
- Perishables
- Personal effects\*
- Plants
- Seeds
- Tobacco

\*Limited shipping of personal effects is available at all locations of The UPS Store® and any UPS Customer Center.

Service is limited and is subject to certain restrictions. Call the UPS International Customer Service Center at 1-800-782-7892 for more information.

**Note:** For additional service restrictions, refer to the "UPS Tariff/Terms and Conditions" beginning on page 82.

Effective January 3, 2011

# Domestic and Export Service Restrictions

## Restricted and Prohibited Articles (Export) (continued)

The following articles are not accepted for transportation by UPS to countries outside the U.S.:

- Animal products, non-domesticated
- Firearms and weapons
- Furs
- Live animals

It is the shipper's responsibility to comply with current government regulations or laws applicable in each country. Shipments are subject to inspection and possible delay by customs officials or representatives of other government agencies. Certain countries have additional prohibited articles. For additional information, call the UPS International Customer Service Center at 1-800-782-7892.

## Tobacco

Packages containing tobacco or tobacco products, as those terms are variously defined under applicable state law ("Tobacco Product Shipments"), are accepted for transportation only from shippers who are licensed and authorized to ship tobacco and tobacco products pursuant to applicable laws. Tobacco Product Shipments shipped to a consumer will only be accepted for transportation as a contractual service. However, because UPS prohibits

shipments of cigarettes to consumers under any circumstances, UPS does not offer a contractual service for the delivery of cigarettes to consumers. To receive service for Tobacco Product Shipments shipped to a consumer, the shipper must sign and agree to the provisions set forth in an approved UPS agreement for the transportation of tobacco products. For all other service for Tobacco Product Shipments, the consignee must be licensed and authorized to receive tobacco or tobacco products pursuant to all applicable federal, state, provincial or local laws or regulations and the shipment must conform to the terms, conditions, restrictions and prohibitions set forth at [ups.com/tobacco](http://ups.com/tobacco) at the time of shipping. It is the responsibility of the shipper to ensure that a shipment tendered to UPS, including a Tobacco Product Shipment, does not violate any federal, state, provincial or local laws or regulations applicable to the shipment. All shipments, including shipments containing tobacco products, will be accepted for transportation only according to the "UPS Tariff/Terms and Conditions" beginning on page 82.

Tobacco products may not be shipped from locations of The UPS Store®, any UPS Drop Box, any UPS Customer Center, UPS Alliance Locations (Office

Depot® and Staples®) or any UPS Authorized Shipping Outlet. Prepaid tobacco drop-offs may be accepted at locations of The UPS Store and Mail Boxes Etc.®, Inc. Please call 1-800-Pick-UPS® for more information.

## UPS Returns®

UPS Returns services are not provided via UPS Next Day Air Saver® and UPS 2nd Day Air A.M.® Hazardous Materials or Dangerous Goods packages requiring shipping papers or packages containing firearms cannot be retrieved via UPS Returns services. Refer to pages 92 and 93 for value limits on UPS Returns services packages. Multiple-piece shipments are not available for UPS Returns services shipped within the 50 states and Puerto Rico. UPS Returns® Flexible Access service is available via UPS Ground service only.

**Note:** For additional service restrictions, refer to the "UPS Tariff/Terms and Conditions" beginning on page 82.

Effective January 3, 2011

# Determine the Weight and Size

## For All Domestic and International Shipments

- Shipping rates are based on package weight and size (explained below and on the following page) and origin-to-destination distance (refer to pages 11 and 12 for Alaska Domestic, and pages 29 and 30 for Hawaii Domestic and page 53 for Export).

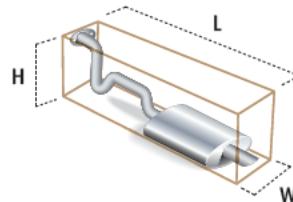
- Letter rates apply for domestic and international documents, correspondence and electronic media shipments that do not exceed eight ounces sent in an Express Envelope. Domestic letters less than or equal to eight ounces will be billed the Letter rate. Domestic letters greater than eight ounces will be billed by weight (rounded up to the next whole pound). International letters of two pounds or less will be billed at special Pak rates.

- Actual weight is the package weight rounded up to the next whole pound.

- Dimensional weight reflects package density, which is the amount of space a package occupies in relation to its actual weight. Dimensional weight may apply to all UPS domestic and international package services.

- Billable weight is the weight used to calculate the rate. For domestic and international services, the billable weight will be the greater of the dimensional weight as compared to the actual weight.

- **Irregularly Shaped Packages:**  
Measure boxes or containers that are not rectangular to determine the package measurements and whether the package is within maximum limits. Treat the irregularly shaped package as if it were in a regular rectangular box. Measure the length, width and height of the package from its extreme points.



- **Items Shipped in Bags:**  
*Shape* - When multiple items are shipped in a flexible container (e.g., burlap or plastic bag), the package

- measurements will be determined when the exterior is at rest. As this shape will differ from placement to placement, cubic size or package measurements will be made at the sole discretion of UPS.

- Tails* - A tail on an item shipped in a bag should be measured for the amount of space it takes up in a reasonably compressed fashion. Any tail that is created by placing an item in a bag must be compressed and taped to the body of the item.

- Packages that exceed UPS weight and size limits are not accepted for transportation. If found in the UPS system, they are subject to an Over Maximum Limits charge. Refer to page 52 or 75 for more information. For shipments over 150 pounds, refer to pages 76 to 81 for Less-Than-Truckload service.

*Follow the instructions on the next page to determine the billable weight for your shipments.*

Effective January 3, 2011

# Determine the Weight and Size

## For All Domestic and International Shipments (continued)

### How to determine billable weight.

#### 1. Determine actual weight.

Use a scale to determine the weight of the package. Round any fraction of a pound to the next whole pound for Express Envelopes (letters) over eight ounces and all other packages.

Letters less than or equal to eight ounces will be billed the Letter rate.

Letters greater than eight ounces will be billed by weight (rounded up to the next whole pound). International letters of two pounds or less will be billed at special Pak rates. Express Envelope (letter) shipments that do not exceed eight ounces qualify for the Letter rate.

International shipments sent in a UPS Pak that weigh two pounds or less and do not exceed \$100.00 in declared customs value qualify for the Pak rate.

#### 2. Determine dimensional weight.

Determine the package dimensions in inches. Multiply the package length by the width by the height. For each dimension, measure at the longest point, rounding each measurement to the nearest whole number (for example,

1.00 to 1.49 will be considered 1, and 1.50 to 1.99 will be considered 2).

The result is the cubic size in inches.

#### *For domestic shipments:*

**UPS Air Services shipments** – Divide the cubic size in inches by 166 to determine dimensional weight in pounds. Increase any fraction to the next whole pound.

**UPS Ground shipments** – If the cubic size of the package in inches is 5,184 or larger, divide the cubic size by 166 to determine dimensional weight in pounds. If the cubic size in inches is less than 5,184, use the actual weight of the package.

#### *For international shipments:*

For export shipments, divide the cubic size by 139 when measured in inches to determine the dimensional weight. Increase any fraction to the next whole pound.

#### 3. Determine billable weight.

Compare the package's actual weight to its dimensional weight. The greater of the two is the billable weight and should be used to calculate the rate.

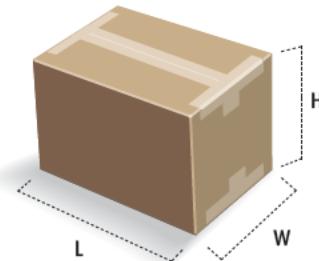
For multiple-package shipments, total the billable weight of all packages in the shipment.

A Large Package Surcharge may apply to domestic and international shipments.

A package is considered a "Large Package" when its length plus girth [(2 x width) + (2 x height)] combined exceeds 130 inches, but does not exceed the maximum UPS size of 165 inches.

Large Packages are subject to a minimum billable weight of 90 pounds. An Additional Handling charge will not be assessed when a Large Package Surcharge is applied.

**Note:** Size limits indicated by a box manufacturer may not reflect exterior dimensions of a package, including where a package may have bulges or otherwise may not be uniform across each plane, and should not be used as a substitute for actual length, width and height measurements in determining dimensional weight.



## Domestic

$$\boxed{\text{Dimensional Weight}} = \frac{L \times W \times H}{166}$$

L = Length in inches

W = Width in inches

H = Height in inches

## U.S. Export

$$\boxed{\text{Dimensional Weight}} = \frac{L \times W \times H}{139}$$

L = Length in inches

W = Width in inches

H = Height in inches

Effective January 3, 2011

# Documenting an Export Shipment

Visit [ups.com/intl\\_forms](http://ups.com/intl_forms) to download blank copies or view sample versions of invoices, certificates and/or declaration documents.

UPS uses export documents you prepare to properly declare your shipment to customs in the country of export. The documents and information are used to determine various export reporting requirements. This documentation may include:

- A commercial invoice.
- U.S. Electronic Export Information (E.E.I.), formerly known as Shipper's Export Declaration (S.E.D.).
- A Power of Attorney.
- A U.S. Certificate of Origin or a North American Free Trade Agreement (NAFTA) Certificate of Origin.
- Other documents based on value, nature and destination of shipment.

Visit [ups.com/intl\\_forms](http://ups.com/intl_forms) to download a blank document or view a sample of a completed document.

## **Document Shipments:**

A document is generally defined as a written, typed or printed communication of no commercial value. Visit [ups.com/importexport](http://ups.com/importexport) or call 1-800-782-7892 for a list of items that are classified as documents in your destination country. International documents shipped in an Express Envelope or in any other packaging generally do not require a commercial invoice or any other export forms. All documents to Canada except those shipped in an Express Envelope are subject to duties and taxes.

## ***Non-document Shipments:***

International shipments containing items other than documents typically require one original and two copies of a commercial invoice in addition to the UPS shipping label. Packages destined for Puerto Rico require one original and one copy of a commercial invoice in addition to the UPS Air Shipping Document. Please visit [ups.com/importexport](http://ups.com/importexport) or call 1-800-782-7892 for specific country requirements. In addition to the commercial invoice, you may need to include a U.S. Certificate of Origin, NAFTA Certificate of Origin or E.E.I., based upon the guidelines below.

**Commercial Invoice** – A commercial invoice is required for all shipments containing goods. The commercial invoice is the primary document used for import control, valuation and duty determination. The document identifies the products being shipped and their commercial values (i.e., generally the sales price between the shipper and its customer).

**U.S. Certificate of Origin** – This form may be required by some importing countries for certain commodities. Please see the list of countries which may require a U.S. Certificate of Origin at [ups.com/importexport](http://ups.com/importexport) or call 1-800-782-7892. The purpose of the form is to authenticate that the country of origin of the merchandise being shipped is the U.S. (e.g., that it is wholly produced or substantially transformed in the U.S.). UPS can prepare a U.S.

Certificate of Origin based on information from the shipper. Refer to page 72 for fees and more information.

**NAFTA Certificate of Origin** – This form is used by Canada, Mexico and the U.S. (including Puerto Rico) to determine if goods imported into their countries are products of one of the NAFTA countries and eligible for duty free or reduced duty treatment. To receive the benefits of reduced duty, you must attach the NAFTA Certificate of Origin to the commercial invoice if you have determined your commodity qualifies as a product of the U.S. under the NAFTA rules of origin and:

- The shipment is of U.S. or Canadian origin and is destined for Mexico with a value of \$1,000.00 USD or greater.
- The shipment is of U.S. or Mexican origin and is destined for Canada with a value of \$1,600.00 or greater in Canadian dollars.

Shipments valued less than the above amounts only require a statement on the commercial invoice requesting NAFTA preferential tariff treatment:

*"I certify that the goods referenced in this commercial invoice comply with the origin requirements specified for these goods in the North American Free Trade Agreement, and that further processing or assembly outside the territories of the parties has not occurred subsequent to processing or assembly in the NAFTA region."*

**Note:** International Dangerous Goods service requires a contract.

Effective January 3, 2011

# Documenting an Export Shipment

## **Electronic Export Information (E.E.I.) -**

E.E.I. provides general information about your export transaction to U.S. Census and Customs and Border Protection and is used by government agencies for foreign trade statistics and compliance with U.S. export controls. E.E.I. was formerly provided on a Shipper's Export Declaration (S.E.D.) form. The shipper in the U.S. is required to file E.E.I. generally in the following instances:

- If your shipment contains a commodity that has a value greater than \$2,500.00.
- If your shipment contains a commodity that requires an export license or is subject to an exemption from licensing under the International Traffic in Arms Regulations (ITAR).

E.E.I. generally is not required for shipments to Canada unless the commodities are being exported under an export license or ITAR license exemption or the shipment is destined for a third country via transshipment through Canada.

UPS WorldShip®, UPS Internet Shipping, UPS CampusShip®, the UPS Developer Kit and a UPS Ready® solution that supports full international service make it easy to complete a commercial invoice, U.S. Certificate of Origin, NAFTA Certificate of Origin, and to prepare electronic export information (E.E.I.). UPS WorldShip, UPS Internet Shipping and UPS CampusShip prompt you to complete required export documentation as you process an international shipment. Additionally, UPS WorldShip enables you to automate international documentation preparation through data import capabilities.

Enclose all required export documentation in the UPS Waybill pouch or in an envelope marked "Export Documents." Securely affix pouch or envelope to the lead package.

### ***Special Note for E.E.I. Filers:***

In order to file E.E.I. electronically, users can log on directly to the U.S. Government Automated Export System (AES) website at [aesdirect.gov](http://aesdirect.gov) to file

the appropriate information for their UPS shipment. UPS recommends electronic filing with AESDirect as the preferred method for E.E.I. filing. UPS WorldShip, UPS Internet Shipping, UPS CampusShip and some UPS Ready solutions connect to AESDirect to allow customers to file their E.E.I. electronically with the U.S. Census and Customs and Border Protection. UPS does not charge a service fee when you file your E.E.I. with AESDirect.

UPS can file or create and file E.E.I. on behalf of the shipper; however, all required data must be provided to UPS and the shipper must grant UPS Power of Attorney. UPS must obtain the shipper's EIN (Employer Identification Number), also known as the Tax ID number, and data about the goods and consignees in order to file E.E.I., including the harmonized tariff code (Schedule B) and a description of the goods. A shipment will be delayed if all required information necessary to file E.E.I. has not been provided. Refer to page 72 for fees.

**Note:** E.E.I.s must include the Employer Identification Number (EIN) of the exporter. Before creating an E.E.I. shipment, you can obtain an EIN free of charge from the IRS by visiting [irs.gov](http://irs.gov) or calling 1-800-829-4933.

Effective January 3, 2011

## Alaska – Domestic

# Determine the Zone

**DOMESTIC SHIPMENTS, INCLUDING PUERTO RICO**

### UPS Air Services Zone Charts

#### Zones for UPS Air Services within Alaska

DESTINATION ZIP CODES	ZONES
99501-24	22
99540	22
99547-55	26
99556	22
99557-59	26
99561	26
99563-66	26
99567-68	22
99569	26
99571	26
99572	22
99573-76	26
99577	22
99578-81	26
99583-86	26
99587	22
99588-91	26
99602	26
99603	22
99604	26
99605	22
99606-09	26
99610-11	22
99612-15	26
99619-22	26
99624-28	26
99630	26
99631	22
99632-34	26
99635	22
99636-38	26
99639	22
99640-41	26
99643-44	26
99645	22
99647-53	26
99654	22

**Important:** In addition to determining the billable weight of a package, the destination zone is also needed to determine the rate for each domestic service option.

- Determine the zone for your shipment from the appropriate charts.
- Service to and from points in zone 26 may require one or more additional days.
- A dash (-) means service is not available.

#### Zones for UPS Air Services to the 48 Contiguous States

SERVICES	ZONES
UPS Next Day Air® Early A.M.®	24
UPS Next Day Air®	24
UPS Next Day Air Saver®	20
UPS 2nd Day Air A.M.®	18
UPS 2nd Day Air®	14

DESTINATION ZIP CODES		ZONES	
		UPS Next Day Air	UPS 2nd Day Air
006-007	24	14	
009	24	14	
96701	24	14	
96703-05	26	–	
96706-07	24	14	
96708	26	–	
96709	24	14	
96710	26	–	
96712	24	14	
96713	26	–	
96717	24	14	
96718-22	26	–	
96725-29	26	–	
96730-31	24	14	
96732-33	26	–	
96734	24	14	
96737-43	26	–	
96744	24	14	
96745-57	26	–	
96759	24	14	
96760-61	26	–	
96762	24	14	
96763-81	26	–	
96782	24	14	
96783-85	26	–	
96786	24	14	
96788	26	–	
96789	24	14	
96790	26	–	
96791-92	24	14	
96793	26	–	
96795	24	14	
96796	26	–	
96797	24	14	
96801-28	24	14	
96830-34	24	14	
96835-50	24	14	
96853-54	24	14	
96857-63	24	14	

#### Zones for UPS Air Services to Hawaii and Puerto Rico

Effective January 3, 2011

## Alaska – Domestic

# Determine the Zone

### DOMESTIC SHIPMENTS, INCLUDING PUERTO RICO

#### UPS Ground Service Zone Charts

##### UPS Ground Service Areas:

UPS Ground service to the 48 contiguous states, Hawaii and Puerto Rico is available only from the ZIP Codes shown in the chart below.

UPS Ground service for intra-Alaska shipments is available only to and from the ZIP Codes in this chart.

LOCATION	ZIP CODE	AREA
Anchor Point	99556	C
Anchorage	99501-04	A
	99507-24	A
Chugiak	99567	A
Clam Gulch	99568	C
Cooper Landing	99572	C
Eagle River	99577	A
Eielson AFB	99702	B
Elmendorf AFB	99506	A
Fairbanks	99701	B
	99706-12	B
	99775	B
Fort Richardson	99505	A
Fort Wainwright	99703	B
Girdwood	99587	A
Homer	99603	C
Hope	99605	C
Indian	99540	A
Kasilof	99610	C
Kenai	99611	C
Moose Pass	99631	C
Nikiski	99635	C
Nikolaevsk	99556	C
Ninilchik	99639	C
North Pole	99705	B
Palmer	99645	A
Seward	99664	C
Soldotna	99669	C
Sterling	99672	C
Wasilla	99654	A
	99687	A

##### UPS Ground (Intra-Alaska):

Match the origin and destination areas in the UPS Ground (Intra-Alaska) Zone Chart to determine your zone.

**Example:** For a UPS Ground (Intra-Alaska) shipment from ZIP Code 99556 (Area C) to ZIP Code 99654 (Area A), the zone is 2.

##### UPS Ground Zone Chart (Intra-Alaska)

ORIGIN AREA	DESTINATION AREA		
	A	B	C
A	2	2	2
B	2	2	3
C	2	3	2

##### UPS Ground (Service to the 48 Contiguous States):

Using the first three digits of the destination ZIP Code™, determine the zone by referring to the zone chart below.

##### UPS Ground Zone Chart

ZIP CODE PREFIXES	ZONES	ZIP CODE PREFIXES	ZONES
004-005	8	650-655	7
010-089	8	656-676	6
100-199	8	677	5
200-299	8	678	6
300-339	8	679	5
341-349	8	680-692	6
350-358	7	693	5
359-364	8	700-709	7
365-367	7	710-711	6
368	8	712-717	7
369-372	7	718	6
373-374	8	719-725	7
375	7	726-727	6
376-379	8	728	7
380-384	7	729-738	6
385	8	739	5
386-397	7	740-775	6
398-399	8	776-777	7
400-418	8	778-789	6
420-424	7	790-791	5
425-459	8	792	6
460-466	7	793-794	5
467-468	8	795-796	6
469	7	797-799	5
470-473	8	800-838	5
474-479	7	840-853	4
480-497	8	854	3
498-499	7	855-863	4
500-504	7	864	3
505	6	865	4
506-507	7	870-872	5
508	6	873-874	4
509	7	875-885	5
510-516	6	889-892	3
520-560	7	893-898	4
561	6	900-935	2
562-567	7	936-939	3
570-581	6	940-942	4
582	7	943	3
583-588	6	944-949	4
590-591	5	950-953	3
592-593	6	954-961	4
594	5	970-974	5
595	6	975-976	4
596-599	5	977-986	5
600-639	7	988-994	5
640-649	6		

##### UPS Ground to Hawaii and Puerto Rico

DESTINATION ZIP CODES	ZONES	UPS Ground
006-007	11	
009	11	
96701	9	
96703-05	10	
96706-07	9	
96708	10	
96709	9	
96710	10	
96712	9	
96713	10	
96717	9	
96718-22	10	
96725-29	10	
96730-31	9	
96732-33	10	
96734	9	
96737-43	10	
96744	9	
96745-57	10	
96759	9	
96760-61	10	
96762	9	
96763-81	10	
96782	9	
96783-85	10	
96786	9	
96788	10	
96789	9	
96790	10	
96791-92	9	
96793	10	
96795	9	
96796	10	
96797	9	
96801-28	9	
96830-34	9	
96835-50	9	
96853-54	9	
96857-63	9	

Effective January 3, 2011

**Alaska – Domestic****UPS Next Day Air® Early A.M.®****GUARANTEED OVERNIGHT BY 8:00 A.M.\***

Zones	22	24
	Alaska Metro	48 Contiguous States, Hawaii Metro and Puerto Rico
Letter**	\$53.50	\$55.50
1 Lbs.	61.50	69.50
2	65.00	71.80
3	69.10	76.90
4	71.90	81.60
5	75.20	86.70
6	78.10	91.50
7	81.40	95.40
8	84.80	99.00
9	87.20	102.40
10	90.30	106.00
11	93.10	109.40
12	95.80	112.70
13	98.90	116.10
14	101.40	119.70
15	104.80	123.10
16	107.20	126.40
17	109.80	129.10
18	112.00	131.60
19	113.80	134.50
20	115.90	137.60
21	118.40	140.60
22	121.10	143.00
23	123.50	145.40
24	126.10	148.00
25	128.00	150.10

Refer to pages 47 to 52 for value-added services rates and other charges.

- Any fraction of a pound more than the weight shown in the rate chart is rounded up to the next whole pound.
- For large or heavy packages, additional charges may apply. Refer to pages 7 and 8 for more information.
- Dimensional weight may apply. Refer to pages 7 and 8 for more information.

Zones	22	24
	Alaska Metro	48 Contiguous States, Hawaii Metro and Puerto Rico
26 Lbs.	\$130.20	\$153.10
27	132.40	156.20
28	134.20	158.60
29	136.60	161.80
30	138.80	164.70
31	141.10	168.20
32	143.20	170.70
33	145.30	173.30
34	148.10	176.50
35	150.10	179.40
36	152.50	180.20
37	153.50	182.90
38	155.40	186.00
39	157.90	189.50
40	160.10	192.80
41	163.00	195.70
42	165.50	198.50
43	167.50	200.60
44	170.00	202.50
45	173.00	205.40
46	175.70	207.60
47	178.10	209.50
48	180.20	211.20
49	182.30	214.00
50	185.30	216.70

\*Visit ups.com® or call 1-800-Pick-UPS® for guarantee details, service availability, delivery time commitments or to request a pickup.

\*\*The Letter rate applies only to documents, correspondence and electronic media shipments that do not exceed eight ounces sent in an Express Envelope. Express Envelopes exceeding eight ounces are subject to the rate corresponding to the weight of

Zones	22	24
	Alaska Metro	48 Contiguous States, Hawaii Metro and Puerto Rico
51 Lbs.	\$186.60	\$219.30
52	188.70	220.60
53	190.60	221.10
54	192.60	221.30
55	192.90	222.40
56	195.70	226.60
57	198.00	231.20
58	200.90	234.40
59	204.90	241.90
60	209.30	249.90
61	214.10	258.30
62	217.40	262.40
63	221.30	266.70
64	224.50	270.60
65	227.70	274.10
66	231.00	278.80
67	234.60	283.40
68	237.80	287.30
69	241.40	291.00
70	245.10	295.20

the Express Envelope. Express Envelopes are not recommended for shipments of electronic media containing sensitive personal information.

Effective January 3, 2011

**Alaska – Domestic****UPS Next Day Air® Early A.M.®****GUARANTEED OVERNIGHT BY 8:00 A.M.\***

Zones	22	24
	Alaska Metro	48 Contiguous States, Hawaii Metro and Puerto Rico
71 Lbs.	\$248.60	\$299.30
72	251.50	303.40
73	255.00	307.30
74	258.30	311.50
75	261.90	315.70
76	265.50	319.70
77	269.10	323.90
78	272.40	327.40
79	275.90	331.20
80	279.50	336.00
81	282.40	339.50
82	286.20	343.40
83	289.50	347.40
84	293.20	351.10
85	296.40	354.90
86	300.00	358.90
87	302.90	363.20
88	305.60	366.60
89	308.90	370.80
90	312.50	375.30
91	316.60	379.30
92	319.90	383.10
93	323.40	386.60
94	326.60	390.90
95	330.20	395.20
96	333.40	399.00
97	336.70	403.40
98	339.80	406.80
99	343.60	410.70
100	347.60	413.80

Refer to pages 47 to 52 for value-added services rates and other charges.

- Any fraction of a pound more than the weight shown in the rate chart is rounded up to the next whole pound.

- For large or heavy packages, additional charges may apply. Refer to pages 7 and 8 for more information.

Zones	22	24
	Alaska Metro	48 Contiguous States, Hawaii Metro and Puerto Rico
101 Lbs.	\$350.80	\$417.70
102	354.30	420.90
103	357.30	424.40
104	360.30	428.20
105	363.90	431.80
106	368.00	435.70
107	371.30	439.00
108	374.90	443.20
109	378.10	446.70
110	381.90	450.50
111	385.20	454.90
112	388.90	458.70
113	391.50	462.90
114	395.60	466.20
115	398.90	470.30
116	402.20	474.20
117	404.90	478.30
118	409.00	482.30
119	412.10	486.00
120	415.80	489.70
121	418.60	493.60
122	422.30	497.50
123	425.30	500.70
124	428.20	504.50
125	431.90	509.30
126	435.80	512.60
127	439.10	516.10
128	442.00	519.50
129	444.90	523.50
130	447.50	527.10

- Dimensional weight may apply. Refer to pages 7 and 8 for more information.

- A Heavy Package sticker is required for any package weighing more than 70 pounds.

- Express Envelopes are not recommended for shipments of electronic media containing sensitive personal information.

Zones	22	24
	Alaska Metro	48 Contiguous States, Hawaii Metro and Puerto Rico
131 Lbs.	\$451.10	\$531.10
132	453.80	535.20
133	457.10	538.80
134	459.60	543.10
135	462.90	546.70
136	465.70	550.50
137	468.60	554.00
138	472.00	558.10
139	474.90	562.10
140	478.10	565.20
141	480.70	569.10
142	484.00	572.60
143	486.90	576.70
144	490.20	580.60
145	493.00	584.60
146	496.00	588.50
147	499.30	592.30
148	502.20	596.70
149	505.30	600.50
150	508.10	604.90
Dimensional Weight of More Than 150 Lbs.**		
Price Per Pound	3.19	3.83

\*Visit ups.com® or call 1-800-Pick-UPS® for guarantee details, service availability, delivery time commitments or to request a pickup.

\*\*For each package with a dimensional weight of more than 150 pounds, multiply the weight by the price per pound and add \$31.00.

Effective January 3, 2011

**Alaska – Domestic****UPS Next Day Air®****GUARANTEED OVERNIGHT BY 10:30 A.M.\***

Zones	22	24	26
	Alaska Metro	48 Contiguous States, Hawaii Metro and Puerto Rico	Alaska/ Hawaii Extended
Letter**	\$22.50	\$24.50	\$34.30
1 Lbs.	30.50	38.50	52.90
2	34.00	40.80	56.90
3	38.10	45.90	63.00
4	40.90	50.60	68.90
5	44.20	55.70	74.10
6	47.10	60.50	79.80
7	50.40	64.40	85.80
8	53.80	68.00	90.90
9	56.20	71.40	95.80
10	59.30	75.00	99.80
11	62.10	78.40	103.80
12	64.80	81.70	107.00
13	67.90	85.10	110.30
14	70.40	88.70	113.80
15	73.80	92.10	117.50
16	76.20	95.40	121.70
17	78.80	98.10	124.70
18	81.00	100.60	128.00
19	82.80	103.50	130.40
20	84.90	106.60	134.00
21	87.40	109.60	136.70
22	90.10	112.00	139.70
23	92.50	114.40	142.30
24	95.10	117.00	144.80
25	97.00	119.10	147.70

Refer to pages 47 to 52 for value-added services rates and other charges.

- Any fraction of a pound more than the weight shown in the rate chart is rounded up to the next whole pound.
- For large or heavy packages, additional charges may apply. Refer to pages 7 and 8 for more information.
- Dimensional weight may apply. Refer to pages 7 and 8 for more information.

Zones	22	24	26
	Alaska Metro	48 Contiguous States, Hawaii Metro and Puerto Rico	Alaska/ Hawaii Extended
26 Lbs.	\$99.20	\$122.10	\$150.80
27	101.40	125.20	153.70
28	103.20	127.60	157.00
29	105.60	130.80	160.20
30	107.80	133.70	164.10
31	110.10	137.20	167.40
32	112.20	139.70	170.10
33	114.30	142.30	173.40
34	117.10	145.50	177.00
35	119.10	148.40	180.50
36	121.50	149.20	184.40
37	122.50	151.90	188.00
38	124.40	155.00	191.60
39	126.90	158.50	195.30
40	129.10	161.80	198.20
41	132.00	164.70	201.50
42	134.50	167.50	204.60
43	136.50	169.60	208.10
44	139.00	171.50	211.10
45	142.00	174.40	214.00
46	144.70	176.60	217.30
47	147.10	178.50	220.00
48	149.20	180.20	223.00
49	151.30	183.00	225.40
50	154.30	185.70	228.80

\*Visit [ups.com®](http://ups.com) or call 1-800-Pick-UPS® for guarantee details, service availability, delivery time commitments or to request a pickup.

\*\*The Letter rate applies only to documents, correspondence and electronic media shipments that do not exceed eight ounces sent in an Express Envelope. Express Envelopes exceeding eight ounces are subject to the rate corresponding to the weight of

Zones	22	24	26
	Alaska Metro	48 Contiguous States, Hawaii Metro and Puerto Rico	Alaska/ Hawaii Extended
51 Lbs.	\$155.60	\$188.30	\$231.60
52	157.70	189.60	234.80
53	159.60	190.10	238.00
54	161.60	190.30	241.10
55	161.90	191.40	244.70
56	164.70	195.60	248.40
57	167.00	200.20	252.40
58	169.90	203.40	256.30
59	173.90	210.90	260.10
60	178.30	218.90	265.00
61	183.10	227.30	269.50
62	186.40	231.40	274.10
63	190.30	235.70	279.30
64	193.50	239.60	283.50
65	196.70	243.10	288.00
66	200.00	247.80	292.60
67	203.60	252.40	297.10
68	206.80	256.30	301.70
69	210.40	260.00	306.40
70	214.10	264.20	311.30

the Express Envelope. Express Envelopes are not recommended for shipments of electronic media containing sensitive personal information.

Effective January 3, 2011

**Alaska – Domestic****UPS Next Day Air®****GUARANTEED OVERNIGHT BY 10:30 A.M.\***

Zones	22	24	26
	Alaska Metro	48 Contiguous States, Hawaii Metro and Puerto Rico	Alaska/ Hawaii Extended
71 Lbs.	\$217.60	\$268.30	\$316.20
72	220.50	272.40	320.00
73	224.00	276.30	324.50
74	227.30	280.50	329.00
75	230.90	284.70	333.10
76	234.50	288.70	338.10
77	238.10	292.90	342.10
78	241.40	296.40	346.20
79	244.90	300.20	350.50
80	248.50	305.00	355.30
81	251.40	308.50	359.80
82	255.20	312.40	364.20
83	258.50	316.40	368.90
84	262.20	320.10	372.70
85	265.40	323.90	377.30
86	269.00	327.90	381.70
87	271.90	332.20	385.80
88	274.60	335.60	389.60
89	277.90	339.80	393.60
90	281.50	344.30	398.50
91	285.60	348.30	403.50
92	288.90	352.10	407.30
93	292.40	355.60	411.90
94	295.60	359.90	415.90
95	299.20	364.20	420.50
96	302.40	368.00	426.00
97	305.70	372.40	430.80
98	308.80	375.80	435.40
99	312.60	379.70	439.30
100	316.60	382.80	443.20

Refer to pages 47 to 52 for value-added services rates and other charges.

- Any fraction of a pound more than the weight shown in the rate chart is rounded up to the next whole pound.
- For large or heavy packages, additional charges may apply. Refer to pages 7 and 8 for more information.

Zones	22	24	26
	Alaska Metro	48 Contiguous States, Hawaii Metro and Puerto Rico	Alaska/ Hawaii Extended
101 Lbs.	\$319.80	\$386.70	\$446.50
102	323.30	389.90	450.40
103	326.30	393.40	453.80
104	329.30	397.20	458.00
105	332.90	400.80	461.90
106	337.00	404.70	466.40
107	340.30	408.00	470.70
108	343.90	412.20	474.60
109	347.10	415.70	478.80
110	350.90	419.50	482.90
111	354.20	423.90	487.00
112	357.90	427.70	490.90
113	360.50	431.90	495.00
114	364.60	435.20	498.80
115	367.90	439.30	503.20
116	371.20	443.20	507.10
117	373.90	447.30	511.00
118	378.00	451.30	515.70
119	381.10	455.00	519.60
120	384.80	458.70	523.90
121	387.60	462.60	528.20
122	391.30	466.50	532.40
123	394.30	469.70	536.80
124	397.20	473.50	541.00
125	400.90	478.30	546.20
126	404.80	481.60	550.50
127	408.10	485.10	555.10
128	411.00	488.50	559.50
129	413.90	492.50	563.40
130	416.50	496.10	567.90

- Dimensional weight may apply. Refer to pages 7 and 8 for more information.
- A Heavy Package sticker is required for any package weighing more than 70 pounds.
- Express Envelopes are not recommended for shipments of electronic media containing sensitive personal information.

Zones	22	24	26
	Alaska Metro	48 Contiguous States, Hawaii Metro and Puerto Rico	Alaska/ Hawaii Extended
131 Lbs.	\$420.10	\$500.10	\$571.10
132	422.80	504.20	576.00
133	426.10	507.80	579.90
134	428.60	512.10	584.10
135	431.90	515.70	588.80
136	434.70	519.50	593.00
137	437.60	523.00	597.90
138	441.00	527.10	601.70
139	443.90	531.10	606.10
140	447.10	534.20	609.60
141	449.70	538.10	614.30
142	453.00	541.60	618.60
143	455.90	545.70	622.40
144	459.20	549.60	627.20
145	462.00	553.60	631.40
146	465.00	557.50	636.10
147	468.30	561.30	640.90
148	471.20	565.70	645.20
149	474.30	569.50	650.00
150	477.10	573.90	654.00
Dimensional Weight of More Than 150 Lbs.**			
Price Per Pound	3.19	3.83	4.36

\*Visit ups.com® or call 1-800-Pick-UPS® for guarantee details, service availability, delivery time commitments or to request a pickup.

\*\*For each package with a dimensional weight of more than 150 pounds, multiply the weight by the price per pound.

Effective January 3, 2011

**Alaska – Domestic****UPS Next Day Air Saver®****GUARANTEED OVERNIGHT BY 3:00 P.M.\***

Zone	20
	48 Contiguous States
Letter**	\$22.90
1 Lbs.	32.40
2	35.20
3	38.50
4	41.90
5	45.60
6	49.70
7	52.50
8	55.60
9	59.60
10	62.80
11	64.30
12	68.60
13	71.20
14	74.00
15	77.00
16	78.60
17	80.80
18	86.20
19	89.60
20	90.60
21	92.00
22	95.60
23	96.80
24	99.50
25	101.80
26	104.80
27	107.30
28	109.50
29	111.70
30	114.90

Refer to pages 47 to 52 for value-added services rates and other charges.

- Any fraction of a pound more than the weight shown in the rate chart is rounded up to the next whole pound.
- For large or heavy packages, additional charges may apply. Refer to pages 7 and 8 for more information.
- Dimensional weight may apply. Refer to pages 7 and 8 for more information.

Zone	20
	48 Contiguous States
31 Lbs.	\$117.30
32	120.10
33	122.90
34	125.50
35	128.20
36	131.30
37	134.30
38	136.90
39	140.10
40	142.90
41	145.80
42	148.50
43	150.80
44	153.10
45	155.80
46	158.40
47	161.50
48	163.80
49	166.20
50	168.80
51	171.90
52	175.00
53	177.60
54	180.60
55	183.40
56	186.70
57	190.30
58	193.50
59	197.00
60	201.00

- A Heavy Package sticker is required for any package weighing more than 70 pounds.

\*Visit [ups.com](http://ups.com)® or call 1-800-Pick-UPS® for guarantee details, service availability, delivery time commitments or to request a pickup.

\*\*The Letter rate applies only to documents, correspondence and electronic media shipments that do not exceed eight ounces sent in an Express

Zone	20
	48 Contiguous States
61 Lbs.	\$204.60
62	208.20
63	212.20
64	215.90
65	219.70
66	223.50
67	227.10
68	230.90
69	234.20
70	238.00
71	242.80
72	246.50
73	250.70
74	254.40
75	258.70
76	262.20
77	266.00
78	269.80
79	273.40
80	277.10
81	280.50
82	284.30
83	287.90
84	291.10
85	294.70

Envelope. Express Envelopes exceeding eight ounces are subject to the rate corresponding to the weight of the Express Envelope. Express Envelopes are not recommended for shipments of electronic media containing sensitive personal information.

Effective January 3, 2011

**Alaska – Domestic****UPS Next Day Air Saver®****GUARANTEED OVERNIGHT BY 3:00 P.M.\***

Zone	20
	48 Contiguous States
86 Lbs.	\$298.60
87	301.70
88	305.50
89	308.50
90	312.40
91	315.30
92	319.20
93	322.30
94	326.10
95	329.40
96	332.90
97	336.40
98	339.90
99	343.30
100	346.20
101	349.80
102	353.70
103	357.10
104	360.90
105	364.40
106	368.30
107	371.70
108	374.70
109	377.70
110	381.70

Refer to pages 47 to 52 for value-added services rates and other charges.

- Any fraction of a pound more than the weight shown in the rate chart is rounded up to the next whole pound.
- For large or heavy packages, additional charges may apply. Refer to pages 7 and 8 for more information.

Zone	20
	48 Contiguous States
111 Lbs.	\$385.40
112	388.90
113	392.30
114	395.80
115	398.80
116	401.90
117	405.30
118	408.80
119	412.00
120	415.10
121	418.30
122	421.60
123	425.00
124	428.30
125	431.80
126	435.20
127	438.30
128	441.50
129	444.80
130	448.10
131	452.00
132	455.60
133	458.90
134	462.50
135	465.70

- Dimensional weight may apply. Refer to pages 7 and 8 for more information.
- A Heavy Package sticker is required for any package weighing more than 70 pounds.
- Express Envelopes are not recommended for shipments of electronic media containing sensitive personal information.

Zone	20
	48 Contiguous States
136 Lbs.	\$469.20
137	472.80
138	476.00
139	479.60
140	483.00
141	486.40
142	490.40
143	493.90
144	497.10
145	501.00
146	504.40
147	507.50
148	510.90
149	514.30
150	518.10
Dimensional Weight of More Than 150 Lbs.**	
Price Per Pound	3.46

\*Visit ups.com® or call 1-800-Pick-UPS® for guarantee details, service availability, delivery time commitments or to request a pickup.

\*\*For each package with a dimensional weight of more than 150 pounds, multiply the weight by the price per pound.

Effective January 3, 2011

**Alaska – Domestic****UPS 2nd Day Air A.M.<sup>®</sup>****GUARANTEED TWO-DAY BY 10:30 A.M.\***

Zone	18
	48 Contiguous States
Letter**	\$17.90
1 Lbs.	19.00
2	21.40
3	24.50
4	28.60
5	31.60
6	35.20
7	38.70
8	42.20
9	45.70
10	49.30
11	51.30
12	54.40
13	56.20
14	58.00
15	61.30
16	63.90
17	65.80
18	68.00
19	70.20
20	72.20
21	74.50
22	76.50
23	79.30
24	82.10
25	83.30
26	85.30
27	87.30
28	89.40
29	91.70
30	93.90

Refer to pages 47 to 52 for value-added services rates and other charges.

- Any fraction of a pound more than the weight shown in the rate chart is rounded up to the next whole pound.
- For large or heavy packages, additional charges may apply. Refer to pages 7 and 8 for more information.
- Dimensional weight may apply. Refer to pages 7 and 8 for more information.

Zone	18
	48 Contiguous States
31 Lbs.	\$95.90
32	97.60
33	99.80
34	101.90
35	103.80
36	106.10
37	108.40
38	110.80
39	113.60
40	115.90
41	118.50
42	121.00
43	123.60
44	125.60
45	127.80
46	130.10
47	132.40
48	134.40
49	136.20
50	138.50
51	141.10
52	142.80
53	145.50
54	147.70
55	150.10
56	152.40
57	154.80
58	157.30
59	159.40
60	162.00

- A Heavy Package sticker is required for any package weighing more than 70 pounds.

\*Visit [ups.com](http://ups.com)<sup>®</sup> or call 1-800-Pick-UPS<sup>®</sup> for guarantee details, service availability, delivery time commitments or to request a pickup.

\*\*The Letter rate applies only to documents, correspondence and electronic media shipments that do not exceed eight ounces sent in an Express

Zone	18
	48 Contiguous States
61 Lbs.	\$164.40
62	166.60
63	169.40
64	172.10
65	174.40
66	177.00
67	179.50
68	181.40
69	184.00
70	186.40
71	189.30
72	192.00
73	195.00
74	197.80
75	200.60
76	203.20
77	206.10
78	208.60
79	211.30
80	213.90

Envelope. Express Envelopes exceeding eight ounces are subject to the rate corresponding to the weight of the Express Envelope. Express Envelopes are not recommended for shipments of electronic media containing sensitive personal information.

Effective January 3, 2011

**Alaska – Domestic****UPS 2nd Day Air A.M.<sup>®</sup>****GUARANTEED TWO-DAY BY 10:30 A.M.\***

Zone	18
	48 Contiguous States
81 Lbs.	\$216.20
82	219.00
83	221.20
84	223.30
85	225.80
86	228.10
87	230.80
88	233.10
89	235.80
90	238.50
91	240.80
92	243.50
93	246.00
94	248.60
95	250.70
96	252.70
97	255.10
98	257.30
99	259.70
100	261.60
101	264.30
102	266.70
103	269.30
104	272.00
105	274.40

Refer to pages 47 to 52 for value-added services rates and other charges.

- Any fraction of a pound more than the weight shown in the rate chart is rounded up to the next whole pound.
- For large or heavy packages, additional charges may apply. Refer to pages 7 and 8 for more information.

Zone	18
	48 Contiguous States
106 Lbs.	\$277.20
107	279.70
108	281.80
109	284.50
110	287.20
111	290.20
112	292.90
113	295.60
114	297.90
115	300.40
116	302.90
117	305.70
118	308.30
119	310.60
120	313.20
121	315.80
122	318.50
123	320.90
124	323.60
125	326.10
126	328.30
127	331.00
128	333.70
129	336.20
130	338.40

- Dimensional weight may apply. Refer to pages 7 and 8 for more information.
- A Heavy Package sticker is required for any package weighing more than 70 pounds.
- Express Envelopes are not recommended for shipments of electronic media containing sensitive personal information.

Zone	18
	48 Contiguous States
131 Lbs.	\$340.90
132	343.60
133	346.10
134	348.70
135	351.50
136	354.60
137	357.00
138	359.00
139	361.70
140	364.20
141	366.80
142	369.50
143	372.20
144	374.60
145	376.70
146	379.60
147	382.50
148	385.20
149	388.10
150	391.30
Dimensional Weight of More Than 150 Lbs.**	
Price Per Pound	2.61

\*Visit ups.com<sup>®</sup> or call 1-800-Pick-UPS<sup>®</sup> for guarantee details, service availability, delivery time commitments or to request a pickup.

\*\*For each package with a dimensional weight of more than 150 pounds, multiply the weight by the price per pound.

Effective January 3, 2011

**Alaska – Domestic****UPS 2nd Day Air®****GUARANTEED TWO-DAY\***

Zone	14
	48 Contiguous States, Hawaii Metro and Puerto Rico
Letter**	\$16.90
1 Lbs.	18.30
2	20.60
3	23.40
4	27.10
5	29.90
6	33.50
7	36.70
8	39.80
9	43.20
10	46.40
11	48.50
12	51.50
13	53.30
14	55.30
15	58.50
16	60.20
17	62.20
18	64.30
19	66.60
20	68.90
21	70.50
22	72.70
23	75.40
24	77.70
25	79.50
26	81.40
27	83.10
28	85.00
29	87.40
30	89.10

Refer to pages 47 to 52 for value-added services rates and other charges.

- Any fraction of a pound more than the weight shown in the rate chart is rounded up to the next whole pound.
- For large or heavy packages, additional charges may apply. Refer to pages 7 and 8 for more information.
- Dimensional weight may apply. Refer to pages 7 and 8 for more information.

Zone	14
	48 Contiguous States, Hawaii Metro and Puerto Rico
31 Lbs.	\$90.90
32	92.80
33	95.00
34	97.20
35	99.10
36	101.30
37	103.60
38	105.70
39	107.90
40	110.00
41	112.10
42	114.70
43	117.10
44	119.50
45	121.80
46	123.80
47	125.80
48	127.60
49	129.90
50	132.20
51	134.40
52	136.50
53	138.80
54	140.60
55	142.90
56	144.50
57	146.70
58	149.20
59	151.50
60	154.00

- A Heavy Package sticker is required for any package weighing more than 70 pounds.

\*Visit [ups.com](http://ups.com)® or call 1-800-Pick-UPS® for guarantee details, service availability, delivery time commitments or to request a pickup.

\*\*The Letter rate applies only to documents, correspondence and electronic media shipments that do not exceed eight ounces sent in an Express

Zone	14
	48 Contiguous States, Hawaii Metro and Puerto Rico
61 Lbs.	\$156.50
62	158.80
63	161.30
64	163.80
65	166.20
66	168.40
67	170.80
68	173.10
69	175.70
70	178.20
71	180.60
72	183.40
73	186.10
74	188.60
75	190.90
76	193.30
77	195.60
78	198.00
79	200.30
80	203.00

Envelope. Express Envelopes exceeding eight ounces are subject to the rate corresponding to the weight of the Express Envelope. Express Envelopes are not recommended for shipments of electronic media containing sensitive personal information.

Effective January 3, 2011

**Alaska – Domestic****UPS 2nd Day Air®****GUARANTEED TWO-DAY\***

Zone	14
	48 Contiguous States, Hawaii Metro and Puerto Rico
81 Lbs.	\$205.30
82	207.70
83	210.10
84	212.50
85	214.80
86	217.10
87	219.50
88	221.80
89	224.20
90	227.10
91	229.60
92	231.90
93	234.20
94	236.80
95	239.20
96	241.50
97	243.60
98	245.80
99	248.10
100	250.40
101	252.70
102	255.20
103	257.50
104	259.80
105	262.00

Refer to pages 47 to 52 for value-added services rates and other charges.

- Any fraction of a pound more than the weight shown in the rate chart is rounded up to the next whole pound.
- For large or heavy packages, additional charges may apply. Refer to pages 7 and 8 for more information.

Zone	14
	48 Contiguous States, Hawaii Metro and Puerto Rico
106 Lbs.	\$264.40
107	266.60
108	268.70
109	271.60
110	274.10
111	276.60
112	278.60
113	280.90
114	283.20
115	285.70
116	288.40
117	290.60
118	292.80
119	295.10
120	297.50
121	300.00
122	302.50
123	304.70
124	307.50
125	310.10
126	312.70
127	315.10
128	317.50
129	319.80
130	322.30

- Dimensional weight may apply. Refer to pages 7 and 8 for more information.
- A Heavy Package sticker is required for any package weighing more than 70 pounds.
- Express Envelopes are not recommended for shipments of electronic media containing sensitive personal information.

Zone	14
	48 Contiguous States, Hawaii Metro and Puerto Rico
131 Lbs.	\$324.90
132	327.40
133	329.60
134	332.40
135	335.00
136	337.70
137	340.60
138	343.30
139	345.70
140	348.10
141	350.60
142	352.90
143	355.20
144	357.60
145	359.80
146	362.50
147	365.20
148	367.80
149	370.80
150	373.50
Dimensional Weight of More Than 150 Lbs.**	
Price Per Pound	2.49

\*Visit ups.com® or call 1-800-Pick-UPS® for guarantee details, service availability, delivery time commitments or to request a pickup.

\*\*For each package with a dimensional weight of more than 150 pounds, multiply the weight by the price per pound.

Effective January 3, 2011

**Alaska – Domestic****UPS Ground****GUARANTEED DAY-DEFINITE\***

Zones	2	3	4	5	6	7	8	9†	10†	11†
1 Lbs.	\$9.55	\$9.63	\$9.75	\$9.82	\$9.88	\$10.02	\$10.08	\$16.12	\$24.90	\$16.40
2	10.35	10.41	10.47	10.60	10.67	10.79	10.89	18.73	28.80	18.83
3	11.91	12.18	12.44	12.50	12.64	12.69	12.89	21.44	33.00	21.36
4	13.56	13.88	14.26	14.46	14.53	14.68	14.93	24.04	36.90	23.92
5	15.31	15.71	16.10	16.49	16.57	16.68	16.93	26.87	41.40	26.69
6	17.15	17.60	18.00	18.38	18.59	18.79	19.04	29.91	46.10	29.68
7	19.04	19.62	19.95	20.37	20.62	20.81	21.20	33.10	50.70	32.68
8	21.06	21.65	21.86	22.32	22.65	22.91	23.29	35.68	54.90	35.56
9	23.09	23.63	23.87	24.35	24.66	25.01	25.39	38.74	59.60	38.46
10	25.02	25.53	25.86	26.37	26.75	27.09	27.53	41.69	64.00	41.47
11	26.84	27.33	27.76	28.31	28.79	28.98	29.58	44.52	68.40	45.23
12	28.68	29.05	29.65	30.17	30.70	30.82	31.62	47.22	72.70	47.93
13	30.43	30.69	31.62	32.06	32.54	32.65	33.51	49.94	76.80	50.29
14	32.05	32.34	33.51	33.97	34.36	34.49	35.46	52.17	80.30	52.53
15	33.69	33.98	35.46	35.79	36.31	36.38	37.36	54.30	83.50	54.77
16	35.28	35.74	37.32	37.63	38.35	38.41	39.39	55.95	85.90	56.88
17	36.76	37.42	39.00	39.45	40.43	40.50	41.41	57.47	88.40	58.77
18	38.41	39.20	40.62	41.29	42.55	42.74	43.44	59.59	91.60	60.76
19	40.05	40.97	42.18	43.10	44.54	45.07	45.42	61.83	95.00	62.30
20	41.61	42.66	43.70	44.96	46.53	47.24	47.45	63.84	98.00	63.95
21	43.06	44.37	45.35	46.79	48.42	49.40	49.46	65.60	100.70	65.73
22	44.37	45.99	46.98	48.48	50.32	51.42	51.50	67.14	103.20	67.60
23	45.73	47.57	48.62	50.24	52.28	53.32	53.51	68.78	105.70	69.36
24	47.10	49.01	50.18	51.88	54.18	55.16	55.56	69.97	107.60	71.25
25	48.50	50.32	51.69	53.45	56.01	56.93	57.52	71.72	110.30	73.38
26	50.00	51.68	53.13	54.96	57.85	58.63	59.41	73.49	113.00	75.24
27	51.44	53.06	54.51	56.53	59.67	60.39	61.24	75.15	115.50	77.50
28	52.93	54.44	55.94	58.03	61.50	62.08	63.08	76.90	118.20	79.60
29	54.46	55.75	57.38	59.61	63.27	63.87	64.84	78.80	121.20	82.09
30	55.95	57.19	58.82	61.11	64.98	65.56	66.61	80.44	123.60	84.10
31	57.38	58.76	60.27	62.69	66.69	67.24	68.37	82.22	126.30	86.21
32	58.76	60.27	61.72	64.12	68.37	68.95	70.02	83.97	129.00	88.44
33	60.06	61.71	63.14	65.42	69.88	70.46	71.51	85.97	132.20	90.58
34	61.32	63.08	64.57	66.69	71.31	71.90	72.98	87.97	135.20	92.80
35	62.49	64.31	66.01	68.05	72.69	73.28	74.40	89.51	137.70	94.82
36	63.53	65.42	67.39	69.36	73.95	74.72	75.85	91.27	140.40	96.92
37	64.57	66.55	68.83	70.57	75.13	76.17	77.20	93.52	143.80	99.15
38	65.75	67.60	70.21	71.85	76.17	77.60	78.45	95.65	147.00	101.28
39	66.82	68.76	71.51	73.09	77.20	79.05	79.69	97.76	150.20	103.29
40	67.84	69.87	72.89	74.26	78.25	80.48	80.92	99.62	153.20	105.65

Refer to pages 47 to 52 for value-added services rates and other charges.

- Any fraction of a pound more than the weight shown in the rate chart is rounded up to the next whole pound.

- For large or heavy packages, additional charges may apply. Refer to pages 7 and 8 for more information.

- Dimensional weight may apply. Refer to pages 7 and 8 for more information.

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†Zone 9 is metro Hawaii, zone 10 is Hawaii Extended and zone 11 is Puerto Rico.

Effective January 3, 2011

**Alaska – Domestic****UPS Ground****GUARANTEED DAY-DEFINITE\***

Zones	2	3	4	5	6	7	8	9†	10†	11†
41 Lbs.	\$68.97	\$71.05	\$74.12	\$75.51	\$79.30	\$81.93	\$82.19	\$101.63	\$156.10	\$107.53
42	70.02	72.18	75.38	76.75	80.36	83.35	83.55	103.65	159.30	109.30
43	71.05	73.36	76.62	78.00	81.45	84.80	84.98	105.88	162.80	111.06
44	72.10	74.53	77.85	79.22	82.50	86.30	86.45	108.01	166.00	112.82
45	73.16	75.71	79.09	80.48	83.55	87.68	88.00	110.23	169.40	114.72
46	74.27	76.76	80.27	81.73	84.62	89.19	89.50	112.01	172.10	116.95
47	75.30	77.80	81.45	82.90	85.77	90.60	91.06	113.88	175.10	119.08
48	76.44	78.84	82.64	83.95	86.96	92.05	92.59	115.66	177.80	121.30
49	77.59	79.90	83.76	84.98	88.13	93.50	94.15	117.42	180.50	123.56
50	78.64	80.95	84.92	86.04	89.19	94.94	95.68	119.54	183.70	125.45
51	79.69	81.91	86.04	87.21	90.22	96.24	97.23	121.43	186.60	127.54
52	80.69	82.97	87.21	88.40	91.28	97.63	98.66	123.44	189.60	129.19
53	81.65	84.00	88.40	89.50	92.46	98.98	100.10	125.45	192.80	130.73
54	82.51	85.12	89.50	90.74	93.69	100.29	101.59	127.44	195.80	132.49
55	83.37	86.15	90.69	92.13	94.94	101.68	102.99	129.32	198.70	134.26
56	84.27	87.20	91.87	93.50	96.11	102.93	104.49	130.98	201.20	136.03
57	85.20	88.28	93.05	94.88	97.42	104.16	105.79	132.97	204.40	138.03
58	86.17	89.38	94.15	96.11	98.86	105.41	107.05	135.21	207.80	139.56
59	87.03	90.28	95.19	97.23	100.29	106.64	108.28	137.32	211.00	141.23
60	87.99	91.29	96.24	98.41	101.68	107.83	109.54	139.56	214.50	143.22
61	88.86	92.12	97.23	99.44	102.99	108.94	110.71	141.67	217.70	145.47
62	89.84	93.04	98.21	100.42	104.23	110.04	111.88	143.93	221.10	147.46
63	90.69	93.90	99.07	101.29	105.41	111.09	112.91	145.92	224.30	149.57
64	91.54	94.74	99.91	102.14	106.58	112.01	113.84	148.04	227.50	151.36
65	92.45	95.59	100.70	102.99	107.62	113.00	114.83	150.26	231.00	152.99
66	93.17	96.38	101.48	103.90	108.62	113.97	115.82	152.39	234.10	154.76
67	93.95	97.24	102.14	104.81	109.66	114.97	116.79	154.63	237.60	156.65
68	94.61	98.00	102.87	105.94	110.66	115.82	117.77	156.65	240.80	158.76
69	95.33	98.87	103.36	106.98	111.48	116.66	118.69	158.76	244.00	161.00
70	95.98	99.77	103.97	108.03	112.33	117.51	119.67	161.00	247.50	163.12
71	96.65	100.50	104.49	108.94	113.21	118.29	120.66	163.47	251.10	165.25
72	97.34	101.29	104.96	109.92	114.10	119.02	121.51	165.94	255.10	167.48
73	98.00	102.07	105.41	110.91	114.97	119.67	122.35	168.41	258.80	169.37
74	98.66	102.85	106.00	111.88	115.82	120.32	123.15	170.78	262.50	171.26
75	99.33	103.58	106.58	112.75	116.66	121.04	123.93	173.02	265.90	173.02

Refer to pages 47 to 52 for value-added services rates and other charges.

- Any fraction of a pound more than the weight shown in the rate chart is rounded up to the next whole pound.

- For large or heavy packages, additional charges may apply. Refer to pages 7 and 8 for more information.

- Dimensional weight may apply. Refer to pages 7 and 8 for more information.

- A Heavy Package sticker is required for any package weighing more than 70 pounds.

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†Zone 9 is metro Hawaii, zone 10 is Hawaii Extended and zone 11 is Puerto Rico.

Effective January 3, 2011

**Alaska – Domestic****UPS Ground****GUARANTEED DAY-DEFINITE\***

Zones	2	3	4	5	6	7	8	9†	10†	11†
76 Lbs.	\$100.05	\$104.35	\$107.23	\$113.59	\$117.51	\$121.70	\$124.58	\$175.14	\$269.10	\$174.92
77	100.83	105.13	107.90	114.43	118.44	122.35	125.23	177.26	272.40	177.00
78	101.60	106.01	108.68	115.36	119.27	123.15	125.95	179.28	275.50	179.13
79	102.40	106.97	109.47	116.14	120.13	123.93	126.68	181.37	278.70	181.27
80	103.31	108.01	110.33	117.00	120.91	124.70	127.46	183.72	282.40	183.49
81	104.23	109.06	111.23	117.83	121.76	125.41	128.31	185.86	285.60	185.50
82	105.19	110.12	112.15	118.62	122.61	126.22	129.21	188.08	289.10	187.62
83	106.27	111.24	113.12	119.47	123.52	127.00	130.12	190.20	292.30	189.85
84	107.35	112.28	114.19	120.32	124.39	127.78	131.12	192.34	295.50	191.87
85	108.28	113.19	115.22	121.11	125.16	128.65	132.17	194.56	298.90	194.10
86	109.24	114.17	116.27	121.96	126.01	129.47	133.19	196.57	302.10	196.11
87	110.18	115.02	117.37	122.86	126.86	130.47	134.33	198.69	305.40	198.20
88	111.23	116.00	118.44	123.71	127.78	131.45	135.30	200.93	308.80	200.56
89	112.14	116.98	119.47	124.58	128.65	132.37	136.22	203.04	312.00	202.70
90	113.12	117.96	120.52	125.41	129.47	133.35	137.20	205.53	315.90	205.29
91	114.12	118.88	121.57	126.27	130.35	134.33	138.11	208.00	319.60	207.77
92	115.03	119.85	122.61	127.26	131.19	135.30	139.10	210.11	322.80	210.11
93	116.02	120.85	123.71	128.31	132.10	136.22	140.08	212.34	326.20	212.13
94	116.98	121.76	124.76	129.47	133.02	137.07	141.06	214.35	329.50	214.25
95	117.97	122.74	125.83	130.72	134.00	138.06	142.03	216.23	332.40	216.23
96	118.89	123.73	126.86	131.91	134.96	138.89	142.95	218.35	335.60	218.35
97	119.86	124.71	127.99	132.94	135.97	139.76	143.91	220.48	338.90	220.14
98	120.85	125.63	129.02	134.13	136.90	140.68	144.80	222.37	341.80	222.00
99	121.77	126.60	130.08	135.17	137.86	141.52	145.76	224.49	345.00	224.13
100	122.75	127.45	131.12	136.09	138.72	142.36	146.68	226.26	347.70	225.89
101	123.72	128.32	132.10	137.01	139.63	143.17	147.67	228.48	351.10	228.13
102	124.70	129.24	133.02	137.86	140.48	144.02	148.52	230.61	354.40	230.25
103	125.61	130.06	134.00	138.63	141.34	144.80	149.51	232.61	357.50	232.37
104	126.61	130.91	134.96	139.49	142.17	145.65	150.49	234.85	361.00	234.37
105	127.58	131.77	135.97	140.26	143.09	146.44	151.34	236.97	364.20	236.50
106	128.51	132.67	136.90	141.14	143.91	147.29	152.32	239.20	367.60	238.61
107	129.50	133.53	137.86	142.03	144.80	148.22	153.16	241.33	370.90	240.62
108	130.46	134.39	138.84	142.95	145.65	148.91	154.14	243.32	374.00	242.72
109	131.44	135.29	139.76	143.80	146.49	149.83	155.08	245.93	378.00	245.34
110	132.35	136.09	140.73	144.80	147.40	150.54	155.99	248.39	381.70	247.90
111	133.33	137.03	141.73	145.76	148.27	151.40	156.89	250.64	385.10	250.27
112	134.33	137.85	142.70	146.62	149.23	152.18	157.82	252.63	388.30	252.40
113	135.30	138.70	143.61	147.46	150.15	153.04	158.73	254.77	391.50	254.39
114	136.21	139.62	144.58	148.32	151.15	153.94	159.69	256.99	395.00	256.66
115	137.21	140.47	145.57	149.23	152.12	154.82	160.69	259.12	398.20	258.76

Refer to pages 47 to 52 for value-added services rates and other charges.

- Any fraction of a pound more than the weight shown in the rate chart is rounded up to the next whole pound.

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- Dimensional weight may apply. Refer to pages 7 and 8 for more information.

- A Heavy Package sticker is required for any package weighing more than 70 pounds.

\*Visit ups.com® or call 1-800-Pick-UPS® for guarantee details, service availability, delivery time commitments or to request a pickup.

†Zone 9 is metro Hawaii, zone 10 is Hawaii Extended and zone 11 is Puerto Rico.

Effective January 3, 2011

**Alaska – Domestic****UPS Ground****GUARANTEED DAY-DEFINITE\***

Zones	2	3	4	5	6	7	8	9†	10†	11†
116 Lbs.	\$138.10	\$141.43	\$146.49	\$150.10	\$153.04	\$155.66	\$161.53	\$261.58	\$402.10	\$261.35
117	139.08	142.37	147.46	150.88	154.01	156.63	162.52	263.71	405.30	263.71
118	140.08	143.36	148.45	151.72	154.98	157.48	163.36	265.82	408.50	265.82
119	141.05	144.34	149.43	152.57	155.85	158.48	164.37	268.05	412.00	267.94
120	142.04	145.25	150.36	153.44	156.70	159.44	165.28	270.18	415.10	269.84
121	142.95	146.24	151.34	154.28	157.59	160.36	166.25	272.42	418.60	271.95
122	143.95	147.21	152.32	155.25	158.48	161.28	167.10	274.78	422.30	274.43
123	144.94	148.19	153.24	156.12	159.17	162.12	168.08	276.90	425.50	276.53
124	145.84	149.10	154.22	157.09	160.11	163.09	169.07	279.49	429.50	279.13
125	146.83	150.09	155.19	158.07	160.95	163.94	169.91	281.50	432.60	281.24
126	147.80	151.08	156.12	159.05	161.95	164.96	170.91	283.73	436.10	283.13
127	148.71	151.99	157.09	159.91	162.77	165.79	171.88	285.83	439.30	285.50
128	149.71	152.96	158.07	160.76	163.69	166.65	172.79	288.32	443.00	287.97
129	150.69	153.93	159.05	161.53	164.62	167.60	173.63	290.45	446.50	290.20
130	151.67	154.88	160.02	162.41	165.59	168.47	174.63	292.55	449.60	292.22
131	152.59	155.85	160.95	163.31	166.50	169.33	175.60	294.79	453.10	294.32
132	153.55	156.83	161.95	164.03	167.49	170.31	176.51	297.27	456.80	296.92
133	154.55	157.83	162.86	164.96	168.47	171.16	177.45	299.27	460.00	299.03
134	155.46	158.73	163.83	165.79	169.45	172.00	178.35	301.86	463.90	301.51
135	156.44	159.72	164.82	166.65	170.37	172.93	179.33	304.35	467.60	304.11
136	157.42	160.70	165.79	167.49	171.35	173.85	180.18	306.56	471.10	306.56
137	158.38	161.60	166.72	168.47	172.32	174.77	181.17	308.58	474.20	308.45
138	159.33	162.59	167.69	169.45	173.33	175.68	182.15	310.71	477.50	310.46
139	160.31	163.58	168.66	170.31	174.23	176.66	183.12	312.95	480.90	312.69
140	161.28	164.55	169.65	171.27	175.22	177.62	184.05	315.41	484.60	315.17
141	162.18	165.47	170.58	172.19	176.20	178.61	184.95	317.54	488.10	317.76
142	163.17	166.43	171.56	173.12	177.11	179.53	185.88	319.65	491.20	319.76
143	164.16	167.41	172.53	173.97	178.10	180.51	186.87	321.77	494.50	321.77
144	165.14	168.34	173.44	174.82	179.08	181.56	187.83	324.01	497.90	324.01
145	166.05	169.31	174.40	175.68	180.06	182.55	188.69	326.14	501.10	326.14
146	167.03	170.30	175.42	176.51	180.97	183.59	189.66	328.60	505.10	328.60
147	168.01	171.29	176.41	177.45	181.96	184.57	190.59	330.73	508.20	330.83
148	168.93	172.22	177.32	178.29	182.93	185.55	191.58	333.20	511.90	333.30
149	169.91	173.20	178.29	179.13	183.84	186.59	192.55	335.67	515.80	335.79
150	170.89	174.18	178.95	180.06	184.82	187.50	193.53	338.01	519.60	338.26

## Dimensional Weight of More Than 150 Lbs.\*\*

Price Per Pound	1.14	1.17	1.20	1.21	1.24	1.25	1.30	2.26	3.47	2.26
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Refer to pages 47 to 52 for value-added services rates and other charges.

- Any fraction of a pound more than the weight shown in the rate chart is rounded up to the next whole pound.

- For large or heavy packages, additional charges may apply. Refer to pages 7 and 8 for more information.

- Dimensional weight may apply. Refer to pages 7 and 8 for more information.

- A Heavy Package sticker is required for any package weighing more than 70 pounds.

\*Visit [ups.com](http://ups.com)® or call 1-800-Pick-UPS® for guarantee details, service availability, delivery time commitments or to request a pickup.

\*\*For each package with a dimensional weight of more than 150 pounds, multiply the weight by the price per pound.

†Zone 9 is metro Hawaii, zone 10 is Hawaii Extended and zone 11 is Puerto Rico.

Effective January 3, 2011

**Alaska – Domestic****UPS Ground – Intra-Alaska****GUARANTEED DAY-DEFINITE\***

Zones	2	3
1 Lbs.	\$5.96	\$6.45
2	6.14	6.63
3	6.28	6.79
4	6.46	6.98
5	6.69	7.22
6	6.89	7.44
7	7.14	7.72
8	7.40	7.99
9	7.64	8.25
10	7.92	8.55
11	8.17	8.83
12	8.50	9.18
13	8.76	9.46
14	9.06	9.78
15	9.34	10.09
16	9.57	10.33
17	9.86	10.65
18	10.13	10.93
19	10.45	11.28
20	10.73	11.59
21	11.04	11.93
22	11.30	12.19
23	11.63	12.56
24	11.90	12.85
25	12.23	13.21

Refer to pages 47 to 52 for value-added services rates and other charges.

- Any fraction of a pound more than the weight shown in the rate chart is rounded up to the next whole pound.

Zones	2	3
26 Lbs.	\$12.53	\$13.53
27	12.86	13.90
28	13.17	14.23
29	13.49	14.58
30	13.78	14.87
31	14.06	15.18
32	14.28	15.42
33	14.53	15.69
34	14.81	15.99
35	15.06	16.27
36	15.30	16.52
37	15.56	16.80
38	15.81	17.07
39	16.01	17.30
40	16.28	17.58
41	16.50	17.81
42	16.76	18.10
43	16.98	18.33
44	17.25	18.63
45	17.46	18.85
46	17.71	19.14
47	17.92	19.35
48	18.22	19.68
49	18.51	19.98
50	18.81	20.31

- For large or heavy packages, additional charges may apply. Refer to pages 7 and 8 for more information.

- Dimensional weight may apply. Refer to pages 7 and 8 for more information.

Zones	2	3
51 Lbs.	\$19.07	\$20.60
52	19.38	20.93
53	19.64	21.21
54	19.97	21.56
55	20.25	21.87
56	20.56	22.20
57	20.82	22.49
58	21.16	22.85
59	21.43	23.14
60	21.72	23.46
61	21.99	23.74
62	22.27	24.05
63	22.57	24.37
64	22.87	24.71
65	23.16	25.00
66	23.44	25.31
67	23.73	25.63
68	24.04	25.97
69	24.33	26.28
70	24.63	26.60

\*Visit ups.com® or call 1-800-Pick-Ups® for guarantee details, service availability, delivery time commitments or to request a pickup.

Effective January 3, 2011

**Alaska – Domestic****UPS Ground – Intra-Alaska****GUARANTEED DAY-DEFINITE\***

Zones	2	3
71 Lbs.	\$24.90	\$26.89
72	25.73	27.79
73	26.57	28.70
74	27.42	29.61
75	28.25	30.51
76	29.08	31.41
77	29.94	32.33
78	30.78	33.25
79	31.62	34.16
80	32.47	35.07
81	33.29	35.95
82	34.13	36.86
83	34.99	37.79
84	35.83	38.70
85	36.68	39.61
86	37.51	40.51
87	38.32	41.39
88	39.18	42.32
89	40.04	43.24
90	40.88	44.15
91	41.71	45.05
92	42.56	45.96
93	43.39	46.86
94	44.23	47.77
95	45.08	48.68
96	45.92	49.59
97	46.77	50.50
98	47.61	51.42
99	48.44	52.31
100	49.29	53.22

Refer to pages 47 to 52 for value-added services rates and other charges.

- Any fraction of a pound more than the weight shown in the rate chart is rounded up to the next whole pound.

- For large or heavy packages, additional charges may apply. Refer to pages 7 and 8 for more information.

Zones	2	3
101 Lbs.	\$50.13	\$54.14
102	50.97	55.05
103	51.82	55.96
104	52.66	56.87
105	53.48	57.75
106	54.34	58.68
107	55.18	59.59
108	56.03	60.50
109	56.87	61.43
110	57.70	62.31
111	58.53	63.21
112	59.40	64.16
113	60.23	65.06
114	61.09	65.98
115	61.91	66.87
116	62.77	67.79
117	63.58	68.68
118	64.45	69.61
119	65.27	70.50
120	66.13	71.42
121	66.96	72.32
122	67.82	73.24
123	68.63	74.13
124	69.49	75.05
125	70.32	75.95
126	71.18	76.88
127	72.01	77.77
128	72.87	78.70
129	73.67	79.57
130	74.54	80.51

- Dimensional weight may apply. Refer to pages 7 and 8 for more information.

- A Heavy Package sticker is required for any package weighing more than 70 pounds.

\*Visit ups.com® or call 1-800-Pick-UPS® for guarantee details, service availability, delivery time commitments or to request a pickup.

Zones	2	3
131 Lbs.	\$75.38	\$81.41
132	76.23	82.33
133	77.06	83.23
134	77.91	84.14
135	78.73	85.02
136	79.60	85.96
137	80.44	86.87
138	81.28	87.78
139	82.12	88.68
140	82.96	89.59
141	83.79	90.49
142	84.63	91.40
143	85.48	92.31
144	86.31	93.21
145	87.17	94.14
146	88.00	95.03
147	88.84	95.94
148	89.67	96.84
149	90.53	97.77
150	91.36	98.66

Dimensional Weight  
of More Than 150 Lbs.\*\*

Price Per Pound	0.61	0.66
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\*\*For each package with a dimensional weight of more than 150 pounds, multiply the weight by the price per pound.

Effective January 3, 2011

## Hawaii – Domestic

# Determine the Zone

### DOMESTIC SHIPMENTS, INCLUDING PUERTO RICO

#### Zones for Services to the 48 Contiguous States and Puerto Rico

DESTINATION ZIP CODES	ZONES					DESTINATION ZIP CODES	ZONES					
	UPS Next Day Air®	UPS Next Day Air Saver®	UPS 2nd Day Air A.M.®	UPS 2nd Day Air®	UPS Ground		UPS Next Day Air®	UPS Next Day Air Saver®	UPS 2nd Day Air A.M.®	UPS 2nd Day Air®	UPS Ground	
004-005	142	152	18	14	8	656-676	142	152	18	14	6	
006-007	142	-	-	14	11	677	142	152	18	14	5	
009	142	-	-	14	11	678	142	152	18	14	6	
010-089	142	152	18	14	8	679	142	152	18	14	5	
090-099	142	152	-	-	-	680-692	142	152	18	14	6	
100-339	142	152	18	14	8	693	142	152	18	14	5	
340	-	-	-	-	-	700-709	142	152	18	14	7	
341	142	152	18	14	8	710-711	142	152	18	14	6	
342-349	142	152	18	14	8	712-717	142	152	18	14	7	
350-358	142	152	18	14	7	718	142	152	18	14	6	
359-364	142	152	18	14	8	719-725	142	152	18	14	7	
365-367	142	152	18	14	7	726-727	142	152	18	14	6	
368	142	152	18	14	8	728	142	152	18	14	7	
369-372	142	152	18	14	7	729-738	142	152	18	14	6	
373-374	142	152	18	14	8	739	142	152	18	14	5	
375	142	152	18	14	7	740-775	142	152	18	14	6	
376-379	142	152	18	14	8	776-777	142	152	18	14	7	
380-384	142	152	18	14	7	778-789	142	152	18	14	6	
385	142	152	18	14	8	790-791	142	152	18	14	5	
386-397	142	152	18	14	7	792	142	152	18	14	6	
398-418	142	152	18	14	8	793-794	142	152	18	14	5	
420-424	142	152	18	14	7	795-796	142	152	18	14	6	
- Using the first three digits of the destination ZIP Code™, determine the zone for the appropriate service level by referring to the zone charts to the right.	425-459	142	152	18	14	8	797-838	142	152	18	14	5
- A dash (-) means service is not available.	460-466	142	152	18	14	7	840-853	142	152	18	14	4
	467-468	142	152	18	14	8	854	142	152	18	14	3
	469	142	152	18	14	7	855-863	142	152	18	14	4
	470-473	142	152	18	14	8	864	142	152	18	14	3
	474-479	142	152	18	14	7	865	142	152	18	14	4
	480-497	142	152	18	14	8	870-872	142	152	18	14	5
	498-504	142	152	18	14	7	873-874	142	152	18	14	4
	505	142	152	18	14	6	875-885	142	152	18	14	5
	506-507	142	152	18	14	7	889-892	142	152	18	14	3
	508	142	152	18	14	6	893-898	142	152	18	14	4
	509	142	152	18	14	7	900-935	142	152	18	14	2
*Customers should consult the chart on the following page to determine the zone for UPS air services (inter-island).	510-516	142	152	18	14	6	936-939	142	152	18	14	3
	520-560	142	152	18	14	7	940-942	142	152	18	14	4
	561	142	152	18	14	6	943	142	152	18	14	3
	562-567	142	152	18	14	7	944-949	142	152	18	14	4
	570-581	142	152	18	14	6	950-953	142	152	18	14	3
	582	142	152	18	14	7	954-961	142	152	18	14	4
	583-588	142	152	18	14	6	962-966	-	-	-	-	-
**See your Worldwide Zone Chart.	590-591	142	152	18	14	5	967-968	*	*	*	*	†
	592-593	142	152	18	14	6	969	-	-	**	**	-
†Customers on Oahu should consult the chart on the following page to determine the zone for UPS Ground service on Oahu.	594	142	152	18	14	5	970-974	142	152	18	14	5
	595	142	152	18	14	6	975-976	142	152	18	14	4
	596-599	142	152	18	14	5	977-986	142	152	18	14	5
	600-639	142	152	18	14	7	987	-	-	-	-	-
	640-649	142	152	18	14	6	988-994	142	152	18	14	5
	650-655	142	152	18	14	7						

Effective January 3, 2011

## Hawaii – Domestic

# Determine the Zone

### DOMESTIC SHIPMENTS

#### Zones for Services to Alaska

DESTINATION ZIP CODES	ZONES		
	UPS Next Day Air®	UPS 2nd Day Air®	UPS Ground
99501-99540	144	14	9
99547-55	146	16	10
99556	144	14	9
99557-99566	146	16	10
99567-68	144	14	9
99569-99571	146	16	10
99572	144	14	9
99573-76	146	16	10
99577	144	14	9
99578-99586	146	16	10
99587	144	14	9
99588-99602	146	16	10
99603	144	14	9
99604	146	16	10
99605	144	14	9
99606-09	146	16	10
99610-11	144	14	9
99612-99630	146	16	10
99631	144	14	9
99632-34	146	16	10
99635	144	14	9
99636-38	146	16	10
99639	144	14	9
99640-99644	146	16	10
99645	144	14	9
99647-53	146	16	10
99654	144	14	9
99655-63	146	16	10
99664	144	14	9
99665-68	146	16	10
99669	144	14	9
99670-71	146	16	10
99672	144	14	9
99674-86	146	16	10
99687	144	14	9
99688-99697	146	16	10
99701-03	144	14	9
99704	146	16	10
99705-12	144	14	9
99714-99774	146	16	10
99775	144	14	9
99776-99950	146	16	10

#### Zones for Services within Hawaii

DESTINATION ZIP CODES	ZONE	UPS Next Day Air
		UPS Ground (Intra Oahu)
96701-96863	12	
96701	2	
96706-07	2	
96709	2	
96712	2	
96717	2	
96730-31	2	
96734	2	
96744	2	
96759	2	
96762	2	
96782	2	
96786	2	
96789	2	
96791-92	2	
96795	2	
96797	2	
96801-28	1	
96853-54	2	
96857-63	2	

- Using all five digits of the destination ZIP Code™, determine the zone for the appropriate service level by referring to the zone charts on this page.

Ft. DeRussy and ships in the harbor area are zone 1.

All other military bases within the above areas are zone 2.

Effective January 3, 2011

**Hawaii – Domestic****UPS Next Day Air® Early A.M.®****GUARANTEED OVERNIGHT BY 8:00 A.M.\***

Zones	142†	144†
Letter**	\$56.30	\$56.30
1 Lbs.	71.00	71.00
2	74.40	74.40
3	78.60	78.60
4	82.80	82.80
5	86.90	86.90
6	90.70	90.70
7	94.30	94.30
8	98.10	98.10
9	102.20	102.20
10	106.30	106.30
11	109.60	109.60
12	112.80	112.80
13	115.70	115.70
14	118.60	118.60
15	122.20	122.20
16	125.60	125.60
17	128.60	128.60
18	131.20	131.20
19	134.00	134.00
20	137.10	137.10
21	139.80	139.80
22	142.60	142.60
23	145.00	145.00
24	147.50	147.50
25	149.20	149.20
26	152.10	152.10
27	154.60	154.60
28	157.10	157.10
29	159.40	159.40
30	162.40	162.40

Refer to pages 47 to 52 for value-added services rates and other charges.

- Any fraction of a pound more than the weight shown in the rate chart is rounded up to the next whole pound.
- For large or heavy packages, additional charges may apply. Refer to pages 7 and 8 for more information.
- Dimensional weight may apply. Refer to pages 7 and 8 for more information.

Zones	142†	144†
31 Lbs.	\$165.50	\$165.50
32	168.50	168.50
33	171.20	171.20
34	174.30	174.30
35	177.10	177.10
36	180.10	180.10
37	182.60	182.60
38	185.90	185.90
39	188.90	188.90
40	191.80	191.80
41	194.40	194.40
42	196.80	196.80
43	198.60	198.60
44	200.80	200.80
45	203.40	203.40
46	207.30	207.30
47	209.80	209.80
48	212.30	212.30
49	214.10	214.10
50	214.80	214.80
51	216.50	216.50
52	220.00	220.00
53	222.60	222.60
54	225.80	225.80
55	228.40	228.40
56	231.90	231.90
57	235.70	235.70
58	241.40	241.40
59	247.20	247.20
60	253.40	253.40

- A Heavy Package sticker is required for any package weighing more than 70 pounds.

\*Visit ups.com® or call 1-800-Pick-UPS® for guarantee details, service availability, delivery time commitments or to request a pickup.

\*\*The Letter rate applies only to documents, correspondence and electronic media shipments that do not exceed eight ounces sent in an Express

Zones	142†	144†
61 Lbs.	\$259.20	\$259.20
62	263.10	263.10
63	267.80	267.80
64	272.00	272.00
65	275.90	275.90
66	280.20	280.20
67	284.10	284.10
68	288.40	288.40
69	292.70	292.70
70	296.50	296.50
71	300.30	300.30
72	304.00	304.00
73	308.10	308.10
74	312.70	312.70
75	317.00	317.00
76	320.90	320.90
77	324.80	324.80
78	328.70	328.70
79	332.50	332.50
80	337.00	337.00
81	340.90	340.90
82	344.70	344.70
83	349.00	349.00
84	352.90	352.90
85	356.80	356.80

Envelope. Express Envelopes exceeding eight ounces are subject to the rate corresponding to the weight of the Express Envelope. Express Envelopes are not recommended for shipments of electronic media containing sensitive personal information.

†Service not available from all origin ZIP Codes. Refer to ups.com/rates to view your origin ZIP Code™ Zone Chart.

Effective January 3, 2011

**Hawaii – Domestic****UPS Next Day Air® Early A.M.®****GUARANTEED OVERNIGHT BY 8:00 A.M.\***

Zones	142†	144†
86 Lbs.	\$360.70	\$360.70
87	364.60	364.60
88	368.00	368.00
89	372.10	372.10
90	376.70	376.70
91	380.90	380.90
92	384.80	384.80
93	388.60	388.60
94	392.90	392.90
95	396.60	396.60
96	400.90	400.90
97	404.90	404.90
98	408.80	408.80
99	412.10	412.10
100	415.60	415.60
101	419.20	419.20
102	422.60	422.60
103	425.70	425.70
104	429.60	429.60
105	433.70	433.70
106	437.10	437.10
107	440.70	440.70
108	444.80	444.80
109	448.50	448.50
110	452.40	452.40

Refer to pages 47 to 52 for value-added services rates and other charges.

- Any fraction of a pound more than the weight shown in the rate chart is rounded up to the next whole pound.
- For large or heavy packages, additional charges may apply. Refer to pages 7 and 8 for more information.
- Dimensional weight may apply. Refer to pages 7 and 8 for more information.

Zones	142†	144†
111 Lbs.	\$456.60	\$456.60
112	460.90	460.90
113	464.30	464.30
114	468.00	468.00
115	471.80	471.80
116	475.90	475.90
117	479.30	479.30
118	483.60	483.60
119	487.50	487.50
120	491.00	491.00
121	494.80	494.80
122	498.40	498.40
123	502.00	502.00
124	506.00	506.00
125	510.40	510.40
126	514.70	514.70
127	518.30	518.30
128	521.80	521.80
129	525.70	525.70
130	529.50	529.50
131	532.80	532.80
132	537.00	537.00
133	540.70	540.70
134	544.70	544.70
135	548.40	548.40

- A Heavy Package sticker is required for any package weighing more than 70 pounds.

- Express Envelopes are not recommended for shipments of electronic media containing sensitive personal information.

\*Visit ups.com® or call 1-800-Pick-UPS® for guarantee details, service availability, delivery time commitments or to request a pickup.

Zones	142†	144†
136 Lbs.	\$551.80	\$551.80
137	555.80	555.80
138	559.40	559.40
139	563.50	563.50
140	567.40	567.40
141	571.50	571.50
142	574.70	574.70
143	578.90	578.90
144	582.80	582.80
145	586.70	586.70
146	590.90	590.90
147	594.70	594.70
148	598.70	598.70
149	602.60	602.60
150	606.90	606.90
Dimensional Weight of More Than 150 Lbs.**		
Price Per Pound	3.84	3.84

\*\*For each package with a dimensional weight of more than 150 pounds, multiply the weight by the price per pound and add \$31.00.

†Service not available from all origin ZIP Codes. Refer to ups.com/rates to view your origin ZIP Code™ Zone Chart.

Effective January 3, 2011

**Hawaii – Domestic****UPS Next Day Air®****GUARANTEED OVERNIGHT BY 10:30 A.M.\***

Zones	12	142†	144†	146†
Letter**	\$9.90	\$25.30	\$25.30	\$35.40
1 Lbs.	9.90	40.00	40.00	56.00
2	10.80	43.40	43.40	60.10
3	11.80	47.60	47.60	67.00
4	12.40	51.80	51.80	70.80
5	13.40	55.90	55.90	74.20
6	13.70	59.70	59.70	78.50
7	14.00	63.30	63.30	82.70
8	14.30	67.10	67.10	86.30
9	14.60	71.20	71.20	89.70
10	15.20	75.30	75.30	93.80
11	15.60	78.60	78.60	97.30
12	15.90	81.80	81.80	100.80
13	16.50	84.70	84.70	104.30
14	16.80	87.60	87.60	107.60
15	17.10	91.20	91.20	110.90
16	17.70	94.60	94.60	114.50
17	18.20	97.60	97.60	117.10
18	18.40	100.20	100.20	120.20
19	18.80	103.00	103.00	122.70
20	19.00	106.10	106.10	125.80
21	19.60	108.80	108.80	128.40
22	20.00	111.60	111.60	131.00
23	20.20	114.00	114.00	133.40
24	20.90	116.50	116.50	136.30
25	21.30	118.20	118.20	139.00
26	21.50	121.10	121.10	142.10
27	21.90	123.60	123.60	144.70
28	22.10	126.10	126.10	147.40
29	22.50	128.40	128.40	150.40
30	22.70	131.40	131.40	153.50

Refer to pages 47 to 52 for value-added services rates and other charges.

- Any fraction of a pound more than the weight shown in the rate chart is rounded up to the next whole pound.
- For large or heavy packages, additional charges may apply. Refer to pages 7 and 8 for more information.
- Dimensional weight may apply. Refer to pages 7 and 8 for more information.

Zones	12	142†	144†	146†
31 Lbs.	\$23.40	\$134.50	\$134.50	\$156.60
32	23.80	137.50	137.50	159.50
33	24.00	140.20	140.20	162.20
34	24.40	143.30	143.30	165.50
35	25.00	146.10	146.10	168.70
36	26.00	149.10	149.10	171.60
37	26.60	151.60	151.60	174.30
38	26.90	154.90	154.90	177.90
39	27.20	157.90	157.90	181.10
40	27.50	160.80	160.80	184.30
41	28.10	163.40	163.40	187.40
42	28.50	165.80	165.80	190.60
43	28.80	167.60	167.60	193.40
44	29.10	169.80	169.80	196.20
45	29.40	172.40	172.40	199.40
46	29.70	176.30	176.30	202.40
47	30.00	178.80	178.80	205.40
48	30.30	181.30	181.30	207.90
49	31.00	183.10	183.10	210.70
50	31.60	183.80	183.80	213.60
51	32.20	185.50	185.50	217.70
52	32.80	189.00	189.00	221.20
53	33.20	191.60	191.60	224.90
54	33.90	194.80	194.80	228.70
55	34.50	197.40	197.40	232.70
56	34.70	200.90	200.90	236.70
57	35.10	204.70	204.70	241.00
58	35.30	210.40	210.40	244.50
59	35.70	216.20	216.20	248.80
60	35.90	222.40	222.40	253.60

- A Heavy Package sticker is required for any package weighing more than 70 pounds.

\*Visit [ups.com](http://ups.com)® or call 1-800-Pick-UPS® for guarantee details, service availability, delivery time commitments or to request a pickup.

\*\*The Letter rate applies only to documents, correspondence and electronic media shipments that do not exceed eight ounces sent in an Express Envelope. Express Envelopes exceeding eight ounces are subject to the rate

Zones	12	142†	144†	146†
61 Lbs.	\$36.40	\$228.20	\$228.20	\$257.50
62	36.60	232.10	232.10	262.30
63	37.00	236.80	236.80	267.00
64	37.60	241.00	241.00	271.90
65	38.20	244.90	244.90	276.40
66	38.90	249.20	249.20	281.10
67	39.50	253.10	253.10	286.10
68	40.70	257.40	257.40	289.90
69	41.70	261.70	261.70	294.90
70	42.60	265.50	265.50	299.30
71	44.20	269.30	269.30	303.40
72	45.20	273.00	273.00	307.60
73	45.80	277.10	277.10	311.80
74	46.50	281.70	281.70	316.10
75	46.70	286.00	286.00	320.40
76	47.10	289.90	289.90	324.20
77	47.30	293.80	293.80	328.70
78	47.70	297.70	297.70	332.20
79	47.90	301.50	301.50	336.90
80	48.50	306.00	306.00	341.50
81	49.20	309.90	309.90	345.30
82	49.80	313.70	313.70	350.10
83	50.20	318.00	318.00	353.80
84	50.40	321.90	321.90	358.40
85	51.00	325.80	325.80	362.70

corresponding to the weight of the Express Envelope. Express Envelopes are not recommended for shipments of electronic media containing sensitive personal information.

†Service not available from all origin ZIP Codes. Refer to [ups.com/rates](http://ups.com/rates) to view your origin ZIP Code™ Zone Chart.

Effective January 3, 2011

**Hawaii – Domestic****UPS Next Day Air®****GUARANTEED OVERNIGHT BY 10:30 A.M.\***

Zones	12	142†	144†	146†
86 Lbs.	\$51.80	\$329.70	\$329.70	\$366.80
87	52.40	333.60	333.60	371.10
88	52.70	337.00	337.00	375.00
89	53.00	341.10	341.10	379.30
90	53.30	345.70	345.70	383.50
91	53.60	349.90	349.90	387.80
92	54.30	353.80	353.80	392.20
93	54.60	357.60	357.60	396.50
94	54.90	361.90	361.90	400.40
95	55.20	365.60	365.60	404.60
96	55.50	369.90	369.90	409.20
97	55.80	373.90	373.90	413.20
98	56.10	377.80	377.80	417.50
99	56.40	381.10	381.10	421.70
100	56.80	384.60	384.60	422.40
101	57.20	388.20	388.20	426.50
102	57.80	391.60	391.60	430.40
103	58.00	394.70	394.70	434.30
104	58.60	398.60	398.60	438.20
105	59.30	402.70	402.70	442.50
106	59.90	406.10	406.10	446.40
107	60.30	409.70	409.70	450.40
108	60.50	413.80	413.80	454.50
109	60.90	417.50	417.50	458.50
110	61.10	421.40	421.40	462.30

Refer to pages 47 to 52 for value-added services rates and other charges.

- Any fraction of a pound more than the weight shown in the rate chart is rounded up to the next whole pound.
- For large or heavy packages, additional charges may apply. Refer to pages 7 and 8 for more information.
- Dimensional weight may apply. Refer to pages 7 and 8 for more information.

Zones	12	142†	144†	146†
111 Lbs.	\$61.50	\$425.60	\$425.60	\$466.30
112	61.80	429.90	429.90	470.40
113	62.20	433.30	433.30	474.30
114	62.80	437.00	437.00	478.40
115	63.00	440.80	440.80	482.50
116	63.60	444.90	444.90	486.50
117	64.20	448.30	448.30	490.30
118	64.70	452.60	452.60	494.50
119	65.00	456.50	456.50	498.20
120	65.60	460.00	460.00	502.50
121	65.90	463.80	463.80	506.50
122	66.50	467.40	467.40	510.50
123	66.80	471.00	471.00	514.40
124	67.20	475.00	475.00	518.50
125	67.50	479.40	479.40	522.40
126	72.10	483.70	483.70	526.40
127	72.40	487.30	487.30	530.30
128	73.00	490.80	490.80	534.30
129	73.30	494.70	494.70	538.40
130	73.60	498.50	498.50	542.50
131	74.20	501.80	501.80	546.60
132	74.40	506.00	506.00	550.50
133	75.00	509.70	509.70	554.40
134	75.40	513.70	513.70	558.40
135	75.60	517.40	517.40	562.40

- A Heavy Package sticker is required for any package weighing more than 70 pounds.

- Express Envelopes are not recommended for shipments of electronic media containing sensitive personal information.

\*Visit [ups.com](http://ups.com)® or call 1-800-Pick-UPS® for guarantee details, service availability, delivery time commitments or to request a pickup.

Zones	12	142†	144†	146†
136 Lbs.	\$76.30	\$520.80	\$520.80	\$566.50
137	77.00	524.80	524.80	570.50
138	77.60	528.40	528.40	574.50
139	78.30	532.50	532.50	578.60
140	78.90	536.40	536.40	582.40
141	79.60	540.50	540.50	586.50
142	80.10	543.70	543.70	590.20
143	80.30	547.90	547.90	594.50
144	80.90	551.80	551.80	598.30
145	81.30	555.70	555.70	602.40
146	81.50	559.90	559.90	606.50
147	82.00	563.70	563.70	610.40
148	82.30	567.70	567.70	614.50
149	82.70	571.60	571.60	618.50
150	83.00	575.90	575.90	622.50
Dimensional Weight of More Than 150 Lbs.**				
Price Per Pound	0.56	3.84	3.84	4.15

\*\*For each package with a dimensional weight of more than 150 pounds, multiply the weight by the price per pound.

†Service not available from all origin ZIP Codes. Refer to [ups.com/rates](http://ups.com/rates) to view your origin ZIP Code™ Zone Chart.

Effective January 3, 2011

**Hawaii – Domestic****UPS Next Day Air Saver®****GUARANTEED OVERNIGHT BY 3:00 P.M.\***

Zone	152†
Letter**	\$21.20
1 Lbs.	31.00
2	33.60
3	37.60
4	40.60
5	43.60
6	47.50
7	50.30
8	53.00
9	57.10
10	60.20
11	62.20
12	65.00
13	68.00
14	70.10
15	72.50
16	74.30
17	76.40
18	79.20
19	81.20
20	87.60
21	90.10
22	92.70
23	94.10
24	97.20
25	99.30
26	102.50
27	105.20
28	108.90
29	112.00
30	115.20

Refer to pages 47 to 52 for value-added services rates and other charges.

- Any fraction of a pound more than the weight shown in the rate chart is rounded up to the next whole pound.
- For large or heavy packages, additional charges may apply. Refer to pages 7 and 8 for more information.
- Dimensional weight may apply. Refer to pages 7 and 8 for more information.

Zone	152†
31 Lbs.	\$118.00
32	120.80
33	124.80
34	126.30
35	127.30
36	129.00
37	131.30
38	133.80
39	136.60
40	141.20
41	144.00
42	148.20
43	152.20
44	154.30
45	156.10
46	161.40
47	163.40
48	165.30
49	166.50
50	166.60
51	173.10
52	175.70
53	178.20
54	180.50
55	183.00
56	185.80
57	189.00
58	193.70
59	197.30
60	199.80

- A Heavy Package sticker is required for any package weighing more than 70 pounds.

\*Visit [ups.com](http://ups.com)® or call 1-800-Pick-UPS® for guarantee details, service availability, delivery time commitments or to request a pickup.

\*\*The Letter rate applies only to documents, correspondence and electronic media shipments that do not exceed eight ounces sent in an Express

Zone	152†
61 Lbs.	\$203.70
62	205.60
63	207.00
64	208.60
65	213.00
66	216.50
67	218.10
68	223.80
69	226.30
70	230.50
71	231.20
72	234.80
73	238.70
74	241.90
75	245.50
76	248.00
77	252.30
78	255.50
79	258.10
80	261.30
81	264.90
82	268.50
83	272.00
84	275.40
85	278.90

Envelope. Express Envelopes exceeding eight ounces are subject to the rate corresponding to the weight of the Express Envelope. Express Envelopes are not recommended for shipments of electronic media containing sensitive personal information.

†Service not available from all origin ZIP Codes. Refer to [ups.com/rates](http://ups.com/rates) to view your origin ZIP Code™ Zone Chart.

Effective January 3, 2011

**Hawaii – Domestic****UPS Next Day Air Saver®****GUARANTEED OVERNIGHT BY 3:00 P.M.\***

<b>Zone</b>	<b>152†</b>
86 Lbs.	\$281.50
87	285.00
88	288.90
89	292.30
90	294.60
91	299.20
92	301.00
93	307.70
94	310.30
95	312.10
96	314.60
97	316.30
98	318.70
99	320.40
100	324.80
101	331.00
102	334.30
103	337.90
104	341.10
105	344.30
106	347.50
107	350.60
108	354.20
109	357.40
110	360.70

Refer to pages 47 to 52 for value-added services rates and other charges.

- Any fraction of a pound more than the weight shown in the rate chart is rounded up to the next whole pound.
- For large or heavy packages, additional charges may apply. Refer to pages 7 and 8 for more information.
- Dimensional weight may apply. Refer to pages 7 and 8 for more information.

<b>Zone</b>	<b>152†</b>
111 Lbs.	\$363.70
112	367.10
113	370.40
114	373.80
115	376.80
116	380.20
117	383.50
118	386.90
119	390.00
120	393.20
121	396.60
122	399.90
123	403.20
124	406.40
125	409.50
126	413.00
127	416.10
128	419.60
129	422.90
130	425.80
131	429.30
132	432.40
133	435.90
134	439.00
135	442.40

- A Heavy Package sticker is required for any package weighing more than 70 pounds.

- Express Envelopes are not recommended for shipments of electronic media containing sensitive personal information.

\*Visit ups.com® or call 1-800-Pick-UPS® for guarantee details, service availability, delivery time commitments or to request a pickup.

<b>Zone</b>	<b>152†</b>
136 Lbs.	\$445.60
137	448.80
138	452.20
139	455.50
140	458.80
141	462.00
142	465.10
143	468.50
144	471.80
145	475.20
146	478.30
147	481.70
148	484.70
149	488.20
150	491.50
<b>Dimensional Weight of More Than 150 Lbs.**</b>	
Price Per Pound	3.28

\*\*For each package with a dimensional weight of more than 150 pounds, multiply the weight by the price per pound.

†Service not available from all origin ZIP Codes. Refer to ups.com/rates to view your origin ZIP Code™ Zone Chart.

Effective January 3, 2011

**Hawaii – Domestic****UPS 2nd Day Air A.M.<sup>®</sup>****GUARANTEED TWO-DAY BY 10:30 A.M.\***

Zone	18
Letter**	\$18.20
1 Lbs.	19.70
2	22.10
3	25.40
4	28.90
5	31.70
6	35.00
7	39.80
8	42.20
9	45.50
10	48.40
11	52.00
12	54.90
13	57.60
14	60.20
15	62.60
16	64.90
17	67.20
18	69.50
19	71.50
20	73.60
21	75.90
22	77.70
23	80.10
24	82.00
25	84.20
26	86.40
27	88.60
28	90.80
29	93.70
30	96.20

Refer to pages 47 to 52 for value-added services rates and other charges.

- Any fraction of a pound more than the weight shown in the rate chart is rounded up to the next whole pound.
- For large or heavy packages, additional charges may apply. Refer to pages 7 and 8 for more information.
- Dimensional weight may apply. Refer to pages 7 and 8 for more information.

Zone	18
31 Lbs.	\$98.30
32	101.10
33	103.20
34	106.00
35	108.20
36	110.40
37	113.00
38	115.30
39	118.40
40	120.50
41	122.40
42	124.60
43	127.00
44	128.80
45	131.10
46	133.70
47	136.00
48	138.60
49	141.30
50	143.40
51	145.10
52	147.50
53	149.50
54	151.00
55	153.20
56	155.00
57	157.00
58	159.30
59	161.10
60	163.50

- A Heavy Package sticker is required for any package weighing more than 70 pounds.

\*Visit [ups.com](http://ups.com)® or call 1-800-Pick-UPS® for guarantee details, service availability, delivery time commitments or to request a pickup.

\*\*The Letter rate applies only to documents, correspondence and electronic media shipments that do not exceed eight ounces sent in an Express

Zone	18
61 Lbs.	\$165.60
62	168.30
63	170.60
64	172.40
65	174.70
66	176.90
67	179.00
68	181.30
69	183.60
70	186.30
71	188.90
72	191.10
73	193.70
74	196.00
75	197.90
76	199.80
77	202.10
78	204.30
79	207.00
80	209.20
81	211.40
82	213.90
83	216.20
84	218.50
85	221.00

Envelope. Express Envelopes exceeding eight ounces are subject to the rate corresponding to the weight of the Express Envelope. Express Envelopes are not recommended for shipments of electronic media containing sensitive personal information.

Effective January 3, 2011

**Hawaii – Domestic****UPS 2nd Day Air A.M.<sup>®</sup>****GUARANTEED TWO-DAY BY 10:30 A.M.\***

Zone	18
86 Lbs.	\$223.90
87	226.30
88	229.00
89	231.60
90	234.60
91	236.80
92	239.60
93	241.90
94	244.70
95	247.10
96	249.50
97	251.90
98	254.00
99	256.20
100	258.40
101	260.60
102	262.70
103	265.00
104	267.30
105	269.80
106	272.20
107	274.90
108	277.10
109	279.80
110	282.40

Refer to pages 47 to 52 for value-added services rates and other charges.

- Any fraction of a pound more than the weight shown in the rate chart is rounded up to the next whole pound.
- For large or heavy packages, additional charges may apply. Refer to pages 7 and 8 for more information.

Zone	18
111 Lbs.	\$285.20
112	288.00
113	290.50
114	293.10
115	295.30
116	298.10
117	300.70
118	303.80
119	306.00
120	308.70
121	310.90
122	313.40
123	316.00
124	318.70
125	320.80
126	323.70
127	325.90
128	328.50
129	331.00
130	333.30
131	336.00
132	338.20
133	341.20
134	343.60
135	347.00

- Dimensional weight may apply. Refer to pages 7 and 8 for more information.
- A Heavy Package sticker is required for any package weighing more than 70 pounds.
- Express Envelopes are not recommended for shipments of electronic media containing sensitive personal information.

Zone	18
136 Lbs.	\$349.50
137	352.00
138	354.80
139	357.00
140	359.70
141	362.20
142	364.70
143	367.10
144	369.60
145	371.90
146	374.80
147	377.40
148	380.10
149	383.20
150	385.80
Dimensional Weight of More Than 150 Lbs.**	
Price Per Pound	2.58

\*Visit ups.com<sup>®</sup> or call 1-800-Pick-UPS<sup>®</sup> for guarantee details, service availability, delivery time commitments or to request a pickup.

\*\*For each package with a dimensional weight of more than 150 pounds, multiply the weight by the price per pound.

Effective January 3, 2011

**Hawaii - Domestic****UPS 2nd Day Air®****GUARANTEED TWO-DAY\***

Zones	14	16
Letter**	\$16.10	\$30.00
1 Lbs.	17.90	37.20
2	18.20	40.10
3	21.20	42.90
4	25.70	43.40
5	27.50	44.70
6	31.30	46.50
7	35.10	48.60
8	36.00	51.90
9	37.40	54.20
10	38.80	56.90
11	40.20	59.60
12	43.80	61.90
13	45.80	64.10
14	46.70	66.20
15	50.10	68.40
16	50.40	70.20
17	53.50	72.20
18	53.90	76.60
19	56.60	81.30
20	57.90	86.20
21	59.60	87.80
22	61.30	89.70
23	63.00	91.90
24	64.70	93.90
25	66.60	99.30
26	68.40	101.70
27	70.40	104.00
28	72.30	106.40
29	74.20	108.70
30	76.30	111.20

Refer to pages 47 to 52 for value-added services rates and other charges.

- Any fraction of a pound more than the weight shown in the rate chart is rounded up to the next whole pound.
- For large or heavy packages, additional charges may apply. Refer to pages 7 and 8 for more information.
- Dimensional weight may apply. Refer to pages 7 and 8 for more information.

Zones	14	16
31 Lbs.	\$78.20	\$113.50
32	80.20	116.00
33	82.00	118.40
34	83.30	120.80
35	90.20	122.70
36	90.50	125.10
37	92.50	127.40
38	94.40	129.60
39	96.30	131.70
40	98.20	134.10
41	99.80	136.50
42	101.40	138.40
43	102.70	140.50
44	104.30	142.50
45	106.30	144.60
46	108.20	146.90
47	109.80	149.10
48	111.70	151.60
49	113.80	153.80
50	115.40	155.70
51	117.00	157.80
52	118.60	159.60
53	120.40	162.00
54	121.70	163.60
55	125.30	165.50
56	127.10	167.60
57	128.30	169.40
58	130.80	171.00
59	131.80	173.30
60	133.00	175.10

- A Heavy Package sticker is required for any package weighing more than 70 pounds.

\*Visit ups.com® or call 1-800-Pick-UPS® for guarantee details, service availability, delivery time commitments or to request a pickup.

\*\*The Letter rate applies only to documents, correspondence and electronic media shipments that do not exceed eight ounces sent in an Express

Zones	14	16
61 Lbs.	\$133.70	\$177.50
62	134.80	180.00
63	136.50	182.30
64	138.60	184.40
65	140.60	186.50
66	142.80	187.90
67	144.70	190.40
68	146.70	192.30
69	149.10	194.80
70	150.70	196.80
71	152.60	199.20
72	154.40	201.50
73	156.90	203.90
74	159.00	205.80
75	160.70	207.80
76	162.70	210.30
77	164.40	212.10
78	166.70	214.50
79	169.00	217.00
80	170.40	219.30
81	172.60	221.70
82	174.30	224.40
83	176.60	226.50
84	178.50	228.90
85	180.60	231.10

Envelope. Express Envelopes exceeding eight ounces are subject to the rate corresponding to the weight of the Express Envelope. Express Envelopes are not recommended for shipments of electronic media containing sensitive personal information.

Effective January 3, 2011

**Hawaii - Domestic****UPS 2nd Day Air®****GUARANTEED TWO-DAY\***

Zones	14	16
86 Lbs.	\$182.10	\$233.50
87	184.70	235.50
88	186.90	238.20
89	188.70	240.20
90	190.70	243.00
91	192.50	246.00
92	194.40	248.90
93	196.60	251.50
94	198.90	253.60
95	200.60	256.10
96	202.40	257.90
97	204.30	260.00
98	206.50	261.90
99	208.50	264.40
100	209.60	266.20
101	212.00	268.40
102	214.10	270.80
103	216.20	273.20
104	218.30	275.30
105	220.30	277.20
106	222.50	279.70
107	224.50	281.90
108	226.60	284.10
109	228.60	286.60
110	230.70	289.30

Refer to pages 47 to 52 for value-added services rates and other charges.

- Any fraction of a pound more than the weight shown in the rate chart is rounded up to the next whole pound.
- For large or heavy packages, additional charges may apply. Refer to pages 7 and 8 for more information.

Zones	14	16
111 Lbs.	\$232.90	\$292.00
112	235.00	294.50
113	237.00	297.00
114	239.10	299.30
115	241.10	301.30
116	243.20	304.30
117	245.40	307.20
118	247.50	309.10
119	249.60	311.60
120	251.60	313.40
121	253.70	316.10
122	255.80	318.50
123	257.80	321.30
124	259.90	323.70
125	262.00	326.00
126	264.40	328.60
127	266.40	330.80
128	268.50	333.20
129	270.50	335.90
130	272.70	338.10
131	274.70	340.50
132	276.90	342.80
133	278.80	345.70
134	281.10	348.70
135	283.00	351.40

- Dimensional weight may apply. Refer to pages 7 and 8 for more information.
- A Heavy Package sticker is required for any package weighing more than 70 pounds.
- Express Envelopes are not recommended for shipments of electronic media containing sensitive personal information.

Zones	14	16
136 Lbs.	\$285.30	\$354.30
137	287.20	356.60
138	289.50	358.50
139	291.40	361.10
140	293.70	363.70
141	295.60	366.10
142	297.80	368.70
143	299.70	371.10
144	301.70	373.50
145	304.00	375.90
146	305.90	378.30
147	308.20	380.50
148	310.10	383.40
149	312.40	385.90
150	314.30	388.80
Dimensional Weight of More Than 150 Lbs.**		
Price Per Pound	2.10	2.60

\*Visit ups.com® or call 1-800-Pick-UPS® for guarantee details, service availability, delivery time commitments or to request a pickup.

\*\*For each package with a dimensional weight of more than 150 pounds, multiply the weight by the price per pound.

Effective January 3, 2011

**Hawaii – Domestic****UPS Ground****GUARANTEED DAY-DEFINITE\***

Zones	2	3	4	5	6	7	8	9†	10†	11†
1 Lbs.	\$9.46	\$9.56	\$9.71	\$9.82	\$9.98	\$10.10	\$10.18	\$13.87	\$27.17	\$14.41
2	10.25	10.34	10.41	10.61	10.77	10.90	10.97	15.95	29.84	16.55
3	11.78	12.08	12.38	12.51	12.74	12.82	13.00	18.15	31.34	18.64
4	13.41	13.77	14.21	14.45	14.67	14.80	15.08	20.27	34.07	20.73
5	15.15	15.60	16.04	16.48	16.72	16.84	17.10	22.67	37.07	23.18
6	17.15	17.60	17.92	18.22	18.78	18.97	19.22	25.06	39.54	25.56
7	19.06	19.65	19.88	20.20	20.80	21.00	21.39	27.85	41.92	28.39
8	21.07	21.65	21.86	22.14	22.85	23.14	23.50	29.94	44.58	30.68
9	23.09	23.62	23.78	24.15	24.91	25.24	25.63	32.64	46.94	33.36
10	25.00	25.51	25.74	26.16	27.03	27.35	27.80	35.04	49.42	35.94
11	26.81	27.36	27.62	28.12	29.07	29.26	29.85	37.41	51.48	38.36
12	28.67	29.06	29.51	29.94	30.99	31.11	31.90	39.92	53.86	40.90
13	30.43	30.70	31.49	31.81	32.84	32.96	33.82	41.72	55.95	42.41
14	32.05	32.33	33.36	33.70	34.70	34.81	35.78	43.51	57.42	44.25
15	33.67	33.96	35.32	35.51	36.67	36.72	37.71	45.31	59.21	46.21
16	35.27	35.74	37.14	37.34	38.71	38.77	39.78	47.09	61.08	48.45
17	36.76	37.44	38.82	39.14	40.83	40.88	41.81	48.62	62.55	50.23
18	38.38	39.20	40.47	40.96	42.93	43.13	43.87	50.50	64.05	52.00
19	40.02	40.97	42.02	42.77	44.98	45.52	45.83	51.69	65.54	52.67
20	41.59	42.66	43.54	44.61	46.97	47.68	47.89	53.19	66.71	53.86
21	43.03	44.19	44.90	46.15	48.88	49.88	49.93	54.39	68.20	55.11
22	44.36	45.82	46.51	47.83	50.79	51.92	51.98	56.18	69.69	57.19
23	45.71	47.39	48.14	49.58	52.77	53.83	54.03	57.68	71.28	58.86
24	47.09	48.82	49.70	51.20	54.69	55.68	56.08	59.17	72.73	60.90
25	48.47	50.11	51.18	52.73	56.54	57.46	58.06	61.06	74.54	63.12
26	49.98	51.49	52.61	54.22	58.37	59.18	59.96	62.57	76.31	64.75
27	51.41	52.84	53.98	55.78	60.25	60.96	61.81	64.36	77.79	67.13
28	52.90	54.21	55.38	57.26	62.09	62.67	63.68	66.16	79.58	69.25
29	54.41	55.52	56.82	58.79	63.87	64.48	65.46	67.97	81.75	71.50
30	55.93	56.96	58.22	60.28	65.59	66.18	67.23	69.74	83.52	73.72
31	57.36	58.52	59.68	61.83	67.31	67.90	69.00	71.64	85.01	75.97
32	58.73	60.01	61.11	63.25	69.00	69.61	70.66	73.45	86.79	78.23
33	60.03	61.45	62.51	64.52	70.54	71.13	72.20	75.24	88.57	80.03
34	60.75	62.83	63.95	65.77	71.99	72.58	73.63	77.05	90.33	82.14
35	61.85	64.06	65.36	67.14	73.37	73.97	75.09	78.53	92.12	84.09
36	62.81	65.14	66.72	68.43	74.63	75.42	76.56	80.33	94.00	86.20
37	63.78	66.28	68.16	69.65	75.82	76.89	77.93	82.13	95.47	87.97
38	64.86	67.31	69.51	70.87	76.89	78.34	79.19	84.01	97.25	89.91
39	65.83	68.48	70.81	72.10	77.93	79.78	80.44	85.82	99.04	91.71
40	66.82	69.58	72.17	73.24	78.99	81.23	81.70	87.61	100.84	93.85

Refer to pages 47 to 52 for value-added services rates and other charges.

- Any fraction of a pound more than the weight shown in the rate chart is rounded up to the next whole pound.

- For large or heavy packages, additional charges may apply. Refer to pages 7 and 8 for more information.

- Dimensional weight may apply. Refer to pages 7 and 8 for more information.

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†Zone 9 is metro Alaska, zone 10 is Alaska Extended and zone 11 is Puerto Rico.

Effective January 3, 2011

# Hawaii – Domestic

## UPS Ground

GUARANTEED DAY-DEFINITE\*

Zones	2	3	4	5	6	7	8	9†	10†	11†
41 Lbs.	\$67.34	\$70.75	\$73.40	\$74.47	\$80.05	\$82.68	\$82.95	\$89.11	\$102.31	\$95.34
42	68.30	71.87	74.64	75.71	81.10	84.15	84.34	90.59	104.17	96.53
43	69.27	73.05	75.85	76.93	82.22	85.59	85.77	92.09	105.36	97.60
44	70.76	74.22	77.11	78.17	83.28	87.13	87.24	93.71	106.84	98.95
45	71.71	75.39	78.33	79.37	84.34	88.50	88.84	95.19	108.63	100.11
46	72.75	76.45	79.50	80.62	85.39	90.02	90.36	96.98	110.12	102.36
47	73.72	77.49	80.65	81.77	86.59	91.48	91.93	98.78	111.89	104.33
48	74.76	78.51	81.82	82.81	87.77	92.91	93.46	100.58	113.67	106.61
49	75.84	79.54	82.92	83.84	88.97	94.38	95.02	102.37	115.55	108.86
50	76.81	80.59	84.10	84.87	90.02	95.85	96.57	104.16	117.03	110.54
51	77.76	81.59	85.19	86.04	91.06	97.16	98.14	105.78	118.80	112.28
52	78.68	82.61	86.36	87.19	92.15	98.56	99.60	107.28	120.00	113.52
53	79.60	83.67	87.51	88.30	93.33	99.92	101.07	108.45	121.46	114.24
54	80.39	84.78	88.63	89.52	94.58	101.24	102.55	109.95	122.95	115.61
55	83.34	85.81	89.80	90.88	95.85	102.64	103.96	111.46	124.14	117.02
56	84.24	86.86	90.95	92.24	97.04	103.90	105.48	112.95	125.72	118.66
57	85.16	87.91	92.13	93.58	98.35	105.15	106.79	114.44	127.21	120.01
58	86.14	89.00	93.23	94.82	99.81	106.42	108.03	115.75	128.69	120.78
59	86.99	89.91	94.27	95.89	101.24	107.66	109.29	117.23	129.87	121.82
60	87.98	90.89	95.29	97.07	102.64	108.86	110.56	118.73	131.66	123.20
61	88.82	91.74	96.25	98.10	103.96	109.96	111.74	120.83	133.42	125.45
62	89.81	92.66	97.24	99.06	105.22	111.09	112.94	122.31	134.89	126.67
63	90.67	93.51	98.09	99.91	106.42	112.15	113.98	124.13	137.09	128.64
64	91.51	94.37	98.92	100.76	107.58	113.07	114.91	125.62	138.26	129.85
65	92.41	95.21	99.71	101.58	108.64	114.07	115.92	126.91	139.76	130.60
66	93.14	95.97	100.48	102.48	109.64	115.06	116.91	128.39	141.24	131.84
67	93.92	96.81	101.13	103.39	110.70	116.05	117.89	129.90	142.72	133.11
68	94.57	97.60	101.84	104.50	111.69	116.91	118.87	131.71	144.49	134.91
69	95.31	98.46	102.36	105.52	112.55	117.77	119.80	133.50	146.27	136.85
70	95.94	99.36	102.96	106.56	113.41	118.60	120.79	135.28	148.15	138.52
71	96.59	100.09	103.47	107.47	114.26	119.43	121.78	137.10	149.64	140.11
72	97.31	100.86	103.93	108.40	115.18	120.13	122.65	138.99	151.43	141.72
73	97.98	101.65	104.38	109.40	116.05	120.79	123.50	140.49	153.20	142.83
74	98.62	102.44	104.97	110.38	116.91	121.45	124.29	142.00	154.69	143.93
75	99.29	103.14	105.53	111.20	117.77	122.18	125.10	143.48	156.15	145.03

Refer to pages 47 to 52 for value-added services rates and other charges.

- Any fraction of a pound more than the weight shown in the rate chart is rounded up to the next whole pound.

- For large or heavy packages, additional charges may apply. Refer to pages 7 and 8 for more information.

- Dimensional weight may apply. Refer to pages 7 and 8 for more information.

- A Heavy Package sticker is required for any package weighing more than 70 pounds.

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†Zone 9 is metro Alaska, zone 10 is Alaska Extended and zone 11 is Puerto Rico.

HAWAII RETAIL RATES

Effective January 3, 2011

# Hawaii – Domestic

## UPS Ground

GUARANTEED DAY-DEFINITE\*

Zones	2	3	4	5	6	7	8	9†	10†	11†
76 Lbs.	\$99.99	\$103.94	\$106.20	\$112.05	\$118.60	\$122.84	\$125.75	\$144.97	\$158.04	\$146.39
77	100.80	104.72	106.84	112.88	119.54	123.50	126.41	146.79	159.53	148.24
78	101.58	105.56	107.60	113.77	120.41	124.29	127.14	148.68	161.29	150.17
79	102.34	106.55	108.39	114.56	121.25	125.10	127.86	150.46	163.09	151.96
80	103.27	107.57	109.22	115.40	122.05	125.89	128.66	152.26	164.86	153.68
81	104.19	108.60	110.13	116.23	122.90	126.61	129.51	154.04	166.64	155.41
82	105.19	109.68	111.05	117.01	123.78	127.40	130.43	155.55	168.41	156.86
83	106.22	110.76	112.01	117.86	124.69	128.21	131.34	157.35	170.28	158.81
84	107.31	111.81	113.06	118.69	125.55	128.99	132.36	159.14	171.77	160.48
85	108.25	112.73	114.08	119.47	126.35	129.84	133.43	161.04	173.57	162.39
86	109.24	113.70	115.13	120.30	127.19	130.70	134.45	162.82	175.34	164.19
87	110.15	114.55	116.23	121.21	128.06	131.68	135.60	164.32	177.11	165.68
88	111.20	115.53	117.27	122.05	128.99	132.68	136.57	166.42	178.88	167.98
89	112.10	116.49	118.31	122.87	129.84	133.61	137.50	168.24	180.75	169.79
90	113.08	117.48	119.33	123.73	130.70	134.61	138.48	170.42	182.83	171.98
91	114.06	118.38	120.37	124.57	131.57	135.60	139.41	172.51	184.92	174.25
92	114.98	119.36	121.41	125.53	132.43	136.57	140.41	174.32	186.98	176.22
93	115.98	120.36	122.52	126.57	133.34	137.50	141.42	176.11	188.46	177.87
94	116.95	121.26	123.54	127.73	134.28	138.37	142.41	177.61	190.24	179.38
95	117.93	122.24	124.57	128.93	135.26	139.37	143.38	179.40	192.14	181.36
96	118.84	123.20	125.63	130.12	136.25	140.22	144.31	181.30	193.62	183.27
97	119.83	124.19	126.72	131.13	137.25	141.07	145.29	182.79	195.10	184.52
98	120.81	125.10	127.77	132.31	138.18	142.01	146.17	184.28	196.59	186.01
99	121.72	126.08	128.80	133.33	139.16	142.85	147.15	186.10	198.37	187.84
100	122.68	126.93	129.82	134.22	140.02	143.69	148.08	187.27	199.85	189.06
101	123.68	127.78	130.80	135.16	140.93	144.53	149.06	189.37	201.72	191.16
102	124.66	128.68	131.72	135.98	141.78	145.35	149.93	190.87	203.51	192.67
103	125.55	129.54	132.68	136.74	142.66	146.17	150.92	192.76	205.28	194.55
104	126.56	130.38	133.65	137.60	143.53	147.03	151.90	194.56	206.76	196.28
105	127.53	131.21	134.63	138.36	144.43	147.81	152.75	196.06	208.54	197.80
106	128.46	132.12	135.53	139.20	145.29	148.66	153.76	197.86	210.32	199.48
107	129.42	132.98	136.51	140.12	146.17	149.60	154.62	199.64	211.80	201.30
108	130.40	133.83	137.47	141.02	147.03	150.30	155.61	201.47	213.68	203.12
109	131.38	134.74	138.38	141.86	147.88	151.24	156.54	203.63	215.76	205.30
110	132.30	135.53	139.35	142.83	148.80	151.98	157.45	205.74	217.83	207.60
111	133.30	136.44	140.34	143.79	149.67	152.84	158.37	207.55	219.90	209.51
112	134.26	137.29	141.30	144.63	150.64	153.61	159.29	209.32	221.68	211.33
113	135.25	138.13	142.21	145.47	151.57	154.49	160.22	211.13	223.27	213.14
114	136.16	139.05	143.17	146.30	152.58	155.40	161.19	212.92	225.05	214.96
115	137.13	139.89	144.15	147.20	153.55	156.28	162.22	214.81	226.83	216.88

Refer to pages 47 to 52 for value-added services rates and other charges.

- Any fraction of a pound more than the weight shown in the rate chart is rounded up to the next whole pound.

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- Dimensional weight may apply. Refer to pages 7 and 8 for more information.
- A Heavy Package sticker is required for any package weighing more than 70 pounds.

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†Zone 9 is metro Alaska, zone 10 is Alaska Extended and zone 11 is Puerto Rico.

Effective January 3, 2011

# Hawaii – Domestic

## UPS Ground

GUARANTEED DAY-DEFINITE\*

Zones	2	3	4	5	6	7	8	9†	10†	11†
116 Lbs.	\$138.07	\$140.86	\$145.06	\$148.04	\$154.49	\$157.12	\$163.05	\$216.92	\$228.90	\$218.99
117	139.04	141.77	146.01	148.82	155.46	158.11	164.06	218.71	230.98	221.08
118	140.03	142.76	146.99	149.67	156.45	158.97	164.90	220.51	232.46	222.91
119	141.00	143.72	147.95	150.51	157.32	159.94	165.92	222.29	234.32	224.56
120	141.99	144.65	148.86	151.36	158.19	160.95	166.82	223.79	235.81	225.94
121	142.90	145.61	149.84	152.17	159.09	161.87	167.84	225.70	237.89	227.75
122	143.88	146.60	150.84	153.15	159.94	162.81	168.68	227.79	239.67	229.99
123	144.86	147.59	151.74	153.99	160.69	163.66	169.66	229.28	241.45	231.51
124	145.78	148.49	152.71	154.95	161.61	164.65	170.66	231.39	243.52	233.60
125	146.77	149.47	153.68	155.93	162.49	165.51	171.52	233.18	245.40	235.42
126	147.73	150.44	154.59	156.89	163.47	166.50	172.51	234.66	246.89	236.68
127	148.65	151.36	155.56	157.75	164.33	167.34	173.48	236.86	248.97	239.17
128	149.62	152.32	156.52	158.58	165.24	168.21	174.40	238.96	250.75	241.27
129	150.63	153.31	157.47	159.34	166.19	169.21	175.28	240.76	252.53	243.11
130	151.60	154.24	158.44	160.19	167.17	170.07	176.28	242.56	254.29	244.92
131	152.52	155.21	159.37	161.10	168.10	170.93	177.25	244.05	256.46	246.27
132	153.50	156.18	160.34	161.80	169.08	171.92	178.19	246.14	258.27	248.54
133	154.47	157.17	161.25	162.71	170.07	172.78	179.11	248.04	260.04	250.46
134	155.39	158.07	162.21	163.55	171.04	173.63	180.03	250.12	262.09	252.58
135	156.38	159.03	163.20	164.37	171.98	174.55	181.02	252.23	264.18	254.84
136	157.37	160.05	164.17	165.23	172.95	175.48	181.89	254.32	266.25	257.09
137	158.34	160.95	165.08	166.19	173.94	176.40	182.87	255.84	267.84	258.45
138	159.25	161.92	166.05	169.40	174.96	177.34	183.85	257.62	269.60	260.29
139	160.24	162.88	167.02	170.24	175.88	178.33	184.86	259.51	271.38	262.20
140	161.22	163.86	168.00	171.22	176.88	179.31	185.80	261.32	273.18	264.03
141	162.14	164.77	168.89	172.13	177.85	180.30	186.70	263.71	275.25	266.70
142	163.11	165.74	169.87	173.06	178.78	181.22	187.63	265.21	277.03	268.25
143	164.10	166.73	170.83	173.91	179.76	182.21	188.64	267.00	278.60	269.89
144	165.07	167.65	171.74	174.75	180.77	183.28	189.62	268.80	280.39	271.72
145	165.99	168.62	172.70	175.60	181.76	184.27	190.48	270.39	282.16	273.33
146	166.95	169.61	173.68	176.46	182.69	185.33	191.45	272.50	284.25	275.46
147	167.97	170.57	174.66	177.36	183.68	186.31	192.39	274.59	286.02	277.70
148	168.89	171.48	175.57	178.24	184.66	187.32	193.38	276.37	288.09	279.50
149	169.85	172.46	176.54	179.06	185.60	188.35	194.36	278.48	290.27	281.63
150	170.83	173.44	177.51	179.98	186.58	189.28	195.36	280.66	292.04	283.84

Dimensional Weight of More Than 150 Lbs.\*\*

Price Per Pound	1.14	1.16	1.19	1.20	1.25	1.27	1.31	1.88	1.95	1.90
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Refer to pages 47 to 52 for value-added services rates and other charges.

- Any fraction of a pound more than the weight shown in the rate chart is rounded up to the next whole pound.

- For large or heavy packages, additional charges may apply. Refer to pages 7 and 8 for more information.

- Dimensional weight may apply. Refer to pages 7 and 8 for more information.

- A Heavy Package sticker is required for any package weighing more than 70 pounds.

\*Visit ups.com® or call 1-800-Pick-UPS® for guarantee details, service availability, delivery time commitments or to request a pickup.

\*\*For each package with a dimensional weight of more than 150 pounds, multiply the weight by the price per pound.

†Zone 9 is metro Alaska, zone 10 is Alaska Extended and zone 11 is Puerto Rico.

HAWAII RETAIL RATES

Effective January 3, 2011

**Hawaii – Domestic****UPS Ground – Intra-Oahu****GUARANTEED DAY-DEFINITE\***

Zones	1	2
1 Lbs.	\$6.00	\$8.04
2	6.16	8.22
3	6.28	8.35
4	6.38	8.47
5	6.53	8.63
6	6.65	8.76
7	6.74	8.86
8	6.82	8.95
9	6.93	9.07
10	7.05	9.20
11	7.12	9.27
12	7.22	9.39
13	7.32	9.49
14	7.39	9.58
15	7.45	9.64
16	7.54	9.74
17	7.61	9.81
18	7.69	9.90
19	7.79	10.02
20	7.86	10.09
21	7.95	10.38
22	8.01	10.45
23	8.09	10.57
24	8.15	10.66
25	8.25	10.76

Refer to pages 47 to 52 for value-added services rates and other charges.

- Any fraction of a pound more than the weight shown in the rate chart is rounded up to the next whole pound.

Zones	1	2
26 Lbs.	\$8.34	\$10.89
27	8.43	10.99
28	8.49	11.10
29	8.57	11.18
30	8.63	11.27
31	8.72	11.40
32	8.79	11.49
33	8.87	11.58
34	8.98	11.72
35	9.06	11.83
36	9.15	11.93
37	9.22	12.03
38	9.31	12.18
39	9.39	12.26
40	9.46	12.34
41	9.56	12.50
42	9.68	12.64
43	9.78	12.78
44	9.92	12.95
45	10.01	13.10
46	10.20	13.33
47	10.36	13.52
48	10.51	13.74
49	10.72	14.02
50	10.91	14.25

- For large or heavy packages, additional charges may apply. Refer to pages 7 and 8 for more information.

- Dimensional weight may apply. Refer to pages 7 and 8 for more information.

Zones	1	2
51 Lbs.	\$11.11	\$14.51
52	11.29	14.75
53	11.52	15.05
54	11.70	15.30
55	11.92	15.56
56	12.14	15.86
57	12.33	16.10
58	12.54	16.38
59	12.77	16.67
60	12.95	16.91
61	13.14	17.17
62	13.39	17.49
63	13.54	17.70
64	13.75	17.97
65	13.99	18.28
66	14.16	18.50
67	14.39	18.79
68	14.55	19.01
69	14.78	19.32
70	14.99	19.59

\*Visit ups.com® or call 1-800-Pick-UPS® for guarantee details, service availability, delivery time commitments or to request a pickup.

Effective January 3, 2011

**Hawaii – Domestic****UPS Ground – Intra-Oahu****GUARANTEED DAY-DEFINITE\***

Zones	1	2
71 Lbs.	\$15.20	\$19.84
72	16.04	20.94
73	16.85	22.03
74	17.69	23.10
75	18.50	24.18
76	19.35	25.27
77	20.15	26.32
78	21.00	27.42
79	21.83	28.50
80	22.66	29.59
81	23.46	30.66
82	24.29	31.74
83	25.12	32.82
84	25.94	33.87
85	26.80	35.00
86	27.60	36.08
87	28.44	37.14
88	29.26	38.22
89	30.10	39.32
90	30.90	40.37
91	31.75	41.46
92	32.56	42.52
93	33.41	43.64
94	34.22	44.72
95	35.06	45.79
96	35.87	46.87
97	36.71	47.95
98	37.52	49.01
99	38.34	50.08
100	39.20	51.22

Refer to pages 47 to 52 for value-added services rates and other charges.

- Any fraction of a pound more than the weight shown in the rate chart is rounded up to the next whole pound.

- For large or heavy packages, additional charges may apply. Refer to pages 7 and 8 for more information.

Zones	1	2
101 Lbs.	\$40.02	\$52.27
102	40.83	53.35
103	41.67	54.43
104	42.49	55.51
105	43.32	56.58
106	44.16	57.68
107	44.98	58.77
108	45.81	59.85
109	46.64	60.90
110	47.47	61.10
111	48.28	61.50
112	49.09	61.80
113	49.94	62.20
114	50.75	62.80
115	51.58	63.00
116	52.42	63.60
117	53.24	64.20
118	54.06	64.70
119	54.89	65.00
120	55.71	65.60
121	56.54	65.90
122	57.39	66.50
123	58.20	66.80
124	59.03	67.20
125	59.86	67.50
126	60.69	72.06
127	61.49	72.36
128	62.34	72.96
129	63.16	73.26
130	64.00	73.56

- Dimensional weight may apply. Refer to pages 7 and 8 for more information.

- A Heavy Package sticker is required for any package weighing more than 70 pounds.

\*Visit ups.com® or call 1-800-Pick-UPS® for guarantee details, service availability, delivery time commitments or to request a pickup.

Zones	1	2
131 Lbs.	\$64.82	\$74.16
132	65.65	74.36
133	66.46	74.96
134	67.31	75.36
135	68.12	75.56
136	68.95	76.28
137	69.79	76.98
138	70.62	77.58
139	71.43	78.28
140	72.27	78.88
141	73.08	79.58
142	73.91	80.10
143	74.75	80.30
144	75.57	80.90
145	76.40	81.30
146	77.23	81.50
147	78.06	82.00
148	78.11	82.30
149	78.95	82.70
150	79.76	83.00

Dimensional Weight  
of More Than 150 Lbs.\*\*

Price Per Pound	0.54	0.56
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\*\*For each package with a dimensional weight of more than 150 pounds, multiply the weight by the price per pound.

Effective January 3, 2011

# Alaska and Hawaii – Domestic Value-Added Services\*

Value-added services are available with all UPS domestic package services unless otherwise indicated.

Available Options	Description	Fee												
For All C.O.D. (Collect on Delivery) Services	<ul style="list-style-type: none"> <li>- C.O.D. service is available for packages shipped throughout the U.S. and Puerto Rico.</li> <li>- UPS Voice Notification® is available for C.O.D. packages shipped to residential addresses in the U.S. Refer to page 49 for more information.</li> <li>- Currency is not accepted for payment.</li> <li>- C.O.D. service is not available when using a UPS Ground shipping document.</li> </ul>													
Manual C.O.D. Tags	<p>To use a manual C.O.D. tag, you must:</p> <ul style="list-style-type: none"> <li>- Type or print an address label and attach it to the top of the package.</li> <li>- Complete the UPS C.O.D. tag per the instructions on the tag and specify the exact amount due.</li> <li>- Attach the C.O.D. tag to the package, covering the address label.</li> <li>- Retain the "Shipper Receipt" portion for your records.</li> </ul> <p>A UPS C.O.D. tag must be attached to each package for which a C.O.D. amount is to be collected.</p>	\$10.50												
Declared Value for Carriage	<ul style="list-style-type: none"> <li>- UPS's liability for loss or damage to a package is limited to \$100.00 without a declaration of value.</li> <li>- UPS's liability for loss or damage can be increased up to \$50,000.00 per package (subject to terms and conditions) by making a declaration of value, for an additional charge.</li> <li>- Declared Value charges for freight collect and third-party shipments may be billed to your shipper account. For more information, visit <a href="#">ups.com</a>® or call 1-800-Pick-UPS®.</li> <li>- Refer to the "UPS Tariff/Terms and Conditions" beginning on page 82 for more information.</li> </ul>	<p>Declared Value:</p> <table style="width: 100%; border-collapse: collapse;"> <tr> <td style="width: 60%;">-\$0.00-\$100.00</td> <td style="width: 40%; text-align: right;">\$0.00</td> </tr> <tr> <td>-\$100.01-\$50,000.00</td> <td style="text-align: right;">\$0.90</td> </tr> <tr> <td colspan="2" style="text-align: center;">for each \$100.00 (or portion of \$100.00) of the total value declared, with a minimum charge of \$1.80</td> </tr> </table>	-\$0.00-\$100.00	\$0.00	-\$100.01-\$50,000.00	\$0.90	for each \$100.00 (or portion of \$100.00) of the total value declared, with a minimum charge of \$1.80							
-\$0.00-\$100.00	\$0.00													
-\$100.01-\$50,000.00	\$0.90													
for each \$100.00 (or portion of \$100.00) of the total value declared, with a minimum charge of \$1.80														
Delivery Change Options	<p><b>UPS Delivery Intercept®:</b></p> <ul style="list-style-type: none"> <li>- As a shipper, and after you tender your packages to UPS, you can request that UPS return the package to you, reroute the package to a new address, have the package held for pickup or have the package delivered on a future date. When the package is tracked, the status of the intercept will be displayed.</li> <li>- Shippers can request a UPS Delivery Intercept through the Shipping History within UPS WorldShip® 9.0 or higher, UPS CampusShip®, UPS Internet Shipping, Quantum View® Manage or UPS Tracking on <a href="#">ups.com</a>. A UPS Delivery Intercept can also be requested by calling 1-800-Pick-UPS.</li> </ul> <p><b>Delivery Change Request:</b></p> <ul style="list-style-type: none"> <li>- After the first delivery attempt has occurred, consignees may request a Delivery Change Request to change a package's delivery location or time, have the package held for pickup or request the package to be returned to the sender. The consignee submits the request by using the Tracking application on <a href="#">ups.com</a>, or by calling 1-800-Pick-UPS. A UPS InfoNotice® number is required to change the destination delivery address.</li> </ul>	<p>UPS Delivery Intercept:</p> <table style="width: 100%; border-collapse: collapse;"> <tr> <td style="width: 60%;">-\$11.00 per package for web requests</td> <td style="width: 40%; text-align: right;">\$0.00</td> </tr> <tr> <td>-\$14.00 per package for phone requests</td> <td style="text-align: right;">\$0.90</td> </tr> <tr> <td colspan="2" style="text-align: center;">No charge for Will Call</td> </tr> </table> <p>Delivery Change Request:</p> <table style="width: 100%; border-collapse: collapse;"> <tr> <td style="width: 60%;">-\$4.00 per package for web request</td> <td style="width: 40%; text-align: right;">\$0.00</td> </tr> <tr> <td>-\$6.00 per package for phone request</td> <td style="text-align: right;">\$0.90</td> </tr> <tr> <td colspan="2" style="text-align: center;">No charge for Return to Sender and Will Call</td> </tr> </table> <p>Additional transportation fees may apply. Refer to the "UPS Tariff/Terms and Conditions" beginning on page 82 for more information.</p>	-\$11.00 per package for web requests	\$0.00	-\$14.00 per package for phone requests	\$0.90	No charge for Will Call		-\$4.00 per package for web request	\$0.00	-\$6.00 per package for phone request	\$0.90	No charge for Return to Sender and Will Call	
-\$11.00 per package for web requests	\$0.00													
-\$14.00 per package for phone requests	\$0.90													
No charge for Will Call														
-\$4.00 per package for web request	\$0.00													
-\$6.00 per package for phone request	\$0.90													
No charge for Return to Sender and Will Call														

\*May vary at retail locations.

Note: Fuel surcharges apply to value-added services associated with pickup, transport and delivery. For current fuel surcharges, where applicable, visit [ups.com](#).

Effective January 3, 2011

## Alaska and Hawaii – Domestic Value-Added Services

Value-added services are available with all UPS domestic package services unless otherwise indicated.

Available Options	Description	Fee
For All Delivery Confirmation Services	<ul style="list-style-type: none"> <li>- Signatures may be viewed online.</li> <li>- Service is available by using UPS WorldShip®, UPS Internet Shipping, UPS CampusShip®, the UPS Developer Kit or a UPS Ready® solution meeting the most current specifications set forth in the <i>UPS Guide to Labeling</i>.</li> <li>- Refer to the "UPS Tariff/Terms and Conditions" beginning on page 82 for more information.</li> <li>- UPS Voice Notification® is available for Signature Required and Adult Signature Required packages shipped to residential addresses in the U.S. Refer to page 49 for more information.</li> </ul>	
UPS Delivery Confirmation	<ul style="list-style-type: none"> <li>- A printed confirmation of delivery will be mailed upon delivery, without a signature.</li> </ul>	\$2.00
Signature Required	<ul style="list-style-type: none"> <li>- Receive printed confirmation of delivery, plus a signature.</li> </ul>	\$4.25
Adult Signature Required	<ul style="list-style-type: none"> <li>- Receive printed confirmation of delivery, plus the signature of an adult age 21 or older.</li> </ul>	\$5.25
Proof of Delivery (P.O.D.)	<ul style="list-style-type: none"> <li>- Proof of Delivery of a shipment via e-mail, fax or mail is subject to a charge which will be assessed to the shipper.</li> </ul>	\$5.00
Saturday Delivery	<ul style="list-style-type: none"> <li>- Refer to ups.com® or call 1-800-Pick-UPS® for delivery areas.</li> <li><b>Saturday Delivery:</b> <ul style="list-style-type: none"> <li>- Available with UPS Next Day Air® Early A.M.®, UPS Next Day Air® and UPS 2nd Day Air® services, and with UPS Returns® services.</li> <li>- Not available with UPS Next Day Air Saver® or UPS 2nd Day Air A.M.® services.</li> <li>- UPS Next Day Air Early A.M. shipments are guaranteed one hour later than the guaranteed weekday delivery time to most destinations.</li> <li>- UPS Next Day Air shipments are guaranteed an hour and a half later than the guaranteed weekday delivery time to destinations where the weekday guaranteed delivery time is either 10:30 a.m. or 12:00 p.m.</li> <li>- UPS 2nd Day Air shipments are guaranteed by end of day to destinations where UPS Next Day Air is committed by 10:30 a.m. or 12:00 p.m.</li> <li>- Each Express Envelope or package must bear a Saturday Delivery routing label.</li> <li>- Service fees are billed to the payer of the transportation charges.</li> </ul> </li> </ul>	Saturday Delivery: \$15.00

\*May vary at retail locations.

Note: Fuel surcharges apply to value-added services associated with pickup, transport and delivery. For current fuel surcharges, where applicable, visit [ups.com](http://ups.com).

Effective January 3, 2011

# Alaska and Hawaii – Domestic Value-Added Services\*

Available Options	Description	Fee														
Scheduled Pickup Options	<ul style="list-style-type: none"> <li>- UPS offers the greatest number of reliable and convenient pickup options.</li> <li>- UPS uses innovative technology and efficiency to operate an environmentally responsible transportation network.</li> <li>- One UPS driver will pick up all your packages – ground, air and international. That means a lower carbon footprint for UPS and you.</li> <li>- To adjust your pickup preferences, or for more information, log in at <a href="http://ups.com">ups.com</a>.</li> </ul>															
Daily Pickup	<ul style="list-style-type: none"> <li>- A UPS driver automatically stops at your location once each business day, as scheduled.</li> <li>- This option is best for customers who ship every day and want the convenience of an automatic Scheduled Pickup.</li> </ul>	<p>Weekly Billing Total:</p> <table> <tr> <td>-\$0.00</td> <td>\$74.99</td> <td>\$20.00</td> </tr> <tr> <td>-\$75.00 or more</td> <td></td> <td>\$10.00</td> </tr> </table>	-\$0.00	\$74.99	\$20.00	-\$75.00 or more		\$10.00								
-\$0.00	\$74.99	\$20.00														
-\$75.00 or more		\$10.00														
 Daily On-Route Pickup**	<ul style="list-style-type: none"> <li>- A UPS driver makes a pickup at your location once each business day while making deliveries in your area, even if there are no packages delivered.</li> <li>- This option provides the convenience of automatic Scheduled Pickup while saving fuel and reducing carbon emissions from extra trips.</li> </ul>	<p>Weekly Billing Total:</p> <table> <tr> <td>-\$0.00</td> <td>\$74.99</td> <td>\$20.00</td> </tr> <tr> <td>-\$75.00 or more</td> <td></td> <td>\$10.00</td> </tr> </table>	-\$0.00	\$74.99	\$20.00	-\$75.00 or more		\$10.00								
-\$0.00	\$74.99	\$20.00														
-\$75.00 or more		\$10.00														
 UPS Smart Pickup <sup>SM**</sup>	<ul style="list-style-type: none"> <li>- UPS uses innovative technology to automatically arrange a pickup only when you have packages to ship.</li> <li>- When you process a shipment using UPS WorldShip® 2010 or higher, UPS Internet Shipping or UPS CampusShip®, the system automatically notifies a UPS driver to make a UPS Smart Pickup that same day.</li> <li>- This option is best for customers who may not always ship a package every day but still want the convenience of an automatic Scheduled Pickup.</li> <li>- Having UPS come to your business only when you have a package to ship saves fuel and reduces carbon emissions.</li> </ul>	<p>\$10.00</p> <p>Flat charge per week regardless of weekly billing</p>														
 Day-Specific Pickup**	<ul style="list-style-type: none"> <li>- A UPS driver automatically stops at your location on days you decide are best for your business.</li> <li>- Select which days of the week, Monday through Friday, you would like UPS to make Scheduled Pickups.</li> <li>- This option is best for customers who ship on specific days.</li> <li>- The weekly service fee will vary based on the number of pickup days selected.</li> </ul>	<p>Weekly Billing Total:</p> <table> <tr> <td></td> <td>1 2 days</td> <td>3 days</td> <td>4 days</td> </tr> <tr> <td>-\$0.00</td> <td>\$74.99</td> <td>\$10.00</td> <td>\$15.00</td> <td>\$20.00</td> </tr> <tr> <td>-\$75.00 or more</td> <td>\$10.00</td> <td>\$10.00</td> <td>\$10.00</td> <td></td> </tr> </table>		1 2 days	3 days	4 days	-\$0.00	\$74.99	\$10.00	\$15.00	\$20.00	-\$75.00 or more	\$10.00	\$10.00	\$10.00	
	1 2 days	3 days	4 days													
-\$0.00	\$74.99	\$10.00	\$15.00	\$20.00												
-\$75.00 or more	\$10.00	\$10.00	\$10.00													
 UPS carbon neutral	<ul style="list-style-type: none"> <li>- UPS calculates the CO<sub>2</sub> emissions associated with the transport of your shipment and purchases carbon offsets to balance out the CO<sub>2</sub> impact.</li> <li>- Available to shippers using UPS WorldShip 2011, UPS Internet Shipping, UPS CampusShip, the UPS Developer Kit or an approved UPS Ready® solution.</li> <li>- When you select this option through a UPS authorized shipping system, the shipping label will include a carbon neutral indicator. Your recipient will also receive UPS carbon neutral branded correspondence if you select e-mail notifications.</li> </ul>	<p>-\$0.20: UPS Next Day Air® Early A.M.®, UPS Next Day Air®, UPS Next Day Air Saver®, UPS 2nd Day Air A.M.®, UPS 2nd Day Air®</p> <p>-\$0.05: UPS Ground</p>														
UPS On-Call Pickup	<ul style="list-style-type: none"> <li>- With one pickup request, UPS will pick up all of your ground, air and international packages.</li> <li>- Schedule a same day or future day pickup.</li> <li>- UPS On Call Pickup gives you the convenience of having your shipment picked up at your home or office by scheduling a pickup via <a href="http://ups.com">ups.com</a> or by calling 1 800 Pick UPS®.</li> <li>- Fees are applied per pickup request regardless of the number of packages being picked up.</li> </ul>	<p>Same Day Pickup: \$6.00</p> <p>Future Day Pickup: \$5.00</p> <p>Residential and area surcharges may apply</p>														
UPS Voice Notification®	<ul style="list-style-type: none"> <li>- Automatically calls recipients to inform them when a shipment will arrive. Also lets the recipients know when UPS will arrive to pick up a return package, so the shipment can be ready when UPS arrives. UPS Voice Notification is available for the following types of packages:           <ul style="list-style-type: none"> <li>• Signature Required and Adult Signature Required shipments to residential addresses</li> <li>• Collect on Delivery (C.O.D.) shipments to residential addresses</li> <li>• 3 UPS Pickup Attempts on UPS Returns® to residential addresses</li> <li>• Only valid for packages with a U.S. origin or destination that are processed in a UPS automated shipping system or a UPS Ready solution.</li> </ul> </li> </ul>	No additional cost when the types of packages listed are shipped														
Verbal Confirmation of Delivery	<ul style="list-style-type: none"> <li>- To confirm delivery of your shipment, a UPS representative will call the preferred contact telephone number listed on your UPS Next Day Air® Early A.M.® package.</li> </ul>	\$5.00														

\*May vary at retail locations.

\*\*Visit [ups.com/pickupoptions](http://ups.com/pickupoptions) to learn more.

**Note:** Fuel surcharges apply to value-added services associated with pickup, transport and delivery. For current fuel surcharges, where applicable, visit [ups.com](http://ups.com).

 These options help you take action in reducing the climate impact associated with the transportation of your shipments.

Effective January 3, 2011

# Alaska and Hawaii – Domestic Value-Added Services\*

## UPS Returns®

Available Options	Description	Fee
<b>UPS RETURNS</b>		
Print Return Label	- You generate the label and include it in an outbound shipment or distribute separately to your customer, who then applies the label to the package.	\$0.50
Electronic Return Label	- UPS e-mails the label upon your request to your customer, who then prints the label and applies it to the package.	\$1.00
Print and Mail Return Label	- UPS prints the label upon your request and mails it to your customer, who then applies the label to the package.	\$2.25
<b>UPS RETURNS® FLEXIBLE ACCESS</b>		
	- A unique label allows consumers to drop returns at any U.S. Postal Service® (USPS) location in addition to the thousands of UPS locations nationwide. - All packages are returned to the original shipper through UPS Ground.	Contractual service
<b>UPS RETURNS® PLUS</b>		
1 UPS Pickup Attempt Label	- UPS delivers a return shipping label to your customer and collects the item for return. If the package cannot be picked up on the first attempt, UPS will leave the return label at the pickup location.	\$6.00
3 UPS Pickup Attempts Label	- UPS delivers a return shipping label to your customer and collects the item for return. If the package cannot be picked up on the first attempt, UPS will only make two more pickup attempts over the next two business days. - UPS Voice Notification® is available for 3 UPS Pickup Attempts packages that will be picked up from residential addresses within the U.S. Refer to page 49 for more information.	\$7.25
<b>FOR ALL RETURNS SERVICES</b>		
	- Offered via UPS Next Day Air® Early A.M.®, UPS Next Day Air®, UPS 2nd Day Air® and UPS Ground service where available. Refer to page 73 for UPS Returns for international shipments. - Eligible for Saturday Delivery when using UPS Next Day Air Early A.M., UPS Next Day Air or UPS 2nd Day Air®. - Available to shippers using UPS WorldShip®, UPS Internet Shipping, UPS CampusShip®, the UPS Developer Kit or an approved UPS Ready® solution (not applicable to ARS). - Available for shipments within the 50 states. - Transportation fee is billed when the package is delivered. - Your customers can drop off their packages at locations of The UPS Store®, any UPS Drop Box** (accepts UPS air and UPS Ground returns), any UPS Customer Center, UPS Alliance Locations (Office Depot® and Staples®) or any UPS Authorized Shipping Outlet; give their package to a UPS driver; or schedule a pickup at ups.com® or by calling 1-800-Pick-UPS®† (reference UPS On-Call Pickup® for service fees). - Packages must be UPS-compatible.†† - Hazardous Materials or Dangerous Goods requiring shipping papers or packages containing firearms are not allowed in UPS Returns services.	

\*May vary at retail locations.

\*\*The maximum acceptable size for each UPS Drop Box package is 16" x 13" x 3".

†Additional pickup fees apply.

††A package fitting this description does not need to be originally delivered by UPS, but should fall within UPS size and weight limits and conform to UPS packaging guidelines.

Effective January 3, 2011

## Alaska and Hawaii – Domestic Other Charges\*

The following information applies to all levels of UPS domestic package services unless otherwise indicated.

Charges	Description	Fee
Additional Handling	<ul style="list-style-type: none"> <li>- An Additional Handling charge will be assessed for any package that requires special handling, as determined by UPS in its sole discretion, including, but not limited to:           <ul style="list-style-type: none"> <li>• Any article that is encased in an outside shipping container made of metal or wood.</li> <li>• Any cylindrical-like item, such as a barrel, drum, pail or tire, that is not fully encased in a corrugated cardboard shipping container.</li> <li>• Any package with the longest side exceeding 60 inches or its second-longest side exceeding 30 inches.</li> <li>• Any package with an actual weight of more than 70 pounds.</li> </ul> </li> <li>- Will not be assessed when a Large Package Surcharge is applied.</li> </ul>	\$8.00
Address Correction	<ul style="list-style-type: none"> <li>- If UPS is unable to deliver a package as addressed by the shipper or if the package has an invalid, incorrect or incomplete address, UPS will make reasonable efforts, to be determined by UPS, to secure the correct or complete address. If the correct or complete address is secured, UPS will attempt delivery, shipper will be provided with the correct address and an Address Correction charge will be assessed.</li> <li>- If you are using UPS WorldShip®, UPS Internet Shipping, UPS CampusShip® or the UPS Developer Kit, city, state and ZIP Code™ combinations are automatically validated within each system.</li> <li>- UPS WorldShip, UPS Internet Shipping and UPS CampusShip can validate addresses against UPS's street-level address database.</li> <li>- An address validated by UPS may be incorrect or incomplete for purposes of completing delivery, and may be corrected by UPS.</li> </ul>	\$11.00
Delivery Area Surcharge	<ul style="list-style-type: none"> <li>- A surcharge applies to each package delivered to certain ZIP Codes within the 48 contiguous states. For Alaska and Hawaii, refer to page 52 for the Remote Area Surcharge.</li> <li>- Refer to the Area Surcharge Listing at <a href="http://ups.com/rates">ups.com/rates</a> or call 1-800-Pick-UPS® for a listing of applicable ZIP Codes.</li> </ul>	<ul style="list-style-type: none"> <li>- Commercial: \$1.85</li> <li>- Residential: \$2.75</li> <li>- Extended Commercial: \$1.85</li> <li>- Extended Residential: \$3.00</li> </ul>
Destination Outside Service Area	<ul style="list-style-type: none"> <li>- If delivery of a UPS Next Day Air® Early A.M.® shipment is requested to a destination outside the UPS Next Day Air Early A.M. service area, UPS reserves the right to assess an additional fee.</li> </ul>	\$10.00 per shipment
Dry Ice	<ul style="list-style-type: none"> <li>- Most non-Dangerous Goods shipments containing dry ice are accepted, without requiring the shipper to enter into the UPS Dangerous Goods Agreement (contract).</li> <li>- Ship temperature-sensitive goods, prepared as both ground or air shipments and delivered by one network.</li> <li>- Dry ice shipments from Alaska and Hawaii must be prepared for air transportation using either 49 C.F.R. or IATA regulations.</li> <li>- Prepare and process these packages through UPS WorldShip 2008 Version 10.0 or higher or UPS CampusShip.</li> <li>- The IATA "Shipper's Declaration for Dangerous Goods" is not required for domestic shipments of non-Dangerous Goods packed in dry ice. 49 C.F.R. Shipping Papers are only required for non-medical shipments containing more than 5.5 lbs. of dry ice.</li> <li>- For more information, visit <a href="http://ups.com">ups.com</a>® or call the Hazardous Materials Support Center at 1-800-554-9964.</li> </ul>	\$5.00

\*May vary at retail locations.

Note: Fuel surcharges apply to value-added services associated with pickup, transport and delivery. For current fuel surcharges, where applicable, visit [ups.com](http://ups.com).

Effective January 3, 2011

## Alaska and Hawaii – Domestic Other Charges\*

The following information applies to all levels of UPS domestic package services unless otherwise indicated.

Charges	Description	Fee
Large Package Surcharge	<ul style="list-style-type: none"> <li>- A package is considered a "Large Package" when its length plus girth [(2 x width) + (2 x height)] combined exceeds 130 inches, but does not exceed the maximum UPS size of 165 inches.</li> <li>- Large Packages are subject to a minimum billable weight of 90 pounds.</li> <li>- An Additional Handling charge will not be assessed when a Large Package Surcharge is applied.</li> </ul>	\$50.00
Over Maximum Limits	<ul style="list-style-type: none"> <li>- Packages with an actual weight of more than 150 pounds, or that exceed 108 inches in length, or exceed a total of 165 inches in length and girth [(2 x width) + (2 x height)] combined, as measured to determine their billable weight, are not accepted for transportation.</li> <li>- If found in the UPS system, they are subject to additional charges.</li> <li>- Refer to the "UPS Tariff/Terms and Conditions" beginning on page 82 for more information.</li> </ul>	\$50.00
Remote Area Surcharge	<ul style="list-style-type: none"> <li>- A Remote Area Surcharge applies to each package delivered to certain ZIP Codes within Alaska and Hawaii. Does not apply to Intra Hawaii UPS Next Day Air® shipments.</li> <li>- Applies to UPS On-Call Pickups made within certain ZIP Codes within Alaska and Hawaii.</li> <li>- Refer to the Area Surcharge Listing at <a href="http://ups.com/rates">ups.com/rates</a> or call 1-800-Pick-UPS® for a listing of applicable ZIP Codes. Does not apply to Intra Hawaii shipments.</li> </ul>	<ul style="list-style-type: none"> <li>- Alaska: \$15.00</li> <li>- Hawaii: \$6.00</li> </ul>
Residential Surcharge	<ul style="list-style-type: none"> <li>- A residential address is defined as On-Call Pickup or delivery to a location that is a home, including a business operating out of a home, that does not have an entrance open to the public.</li> <li>- UPS Ground Service fee applies to UPS On-Call Pickups made at residential addresses.</li> </ul>	<ul style="list-style-type: none"> <li>- UPS Air Services: \$2.75</li> <li>- UPS Ground Service: \$2.45</li> </ul>

\*May vary at retail locations.

Note: Fuel surcharges apply to value-added services associated with pickup, transport and delivery. For current fuel surcharges, where applicable, visit [ups.com](http://ups.com).

Effective January 3, 2011

## Alaska and Hawaii – Export

# Determine the Zone

To find the destination zone that matches the service option you've selected, consult the Worldwide Zone Chart on pages 54 to 57. For exports to Canada, use the Canada Zone Chart on pages 59 to 61.

An Extended Area Surcharge may apply to certain destinations within a country. Extended Area destinations are subject to change. For the most current information, refer to [ups.com/rates](http://ups.com/rates) or call 1-800-782-7892.

### UPS Worldwide Express Plus®, UPS Worldwide Express®, UPS Worldwide Saver® and UPS Worldwide Expedited®

1. Locate the destination country on the Worldwide Zone Chart beginning on page 54.

2. Locate the zone for UPS Worldwide Express Plus, UPS Worldwide Express, UPS Worldwide Saver or UPS Worldwide Expedited. The service is not available when a zone number is not shown in the appropriate column.

**Examples:**

UPS Worldwide Express Plus service is available to major business centers in Italy, and the zone is 901.

For a UPS Worldwide Express shipment from anywhere in the U.S. to Italy, the zone is also 901.

For a UPS Worldwide Saver shipment from anywhere in the U.S. to Italy, the zone is 401.

For a UPS Worldwide Expedited shipment to the Republic of Ireland, the zone is 631.

Destination	Zones			
	Express Plus	Express	Saver (Express)	Expedited
Ireland, Republic of/IE	901	901	401	631
Israel/IL		905	405	635
Italy/IT	901	901	401	631

Effective January 3, 2011

# Alaska and Hawaii – Export

## Worldwide Zone Chart

Destination		Zones				Destination		Zones			
		Express Plus	Express	Saver (Express)	Expedited			Express Plus	Express	Saver (Express)	Expedited
Afghanistan/AF				405		Bulgaria/BG		907	407	637	
Aland Islands/AX				403	633	Burkina Faso/BF			408		
Albania/AL				407		Burundi/BI			408		
Algeria/DZ				407		Cambodia/KH			407		
American Samoa/AS				407		Cameroon/CM			408		
Andorra/AD				407	637	Canada/CA <i>For Canada's zone chart, refer to pages 59 to 61.</i>					
Angola/AO				408		Canary Islands (Spain)/ES			403		
Anguilla/AI				402		Cape Verde/CV			408		
Antigua and Barbuda/AG				402		Cayman Islands/KY			402		
Argentina/AR		906	406	636		Central African Republic/CF			408		
Armenia/AM				407		Chad/TD			408		
Aruba/AW				402		Channel Islands Guernsey/GG, Jersey/JE		403	633		
Australia/AU	904	904	404	634		Chile/CL		906	406	636	
Austria/AT	903	903	403	633		China, People's Republic of/CN	912	912	412	642	
Azerbaijan/AZ				407		Colombia/CO			406	636	
Azores (Portugal)/PT				403		Congo, Democratic Republic of/CD			408		
Bahamas/BS				402		Congo, Republic of/CG			408		
Bahrain/BH		905	405	635		Cook Islands/CK			407		
Bangladesh/BD				405		Costa Rica/CR			406	636	
Barbados/BB				402		Côte d'Ivoire (Ivory Coast)/CI			408		
Belarus/BY				407		Croatia/HR		907	407		
Belgium/BE	901	901	401	631		Curaçao (Netherlands Antilles)/AN			402		
Belize/BZ				406		Cyprus/CY			405		
Benin/BJ				408		Czech Republic/CZ	907	907	407	637	
Bermuda/BM				402		Denmark/DK	903	903	403	633	
Bhutan/BT				405		Djibouti/DJ			408		
Bolivia/BO				406		Dominica/DM			402		
Bonaire (Netherlands Antilles)/AN				402		Dominican Republic/DO			402	632	
Bosnia/BA		907	407			East Timor (Timor Leste)/TL			407		
Botswana/BW				408		Ecuador/EC			406	636	
Brazil/BR		906	406	636		Egypt/EG		905	405	635	
British Virgin Islands/VG				402							
Brunei/BN				405							

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- To learn more about international shipping and country-specific regulations, visit [ups.com/importexport](http://ups.com/importexport).
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Effective January 3, 2011

# Alaska and Hawaii – Export

## Worldwide Zone Chart

Destination	Zones				Destination	Zones			
	Express Plus	Express	Saver (Express)	Expedited		Express Plus	Express	Saver (Express)	Expedited
El Salvador/SV			406	636	Hong Kong/HK	909	909	409	639
England (United Kingdom)/GB	901	901	401	631	Hungary/HU	907	907	407	637
Equatorial Guinea/GQ			408		Iceland/IS		903	403	
Eritrea/ER			408		India/IN	904	904	404	634
Estonia/EE		907	407	637	Indonesia/ID	904	904	404	634
Ethiopia/ET			408		Iraq/IQ			405	635
Faeroe Islands (Denmark)/FO			403		Ireland, Republic of/IE	901	901	401	631
Fiji/FJ			407		Israel/IL		905	405	635
Finland/FL		903	403	633	Italy/IT	901	901	401	631
France/FR	901	901	401	631	Ivory Coast (Côte d'Ivoire)/CI			408	
French Guiana/GF			406		Jamaica/JM			402	
French Polynesia/PF			407		Japan/JP	909	909	409	639
Gabon/GA			408		Jersey/JE			403	633
Gambia/GM			408		Jordan/JO		905	405	
Georgia/GE			407		Kazakhstan/KZ		907	407	
Germany/DE	901	901	401	631	Kenya/KE			408	
Ghana/GH			408		Kiribati/KI			407	
Gibraltar/GI			407		Korea, South/KR	904	904	404	634
Great Britain (see United Kingdom)/GB					Kosovo/KV			407	
Greece/GR		903	403	633	Kosrae (Micronesia, Federated States of)/FM			407	
Greenland (Denmark)/GL			403		Kuwait/KW		905	405	635
Grenada/GD			402		Kyrgyzstan/KG			407	
Guadeloupe/GP			402		Laos/LA			407	
Guam/GU			404		Latvia/LV		907	407	637
Guatemala/GT			406	636	Lebanon/LB		905	405	
Guernsey/GG			403	633	Lesotho/LS			408	
Guinea/GN			408		Liberia/LR			408	
Guinea Bissau/GW			408		Libya/LY			407	
Guyana/GY			406		Liechtenstein/LI		903	403	633
Haiti/HT			402		Lithuania/LT		907	407	637
Holland (Netherlands)/NL	901	901	401	631	Luxembourg/LU	901	901	401	631
Honduras/HN			406	636	Macau/MO			409	639
					Macedonia (FYROM)/MK		907	407	

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Effective January 3, 2011

# Alaska and Hawaii – Export

## Worldwide Zone Chart

Destination	Zones				Destination	Zones			
	Express Plus	Express	Saver (Express)	Expedited		Express Plus	Express	Saver (Express)	Expedited
Madagascar/MG			408		Northern Mariana Islands/MP			407	
Madeira (Portugal)/PT			403		Norway/NO		903	403	633
Malawi/MW			408		Oman/OM			405	635
Malaysia/MY	904	404	634		Pakistan/PK			405	
Maldives/MV			407		Palau/PW			407	
Mali/ML			408		Panama/PA			406	636
Malta/MT			407		Papua New Guinea/PG			407	
Marshall Islands/MH			407		Paraguay/PY			406	
Martinique/MQ			402		Peru/PE			406	636
Mauritania/MR			408		Philippines/PH	904	904	404	634
Mauritius/MU			408		Poland/PL	907	907	407	637
Mexico/MX	84	484	74		Ponape (Micronesia, Federated States of)/FM			407	
Micronesia (Federated States of)/FM			407		Portugal/PT	903	903	403	633
Moldova/MD			407		Puerto Rico/PR <i>Refer to the UPS domestic rates beginning on page 13.</i>				
Monaco/MC	901	401	631		Qatar/QA		905	405	635
Mongolia/MN			404		Réunion/RE			408	
Montenegro/ME			407		Romania/RO		907	407	637
Montserrat/MS			402		Rota (Northern Mariana Islands)/MP			407	
Morocco/MA			407		Russia/RU		907	407	
Mozambique/MZ			408		Rwanda/RW			408	
Namibia/NA			408		Saba (Netherlands Antilles)/AN			402	
Nepal/NP			405		Saipan (Northern Mariana Islands)/MP			407	
Netherlands (Holland)/NL	901	901	401	631	Samoa/WS			407	
Netherlands Antilles/AN			402		San Marino/SM			401	631
New Caledonia/NC			407		Saudi Arabia/SA		905	405	635
New Zealand/NZ			404	634	Scotland (United Kingdom)/GB	901	901	401	631
Nicaragua NI			406	636	Senegal/SN			408	
Niger/NE			408		Serbia/RS			407	
Nigeria/NG			408		Seychelles/SC			408	
Norfolk Island/NF			407						
Northern Ireland (United Kingdom)/GB	901	901	401	631					

An Extended Area Surcharge may apply to certain destinations within a country. Extended Area destinations are subject to change. For the most current information, refer to [ups.com/rates](http://ups.com/rates) or call 1-800-782-7892.

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Effective January 3, 2011

## Export

# Worldwide Zone Chart

Destination	Zones				Destination	Zones			
	Express Plus	Express	Saver (Express)	Expedited		Express Plus	Express	Saver (Express)	Expedited
Sierra Leone/SL			408		Togo/TG			408	
Singapore/SG	909	909	409	639	Tonga/TO			407	
Slovakia/SK		907	407	637	Tortola (British Virgin Islands)/VG			402	
Slovenia/SI		907	407	637	Trinidad and Tobago/TT			402	
Solomon Islands/SB			407		Truk (Micronesia, Federated States of)/FM			407	
South Africa/ZA		908	408		Tunisia/TN			407	
Spain/ES	903	903	403	633	Turkey/TR		905	405	635
Sri Lanka/LK			405		Turkmenistan/TM			407	
St. Barthélemy (Guadeloupe)/GP			402		Turks and Caicos Islands/TC			402	
St. Christopher (St. Kitts and Nevis)/KN			402		Tuvalu/TV			407	
St. Croix (U.S. Virgin Islands)/VI			402		Uganda/UG			408	
St. Eustatius (Netherlands Antilles)/AN			402		Ukraine/UA			407	
St. John (U.S. Virgin Islands)/VI			402		Union Island (St. Vincent and the Grenadines)/VC			402	
St. Kitts and Nevis/KN			402		United Arab Emirates/AE		905	405	635
St. Lucia/LC			402		United Kingdom/GB	901	901	401	631
St. Maarten (Netherlands Antilles)/AN			402		Uruguay/UY			406	
St. Martin (Guadeloupe)/GP			402		U.S. Virgin Islands/VI			402	
St. Thomas (U.S. Virgin Islands)/VI			402		Uzbekistan/UZ			407	
St. Vincent and the Grenadines/VC			402		Vanuatu/VU			407	
Suriname/SR			406		Vatican City (Italy)/VA	901	901	401	631
Swaziland/SZ			408		Venezuela/VE			406	636
Sweden/SE	903	903	403	633	Vietnam/VN			404	
Switzerland/CH	903	903	403	633	Virgin Gorda (British Virgin Islands)/VG			402	
Tahiti (French Polynesia)/PF			407		Wales (United Kingdom)/GB	901	901	401	631
Taiwan/TW	909	909	409	639	Wallis and Futuna Islands/WF			407	
Tajikistan/TJ			407		Yap (Micronesia, Federated States of)/FM			407	
Tanzania/TZ			408		Yemen/YE			405	
Thailand/TH	904	904	404	634	Zaire (Congo, Democratic Republic of)/CD			408	
Timor Leste (East Timor)/TL			407		Zambia/ZM			408	
Tinian (Northern Mariana Islands)/MP			407		Zimbabwe/ZW			408	

An Extended Area Surcharge may apply to certain destinations within a country. Extended Area destinations are subject to change. For the most current information, refer to [ups.com/rates](http://ups.com/rates) or call 1-800-782-7892.

- To learn more about international shipping and country-specific regulations, visit [ups.com/importexport](http://ups.com/importexport).
- To determine landed costs, screen for denied parties, and use other trade tools,

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Effective January 3, 2011

## Alaska and Hawaii – Export

# Determine the Zone

### TO CANADA

Use the Canada Zone Chart beginning on page 59 to determine the destination zone for the international service option you've selected.

An Extended Area Surcharge may apply to certain destinations within Canada for UPS Worldwide Express Plus®, UPS Worldwide Express®, UPS Worldwide Saver® and UPS Worldwide Expedited® shipments.

Extended Area destinations are subject to change. For the most current information, refer to [ups.com/rates](http://ups.com/rates) or call 1-800-782-7892.

### UPS Worldwide Express Plus, UPS Worldwide Express, UPS Worldwide Saver and UPS Worldwide Expedited

1. Use the first three characters of the destination postal code, and refer to the Canada Zone Chart beginning on page 59.

2. Locate the zone for the selected service option.

**Examples:**

For a UPS Worldwide Express Plus or UPS Worldwide Express shipment from anywhere in the U.S. to Montreal, Quebec, H2Z 1R1, Canada, the zone is 81.

For a UPS Worldwide Saver shipment from anywhere in the U.S. to the same address, the zone is 481.

For a UPS Worldwide Expedited shipment from anywhere in the U.S. to the same address, the zone is 71.

Destination Postal Code Range	Express Plus and Express*	Saver (Express)	Expedited
<b>Quebec (cont.)</b>			
HON H9Z	81	481	71
JOA JOL		482	72
JOM		481	71
JON JOV		482	72
JOW JOZ		481	71
J1A J3C		482	72
J3E		481	71

\*To determine whether UPS Worldwide Express Plus® and UPS Worldwide Express® services are available to your destination postal code, refer to [ups.com](http://ups.com)® or call 1-800-782-7892.

Effective January 3, 2011

## Alaska and Hawaii – Export

## Canada Zone Chart

Destination Postal Code Range	Express Plus and Express*	Saver (Express)	Expedited
<b>Newfoundland</b>			
A0A A0Z		481	71
A1A A1N		482	72
A1P A9Z		481	71
<b>Nova Scotia</b>			
B0A B2T		481	71
B2V B3B		482	72
B3C B3G		481	71
B3H B4B		482	72
B4C B9Z		481	71
<b>Prince Edward Island</b>			
C0A C0Z		481	71
C1A C1E		482	72
C1G C9Z		481	71
<b>New Brunswick</b>			
E0A E0Z		481	71
E1A E1G		482	72
E1H E2G		481	71
E2H E2S		482	72
E2T E2Z		481	71
E3A E3E		482	72
E3G E9Z		481	71
<b>Quebec</b>			
G0A		482	72
G0B G0J		481	71
G0K G0L		482	72
G0M G0S		482	72
G0T G0W		481	71

Destination Postal Code Range	Express Plus and Express*	Saver (Express)	Expedited
<b>Quebec (cont.)</b>			
G0X G0Z		482	72
G1A G3A		481	71
G3B G3K		482	72
G3L G4P		482	72
G4R G4S		481	71
G4T G4V		482	72
G4W G4Z		481	71
G5A		482	72
G5B G5T		481	71
G5V G6A		482	72
G6B		481	71
G6C G6J		482	72
G6K		481	71
G6L G6T		482	72
G6V G6Z		481	71
G7A		481	71
G7B G8P		481	71
G8R G8S		482	72
G8T G9Z		482	72
H0A H0L		481	71
H0M		481	71
H0N H9Z	81	481	71
J0A J0L		482	72
J0M		481	71
J0N J0V		482	72
J0W J0Z		481	71
J1A J3C		482	72
J3E		481	71

An Extended Area Surcharge may apply. Extended Area destinations are subject to change. For the most current information, refer to [ups.com/rates](http://ups.com/rates) or call 1-800-782-7892.

\*To determine whether UPS Worldwide Express Plus® and UPS Worldwide Express® services are available to your destination postal code, refer to [ups.com](http://ups.com)® or call 1-800-782-7892.

Effective January 3, 2011

**Alaska and Hawaii – Export****Canada Zone Chart**

Destination Postal Code Range	Express Plus and Express*	Saver (Express)	Expedited
<b>Quebec (cont.)</b>			
J3G J3S		482	72
J3T J3V		481	71
J3W J3X		482	72
J3Y J5R	81	481	71
J5S J5X		482	72
J5Y J7H	81	481	71
J7J J7N	82	482	72
J7P J7W		481	71
J7X J8N		482	72
J8P J9C	81	481	71
J9E		482	72
J9G J9J		482	72
J9K J9Z		481	71
<b>Ontario (cont.)</b>			
KOA KOH		482	72
KOJ		481	71
KOK KOZ		482	72
K1A K4A	81	481	71
K4B K7T		482	72
K7V K8H		482	72
K8J L1E		482	72
L1F L1Z		481	71
L2A L2C		482	72
L2E L2W		481	71
L2X L3N		482	72
L3P L3T	81	481	71
L3V L3W		482	72
L3X L4L	81	481	71

Destination Postal Code Range	Express Plus and Express*	Saver (Express)	Expedited
<b>Ontario (cont.)</b>			
L4M L4R		482	72
L4S L9T		81	481
L9V L9Z		482	72
M0A M9Z		81	481
N0A N1A		82	482
N1B N2Y		81	481
N2Z		482	72
N3A N3V		81	481
N3W N5T		482	72
N5V N6N		81	481
N6P N8M		482	72
N8N N9K		81	481
N9L N9Z		482	72
P0A P0Z		481	71
P1A P2M		482	72
P2N		481	71
P2P P3K		482	72
P3L		481	71
P3M		482	72
P3N P3P		481	71
P3R P4M	82	482	72
P4N P4R		481	71
P4S P4Z		482	72
P5A		481	71
P5B P5M		482	72
P5N		481	71
P5P P8M		482	72
P8N		481	71

An Extended Area SurchARGE may apply. Extended Area destinations are subject to change. For the most current information, refer to [ups.com/rates](http://ups.com/rates) or call 1-800-782-7892.

\*To determine whether UPS Worldwide Express Plus® and UPS Worldwide Express® services are available to your destination postal code, refer to [ups.com](http://ups.com)® or call 1-800-782-7892.

Effective January 3, 2011

## Alaska and Hawaii – Export

# Canada Zone Chart

Destination Postal Code Range	Express Plus and Express*	Saver (Express)	Expedited
<b>Ontario (cont.)</b>			
P8P P8S		482	72
P8T		481	71
P8V P8Z		482	72
P9A		481	71
P9B P9M		482	72
P9N		481	71
P9P P9Z		482	72
<b>Manitoba</b>			
R0A R2B		481	71
R2C R4A	81	481	71
R4B R9Z		481	71
<b>Saskatchewan</b>			
S0A S0Z		481	71
S1A S3M		482	72
S3N		481	71
S3P S3Z		482	72
S4A		481	71
S4B S4G		482	72
S4H		481	71
S4J S4M		482	72
S4N S4Z		482	72
S5A S7G		481	71
S7H S7V		481	71
S7W S9Z		481	71
<b>Alberta</b>			
T0A T0B		481	71
T0C		482	72
T0E T1W		481	71
T1X		481	71

Destination Postal Code Range	Express Plus and Express*	Saver (Express)	Expedited
<b>Alberta (cont.)</b>			
T1Y T3Z	81	481	71
T4A T4Z	82	482	72
T5A T6V		481	71
T6W T6X		481	71
T6Y T7W		481	71
T7X T8N		482	72
T8P T8Z		481	71
T9A T9E		482	72
T9G T9Z		481	71
<b>British Columbia</b>			
V0A V0L		481	71
V0M		481	71
V0N V1L		481	71
V1M		481	71
V1N V2R		481	71
V2S V2V		481	71
V2W V3E		481	71
V3G		481	71
V3H V7Z	81	481	71
V8A V8K		481	71
V8L V9E	82	482	72
V9G V9Z		481	71
<b>Nunavut</b>			
X0A X0C		481	
<b>Northwest Territories</b>			
X0E X9Z		481	
<b>Yukon</b>			
Y0A Y9Z		481	

An Extended Area Surcharge may apply. Extended Area destinations are subject to change. For the most current information, refer to [ups.com/rates](http://ups.com/rates) or call 1-800-782-7892.

\*To determine whether UPS Worldwide Express Plus® and UPS Worldwide Express® services are available to your destination postal code, refer to [ups.com](http://ups.com)® or call 1-800-782-7892.

Effective January 3, 2011

# Alaska and Hawaii – Export Shipment Pricing

## UPS Worldwide Express Plus®, UPS Worldwide Express®, UPS Worldwide Saver® and UPS Worldwide Expedited®

Shipment pricing is advantageous because rates are based on the total weight of a shipment, not the sum of the rates for each package in a shipment.

### What Qualifies

1. You have multiple-package shipments picked up on the same day and shipped to a single consignee.
2. You use UPS WorldShip®, UPS Internet Shipping, UPS CampusShip®, the UPS Developer Kit or a UPS Ready® solution that supports full international service, or a UPS Worldwide Services Waybill.

### What Does Not Qualify

Shipment pricing does not apply to Express Envelopes, Paks, the UPS 10 KG Box®, the UPS 25 KG Box® or packages recorded in a UPS Shipping Record book; they are each considered separate shipments.

### Rates

Rates are based on the total billable weight of all packages in the shipment. Compare each package's actual weight to its dimensional weight. The greater of the two is the billable weight and should be used to calculate the rate. For multiple-package shipments, total the billable weight of all packages in the shipment. Refer to pages 7 to 9 for instructions on calculating dimensional and billable weight.

If the payer of the shipping charges is located in the origin country, the shipment will be charged the export rate (Origin Country Export Rates).

When the payer of the shipping charges is located in the destination country, the shipment will be charged the import rate (Destination Country Import Rates). If the destination country does not have import rates, the shipment will be charged the export rate (Origin Country Export Rates). When the payer of the shipping charges is located in a third country (neither origin nor destination country), the shipment will be charged the Origin Country Export Rates, except as otherwise agreed to by UPS and the contracting party.

For shipments weighing 150 pounds or less, locate the rate for the total weight of the shipment on the appropriate rate chart.

For shipments weighing more than 150 pounds, multiply the total weight (rounded to the next whole pound) by the appropriate price per pound. The amount billed will be the result

of this calculation or the minimum rate shown, whichever is greater.

### Customs Brokerage

For UPS Worldwide Express Plus, UPS Worldwide Express, UPS Worldwide Saver and UPS Worldwide Expedited, rates include routine in-house customs clearance by UPS Supply Chain Solutions®. Additional charges will apply if customs clearance is performed by customs brokerage offices other than those designated by UPS for clearing the services listed above.

Customs clearance for the services listed is provided by the UPS Supply Chain Solutions customs brokerage offices designated by UPS for handling package customs clearance. Other UPS Supply Chain Solutions customs brokerage offices charge fees for clearance of packages and freight.

### Useful Information – International Shipping

<b>UPS TradeAbility®</b> Harmonizer, landed cost and compliance tools	Visit <a href="http://ups.com/tradeability">ups.com/tradeability</a>
<b>Import/Export Support</b> Information on international shipping and trade	Visit <a href="http://ups.com/international">ups.com/international</a>
<b>Shipping Forms</b> Import/export documents	Visit <a href="http://ups.com/intl_forms">ups.com/intl_forms</a>
<b>International Customer Service</b> Information regarding international shipments	Call 1-800-782-7892

Effective January 3, 2011

**Alaska and Hawaii – Export****UPS Worldwide Express®****GUARANTEED TWO TO FOUR DAYS BY 10:30 A.M. OR 12:00 P.M.\***

For UPS Worldwide Express Plus® shipments, add \$40.00 to the appropriate UPS Worldwide Express rate.

Zones	81	82	84	901	903	904	905	906	907	908	909	912
Letter**	\$36.25	\$37.75	\$39.00	\$50.50	\$57.75	\$58.25	\$60.00	\$73.00	\$111.25	\$111.00	\$48.50	\$57.00
Pak 1 Lbs.***	58.50	60.25	61.25	69.75	82.25	79.75	78.00	88.25	130.75	131.00	65.25	76.50
Pak 2 Lbs.***	62.25	65.25	63.50	72.50	82.75	91.50	83.50	117.25	156.50	157.00	68.25	81.75
1 Lbs.	62.00	67.75	64.75	75.75	91.75	86.00	86.00	99.00	137.75	135.75	72.50	83.75
2	69.50	74.25	73.25	88.75	109.75	97.75	99.50	124.75	158.75	159.50	84.00	97.00
3	79.00	82.50	86.25	104.00	123.50	111.75	113.00	149.25	194.75	192.50	102.00	110.50
4	85.75	91.75	93.50	118.50	137.00	125.75	126.75	174.25	220.50	217.75	116.50	119.25
5	89.25	98.00	105.00	132.00	146.75	139.25	141.00	198.75	246.75	243.75	129.75	131.00
6	92.25	102.50	114.25	141.00	157.75	152.50	153.75	223.75	263.00	260.00	137.25	144.00
7	95.25	107.75	124.00	148.75	166.50	165.75	166.00	248.75	284.75	281.75	145.00	157.25
8	99.75	114.50	134.75	156.50	178.50	179.25	179.50	271.50	305.75	302.25	155.00	168.75
9	103.25	119.00	140.75	165.25	191.50	191.25	192.75	293.75	324.75	321.00	161.75	181.75
10	107.00	124.75	147.25	174.75	200.75	204.25	205.50	316.25	333.75	329.75	167.75	194.75
11	110.75	127.00	155.25	177.25	212.50	217.25	217.25	336.50	347.50	346.25	172.00	202.25
12	111.25	129.25	160.25	182.50	219.00	229.75	230.50	359.00	363.50	361.00	178.50	209.50
13	121.00	139.75	166.75	194.50	227.25	242.75	243.75	381.25	407.50	402.75	187.25	227.00
14	126.25	145.75	172.75	204.50	236.25	254.75	256.25	400.75	427.75	422.75	193.50	234.25
15	131.25	150.75	178.25	211.75	244.00	267.75	268.75	421.25	448.50	443.50	203.75	245.75
16	136.25	155.50	185.50	219.25	256.25	277.50	279.00	440.75	468.75	463.50	211.00	256.00
17	140.00	160.00	192.50	226.75	264.75	287.50	289.25	458.75	490.25	484.50	218.25	268.25
18	145.00	166.50	198.25	235.25	273.50	298.50	299.50	474.75	512.25	510.00	226.25	277.25
19	149.25	172.00	202.00	242.00	278.75	308.25	309.75	491.00	533.00	530.50	233.00	286.25
20	155.00	177.50	205.25	250.25	289.00	320.00	320.00	507.50	553.75	551.50	239.25	295.75
21	159.75	182.50	208.25	258.25	298.50	328.00	330.00	525.50	578.50	570.75	249.25	304.75
22	164.00	187.50	208.50	264.00	303.75	340.25	339.75	543.00	598.00	590.00	259.25	306.75
23	168.25	191.50	211.75	271.25	311.75	348.25	350.25	555.75	609.00	606.50	263.00	315.75
24	170.25	193.50	214.00	278.75	318.75	358.00	359.50	572.25	628.50	621.00	265.25	324.25
25	172.00	196.25	218.50	285.50	326.75	367.75	370.00	589.50	643.75	639.50	269.50	335.00

Note: Delivery times may vary by destination postal code.

Refer to pages 72 to 74 for value-added services rates and other charges.

- The rates shown are for shipments originating in the U.S.

- Any fraction of a pound more than the weight shown in the rate chart is rounded up to the next listed weight.

- Dimensional weight may apply. Refer to pages 7 and 8 for more information.

- To determine the rate for international multiple-package shipments, refer to page 62.

\*Visit ups.com® or call 1-800-Pick-UPS® for guarantee details, service availability, delivery time commitments or to request a pickup.

\*\*The Letter rate applies only to documents, correspondence and electronic media shipments of no commercial value that do not exceed eight ounces sent in an Express Envelope. Express Envelopes containing items other than those listed above or exceeding eight ounces are subject to the rate corresponding to the weight of the Express Envelope. Express Envelopes are not recommended for shipments of electronic media containing sensitive personal information.

\*\*\*The Pak rate will apply to Letters weighing more than eight ounces, but less than the weight shown. Pak rates also apply when:

- The shipment is in a UPS Pak.
- UPS Pak is selected at the time of shipping.
- Customs value of the shipment is less than \$100.00.
- The shipment weighs less than or equal to one or two pounds. Shipments above two pounds are rated by weight.

Effective January 3, 2011

**Alaska and Hawaii – Export****UPS Worldwide Express®****GUARANTEED TWO TO FOUR DAYS BY 10:30 A.M. OR 12:00 P.M.\***

Zones	81	82	84	901	903	904	905	906	907	908	909	912
26 Lbs.	\$181.00	\$207.75	\$227.00	\$293.50	\$334.75	\$374.50	\$380.25	\$605.00	\$668.00	\$665.50	\$277.00	\$347.00
27	189.00	218.50	236.00	299.75	341.25	384.00	390.50	621.00	686.50	684.00	291.50	355.75
28	196.75	221.50	241.75	307.00	349.50	394.00	400.50	636.75	705.25	702.50	298.75	364.75
29	200.25	224.25	245.25	313.25	357.00	404.00	410.50	650.25	723.00	720.25	304.75	374.25
30	204.00	228.25	248.25	319.25	368.00	414.25	420.75	664.00	741.50	738.75	311.75	383.25
31	207.00	231.75	251.00	326.00	375.50	423.75	430.75	677.00	759.50	756.75	317.50	392.50
32	211.50	236.00	252.00	335.75	383.75	433.50	440.75	690.50	778.25	775.25	327.75	401.75
33	215.75	240.75	255.00	340.25	391.75	443.25	451.00	704.00	795.50	792.50	332.50	410.75
34	219.75	244.50	256.75	349.25	399.75	453.25	460.25	717.25	813.25	810.25	339.25	419.50
35	223.50	248.50	259.25	356.25	407.50	463.00	470.50	730.25	830.75	827.50	346.00	428.75
36	226.50	252.00	261.00	362.75	415.00	472.50	479.75	743.50	847.25	844.25	352.50	438.25
37	231.00	257.00	264.25	369.50	422.50	481.25	489.25	756.50	863.75	857.25	359.00	447.50
38	233.75	260.25	267.25	375.50	430.00	489.50	498.50	769.25	879.50	876.50	364.75	456.50
39	238.00	263.75	270.25	383.00	437.75	498.50	508.25	783.00	896.25	893.00	372.25	465.50
40	242.75	267.50	275.50	389.25	445.25	506.75	517.50	796.00	910.75	907.25	378.00	474.50
41	247.25	271.50	278.75	395.50	453.00	521.00	530.00	809.00	924.75	921.50	379.00	483.50
42	251.25	275.75	283.00	401.50	461.25	531.00	540.00	822.00	939.75	936.25	386.50	493.00
43	254.75	281.50	286.25	408.75	469.00	540.25	549.75	835.00	954.00	950.50	393.25	502.25
44	258.25	285.75	290.50	414.25	477.75	549.75	559.75	848.25	968.00	964.25	402.75	511.50
45	262.00	289.25	293.75	420.75	485.00	559.50	569.75	861.00	982.25	978.75	408.75	516.25
46	265.00	295.50	297.75	427.00	492.75	568.25	579.00	871.75	996.75	993.00	414.75	525.25
47	269.00	298.50	302.50	434.00	500.50	578.00	589.50	885.00	1,011.25	1,007.50	421.75	538.75
48	272.75	304.25	306.25	440.50	507.75	587.75	599.25	898.00	1,025.75	1,013.75	428.25	548.25
49	275.75	307.00	311.25	447.25	515.75	597.25	609.00	910.75	1,039.75	1,027.75	434.50	557.25
50	279.50	310.75	314.50	454.00	522.50	607.25	618.25	923.75	1,053.75	1,042.00	440.75	559.25
52	286.00	316.50	321.25	465.25	538.50	631.00	637.75	950.00	1,083.00	1,070.50	451.75	578.00
54	290.50	321.50	327.75	480.25	546.50	651.50	660.25	976.25	1,101.00	1,098.50	458.25	596.25
56	297.25	327.75	334.25	494.00	563.00	671.25	681.00	1,002.25	1,129.50	1,127.00	471.00	616.00
58	302.50	333.75	340.75	508.25	579.25	690.50	701.50	1,028.75	1,158.00	1,155.25	484.75	634.50
60	312.00	341.25	347.50	525.00	606.50	712.75	719.00	1,054.50	1,198.25	1,184.25	501.75	652.50
62	318.00	347.50	353.75	540.75	622.75	731.00	738.50	1,080.75	1,226.75	1,212.75	515.75	664.75
64	323.50	352.25	360.25	554.75	639.25	749.00	758.75	1,106.75	1,255.00	1,252.50	529.00	686.75
66	327.25	357.50	367.00	569.00	655.25	768.75	778.50	1,133.00	1,284.00	1,281.75	542.50	710.50
68	333.50	363.50	373.50	582.75	672.00	789.00	799.25	1,158.75	1,312.25	1,309.75	556.25	721.50
70	343.75	369.25	379.00	602.75	688.25	809.50	820.00	1,184.75	1,341.25	1,338.75	569.25	744.25

Note: Delivery times may vary by destination postal code.

Refer to pages 72 to 74 for value-added services rates and other charges.

- The rates shown are for shipments originating in the U.S.

- Any fraction of a pound more than the weight shown in the rate chart is rounded up to the next listed weight.

- Dimensional weight may apply. Refer to pages 7 and 8 for more information.

- To determine the rate for international multiple-package shipments, refer to page 62.

- Express Envelopes are not recommended for shipments of electronic media containing sensitive personal information.

\*Visit [ups.com](http://ups.com)® or call 1-800-Pick-UPS® for guarantee details, service availability, delivery time commitments or to request a pickup.

Effective January 3, 2011

# Alaska and Hawaii – Export

# UPS Worldwide Express®

GUARANTEED TWO TO FOUR DAYS BY 10:30 A.M. OR 12:00 P.M.\*

Zones	81	82	84	901	903	904	905	906	907	908	909	912
72 Lbs.	\$346.25	\$376.25	\$385.50	\$613.75	\$702.75	\$828.75	\$839.75	\$1,211.00	\$1,370.00	\$1,367.50	\$574.00	\$755.50
74	356.75	387.25	391.25	626.50	718.75	849.75	860.25	1,237.25	1,396.75	1,407.75	584.25	787.25
76	361.75	393.50	397.25	640.75	735.75	869.25	880.75	1,261.50	1,427.50	1,438.50	600.75	790.75
78	363.75	394.75	402.25	655.75	752.25	888.75	900.75	1,286.25	1,456.25	1,467.50	614.00	806.25
80	367.00	396.75	408.50	657.25	768.50	909.00	921.00	1,310.50	1,484.75	1,496.25	627.00	829.50
82	370.75	402.50	413.25	680.00	784.25	922.75	936.50	1,328.75	1,513.00	1,524.50	638.00	839.50
84	380.25	414.25	417.50	692.25	792.25	942.75	957.00	1,340.25	1,542.25	1,547.00	648.50	855.75
86	386.00	424.75	423.00	699.75	813.50	971.25	979.25	1,352.50	1,571.00	1,583.25	653.25	866.50
88	389.00	428.00	425.50	713.25	826.25	988.25	998.75	1,364.00	1,599.75	1,612.25	665.50	880.75
90	392.25	434.75	430.50	721.50	849.75	999.50	1,029.25	1,389.00	1,644.25	1,640.50	682.75	903.00
92	393.50	436.75	437.00	731.75	869.25	1,018.75	1,049.50	1,401.00	1,673.50	1,686.50	692.25	923.00
94	395.25	442.50	441.00	746.25	885.25	1,037.75	1,069.00	1,412.75	1,708.50	1,692.50	706.00	944.00
96	398.00	444.50	445.00	759.50	897.75	1,056.75	1,089.00	1,426.00	1,761.50	1,745.00	714.50	961.25
98	403.00	446.00	449.50	773.75	912.75	1,075.50	1,108.25	1,442.25	1,790.50	1,773.50	741.50	969.00
100	407.00	450.00	454.00	784.50	922.50	1,094.75	1,126.75	1,460.00	1,818.25	1,801.00	755.50	976.50
105	422.50	462.25	475.75	800.50	968.50	1,126.75	1,183.00	1,513.00	1,900.00	1,891.00	789.25	1,011.50
110	442.75	484.00	498.50	838.50	1,017.25	1,196.25	1,228.25	1,603.75	1,988.00	1,981.00	826.75	1,055.50
115	462.75	509.00	521.00	872.50	1,061.25	1,250.75	1,284.00	1,676.25	2,078.25	2,071.25	864.25	1,100.00
120	482.75	531.00	543.75	918.50	1,108.25	1,305.25	1,339.75	1,748.75	2,168.50	2,161.00	901.75	1,144.25
125	503.00	553.25	566.25	961.75	1,155.75	1,359.50	1,395.50	1,824.75	2,259.00	2,251.00	939.50	1,188.75
130	523.25	575.00	589.00	1,000.00	1,200.75	1,413.75	1,451.25	1,887.75	2,349.50	2,341.25	977.00	1,233.00
135	543.50	597.50	611.50	1,038.50	1,244.50	1,468.25	1,507.00	1,943.50	2,439.50	2,431.25	1,014.50	1,277.50
140	563.25	619.25	634.25	1,076.50	1,288.25	1,522.50	1,562.75	2,018.00	2,530.00	2,521.25	1,051.75	1,321.50
145	583.50	641.50	656.75	1,115.00	1,337.50	1,577.00	1,618.50	2,074.75	2,620.50	2,611.50	1,089.50	1,366.00
150	603.25	663.50	679.50	1,153.50	1,381.50	1,631.25	1,674.00	2,146.25	2,710.75	2,701.25	1,127.00	1,410.25

## UPS Worldwide Express Shipments of More Than 150 Lbs.\*\*

Zones	81	82	84	901	903	904	905	906	907	908	909	912
Price Per Pound	\$4.03	\$4.43	\$4.54	\$7.70	\$9.21	\$10.88	\$11.16	\$14.31	\$18.07	\$18.01	\$7.52	\$9.40
Minimum Rate	603.25	663.50	679.50	1,153.50	1,381.50	1,631.25	1,674.00	2,146.25	2,710.75	2,701.25	1,127.00	1,410.25

Note: Delivery times may vary by destination postal code.

Refer to pages 72 to 74 for value-added services rates and other charges.

- The rates shown are for shipments originating in the U.S.

- Any fraction of a pound more than the weight shown in the rate chart is rounded up to the next listed weight.

- Dimensional weight may apply. Refer to pages 7 and 8 for more information.

- For larger packages, additional charges may apply. Refer to pages 7 and 8 for more information.

- To determine the rate for international multiple-package shipments, refer to page 62.

- A Heavy Package sticker is required for any package weighing more than 70 pounds.

\*Visit ups.com® or call 1-800-Pick-UPS® for guarantee details, service availability, delivery time commitments or to request a pickup.

\*\*Applies to single-package shipments with a dimensional weight of more than 150 pounds and multiple-package shipments of more than 150 pounds.

Effective January 3, 2011

**Alaska and Hawaii – Export****UPS Worldwide Saver®****GUARANTEED TWO TO FOUR DAYS BY END OF DAY\***

Zones	481	482	484	401	402	403	404	405	406	407	408	409	412
Letter**	\$34.90	\$36.20	\$37.50	\$48.60	\$47.90	\$55.40	\$56.00	\$57.60	\$70.20	\$106.80	\$107.60	\$46.50	\$54.70
Pak 1 Lbs.***	56.20	58.00	58.90	67.10	62.00	79.10	77.20	74.90	84.80	126.20	126.50	62.70	73.90
Pak 2 Lbs.***	59.80	63.00	60.90	69.80	69.30	79.40	88.60	80.30	112.80	151.20	151.60	65.50	78.90
1 Lbs.	59.60	65.00	62.20	72.80	71.90	88.30	82.80	82.30	95.20	132.20	130.10	69.70	80.70
2	66.90	71.40	70.20	85.40	82.80	105.30	94.70	95.40	119.90	152.50	152.20	80.60	93.10
3	75.90	79.30	82.90	99.90	97.00	118.70	107.20	108.50	143.10	186.90	184.80	98.00	105.80
4	82.50	88.60	90.40	114.10	109.70	131.60	120.90	122.40	167.30	211.70	209.10	111.80	114.40
5	85.90	94.60	100.50	126.90	123.40	140.90	133.90	135.30	191.00	237.00	234.80	124.50	126.20
6	88.90	98.60	109.80	135.80	134.80	151.40	146.90	147.60	214.90	252.50	250.60	131.70	138.30
7	91.70	103.90	119.40	143.30	144.10	161.50	159.60	159.50	239.00	273.60	272.00	139.30	151.10
8	96.20	110.30	129.70	150.60	152.20	171.30	172.50	172.40	260.90	293.70	292.80	148.70	163.00
9	99.50	114.80	135.40	159.00	152.50	183.90	184.20	185.10	282.30	312.00	310.60	155.30	175.30
10	103.20	120.40	141.80	168.30	155.20	192.90	196.60	197.40	304.00	320.70	318.40	161.20	187.10
11	106.90	122.60	149.50	170.90	160.50	204.10	209.20	208.70	323.30	333.80	334.50	165.30	195.00
12	107.40	124.80	154.20	176.80	171.60	210.40	221.30	221.60	345.10	349.10	347.70	171.50	202.40
13	116.60	134.80	160.60	187.80	181.00	218.30	233.80	234.10	366.40	391.50	388.00	179.70	218.00
14	121.80	140.70	166.30	197.00	185.90	226.90	245.30	246.10	385.10	410.90	406.50	185.80	225.00
15	126.50	145.40	171.80	204.00	203.70	234.40	257.80	258.30	404.80	430.90	425.00	195.80	236.10
16	131.40	150.10	178.80	211.20	210.20	246.20	267.40	268.10	423.50	450.40	445.40	202.80	246.10
17	135.00	154.30	185.30	218.40	219.70	254.30	276.80	278.00	440.90	471.00	463.80	209.70	257.80
18	139.90	160.60	190.80	226.50	221.10	262.70	287.50	287.80	456.30	492.10	486.40	217.30	266.40
19	143.70	165.50	194.50	233.10	236.60	267.90	297.00	297.80	471.90	512.00	505.40	223.80	275.00
20	149.10	171.00	197.70	241.10	239.60	277.70	308.20	307.30	487.80	532.10	524.60	229.80	284.30
21	153.90	175.80	200.50	248.80	240.90	286.80	315.80	317.00	505.10	555.90	543.70	239.40	292.90
22	157.90	180.50	200.80	254.30	243.30	292.00	327.70	326.40	522.00	574.60	562.00	249.00	299.30
23	162.00	184.30	204.00	261.30	251.20	299.70	335.50	336.60	534.10	585.20	578.00	252.80	307.80
24	163.70	186.30	206.20	268.50	257.90	306.20	344.90	345.40	550.10	603.80	593.00	254.80	315.00
25	165.50	188.80	210.50	275.00	264.30	314.10	354.20	355.60	566.70	618.60	610.60	259.00	322.90
26	174.20	200.20	218.60	282.80	279.10	321.50	360.80	365.50	581.60	641.80	636.90	266.10	333.40
27	181.90	210.60	227.40	288.80	282.20	328.00	370.00	375.20	596.80	659.70	656.30	280.20	341.80
28	189.30	213.30	232.80	295.70	283.70	335.90	379.50	384.90	612.00	677.60	673.30	287.00	350.60
29	192.80	216.00	236.20	301.60	291.30	343.10	389.10	394.60	624.90	694.60	690.70	292.70	359.60
30	196.60	219.80	239.20	307.60	295.70	353.60	399.00	404.40	638.20	712.60	708.00	299.60	368.40

Note: Delivery times may vary by destination postal code.

Refer to pages 72 to 74 for value-added services rates and other charges.

- The rates shown are for shipments originating in the U.S.
- Any fraction of a pound more than the weight shown in the rate chart is rounded up to the next listed weight.
- Dimensional weight may apply. Refer to pages 7 and 8 for more information.
- To determine the rate for international multiple-package shipments, refer to page 62.

\*Visit ups.com® or call 1-800-Pick-UPS® for guarantee details, service availability, delivery time commitments or to request a pickup.

\*\*The Letter rate applies only to documents, correspondence and electronic media shipments of no commercial value that do not exceed eight ounces sent in an Express Envelope. Express Envelopes containing items other than those listed above or exceeding eight ounces are subject to the rate corresponding to the weight of the Express Envelope. Express Envelopes are not recommended for shipments of electronic media containing sensitive personal information.

\*\*\*The Pak rate will apply to Letters weighing more than eight ounces, but less than the weight shown. Pak rates also apply when:

- The shipment is in a UPS Pak.
- UPS Pak is selected at the time of shipping.
- Customs value of the shipment is less than \$100.00.
- The shipment weighs less than or equal to one or two pounds. Shipments above two pounds are rated by weight.

Effective January 3, 2011

**Alaska and Hawaii – Export****UPS Worldwide Saver®****GUARANTEED TWO TO FOUR DAYS BY END OF DAY\***

Zones	481	482	484	401	402	403	404	405	406	407	408	409	412
31 Lbs.	\$199.30	\$223.30	\$241.70	\$314.00	\$301.50	\$360.80	\$408.30	\$414.10	\$650.70	\$729.60	\$724.80	\$305.20	\$377.20
32	203.60	227.20	242.80	323.50	308.50	368.80	417.60	423.60	663.70	747.80	742.80	314.10	386.10
33	207.70	231.90	245.70	327.80	315.30	376.30	427.00	433.60	676.80	764.40	759.80	319.40	394.90
34	211.60	235.40	247.20	336.50	326.70	384.10	436.70	442.50	689.40	781.50	777.30	326.10	403.30
35	215.20	239.40	249.80	343.30	328.20	391.40	446.00	452.00	701.90	798.10	794.00	332.50	412.10
36	218.00	242.80	251.50	349.40	354.20	398.80	455.10	461.00	714.70	814.20	812.10	338.60	421.20
37	222.40	247.60	254.60	356.00	361.90	406.00	463.70	470.30	727.00	829.90	825.90	344.90	430.00
38	225.20	250.60	257.30	361.80	370.80	413.30	471.50	479.20	739.50	845.20	834.60	350.60	438.70
39	229.30	254.00	260.50	369.00	378.60	420.70	480.20	488.50	752.60	861.30	851.20	357.70	447.40
40	233.70	257.60	265.50	375.00	384.60	427.90	488.20	497.30	765.20	875.20	867.80	363.20	456.20
41	238.10	261.40	268.50	381.00	391.00	435.30	502.10	509.50	777.80	888.60	882.60	364.20	464.80
42	241.90	265.60	272.70	386.70	393.50	443.30	511.50	519.00	790.20	903.00	897.00	371.40	473.90
43	245.30	271.10	275.90	393.70	394.20	450.80	520.60	528.50	802.70	916.70	911.20	377.90	482.70
44	248.70	275.30	279.90	399.10	401.50	459.00	529.60	537.90	815.30	930.30	925.90	386.90	491.60
45	252.40	278.70	283.00	405.40	403.60	466.00	539.00	547.60	827.80	943.90	940.20	392.90	496.20
46	255.20	284.70	286.80	411.20	415.40	473.60	547.40	556.70	838.00	957.70	954.50	398.60	504.90
47	259.10	287.50	291.50	418.10	419.30	481.00	557.00	566.50	850.80	971.90	969.00	405.20	518.00
48	262.60	293.00	295.20	424.50	426.80	488.00	566.20	576.10	863.20	985.70	977.10	411.40	527.10
49	265.50	295.70	299.80	430.70	431.60	495.70	575.40	585.50	875.50	999.10	993.30	417.70	535.60
50	269.30	299.40	303.00	437.30	437.60	502.20	585.10	594.30	888.00	1,012.70	1,008.90	423.50	537.60
52	275.50	305.00	309.50	448.30	476.40	517.50	608.10	613.00	913.10	1,040.70	1,038.60	434.20	555.50
54	279.80	309.70	315.80	462.80	488.40	525.20	627.70	634.80	938.60	1,057.90	1,068.20	440.40	573.10
56	286.50	315.60	322.00	475.90	503.90	541.00	646.60	654.60	963.40	1,085.40	1,098.00	452.80	592.20
58	291.40	321.50	328.20	489.80	517.80	556.50	665.40	674.40	988.90	1,112.70	1,120.30	465.90	609.90
60	300.60	328.80	334.90	505.80	529.80	582.90	686.70	691.20	1,013.60	1,151.40	1,147.70	482.20	627.30
62	306.40	334.80	340.80	519.80	543.10	598.60	704.40	709.90	1,039.10	1,178.90	1,176.60	495.60	639.00
64	311.60	339.20	347.10	533.40	546.50	614.30	721.80	729.30	1,064.10	1,206.00	1,206.20	508.50	660.10
66	315.30	344.30	353.70	547.00	548.50	629.80	740.80	748.40	1,089.20	1,234.00	1,235.60	521.50	683.00
68	321.20	350.30	359.90	560.40	588.10	645.90	760.40	768.20	1,114.10	1,261.10	1,264.80	534.70	693.60
70	331.10	355.70	365.20	576.10	602.10	661.60	780.10	788.30	1,138.90	1,288.90	1,294.50	547.20	715.40
72	333.40	362.50	371.40	590.30	613.30	675.50	798.50	807.30	1,164.40	1,316.60	1,325.70	551.80	726.30
74	343.70	373.20	376.90	603.80	628.10	690.70	818.80	827.10	1,189.50	1,342.20	1,355.60	561.60	756.70
76	348.60	379.00	382.70	617.50	639.20	707.30	837.70	846.60	1,212.70	1,371.70	1,387.80	577.40	760.20
78	350.40	380.40	387.50	631.90	653.90	723.00	856.30	865.80	1,236.50	1,399.40	1,419.00	590.20	775.10
80	353.60	382.30	393.50	633.40	664.10	738.60	875.90	885.50	1,260.00	1,426.80	1,450.20	602.80	797.40

Note: Delivery times may vary by destination postal code.

Refer to pages 72 to 74 for value-added services rates and other charges.

- The rates shown are for shipments originating in the U.S.

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Effective January 3, 2011

**Alaska and Hawaii – Export****UPS Worldwide Saver®****GUARANTEED TWO TO FOUR DAYS BY END OF DAY\***

Zones	481	482	484	401	402	403	404	405	406	407	408	409	412
82 Lbs.	\$357.20	\$387.90	\$398.30	\$655.20	\$680.50	\$753.80	\$889.10	\$900.30	\$1,277.50	\$1,453.80	\$1,480.00	\$613.20	\$807.00
84	366.30	399.10	402.40	667.10	684.10	761.30	908.50	920.00	1,288.50	1,482.20	1,503.60	623.30	822.60
86	371.90	409.30	407.70	674.30	687.50	782.00	935.70	941.40	1,300.20	1,509.60	1,541.00	627.90	832.90
88	374.70	412.30	410.00	687.20	715.70	794.10	952.20	960.20	1,311.30	1,537.50	1,570.90	639.80	846.70
90	377.90	418.90	414.80	695.20	735.50	816.70	963.20	989.50	1,335.30	1,580.10	1,600.30	656.20	868.10
92	379.10	420.70	421.20	705.10	758.70	835.40	981.70	1,008.90	1,346.90	1,608.30	1,646.80	665.40	887.40
94	380.80	426.40	424.90	718.90	770.60	850.70	999.90	1,027.70	1,358.10	1,641.80	1,654.70	678.60	907.50
96	383.50	428.20	428.70	732.00	783.60	862.80	1,018.30	1,047.00	1,370.80	1,692.80	1,707.70	686.60	924.20
98	388.20	429.70	433.10	745.40	794.30	877.20	1,036.50	1,065.20	1,386.60	1,720.50	1,737.70	712.60	931.70
100	392.20	433.50	437.50	755.90	819.40	886.50	1,054.90	1,083.30	1,403.70	1,747.10	1,766.90	726.00	938.70
105	409.30	451.60	458.50	784.90	858.60	930.80	1,101.40	1,137.30	1,454.60	1,825.80	1,853.20	758.50	972.40
110	427.80	472.30	480.30	818.20	897.90	977.60	1,156.20	1,180.70	1,541.70	1,910.40	1,940.10	794.70	1,014.80
115	445.90	491.70	502.20	852.10	937.20	1,019.80	1,205.50	1,234.40	1,611.40	1,997.20	2,027.20	830.80	1,057.50
120	465.20	511.60	524.00	890.30	976.70	1,065.10	1,258.00	1,287.90	1,681.20	2,083.90	2,114.00	866.80	1,100.10
125	484.60	532.90	545.60	926.70	1,015.50	1,110.70	1,310.20	1,341.70	1,754.30	2,170.80	2,200.90	903.10	1,142.90
130	504.10	554.20	567.60	963.70	1,054.70	1,154.10	1,362.60	1,395.10	1,814.80	2,257.70	2,287.70	939.10	1,185.40
135	523.60	575.60	589.40	1,000.70	1,094.50	1,196.00	1,415.00	1,448.80	1,868.40	2,344.30	2,374.80	975.20	1,228.20
140	542.80	596.70	611.20	1,037.30	1,133.40	1,238.20	1,467.40	1,502.30	1,940.10	2,431.30	2,461.80	1,010.90	1,270.50
145	562.20	618.10	633.00	1,074.60	1,172.80	1,285.40	1,519.90	1,556.00	1,994.40	2,518.20	2,548.80	1,047.20	1,313.20
150	581.40	639.30	654.90	1,111.60	1,212.20	1,327.80	1,572.20	1,609.30	2,063.30	2,604.90	2,635.30	1,083.50	1,355.80

**UPS Worldwide Saver Shipments of More Than 150 Lbs.\*\***

Zones	481	482	484	401	402	403	404	405	406	407	408	409	412
Price Per Pound	\$3.88	\$4.26	\$4.37	\$7.41	\$8.08	\$8.85	\$10.48	\$10.73	\$13.76	\$17.36	\$17.56	\$7.22	\$9.04
Minimum Rate	581.40	639.30	654.90	1,111.60	1,212.20	1,327.80	1,572.20	1,609.30	2,063.30	2,604.90	2,635.30	1,083.50	1,355.80

Note: Delivery times may vary by destination postal code.

Refer to pages 72 to 74 for value-added services rates and other charges.

- The rates shown are for shipments originating in the U.S.

- Any fraction of a pound more than the weight shown in the rate chart is rounded up to the next listed weight.

- Dimensional weight may apply. Refer to pages 7 and 8 for more information.

- For larger packages, additional charges may apply. Refer to pages 7 and 8 for more information.

- To determine the rate for international multiple-package shipments, refer to page 62.

- A Heavy Package sticker is required for any package weighing more than 70 pounds.

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\*\*Applies to single-package shipments with a dimensional weight of more than 150 pounds and multiple-package shipments of more than 150 pounds.

Effective January 3, 2011

**Alaska and Hawaii – Export****UPS Worldwide Expedited®****GUARANTEED DAY-DEFINITE THREE TO SEVEN DAYS BY END OF DAY\***

Zones	71	72	74	601/631	602/632	603/633	604/634	605/635	606/636	607/637	609/639	612/642
1 Lbs.	\$58.20	\$62.80	\$61.45	\$69.25	\$66.55	\$81.10	\$78.40	\$78.90	\$87.95	\$85.85	\$66.70	\$77.80
2	63.75	68.85	68.60	82.80	80.30	93.85	92.10	92.20	112.60	109.70	78.05	90.50
3	70.15	76.45	79.45	96.40	89.45	107.70	104.40	104.90	137.05	133.75	91.95	103.25
4	75.25	83.85	83.75	109.75	100.40	120.85	116.35	118.00	160.70	157.75	105.20	111.50
5	78.80	90.80	94.20	123.05	109.45	134.05	128.35	130.55	183.90	181.15	116.00	123.55
6	81.65	92.85	102.65	131.05	120.80	146.30	141.15	142.60	207.55	204.35	126.10	135.30
7	84.80	96.55	110.25	138.05	128.25	156.75	152.95	154.20	230.20	226.25	132.85	146.50
8	87.95	100.15	121.90	144.40	134.40	166.30	164.70	167.55	249.40	245.50	141.20	159.20
9	91.35	105.65	127.55	152.25	141.65	178.05	176.45	180.05	267.90	263.65	145.60	169.50
10	94.50	109.35	129.75	155.20	147.15	186.95	188.10	191.05	277.35	282.60	152.20	179.20
11	98.80	114.80	135.95	165.15	155.25	196.20	199.60	199.90	304.65	300.30	157.30	189.25
12	102.00	118.70	146.75	172.00	161.85	203.00	211.05	209.90	322.25	317.75	165.25	197.95
13	106.15	123.40	149.00	179.25	167.60	211.40	222.25	220.90	340.20	335.15	170.15	210.15
14	109.85	127.20	149.20	186.50	173.45	219.55	232.40	230.65	356.55	351.25	177.45	218.70
15	113.00	131.60	154.15	193.75	179.80	227.10	241.10	239.70	373.00	367.80	183.25	228.10
16	116.60	134.70	159.10	200.10	186.25	236.00	251.95	249.65	387.50	382.85	190.60	238.40
17	120.05	138.00	164.05	205.80	192.70	244.05	261.25	258.50	400.60	397.40	197.20	250.30
18	123.60	141.30	168.65	210.35	200.50	251.85	270.15	267.95	420.55	412.65	204.25	259.30
19	127.85	145.05	174.90	215.80	207.50	259.25	279.80	276.85	436.70	427.70	210.60	268.65
20	131.30	148.70	177.95	223.10	214.95	265.30	289.20	285.60	452.85	442.65	217.40	277.15
21	133.95	152.20	180.60	225.55	221.65	271.95	298.45	293.40	462.70	455.05	224.25	281.25
22	136.75	155.55	183.10	233.20	227.50	278.75	306.50	301.10	477.95	469.05	232.25	291.45
23	140.25	158.45	186.45	241.35	233.40	285.65	314.45	308.25	493.60	483.10	238.30	299.00
24	143.05	161.80	192.45	251.55	238.80	292.00	322.50	315.45	503.80	496.25	242.60	305.85
25	145.85	165.45	200.00	252.30	246.70	301.05	329.95	322.50	509.45	509.50	248.35	313.35
26	149.00	169.95	200.95	266.35	251.65	310.70	337.75	329.05	529.25	522.85	253.45	324.30
27	152.20	174.70	203.35	267.55	257.55	315.15	345.85	336.25	543.80	536.10	257.45	334.25
28	155.70	175.85	207.75	270.95	262.35	321.90	353.75	342.30	555.85	548.15	263.35	342.90
29	158.50	179.95	211.30	274.60	268.75	329.15	361.75	349.15	569.25	561.10	269.25	350.65
30	161.90	183.60	214.95	274.95	273.75	335.35	368.80	355.95	581.00	573.10	274.35	358.10
31	165.00	187.35	218.60	281.20	278.95	341.45	377.05	362.15	591.50	583.00	280.85	368.80
32	168.55	191.35	219.80	296.30	284.65	347.60	384.55	368.80	603.30	594.90	289.10	376.05
33	171.05	195.10	221.65	298.70	290.15	353.85	392.05	375.65	614.50	606.10	295.10	383.50
34	173.50	198.75	224.30	303.35	294.95	360.00	399.55	381.90	625.25	615.50	301.35	389.80
35	175.95	202.10	227.20	310.80	300.40	366.30	407.85	388.40	628.00	626.40	306.85	398.95

Refer to pages 72 to 74 for value-added services rates and other charges.

- The rates shown are for shipments originating in the U.S.

- Any fraction of a pound more than the weight shown in the rate chart is rounded up to the next listed weight.

- Dimensional weight may apply. Refer to pages 7 and 8 for more information.

- To determine the rate for international multiple-package shipments, refer to page 62.

\*Visit [ups.com](http://ups.com)® or call 1-800-Pick-UPS® for guarantee details, service availability, delivery time commitments or to request a pickup.

Effective January 3, 2011

**Alaska and Hawaii – Export****UPS Worldwide Expedited®****GUARANTEED DAY-DEFINITE THREE TO SEVEN DAYS BY END OF DAY\***

Zones	71	72	74	601/631	602/632	603/633	604/634	605/635	606/636	607/637	609/639	612/642
36 Lbs.	\$178.40	\$205.40	\$229.30	\$315.80	\$305.25	\$372.55	\$414.85	\$395.10	\$645.20	\$636.80	\$311.90	\$405.70
37	181.60	209.55	233.00	317.75	309.95	379.35	421.00	401.35	657.55	646.80	316.75	410.70
38	184.45	213.25	234.65	319.40	314.85	385.80	429.90	408.30	668.20	657.45	323.25	420.45
39	187.15	217.20	238.75	319.90	320.15	391.90	438.20	414.85	678.90	667.95	331.25	427.50
40	189.65	220.30	241.00	321.40	324.95	398.20	444.80	425.15	689.50	678.75	336.30	435.05
41	192.40	223.55	242.10	325.75	329.45	403.90	451.05	435.35	700.40	689.10	341.10	439.70
42	196.50	226.85	244.80	329.85	334.15	408.80	457.45	440.40	711.05	699.25	344.90	446.30
43	199.40	231.00	247.40	337.40	338.40	414.20	463.70	446.35	721.75	710.30	349.15	453.60
44	202.20	234.30	249.75	341.75	343.05	420.35	470.15	452.70	732.40	721.35	354.05	459.80
45	206.85	237.60	252.35	345.70	348.00	426.85	476.35	459.65	743.05	731.05	358.20	465.90
46	211.05	240.55	255.05	355.35	352.95	432.95	482.45	466.35	754.05	743.25	364.15	471.65
47	213.60	244.00	260.10	356.30	357.10	438.95	488.85	472.95	764.70	754.10	368.50	478.15
48	216.60	247.20	264.90	357.10	362.50	444.85	495.00	479.35	775.40	764.50	373.15	479.75
49	219.20	250.15	269.15	361.60	366.00	451.00	501.15	485.90	786.25	772.70	376.55	485.60
50	222.00	253.45	272.05	366.45	369.00	457.00	508.35	492.15	796.55	784.65	380.85	487.85
52	227.70	260.20	275.85	372.75	377.30	466.15	519.55	500.60	816.70	799.15	389.35	493.65
54	234.30	265.75	280.25	380.90	385.50	471.45	529.85	507.20	828.50	811.55	397.85	503.15
56	240.00	272.05	286.20	397.75	395.35	477.15	539.90	513.20	833.75	825.80	408.00	508.00
58	246.55	277.90	292.25	414.80	403.60	483.05	550.00	520.05	848.00	839.15	416.35	517.70
60	252.30	283.50	292.85	417.90	411.85	491.10	560.30	527.60	862.50	852.25	424.95	519.75
62	258.05	289.65	296.55	419.05	421.75	497.85	570.40	533.45	864.35	861.05	433.15	520.90
64	262.15	295.45	300.85	427.05	432.30	501.35	580.75	537.85	870.20	866.90	441.90	525.45
66	267.05	301.75	305.00	433.60	442.40	507.80	587.40	543.80	876.40	871.70	450.20	527.15
68	272.75	306.95	310.60	435.45	450.80	514.25	594.70	549.65	887.05	877.85	458.65	533.65
70	278.60	312.85	313.45	442.20	459.45	519.80	601.75	560.70	891.55	891.05	467.45	540.10
72	283.65	318.50	317.20	447.70	468.35	524.90	608.85	566.60	901.40	901.20	471.05	541.15
74	287.95	324.45	321.25	453.40	476.40	529.95	617.70	572.55	911.50	911.90	474.70	549.05
76	291.60	328.05	325.65	458.20	485.05	534.25	627.40	578.45	919.45	919.40	478.15	557.75
78	296.65	332.95	329.80	461.20	492.65	534.90	637.15	584.40	926.30	926.10	481.95	566.35
80	302.00	334.45	334.10	462.95	498.60	535.90	646.95	590.35	927.90	932.80	485.60	575.05
82	307.40	335.75	338.20	471.70	504.30	536.60	654.95	593.25	929.85	938.60	489.20	576.40
84	309.55	336.35	341.95	480.85	509.60	542.20	661.90	599.25	930.15	944.40	525.95	582.50
86	314.90	337.25	343.35	484.50	514.25	545.80	669.30	605.20	934.65	950.60	530.65	589.05
88	317.90	339.75	344.05	484.95	518.85	549.35	675.65	611.15	938.45	956.25	535.45	594.75
90	323.20	340.35	347.50	491.35	522.45	553.10	682.00	613.30	944.25	962.35	540.35	601.90

Refer to pages 72 to 74 for value-added services rates and other charges.

- The rates shown are for shipments originating in the U.S.

- Any fraction of a pound more than the weight shown in the rate chart is rounded up to the next listed weight.

- Dimensional weight may apply. Refer to pages 7 and 8 for more information.

- For larger packages, additional charges may apply. Refer to pages 7 and 8 for more information.

- To determine the rate for international multiple-package shipments, refer to page 62.

- A Heavy Package sticker is required for any package weighing more than 70 pounds.

\*Visit [ups.com](http://ups.com)® or call 1-800-Pick-UPS® for guarantee details, service availability, delivery time commitments or to request a pickup.

Effective January 3, 2011

**Alaska and Hawaii – Export****UPS Worldwide Expedited®****GUARANTEED DAY-DEFINITE THREE TO SEVEN DAYS BY END OF DAY\***

Zones	71	72	74	601/631	602/632	603/633	604/634	605/635	606/636	607/637	609/639	612/642
92 Lbs.	\$324.35	\$343.00	\$351.70	\$495.05	\$526.40	\$554.55	\$689.80	\$614.30	\$950.15	\$968.55	\$545.45	\$608.80
94	326.75	347.55	368.00	498.80	534.15	558.00	698.30	617.15	956.05	974.55	551.35	616.35
96	331.35	349.95	369.05	502.85	541.60	561.45	706.40	620.80	958.05	980.15	556.90	623.50
98	332.60	352.75	369.90	508.50	549.05	565.40	715.00	624.85	959.40	987.10	563.10	631.15
100	337.30	353.80	378.50	519.65	562.40	568.25	723.25	630.60	960.60	991.70	574.30	638.00
105	351.80	370.75	395.80	537.05	583.55	589.30	746.70	645.10	988.80	1,030.05	591.65	658.70
110	366.45	387.40	412.70	556.35	611.25	605.70	768.95	663.70	1,016.45	1,064.50	613.25	678.30
115	380.55	403.60	427.85	574.75	633.00	633.85	793.65	678.25	1,064.10	1,088.55	646.10	700.15
120	398.85	424.35	446.65	591.25	660.45	650.65	820.15	702.90	1,109.10	1,128.90	668.50	723.45
125	413.50	441.15	465.20	601.75	683.00	680.55	843.40	719.65	1,134.75	1,154.40	684.50	744.00
130	429.80	453.45	483.80	617.10	706.05	688.90	867.05	722.25	1,160.20	1,174.45	695.35	764.85
135	446.45	470.15	502.10	637.15	713.20	696.20	890.30	724.85	1,206.90	1,200.95	703.00	785.40
140	455.65	486.80	517.05	644.80	716.35	725.90	906.20	732.80	1,248.15	1,241.80	726.45	803.90
145	463.25	492.35	527.50	651.75	727.45	726.10	913.35	733.80	1,259.60	1,263.50	732.75	816.35
150	470.90	495.95	548.00	661.30	734.55	727.45	933.20	735.70	1,281.45	1,300.75	747.05	826.20

**UPS Worldwide Expedited Shipments of More Than 150 Lbs.\*\***

Zones	71	72	74	601/631	602/632	603/633	604/634	605/635	606/636	607/637	609/639	612/642
Price Per Pound	\$3.14	\$3.31	\$3.65	\$4.24	\$4.90	\$4.86	\$6.23	\$4.91	\$8.55	\$9.17	\$4.83	\$5.51
Minimum Rate	470.90	495.95	548.00	661.30	734.55	727.45	933.20	735.70	1,281.45	1,300.75	747.05	826.20

Refer to pages 72 to 74 for value-added services rates and other charges.

- The rates shown are for shipments originating in the U.S.
- Any fraction of a pound more than the weight shown in the rate chart is rounded up to the next listed weight.

- Dimensional weight may apply. Refer to pages 7 and 8 for more information.

- For larger packages, additional charges may apply. Refer to pages 7 and 8 for more information.
- To determine the rate for international multiple-package shipments, refer to page 62.
- A Heavy Package sticker is required for any package weighing more than 70 pounds.

\*Visit ups.com® or call 1-800-Pick-UPS® for guarantee details, service availability, delivery time commitments or to request a pickup.

\*\*Applies to single-package shipments with a dimensional weight of more than 150 pounds and multiple-package shipments of more than 150 pounds.

Effective January 3, 2011

## Alaska and Hawaii – Export Value-Added Services\*

Value-added services are available with all UPS international package services unless otherwise indicated.

Available Options	Description	Fee
<b>Billing Options</b>	<ul style="list-style-type: none"> <li>- UPS can bill shipping charges to the shipper, the receiver or a third party to and from most countries for no additional charge. Check your UPS shipping system or contact UPS for service availability.</li> <li>- If the duties or the duties and taxes are billed outside the destination country, a Duty and Tax Forwarding Charge will be applied.</li> </ul>	\$15.00 for Duty and Tax Forwarding Charge
<b>Certificate of Origin</b>	<ul style="list-style-type: none"> <li>- Can be prepared by UPS on behalf of the shipper for goods manufactured and originating within the U.S.</li> </ul>	\$10.00 per shipment
<b>Declared Value for Carriage</b>	<ul style="list-style-type: none"> <li>- UPS's liability for loss or damage to a package is limited to \$100.00 without a declaration of value.</li> <li>- UPS's liability for loss or damage can be increased up to \$50,000.00 per package (subject to terms and conditions) by making a declaration of value, for an additional charge.</li> <li>- Declared Value charges for freight collect and third-party shipments may be billed to your shipper account. For more information, call 1-800-Pick-UPS®.</li> <li>- Refer to the "UPS Tariff/Terms and Conditions" beginning on page 82 for more information.</li> </ul>	Declared Value: - \$0.00-\$100.00 \$0.00 - \$100.01-\$50,000.00 \$0.90 for each \$100.00 (or portion of \$100.00) of the total value declared, with a minimum charge of \$1.80 - For shipments with a declared value of more than \$50,000.00 - 0.0090 times the declared value (\$50,000.00 maximum declared value per package in a multiple-package shipment)
<b>Electronic Export Information (E.E.I.)</b>	<ul style="list-style-type: none"> <li>- UPS can file E.E.I. on your behalf when all required data is provided with the proper Power of Attorney.</li> <li>- Providing E.E.I. as part of a shipment using UPS WorldShip®, UPS Internet Shipping or UPS CampusShip® ensures that UPS has all the information to file E.E.I. in a timely manner.</li> <li>- File E.E.I. free of charge at <a href="http://aasdirec.t.gov">aasdirec.t.gov</a>, the U.S. Government website designed for U.S. export shippers.</li> </ul>	\$10.00 per shipment
<b>Saturday Delivery</b>	<ul style="list-style-type: none"> <li>- Saturday Delivery is available for UPS Worldwide Express Plus® and UPS Worldwide Express®.</li> <li>- Each Express Envelope, Pak or package must bear a Saturday Delivery routing label.</li> <li>- Refer to <a href="http://ups.com">ups.com</a>® or call 1-800-782-7892 for delivery areas.</li> </ul>	\$15.00 per shipment
 <b>UPS carbon neutral</b>	<ul style="list-style-type: none"> <li>- UPS calculates the CO<sub>2</sub> emissions associated with the transport of your shipment and purchases carbon offsets to balance out the CO<sub>2</sub> impact.</li> <li>- Available to shippers using UPS WorldShip 2011, UPS Internet Shipping, UPS CampusShip, the UPS Developer Kit or an approved UPS Ready® solution.</li> <li>- When you select this option through a UPS authorized shipping system, the shipping label will include a carbon neutral indicator. Your recipient will also receive UPS carbon neutral branded correspondence if you select e-mail notifications.</li> </ul>	- \$0.75: UPS Worldwide Express Plus, UPS Worldwide Express NA1®, UPS Worldwide Express, UPS Worldwide Saver®, UPS Worldwide Expedited®
<b>UPS Delivery Confirmation, Signature Required and Adult Signature Required (International, including Puerto Rico)</b>	<ul style="list-style-type: none"> <li>- UPS Delivery Confirmation is included with Signature Required and Adult Signature Required services. It is not available separately.</li> <li>- Available by using UPS WorldShip®, UPS Internet Shipping, UPS CampusShip®, UPS Mobile™ or a UPS Ready® solution meeting the most current specifications set forth in the <i>UPS Guide to Labeling</i>.</li> <li>- Printed delivery confirmations are mailed.</li> <li>- Refer to the "UPS Tariff/Terms and Conditions" beginning on page 82 for more information.</li> </ul>	- Signature Required: \$4.25 - Adult Signature Required: \$5.25

\*May vary at retail locations.

Note: Fuel surcharges apply to value-added services associated with pickup, transport and delivery. For current fuel surcharges, where applicable, visit [ups.com](http://ups.com).

 These options help you take action in reducing the climate impact associated with the transportation of your shipments.

Effective January 3, 2011

## Alaska and Hawaii – Export Value-Added Services\*

**UPS RETURNS®**

Available Options	Description	Fee
<b>UPS RETURNS</b>		
Print Return Label	- You generate the label and include it in an outbound shipment or distribute separately to your customer, who then applies the label to the package.	\$0.50
Electronic Return Label	- UPS e mails the label upon your request to your customer, who then prints the label and applies it to the package.	\$1.00
Print and Mail Return Label	- UPS prints the label upon your request and mails it to your customer, who then applies the label to the package.	\$2.25
<b>UPS RETURNS® PLUS</b>		
1 UPS Pickup Attempt Label	- UPS delivers a return shipping label to your customer and collects the item for return. If the package cannot be picked up on the first attempt, UPS will leave the return label at the pickup location.	\$6.00
3 UPS Pickup Attempts Label	<ul style="list-style-type: none"> <li>- UPS delivers a return shipping label to your customer and collects the item for return. If the package cannot be picked up on the first attempt, UPS will only make two more pickup attempts over the next two business days.</li> <li>- UPS Voice Notification® is available for 3 UPS Pickup Attempts packages that will be picked up from residential addresses within the U.S. Refer to page 50 for more information.</li> </ul>	\$7.25
<b>FOR ALL RETURNS SERVICES</b>		
	<ul style="list-style-type: none"> <li>- Offered via UPS Worldwide Express Plus®, UPS Worldwide Express NA1®, UPS Worldwide Express®, UPS Worldwide Saver® and UPS Worldwide Expedited®.</li> <li>- Available to shippers using UPS WorldShip® 2008 Version 10.0 or higher, UPS Internet Shipping, UPS CampusShip®, the UPS Developer Kit or an approved UPS Ready® solution.</li> <li>- UPS shipping systems will allow you to produce a commercial invoice along with the label for international returns shipments.</li> <li>- Service facilitates pickup of shipments in 99 countries and delivery of shipments in 110 countries.</li> <li>- Available services vary by destination country.</li> <li>- Transportation charges are billed based upon the scheduled delivery date.</li> <li>- Your customers can give their package to a UPS driver; or drop it off at a UPS Drop Box* or any location that accepts UPS packages for shipment, such as locations of The UPS Store®, any UPS Customer Center, UPS Express® locations, UPS Alliance Locations (Office Depot® and Staples®) or any UPS Authorized Shipping Outlet (Note: drop off locations vary by country); or schedule a pickup by calling their local UPS office (see ups.com® for specific telephone numbers)**.</li> <li>- Packages must be UPS compatible†.</li> <li>- The exporter will be responsible for meeting export/import documentation requirements, regardless of who processes a shipment; to facilitate the export process, the exporter may receive an Instruction Sheet with every label delivered to them.</li> <li>- Hazardous Materials or Dangerous Goods requiring shipping papers are not allowed in UPS Returns services.</li> <li>- Regulations and requirements for documentation for individual commodities vary from country to country. It is essential to review commodity specific documentation stipulations for both the country of origin and the country of destination. Depending on the commodity and its use, special licensing and notations for accompanying documentation may be required.</li> <li>- Shipments that include a package valued at greater than \$999.00 (or local equivalent) must include a high value shipment summary obtained by the exporter with the labels, and signed by the driver.</li> <li>- UPS provides service for third country returns (where the international shipment is to be returned to a country other than the exporter's or processing party's country) only as a contractual service.</li> </ul>	

\*May vary at retail locations.

\*\*The maximum acceptable size for each UPS Drop Box package is 16" x 13" x 3".

†Additional pickup fees may apply.

††A UPS Returns package fitting this description does not need to be originally delivered by UPS, but should fall within UPS size and weight limits and conform to UPS packaging guidelines.

Effective January 3, 2011

# Alaska and Hawaii – Export and Import

## Value-Added Services

### UPS IMPORT CONTROL<sup>SM</sup>

Available Options	Description	Fee
<b>Print Label</b>	- You generate the label(s) and distribute to your customer, who then applies the label(s) to the shipment.	\$0.50
<b>Electronic Label</b>	- UPS e-mails the label(s) upon your request to your customer, who then prints and applies the label(s) to the shipment.	\$1.00
<b>Print and Mail Label</b>	- UPS prints the label(s) upon your request and mails it to your customer, who then applies the label(s) to the shipment.	\$2.25
<b>1 UPS Pickup Attempt Label</b>	- UPS delivers a shipping label to your customer and collects the shipment. If the shipment cannot be picked up on the first attempt, UPS will leave the label at the pickup location.	\$6.00
<b>3 UPS Pickup Attempts Label</b>	- UPS delivers a shipping label to your customer and collects the shipment. If the shipment cannot be picked up on the first attempt, UPS will only make two more pickup attempts over the next two business days.	\$7.25
<b>FOR ALL UPS IMPORT CONTROL SERVICES</b>		
	<ul style="list-style-type: none"> <li>- UPS Import Control enables importers to initiate UPS shipments from another country and have the shipment delivered to them or to an alternate location.</li> <li>- This service allows importers to use their shipping system to generate labels and commercial invoices for an import shipment.</li> <li>- Labels and commercial invoices can be forwarded to a supplier/exporter in another country by e-mail, mail or can be sent with a UPS driver with a pickup dispatch (all options appear above).</li> <li>- The service includes import document preparation, pickup, customs clearance, visibility and delivery.</li> <li>- Importers can elect to have the commercial invoice removed prior to delivery to a third party; a small fee applies to the Invoice Removal option.</li> </ul>	
<b>GENERAL INFORMATION REGARDING UPS IMPORT CONTROL</b>		
	<ul style="list-style-type: none"> <li>- Offered via UPS Worldwide Express Plus®, UPS Worldwide Express NA1®, UPS Worldwide Express®, UPS Worldwide Saver® and UPS Worldwide Expedited®.</li> <li>- Available to shippers using UPS WorldShip® 2011 or higher, UPS Internet Shipping, UPS CampusShip®, the UPS Developer Kit or an approved UPS Ready® solution.</li> <li>- UPS shipping systems will allow you to produce a commercial invoice along with the label for UPS Import Control shipments.</li> <li>- The service facilitates pickup of shipments in 99 countries and delivery of shipments in 110 countries.</li> <li>- Available services vary by destination country.</li> <li>- Transportation charges are billed based upon the scheduled delivery date.</li> <li>- Your customers can give their package to a UPS driver; or drop it off at a UPS Drop Box* or any location that accepts UPS packages for shipment, such as locations of The UPS Store®, any UPS Customer Center, UPS Express® locations, UPS Alliance Locations (Office Depot® and Staples®) or any UPS Authorized Shipping Outlet (Note: drop-off locations vary by country); or schedule a pickup by calling their local UPS office (see ups.com® for specific telephone numbers)**.</li> <li>- Packages must be UPS-compatible†.</li> <li>- The exporter will be responsible for meeting export/import documentation requirements, regardless of who processes a shipment; to facilitate the export process, the exporter may receive an Instruction Sheet with every label delivered to them.</li> <li>- Hazardous Materials or Dangerous Goods requiring shipping papers are not allowed in UPS Import Control shipments.</li> <li>- Regulations and requirements for documentation for individual commodities vary from country to country. It is essential to review commodity-specific documentation stipulations for both the country of origin and the country of destination. Depending on the commodity and its use, special licensing and notations for accompanying documentation may be required.</li> <li>- Shipments that include a package valued at greater than \$999.00 (or local equivalent) must include a high value shipment summary obtained by the exporter with the labels, and signed by the driver.</li> <li>- Importers can elect to have the commercial invoice removed prior to delivery to a third party; a small fee applies to the Invoice Removal option.</li> </ul>	

\*The maximum acceptable size for each UPS Drop Box package is 16" x 13" x 3"; the maximum value is \$500.00.

\*\*Additional pickup fees may apply.

†An Import Control package must fall within UPS size and weight limits and conform to UPS packaging guidelines.

Effective January 3, 2011

## Alaska and Hawaii – Export

# Other Charges\*

The following information applies to all UPS international package services unless otherwise indicated.

Charges	Description	Fee
Additional Handling	<ul style="list-style-type: none"> <li>- An Additional Handling charge will be assessed for any package that requires special handling, as determined by UPS in its sole discretion, including, but not limited to:           <ul style="list-style-type: none"> <li>• Any article that is encased in an outside shipping container made of metal or wood.</li> <li>• Any cylindrical-like item, such as a barrel, drum, pail or tire, that is not fully encased in a corrugated cardboard shipping container.</li> <li>• Any package with the longest side exceeding 60 inches or its second-longest side exceeding 30 inches.</li> <li>• Any package with an actual weight of more than 70 pounds.</li> <li>• Each package in a shipment where the average weight per package is greater than 70 pounds and the weight for each package is not specified on the source document or the UPS automated shipping system used.</li> </ul> </li> <li>- Will not be assessed when a Large Package Surcharge is applied.</li> </ul>	\$8.00
Address Correction	<ul style="list-style-type: none"> <li>- If UPS is unable to deliver a package as addressed by the shipper or if the package has an invalid, incorrect or incomplete address, UPS will make reasonable efforts, to be determined by UPS, to secure the correct or complete address. If the correct or complete address is secured, UPS will attempt delivery, shipper will be provided with the correct address and an Address Correction charge will be assessed for UPS Worldwide Express Plus®, UPS Worldwide Express®, UPS Worldwide Saver® and UPS Worldwide Expedited®.</li> </ul>	\$11.00
Extended Area Surcharge	<ul style="list-style-type: none"> <li>- An Extended Area Surcharge applies to UPS Worldwide Express Plus, UPS Worldwide Express, UPS Worldwide Saver and UPS Worldwide Expedited shipments for some international origins and destinations.</li> <li>- Visit <a href="http://ups.com/rates">ups.com/rates</a> or call 1-800-782-7892 to determine if a particular origin or destination is classified as an Extended Area.</li> </ul>	Greater of \$24.00 or \$0.25 per pound
Large Package Surcharge	<ul style="list-style-type: none"> <li>- A package is considered a "Large Package" when its length plus girth [(2 x width) + (2 x height)] combined exceeds 130 inches, but does not exceed the maximum UPS size of 165 inches.</li> <li>- Large Packages are subject to a minimum billable weight of 90 pounds.</li> <li>- An Additional Handling charge will not be assessed when a Large Package Surcharge is applied.</li> </ul>	\$50.00
Over Maximum Limits	<ul style="list-style-type: none"> <li>- Packages in the UPS system are subject to maximum limits which will result in an additional charge.</li> <li>- Refer to the "UPS Tariff/Terms and Conditions" beginning on page 82 for more information.</li> </ul>	\$50.00
Special Handling of Undeliverable Packages	<ul style="list-style-type: none"> <li>- For all international packages refused by the consignee, or which cannot be delivered due to any other cause beyond UPS's control, UPS will contact the shipper for further instructions.</li> <li>- Forwarding costs, return transportation charges, duties, taxes and a return surcharge apply to any return, at the shipper's expense.</li> <li>- The UPS Service Guarantee does not apply to undeliverable packages returned to the shipper.</li> </ul>	Applicable costs plus \$10.00 per undeliverable shipment

\*May vary at retail locations.

**Note:** Fuel surcharges apply to value-added services associated with pickup, transport and delivery. For current fuel surcharges, where applicable, visit [ups.com](http://ups.com).

Effective January 3, 2011

# Freight Services\*

## LESS-THAN-TRUCKLOAD

Call 1-800-333-7400 for rates and more information on LTL services.

Service	Delivered By	Destinations	Other Information
LTL	- End of scheduled day	<ul style="list-style-type: none"> <li>- All 50 states, Canada, Mexico, Puerto Rico, U.S. Virgin Islands and Guam</li> <li>- Intrastate service is not available in Alaska and Hawaii</li> </ul>	<ul style="list-style-type: none"> <li>- Regional, interregional and long-haul LTL services</li> <li>- Use UPS WorldShip® 2008 Version 10.0 or higher, or visit UPS Internet Shipping at <a href="http://ups.com">ups.com</a>® to process freight shipments or schedule a pickup</li> </ul>
LTL Urgent	- Expedited guaranteed capabilities for shipments that require faster delivery than standard LTL service	<ul style="list-style-type: none"> <li>- All 50 states, Canada, Mexico, Puerto Rico, U.S. Virgin Islands and Guam</li> </ul>	<ul style="list-style-type: none"> <li>- Expedited capabilities for shipments that require faster delivery than standard LTL service</li> <li>- Choose this service when speed is critical</li> <li>- Monitored to ensure higher level of on-time performance</li> <li>- Customized solutions for unique LTL transportation needs</li> <li>- Call 1-800-644-0900 for rates and to schedule service</li> </ul>

\*For guarantee details, service availability and to request a pickup or to view the UPS Freight Tariff, visit [upsfreight.com](http://upsfreight.com).

Note: Available at select locations of The UPS Store®.

Effective January 3, 2011

# Value-Added Services

## LESS-THAN-TRUCKLOAD

Value-added services are available for all LTL services unless otherwise indicated.

Available Options	Description
C.O.D.	– Collect on Delivery is accepted on your behalf when requested.
Consolidation and Distribution	– Consolidate shipments coming from multiple origins, and distribute shipments coming from one origin to multiple destinations. – Call 1-866-598-5814 for fees and more information.
Saturday, Sunday or Holiday Pickup and Delivery	– Pickup and delivery service is available on non-business days such as Saturdays, Sundays and holidays when requested.
Volume Pricing	– For occasional large LTL shipments, UPS offers special headload and pupload rates on select lanes. – Available on volume shipments of more than 8,000 pounds or eight linear feet. – Call 1-800-266-6902 for fees and more information.

# Other Charges\*

## LESS-THAN-TRUCKLOAD

The following information applies to all LTL services unless otherwise indicated. Call 1-800-333-7400 for fees and more information, or refer to the UPS Freight® Tariff at [upsfreight.com/tariff](http://upsfreight.com/tariff).

Charges	Description
Corrected Bill of Lading	– When information on a shipping document must be corrected.
Inside Delivery	– For shipments that require the driver to deliver at points beyond the area immediately accessible to the loading dock.
Inside Pickup	– For shipments that require the driver to pick up at points beyond the area immediately accessible to the loading dock.
Lift Gate Services	– Lift gate equipment on trailers is available for customers who do not have a shipping or receiving dock and are unable to load or unload their shipment without lift gate assistance. <b>Note:</b> Lift gate service must be requested as not all trailers are equipped with lift gate devices.
Notification Prior to Delivery	– When recipient is contacted in advance of arrival.
Redelivery	– If more than one delivery attempt is made.
Residential Pickup or Delivery	– Pickup and delivery services are available to residential areas and other non-business locations when requested.
Storage	– If a shipment cannot be delivered and must be stored at a UPS Freight facility.

Note: Available at select locations of The UPS Store®.

Effective January 3, 2011

# Service Restrictions

## LESS-THAN-TRUCKLOAD

For full details on LTL service restrictions, refer to the UPS Freight® Tariff at [upsfreight.com/tariff](http://upsfreight.com/tariff).

### **Bank Bills, Notes or Currency (Other Than Coin)**

Paper money, deeds, drafts and valuable papers are not accepted for transport. Monetary coins will not be accepted as premiums with other articles, except as authorized in the STB NMF 100 Freight Classification ("NMFC") item 310.

### **Jewelry**

Other than costume or novelty jewelry, jewelry and precious stones are not accepted for transport.

### **Letters (With or Without Stamps Affixed)**

U.S. Mail will be accepted when the shipper and consignee are U.S. Post Offices. Postage stamps are not accepted for transport.

### **Museum Exhibits or Articles of Antiquity**

Museum exhibits are not accepted, except for antique furniture subject to NMFC items 100240 and 100260.

### **Artwork or Articles of Unusual Value (Inherently Fragile Items)**

Artwork and articles of unusual value are not accepted for transport. This includes but is not limited to original paintings, drawings, etchings, watercolors, tapestries, prototypes or sculptures. Pictures or paintings subject to NMFC items 100240, 100260 and 149420 are accepted for transport.

### **Hazardous Waste**

Shipments of waste that require or are accompanied by an Environmental Protection Agency (EPA) or state

hazardous waste manifest are not accepted for transport.

### **Bulk or Dangerous Items**

Commodities in bulk, dangerous items, articles which cannot be loaded inside a van trailer, that require special equipment, are not packaged properly, or could be considered injurious or contaminating to other freight are not accepted for transport. These may include but are not limited to explosives (1.1, 1.2, 1.3, 1.5, 1.6), asbestos products, carbon black, illegal substances, medical waste or certain radioactive materials.

Note: Available at select locations of The UPS Store®.

Effective January 3, 2011

# Documentation

## LESS-THAN-TRUCKLOAD

### Bill of Lading

The Bill of Lading, usually prepared by the shipper, serves as a contract and provides all the information that UPS needs to transport the shipment. You can use UPS WorldShip® to process LTL shipments and quickly create an electronic Bill of Lading.

<b>1</b> CUSTOMER SERVICE 1-800-333-7400 <b>1</b> STRAIGHT BILL OF LADING - SHIPPING ORDER NOT NEGOTIABLE - DOMESTIC <b>1</b> UPS Freight (UPGF)		<b>2</b> PLEASE PRINT OR TYPE <b>2</b> EBOL ID # 9643801 <b>2</b> WEB SITE: www.uspsfreight.com <b>2</b> DATE: 08/18/2010	
<b>3</b> CONSIGNEE (TO) <p>On collect on delivery shipments, the letters "COD" must appear before consignee's name or as otherwise provided in item 430, Sec. 1 of UPGF 102.</p> <p><b>XYZ CORPORATION</b>          STREET ADDRESS: <b>12380 MORRIS ROAD</b>          CITY: <b>ALPHARETTA</b> STATE: <b>GA</b> ZIP (REQUIRED): <b>30005</b>          BILL OF LADING NUMBER: <b>00000000000000000000000000000000</b> STORE #: <b>00000000000000000000000000000000</b> DEPARTMENT #: <b>00000000000000000000000000000000</b></p> <p><b>4</b> SHIPPER (FROM)  <p><b>XYZ CORPORATION</b>          STREET ADDRESS: <b>1000 SEMMES AVE</b>          CITY: <b>BELLEMEADE</b> STATE: <b>VA</b> ZIP (REQUIRED): <b>23224</b>          P.O. NUMBER: <b>00000000000000000000000000000000</b> STORE #: <b>00000000000000000000000000000000</b> DEPARTMENT #: <b>00000000000000000000000000000000</b></p> <p><b>5</b> DESCRIPTION OF ARTICLES, WEIGHT, NMFC &amp; CLASS ARE SUBJECT TO CORRECTION          NO. PCS.    SIZE TYPE    H.W.    DESCRIPTION OF ARTICLES &amp; SPECIAL MARKS          1 SKD    10 ALUMINUM RAMPS 10'84          *** Shipped as 1 Skid(s) ***       </p></p>			
<b>6</b> WEIGHT (LBS.) <b>6</b> NMFC NO. <b>6</b> CLASS 1000    168720-01    70			
<b>7</b> TOTAL CUBE: <b>1000</b>			
<small>*Mark with an "X" to designate hazardous materials as defined in title 49 of the Code of Fed. Reg.</small>			
<small>Hazardous material emergency contact #</small>			
<small>ADDITIONAL SERVICES: (CHARGES MAY APPLY)</small>			
<small>INSIDE DELIVERY REQUIRED    <input type="checkbox"/> RESIDENTIAL DELIVERY    <input type="checkbox"/> REMIT C.O.D. CASH / CHECK TO:  <input type="checkbox"/> LEFT GATE PICKUP/DELIVERY    <input type="checkbox"/> SOFT AND SEGREGATE  <input type="checkbox"/> NOTIFICATION BEFORE DELIVERY    <input type="checkbox"/> OTHER: _____</small>			
<small>METHOD OF PAYMENT (REQUIRED)</small>			
<small>IF NOT CHECKED, BOTH ARE ACCEPTABLE</small>			
<small>FEES COLLECT UNLESS OTHERWISE MARKED</small>			
<small>COD FEE    <input type="checkbox"/> COLLECT</small>			
<small>IF NOT CHECKED, BOTH ARE ACCEPTABLE</small>			
<small>UPS Freight Liability: Carrier liability for loss or damage will be the lesser of (1) the actual invoice value of the commodities or articles lost, damaged or destroyed, or (2) the amount determined from applicable liability limit of \$100 per pound per package or \$100,000 per shipment. Maximum carrier liability is limited along a specific commodity route. Actual value is the value indicated along the specific commodity route. By checking this box, you agree to pay a minimum \$10.00 premium above the cost normally incurred for this service. Payment will not be liable for payment if shipment fails to deliver on the scheduled day. Section 7 signature is valid as evidence of acceptance. Certain items may be subject to a limited coverage value, with a choice of rates under the tariff. You are advised to review the applicable tariff provisions before stating a value. *** Refer to the current tariff UPGF 102 series for complete details. Where a "rate" is designated, it is declared or actual value of the property or hereby specifically stated by the shipper to be not exceeding.</small>			
<small>*Shipment requires carrier delivery. Coverage is the amount of \$ _____. Subject to Section 7 Terms and Conditions. If this shipment is to be delivered to the consignee without insurance on the consignor, the consignor shall sign the following statement: UPS Freight may decline to make delivery of the shipment without payment of freight and all other basic charges.</small>			
<small>RECEIVED, subject to individually determined rates or contracts that have been agreed upon in writing between the carrier and shipper, otherwise to the rules, classifications and rates that have been established by the carrier and are available to the shipper, at request: *** The property described above in apparent good order, except as noted (contents and condition of contents of packages unknown) marked, consigned, and destined as shown below, which said carrier agrees to carry to destination, if on its route, or otherwise to deliver to another carrier on the route to destination. Every service to be performed by the carrier will be at the expense of the shipper. The carrier will not be liable for damage to the property, including the conditions on the back hereof, which are hereby agreed to by the shipper and accepted for himself and his assigns. Where a third party bill of lading exists, carrier holds both the shipper and consignee liable for freight charges. (Signature) _____</small>			
<small>TRAILER NUMBER: _____ LINEAR FEET OF SHIPMENT: _____          SEAL # APPLIED: _____          REBOND SCAC: _____ CROSS REF PROB: _____  <input type="checkbox"/> SHIPPER LOAD / CONSIGNEE UNLOAD       </small>			
<small>*** Now available at <a href="http://www.uspsfreight.com">www.uspsfreight.com</a> - UPGF 102 Series Rules Tariff - Electronic Bill of Lading</small>			
<small>UPS Freight shall have no liability or responsibility whatsoever in connection with this bill of lading if the shipper did not tender the shipment to UPS Freight or its agent.</small>			
<small>This is to certify that the above named materials are properly classified, packaged, marked, and labeled and are in proper condition for transportation according to the applicable regulations of the Department of Transportation.</small>			
<small>Firm name: <b>XYZ CORPORATION</b></small>			
<small>Carrier: <b>UPS Freight</b>      Driver: _____</small>			
<small>Signed By: _____ Date received: _____ UPS Freight resp. piece count: _____</small>			
<small>01C-199 (Rev 04/04)</small>			

### Key Areas:

- 1 The carrier name is required.
- 2 The shipper name and address are required.
- 3 The consignee name and full address are required.
- 4 Number of pieces and package type in shipment.
- 5 Description of commodity being shipped.
- 6 Weight of shipment.
- 7 Freight class.

Note: Available at select locations of The UPS Store®.

# Packaging Guidelines

## LESS-THAN-TRUCKLOAD

### Preparing Your Freight Shipment

Freight shipments can include combinations of palletized items, boxes that are too large to ship using other UPS services or multiple non-palletized pieces. UPS will accept freight shipments of any weight. However, minimum weight charges apply.

#### Determining If Freight Should Be Palletized

##### Palletized Freight

Palletizing freight helps multiple-piece shipments remain together and provides increased protection from damage. Each pallet, including its contents, is considered one piece.

##### Non-Palletized Freight

Loose items, such as boxes or containers that have not been secured to a pallet, are considered non-palletized freight. Each loose item is considered one piece.

### Palletizing Your Shipment

Pallets are portable rigid platforms used to consolidate shipments and allow for ease of freight movement. Quality pallets are commonly made of

either wood or plastic and can weigh between 20 and 70 pounds. Pallets should be large enough to accommodate the shipment without overhang.

Anything overhanging the pallet edges may be damaged from punctures, abrasions and compression.

### Step-by-Step

The following are basic step-by-step instructions for palletizing your freight.

#### 1. Select Pallets.

- Choose pallets large enough to prevent overhang of shipment pieces
- Pallets must be sturdy enough to support the load
  - Select pallets with closely spaced pallet deck boards
  - Never exceed the rated capacity of your pallet
- Do not select pallets with broken boards or protruding nail heads
- Pallets with four-way forklift entry are preferred as they help to improve handling and reduce damage to the shipment

#### 2. Stack Boxes on Pallet.

For shipments that contain boxes or stackable pieces:

- Affix labels, with complete address information for the shipper and the consignee, to each piece

- Align boxes in columns, corner to corner, for the greatest stacking strength
- Avoid interlocking or rotating layer patterns
- Do not align corners over the spaces between pallet deck boards
- Boxes should not extend past the pallet edges
- Do not pyramid the boxes; keep the top layer flat to prevent damage from top loads
- Use a slip sheet under the load and every third layer when possible to

help distribute the weight evenly and protect the bottom layer

#### 3. Secure Shipment to Pallet.

Use strapping or banding to secure your shipment to the pallet and stretch wrap to prevent pieces from getting lost or separated from the load.

#### 4. Label Shipment.

Label each pallet with telephone numbers and complete address information, including postal code of the shipper and the consignee.

#### Palletizing Your Shipment



**1. Select a four-way entry pallet for your freight shipment.**

**2. Stack boxes in columns. Avoid placing freight beyond pallet edges.**

**3. Use strapping with stretch wrap to secure boxes to the pallet.**

Note: Available at select locations of The UPS Store®.

Effective January 3, 2011

# Packaging Guidelines

## LESS-THAN-TRUCKLOAD

### Protecting Your Palletized Shipment from Damage

Solution	Description
Corner/Edge Boards	<ul style="list-style-type: none"> <li>- Increase vertical stacking strength, prevent damage to corner edges and stabilize the load.</li> <li>- Should extend to the full height and length of the load and should be used on all corners.</li> </ul>
Strapping or Banding	<ul style="list-style-type: none"> <li>- Prevents pieces from getting lost or separated from the load.</li> <li>- Should be drawn tightly to the load, possibly requiring running it underneath the top deck boards of the pallet.</li> </ul>
Stretch Wrapping	<ul style="list-style-type: none"> <li>- Use as an effective way to keep all pieces of a shipment together.</li> <li>- Should first be applied around the pallet and continued upward around the load.</li> <li>- Must be tight to prevent load shifting.</li> <li>- Capture the pallet when wrapping bottom layer.</li> <li>- Designed to stabilize the load, not to secure it to the pallet.</li> <li>- Strapping or banding should be used in conjunction with stretch wrap to secure the load to the pallet.</li> </ul>
Top/Bottom Load Protector	<ul style="list-style-type: none"> <li>- Layers of corrugated fiberboard or heavy paperboard.</li> <li>- Use to help evenly distribute the weight of shipments that can be stacked upon one another.</li> </ul>

### Preparing Non-Palletized Freight

If you do not plan to secure your shipment to pallets, follow these steps:

1. Ship freight in corrugated boxes (avoid reusing boxes), crates or shipping containers.
2. Use a container strong enough to support the weight of contents.

3. Use at least two inches of appropriate cushioning material to protect internal items from each other and the corners, sides, top and bottom of containers. Appropriate cushioning material would include corrugated fiberboard, multiple layers of folded newspaper, styrofoam sheets, packing blankets, etc.
4. Reinforce edges to protect from bending.
5. Securely seal closures and seams with reinforced tape.
6. Label each piece with telephone numbers and complete address information, including postal code of the shipper and the consignee.

### Preparing for Pickup

Pickup is available for all LTL services. Your freight pickup request is initiated when you Create a Shipment for freight on ups.com®.

#### Label Freight Pieces

Each piece of palletized or non-palletized freight must be clearly marked with telephone numbers and

complete address information, including postal code of the shipper and the consignee. Indicate on freight labels if any pieces require C.O.D. service.

Note: Available at select locations of The UPS Store®.

Effective January 3, 2011

# UPS® Tariff/Terms and Conditions

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Effective January 3, 2011

# UPS Tariff/Terms and Conditions

## FOR PACKAGE SHIPMENTS IN THE UNITED STATES

### 1. Introduction

The following contains the general terms and conditions of contract under which United Parcel Service® ("UPS") is engaged in the transportation of packages itself and jointly through interchange with its affiliates via the services described below.

The UPS Tariff/Terms and Conditions of Service ("Terms") are effective on the date set forth above and are subject to change without prior notice. The Terms are published periodically in printed form in the *UPS Rate and Service Guide* ("Service Guide") and electronically on the UPS website ([ups.com](http://ups.com)). The most current and controlling version of the Terms is published at [www.ups.com/terms](http://www.ups.com/terms) and is available at all local UPS offices. In tendering a shipment for service, the shipper agrees that the version of the Terms and the effective Service Guide in effect at the time of shipping will apply to the shipment and its transportation.

The Terms apply to the following services:

- UPS Air Services
- UPS Hundredweight Service® Air Services
- UPS 3 Day Select®
- UPS Hundredweight Service® UPS 3 Day Select®
- UPS Ground
- UPS Ground with Freight Pricing
- UPS Hundredweight Service® Ground
- UPS Returns® Services

"UPS Air Services" includes:

- UPS Next Day Air® Early A.M.®
- UPS Next Day Air®
- UPS Next Day Air Saver®
- UPS 2nd Day Air A.M.®
- UPS 2nd Day Air®

"UPS Hundredweight Air Services" includes:

- UPS Hundredweight Service® UPS Next Day Air®
- UPS Hundredweight Service® UPS Next Day Air Saver®
- UPS Hundredweight Service® UPS 2nd Day Air A.M.®
- UPS Hundredweight Service® UPS 2nd Day Air®

The Terms apply to the following international services:

- UPS Worldwide Express Plus®
- UPS Worldwide Express NA1®
- UPS Worldwide Express®

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**Note:** Visit [ups.com](http://ups.com) for guarantee details, service availability, delivery time commitments or to request a pickup.

- UPS Worldwide Saver®

- UPS Worldwide Expedited®
- UPS 3 Day Select® from Canada
- UPS Standard services

### 2. Terms Used

- "Alaska and Hawaii Rates" refer to the effective UPS Rates for packages and shipments originating in Alaska and Hawaii published in the effective Service Guide for Alaska and Hawaii, or Retail Rates established by UPS for the service selected by the shipper that apply to the shipper and the package, and are in effect at the time of shipping, plus any additional charges or rates for nonstandard service, or additional or nonstandard usage, and any other additional charges referenced within the Terms or the Service Guide, or those applicable additional rates set out in any customized contracts.
- "Business day" means Monday through Friday except the following holidays: New Year's Day, Memorial Day, Independence Day, Labor Day, Thanksgiving Day, Day after Thanksgiving Day, Christmas Day (December 25), and New Year's Eve.
- "Charges" means all applicable transportation and other charges including, but not limited to, all applicable accessorial charges, brokerage service fees, surcharges, additional handling charges and late payment fees.
- "C.O.D." means for all purposes Collect on Delivery.
- "Daily Rates", "Standard List Rates", and "Retail Rates" refer to the effective UPS Rates for packages and shipments originating in the 48 contiguous United States established by UPS for the service selected by the shipper that apply to the shipper and the package, and are in effect at the time of shipping, plus any additional charges or rates for nonstandard service, additional or nonstandard usage, and any other additional charges referenced within the Terms or the Service Guide, or those applicable additional rates set out in any customized contracts.
- "Delivery" shall be deemed to include, but not be limited to: delivery to the consignee or the consignee's actual or apparent agent or representative, delivery to the address or location specified in the UPS Shipping System, delivery to any person present at the address or location specified in the UPS Shipping System, delivery to a reasonable alternate address or location, delivery in accordance with trade custom or usage, delivery pursuant to UPS's driver release procedures, delivery pursuant to UPS's Shipper Release procedures, or delivery otherwise permitted under the Terms.
- "Drop Shipment" means any shipment tendered pursuant to a written agreement or prior arrangement between UPS and a specific shipper that permits the shipper to tender quantities of individual packages directly to UPS at a UPS pre-approved designated location.
- "Letter Rates" refers to the UPS Rates applicable to shipments using UPS Express® Envelope or UPS Letter packaging containing correspondence, urgent documents, or electronic media, with an actual weight of eight (8) ounces or less. ("UPS Express® Envelope" and "UPS Letter" may be referred to interchangeably.)
- "Package" means any container and its contents, and includes Express Envelopes, as well as any article that may be handled without packaging if the handling thereof can be accomplished in a reasonably safe and practicable manner. Except in UPS Hundredweight Service and UPS Ground with Freight Pricing and for international shipments, each package shall be considered a separate and distinct shipment.
- "Perishable Commodity" refers to a perishable commodity or a commodity requiring protection from heat or cold including, but not limited to, live animals, foods, dry ice, flowers, biological materials.
- "Receiver" or "Consignee" refers to the party to whom the package is being sent.
- "Residential" refers to a location that is a home, including a business operating out of a home, that does not have an entrance open to the public.
- "Shipper" refers to the party contracting with UPS for services.
- "Shipment" means one or more packages shipped internationally under a single UPS Waybill to one receiver. All packages shipped internationally covered under a single UPS Waybill shall be considered a single shipment.
- "Third-Party Retailers" means locations of The UPS Store®, UPS Authorized Shipping Outlet locations, and UPS Alliance Locations (located within Office Depot® and Staples® retail locations).
- "Timely upload of Package Level Detail (PLD)" refers to the electronic transmission of all applicable PLD information to UPS at the time that packages are tendered to UPS. PLD includes, but is not limited to, consignee's full name, complete delivery address, and package weight.
- "UPS Automated Shipping System" and "Source Document." Source Document means a document provided by UPS for the purpose of shipping a package via UPS. UPS Automated

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Shipping System means UPS WorldShip®, UPS CampusShip®, UPS Internet Shipping, UPS Developer Kit, iShip, or an approved UPS Ready® solution that meets UPS requirements at the time of shipment. The term "UPS Automated Shipping System" and "Source Document," individually or collectively, are sometimes referred to by the term "UPS Shipping System."

- "UPS Customer Center" means a UPS facility where shippers may tender packages to UPS for transportation, and a consignee or other recipient may receive a package delivery.
- "UPS Rates" refers collectively to Daily Rates, Standard List Rates, Retail Rates, Alaska and Hawaii Rates, Letter Rates, and Pak Rates.
- "UPS Returns Services" refers collectively to UPS Returns®, UPS Returns® on the Web, UPS Returns® Plus services, and UPS Returns® Flexible Access.
- "UPS Smart Label™" as defined here and described in the *UPS Guide to Labeling* includes but is not limited to MAXICODE, postal code bar code, current UPS Routing Code, appropriate UPS service level icon, and UPS 1Z tracking number bar code.

### 3. Commodities Handled and Restrictions on Service

UPS holds itself out to transport general commodities, as usually defined, subject to the following restrictions.

#### 3.1 Items Not Accepted for Transportation

No service shall be rendered in the transportation of any of the prohibited articles listed in the applicable Service Guide or the Terms.

UPS does not accept for transportation, and shippers are prohibited from shipping:

- Articles of unusual value, which shall be deemed to include, but are not limited to:
  - Any package with an actual value of more than \$50,000;
  - Coins, cash, currency, bonds, postage stamps, money orders, and negotiable instruments (such as drafts, bills of exchange, or promissory notes, but excluding checks);
  - Unset precious stones, and industrial diamonds;
  - Any article that contains more than 50 percent by weight of gold or platinum, or any combination thereof in raw form including, but not limited to, bullion, bars, or scraps of these metals.
- Hazardous waste, defined as a solid waste that meets any of the criteria of the hazardous waste as described in 40 C.F.R. § 261.3;
- Human remains, fetal remains, human body parts, or components thereof;

- Common fireworks;
- Packages with an actual weight of more than 150 pounds, or packages that when measured to determine the billable weight exceed 108 inches in length, or exceed a total of 165 inches in length and girth [(2 x width) + (2 x height)] combined, or in the case of import shipments, exceed 130 inches in length and girth [(2 x width) + (2 x height)] combined. If found in the UPS system, they are subject to one or more of the following additional charges: Over Maximum Weight, Over Maximum Length, or Over Maximum Size.
- Packages presented for shipment at a Third-Party Retailer containing firearms, ammunition, or any hazardous materials requiring shipping papers;
- Packages tendered via UPS Returns® Services containing hazardous materials (except for Other Regulated Materials Shipments ("ORM-D") Ground packages, as set forth below), or firearms, or requiring Delivery Confirmation Adult Signature Required service; and
- Any other items prohibited by the Service Guide, or as set forth on [ups.com](http://ups.com).

Shippers are prohibited from shipping and UPS will not accept for transportation packages containing articles that UPS is not authorized to accept or that UPS states in the Terms that it will not accept, when such packages are presented for shipment at UPS Customer Centers, or any Third-Party Retailer.

UPS reserves the right, but is not required, to return to the shipper any package containing a prohibited article. Such return will be made solely at the shipper's risk and expense.

#### 3.2 Maximum Values

UPS does not accept for service packages with values as set forth below:

- Any package with an actual value of more than \$50,000;
- Packages with a value of more than \$5,000 shipped as a result of a request for service made through the internet;
- Domestic packages with a value of more than \$1,000 returned via Print Return Label, Print and Mail Return Label, Electronic Return Label, or 1 UPS Pickup Attempt Return Services;
- International shipments with a value of more than \$1,000 per package returned via UPS Print Return Label, UPS Print and Mail Return Label, Electronic Return Label, 1 UPS Pickup Attempt or 3 UPS Pickup Attempt Return Services (including via UPS Returns on the Web) unless a UPS high-value shipment summary is obtained by the shipper or person tendering the package and signed by the driver upon tender of the shipment;

- International UPS Import Control shipments with a value of more than \$1,000 per package unless a UPS high-value shipment summary is obtained by the shipper or person tendering the package and signed by the driver upon tender of the shipment;
- Packages with a value of \$1,000 or more shipped via a Third-Party Retailer if such packages were previously manifested using a Source Document or UPS Automated Shipping System prior to drop off at the Third-Party Retailer;
- Packages with a value of more than \$500 shipped via a UPS Drop Box;
- Prepaid Letters with a value of more than \$100;
- Packages with a value of more than \$999 when Shipper Release is selected;
- Packages with a C.O.D. amount in excess of \$500 shipped via a UPS Drop Box;
- Packages shipped internationally containing jewelry (not including costume jewelry) having a value of more than \$500.

#### 3.3 Prohibited by Law

No service shall be rendered by UPS in the transportation of any shipment that is prohibited by applicable law or regulation of any federal, state, provincial, or local government in the origin or destination country. It is the responsibility of the shipper to ensure that a shipment tendered to UPS, and any UPS Shipping System entry that the shipper prepares for that shipment, does not violate any federal, state, provincial, or local laws or regulations applicable to the shipment.

#### 3.4 Alcoholic Beverages

Packages containing alcoholic beverages (wine, beer, or spirits) are accepted for transportation only as a contractual service and only from shippers who are licensed and authorized under applicable laws to ship alcoholic beverages. To receive service for packages containing alcoholic beverages, the shipper must enter into an approved UPS agreement for the transportation of wine, beer or spirits, as applicable. For all packages containing alcoholic beverages, the shipper must use Delivery Confirmation Adult Signature Required service requesting an adult signature for each package containing alcoholic beverages, and must affix a special UPS alcoholic beverages label to each package. For all U.S. inbound import shipments containing alcoholic beverages, the receiver must be licensed and authorized to receive the alcoholic beverages. UPS does not accept packages containing beer or spirits for delivery to a consumer. It is the responsibility of the shipper to ensure that a package tendered to UPS does not violate any federal, state, or local laws or regulations applicable to the package.

UPS reserves the right to dispose of any alcoholic beverages tendered for shipment which shippers are prohibited from shipping, which UPS is not

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authorized to accept, which UPS states that it will not accept, or which UPS has a right to refuse. UPS reserves the right to discontinue service to any shipper for, among other reasons, tendering a package containing alcoholic beverages that does not comply with all applicable laws or the Terms.

### 3.5 Biological Materials

UPS accepts packages containing "Biological Substance, Category B" as defined in 49 C.F.R. § 174.134, which are prepared in accordance with all aspects of 49 C.F.R. § 173.199.

Transportation of other biological materials is limited, must be prearranged, and will only be provided under the following conditions: the shipper has received prior written authorization from UPS for the specific package tendered; and the shipper requests service in accordance with the conditions set forth in the written authorization from UPS for the package tendered. Any package containing biological materials shall be considered a Perishable Commodity.

### 3.6 Firearms and Ammunition

UPS accepts packages containing firearms (as defined by Title 18, Chapter 44, and Title 26, Chapter 53 of the United States Code) from and between licensed importers, licensed manufacturers, licensed dealers and licensed collectors (as defined in Title 18, Chapter 44 of the United States Code), law enforcement agencies, persons not otherwise prohibited from shipping firearms by federal, state, or local law, and when such shipment complies with all federal, state and local laws applicable to the shipper, recipient, and package.

- The shipper must use Delivery Confirmation Adult Signature Required service for each package containing a firearm (including handguns). UPS, in its sole discretion, may require the shipper to select a UPS Next Day Air® Service for any package containing a firearm. Handguns (as defined by 18 U.S.C. § 921) will be accepted for transportation only via UPS Next Day Air Services.

- Firearms (including handguns) are not accepted for transportation via UPS Drop Boxes or UPS Internet Shipping, in response to a request for UPS On-Call Pickup® service, or when presented for shipment at any Third-Party Retailer. UPS Returns® Services are not available for packages containing firearms.

- Small arms ammunition, as defined in 49 C.F.R. § 173.59, will be transported only when packaged and labeled in compliance with 49 C.F.R. § 172.

- Firearm parts, which do not constitute firearms as defined under federal law, (including without limitation Title 18, Chapter 44, and Title 26, Chapter 53 of the United States Code), and

which otherwise comply with federal, state, and local law, will be accepted for transportation.

- Firearms (including handguns) and firearm parts are not accepted for shipment internationally.

For more information, access [www.ups.com/content/us/en/resources/ship/packaging/guidelines/firearms.html](http://www.ups.com/content/us/en/resources/ship/packaging/guidelines/firearms.html) or contact UPS.

### 3.7 Food Transport; Assumption of Legal Responsibility

Shipments containing "food," as defined in section 201(f) of the Federal Food, Drug, and Cosmetic Act, will be accepted for transportation only according to the following terms and conditions. Shipper assumes all responsibility with respect to establishing and maintaining all records required under 21 C.F.R. Part 1 Subpart J §§ 1.326-1.363. In so doing, shipper assumes the legal responsibility under 21 C.F.R. § 1.363 for establishing and maintaining records that would otherwise be required to be maintained by UPS. Shipper agrees its records will comply with 21 C.F.R. § 1.352 and shall identify the immediate recipient of the transported food; the origin and destination points of shipment; the date the shipment is received and the date released; the number of packages shipped; a description of the freight describing the type of food received and released; and the route of movement. Shipper agrees expressly to make all records required by 21 C.F.R. § 1.352 available to FDA as required by 21 C.F.R. § 1.361. Shipper commits, and recognizes that it has the responsibility, to ensure that all such records are maintained consistent with the record retention requirements provided in 21 C.F.R. § 1.360 and the record availability requirements provided in 21 C.F.R. § 1.363. Shipper agrees that within 45 days of the date of shipment, Shipper will obtain or request from UPS any information needed from UPS to satisfy Shipper's responsibility to establish and maintain records. Shipper recognizes that the foregoing obligations with respect to establishing and maintaining records cannot be terminated. Shipper expressly agrees to immediately assume responsibility to establish and maintain records as provided in this paragraph, regardless of any FDA-designated compliance date for any provision of 21 C.F.R. Part 1 Subpart J.

### 3.8 Hazardous Materials Service

Hazardous Materials, defined as those materials regulated under Title 49 of the Code of Federal Regulations (49 C.F.R.), (excluding Other Regulated Materials (ORM-D) Ground shipments, as referenced below), and Dangerous Goods, defined as those materials regulated by the International Civil Aviation Organization (ICAO) and published in the International Air Transport Association (IATA) Dangerous Goods Regulations (collectively referred to as "Hazardous Materials," or "Dangerous Goods," or

"International Dangerous Goods"), are accepted for transportation only as a contractual service and in accordance with the *UPS Guide for Shipping Ground and Air Hazardous Materials*, or the *UPS Guide for Shipping International Dangerous Goods*. To receive Hazardous Materials or Dangerous Goods service, the shipper must sign and agree to the provisions set forth in an approved UPS agreement relating specifically to the transportation of Hazardous Materials, Dangerous Goods, or International Dangerous Goods ("Hazardous Materials Agreement"). Contact UPS for specific information, including a list of "Common Items That May Be Classified as Hazardous Materials."

An additional charge will be assessed for each Hazardous Materials package. UPS may also assess an additional surcharge for packages containing certain types of Hazardous Material. Applicable Hazardous Material surcharges are described at [ups.com](http://ups.com).

It is the shipper's responsibility to determine if a package contains a Hazardous Material and to properly classify, label, mark, and package it in accordance with applicable governmental regulations. When required, the shipper is responsible for ensuring that all of its employees involved in the preparation of Hazardous Materials for transport are properly trained, tested, and certified in accordance with 49 C.F.R. Part 172.700 through 172.704, or with IATA (Section 1.5) and for ensuring that a program exists for the retraining, testing, and certification as required by these rules.

All packaging used by the shipper for the transportation of Hazardous Materials, when required by regulation, must pass UN performance testing in accordance with 49 C.F.R. Part 178.602 through 178.609 or IATA (Section 6.0).

The shipper must use a software system, such as the most current version of UPS WorldShip® that is acceptable to UPS for the preparation of documents for shipping Hazardous Materials, or an alternative method determined by UPS in its reasonable discretion to perform the same functions. UPS will provide shippers, upon request, a list of vendors who provide acceptable software systems.

UPS reserves the right to refuse to accept, to return, or to dispose of, in compliance with applicable laws and regulations, any Hazardous Material that it determines not to have been prepared in accordance with the UPS Guide for Shipping Ground and Air Hazardous Materials, the UPS Guide for Shipping International Dangerous Goods, and all applicable governmental laws and regulations. The shipper agrees to reimburse UPS for any costs or expenses incurred as a result of any improperly packed

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or prepared Hazardous Materials which shipper tenders to UPS. In addition, the shipper agrees to reimburse UPS for any costs or expenses incurred by UPS if Hazardous Materials tendered by the shipper are refused by the shipper upon return or cannot otherwise be delivered for any reason including, but not limited to, wrong delivery address or refusal of receiver to accept delivery.

UPS reserves the right, in its sole discretion and without prior notice to the shipper, to dispose of any international shipment containing Dangerous Goods refused by the receiver or which for any other reason cannot be delivered.

The shipper agrees to indemnify, defend, and hold harmless UPS, its parent corporation, and affiliated companies, their officers, directors, employees, agents, and their successors and assigns, from all claims, demands, expenses, (including reasonable attorneys' and consultants' fees), liabilities, causes of action, enforcement procedures, and suits of any kind or nature brought by a governmental agency or any other person or entity arising from or relating to the transportation of a Hazardous Materials package, from the shipper's breach of the Hazardous Materials Agreement or the Terms, or from the shipper's non-compliance with governmental laws or regulations applicable to the transportation of Hazardous Materials whether such action is brought by a governmental agency or other person or entity. Under no circumstances shall UPS be liable for special, incidental, or consequential damages arising from the transportation of a Hazardous Materials shipment.

Pursuant to 49 C.F.R. Part 173.30, in the event the shipper loads any UPS vehicle, the shipper agrees to segregate Hazardous Materials in accordance with 49 C.F.R. Part 177.848 and properly secure Hazardous Materials in accordance with 49 C.F.R. Part 177.834.

UPS does not accept Hazardous Materials in any amounts that require placarding under 49 C.F.R. Part 172, Subpart F. The shipper agrees not to tender Hazardous Materials to UPS in any amount for a single vehicle that would require placarding in accordance with 49 C.F.R. Part 172, Subpart F.

UPS reserves the right to discontinue or terminate service immediately with respect to the transportation of Hazardous Materials if the shipper fails to comply with any provisions of the Terms, or any applicable government regulations (including ORM-D shipments that are tendered without the proper shipping documentation). If a shipper tenders an undeclared Hazardous Materials package to UPS, UPS shall not be liable for the package in the event of loss, damage, delay, or misdelivery, nor shall UPS be liable for any special, incidental, or consequential damages.

If the shipper ships Hazardous Materials from more than one location, and the shipper fails to comply with any provisions of the Terms, the Hazardous Materials Agreement, or any governmental regulations, UPS may, in its sole discretion, terminate all of the shipper's shipment locations or limit such termination to those locations where the failure to comply occurred.

Shippers are prohibited from shipping and UPS will not accept for transportation packages containing any Hazardous Materials requiring shipping papers (defined as those materials regulated under Title 49 of the Code of Federal Regulations) or Dangerous Goods requiring Shipper's Declaration for Dangerous Goods documents, when such packages are presented for shipment at UPS Customer Centers, or Third-Party Retailers. Hazardous Materials requiring shipping papers cannot be picked up via UPS On-Call Pickup® service, or retrieved via any UPS Returns® Service.

Additional terms and conditions applicable to the shipment of Hazardous Materials are set forth in the *UPS Guide for Shipping Ground and Air Hazardous Materials*, and the *UPS Guide for Shipping International Dangerous Goods*, the terms of which are each incorporated here by this reference and available at <http://www.ups.com/content/us/en/resources/ship/hazardous>.

### 3.9 Dry Ice

Packages containing dry ice (carbon dioxide, solid) as a refrigerant, but no other Hazardous Materials, are accepted for transportation within the United States via UPS Ground and UPS Air Services (provided such packages are prepared in accordance with all applicable governmental regulations) without a Hazardous Materials Agreement. Packages containing Hazardous Materials that use dry ice (carbon dioxide, solid) as a refrigerant are accepted for transportation within the United States via UPS Ground and Air Services only as a contractual service. Any package containing dry ice will be considered a Perishable Commodity. Packages containing dry ice may be tendered for shipment at locations of The UPS Store®, where such services are available.

### 3.10 ORM-D Packages

ORM-D packages are accepted for transportation without Hazardous Materials shipping papers within the 48 contiguous United States via UPS Ground or UPS Hundredweight Service® when properly classified, packaged, and marked. UPS Standard to Canada and UPS Ground (Intra-Alaska and Intra-Oahu) services are available for ORM-D shipments without a contract, provided the shipper has reviewed the required checklist and service restrictions with a UPS representative. ORM-D packages shipped via UPS Air Services and UPS 3 Day Select® within the United States and Puerto Rico are accepted for transportation on a contractual basis only.

### 3.11 Hazardous Waste, Mercury, and Mercury-Containing Waste

Packages containing hazardous waste, defined as a solid waste that meets any of the criteria of hazardous waste as described in 40 C.F.R. § 261.3 are not accepted for transportation.

UPS's acceptance for transportation of any elemental mercury, mercury-containing waste material, or used mercury-containing device (including, but not limited to, medical devices, spent or broken fluorescent lamps, thermostats, or thermometers) is limited, must be prearranged, and will only be provided pursuant to prior written authorization from UPS upon satisfaction of certain requirements including appropriate packaging and financial assurances.

### 3.12 Live Animals

UPS provides service on a limited basis for packages containing some types of live animals. (The term "animal" as used here refers to anything living, except plants.) UPS will only accept packages containing live animals for shipment within the United States. Live animals may be shipped only pursuant to the restrictions and conditions set forth on [ups.com](http://www.ups.com) regarding Shipping Live Animals. Any package containing a live animal will be considered a Perishable Commodity. Access <http://www.ups.com/content/us/en/resources/ship/packaging/guidelines/animals.html> or contact UPS for information regarding shipping live animals.

### 3.13 Perishable Commodities

UPS does not provide a protective service for the transportation of Perishable Commodities. Such commodities will be accepted for transportation solely at the shipper's risk for any damage arising from the perishable nature of the item. Shippers shall not file claims for, and UPS shall not be liable to shippers or any third parties for, any damage arising from the transportation of Perishable Commodities, regardless of whether the package is delivered pursuant to an applicable UPS Service Guarantee or is delayed in transit. UPS reserves the right to dispose of any package in the UPS system containing a Perishable Commodity that UPS deems in its sole discretion to be unsafe or unsanitary.

### 3.14 Pharmaceuticals

The shipper shall comply with and shall ensure that each shipment containing pharmaceutical products complies with all applicable federal, state, provincial, and local laws and regulations governing the shipment or tender of shipment of pharmaceutical products.

### 3.15 Portable Electronic Devices

UPS transports packages containing radio frequency identification devices (RFID), ultra-wideband devices (UWB) and other portable electronic devices (PED) only when such devices

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are in an inactivated state or otherwise in compliance with applicable law including 14 C.F.R. § 91.21, 14 C.F.R. § 121.306, or 47 C.F.R. § 15.521(a).

### 3.16 Tobacco Products

Packages containing tobacco or tobacco products, as those terms are variously defined under applicable state law ("Tobacco Product Shipments"), are accepted for transportation only from shippers who are licensed and authorized to ship tobacco and tobacco products pursuant to applicable laws. Tobacco Product Shipments shipped to a consumer will only be accepted for transportation as a contractual service. However, because UPS prohibits shipments of cigarettes to consumers under any circumstances, UPS does not offer a contractual service for the delivery of cigarettes to consumers. To receive service for Tobacco Product Shipments shipped to a consumer, the shipper must sign and agree to the provisions set forth in an approved UPS agreement for the transportation of tobacco products. For all other service for Tobacco Product Shipments, the receiver must be licensed and authorized to receive tobacco or tobacco products pursuant to all applicable federal, state, provincial, or local laws or regulations, and the shipment must conform to the terms, conditions, restrictions, and prohibitions set forth at [www.ups.com/tobacco](http://www.ups.com/tobacco) at the time of shipping. It is the responsibility of the shipper to ensure that a shipment tendered to UPS, including a Tobacco Product Shipment, does not violate any federal, state, provincial, or local laws or regulations applicable to the shipment.

UPS reserves the right to refuse to accept, transport, or deliver any Tobacco Product Shipment that UPS, in its sole discretion, determines does not comply with UPS requirements for the shipment or any applicable law or regulation, and to discontinue any or all service to any shipper for, among other reasons, tendering such a shipment. UPS reserves the right to dispose of any Tobacco Product Shipment that shippers are prohibited from shipping, that UPS is not authorized to accept, that UPS states that it will not accept, or that UPS has a right to refuse.

### 4. Provisions for Export and Customs Clearance of International Packages

The shipper (or the party tendering a package to UPS for service, referred to for purposes of this Section 4 as "shipper") must provide UPS with all documentation and information required by the laws of the origin and destination countries for export and import of shipments (i.e., for export and customs clearance). The shipper is responsible for determining export and import licensing or permitting requirements for a shipment, obtaining any required licenses and

permits, and ensuring that the consignee is authorized by the laws of the origin and destination countries to receive the shipment. By tendering an international shipment for service and providing UPS with documentation (including any Source Documents), the shipper certifies that the documentation includes all required licenses and permits, that the statements in that documentation and any other information that the shipper provides to UPS relating to exportation and importation are complete, true, correct, and in compliance with the laws of the origin and destination countries, and that the consignee is authorized by the laws of the origin and destination countries to receive the package. Furthermore, the shipper understands that civil and criminal penalties including seizure and forfeiture, may be imposed for failing to provide UPS with all required documentation, licenses, permits, statements, and information, for making inaccurate, false or fraudulent statements, or for violating U.S. or other country laws regulating exports or imports (see, e.g., 13 U.S.C. § 305; 18 U.S.C. §§ 545, 554 and 1001; 19 U.S.C. §§ 1595a and 1592; 22 U.S.C. § 401; and Subchapter C of 15 C.F.R. (i.e., The Export Administration Regulations)).

When an international shipment is tendered to UPS, UPS is thereby appointed as the agent for performance of customs clearance in the destination country to the extent allowed by law. The shipper shall provide all Powers of Attorney and other authorizations required by applicable law for UPS to serve as the shipper's agent to perform customs clearance in the destination country. UPS is specified as the nominal consignee for the purpose of designating a customs broker to perform customs clearance. Local authorities may require documentation confirming that UPS has been designated as the nominal consignee.

Fines, penalties, liquidated damages, storage charges or other expenses incurred as a result of an action by U.S. Customs and Border Protection (or any other U.S. or other country's government agency regulating imports or exports), or as a result of the failure of the shipper or consignee to provide complete, true, and correct documentation, statements, or information required by the laws of the origin and destination countries (including the failure to obtain a required license or permit) will be charged to the shipper or consignee along with any applicable duties, fees, or taxes, and any applicable late payment fees assessed by UPS. Unless a written agreement between UPS and the shipper specifies otherwise, UPS reserves the right in its sole discretion to charge the shipper or consignee for any such fines, penalties, liquidated damages, storage charges, expenses, duties, fees, taxes, or late

payment fees. Regardless of any such written agreement specifying otherwise, in the event of non-payment by the consignee, the shipper is liable for all charges.

The shipper agrees to indemnify, defend, and hold harmless UPS, its parent corporation, and affiliated companies, their officers, directors, employees, agents, and their successors and assigns, from any and all claims, demands, expenses or liabilities including, but not limited to, fines, penalties, liquidated damages, storage charges, duties, fees, taxes, late payment fees or other money due, arising from the transportation, importation, exportation or customs clearance of shipments on behalf of the shipper, or arising from the shipper's noncompliance with the laws of the origin and destination countries, or UPS requirements applicable to the shipment.

UPS provides routine customs clearance through UPS Supply Chain Solutions® brokerage offices designated by UPS for handling customs clearance of shipments at no additional charge, except for UPS Standard to and from Canada shipments for which a brokerage service charge applies. Other UPS Supply Chain Solutions customs brokerage offices charge fees for the clearance of packages and freight.

Additional charges may apply for complex customs clearance procedures, which include, but are not limited to, the following:

- Clearance procedures involving a government agency other than U.S. Customs and Border Protection;
- Customs Bonds;
- Drawbacks;
- Formal entries involving more than five tariff lines;
- Live Entries;
- Country of Origin Marking; or
- Temporary Import Bonds (T.I.B.).

UPS is under no obligation, unless the customer requests in writing and UPS agrees in writing, to undertake any pre- or post-importation action including, but not limited to, obtaining binding rulings, advising of liquidations, filing protests, or filing petitions for relief.

UPS may prepay duties, fees, or taxes on behalf of the payer. For importation into the United States, a fee will be assessed and billed to the importer. A fee may also apply for shipments to other countries.

#### 4.1 Electronic Export Information

If Electronic Export Information (EEI) is required to be filed through the Automated Export System (AES) under the Foreign Trade Regulations of the U.S. Bureau of the Census ("Census") (i.e., Part 30, 15 C.F.R.), and the

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shipper has not filed the EEI and provided an Internal Transaction Number (ITN) to UPS to confirm that an EEI transaction was submitted to Census by the shipper accepted and is on file in the AES, UPS will electronically file the required EEI on behalf of the shipper, provided that all information required to file the EEI is supplied by the shipper on the UPS Waybill or other export documentation and UPS has received proper authorization or a Power of Attorney from the shipper to complete and file the EEI. A processing fee will be assessed and billed to the shipper.

### 4.2 Certificate of Origin

UPS may, based solely on information that the shipper furnishes, prepare a Certificate of Origin for goods manufactured and originating within the United States on behalf of the shipper when one is required but not included with the export documents provided by the shipper. When authorizing UPS to prepare a Certificate of Origin, the shipper certifies that the information it provides to UPS is complete, true and correct and that the completed Certificate of Origin complies with the laws of each country where a claim will be made that the goods are manufactured and originate in the United States. A processing fee will be assessed and billed to the shipper.

### 4.3 UPS Paperless® Invoice Service

A shipper must register with UPS in advance of shipping to use UPS Paperless Invoice service, where such services are available. By using UPS Paperless Invoice service, the shipper authorizes UPS to use the shipper's letterhead and electronic signature to prepare true, correct, and paperless commercial invoices that reflect, in all material respects, the shipper's sale transactions of merchandise to its buyers (i.e., the "Sold To" Parties) necessary to expedite in accordance with law the export and customs clearance of international shipments. The shipper shall provide to UPS in advance all required information including, but not limited to, the true and accurate price at which the merchandise was sold to the "Sold To" Party, any required additions to customs value (e.g., dutiable commissions, royalty/license fees, assists, packing costs and proceeds of subsequent sales), the currency of the sale, country of origin, terms of sale, the quantities, ultimate consignee, and a complete commercial description of the merchandise. By using the service, shipper represents and certifies that any paperless commercial invoice that UPS prepares is true and accurate, which means that it is, in all material respects, an electronic copy of the same commercial invoice provided to the buyer. The shipper shall have an affirmative, non-delegable duty to disclose to UPS any and all required commercial invoice information, and to ensure its accuracy and completeness. The shipper must provide timely upload of PLD to use UPS Paperless Invoice service.

### 4.4 Pre-Release Notification for Import Shipments

A shipper or consignee may request that UPS notify the consignee prior to submission of a U.S. import shipment to U.S. Customs and Border Protection so that the importer may validate the classification, valuation, or other import information. An additional fee applies for this service and will be billed to the importer or to the shipper when the shipper is selected as the payer of the duties and taxes for the shipment.

### 4.5 Record-Keeping

The shipper agrees and consents that UPS may preserve a record of the carriage for an international shipment using means other than producing a copy of the air waybill. The shipper has a duty to and is solely liable for maintaining all records as required under the export and customs or other laws of the origin and destination countries; unless otherwise agreed to in writing, UPS assumes no responsibility to act as a record-keeper or record-keeping agent for the shipper.

### 5. UPS Import Control™

UPS Import Control service allows a shipper to process an import shipment, including commercial invoice, and create a Print Import Label, Electronic Import Label, Print and Mail Import Label to provide to the sender or party tendering the shipment to UPS. A shipper may also request 1 UPS Pickup Attempt or 3 UPS Pickup Attempts to request that UPS make pickup attempts to retrieve an import shipment from a sender's address. UPS Import Control is available only in countries where UPS pickup services are available. An additional charge will be assessed for each UPS Import Control™ package.

UPS Import Control is available only for shipments processed through UPS WorldShip™, UPS CampusShip, UPS Internet Shipping, UPS Developer Kit, or an approved UPS Ready solution.

UPS Import Control is not available for Hazardous Materials shipments requiring shipping papers, firearms, or shipments requiring Delivery Confirmation Adult Signature Required service. C.O.D. service is not available for UPS Import Control shipments.

The maximum actual or declared value for each UPS Import Control package is \$50,000; provided that for any UPS Import Control package with an actual or declared value in excess of \$1,000, the shipper must ensure that a UPS high-value shipment summary is generated and signed by the UPS driver upon tender of the shipment to UPS. If no high-value shipment summary is obtained and signed, the maximum actual or declared value of each such package is limited to \$1,000.

Notwithstanding anything herein to the contrary, for all UPS Import Control shipments tendered to UPS for export from the U.S., that transit the U.S., or that contain U.S.-origin goods, the sender or tendering party is the exporter for purposes of the Export Administration Regulations ("EAR"), and it shall be responsible for determining licensing authority (license, license exception or NLR) and obtaining the appropriate license or other authorization as provided in Section 4 (Provisions for Export and Customs Clearance of International Packages). In no event shall a party arranging for UPS Import Control service provide a writing assuming responsibility for determining licensing requirements and obtaining license authority for any UPS Import Control shipment to the tendering party. UPS does not agree to serve as the exporter for purposes of the EAR.

### 6. Right of Inspection

UPS reserves the right in its sole discretion to open and inspect any package tendered to it for transportation, but is not required to do so.

### 7. Refusal of Service

UPS reserves the right to refuse to provide service, among other reasons, for any package which by reason of the dangerous or other character of its contents may, in the sole judgment of UPS, soil, taint or otherwise damage other packages or UPS's equipment, or which is improperly or insecurely packed or wrapped, as determined by UPS in its sole judgment.

Before accepting any package for service, UPS reserves the right to require sufficient verification, as determined by UPS in its sole discretion, of the shipper's name and address, or any other information necessary to accept the package for service. UPS reserves the right to refuse to provide service for any package, or to or from any location, or to provide alternative service arrangements when, among other reasons, UPS, in its sole discretion, deems that it is unsafe or economically or operationally impracticable to provide service.

### 8. Packaging

It is the responsibility of the shipper to ensure that proper packaging is used and that contents of packages are adequately and securely packed, wrapped, and cushioned for transportation. Packages must be so packed or wrapped as to meet UPS's published standards related thereto set forth in the Service Guide, or on [ups.com](http://ups.com), and as to pass tests set forth in the International Safe Transit Association ("ISTA") Procedure 3A, Procedure for Testing Packaged Products, published by ISTA. In addition, any tested product must be free from damage and the packaging must afford reasonable protection as determined by UPS in its sole judgment.

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The use of UPS-provided packaging is not a guarantee that an item is sufficiently packaged for transportation. UPS does not provide special handling for packages with "Fragile," package orientation (e.g., "UP" arrows or "This End Up" markings), or any other similar such markings.

When shipping certain electronic media containing sensitive personal information (such as personal, financial or health information), it is recommended that the shipper retain a copy of the data and secure the data on the electronic media through encryption or other technological means. For the shipment of such electronic media, or for breakable items, see the packaging guidelines located at [ups.com](http://ups.com). The guidelines advise against the use of Express Envelopes, Express Paks, or Express Pad Paks to ship sensitive personal information or breakable items.

### 9. Use of UPS-Provided Materials and Services

UPS-provided materials including, but not limited to, packaging materials and supplies, envelopes, labels, label printers, shipping documents, publications and products are provided solely for the use of UPS shippers to obtain UPS services on their behalf and to interact with UPS. Any other use of such UPS-provided materials is strictly prohibited.

Under no circumstances may a shipper sell any UPS-provided materials, products, or services to any third party without prior written authorization from UPS.

### 10. Use of UPS Electronic Information Systems

Use of UPS electronic information systems to which shippers are granted access by UPS and which are accessed by means of hardware, software, or internet interfaces, including UPS Shipping Systems, are subject to and will be governed by the terms and conditions in effect at the time of shipping for the relevant system, including without limitation, the UPS Technology Agreement, the iShip Master Enterprise Service Agreement, the ConnectShip® End User License Agreement, or that agreement licensing use of a UPS Ready® program.

### 11. ZIP Code™/Postal Code Information

The receiver's ZIP Code™ is a required part of the address for domestic shipments. When available, ZIP+4™ should be used. The receiver's postal code, telephone number, and contact name are required parts of the address for international shipments.

### 12. P.O. Boxes

UPS does not provide Delivery to a P.O. Box. The shipper must make every effort to obtain a street address. If the shipper should use a P.O. Box address, the recipient's telephone number must be included. A package addressed to a P.O.

Box may experience delays, is not covered by any UPS Service Guarantee, and is subject to an Address Correction charge. Army Post Office (APO) and Fleet Post Office (FPO) addresses are not accepted.

### 13. UPS Customer Center

Before accepting a package tendered for transportation or releasing any package at a UPS Customer Center to a consignee or other recipient, UPS reserves the right to require sufficient verification, as determined by UPS in its sole discretion, of the shipper's or recipient's name, address, authorization to ship or receive the package, or any other information UPS deems necessary to accept or release the package in its sole discretion. Persons tendering or picking up packages on behalf of a business may be required to provide identification issued by the business and a government-issued identification.

### 14. Third-Party Retailer

The UPS Store locations are independently owned and operated by licensed franchisees of Mail Boxes Etc., Inc., a subsidiary of United Parcel Service, Inc., and are not agents of UPS. Other Third-Party Retailers are independently owned and operated businesses and are not agents of UPS. UPS assumes no liability other than to the Third-Party Retailer as the shipper of the package, for lost, damaged or delayed packages sent via the Third-Party Retailer. Any such liability to the Third-Party Retailer is subject to the limitations set forth in the Terms. All inquiries regarding packages shipped via any Third-Party Retailer must be directed to the Third-Party Retailer that shipped the package. UPS will deal solely with the Third-Party Retailer in all matters concerning packages shipped via any Third-Party Retailer including, but not limited to: tracking/tracing requests; claims and guarantees; C.O.D. preparation and remittance; return of undeliverable packages; proper packaging and labeling; and billing. Even if UPS responds directly to customers of the Third-Party Retailer regarding tracking requests, UPS will not be liable to those customers. The Third-Party Retailer is solely responsible for the issuance of any refunds and claims to those who shipped packages via the Third-Party Retailer. For any package shipped via the Third-Party Retailer with a declared value in excess of \$1,000, the Third-Party Retailer must provide a copy of the high-value control log to UPS at the time of tender of the package. The Third-Party Retailer shall not ship any articles which UPS does not accept for transportation. The Third-Party Retailer shall indemnify and hold harmless UPS in any action against UPS arising from the loss, damage or delay of a package shipped via the Third-Party Retailer.

**15. Pickup Services - Scheduled**  
UPS offers the following Scheduled Pickup Services:  

- **Daily Pickup:** When Daily Pickup service is selected, UPS will call on shipper's location once each business day to pick up packages. UPS may not call upon a location on any day in which the account indicates that there are no packages available for pickup.
- **Daily On-Route Pickup:** When Daily On-Route Pickup service is selected, UPS will call at shipper's location each business day to pick up packages while making deliveries in shipper's area.
- **Day-Specific Pickup:** When Day-Specific Pickup is selected, UPS will call on shipper's location each business day as preselected by shipper. Shipper may select up to four business days per week for Day-Specific Pickup.
- **UPS Smart Pickup<sup>SM</sup>:** When UPS Smart Pickup is selected, UPS will call on shipper's location any business day when the shipper transmits PLD via UPS WorldShip® (version 12.0 or higher), UPS CampusShip®, or UPS Internet Shipping by the deadline designated by UPS, or if shipper has scheduled a pickup by telephone or through [ups.com](http://ups.com) prior to the deadline designated by UPS.

For Daily Pickup, Daily On-Route Pickup, and Day-Specific Pickup, a weekly service charge based on the account's weekly billing total, as reflected in the UPS billing system, will be assessed. The weekly billing total may not necessarily reflect all packages tendered during a calendar week. For UPS Smart Pickup, a weekly service charge will be assessed.

### 16. UPS On-Call Pickup® Service

When UPS On-Call Pickup Service is requested by the shipper, UPS will arrange (where reasonably practicable) a package pickup at the shipper's location. An additional charge for On-Call Pickup Service will be assessed.

On-Call Pickup Service from a Residential location will be assessed an additional surcharge for residential pickup. If the Residential location is in a remote or less accessible area as designated by UPS, an additional surcharge for extended area or remote Residential pickup also will apply.

### 17. Saturday Pickup; Processing Fee

UPS offers Saturday pickup of UPS Air Services packages and UPS Hundredweight Air Services shipments for Delivery in the United States and Puerto Rico where such services are available. The shipper should contact UPS for information regarding UPS's Saturday pickup area. UPS Air Services shipments picked up on Saturday receive the same delivery commitment as UPS Air Services shipments picked up on Friday. Saturday

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pickup service is provided by the following methods:

- A shipper may request Saturday pickup via UPS On-Call Pickup® service by contacting UPS on each Saturday, excluding holidays, on which the service is needed.
- At the shipper's option, UPS will call at the shipper's premises every Saturday, excluding holidays, to pick up qualifying shipments. A surcharge will be assessed if UPS calls at the shipper's premises on Saturday and there are no packages to be picked up on that day.

An additional charge will be assessed for each UPS Air Services package or UPS Hundredweight Air Services shipment processed via a UPS Shipping System, tendered to UPS, or tendered to a Third-Party Retailer on a Saturday, in addition to any applicable UPS On-Call Pickup charge.

### **18. Drop Shipment**

A unique Drop Shipper account number will be assigned to approved shippers and must be used solely for the origin and destination locations as specified in the UPS Drop Ship Letter of Understanding or as required by UPS.

UPS reserves the right to refuse any Drop Shipment request, in its sole discretion, including, but not limited to, any Drop Shipment that is operationally or economically impracticable to transport. A request for Drop Shipment service is not reasonable unless the shipper makes a prior arrangement with UPS, agreed to in advance by UPS, as to timing, location and volume of the Drop Shipment.

When a shipper, through prior arrangements with UPS, tenders packages at UPS's receiving stations with a return address requiring a movement greater than a Zone 2 movement from the point of tender, any undelivered packages will be returned automatically and will be charged at the rate applicable between the point of tender and the return address. The effective UPS Rates for the applicable shipment will apply.

UPS does not accept, and shippers are prohibited from shipping, any package via a Drop Shipment that contains Hazardous Materials, except for ORM-D packages that are tendered for UPS Ground service in the 48 contiguous United States.

### **19. Delivery**

UPS does not limit Delivery of a package to the person specified as the receiver in the UPS Shipping System. Unless the shipper uses Delivery Confirmation service requiring a signature, UPS reserves the right, in its sole discretion, to make a Delivery without obtaining a signature.

### **20. Residential Delivery**

If the delivery location could be construed as

either residential or commercial, then the rates for Residential Delivery will apply.

### **21. Deliveries Attempted Three Times Without Extra Charge**

If UPS is unable to deliver a package, a notice will be left at the consignee's address stating that delivery has been attempted. Thereafter, a second and, if necessary, a third attempt to deliver the package will be made without additional charge.

### **22. Hold for Pickup Service**

At the time a shipper tenders a package to UPS, the shipper may request that UPS hold a domestic package at a designated UPS Customer Center for pickup by the consignee. For each such package, the shipper will complete an address label showing the words "Hold for Pickup," the consignee's name, telephone number, the name of a contact person, and the full address of the designated UPS Customer Center. In addition, the shipper will apply a UPS Hold for Pickup label below the address label on the package.

UPS will hold the package at the designated UPS Customer Center and will attempt to contact the consignee at the telephone number shown on the label. Packages not picked up within five (5) business days from the date of arrival will be returned to the shipper at the shipper's expense.

Hold for Pickup is not available for international shipments.

### **23. Shipper Release**

A shipper may request that UPS release a package on the first Delivery attempt. When Shipper Release is selected, UPS will make only one Delivery attempt, a signature will not be obtained upon Delivery, and a UPS delivery record showing a completed Shipper Release delivery shall be conclusive proof that Delivery was completed. Shipper Release is provided solely at the shipper's risk of loss or damage arising from the release of the package by UPS and UPS will not be liable to shippers or third parties for any damages arising from the release of the package.

### **24. UPS carbon neutral**

A shipper may request that UPS offset the climate impact of a package via UPS carbon neutral service by selecting UPS carbon neutral at the time a package is tendered to UPS. By selecting UPS carbon neutral, UPS will purchase and retire in the appropriate registry a sufficient number of voluntary or regulatory carbon credits as determined by UPS in its sole discretion to offset calculated carbon dioxide emissions. UPS carbon neutral is available only for packages shipped via a UPS Automated Shipping System. An additional charge will be assessed for each carbon neutral request.

### **25. UPS Delivery Intercept®**

After a domestic package has been tendered to UPS but before Delivery, a shipper may request that UPS return a package to the shipper, reroute a package to an address or a receiver other than the address or receiver identified in the UPS Shipping System for the package (including a request by shipper to correct an address), hold the package for pickup at a UPS Customer Center, or hold a package for future delivery. UPS Delivery Intercept may be requested only by the shipper. UPS will honor such a request where practicable and where the shipper has guaranteed payment of any applicable charges resulting from the change. An additional charge, set forth in the UPS Rates applicable to the shipment in effect at the time of the request will be assessed for each package returned to the shipper, rerouted, or held for future delivery.

### **26. Delivery Change Requests**

After delivery has been attempted and the receiver has received notice from UPS that delivery has been attempted (UPS InfoNotice® or postcard number required), the receiver may request that UPS return a package to the shipper, reroute a package to an address or a receiver other than the address or receiver identified in the UPS Shipping System for the package, hold the package for pickup at a UPS Customer Center, or hold a package for future delivery ("Delivery Change"). UPS will honor a Delivery Change Request where practicable and where the receiver has guaranteed payment of any applicable charges resulting from the change. By requesting a Delivery Change, the receiver acknowledges and agrees that the limitations of liability set forth in the Terms in effect at the time of shipment apply to the package subject to the Delivery Change Request and that the value originally declared by the shipper, if any, shall continue to apply throughout the course of transportation pursuant to the Delivery Change Request. UPS assumes no liability other than to the shipper of the package for loss, damage, or delay of any package subject to Delivery Change. An additional charge set forth in the UPS Rates applicable to the shipment in effect at the time of the request will be assessed to the consignee for each package rerouted or held for future delivery by a Delivery Change Request.

### **27. Correction of Addresses**

If UPS is unable to deliver any package as addressed by the shipper, or if the package has an incorrect or incomplete address (examples include, but are not limited to, P.O. Boxes, missing suite, apartment, or unit numbers, old addresses, and missing/incorrect ZIP Codes), UPS will make reasonable efforts, to be determined in its sole discretion, to secure the correct

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or complete address. An address validated by UPS may be incorrect or incomplete for purposes of completing Delivery, and may be corrected by UPS. If the correct or complete address is secured, UPS, at its sole discretion, will attempt delivery, and the shipper will be provided with the correct or complete address in order to update its internal records. An additional charge will be assessed for an address correction.

### **28. Saturday Delivery**

UPS offers optional Saturday Delivery of the following services, where such services are available:

- UPS Next Day Air® Early A.M.®
- UPS Next Day Air®
- UPS 2nd Day Air®
- UPS Hundredweight Service® UPS Next Day Air®
- UPS Hundredweight Service® UPS 2nd Day Air®
- UPS Returns® Services (excluding UPS Authorized Return Service®)
- UPS Worldwide Express Plus®, UPS Worldwide Express® (to specific locations in Canada, Germany, and the United Kingdom; and from specific locations in designated countries to specific locations in the U.S.)

Contact UPS for UPS's Saturday Delivery area.

A shipper may request Saturday Delivery by indicating the selection in the UPS Shipping System and attaching a Saturday Delivery routing label, provided by UPS to each package.

An additional charge will be assessed for each package or international shipment for Saturday delivery and will be billed to the payer of the transportation charges.

### **29. Delivery Confirmation Services**

UPS provides the following Delivery Confirmation Services. An additional charge applies for each service. Where applicable, only valid UPS accounts will receive responses via mail:

#### **29.1 Delivery Confirmation (domestic only)**

A shipper may request Delivery Confirmation Service by indicating Delivery Confirmation on the UPS Source Document (excluding Air Shipping Documents) or in a UPS Automated Shipping System. Each Delivery Confirmation response will include the date of delivery and either the name of the recipient or the disposition of the package; or, in the event of a return, the response will indicate the reason for the return and the date processed. All responses will be consolidated and provided to the shipper in printed or electronic format.

#### **29.2 Delivery Confirmation Signature Required (domestic and international)**

A shipper may request UPS to obtain the recipient's signature and to include it on the Delivery Confirmation response. The shipper must use a UPS Automated Shipping System to initiate a request for this service.

#### **29.3 Delivery Confirmation Adult Signature Required (domestic and international)**

A shipper may request UPS to obtain the signature of an adult 21 years of age or older and to include it in the Delivery Confirmation response. UPS, in its sole discretion, will determine if Delivery can be completed when such a request is made, and may request photo identification indicating the recipient's age, before completing Delivery. The shipper must use a UPS Automated Shipping System to initiate a request for this service. UPS reserves the right to assess the shipper the additional charge for this service when the shipper requests UPS to obtain an adult signature on Delivery and an approved UPS label is not affixed to the package indicating such request, or, the shipper tenders a package that, based upon its contents, requires an approved UPS label requesting an adult signature upon Delivery and no such label has been affixed to the package.

### **30. UPS Next Day Air® Early A.M.® Verbal Confirmation of Delivery**

The shipper may request optional Verbal Confirmation of Delivery when shipping via UPS Next Day Air® Early A.M.® Verbal Confirmation of Delivery is not available in Hawaii and is not available for international shipments. When this service is selected, UPS will call the shipper to confirm Delivery on the day of Delivery. The additional charge for each Verbal Confirmation of Delivery request will be billed to the payer of the transportation charges.

### **31. Proof of Delivery (P.O.D.)**

Upon request, UPS will provide proof of delivery of a shipment via fax transmission, email, or mail. The request must include a fax number, including area code, for an operating fax machine, an email address for email delivery, or an address deliverable by the United States Postal Service for mail.

### **32. Package Tracking/Tracing and Refund Request Charge**

UPS reserves the right to assess a shipper an additional charge of \$3 per request for each Package Tracking/Tracing and Refund Request initiated by or at the request of the shipper. This charge will not be assessed for the first 50 package tracking requests per calendar week, or for a quantity of package-tracking requests equal to or less than 20 percent of the shipper's package volume for

that week, whichever is greater. This charge will not be assessed for a quantity of package-tracing requests equal to or less than two percent of the shipper's package volume for that week. UPS also reserves the right to assess the shipper a charge set forth in the effective UPS Rates for Service Guarantee refund requests when the subject package was delivered in accordance with the applicable UPS Service Guarantee in the effective Terms.

### **33. Special Handling of Undeliverable Packages; Refused Packages Returned**

Packages refused by the consignee, or which cannot be delivered due to any other cause beyond UPS's control, will be returned to the shipper at shipper's expense including, but not limited to, forwarding costs, return transportation charges, duties and taxes. Undeliverable international shipments returned to the shipper also are subject to an undeliverable shipment surcharge set forth in the effective UPS Rates. The UPS Service Guarantee does not apply to undeliverable packages returned to the shipper.

If a package is refused by the consignee or for any other reason cannot be delivered, and return of the package is refused by the shipper, or UPS is unable within a reasonable time to obtain the shipper's instructions on disposition of the package, or the package cannot otherwise be returned to the shipper, UPS will retain the package for a reasonable period of time, to be determined in its sole discretion (not to exceed 30 days), and UPS reserves the right to dispose of the package, including salvage, thereafter. The shipper or consignee's sole recourse in such circumstances shall be in accordance with and subject to Sections 48 ("Claims and Legal Actions") and 49 ("Responsibility for Loss or Damage").

### **34. C.O.D. Service**

UPS accepts C.O.D. packages for delivery in the United States and Puerto Rico. C.O.D. service is not provided for international shipments.

#### **34.1 Preparation and Listing of C.O.D. Packages**

Shippers not using a UPS Automated Shipping System must prepare and attach to each C.O.D. package a UPS C.O.D. tag showing the amount to be collected and enter such amount in the space provided for that purpose.

Shippers using a UPS Automated Shipping System will generate, and apply to each C.O.D. package, a system-generated address label with a C.O.D. bar code and the amount to be collected for each individual package. Each C.O.D. package in a UPS Hundredweight Service® or UPS Ground with Freight Pricing C.O.D. shipment must carry a C.O.D. tag or system-generated label for the goods contained in that package.

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### 34.2 Responsibility for C.O.D.s

Upon delivery of each C.O.D. package, UPS will attempt to collect the amount shown on the C.O.D. tag or the system-generated label attached to the package and transmit to the shipper the amount so collected (subject to the terms and conditions in Section 34.9, "Remittance of C.O.D.s," below), or, if collection cannot be made, will return the package to the shipper. The shipper must notify UPS within 45 days from the date of shipment of a C.O.D. shipment if the shipper has not received payment of the C.O.D. amount, or any claim relating thereto shall be deemed waived. Suits shall be instituted within two years after denial of any portion of the claim.

If collection cannot be made within three delivery attempts, or the consignee refuses delivery, UPS will return the package to the shipper.

### 34.3 Consignee's Checks in Payment of C.O.D.s

Unless instructions to collect a cashier's check or money order only are shown on the C.O.D. tag (in conformity with the instructions on the tag) or system-generated label, UPS will accept a check or other negotiable instrument issued by or on behalf of the consignee. When instructions to collect a cashier's check or money order only are clearly indicated on the C.O.D. tag or system-generated label, UPS reserves the right to accept a cashier's check, money order, official bank check or other similar instrument issued by or on behalf of the consignee.

All checks or other negotiable instruments (including cashier's checks, official bank checks, money orders, and other similar instruments) tendered in payment of C.O.D.s will be accepted by UPS based solely upon the shipper assuming all risk relating thereto, including, but not limited to, risk of non-payment, insufficient funds, and forgery, and UPS shall not be liable upon any such instrument.

All checks or other negotiable instruments (including cashier's checks, official bank checks, money orders, and other similar instruments) will be transmitted to the shipper together with UPS's own check if consignee check(s) collected are for less than the C.O.D. amount. Remittances (checks, money orders, etc.) received that are less than the C.O.D. dollar amount indicated by the shipper will be reimbursed for the full amount unless the variance of the amount remitted is less than \$1.00.

### 34.4 C.O.D. Package of \$10,000 or More

UPS may require payment for any C.O.D. package of \$10,000 or more to be received in a single check or other negotiable instrument such as a cashier's check, money order, official bank check or other similar instrument.

### 34.5 Acceptance of Personal Check

In the event that UPS accepts a personal or company check when a shipper has properly instructed UPS to collect a cashier's check or money order only, UPS reserves the right, in its sole discretion, to deposit into a UPS account the personal or company check collected and to provide the shipper with a check issued by UPS.

### 34.6 C.O.D. Remittance Verification

In the event that a shipper timely notifies UPS that the shipper has not received payment of the C.O.D. amount, if UPS's records show that it collected a C.O.D. payment and the remittance has not been cashed, UPS may, in its sole discretion, provide the shipper with a digital image of the check or money order along with a C.O.D. Remittance Verification in order to assist the shipper in locating the missing C.O.D. payment. If the shipper is still unable to locate the C.O.D. payment, UPS may, in its sole discretion, provide the shipper with an indemnified C.O.D. check or money order, which is a digital image of the original payment collected by UPS at the time of delivery and can be deposited in a bank, provided that the original check or money order has not previously been deposited or negotiated. If the indemnified check or money order turns out to be invalid for any reason including, but not limited to, insufficient funds or forgery, UPS shall not be liable upon the instrument.

### 34.7 Restrictions

C.O.D.s are accepted for amounts up to \$50,000 per package.

C.O.D. packages with an amount to be collected in excess of \$500 are not accepted for transportation via a UPS Drop Box.

Entry of a C.O.D. amount is not a declaration of value for carriage. Payment of the C.O.D. charge does not constitute payment of the declared value charge.

UPS will not accept currency in any amount for payment of C.O.D. shipments.

### 34.8 Charges for C.O.D. Collections

An additional charge will be assessed for each C.O.D. package tendered to UPS.

### 34.9 Remittance of C.O.D.s

Subject to the following provisions of this section, UPS shall remit C.O.D. collections to the shipper after the date of collection.

The shipper irrevocably authorizes UPS to apply, in its sole discretion and without prior notice to the shipper, any C.O.D. collections to any past due Charges owed by the shipper. To this end, if there are any past due Charges owed by the shipper, the shipper hereby (a) irrevocably assigns and transfers to UPS all of the shipper's right, title

and interest in and to each check or other negotiable instrument for payment of a C.O.D. that is received by UPS or its employee or agent, and (b) constitutes and appoints UPS as the shipper's attorney-in-fact and authorizes UPS, in the shipper's name, place, and stead, to endorse any such check or other negotiable instrument with the shipper's name, to deposit the same into any UPS account, and to apply the proceeds of the same against any past due Charges owed by the shipper. The shipper acknowledges and agrees that such appointment of UPS as the shipper's attorney-in-fact is coupled with an interest and is irrevocable. UPS may exercise any of its rights under this section either directly or through any employee or agent.

The shipper relinquishes, waives, and agrees not to assert any claim against UPS or any of its employees or agents, any consignee, any collecting or paying bank, or any other person or entity that may directly or indirectly arise as a result of UPS's exercise of any of its rights under this section Remittance of C.O.D.s. Without diminishing any of UPS's rights under the preceding sentence, the shipper agrees that UPS and such other persons or entities shall not be liable to the shipper or any other person or entity for any special, incidental, or consequential damages in any claim made with respect to UPS's exercise of any such rights.

The shipper agrees that, following UPS's application of any C.O.D. collections to any past due Charges owed by the shipper in accordance with this section, the shipper will continue to be fully liable for the payment of all remaining Charges owed by the shipper (including, without limitation, (i) any Charges that are not covered by the application of the C.O.D. collections, and (ii) any Charges relating to a previously applied C.O.D. collection that is reversed by reason of the uncollectibility of the C.O.D. check or other negotiable instrument or otherwise).

Nothing in this section shall constitute an election of remedies by UPS or any other person or entity or a waiver of any of the rights of UPS or any other person or entity under the remaining provisions of the Terms or at law or in equity.

### 35. UPS Returns® Services

UPS offers UPS Returns® Services and UPS Returns® Plus services described below.

UPS Returns Services packages can be returned from addresses within the United States, where these services are available. UPS Returns Services are not available via UPS Next Day Air Saver, or UPS 2nd Day Air A.M.

UPS Returns Services packages (excluding Returns on the Web) can be returned from addresses outside the United States, where these

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services are available. The applicable import rate will be charged for each such package.

An additional accessorial charge applies to each UPS Returns Services package and will be assessed when the service is requested.

Packages containing certain items are prohibited from being shipped and are not accepted by UPS when tendered for transportation via UPS Returns Services including, but not limited to, Hazardous Materials packages requiring shipping papers, firearms, and packages requiring Delivery Confirmation Adult Signature Required service.

C.O.D. (Collect on Delivery) service is not available for UPS Returns Services packages. Third-Party Billing is not available for UPS Returns Services in the United States. Third-Party Billing is available for UPS Returns Service outside the United States.

### 35.1 UPS Returns®

**Authorized Return Service (ARS)** – ARS is a contractual service only that allows the shipper to order preprinted labels to send to its customer. Packages can be returned from addresses in the United States, where this service is available, via UPS Next Day Air®, UPS 2nd Day Air®, UPS 3 Day Select®, and UPS Ground. ARS for UPS Returns® Flexible Access is available only via UPS Ground in the 48 contiguous United States, and is not available for international shipments. Upon Delivery of the package, the shipper is billed the rate based upon the contract. There is no additional accessorial charge.

**Print Return Label; Electronic Return Label; Print and Mail Return Label** – Packages can be returned from an address using Print Return, Electronic Return, or Print and Mail Return Labels.

The maximum actual or declared value for each domestic Print Return Label, Electronic Return Label, or Print and Mail Return Label package is \$1,000.

The maximum actual or declared value for each package in an international Print Return Label, Electronic Return Label, or Print and Mail Return Label shipment is \$50,000; provided that for any such package with an actual or declared value in excess of \$1,000, the shipper must ensure that a UPS high-value shipment summary is generated and signed by the UPS driver upon tender of the shipment to UPS. If no high-value shipment summary is obtained and signed, the maximum actual or declared value for each such package is limited to \$1,000.

Upon Delivery, a package returned will be charged the rate calculated from the pickup location to the destination via the service selected. An additional charge for each Print

Return Label, Electronic Return Label, and Print and Mail Return Label package will be assessed when the service is requested. The applicable charges will be those set forth in the UPS Rates in effect at the time the charge is applied.

### 35.2 UPS Returns® Plus

**1 UPS Pickup Attempt** – A shipper can request that UPS make one pickup attempt to retrieve a package from an address.

The maximum actual or declared value for each domestic 1 UPS Pickup Attempt service package is \$1,000. The maximum actual or declared value for each package in an international 1 UPS Pickup Attempt shipment is \$50,000; provided that for any international 1 UPS Pickup Attempt package with an actual or declared value in excess of \$1,000, the shipper must ensure that a UPS high-value shipment summary is generated and signed by the UPS driver upon tender of the shipment to UPS. If no high-value shipment summary is obtained and signed, the maximum actual or declared value of each such package is limited to \$1,000.

Upon Delivery, a package returned using 1 UPS Pickup Attempt service will be charged the rate calculated from the pickup location to the destination via the service selected. An additional charge for each 1 UPS Pickup Attempt service package will be assessed when 1 UPS Pickup Attempt service is requested. The applicable charges will be those set forth in the UPS Rates in effect at the time the charge is applied.

**3 UPS Pickup Attempts** – A shipper can request that UPS make three pickup attempts to retrieve a package from an address.

The maximum actual or declared value for each domestic 3 UPS Pickup Attempts service package is \$50,000. The maximum actual or declared value for each package in an international 3 UPS Pickup Attempts service shipment is \$50,000; provided that for any 3 UPS Pickup Attempts package with an actual or declared value in excess of \$1,000, the shipper must ensure that a UPS high-value shipment summary is generated and signed by the UPS driver upon tender of the shipment to UPS. If no high-value shipment summary is obtained and signed, the maximum actual or declared value for each such package is limited to \$1,000.

Upon Delivery, a package returned using 3 UPS Pickup Attempts service will be charged the rate calculated from the pickup location to the destination via the service selected. An additional charge for each 3 UPS Pickup Attempts service package will be assessed when 3 UPS Pickup Attempts service is requested. The applicable charges will be those set forth in the UPS Rates in effect at the time the charge is applied.

### 35.3 UPS Returns® on the Web

UPS Returns on the Web service allows a shipper's customer to initiate a return through the shipper's website. The maximum actual or declared value per package for UPS Returns on the Web Print Return Label, Print and Mail Return Label, Electronic Return Label, 1 UPS Pickup Attempt, and 3 UPS Pickup Attempts is limited as set forth in Section 35.1, above.

### 35.4 UPS Returns® Flexible Access

UPS Returns Flexible Access is a contractual service only that allows a shipper's customer to drop off a return package to UPS or the U.S. Postal Service, using a UPS Returns Flexible Access return label, for return shipment via UPS Ground, where available. The service is not available for 1 UPS Pickup Attempts or 3 UPS Pickup Attempts. The maximum actual or declared value per UPS Returns Flexible Access package is \$1,000.

## 36. UPS Rates

The applicable UPS Rates are determined on the basis of package and shipper characteristics, including package weight and size and origin to destination distance, and are subject to change. Except as otherwise stated in the Terms, all charges, fees, or surcharges shall be those set forth in the effective UPS Rates in effect at the time of shipping.

To determine the amount of any Charges for UPS service, consult the effective UPS Rates in effect at the time of shipping. The effective UPS Rates are available at [www.ups.com](http://www.ups.com) and upon request at the local UPS office.

UPS reserves the right in its sole discretion to use any mode of transportation whatsoever to provide the service selected by the shipper. Regardless of the mode of transportation used, the effective UPS Rates for the service selected by the shipper shall apply. If, however, a shipper selects a UPS service to a destination for which only a higher level of service is available, UPS will substitute the next higher level of available service and will charge the corresponding rate for the substituted service.

### 36.1 Daily Rates, Standard List Rates, and Retail Rates

Daily Rates apply to UPS account holders who have a UPS Scheduled Pickup account established prior to January 3, 2011, and to UPS account holders with a customized shipping agreement that provides for Daily Rates.

Standard List Rates apply to UPS account holders who have a UPS Scheduled Pickup account established on or after January 3, 2011, and to UPS account holders with a customized shipping agreement that provides for Standard List Rates. Standard List Rates also are available upon

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request to UPS account holders who receive Retail Rates and have average shipping revenue of at least \$50 per week for a consecutive four-week period, excluding the month of December.

UPS account holders who receive Standard List Rates but no longer meet criteria to qualify for Standard List Rates may be charged Retail Rates without further notice from UPS. UPS account holders receiving Retail Rates who believe they may qualify for Standard List Rates must contact UPS in order to be considered for Standard List Rates. Upon request, UPS will then determine whether the UPS account holder is eligible for Standard List Rates, in UPS's discretion. Any rate changes will be applied prospectively only, and no refunds or credits for charges or rates previously assessed will be issued, regardless of eligibility prior to shipment.

Shippers who do not receive Daily Rates or Standard List Rates will be charged Retail Rates.

Retail Rates also apply to packages and shipments processed and paid for at The UPS Store® or UPS Customer Centers.

Shippers who drop off at a location of The UPS Store or a UPS Customer Center packages that have already been processed prior to drop off will receive the rates applicable to the transaction.

### 36.2 Letter Rates

Letter Rates for domestic shipments are available only for UPS Express® Envelopes containing correspondence, urgent documents, or electronic media, with an actual weight of eight ounces or less. UPS Express Envelopes containing items other than those listed or weighing more than eight ounces will be assessed the corresponding rate for the applicable weight. For international shipments, Express Envelopes may be used only for documents of no commercial value (which may include electronic media in some countries), with an actual weight of eight (8) ounces or less. UPS Express Envelopes containing other items, or weighing more than eight ounces will be assessed the corresponding Pak Rates.

### 36.3 Pak Rates

Pak Rates are available only for UPS Worldwide Express Plus®, UPS Worldwide Express®, and UPS Worldwide Saver® single package U.S. export shipments in UPS Express Envelopes containing correspondence, urgent documents, or electronic media, with an actual weight of more than eight ounces but less than or equal to two pounds; or, for packages using UPS Express Pak packaging when UPS Pak is selected at the time of shipping, and the declared value of the package for customs is less than or equal to \$100.00. UPS Express Pak shipments weighing more than two pounds will be assessed the corresponding applicable UPS Rates for the shipment.

### 36.4 Private Express Statutes

The shipper shall comply with the requirements of the Private Express Statutes when using UPS 2nd Day Air A.M.® and UPS 2nd Day Air® services.

### 36.5 Rates for Large Packages;

#### Large Package Surcharge

A package is considered a "Large Package" when the package measurements exceed 130 inches in length and girth [(2 x width) + (2 x height)] combined, and are equal to or less than 165 inches.

The rate for a Large Package will be based on the greater of the dimensional weight or the actual weight, and is subject to a minimum billable rate set forth in the UPS Rates applicable to the shipment in effect at the time of the shipping.

A Large Package Surcharge (LPS) will be applied to each Large Package. Each Large Package in a multiple-package shipment may receive an LPS. LPS will not apply to Authorized Return Services UPS Ground packages.

### 37. Additional Handling Charge

An Additional Handling charge will be assessed for any package that requires special handling, as determined by UPS in its sole discretion, including, but not limited to:

- Any article that is encased in an outside shipping container made of metal or wood;
- Any cylindrical-like item, such as a barrel, drum, pail or tire, that is not fully encased in a corrugated cardboard shipping container;
- Any package with the longest side exceeding 60 inches or its second-longest side exceeding 30 inches;
- Any package with an actual weight greater than 70 pounds; and
- Each package in a UPS Hundredweight, UPS Ground with Freight Pricing, UPS Standard, or international shipment where the average weight per package is greater than 70 pounds and the weight for each package is not specified on the Source Document or the UPS Automated Shipping System used.

### 38. Fuel Surcharge

UPS reserves the right to institute a fuel surcharge on some or all shipments without prior notice. This surcharge is subject to adjustment monthly. This surcharge may apply to any domestic or international transportation or other charges including, but not limited to, any accessorial charge or surcharge. The current fuel surcharge is described at [ups.com](http://ups.com).

Regardless of the mode of transportation used, the effective fuel surcharge for the service selected by the shipper shall apply. This surcharge will be applied to such services and for such periods as UPS, in its sole discretion, may determine necessary.

### 39. Manual Processing Charges

UPS reserves the right to assess a manual processing charge of \$0.50 per package or \$35 per week (whichever is greater) to shippers who ship packages via a UPS Shipping System that applies outdated UPS Rates until such time as the shipper upgrades the UPS Shipping System to reflect current UPS Rates.

A manual processing service charge will be assessed to each package shipped using a UPS 3 Day Select and UPS Ground shipping document.

### 40. Billing Options for Domestic Shipments

Unless otherwise agreed to in writing by UPS, shipping charges will be billed to the shipper.

UPS accepts shipments for Collect billing and Third-Party billing provided the consignee or third party has a valid UPS account number and has agreed to accept the charges. Regardless of the billing option selected, some charges including, but not limited to, address correction charges, will be billed to the shipper.

### 41. Billing Options for International Shipments

The amount billed includes, but is not limited to, shipping charges, duties, fees and taxes, if applicable. Unless otherwise restricted in the origin or destination country, shippers tendering packages via a UPS Shipping System may select the payer of shipping charges, duties and taxes as Shipper, Receiver, or Third Party. UPS accepts shipments for Receiver or Third-Party billing, provided the Receiver or Third Party has a valid UPS account number and has agreed to accept the charges. In the event of non-payment by the Receiver or Third Party, the shipper is liable for all charges including, but not limited to, duties, fees, and taxes.

An additional Duty and Tax Forwarding Surcharge will apply if the shipper selects a billing option in which duties and taxes are to be paid outside of the destination country.

UPS reserves the right in its sole discretion to request advance payment of shipping charges for any package sent to or from any international destination or origin.

For all shipments where the shipper is not paying the shipping charges, the shipper must notify the bill payer prior to shipping, and agree to pay all charges in the event of non-payment by the bill-to party. The shipper is liable for payment in the event of non-payment by the consignee (or receiver) or third party. All shipments must have a valid UPS billing option indicated on the UPS Waybill. Regardless of the billing option selected, some charges including, but not limited to, address correction charges, will be billed to the shipper.

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### **42. Disbursement Fee**

To expedite customs clearance, UPS may make or process payments of duties and taxes on behalf of the payer as dictated by the billing option selected. An additional fee, set forth in the UPS Rates applicable to the shipment in effect at the time of shipping, will be assessed and billed to the payer.

### **43. Currency Conversion Rate**

Charges to a payer's account in a foreign currency will be converted to the payer's currency using a weekly exchange rate secured through Major Money Center Banks, plus an exchange fee, set forth in the UPS Rates applicable to the shipment in effect at the time of shipping.

### **44. Missing/Invalid Account Number or Refusal Fee**

A processing fee will be charged for a missing or invalid account number when the account number, including the shipper's account number, is missing, the account number is not the correct account number for the bill-to party, the account number is for a receiver or third party who fails to pay the shipping charges, or the package is shipped to an unauthorized consignee. In the event of non-payment by the receiver or third party, the shipper will be billed a refusal fee plus the shipping charges.

### **45. Shipping Charge Corrections; Audit**

UPS reserves the right to bill for Charges based upon the characteristics of, and services requested for, packages actually tendered to UPS. UPS also reserves the right to audit invoices to verify service selection, package or shipment weight, and applicability of any Charges, and to make appropriate adjustments.

### **46. Payment of Charges**

Except where an alternative payment plan applies, UPS's payment terms require payment in full in advance.

UPS may provide in its sole discretion alternative payment terms to certain of its shippers. UPS, in its sole discretion, shall decide which, if any, of the alternative payment plans described below (see "Alternative Payment Plans") will be made available to the shipper.

A shipper that is not enrolled in any of the Alternative Payment Plans described below shall pay all Charges in advance of shipment, as required by UPS.

Notwithstanding any billing plan that is in effect or payment or billing option selected at the time of shipment, the shipper is ultimately liable for and agrees to pay all Charges, including in the event of insolvency, bankruptcy, non-payment, or refusal to pay by the receiver or third party.

All Charges must be paid in the lawful money of the United States of America.

If a shipper submits package information to UPS through a UPS Shipping System and does not subsequently tender such package to UPS, it is the shipper's sole responsibility to request an adjustment, as set forth below (see Section 46.1, "Invoice Adjustment"). Shippers who fail to do so will be liable for all applicable Charges.

As an accommodation to the shipper, and in UPS's sole discretion, UPS may render invoices or copies of invoices to a third party at the request of the shipper. The shipper remains responsible for the timely payment in full of all Charges owed by the shipper. By requesting UPS to render invoices or copies of invoices to a third party, the shipper is deemed to authorize the third party to act on behalf of the shipper, and UPS may rely thereon in all respects.

UPS also may in its sole discretion elect to render an invoice that includes amounts owed for services provided by UPS affiliates.

If Charges are paid by payment card, the shipper expressly authorizes UPS to assess any Charges and to obtain payment of the Charges by use of the payment card. If, for any reason, any such payment card transaction is rejected or declined, the shipper will pay to UPS a declined transaction fee of ten dollars (\$10) per incident, in addition to any late payment fees assessed by UPS and any collection costs which may be incurred by UPS in the final collection of Charges owed by the shipper. The shipper authorizes UPS to charge the declined transaction fee to the shipper's payment card account or to collect the fee directly from the shipper, at UPS's sole option.

If, for any reason, a negotiable instrument submitted to UPS as payment for Charges is returned to UPS unpaid, or an electronic request for payment is dishonored, UPS may charge the shipper a dishonored payment fee of twenty dollars (\$20) per incident, in addition to any late payment fees assessed by UPS and any collection costs which may be incurred by UPS in the final collection of Charges owed by the shipper.

#### **46.1 Invoice Adjustment**

Shippers requesting an invoice adjustment (e.g., adjustment of Charges based on an incorrect rate, billable weight, account number, failure to tender a package, or type of service, etc.) or a refund due to a duplicate payment must notify UPS of the request within 180 days of receiving the contested invoice, or any billing dispute is waived. The notification to UPS must include the date of shipment and tracking number for each disputed charge. A partial payment against an invoice is not considered a request for an invoice adjustment.

### **46.2 Alternative Payment Plans**

Where UPS elects to make an alternative payment plan available to the shipper, UPS may render an invoice to the shipper on a weekly (i.e., seven days) or a monthly (i.e., four or five calendar weeks) basis. A weekly invoice will include the Charges incurred in the previous week. Notwithstanding that UPS has elected to render an invoice to the shipper on a weekly basis, an invoice may be issued only when the shipper has incurred aggregate Charges in excess of ten dollars (\$10), or when five (5) calendar weeks have elapsed from the date of issuance of the last invoice, whichever event occurs first. A monthly invoice will include the Charges incurred for the four- or five-week period for which the invoice is issued. In its sole discretion, UPS may offer one or more of the following alternative payment plans for the payment of Charges:

**Electronic Funds Transfer Plan (Debit EFT) –** By written agreement with UPS, the shipper will provide UPS with the shipper's bank account number and bank routing number to enable UPS to electronically request payment, for all Charges incurred by the shipper, directly from the shipper's bank, on a weekly or monthly basis. The shipper's bank will remit the amount requested to UPS and deduct that amount from the shipper's bank account. Payments to UPS will be shown on the shipper's bank statements. The shipper is responsible for payment of any fees imposed by the shipper's bank. Additionally, the shipper will receive a weekly or monthly invoice, as applicable, except as described above, from UPS listing the services provided for the applicable billing period. If, for any reason, an electronic request for payment is dishonored, the shipper is responsible for making a timely payment directly to UPS. Past due balances will be subject to any collection costs which may be incurred by UPS in the final collection of Charges owed by the shipper. No late payment fee shall be assessed with respect to the Electronic Funds Transfer Plan.

**Monthly Prepayment Plan –** By written agreement with UPS, the shipper will make a prepayment with UPS in an amount equal to four weeks' anticipated Charges as estimated by UPS. Upon notice to the shipper, the required prepayment amount may be changed by UPS at any time to reflect a revised estimate of four weeks' Charges. All prepayment amounts will remain on account with UPS. No interest will be paid or accrued on the prepayment amounts.

The Charges incurred for the applicable month will be totaled and billed to the shipper on a monthly basis. Payment is due within seven (7) days after receipt of the UPS invoice. Past due balances will be subject to a late payment fee as described below in addition to any collection

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costs which may be incurred by UPS in the final collection of Charges owed by the shipper.

**Weekly Prepayment Plan** – By written agreement with UPS, the shipper will make a prepayment with UPS in an amount equal to four weeks' anticipated Charges as estimated by UPS. Upon notice to the shipper, the required prepayment amount may be changed by UPS at any time to reflect a revised estimate of four weeks' Charges. All prepayment amounts will remain on account with UPS. No interest will be paid or accrued on the prepayment amounts.

Shipper will receive invoices on a weekly basis, except as described above. Each invoice will list the previous period's Charges incurred. Payment for all accumulated Charges will be due within seven (7) days following the shipper's receipt of every fourth invoice; however, if prior to receiving the fourth invoice the shipper's accumulated Charges should equal or exceed the prepayment amounts on account with UPS, then the accumulated Charges will be due within seven (7) days following the shipper's receipt of the invoice requiring such payment. Past due balances will be subject to a late payment fee as described below, in addition to any collection costs which may be incurred by UPS in the final collection of Charges owed by the shipper.

**Special Payment Plan** – By written agreement with UPS, the shipper may prepay an amount equal to the anticipated Charges for a period of between ten to twenty-six weeks, as estimated by UPS. The Charges actually incurred by the shipper will be deducted by UPS on a weekly basis from the prepayment amounts on account with UPS. Weekly invoices marked as paid will be forwarded to the shipper reflecting the balance of the prepayment amount on account with UPS. When the prepayment amount on account with UPS reaches the minimum balance specified in the written agreement, the shipper is required to make another prepayment for an additional period pursuant to the same agreement, or, if the shipper does not do so, the shipper must make another payment arrangement with UPS. All prepayment amounts will remain on account with UPS. No interest will be paid or accrued on the prepayment amounts. If the Charges incurred by the shipper exceed the remaining balance of the prepayment amounts on account with UPS, the excess Charges will be due within seven (7) days following the shipper's receipt of the invoice requiring such payment. Past due balances will be subject to a late payment fee as described below in addition to any collection costs which may be incurred by UPS in the final collection of Charges owed by the shipper. This payment plan alternative is available only to existing customers already approved for a Special Payment Plan.

**Credit Extension Plan** – By written agreement with UPS, the shipper may elect to pay an annual credit extension fee and thereafter receive invoices for Charges incurred by the shipper on a monthly basis with no prepayment requirement. The invoices will be payable within seven (7) days following receipt by the shipper. The credit extension fee is based upon the shipper's total annual Charges, as estimated by UPS, and is subject to change annually by UPS in its sole discretion. To be eligible for the Credit Extension Plan, the shipper must use UPS's transportation services and the Credit Extension Plan solely for business, commercial, or agricultural purposes. A shipper is not eligible for the Credit Extension Plan if the shipper uses UPS's transportation services and the Credit Extension Plan for any personal, family, or household purposes. By using the Credit Extension Plan (if made available to the shipper), the shipper represents, warrants, certifies, and agrees that it will use UPS's transportation services and the Credit Extension Plan solely for business, commercial or agricultural purposes and not for any personal, family, or household purposes. Past due balances will be subject to a late payment fee as described below in addition to any collection costs which may be incurred by UPS in the final collection of Charges owed by the shipper.

**Weekly Payment Plan** – Each week the shipper will receive an invoice for the previous week's Charges except as described above. The invoice is due within seven (7) days of receipt. No prepayment is required under this plan.

Past due balances will be subject to a late payment fee as described below in addition to any collection costs which may be incurred by UPS in the final collection of Charges owed by the shipper.

**Credit Card Payment Plan** – The shipper may elect to pay the previous week's Charges by credit card. The shipper will receive billing detail itemized on its card statement or a weekly invoice, except as described above, from UPS listing the previous period's Charges incurred. The shipper will provide UPS with the shipper's credit information to enable UPS to process Charges incurred by the shipper on a weekly basis.

Shipper acknowledges and agrees that there may be a delay of two or more days between the date that payments are received by UPS and the date that the payments are posted and credited to the shipper's account with UPS. If a UPS remittance advice is attached to the shipper's payment, the payment will be credited accordingly. If no remittance advice is attached to the shipper's payment, the payment will be credited to the shipper's account.

### 46.3 Late Payment Fee

For the Monthly Prepayment Plan, the Weekly Prepayment Plan, the Special Payment Plan, the Credit Extension Plan, and the Weekly Payment Plan, a late payment fee will be assessed if the shipper's payment is not received by UPS within fourteen (14) days of the invoice due date. Except as otherwise stated below, the late payment fee will equal six percent (6%) of the total past due balance of the shipper's invoice (including without limitation any previously assessed but unpaid late payment fees) that is fourteen (14) days past due.

In determining the late payment fee for the Monthly Prepayment Plan and the Weekly Prepayment Plan, UPS will apply the prepayment amounts on account with UPS to reduce the calculated base amount on which the late payment fee is assessed; provided, that UPS will so apply the prepayment amounts to the oldest outstanding invoice first, and to each subsequent invoice thereafter, until the prepayment amounts have been fully so applied. If an invoice 14 days past due is fully so covered by the prepayment amount, no late payment fee will apply. If an invoice 14 days past due is partially so covered by the prepayment amount, the late payment fee will apply to the portion not so covered by the prepayment amount.

For the Special Payment Plan, a late payment fee will not be assessed if there has been a positive balance in the shipper's prepayment account with UPS at any time during the 27-day period immediately preceding the transmittal of the current invoice to the shipper. The late payment fee for the Special Payment Plan will be assessed on the "charges this period" of the shipper's invoice (including without limitation any previously assessed but unpaid late payment fees) that is fourteen (14) days past due.

A late payment fee will be assessed only once on each invoice that is fourteen (14) days past due. Each late payment fee will be due and payable within seven (7) days following the shipper's receipt of the invoice that first reflects the assessment of the late payment fee. The late payment fee is in addition to any collection costs that may be incurred by UPS in the final collection of Charges owed by the shipper. Neither the assessment nor the payment of a late payment fee will (a) affect the shipper's responsibility to pay all Charges owed, or (b) in any manner preclude UPS from exercising any of its rights or remedies hereunder or under applicable law.

### 47. UPS Service Guarantee

UPS guarantees on-schedule delivery of packages shipped via the following services, where available, to all 50 states and Puerto Rico:

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- UPS Air Services
- UPS Hundredweight Service® Air Services
- UPS 3 Day Select®
- UPS Hundredweight Service® UPS 3 Day Select®
- UPS Ground
- UPS Ground with Freight Pricing
- UPS Hundredweight Service® Ground

UPS guarantees on-schedule delivery of packages shipped via the following services, where available, and provided that customs clearance is performed by UPS Supply Chain Solutions brokerage offices designated by UPS for clearing these packages:

- UPS Worldwide Express Plus®
- UPS Worldwide Express NA1®
- UPS Worldwide Express®
- UPS Worldwide Saver®
- UPS Worldwide Expedited®
- UPS 3 Day Select® from Canada
- UPS Standard

In the event UPS fails to attempt delivery within the time published on the UPS website, or as provided when 1-800-Pick-UPS® is called, UPS, at its option, will either credit or refund the transportation charges for each such package to the payer only, upon request, provided the conditions set forth in the UPS Service Guarantee are met. Transportation charges do not include other fees or charges that may be assessed by UPS including, but not limited to, fuel surcharges. This is the sole remedy available under the UPS Service Guarantee.

UPS shall not be liable for any damages whatsoever for delayed delivery, except as specifically provided for shipments made under the UPS Service Guarantee. Under no circumstances shall UPS be liable for any special, incidental, or consequential damages including, but not limited to, damages arising from delayed delivery or failure to attempt on-schedule delivery.

### 47.1 Conditions

The UPS Service Guarantee is subject to the following conditions:

- UPS's guaranteed delivery schedule has been obtained by referencing UPS's website or contacting a UPS Customer Service office. "On-time" or "on-schedule" means, subject to the terms of this UPS Service Guarantee, delivery is attempted within the UPS guaranteed delivery schedule.
- Each package is properly recorded in a UPS Shipping System.
- Each package in a shipment bears the appropriate UPS tracking label and an address label, or a combined label generated by a UPS Automated Shipping System, showing the consignee's

correct name, deliverable address (UPS does not provide delivery to a P.O. Box) and ZIP Code (or postal code for international shipments). In addition, UPS reserves the right, in its sole discretion, to refuse to honor a request for a credit or refund of transportation charges for a package when that package is not accompanied by a UPS Smart Label and timely PLD, at the time the package is tendered to UPS.

- Each package in a shipment bears a UPS Saturday Delivery routing label when optional Saturday service is requested and available.
- Each package is tendered to UPS during UPS's published business hours. Packages received from or destined to certain locations may require earlier pickup times (available at the UPS website).
- UPS is notified in writing (including by e-mail) or by telephone of a service failure within fifteen (15) calendar days from the date of scheduled delivery and is advised of the consignee's name and address, date of shipment, package weight and UPS tracking number.
- For UPS Worldwide Expedited® shipments, the guarantee shall apply only to shipments with a U.S. origin or destination and when the billed party is resident in the United States and is responsible for all shipping charges.

UPS reserves the right to refuse any request for a credit or refund when such request is either (a) made by, or (b) based on information obtained by, a party other than the payer of the shipping charges.

### 47.2 Exclusions

The UPS Service Guarantee does not apply to:

- UPS 2nd Day Air A.M.® packages for Residential deliveries.
- Packages tendered pursuant to Drop Shipments, special operating plans, or customized handling or processing arrangements.
- Packages shipped using a UPS Automated Shipping System that is not located at the pickup address assigned to the UPS account number used to ship the package.
- UPS Ground Returns Service packages.
- Packages subject to a Large Package Surcharge or Additional Handling Fee, packages that exceed maximum size or weight limits, or to shipments containing any package subject to a Large Package Surcharge, Additional Handling Fee, or that exceed maximum size or weight limits.
- Shipments made using a Call Tag.
- Packages subject to a Delivery Intercept or Delivery Change Request.
- Packages that are delayed due to causes beyond UPS's control including, but not limited to, the

following: the unavailability or refusal of a person to accept delivery of the shipment; acts of God; acts of public authorities acting with actual or apparent authority; acts or omissions of customs or similar authorities; insufficient information provided by a customer; Hazardous Materials packages improperly offered for transport; the application of security regulations imposed by the government, or otherwise applicable to the shipment; riots, strikes or other labor disputes; civil unrest; disruptions in air or ground transportation networks; and natural disasters.

- International shipments for which the shipper has selected the Receiver or Third Party as the payer "of any applicable duties and taxes and delivery is delayed until payment arrangements are made.
- UPS Import Control shipments for which the shipper has selected commercial invoice removal.
- UPS Ground shipments or UPS Standard shipments that are picked up or scheduled to be delivered during the fourteen calendar days before December 25.

### 48. Claims and Legal Actions

Claims against UPS must be filed within strict time limits, including as set forth in Section 46 ("Payment of Charges") regarding invoice adjustments or billing disputes; Section 48.3 ("Time Limit for Filing Claims for Loss or Damage to Property") regarding claims for loss or damage to property; and pursuant to the UPS Service Guarantee.

All claims against UPS arising from or related to the provision of services by UPS including, but not limited to, demands for damages, refunds, credits, and any legal or equitable relief whatsoever, shall be extinguished unless the shipper or claimant (1) timely and completely complies with all applicable notice and claims periods set forth in the Terms and in the Service Guide, including as to claims for loss or damage to property, claims under UPS's Service Guarantee, or claims for invoice adjustments; and (2) pleads on the face of any complaint filed against UPS satisfaction and compliance with those notice and claims periods as a contractual condition precedent to recovery.

Claimants may not deduct the amounts of pending claims from any charges owed to UPS, and the shipper waives any and all rights, including any statutory or common law rights, to set off the amount of any claim against charges owed to UPS.

Effective January 3, 2011

# UPS Tariff/Terms and Conditions

## FOR PACKAGE SHIPMENTS IN THE UNITED STATES

### 48.1 Filing of Claims for Loss or Damage to Property

All claims for loss of or damage to property transported or accepted for transportation must: (1) be in writing (or an electronic communication) and must include reference to the Source Document or pickup record number and date of shipment or copies of other documents sufficient to identify the shipment involved, and the declared value; (2) assert the liability of UPS for alleged loss or damage; (3) make claim for payment of a specified or determinable amount of money; and (4) be accompanied by a copy of the original invoice or, if no invoice was issued, other proof, certified to in writing, as to the purchase price paid by the consignee (where the property involved has been sold to the consignee), actual cost or replacement cost of the property, or extent of the damage to the property.

A request for proof of delivery does not constitute the filing of a claim.

No claims will be voluntarily paid unless filed in writing or transmitted electronically by or on behalf of the shipper in accordance with these provisions.

### 48.2 Acknowledgement of Claims for Loss or Damage to Property

After receiving a proper written or electronic transmission of a claim in the manner and form and with the supporting documents described in Section 48.1 ("Filing of Claims for Loss or Damage to Property") and Section 48.4 ("Investigation of Claims for Loss or Damage to Property") herein, UPS or its designee will acknowledge the receipt of such claim in writing or electronically to the claimant within 30 days after the date of receipt, unless such claim has already been paid or denied in writing or electronically. UPS will at the time each claim is received create a separate file and assign thereto a successive claim file number and note that number on all documents filed in support of the claim and all records and correspondence with respect to the claim including the written acknowledgment of receipt and, if in its possession, the Source Document and delivery receipts, if any, covering the shipment involved. At the time such claim is received, UPS will cause the date of receipt to be recorded on the face of the claim document, and the date of receipt will also appear on the acknowledgment of receipt sent to the claimant.

### 48.3 Time Limit for Filing Claims for Loss or Damage to Property

As a condition precedent to recovery, all claims for loss or damage to property must be filed in writing or electronically with UPS within the following time limits:

- For domestic shipments, claims must be filed within nine months after delivery of the

package or, in case of failure to make delivery, within nine months after a reasonable time for delivery has elapsed.

- For international shipments, claims must be filed within sixty days after delivery of the package or, in the case of non-delivery, within sixty days after a reasonable time for delivery has elapsed.
- Suits shall be instituted within two years after denial of any portion of the claim. Where claims are not filed or suits are not instituted thereon in accordance with the foregoing provisions, such claims shall be deemed waived and will not be paid.

### 48.4 Investigation of Claims for Loss or Damage to Property

**Prompt Investigation.** Each claim for loss or damage to a package or shipment filed in the manner prescribed herein will be promptly and thoroughly investigated, if investigation has not already been made prior to receipt of the claim.

**Supporting Documents.** Each claim must be supported by the following: (1) evidence of payment of the shipping and any declared value charges; and (2) either the original invoice or, a photocopy, exact copy, or extract of, the original invoice, a certification of prices or costs, with trade or other discounts, allowance, or deductions of any nature whatsoever and the terms thereof, or depreciation reflected thereon. Where the property involved in a claim has not been invoiced to the consignee shown on the bill of lading or receipt, where an invoice does not show price or cost, where the property involved has not been sold, or where the property has been transferred at bookkeeping values only, UPS will, before paying a claim, require the claimant to establish the value in the quantity shipped, transported, or involved. UPS reserves the right to request the original shipping record or Source Document.

For an asserted claim of \$1,000 or more for a package shipped as a result of a request for service made through the internet, the shipper must provide a copy of the signed receipt obtained from UPS at the time of tender to support the claim.

For an asserted claim of \$1,000 or more for an international UPS Returns or a UPS Import Control package, the signed UPS high-value shipment summary applicable to the shipment must be submitted in support of the claim.

By filing a claim and supporting documents to UPS, the claimant certifies that the claim, amount of claim, and supporting documents are true and correct.

**Original Packaging Materials.** In the event that a claim is made for damage to a package, the original packaging materials must be made available to UPS or its designee for inspection.

**Verification of Loss.** When an asserted claim for loss of an entire package or an entire shipment cannot be otherwise authenticated upon investigation, UPS will obtain from the consignee of the shipment involved a certified statement in writing that the property for which the claim is filed has not been received from UPS or from any other source. UPS reserves the right to require verification by the filing of a police report and providing a copy of the filed report to UPS in support of the claim.

### 48.5 Salvage

When UPS pays the actual cost, the purchase price, or the replacement cost of the property, all rights, title to, and interest in the property shall thereupon pass to UPS, and UPS reserves the right to obtain the property for salvage. Payment of a claim in such circumstances shall be contingent on UPS's receipt of the damaged property in the same condition as on the date the damage was incurred.

### 48.6 Disposition of Claims for Loss or Damage to Property

UPS or its designee, after receiving a written claim for property transported, will pay, decline, or make a firm compromise settlement offer in writing to the claimant within 120 days after UPS receives the claim; provided, however, that if the claim cannot be processed and disposed of within 120 days after receipt, UPS or its designee will at that time and at the expiration of each succeeding 60-day period while the claim remains pending, advise the claimant in writing of the status of the claim and the reason for the delay in making final disposition thereof and shall retain a copy of such notice to the claimant in its claim file.

No claim for loss or damage shall be paid unless a valid claim has been filed in accordance with terms set forth herein (in Section 48.1, "Filing of Claims for Loss or Damage to Property," Section 48.3, "Time Limit for Filing Claims for Loss or Damage to Property" and Section 48.4, "Investigation of Claims for Loss or Damage to Property"). UPS reserves the right to refuse to pay any claim for loss or damage to property until all outstanding charges owing to UPS have been paid in full.

### 49. Responsibility for Loss or Damage

UPS's liability for loss or damage to each UPS domestic package or international shipment is limited to a value of \$100, except as set forth below. Unless a greater value is recorded in the declared value field of the UPS Source Document or the UPS Automated Shipping System used, the shipper agrees that the released value of each domestic package or international shipment is no greater than \$100, which is a reasonable value under the circumstances surrounding the transportation, and that UPS shall not be liable for

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more than \$100 for each domestic package or international shipment.

To increase UPS's limit of liability for loss or damage above \$100, the shipper must declare a value in excess of \$100 for each package in the declared value field of the UPS Source Document or the UPS Automated Shipping System used and pay an additional charge. The shipper cannot declare a value in excess of the maximum allowable limits set forth below. UPS shall not be liable under any circumstances for an amount in excess of the declared value of a domestic package or international shipment. When a shipper declares a value in excess of \$100, it does not receive any form of insurance. Shippers desiring cargo insurance, all risk insurance, or another form of insurance should purchase such insurance from a third party.

The rules relating to liability established by the Convention for the Unification of Certain Rules Relating to International Carriage by Air signed at Warsaw, Poland, on October 12, 1929, that convention as amended, or the Convention for the Unification of Certain Rules for International Carriage by Air (Montreal, 28 May 1999), shall apply to the international carriage of any shipment insofar as the same is governed thereby. There are no stopping places which are agreed upon at the time of tender of the shipment, and UPS reserves the right to route the shipment in any way UPS deems appropriate.

### 49.1 Maximum Declared Values

The maximum declared value per package is \$50,000, except for the following packages for which the maximum declared value may not exceed:

- \$5,000 per package for a package shipped as a result of a request for service made through the internet;
- \$500 per package for a package shipped via a UPS Drop Box;
- \$1,000 per package for a package shipped via a Third-Party Retailer if such package was previously manifested using a Source Document, UPS Automated Shipping System, or UPS Internet Shipping, prior to drop off at the Third-Party Retailer;
- \$500 per package for international shipments containing jewelry (not including costume jewelry)
- \$1,000 per package for domestic packages returned via UPS Print Return Label, UPS Print and Mail Return Label, Electronic Return Label, or 1 UPS Pickup Attempt Return Services, (including via UPS Returns® on the Web), and UPS Returns® Flexible Access;
- \$1,000 per package for international shipments returned via UPS Print Return Label, UPS Print and Mail Return Label, Electronic Return Label, 1 UPS Pickup Attempt, or 3 UPS Pickup

Attempt Return Services, (including via UPS Returns on the Web) unless a UPS high-value shipment summary is obtained by the shipper or person tendering the package and signed by the driver upon tender of the shipment;

- \$1,000 per package for international UPS Import Control shipments unless a UPS high-value shipment summary is obtained by the shipper or person tendering the package and signed by the driver upon tender of the shipment;
- \$1,000 per package for packages shipped by a Third-Party Retailer if no high-value control log was provided to UPS on tender of the package;
- \$999 per package for packages shipped via Shipper Release service;

Shippers cannot declare a value for UPS Prepaid Letters.

Declaring a value in the declared value field of the UPS Source Document or UPS Automated Shipping System used does not increase UPS's limitations of liability for, and shippers may not declare a value for, damages related to providing or failure to provide C.O.D. service, including, but not limited to: failure to collect the C.O.D. amount; failure to collect the specified form of payment; collection of an instrument in the wrong amount; failure or delay in delivering the collected instrument to the shipper; or collection of forged, insufficient funds or otherwise invalid instruments.

Any declared value in excess of the maximums allowed in the applicable Terms or Service Guide is null and void. Acceptance for carriage of any package or shipment bearing a declared value in excess of the allowed maximums does not constitute a waiver of any provisions of the Terms or Service Guide limiting UPS's liability or responsibility for any such package or shipment.

### 49.2 Liability Limits

Whenever property is damaged or lost by UPS in the course of transportation, UPS's maximum liability per domestic package or international shipment shall not exceed the lesser of:

- \$100, when no value in excess of \$100 is declared on the Source Document or UPS Automated Shipping System used (or when a value in excess of \$100 is declared, but the applicable declared value charges are not paid);
- the declared value on the Source Document or UPS Automated Shipping System used when a value in excess of \$100 is declared and the applicable declared value charges paid;
- the purchase price paid by the consignee (where the shipped property has been sold to the consignee);
- the actual cost of the damaged or lost property;
- the replacement cost of the property at the time and place of loss or damage; or
- the cost of repairing the damaged property.

UPS's liability for packages containing the following commodities shall be limited as follows:

**Checks** – UPS's liability for a package containing a check or checks is limited to the cost of stopping payment on and reissuing the check(s), not to exceed \$100 per package. In no event shall UPS be liable for the face value of the check(s).

**Phone Cards, Tickets, Gift Cards, and similar –** UPS's liability for a package containing a phone card, ticket (such as event or airline ticket), gift certificate, gift card, coupon, or other similar printed matter with an exchange value is limited to the cost (which shall not include any amount of the value attached to the card, certificate, or coupon, or similar printed matter) of replacing the physical card(s), certificate(s), or printed matter, not to exceed \$100 per package. In no event shall UPS be liable for the face value of any phone card, ticket, gift certificate, gift card, coupon, or similar printed matter.

**Media** – UPS's liability for loss or damage to a package containing documents, film, photographs (including negatives), slides, transparencies, videotapes, compact discs, laser discs, computer tapes, and media of similar nature is limited to the replacement cost of the media on which the content is recorded.

**Pairs, Parts** – In the event of loss of or damage to a pair or set of articles, UPS's liability is limited to the value of that part of the pair or set which is lost or damaged, and UPS shall not be liable for the value of the whole pair or set. In the event of loss of or damage to any part of property (including any part of a machine) which, when complete for sale or use, consists of several parts, UPS shall be liable only for the value of the part lost or damaged, not to exceed the declared value of the part lost or damaged. In no event shall UPS be liable for the value of the complete item.

### 49.3 Exclusions from Liability

UPS shall not be liable or responsible for:

- loss or damage to articles of unusual value (as defined in these Terms);
- loss or damage to Prepaid Letters;
- loss or damage to any package resulting from insects, moths, vermin, inherent vice, deterioration, dampness of atmosphere, extreme of temperature, ordinary wear and tear, or that which occurred or arose prior to or after the course of transportation by UPS;
- loss or damage to any package resulting from improper, inadequate or unsafe packaging or wrapping that fails to meet UPS's published standards related thereto set forth in the Terms or at [ups.com](http://ups.com);
- loss or damage to Perishable Commodities to the extent the loss or damage results from exposure to heat or cold or the perishable nature of the item;

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- loss or damage to human remains, fetal remains, human body parts, or components thereof;
- loss or damage to fluorescent tubes or bulbs;
- loss or damage due to war risks, acts of God, natural disasters, acts of terrorism, nuclear damage, acts of public authorities acting with actual or apparent authority, acts or omissions of customs or similar authorities, authority of law, the application of security regulations imposed by the government or otherwise applicable to the shipment, riots, strikes or other labor disputes, civil unrest, disruptions in air or ground transportation networks, disruption or failure of communication and information systems, or natural disasters;
- loss or damage to any package for which UPS has no record reflecting that the package was tendered to UPS by the shipper; or
- loss or damage to any package containing articles that shippers are prohibited from shipping, that UPS does not or is not authorized to accept for transportation, that UPS states that it will not accept, or that UPS has a right to refuse.

UPS shall not be liable for any loss or damage arising from providing service to, or on behalf of, a person or entity that obtains such services, including the delivery of property, by trick, false pretense, or other fraudulent scheme.

UPS shall not be liable for any damages arising from UPS's inability, failure, or refusal to comply with a request to stop, return, or re-route shipment of a package after tender to UPS.

UPS shall not be liable for any interruption of service due to causes beyond UPS's control including, but not limited to, the following: the unavailability or refusal of a person to accept delivery of the shipment, acts of God, acts of public authorities acting with actual or apparent authority, acts or omissions of customs or similar authorities, insufficient information provided by a customer, Hazardous Materials packages improperly offered for transport, the application of security regulations imposed by the government or otherwise applicable to the shipment, riots, a government agency hold, strikes or other labor disputes, civil unrest, disruptions of any kind in air or ground transportation networks, and natural disasters.

UNDER NO CIRCUMSTANCES SHALL UPS BE LIABLE FOR ANY SPECIAL, INCIDENTAL, OR CONSEQUENTIAL DAMAGES INCLUDING, BUT NOT LIMITED TO, DAMAGES ARISING FROM LOSS, MISDELIVERY OF, OR DAMAGE TO PROPERTY, DELAYED DELIVERY, OR FAILURE TO ATTEMPT DELIVERY IN ACCORDANCE WITH THE UPS SERVICE GUARANTEE, WHETHER OR NOT UPS HAD KNOWLEDGE SUCH DAMAGES MIGHT BE INCURRED. UNDER NO CIRCUMSTANCES SHALL UPS BE LIABLE FOR ANY DAMAGES WHATSOEVER FOR DELAYED DELIVERY, EXCEPT AS SPECIFICALLY PROVIDED FOR SHIPMENTS MADE UNDER THE UPS SERVICE GUARANTEE.

Acceptance for carriage of any package or shipment containing articles that shippers are prohibited from shipping, that UPS does not or is not authorized to accept for transportation, that UPS states it will not accept, or that UPS has a right to refuse, does not constitute a waiver of any provisions of the Terms or Service Guide limiting UPS's liability or responsibility for any such package or shipment.

### 50. Shipper Indemnification

The shipper agrees to indemnify, defend and hold harmless UPS, its parent corporation, and affiliated companies, their officers, directors, employees, agents, and their successors and assigns, from all claims, demands, expenses, liabilities, causes of action, enforcement procedures, and suits of any kind or nature brought by a governmental agency, or any other person or entity, arising from or relating to the shipper's noncompliance with governmental laws or regulations applicable to the package or UPS requirements applicable to the package, from shipper's tendering any prohibited item for shipment, or from shipper's failure to comply with the Terms.

### 51. Incorporation of Terms; Waiver; Future Changes

All shipments are subject to the terms and conditions contained in the Terms.

UPS may engage subcontractors to perform transportation and incidental services. UPS contracts on its own behalf and on behalf of its servants, agents and subcontractors, each of whom shall have the benefit of these Terms. No such party has authority to waive or vary any of these terms and conditions.

The effective Service Guide and the description of UPS® services at [ups.com](http://ups.com)®, and any modifications or amendments of them, are hereby incorporated by reference in these Terms. The current version of the Terms supersedes all previous UPS Tariffs, UPS Terms and Conditions of Service, and UPS Tariff/Terms and Conditions of Service. The Terms and the UPS Source Document for each shipment together comprise the complete and exclusive agreement of the parties, except as modified by any existing or future written agreement between the parties, and may not be contradicted or modified by any oral agreement.

UPS reserves the right to unilaterally modify or amend any portion of the Service Guide or the Terms at any time without prior notice.

Any failure to enforce or apply a term or provision of the Service Guide or the Terms shall not constitute a waiver of that term or provision by UPS, and shall not diminish or impair UPS's right to enforce such term or provision in the future. If one or more provisions of the Terms shall be held to be invalid, illegal, or unenforceable, the validity, legality, and enforceability of the remaining provisions shall not be so affected or impaired.